

Care Management Caseload List

Did you know you can and should print a caseload list for the providers at your clinic enrolled in the Primary Care Provider and/or Health Home program? For purposes of the caseload list "provider" refers to both individual providers and clinics enrolled with South Dakota Medicaid such as a Rural Health Clinic (RHC), Federally Qualified Health Center (FQHC) or Community Mental Health Center (CMHC).

- As part of the addendum/attestation signed by providers to become a provider in either of our Care Management Programs, providers agree to review a monthly caseload list.
- Caseload lists are a list of the recipients on a provider's caseload for the upcoming month. The caseload list contains information about how to reach the recipient and other relevant information.
- The caseload list is updated at the beginning of each month on the provider online portal under the "Reports" tab.
- There are two different options for reviewing your caseload list. It can either be printed or it can be exported to an Excel document so that it can be reviewed and analyzed as necessary.
- The caseload list helps providers ensure their caseloads are at or under the maximum of 750 recipients.

Rules Update

South Dakota Medicaid's recent administrative rules changes became effective October 3, 2021. Rules changes include the following:

- Allowing an enrolled secure medical transportation provider to also enroll as a community transportation provider;
- Allowing select services to be provided via audio-only; and
- Allowing nurse midwives as a provider type for an FQHC or RHC encounter visit.

Providers can view South Dakota Medicaid's rules <u>online</u>. Providers are also encouraged to review South Dakota Medicaid's <u>provider manuals</u> for policy guidance.

CHART Grant Award

In September 2021, South Dakota Medicaid was one of four organizations that was awarded up to \$5 million from CMS over the course of a 7 year grant to implement the Community Health Access and Rural Transformation (CHART) Model. As part of the CHART model participating hospitals will transition from a volume driven reimbursement methodology to a capitated Medicaid reimbursement methodology effective January 1, 2024. In addition, South Dakota Medicaid will also collaborate with participating hospitals and stakeholders on several health initiatives designed to improve access to care and help recipients better self-manage chronic conditions. Additional information regarding the CHART model is available on our <u>website</u>.



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