South Dakota Health Link
Overview and Demo

sdhealthlink.org
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SOUTH DAKOTA
Health Link
Exchanging information. Changing lives.

SOUTH DAKOTA
DEPARTMENT OF HEALTH

SD Health Link Core Services

Event Notifications (Notify)
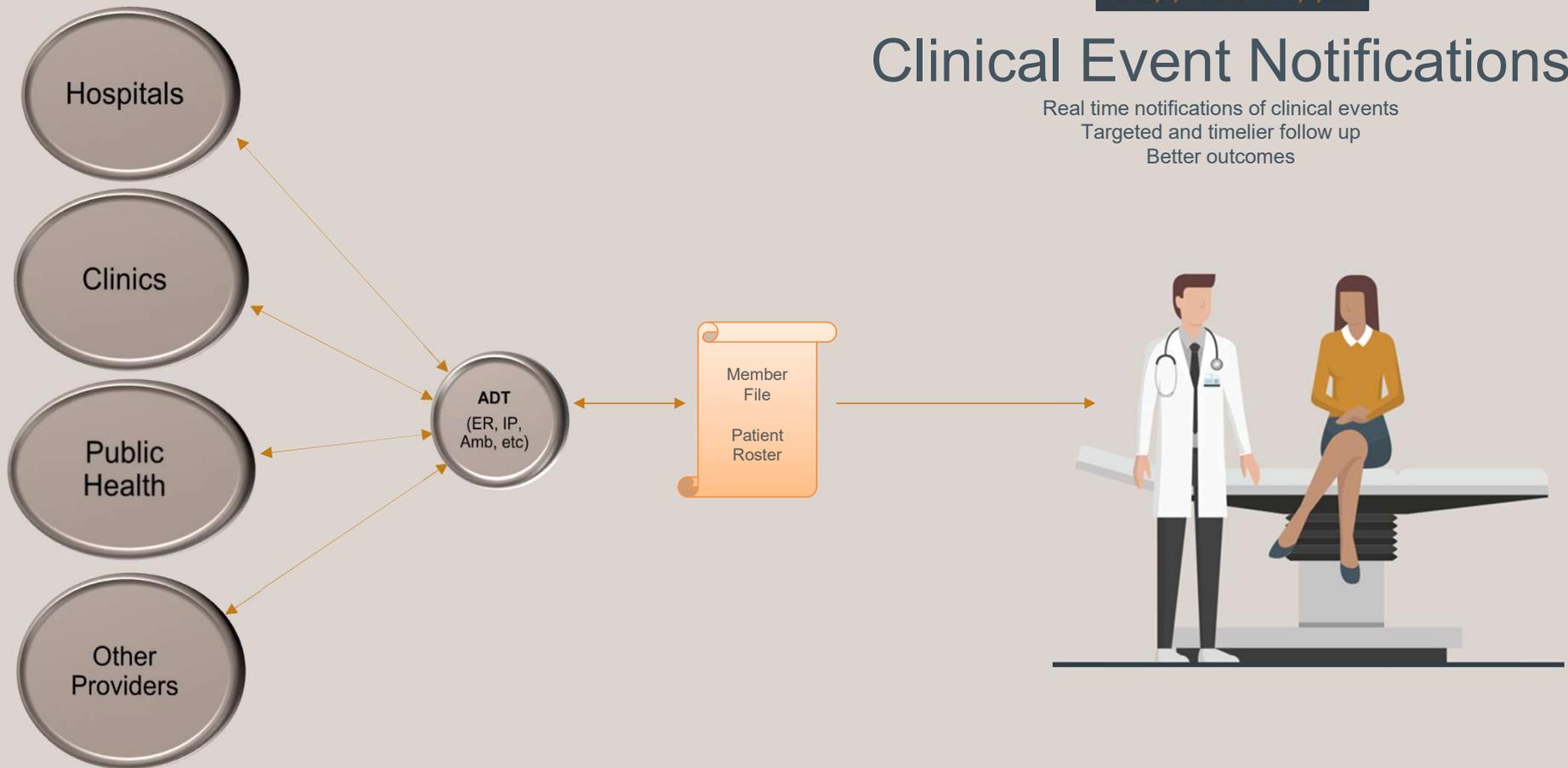

Point of Care Exchange

New Technology Coming 2021

Clinical Event Notifications

Real time notifications of clinical events
Targeted and timelier follow up
Better outcomes

Hospitals

Clinics

Public Health

Other Providers

ADT (ER, IP, Amb, etc)

Member File

Patient Roster

What is Notify?

Subscription based event notifications, including:

- Inpatient Admissions

- Inpatient Discharges

- Inpatient Transfers

- Emergency Room Admissions

- Emergency Room Discharges

- Death Notifications

- Patient Encounter Updates

- Ambulatory Encounters

Delivery Channels

- Notify Worklist

- Email

- Direct Secure Email

- SMS (Text Message)

How Does Notify Work?

