

Department of **Social Services**

Agenda

- 1. Recipient Eligibility & Eligibility Inquiry Tool
- 2. Covered Services & Limitations & Service Limit Tool
- 3. Diagnosis Look-Up Tool
- 4. Online Portal Claim Submission
- 5. Medicaid Resources

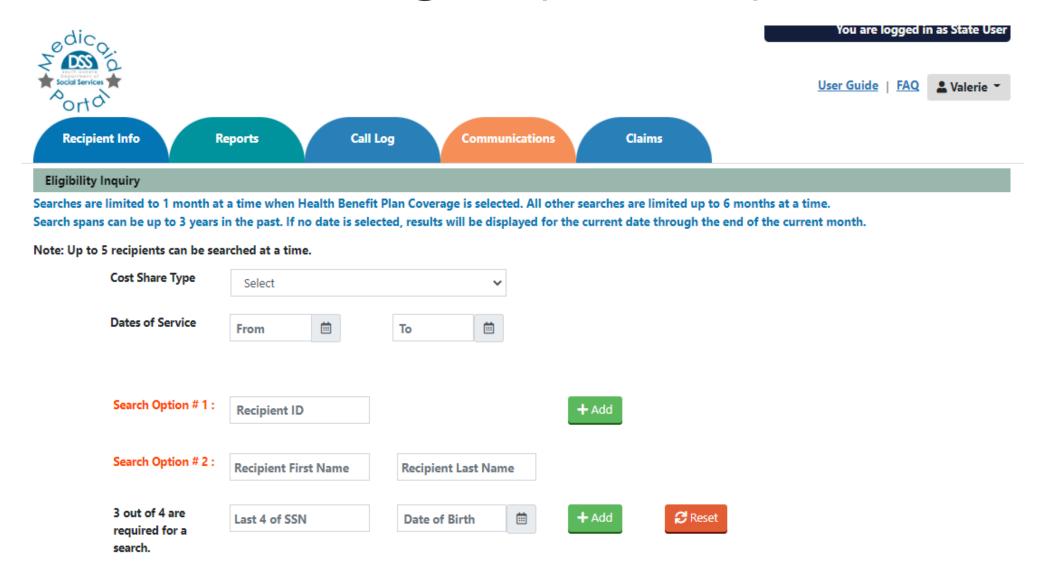


Chiropractic Services: Eligible Recipients

Coverage Type	Coverage Limitations
Medicaid/CHIP Full Coverage	Medically necessary services covered in accordance with the limitations described in this chapter.
Qualified Medicare Beneficiary – Coverage Limited (73)	Coverage restricted to co-payments and deductibles on Medicare A and B covered services.
Medicaid – Pregnancy Related Coverage Only (77)	Coverage restricted to pregnancy related services only including medical issues that can harm the life of the mother or baby.
Unborn Children Prenatal Care Program (79)	Coverage restricted to pregnancy related services only including medical issues that can harm the life of the mother or baby.



Medicaid Portal Eligibility Look Up Tool





Medicaid Portal Eligibility Look Up Tool

06/07/2022	Recipient Eligibility Inquiry	South Dakota Medicaid Online Portal
		Page 1 of 1
Insured Information		
Recipient ID: Gender: F	Recipient Name:	
Date of Birth:	CROOKS, SD, 570209650 Case Number:	
Eligibility	Case Number.	Dates are valid for current query.
31-Active Coverage: Medicaio	d - Full Coverage	
Eligibility: 6/1/2022 - 6/6/202	2	
Primary Care Provider/Health Hor	ne Provider	
Health Home Location	Health Home Provider Eligibi	ility: 6/1/2022 - 6/6/2022
AVERA MCKENNAN 6215 S CLIFF AVE SIOUX FALLS, SD 57108-859 (605) 322-1010	BANNWARTH, JONATHON	Primary Care Co-pay: \$0.00
* Cost share amounts exceeding	g \$0.00 apply to non-PCP/HH provider vis	sitis only.
Cost Share		
Dates	Service Type	Amount
6/1/2022 - 6/6/2022	Chiropractic	\$1.00 per procedure
* Non-covered charges are pat	to the consectibility	

^{*} Non-covered charges are patient's responsibility.



Annual Limit

- South Dakota Medicaid covers a maximum of 30 manual manipulations of the spine in a plan year, which starts July 1 and ends June 30.
- This limitation applies to any combination of CPT codes 98940, 98941, and 98942.

Can the annual limit be exceeded?

It can be exceeded for individuals under 21 with a prior authorization by South Dakota Medicaid. Please refer to the Prior Authorization manual for instructions on submitting an EPSDT prior authorization request. The limit cannot be exceeded for individuals 21 and over.

How can I see if a recipient has met the annual limit?

