![South Dakota Department of Social Services logo]

Behavioral Health Crisis Response Stakeholder Coalition (BHCRSC)
Agenda | Meeting 6
Monday, September 20, 2021
1 to 4 pm CT

Meeting Outcomes:
- Review and discussion of the proposed action steps in the 988 implementation plan (draft due September 30 to Vibrant)
- Review and discussion of recommendations from the coalition to support 988 implementation

For More Information:
- DSS Funding Opportunities | 988 Planning Grant (scroll to the bottom of the page): https://dss.sd.gov/behavioralhealth/grantinfo.aspx

Agenda:

1:00 pm **Opening Remarks**   *Tiffany Wolfgang*

Round Table Introductions as needed
Review of progress to date and meeting outcomes

1:10 pm **988 Implementation Plan Review**   *Sage*

- *Debrief on minimum requirements from Vibrant*
- *High-level review of action steps to be taken*
- *Review of draft recommendations*
- *Brainstorming of additional recommendations or changes to proposed recommendations from the coalition*

Approximately 10-15 minutes per core area is anticipated.

- *Core Area 1: Ensure Statewide 24/7 Coverage for 988 Calls, Chats, and Texts*
- *Core Area 2: Secure Adequate, Diversified, and Sustained Funding Streams for Lifeline Member Centers*
- *Core Area 3: Expand and Sustain Center Capacity to Maintain Target In-State/Territory Answer Rates for Current and Projected Call, Text, and Chat Volume*
- *Core Area 4: Support Crisis Centers in Meeting Lifeline's Operational Standards, Requirements, and Performance Metrics*
- *Core Area 5: Convene a Coalition of Key Stakeholders to Advise on 988 Planning and Implementation*
- *Core Area 6: Maintain a Comprehensive, Updated Listing of Resources, Referrals, and Linkages; Plan for Expanded Services*
- *Core Area 7: Ensure All State/Territory Centers Can Provide Best Practice Follow-Up to 988 Callers/Texters/Chatters*
- *Core Area 8: Plan and Implement Marketing for 988 in Your State/Territory*

2:30 pm   **Continuation of BHCRSC Efforts**   *Tiffany Wolfgang*

- *Review of adjusted timeline from Vibrant, including feedback process on 988 Implementation Plan*
- *Preliminary schedule for future meetings (Oct through Jan)*

2:50 pm   **Closing Remarks**