



Payment Error Rate Measurement (PERM) Federal Audit Process

PERM is a federal audit process to measure improper payments in Medicaid and the Children's Health Insurance Program (CHIP) and produces an error rate for each program. The Centers for Medicare and Medicaid Services (CMS) contracts with vendors to conduct the audit. South Dakota Medicaid is currently participating in Payment Error Rate Measurement (PERM) Reporting Year 2024, which covers July 1, 2022 through June 30, 2023. PERM Contractors will randomly select paid claims for review and will request medical records from providers. Providers are required to submit the requested records to the PERM contractors who will review for compliance with statutory, regulatory, and administrative requirements. Any claims that fail to meet requirements are considered an error. South Dakota is required to reimburse the federal government for improper payments and has the right to recover these payments from the provider. For additional information regarding PERM please visit CMS's [website](#).

Health Status Report Now Available

South Dakota Medicaid added a Health Status Report function to the Medicaid [online portal](#). The report is embedded within the caseload report for both the Primary Care Provider and Health Home Programs. The report provides information about a recipient's healthcare service utilization to their Primary Care Provider (PCP) or Health Home (HH) Provider to help facilitate quality care. The report is based on the claims received by South Dakota Medicaid. Information that can be accessed in the health status report includes recipient utilization of the following services: Preventive services, Immunizations, Chronic conditions in the last 15 months, Prescriptions; and Emergency departments visits & hospitalizations in the last 15 months.

Additionally, providers are able to add services that were not captured through claims data to make the report more complete and accurate. South Dakota Medicaid encourages providers to review the health status report for gaps in care. A [training](#) and [user guide](#) for this report are available on our website.

Urgent Care Visits

As a reminder, South Dakota Medicaid will pay for 4 Urgent Care visits per coverage year (July 1st thru June 30th) per recipient without referral from their Primary Care Provider or Health Home Provider.



South Dakota
Department of
Social Services

