

South Dakota Medicaid Provider News

SUMMER 2023

Payment Error Rate Measurement Reminder

Payment Error Rate Measurement (PERM) is a federal audit process to measure improper payments in Medicaid and the Children's Health Insurance Program (CHIP). The Centers for Medicare and Medicaid Services' contractors, Empower AI, have begun requesting medical records from providers who had claims selected in the random sample. As outreach has begun and potential missing documentation identified, Medicaid would like to provide the following reminders:

- Therapy services must have a treatment plan that covers the dates of service.
- Assisted Living services must have an Individual Service Plan covering the dates of service.
- Nursing Home services are required to have a 60 day physician visit. If the physician visit was provided during the date of service of the sample claim, the previous visit is required.

Historically, the Medicaid and CHIP error rate has been low due to the partnership and responsiveness of you, the providers. We value your partnership and ask that you continue to be timely in responding and returning the required medical records.

New Provider Enrollment Email Address

As a reminder, the Medicaid Provider Enrollment email address has changed to SDMEDICAIDPE@state.sd.us. Please send all communication regarding provider enrollment to this new email address as the prior emails are no longer active.

Pregnancy Health Home Program

During the 2023 legislative session the South Dakota state legislature appropriated funds to support the creation of a new Pregnancy Health Home based on Governor Noem's budget recommendation. South Dakota Medicaid is currently in the development phase of the program. A provider stakeholder group has been established to assist South Dakota Medicaid in the development of the program. The stakeholder group is made up of a variety of providers from various healthcare systems, clinics, IHS and Tribal 638s. The objectives of the program are to increase timeliness and utilization of prenatal, postpartum, and well-child visits, as well as provide and connect pregnant and postpartum women with supports that help them to be healthy and thrive, while improving health outcomes for pregnant women and their babies.

The Pregnancy Health Home Program will partner with the Department of Health's pregnancy programs and WIC to help support providers and moms in this program. The program is anticipated to be available for providers and recipients to enroll in early 2024.

Provider Posters and Brochures

Medicaid has free brochures and posters on topics such as well-child visits and Medicaid coverage that providers can order and display in their clinics, operatories and waiting rooms. You can order them at <https://dss.sd.gov/formsandpubs/default.aspx>.

Medicaid Expansion

Medicaid began accepting and processing professional claims for Medicaid Expansion recipients at the end of July. Reaching this milestone ahead of schedule allowed staff to turn attention to completing testing scenarios for Institutional/Hospital claims which is currently in progress. The anticipated date for accepting hospital claims for recipients in Medicaid Expansion categories is Fall 2023.



South Dakota
Department of
Social Services