South Dakota Medicaid recommends using the Online Portal to view the most current service limit status. The service limit status is not real-time. The only units which will appear are those that have been billed and paid as of the timeframe requested.



Portal Service Limits Tool

Recipient Info	Reports	Call Log Comm	nunications	Claims	
Service Limit Inquiry					
This is not a guarantee of cov pending or denied.	erage or eligibility. Please refe	rence the "Eligibility" tab f	or coverage details. Pai	d claims data is good as	of 06/02/2022 and does not account for claims
Recipient ID					
Service Type	Chiropractic	~	Dates of Service In	07/01/2020-06/30/2021	~

Service Type	Consideration	Limitation (per State Plan Year unless noted)
Chiropractic	Manual manipulations only	30 treatments
Diabetes Education	Self-management training and follow-up	10 hours initial education during 1st year of diagnosis
Diabetes Education	Sell-management training and follow-up	2 hours of follow-up education following years
Dietician and Nutritionist	Medical nutrition therapy	5 hours
Independent Mental Health Practitioners (IMHP)	Psychiatric therapeutic sessions	40 total hours
Insentingues Comple	Level of Care based service limit	Recipient level of care E or F = \$3,500.00
Incontinence Supply	Level of Care based service limit	All other levels of care or no level of care = \$2,500.00
Urgent Care	Limit is dependent on recipient's PCP/HH enrollment	4 visits
Vision	Frame, Lens, or Contacts	1 set of glasses (frame, 2 lens) or contacts every 15 months
Maternal Depression Screening	Must be billed under the child's Medicaid number	4 per year until the child's first birthday
Topical Fluoride Varnish	Application of topical Fluoride	3 per fiscal year until age 21
Preventative/Wellness Visit	N/A	1 every 10 months

Inquiry Date Recipient ID + First Name Last Name Service Type Units Paid Date 6/7/2022 1:28:32 PM Chiropractic 0 N/A						Q Search	€ Reset
6/7/2022 1:28:32 PM Chiropractic 0 N/A	Inquiry Date	Recipient ID	First Name	+ Last Name	Service Type	Units Paid	Date
	6/7/2022 1:28:32 PM				Chiropractic	0	N/A



Evaluations and Management Services

- South Dakota Medicaid only covers EM CPT codes 99202 and 99211 for chiropractors.
 Chiropractors may bill other new or established patient EM codes (99203 99205 or 99212 99215) if the code reflects the service provided. These codes will be reimbursed at the rate for 99202 or 99211 based on whether a new or established patient code is billed. The following conditions must be met for EM codes to be covered:
 - A provider may only bill Medicaid an EM visit if it is the provider's customary practice to charge all patients for these services.
 - An EM visit is not reimbursable on the same date of service as a manipulation unless the services are distinctly different.
 - Only one EM visit is reimbursable in any 12-month period unless an additional EM codes is being billed for a separate and distinct injury. The provider must maintain documentation that supports medical necessity. Documentation may be requested by South Dakota Medicaid.
 - An annual claim for an EM visit must show continued medical necessity and progress towards improvement of the condition. Documentation may be requested.



X-rays

• Providers may not bill multiple units of CPT code 72020, x-ray exam of spine one view, if a multiple-view procedure code is applicable.

Pregnancy Related Services and Limits

- Chiropractic services are covered for women in Aid Category 77 or 79 if medically necessary due to the pregnancy causing a subluxation of the spine.
- The following secondary diagnosis codes may be used for pregnant women:
 - o Z34.82 Encounter for supervision of normal pregnancy, Second Trimester
 - o Z34.83 Encounter for supervision of normal pregnancy, Third Trimester



- Diagnosis Codes
 - Chiropractic providers must bill a diagnosis that includes subluxation as the primary diagnosis code.
 - Symptoms that directly relate to the diagnosis (subluxation) may be listed as secondary diagnoses. All secondary codes must be open to Chiropractors.
 - Secondary ICD-10 codes added in April:
 - o G43001
 - o G43101
 - o G43701
 - o G43709
 - o G441
 - South Dakota Medicaid encourages providers to use the <u>Diagnosis look-up tool</u> to determine allowable ICD-10 codes.



Diagnosis Look Up Tool

The Diagnosis Look-up Tool can be used by providers to identify the circumstances when a diagnosis code is payable by South Dakota Medicaid. Providers should review all fields to determine if a code is payable. The status indicated on the tool is not a guarantee of payment. Claims may deny for other reasons such as system edits or failure to meet South Dakota Medicaid coverage criteria. A description of the fields is provided below.

Diagnosis Code: This is the ICD-10 diagnosis code.

Diagnosis Description: This is a description of the diagnosis code.

Billing Status

- **Primary:** This code may be listed first on a claim. Multiple primary codes may be listed.
- **Secondary:** This code may not be listed first on the claim and must be billed in conjunction with a primary code. Multiple secondary codes may be listed.

