

Health Care Solutions Coalition

- Formed Implementation Teams to implement action steps necessary to operationalize the CMS policy:
 - Policy Operations Team
 - Telehealth Team
 - Behavioral Health Team
 - Alternative Service Delivery Team
 - Care Transitions Team



Policy Operations Team

- Identified common processes to impact all other implementation areas, such as patient identification so that providers have Medicaid and IHS eligibility information, standardized draft provider care coordination agreement and billing and payment processes. This group has completed its work
 - Draft Care Coordination Provider Agreement: Working with CMS to finalize the agreement. (complete)
 - Patient Identification Process: DSS developing portal for providers to verify both Medicaid eligibility and IHS/Medicaid eligibility. (in progress – target date Dec/Jan)
 - Medical Records Updates: Working with IHS to identify central email location for medical records updates until IHS can gain the capacity to utilize the Health Information Exchange (HIE) to send and receive information electronically. (complete – updating list of facility location contacts)



3

Telehealth Team

- Monitoring Great Plains IHS RFP process. Once IHS selects providers and services, the team can complete its work.
 - RFP published in May 2016.
 - RFP submission deadline extended to July 5, 2016.
 - Award notification September 2016 Avera Health
 - Contract pending
 - Award targeting behavioral health and support for emergency departments



Behavioral Health Team

- Working to expand the capacity for IHS to provide additional behavioral services, such as the community mental health center model or behavioral health Health Homes. The group is focusing efforts for technical assistance to IHS and Tribes to improve capacity.
 - Technical assistance provided by Lewis and Clark BHC
 - Identifying potential pilot locations to pursue Community Mental Health Center (CMHC) accreditation.
 - . Exploring Rapid City HIS
 - Rosebud Tribal Program
 - Sisseton



5

Alternative Service Delivery Team

- Working on a proposal to target IHS beneficiaries not currently served by an IHS or Tribal program.
 Focused on utilizing FQHCs (including SD Urban Indian Health) to form Satellite IHS Clinics.
 - Identified pilot locations for implementation.
 - Horizon Healthcare Mission
 - Urban Indian Health Pierre and Sioux Falls
 - Community Health Center of the Black Hills
 - Updating proposal with CMS feedback regarding dedicated space and use agreement, dedicated personnel, and billing/payment arrangements.
 - Feedback to CMS on billing/payment terms, finalizing use/space agreement.



Care Transitions Team

- Focused on care coordination for inpatient and outpatient services, which includes targeted service delivery that needs to be developed such as transition services post hospital and transitions back to the community. The group will determine what the opportunity is and focus efforts in particular high cost/high volume area.
 - Developed referral flow chart for services referred from IHS.
 - Providers working on creating flow chart for situations where a referral is not present at intake.
 - In progress working to identify opportunities for hospital based services.
 - Mapping patient flows to identify opportunities to increase referrals through IHS

Ctrong Comilies - Court Dekote's Coundation and flux Eutura