

**South Dakota Department of Social Services  
Medicaid Tribal Consultation Meeting  
Thursday, July 13, 2017  
1:00 – 3:00 p.m. CT  
Drifter's  
325 Hustan Avenue  
Fort Pierre, SD 57532**

**I. Welcome and Introductions**

Sarah Aker, Deputy Director, Division of Medical Services, welcomed those in attendance. Participants introduced themselves.

**II. Prayer**

**III. Review Minutes and Updates from April 5, 2017 Meeting**

Minutes from the **April 5, 2017** meeting were distributed to the Tribal Consultation group. The minutes and related handouts are also posted on the Medicaid Tribal Consultation website at <http://dss.sd.gov/medicaid/generalinfo/tribalconsultation.aspx>.

**IV. Quarterly Report of Tribal Medicaid Expenditures**

The Quarterly Report was posted on the Department's website at [http://dss.sd.gov/docs/tribal/quarterly\\_tribal\\_report\\_2ndquarter.pdf](http://dss.sd.gov/docs/tribal/quarterly_tribal_report_2ndquarter.pdf). It was also distributed via email.

**V. Medicaid Online Portal**

Lori Lawson, Deputy Director, Division of Medical Services, gave a presentation about the Medicaid Online Portal. The portal currently contains Medicaid remittance advices, health home reports, primary care provider reports, census data reports, and claims adjudication reports. DSS is implementing a new eligibility inquiry in August 2017. DSS asked for volunteers to assist with testing of the eligibility inquiry. Many providers offered to assist with testing of the eligibility inquiry. More information about the Medicaid Online Portal is available online: <http://dss.sd.gov/medicaid/portal.aspx>

**VI. Medicaid Transportation Billing Guidance**

Shanna Peterson, DSS, gave an overview of billing for non-emergency medical transportation (NEMT). Crystal Casey asked about the criteria for overnight travel. Shanna responded that it can vary depending on the appointment time, distance of travel, road conditions, and seasons. She

advised participants to contact NEMT if they are unsure if they qualify for overnight travel reimbursement. Dr. Vizcarra asked if there are preferred hotels for travel. Certain hotels sometimes work with hospitals to provide a special medical rate. Eddie Johnson Jr. asked if CHRs and Elderly Programs can be reimbursed or enroll to be reimbursed. Sarah Aker responded that it depends on how the services are being provided. If the program is providing advanced funding for travel, then reimbursement would occur through NEMT. If the program is using a program vehicle to directly provide transportation, then the program needs to enroll as a community transportation provider and submit claims for services. John Eagle Shield commented that sometimes providers do not want to see patients if they are late to appointments, and while they try to leave early enough for appointments, sometimes they are not able to get to the appointment on time and it is a wasted trip. John suggested cultural sensitivity training for providers.

Lori Lawson reviewed the requirements for billing Medicaid directly as a community transportation provider. John Eagle Shield asked if a CHR is considered an attendant for a secure medical transport. Attendants are defined in Administrative Rule of South Dakota.

## **VII. State Plan Amendment Report**

Sarah Aker provided an update regarding state plan amendments (SPAs). SPA information is also available on the DSS website <http://dss.sd.gov/medicaid/medicaidstateplan.aspx>

## **VIII. IHS Telehealth Update**

Dr. Rodney Vizcarra, Eagle Butte Indian Health Service, updated the group on IHS's telehealth implementation. Brian Erickson, Avera, and Jeffrey Johnson, IHS, gave an overview. eEmergency is live at 6 hospitals in the Great Plains Area and all IHS clinics are expected to have telehealth by the end of the year. IHS is anticipating a Fall roll-out for telespecialty services. Dr. Vizcarra shared how roll-out is working at Eagle Butte IHS. IHS is requesting feedback from providers and patients about how the implementation is going and how to educate people about the roll-out.

## **IX. Health Care Solutions Coalition Update**

Sarah Aker gave an update about the work of the Health Care Solutions Coalition. The Coalition has recommended moving forward with care coordination agreements to fund the coalition recommendations which include developing a Community Health Worker Program in Medicaid, adding licensed marriage and family therapists, and CSW working toward PIP and LPC working toward MH as Medicaid providers, covering substance use disorder services for adults currently eligible for Medicaid, and funding innovation grants for primary and prenatal care. If there are additional savings, the state plans to share savings with providers. Emily Williams, IHS,

asked about the timeline for new providers and services. Sarah said the timeline is dependent on the care coordination agreements being signed and implemented.

#### **X. Other DSS Updates**

Sarah Aker noted that DSS is working with Delta Dental and IHS to transition the billing of IHS dental claims to Delta Dental of South Dakota. Delta Dental currently processes all of South Dakota Medicaid's other dental claims. The change will support more consistent claim processing and data collection. Kathy Bad Moccasin talked about the changes IHS is making and the assistance from Delta Dental to IHS service units to support the change.

Sarah announced that William (Bill) Snyder will be joining DSS as the new Medicaid Director on July 24, 2017.

#### **XI. Tribal Reports**

Flandreau gave an update that they are transitioning to a new clinic in August 2017.

Standing Rock noted that they are getting applications for in for reimbursements and doing targeted case management assessments in North Dakota.

Lower Brule offered to host the October Tribal Consultation meeting.

#### **XII. Meeting Schedule**

- October 5, 2017: Lower Brule

#### **XIII. Adjournment**