SOUTH DAKOTA Foundation for Medical Care

# **2022 Health Home Quality Review**

# **Our Team**



Jay Lewis, CEO

Dr. Schroeder, Medical Director

Program Managers Dawn Hahn, RN-BC, CMCN, CARN Tina Welbig, BSN, RN, CCM, PMH-BC

#### SOUTH DAKOTA Foundation for Medical Care

# We are here, there, everywhere.



#### Making life better for **South Dakotans**. 500+ Physician members

20 statewide projects, including

Disease Prevention Care Coordination Antibiotic Resistance Quality Assurance

# **Objectives**

Quality Assurance Review - completed annually to measure the accuracy of Health Home implementation

- What are we looking for?
  - Care Plans and Core Services
    - <u>https://dss.sd.gov/docs/healt</u> <u>hhome/teams\_based\_care/O</u> <u>rientation\_Provider.pdf</u>
    - <u>https://dss.sd.gov/docs/healt</u>
      <u>hhome/outcomemeasures/20</u>
      <u>21 Items for the Care Plan.</u>
      <u>pdf</u>
    - <u>https://dss.sd.gov/docs/healt</u>
      <u>hhome/application\_attachme</u>
      <u>nt2\_core\_services\_definitions</u>
      <u>.pdf</u>
  - Annual Mental Health and Substance Abuse Screenings
  - ER Visits and Hospital Admission follow ups

## Methodology

Random Sampling

- Two recipients chosen from each clinic belonging to Sanford, Avera and Horizon Health systems
- Two recipients will be selected from other participating clinics plus 3%
- Sample limited to recipients who received a core service during the calendar year for 2022

## Methodology

### **Next Steps**

- Selected recipient list will be emailed to each clinic contact by April 24<sup>th</sup>
  - \*\*We will only need you to send records from Quarter 3 of 2022/ July 1<sup>st</sup>-September 30<sup>th</sup> 2022\*\*
- Send selected recipient charts via secure email to <u>Tina.Welbig@state.sd.us</u> or fax to 605-373-0580 with proper cover sheet
- If an in-person electronic review is needed, email Tina or call 605-910-4385 to schedule a time
- Information must be submitted by May 15th

\*\*New this year- We have access to Healthlink.

# Methodology

### **Next Steps**

#### **Adverse Findings**

- A letter or email will be sent with notification of any adverse incidents that were found
- Clinics will have 10 days to provide additional information

#### **Final Report**

- Upon completion of all reviews, a final report will be presented to DSS
- Each clinic will receive a report outlining findings to share with staff

# Questions

### **Contact Information**

Tina Welbig, BSN, RN, CCM, PMH-BC

Tina.Welbig@state.sd.us

# 605-910-4385