Notification Frequency
- Immediate Notification
- Batch File (daily, hour of day, weekly, day of week)

Member File
- Batch upload (specify frequency)
- Can have multiple subscriptions for one member
- SFTP Upload

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Notify Worklist

User Notifications

| All available days ▾ | All Subscriptions ▾ | Group By: | No Grouping ▾ |

| Patient First Name | Patient Last Name | **Filter** | Clear |

Showing All available days 41 - 42 of 42 entries

10 25 50 100

Date received ▲	First Name	Last Name	Gender	DOB	Source Facility	Event	Event Date
Jun 20, 2018 3:57:42 PM	GRANT	TEST	M	05-18-1980	Brookings Health System	Inpatient Admit	Jun 14, 2018 9:22:00 AM
Jun 20, 2018 8:36:46 AM	becca	ambtest	F	08-01-1978	Avera	Ambulatory Admit	Jun 20, 2018 7:21:00 AM

Emergency Admit

Patient's First Name	TOMMY
Patient's Last Name	TEST
Patient's DOB	Jul 30, 1988
Patient's Phone	6055954131
Admit Date	May 22, 2017 8:45:00 AM
Admit Reason Description	Vehicle Accident Laceration of Viscera
Servicing Facility	MCK
Primary Insurance Company Name	AETNA INSURANCE
Primary Insurance Plan Id	AET

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Email Notification

[EXTERNAL] BayCare Health System Urgent Care/Observation Notification

N Notify <Notify@Medicity.com>
   To Suma Kumar

You have 1 Urgent Care Visit(s)/Observation Admission(s) at a BayCare Health facility.

Click on link below to access your Dashboard for further details.

Notification Worklist

Secure Messaging (Direct) Notification

Text Message Notification

Notify: By The Numbers

Notifications

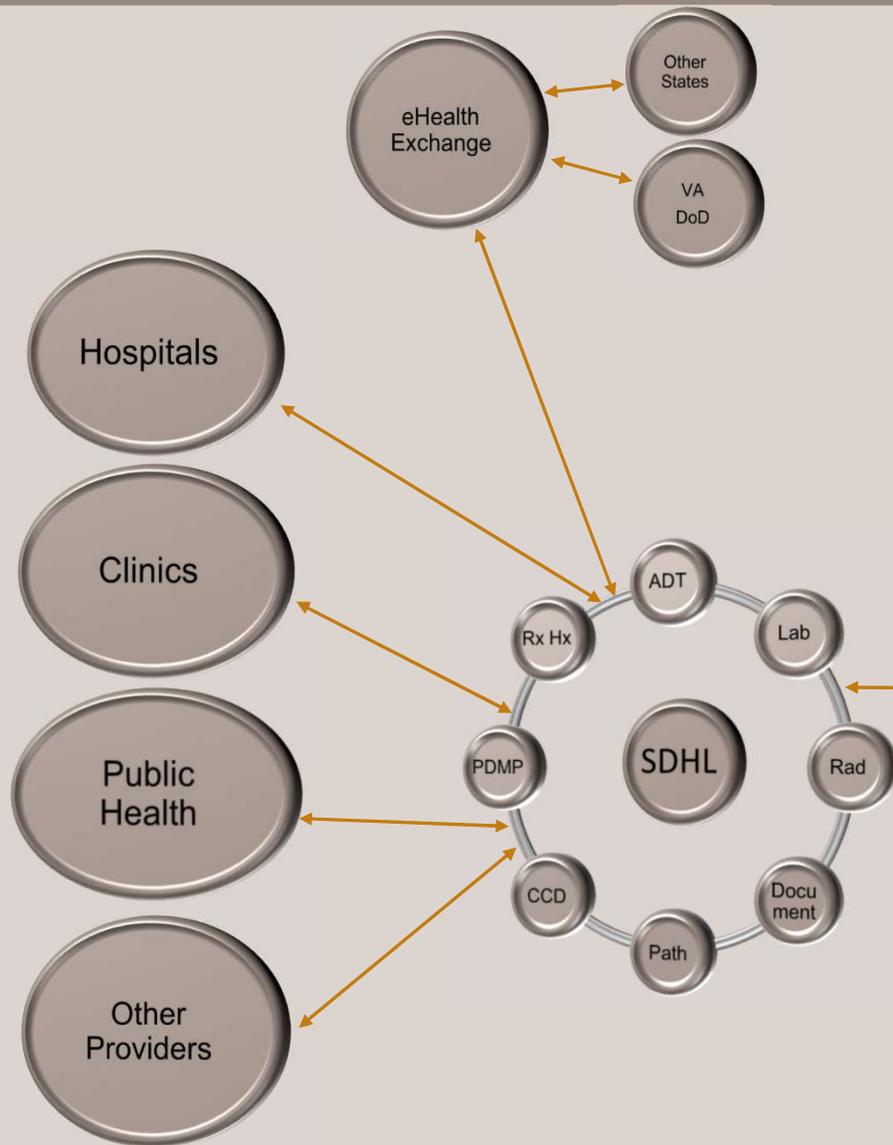| 178,000+	3,800+	4,400+
Notifications	Death Notifications	Readmit Notifications

Impacted Lives

134,000+

Point of Care Exchange

Clinical data from across the health care community
When and where you need it
One simple query

Point of Care: By The Numbers

Point of Care Exchange

68+
Hospitals

400+
Primary Care
Clinics

With Member
Organizations
in
6 States

2020 - 16M + HL7 Transactions

2020 2.3M + CCDs Received

eHealth Exchange Validated

CMPI

1.7M+ - Unique Individuals in our CMPI

Point of Care Exchange
Demo

SDHL Onboarding Process

- Complete SDHL Participation Agreement
- Facilitate vendor call (if contributing data)
  - Define scope of work
  - Develop project timeline and deliverables
- Work with SDHL to determine Admin User
  - Admin training from SDHL
- Develop end user training and roll out plan
  - Point of care
  - Notify
  - Ongoing follow up

Questions?
www.sdhealthlink.org