



## Behavioral Health Crisis Response Stakeholder Coalition (BHCRSC)

Agenda | Meeting 9

Monday, November 7, 2022

2-4 pm CT

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### Meeting Outcomes:

- 988 Call Center Update – 3 months post-launch of 988
- Review of “someone to talk to” data and processes
- Review of “someone to respond” data and processes, including virtual crisis service delivery
- Update on the development of Appropriate Regional Facilities
- Updates / sharing from coalition members on latest crisis response developments
- Formation of workgroups to further develop crisis response strategies, 988 marketing and communication, and statute/policy review

### For More Information:

An archive of past coalition meeting minutes and materials presented, along with additional resources for 988 planning and implementation can be found on the DSS webpage.

- DSS Funding Opportunities and Grant Information > Federal Grants > **988: Building Local Capacity** (scroll to the bottom of the page): <https://dss.sd.gov/behavioralhealth/grantinfo.aspx>

### Agenda:

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|----------------|--|--------------------------------|
| <b>2:00 pm</b> | <b>Opening Remarks</b>   | <b><i>Tiffany Wolfgang</i></b> |
|                | <ul style="list-style-type: none"><li>▪ <i>Round Table introductions as needed</i></li><li>▪ <i>Overview on Crisis Response Systems In Place or In Development</i><ul style="list-style-type: none"><li>○ <i>988 Call Center Launch July 2022</i></li><li>○ <i>Appropriate Regional Facility Development</i></li></ul></li><li>▪ <i>Review of Meeting Objectives</i></li><li>▪ <i>Funding Opportunities &amp; Scope</i><ul style="list-style-type: none"><li>○ <i>988 Implementation Grant – active award</i></li><li>○ <i>New Supplemental Funding – pending application / non-competitive</i></li><li>○ <i>Crisis Service Set-Aside Funding (Block Grant)</i></li><li>○ <i>Community Crisis Grant Funding (SAMHSA) – not awarded</i></li><li>○ <i>Review and discussion on other funding opportunities the committee may know of</i></li></ul></li></ul> |                                |
| <b>2:15 pm</b> | <b>CRISIS NOW PILLAR #1 --- “SOMEONE TO TALK TO”<br/>988 Call Center Updates</b>   | <b><i>Janet Kittams</i></b>    |
|                | <ul style="list-style-type: none"><li>▪ <i>Update on 988 Call Center efforts to date – contact types, contact age ranges (including under 18), referral needs, workforce/staffing, and PSAP partnerships</i></li><li>▪ <i>Review and discussion of 988 materials available for use locally</i></li><li>▪ <i>Demonstration of 988 Call Center Dashboard</i></li><li>▪ <i>Review of impact to call volume (pre-988 launch compared to post-988 launch)</i></li></ul>   |                                |
| <b>2:30 pm</b> | <b>Service Overlay Visualization</b>   | <b><i>Nick Oyen</i></b>        |
|                | <ul style="list-style-type: none"><li>▪ <i>Review of contacts by county, by origination of contact</i></li><li>▪ <i>Discussion on points of access to crisis services by original contact --- what is missing / what are we not accounting for?</i></li><li>▪ <i>Next steps for overlay map, analysis and visualization</i></li></ul>  |                                |

**2:45 pm** **CRISIS NOW PILLAR #2 --- “SOMEONE TO RESPOND”**

**Review of What We Know**

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- *Review of virtual crisis care service delivery by county*
- *Discussion on points of access to crisis services from providers --- what is missing / what are we not accounting for*

**Mobile Crisis Response – Utilization & Updates**

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- *Southeastern Behavioral Health Care*
- *Capital Area Counseling Services*

**3:15 pm** **CRISIS NOW PILLAR #3 --- “SOMEWHERE TO GO”**

**Refresh – Existing Crisis Receiving Facility Capacity Today**

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- *Avera Behavioral Health*
- *Monument Health*
- *Avera St. Luke’s*
- *Human Services Center*

**Appropriate Regional Facilities – Update & Timeline**

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- *Behavior Management Systems*
- *Human Service Agency*
- *Avera St. Luke’s*
- *Lewis & Clark Behavioral Health Services*

**3:30 pm** **NEXT STEPS**

**Coalition Round Table Updates**

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*Updates from coalition members on behalf of their respective organizations on matters pertaining to call center, crisis response, and crisis receiving facilities statewide.*

**Workgroups – Volunteers & Scope**

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- *Marketing & Communications*
- *Crisis Response Service Development*
- *Statute / Policy Review – Mobile Crisis Dispatch*

**Closing Remarks**

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