

# HEALTH HOME IMPLEMENTATION WORKGROUP

December 15, 2014

10 a.m. – 2 p.m. – Central Time

Kneip Conference Room #3

700 Governors Drive, Pierre

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## 1. Welcome and Introductions – Kirby Stone

## 2. General Update – Kathi Mueller

- Provider Capacity
  - New Health Homes for January 1, 2015
- Trends in Recipient Participation Levels
- Opt out removal

## 3. Health Home Training Needs – Kathi Mueller

- In person meeting of Care Coordinators.
- DOH resources training – Provided December 12, 2014

## 4. Patient Engagement Strategies – Kathi Mueller

- FY 2014 experience
- Health Home Success stories

## 5. Outcome Measures – Kathi Mueller and Jean Reed

- Review of Aggregate Outcomes Data
- PCP standardized survey

## 6. Other Updates - Kathi Mueller

- Cost Reports - Brenda Tidball- Zeltinger
- Results of recipient survey – Kathi Mueller
- Results of Quality Assurance review – Kathi Mueller
- HIE as an Event notification system for ER Visits and hospitalizations – Kevin Dewald, DOH

## 7. Go Forward Plan – Jean Reed

- Assessment of what's worked and opportunities for improvement?
- How do we move toward a more common experience for all recipients?
- What changes do you recommend?

## 8. Dates for 2015 meetings: March 16, 2015 (call), June 15, 2015 (call), September 14, 2015 (Pierre), December 14, 2015 (call)