



South Dakota
Department of
Social Services

DEPARTMENT OF SOCIAL SERVICES

DIVISION OF MEDICAL SERVICES
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March 19, 2024

Attention: South Dakota Medicaid Providers
From: South Dakota Medicaid
Re: Community and Secure Transportation Services

Effective April 1, 2024, South Dakota Medicaid is updating coverage for transportation services in accordance with recent federal guidance.

Accompanying Adult Transportation

South Dakota Medicaid is adding coverage of transportation services for an accompanying adult to a medical service for a recipient who is a child age 20 or younger if an accompanying adult is necessary for the transportation service or medical service to occur. Providers should bill the appropriate accompanying adult attendant code, T2001. The rate for this service is listed on the [Transportation Services Fee Schedule](#).

Providers must use their usual and customary rates for the accompanying adult's ride. Providers should not bill for the service if their policy allows for a parent, guardian, or accompanying adult to ride with a child at no charge.

Transportation to Pharmacies, Durable Medical Equipment, and Optical Providers

Additionally, South Dakota Medicaid is adding coverage of medically necessary transportation services to pick-up prescription drugs, durable medical equipment, and optical supplies when delivery or mailing is not an option for obtaining the supply. Trips for the first fill of a new prescription or a medical equipment fitting or adjustment are allowable even if a delivery program is available. If a recipient has multiple prescriptions or DME items, orders must be coordinated for pick-up on the same date from the same provider/location whenever feasible.

Documentation Requirements

As a reminder Medicaid requires community transportation and secure medical transportation providers to keep documentation on file that supports that the recipient was transported to a medical necessary service. This requirement applies to transportation to pick-up prescription drugs, durable medical equipment, and optical supplies. As a best practice South Dakota Medicaid recommends providers use the [Medicaid Transportation Documentation Form](#), which satisfies this requirement.

Please refer to the [Community Transportation Services](#) or the [Secure Medical Transportation Services](#) provider manuals for more information regarding coverage of transportation services.

Sincerely,

South Dakota Medicaid

The Department of Social Services does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of actual or perceived race, color, religion, national origin, sex, age, sexual orientation or disability in admission or access to, or treatment or employment in its programs, activities, or services. For more information about this policy or to file a Discrimination Complaint you may contact: Discrimination Coordinator, Director of DSS Division of Legal Services, 700 Governor's Drive, Pierre SD 57501, 605-773-3305.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-305-9673 (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-305-9673 (TTY: 711).