

RFP #1231 Offeror Questions and Responses

1. Can the state provide 230.67.4.4 of the BIT Information Technology Security Policy?

Response: The BIT Information Technology Security Policy is included as Attachment C in the published RFP. However, specifically in response to the question, following is the information from Attachment C:

230.67.4.4. Password Requirements:

- Must be changed every ninety days;
- Must be at least eight characters;
- Information Technology Security Policy – Contractor
- Must contain at least three of the following four character groups:
 - English uppercase characters (A through Z);
 - English lowercase characters (a through z);
 - Numerals (0 through 9);
 - Non-alphabetic characters (such as !, \$, #, %).
- Must not be one of the twenty four most recent passwords;
- Must not have been changed within the last seven days;
- Does not contain first name, last name, username;
- Does not contain Social Security Number;
- Does not contain permutations of "password";
- Cannot be a dictionary word.

Individual users' accounts that do not have administrative access rights will result in passwords expiring after 90 days. Where existing state technology products can support multiple expiration password policies for individual administrators' accounts that have administrative access rights without altering the general 90 day expiration password policy for individual users' accounts that do not have administrative access rights, the expiration password policy shall be set to 60 days for such administrators' accounts that have administrative access rights.

2. Does the state have access to all B6, B7, D16, and D18 interface files from the NLR that can be provided to the vendor upon contract award?

Response: The outgoing vendor will provide to the successful vendor.

3. Page 9 of the RFP references "link to user manual". It appears that text referring to that requirement is missing. Can the State please publish an edit to the requirements on page 9?

Response: This is an error in the document. We will remove this item from the requirements of the RFP.

4. Are vendors required to submit hourly rates for the deliverable based portion of Attachment B, Cost Proposal?

Response: We either want rates or hours if the price is not a fixed priced.

5. Section 4.1 states, "The offeror's response must include an executive summary, detailed narrative, project work plan, work flow diagram, description of the company, a list of references and contacts for other Medicaid Electronic Health Records auditing contracts, and a proposed detailed schedule and timeline for the execution of the project." Can the State please confirm that references should be for auditing contracts and not SLR implementations?

Response: This is an error and their expertise should be related to the SLR.