DEPARTMENT OF SOCIAL SERVICES



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Attention: South Dakota Medicaid Providers

From: South Dakota Medicaid

RE: Urgent Care Visits

As a reminder, South Dakota Medicaid will pay for up to four medically necessary urgent care visits per plan year (July 1 through June 30) per recipient without a referral from the recipient's Primary Care Provider (PCP) or Health Home (HH) Provider. Please note that urgent care visits in an emergent setting still require a referral for recipients in the PCP or HH programs.

For the claim to be exempt from the referral requirement, the provider must list a "U" or a "2" in Block 10d of the CMS 1500 form. Block 17b may be left blank. When billing for an urgent care service electronically, enter "Y" in 24c (SV109) and use the situational loop 2300 REF*4N*1. For additional guidance regarding completing a claim please refer to the applicable <u>claim</u> instructions manual on Medicaid's website.

Providers may check the number of urgent care visits a recipient has had billed to Medicaid on the <u>Provider Portal</u> using the service limits function.

Sincerely,

South Dakota Medicaid