

### South Dakota Outcome Measure Comparison

-Average performance of all clinics on select metrics: 07/01/2013-12/31/2016

Measures	Measure #	All FY 14	All FY 15	Period 5	Period 6	Period 7	CY 2016
<b>Health Home Outcome Measures</b>							
Age of Health Home recipients				43	44	45	44
Recipients screened for depression	12a	39.30%	65.70%	67.26%	66.45%	68.13%	67.28%
Recipients with positive depression screen	12b			22.39%	20.09%	26.75%	23.11%
Recipients with positive depression screen and documented follow-up plan	12c			80.31%	73.19%	81.55%	77.67%
Recipients screened for substance abuse	13	50.50%	60.30%	79.04%	83.55%	87.47%	85.46%
Recipients with positive substance abuse screen	13a			N/A	N/A	23.13%	23.13%
Recipients with positive screen referred for treatment	13b			N/A	N/A	60.81%	N/A
Recipients with new substance abuse diagnosis	14			5.04%	7.33%	7.34%	7.33%
Recipients initiating new substance abuse treatment	15			75.05%	73.72%	57.98%	70.16%
Recipients provided multiple substance abuse treatment services in 30 days	16			75.05%	75.73%	78.70%	76.27%
Recipients with Asthma	17			N/A	12.43%	15.10%	13.76%
Recipients on an Asthma controller	17a			N/A	15.58%	28.38%	20.22%
Hospitalization for COPD w/ followup in 72 hours	18a/18			N/A	N/A	42.52%	N/A
Diabetic recipients with eligible face-to-face visit with provider	19			29.58%	28.05%	30.10%	29.06%
Diabetic recipients' HbA1C value	20			8.592	7.907	7.89	7.901
Adult recipients with HbA1C in control (<8)				59.95%	61.13%	60.33%	60.73%
Diabetic recipients with blood pressure in control				75.44%	72.66%	74.71%	73.72%
Recipients with Body Mass Index(BMI) / Body Mass Percentile (BMP) documented	23			67.66%	74.87%	76.01%	75.43%
Adult recipients with BMI under Control (<25)				21.54%	22.64%	21.63%	22.15%
Female recipients with Breast Cancer screen up-to-date	25			39.90%	46.21%	47.48%	47.23%
Recipients with Colorectal screen up-to-date	26			36.81%	42.83%	44.59%	43.67%
Chronic Pain Assessment completed	27			16.29%	25.24%	24.59%	24.90%
Follow-up plan created when chronic pain exists	28			18.83%	68.18%	65.86%	66.98%
Recipients diagnosed with Hypertension	29			38.86%	39.04%	43.42%	41.21%
Recipients diagnosed with Hypertension BP controlled				72.39%	72.33%	70.42%	70.42%
Recipient with current medications documented in Electronic Health Record	32			87.32%	89.16%	87.96%	88.57%

Recipients proactively reminded of services needed	33			89.04%	86.10%	91.27%	88.66%
Referrals tracked in Electronic Health Record	34			93.84%	90.18%	92.21%	92.21%
Recipients followed-up on within 72 hours of a discharge from an facility	35b/35a	30.60%	48.10%	42.26%	60.49%	52.84%	56.44%
Recipients who were discharged from a facility for a mental illness who received a follow-up contact w/in 7 days	36b/36a			52.30%	57.77%	80.12%	67.80%
Recipients who were discharged from a facility for a mental illness who received a follow-up contact w/in 30 days	37a/37			80.17%	76.74%	76.65%	76.69%
Recipients counseled on adopting healthy behaviors associated with disease risk	38	35.90%	42.90%	86.30%	87.34%	91.36%	89.31%
Recipients with an active Care Plan	39			54.58%	65.87%	63.77%	64.83%
Scheduled face-to-face visits that recipients "no-showed"	41/42			16.60%	16.02%	16.88%	16.47%
Recipients referred for other community services	43			35.93%	36.92%	41.75%	39.48%
Recipients able to manage their condition	44			68.45%	81.85%	77.38%	77.38%
Recipients using self management tools	45			29.32%	25.67%	42.11%	31.73%
Recipients referred to a specialist or Primary Care Provider	46			44.71%	46.51%	45.18%	45.85%
Recipients whose electronic summary of care was transfered to referred provider	47			39.09%	75.99%	88.55%	82.12%
<b>PCP Specific Health Home Outcome Measures</b>							
Recipients who visited provider in last 6 months	48			77.30%	86.65%	86.21%	86.48%
Provider explained things to me in a way that was easy to understand	49			81.30%	85.63%	87.23%	86.46%
Provider listened carefully to me	50			83.98%	83.06%	81.58%	82.28%
Provider knew important information about my medical history	51			80.45%	80.50%	83.90%	82.30%
Provider spent enough time with me	52			82.25%	83.53%	85.66%	84.66%
<b>CMHC Specific Health Home Outcome Measures</b>							
Recipients diagnosed with Severe Mental Illness or Emotional Disturbance	48			86.97%	86.08%	83.66%	84.89%
Recipients filled Prescriptions 85% of the time	49	73.20%	82.10%	95.29%	97.26%	95.80%	96.58%

Recipients Screened for Mental Illness and Substance Abuse within 30 days of intake	50			93.22%	94.30%	95.54%	94.98%
Recipient Responses:							
I like the services I received here	51			92.61%	98.16%	97.33%	97.75%
If I had other choices I would still get services here	52			91.23%	97.55%	95.65%	96.60%
I would recommend the agency to a friend or family member	53			91.92%	97.33%	96.67%	97.00%
I was able to get all the services I thought I needed	54			91.39%	97.35%	96.86%	97.11%
I am better able to control my life	55			87.92%	90.83%	91.00%	90.92%
I am getting along better with my family	56			77.68%	89.11%	88.98%	89.05%
I am doing better at school or work	57			55.89%	90.00%	86.45%	88.11%
I feel safe in my home	58			53.39%	88.10%	87.68%	87.89%
I feel I can manage my daily situations effectively	59			81.12%	94.15%	93.56%	93.86%
Services were flexible and convenient for me	60			87.07%	98.19%	97.68%	97.94%