

SD 988: Building Local Capacity Grant (Apr 22- Apr 24)



Grant Summary

The Department of Social Services (DSS), Division of Behavioral Health (DBH) in partnership with the Helpline Center (South Dakota's only Lifeline member center) applied for and was awarded the South Dakota 988: Building Local Capacity Grant. The purpose of this grant is to improve state & territory response to 988 contacts (including calls, texts, and chats) originating in the state/territory by recruiting, hiring & training behavioral health workforce to staff the Lifeline center to respond, intervene, and provide follow-up to individuals experiencing a behavioral health crisis.

The grant provides technical assistance to our Lifeline member center and the state to (1) ensure all calls originating in South Dakota first route to our in-state Lifeline center; (2) improve state response rates to meet minimum key performance indicators, such as response time and follow-up service delivery; and (3) increase South Dakota's capacity to meet 988 crisis contact demand as awareness of the new Lifeline number increases.

Funding

The initial award (\$250,000) & supplemental funds (\$458,333) beginning April 30, 2022 through April 29, 2024 will be used to support those experiencing a behavioral health crisis and connect them to the appropriate level of care as close to their home communities as possible..

Grant Activities

Project goals include the following:

- Support Helpline Center workforce capacity efforts.
- Operationalize the 988 call center hub in SD.
- Develop a plan to support quality improvement, chat/text 988 service development, and follow-up services.
- Develop a sustainability plan.
- Enhance 988 & 911 coordination.
- Expand contractual supports for data analysis.
- Strategy development for statewide policy/practice, marketing/communication and statewide access to crisis response teams.

Partners

DBH will collaborate with the Behavioral Health Crisis Response Stakeholder Coalition including representation from:

- The Lifeline member center;
- State suicide prevention coordinators from the Department of Health and DSS;
- Mobile crisis providers;
- Organizations serving individuals in a behavioral health crisis;
- Law enforcement;
- Statewide and local 911;
- Publicly funded community mental health and substance use provider system;
- Psychiatric inpatient providers;
- Tribal representatives;
- Peer based organizations, &
- individuals with lived experience of suicide loss and attempt.



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