



# Medicaid and Community Health Worker Services in South Dakota



# Community Health Worker

- CHW was added as a Medicaid service in April 2019.
- Goal of CHW is to prevent disease, disability, and other health conditions. Assist individuals to self manage chronic conditions.
- Covered conditions include but are not limited to:
  - Mental health conditions
    - Substance use disorder
    - Cancer
    - Diabetes
    - Heart Disease
- CHW services can also be provided for those with barriers that impact health as determined by a risk assessment. Barriers include but are not limited to:
  - Geography and distance from health care services
  - Cultural or language barriers that lead to an individual not following medical recommendations

# Community Health Worker in Medicaid

- In order for a Medicaid recipient to receive CHW services the service must be ordered by a physician, physician assistant, nurse practitioner, or certified nurse midwife.
- CHW services must be delivered as outlined in a recipient's care plan written by the recipient's provider.
- Services are provided face to face. Face to face can include telemedicine.
- Services can be provided in individual and group settings. Group settings are limited to 8 people.



# CHW Medicaid Reimbursement

- There are three billable services under CHW:

<b>Code</b>	<b>Description</b>	<b>Fee</b>
98960	Self-management education & training 1 patient - 30 minutes	\$ 20.89
98961	Self-management education & training 2-4 patients - 30 minutes	\$ 10.44
98962	Self-management education & training 5-8 patients - 30 minutes	\$ 7.31

- 1 unit =16-45 minutes of service. 2 units= 46+ minutes of service.
- No more than 2 units of any combination of the CHW services are billable on a single date of service.
- A recipient is limited to 104 units of services in a plan year from July 1 to June 30.

Can a Health Home  
also be a CHW  
Agency?

YES!

Health Home	CHW
<b>Definition</b>	
<p>Health Home is a person-centered care management model designed to address a recipient's medical, behavioral health and social service needs by forming a team of health care professionals around the recipient. At the center of a Health Home is an individual who oversees and coordinates the services a recipient needs for optimal health status.</p>	<p>A community health worker (CHW) who is a trusted member or has an unusually close understanding of the community served, which enables the person to provide information about health issues that affect the community and link individuals with the health and social services they need to achieve wellness.</p>

## Health Home

## CHW

### Covered Services

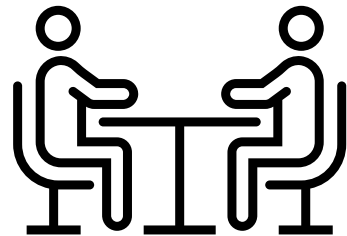
- Comprehensive care management;
- Care coordination;
- Health promotion;
- Comprehensive transitional care from inpatient to other settings, including appropriate follow-up;
- Individual and family support, which includes authorized representatives; and
- Referral to community and social support services if relevant.

- System Navigation and Resource Coordination;
  - Example: Arranging transportation to a medical appointment.
- Health Promotion and Coaching; and
  - Example: Supporting self-management disease prevention education, leading self-management group services.
- Health Education.
  - Example: Providing disease specific education to an individual or group.

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## Health Home

Core services may not be claimed for a service which is being billed to South Dakota Medicaid on a fee for service, daily, or encounter rate.



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## CHW

CHW services must be provided in the community and are not payable when performed in the clinic or other health care setting.

- Groups may meet in a space provided by a clinic or health care setting and still be a billable CHW service.
- CHW services cannot be billed if the same service was already performed as a HH core service.



# Medicaid Provider Enrollment

- Medicaid enrolls organizations as CHW providers. We are not able to enroll individual people as a CHW.
  - Complete the appropriate application
  - Submit required provider enrollment documentation
  - Submit Community Health Worker Supplemental Addendum, and CHW Policies
- Additional information on enrolling as a Medicaid Provider can be found at <https://dss.sd.gov/sdmedx/includes/providers/becomeprovider/>.
- For assistance applying to become a Medicaid Provider contact SD Provider Enrollment at [sdmedxgeneral@state.sd.us](mailto:sdmedxgeneral@state.sd.us) or call 1-866-718-0084





# Thank You

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