

2022 Sharing Session Summary

The 2022 health home sharing sessions were held in person during the month of September 2022 in Watertown, Sioux Falls, Rapid City and Pierre. Following is a combined summary of all 4 meetings.

Health Home Update 2022 (Sharing Session 2022.pdf)

Kathi presented the health home update at each session. Kathi shared with each group that the purpose of the sharing session was to cover some basics of health homes and learn what has changed; to get to know the coordinators in other clinics so if new coordinators feel comfortable asking how to do something; to learn how to solve problems and learn about resources available for care coordinators.

As part of the icebreaker, teams were created to answer for challenge questions. These challenge questions included

1. What are the goals of the Health Home (HH) Program?
 - a. Reduce the cost of care for HH recipients
 - b. Improve health outcomes for HH recipients
2. What are the three main eligibility criteria of the HH Program?
 - a. Two or more chronic conditions; or
 - b. One chronic and one at risk conditions
 - c. One severe mental illness or emotional disturbance
3. What are the four basic requirements for a core service?
 - a. Recipient should be engaged by the action – not simply provider care conference.
 - b. Core Services are actions that are specific to the patient, tied to their care plan.
 - c. Documented in the Electronic Health Record.
 - d. Not a service, previously billed to Medicaid using a Fee for Service, Daily or Encounter rate
4. What are the six core services?
 - a. Comprehensive Care Management
 - b. Care Coordination
 - c. Health Promotion
 - d. Comprehensive Transitional Care
 - e. Recipient and Family Support Services
 - f. Referrals to Community and Social Support Services

The update on the HH program included the following information

1. Number of Health Homes has increased by 4 since last year. As of July 1, 2022, we had 139 Health Homes serving 143 locations.
 - FQHCs = 30
 - Indian Health Service/Tribal 638 = 12
 - CMHCs = 9
 - Other Clinics = 88
2. New Health Homes
 - **January 2021**
 - Bon Homme Family Practice Avon
 - Bon Homme Family Practice Tyndall

- **April 2022**
 - Access Health - Murdo
 - **July 1, 2022**
 - Avera Medical Group Yankton
3. High numbers of participants due to the Public Health Emergency
 - All recipients except, for CHIP (78 and 79), are required to be left on the program unless the recipient:
 - Dies;
 - Moves out of state;
 - Requests that their caseload be closed; or
 - Convicted of fraud or abuse.
 - Examples of recipients whose eligibility may end when the PHE expires include:
 - Pregnant women;
 - Non-disabled recipients who turn 19; and
 - Recipients whose Transitional Medical Benefit (TMB) has expired.
 - The unwinding will be a yearlong process where every recipient will be reevaluated.
 - Kathi committed to a presentation from the DSS Division of Economic Assistance when she knows when the PHE will be ending for sure.
 4. Increased monthly average of participants increased from 5,954 in FY2019 to 7,015 in FY 2022.
 5. Number of participants participating at the end of July was 7,161

Information was provided about the upcoming Tier update (Slides 18-24) and concerns the DSS has about the Tier 4 payment amount (Slides 24-30).

Kathi indicated that she is working with two Subgroups during the 2022-2023 year. The first is a group to help the with the Tier 4 return on investment. The second is a group to explore how the HH program can move to claims on outcome measures (Slide 32)

Details were provided about how the quality incentive payment was made (Slides 33-36)

Information was also provided information Quality Assurance Review (Slides 37-38)

The results of the CY2021 financial Analysis were discussed (Slides 39-42)

The results of the National HH Outcome Measures were briefly discussed (Slides 43- 54)

Tools available to HHs were demonstrated (Slides 55 – 59)

Several other items were shared including

- Signing up for our listserv
- The importance of keeping DSS in the loop
- Using the online selection tool to submit forms or by secure email to avoid lost faxes.
- Updates on the Health Information Exchange
- The Well Child Affinity Group and the Oral Health Affinity Group

Shauna Batcheller from the SD Helpline presented on the upcoming Community Information Exchange (CIE) **CIE Medicaid HH.pdf**.

- CIEs are being developed around the nation.
- CIEs contain a closed loop referral process which allows providers to refer to a service such as a food pantry and then allows the social service entity to outreach the individual rather than the individual seeking services on their own.
- The CIE will store the information about each individual so that the individual only needs to share their story once.

The Better Choices Better Health (BCBH) team of Lori Oster, Samantha Schlaffman and Megan Jacobson provided an update on the BCBH program. **BCBH – Health Homes – 2022.pdf**

- Due to COVID, BCBH sessions are now offered virtually.

The Quitline team of Kaitlyn Ashley, Kacee Redden and Sierra Phelps provided a video presentation on their services this presentation can be viewed in its entirety

QuitlinePresentation-Recording.mp4

- There have been updates to the Kickstart Kit and the Quitline for pregnant and postpartum women.

Leslie Lowe provided an overview of the Long-Term Services and Supports (LTSS) available to recipients **DHS 101 LTSS Final.pdf**.

Ashley Lauing from the Department of Social Services presented on Community Health Workers (CHW) **Sharing Session CHW.pdf**

- In order for a CHW to do work, a care plan must be written, this puts the health home in charge as to what services are performed by the CHW.
- See slide 11 for a Duplicative Billing Matrix and Slide 12 for the exceptions to this matrix.
 - The services provided are for separate and distinct diagnoses/conditions; and
 - The services are provided on different dates of service.