Our Vision and Mission

Strong families – South Dakota's foundation and our future

The South Dakota Department of Social Services is dedicated to strengthening families to foster health, wellbeing, and independence.

DSS South Dakota Department of Social Services

About DSS

We are here to help children, families, individuals, seniors and people with disabilities through some of the most difficult times in their lives with the programs and services we provide

South Dakota
Department of
Social Services

Focus on Impact

Customer Centric

Build Partnerships to Maximize Results

Develop our People

We focus on important issues and challenges to maximize impact.

We treat customers with respect and provide a "no wrong door" approach.

We believe collaboration, teamwork, and partnerships are key to delivering results.

We promote professional growth and development by empowering staff.

Creating a framework to pursue innovative solutions and enhanced collaboration

Investing in continuous improvement of efficiencies, effectiveness and technology

Recruiting, developing and retaining our quality staff

Strategic Plan Outcomes: https://dss.sd.gov/docs/contactus/outcomes.pdf

Creating a framework to pursue innovative solutions and enhanced collaboration

Identify and implement innovative solutions through enhanced partnerships to create better outcomes for our customers and stakeholders

Promote an agency that values critical thinking

Investing in continuous improvement of efficiencies, effectiveness and technology

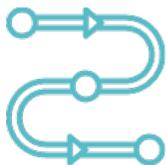Streamline the customer experience by reducing touchpoints and improving response time

Increase the use of continuous improvement models to improve efficiencies and measure effectiveness

South Dakota
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Recruiting, developing and retaining our quality staff

Enhance recruitment efforts that target quality candidates who align with our agency's mission

Invest in ongoing and individualized professional growth and skills training of staff

Create a culture focused on engaging and empowering staff

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