



CHWSD

Community Health Worker
Collaborative of South Dakota

Community Health Worker Collaborative of South Dakota

An introduction to Community Health Workers and the CHWSD

CHWSD

Community Health Worker
Collaborative of South Dakota

What is a Community Health Worker?



What is a CHW?

American Public Health Association (APHA)

The CHWSD and SD DOH have adopted the American Public Health Association's (APHA) definition of a Community Health Worker (CHW):

“A community health worker (CHW) is a frontline public health worker who is a trusted member of and/or has an unusually close understanding of the community served. This trusting relationship enables the worker to serve as a liaison/link/intermediary between health/social services and the community to facilitate access to services and improve the quality and cultural competence of service delivery.”

- APHA 2020¹



Community Health Worker Titles

Titles for CHWs in SD

- **Community Health Worker (CHW)** - A CHW is an individual who has completed some form of formal training and works under the APHA definition of a CHW.
- **Certificate-Level CHW** - A Certificate-level CHW is an individual who has completed an approved CHW training certificate in South Dakota and works under the APHA definition of a CHW.
- **Community Health Representative (CHR)** - A CHR is an individual who has completed an approved CHR training program through Indian Health Service (IHS) and works under the APHA definition of a CHW and the IHS definition of a CHR.

Other Titles CHWs and Dual Titles

- Case Work Aide
- Community Care Coordinator
- Community Health Advisor
- Community Health Educator
- Community Health Promoter
- Community Health Representative
- Community Health Worker
- Community Healthcare Worker
- Community Outreach Worker
- Consejera/Animadora (counselor/organizer)
- Environmental Health Aide
- Family Service Worker
- HIV Peer Counselor
- Lactation Consultant/Specialist
- Lay Health Advisor
- Lead Abatement Education Specialist
- Maternal/Infant Health Outreach Specialist
- Neighborhood Health Advisor
- Outreach Specialist
- Patient Navigator
- Peer Educator
- Promotor (a) de Salud (health promoter)
- Public Health Aide
- And many, many more titles

Example: Opioid Prevention Specialist/Certificate-Level Community Health Worker

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Community Health Worker Scope of Work

CHW Scope of Work

South Dakota-specific²

Health system navigation and resource coordination, including helping a patient find providers to receive a service, helping a patient make an appointment for a service, arranging transportation to a medical appointment, attending an appointment with the patient for a medical service, and helping a patient find other relevant community resources such as a support group.

Health promotion and coaching, including providing information or education to patients that makes positive contributions to their health status, such as cessation of tobacco use, reduction in the misuse of alcohol or drugs, improvement in nutrition, improvement of physical fitness, family planning, control of stress, pregnancy and infant care including prevention of fetal alcohol syndrome.

Health education to teach or promote methods and measures that have been proven effective in avoiding illness and/or lessening its effects, such as immunizations, control of high blood pressure, control of sexually transmittable disease, prevention and control of diabetes, control of toxic agents, occupational safety and health, and accident prevention. The content of the education must be consistent with established or recognized healthcare standards.

Training Programs

Current CHW Training Programs in South Dakota

Certificate-Level CHW Training Programs

- Lake Area Technical College (CHW Certificate, Diploma, Associates Degree, Embedded in Associates Degree)
- MN West Community and Technical College (CHW Certificate)
- Northwest Technical College (CHW Certificate)
- Indian Health Service (Community Health Representative Training Program)

Future Training Programs

- *Southeast Technical College (CHW Certificate, Embedded in Associates Degrees)*

Possible Training Programs

- *Training programs from other states (case-by-case basis per SD DSS review and approval)*

CHW Titles and Training Programs

Rack Card and Slick Sheet/Infographic/Webinar



Community Health Worker (CHW) Titles in South Dakota



The Community Health Worker Collaborative of South Dakota (CHWSD) recognizes the following titles for CHWs in South Dakota:

Community Health Worker (CHW)
A CHW is an individual who has completed some form of formal training and works under the APHA definition of a CHW.

Certificate-Level CHW
A Certificate-Level CHW is an individual who has obtained an approved CHW training certificate in South Dakota and works under the APHA definition of a CHW.

Community Health Representative (CHR)
A CHR is an individual who has completed an approved CHR training program through Indian Health Service (IHS) and works under the APHA definition of a CHW and the IHS definition of a CHR.

See backside for example scenarios.

www.chwsd.org

Example Scenarios

The following are example scenarios used to provide an overview of the CHW titles used in SD:

Community Health Worker
Karia works as a CHW at a small non-profit in Sioux Falls, SD that helps low-income families find affordable housing and support. She completed a short online training for CHWs working with affordable housing programs. She primarily helps provide resource coordination for low-income families. Her salary is paid through donations and grant funding. The organization does not receive any reimbursement for her services.

Certificate-Level CHW
Mary is a Certificate-Level CHW at a primary care clinic. She obtained her CHW Certificate from Lake Area Technical College. Mary works under the full scope of work of a CHW. Her organization receives reimbursement for the services Mary provides, as they align with reimbursement policies.

Community Health Representative (CHR)
John is a CHR with a tribe in SD. He completed the Indian Health Service (IHS) CHR training program shortly after being hired. He is responsible for liaising between patients, families, the community and health care providers to ensure patients and families understand their conditions and treatment and are receiving appropriate care in a culturally appropriate manner.

Reimbursement for Providing a CHW Service
Robert works as a dietitian at a local hospital. He is also a lifestyle coach and leads a National Diabetes Prevention Program (National DPP) at the hospital. The hospital is able to be reimbursed for Robert providing the National DPP as a service of CHWs, however, Robert is not a CHW and cannot provide any other CHW services for reimbursement.