Chiropractor

- Yes Primary: This code is payable for chiropractors when used as the primary diagnosis.
- Yes Secondary: This code is payable for chiropractors when used as the secondary diagnosis.
- No: This code is not payable for chiropractors.



Diagnosis Code		Mental Health		SUD	Chiropractic	Reset Filters
All	~	All	~	All	Multiple selections V	\leftarrow _
						J T E

Diagnosis Code	Diagnosis Description	Billing Status	Requires Review	Minimum Age	Maximum Age	Mental Health	SUD	Chiropractic	Start Date	End Date
M9908	Segmental And Somatic Dysfunction Of Rib Cage	Primary		0	999	No	No	Yes-Secondary	10/01/2015	
M9910	Subluxation Complex (Vertebral) Of Head Region	Primary		0	999	No	No	Yes-Primary	10/01/2015	
M9911	Subluxation Complex (Vertebral) Of Cervical Region	Primary		0	999	No	No	Yes-Primary	10/01/2015	
M9912	Subluxation Complex (Vertebral) Of Thoracic Region	Primary		0	999	No	No	Yes-Primary	10/01/2015	
M9913	Subluxation Complex (Vertebral) Of Lumbar Region	Primary		0	999	No	No	Yes-Primary	10/01/2015	
M9914	Subluxation Complex (Vertebral) Of Sacral Region	Primary		0	999	No	No	Yes-Primary	10/01/2015	
M9915	Subluxation Complex (Vertebral) Of Pelvic Region	Primary		0	999	No	No	Yes-Primary	10/01/2015	
M9916	Subluxation Complex (Vertebral) Of Lower	Primary		0	999	No	No	Yes-Primary	10/01/2015	



Medical Portal Claims Submission



Submit New CMS - 1500					
The numbering system of this sub- information about billing requirem		e CMS-1500	claim form. Please refer to the I	billing manual found at dss.sd.	gov/medicaid/providers for additional
* Denotes required field. A record	can only be saved if all re	quired fields	have been completed.		
1. SELECT CLAIM TYPE *	Select Type ▼		33. BILLING PROVIDER ZIP CO	DE *	
1a. INSURED'S LD. NUMBER * 2. PATIENT'S NAME	Select Type Medicald Medicare Xover	Verify	33a. BILLING PROVIDER NPI 33b. BILLING PROVIDER TAXO		
3. PATIENT'S BIRTH DATE 5. PATIENT'S ADDRESS			PATIENT'S SEX		
9. OTHER INSURED'S NAME	1	-	10. IS PATIENT'S CONDITION I	RELATED TO:	
9a. OTHER INSURED'S POLICY OR GROUP NUMBER			a. EMPLOYMENT?	© YES ® NO	
9d. OTHER INSURED PLAN NAME OR PROGRAM NAME			b. AUTO ACCIDENT?	○ YES ® NO	
11d. IS THERE ANOTHER HEALTH BENEFIT PLAN? *	© YES ® NO		c. OTHER ACCIDENT?	○ YES ® NO	a Save



Top Ten Denial Reasons

Denial Code	Denial Code Description	# of claims denied
069	DIAGNOSIS/PROCEDURE RESTRICTION	1,657
027	DENIED FOR INVALID PROVIDER/NPI NOT ON FILE	1,404
091	RECIPIENT HAS PRIVATE HEALTH INSURANCE	1,053
774	CLAIM EXCEEDS 6 MONTH LIMIT	887
900	EXACT DUPLICATE OF PEND/PD CLM - DO NOT RESUBMIT	605
035	RECIPIENT ELIGIBLE FOR MEDICARE BENEFITS	569
047	PROCEDURE NOT COVERED BY MEDICAID	549
013	SERVICING PROVIDER NOT ELIGIBLE ON DATE OF SERVICE	298
961	INCORRECT SUBMISSION; MEDICAID IN BLOCK 1 MUST BE MARKED	205
043	PROCEDURE PROVIDER RESTRICTION	199



Medicaid Resources

Fee Schedule

https://dss.sd.gov/docs/medicaid/providers/feeschedules/Chiropractic latest.pdf

Diagnosis Look Up Tool

https://dss.sd.gov/medicaid/providers/diagnosistool.aspx

Provider Manuals

https://dss.sd.gov/medicaid/providers/billingmanuals/

Medicaid Online Portal

- The Medicaid Online Portal allows providers to verify eligibility and recipient cost shares, submit claims, view and download remittance advices, and look up service limits.
 - https://dss.sd.gov/ocp/Account/Login?ReturnUrl=%2focp%

Portal CMS-1500 Claim Submission Guide

https://dss.sd.gov/docs/medicaid/portal/Portal CMS 1500 Submission Guide.pdf



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