To learn more about CHW training programs and titles, visit www.chwsd.org/chw-training-and-scope-of-work/ to view the training program recording: Understanding SD CHW Training Programs and Scope of Work.



CHWSD South Dakota Community Health Worker Titles and Training Programs
Community Health Worker Collaborative of South Dakota

What is the definition of a Community Health Worker (CHW)?
A Community Health Worker (CHW) is a frontline public health worker who is a trusted member of and/or has an unusually close understanding of the community served. This trusting relationship enables the worker to serve as a liaison/link/intermediary between health/social services and the community to facilitate access to services and improve the quality and cultural competence of service delivery.
American Public Health Association, 2020

What CHW titles are used in South Dakota?

Community Health Worker (CHW) A CHW is an individual who has completed some form of formal training and works under the APHA definition of a CHW.	Certificate-Level CHW A Certificate-Level CHW is an individual who has obtained an approved CHW training certificate in South Dakota and works under the APHA definition of a CHW.	Community Health Representative (CHR) A CHR is an individual who has completed an approved CHR training program through Indian Health Service (IHS) and works under the APHA definition of a CHW and the IHS definition of a CHR.
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What is the CHW scope of work in South Dakota?

- Health system navigation and resource coordination
- Health promotion and coaching
- Health education to teach or promote methods and measures that have been proven effective in avoiding illness and/or lessening its effects

What training programs are available and how do they relate to the scope of work?

Certificate-Level CHWs	Lake Area Technical College (LATC) CHW Certificate, Diploma, and Associates Degree	Indian Health Service CHR Training	Individuals providing a service of the CHW scope of work	Family Spirit Home Visiting Program	National Diabetes Prevention Program	Better Choices, Better Health® SD
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What do CHWs do?

Certificate-Level CHW Mary is a Certificate-Level CHW at a primary care clinic. Mary obtained her CHW Certificate from Lake Area Technical College. Mary works under the full scope of work of a CHW. Her organization receives reimbursement for the services Mary provides, as they align with reimbursement policies.	Reimbursement for Providing a CHW Service Robert works as a dietitian at a local hospital. He is also a lifestyle coach and leads a National Diabetes Prevention Program (National DPP) at the hospital. The hospital is able to be reimbursed for Robert providing the National DPP as a service of CHWs, however, Robert is not a CHW and cannot provide any other CHW services for reimbursement.
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Want to learn more about training programs in South Dakota?
To learn more about CHW training programs and titles, visit www.chwsd.org/chw-training-and-scope-of-work/ to view the training program recording: Understanding SD CHW Training Programs and Scope of Work.

www.chwsd.org

<https://chwsd.org/chw-training-and-scope-of-work/>

CHWSD

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Community Health Worker Collaborative of SD Overview



Mission and Vision

Community Health Worker Collaborative of SD

Mission

To promote, support, and sustain the Community Health Worker (CHW) profession in South Dakota.

Support

The CHWSD is an extension of the South Dakota Department of Health, Office of Chronic Disease Prevention and Health Promotion

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South Dakota-Specific CHW Planning and Assessment Toolkit



CHW Toolkit (w/FREE CEUs)



<https://chwsd.org/chw-toolkits/>

- **4-Module Toolkit** to learn more
- **Self-Guided Resource Version and CEU Version (2 FREE CEUs)**
 - CME
 - CNE
 - EMS
 - Social Work
 - BAPP
 - Pharmacy
 - Dentistry
 - Counselors
 - General Certificate




CHW Toolkit Modules

- **Module 1** – CHW Background
- **Module 2** – Planning
- **Module 3** – Implementation
- **Module 4** – Evaluation and Sustainability

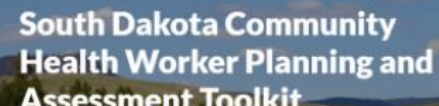
CHW TOOLKITS

CHW Planning and Assessment Toolkit

The CHW Planning and Assessment Toolkit is intended to provide you with **background knowledge, resources, tips, and recommendations** for hiring and utilizing a CHW. It is ideal for managers and key decision makers advocating for, or implementing, a CHW program at their organization. The focus of this toolkit is on healthcare and social service settings; however, the information found in this toolkit is also applicable to community settings as they relate and interface with healthcare settings.



South Dakota Community
Health Worker Planning and



South Dakota Community
Health Worker Planning and
Assessment Toolkit

Toolkit Assistance

Should you have any
questions while using this



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CHW Funding Opportunity Mini-Grants

CHWSD Financial Support (Coming Soon)

CDC COVID-19 Health Disparities Grant

Grant Overview

- National Initiative to Address COVID-19 Health Disparities Among Populations At High-Risk and Underserved, Including Racial and Ethnic Minority Populations and Rural Communities.
 - **Strategy 3:** Build, leverage, and expand infrastructure support for COVID-19 prevention and control among populations that are at higher risk and underserved.
 - Build and expand an inclusive public health workforce, including hiring people from the community (i.e. Community Health Workers)

Mini-Grant Funding

- 300 Mini-Grants (up to \$50,000 per SFY) to fund*:
 - Clinical/Healthcare-based CHW Program
 - Community-based CHW Program
 - Career Lattice/Cross-trained CHW Program

*Forecasted availability beginning September 2021



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Thank You!

Contact Information

Contact Information

Community Health Worker Collaborative of South Dakota

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