

## Make an Appointment

Call your health home provider to schedule an appointment.

## Items to bring to your appointment with your provider

- Bring a list of all the medicine you take. This includes prescription and non-prescription medications, vitamins and dietary or herbal supplements.
- Write down questions you have for the visit.
- Create a list of your current medical conditions, past surgeries and illnesses.

## Referrals

If you are in a health home and need to see other doctors or specialists, your primary care provider will give you a referral. If you go to a different doctor without a referral, you will be responsible to pay the bill.

## After your appointment

- Follow your health care provider's instructions.
- If you don't understand the instructions, call your care coordinator.
- Talk with your provider or pharmacist before you stop taking any prescribed medicine.
- Call your health care provider if your symptoms get worse.

*I feel more in control of my health. - Health Home participant*

## Contact Us

### Address:

Department of Social Services  
700 Governors Drive  
Pierre, SD 57501

### Email:

[MedicalServices@state.sd.us](mailto:MedicalServices@state.sd.us)

### Online:

[dss.sd.gov/healthhome](http://dss.sd.gov/healthhome)

### Phone:

605.773.3495



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Español (Spanish) - ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.800.305.9673 (TTY: 711).  
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## Providing medical care coordination focused on YOU



# Health Home Services

- Teaching you how to take care of yourself and make healthy choices.
- Helping you schedule screenings and appointments when you need them.
- Making sure you get the care you need to keep you from getting sick.

- Focusing health care on you as a whole person.
- Setting goals for your health needs and making a plan for when and how you receive care.
- Building a team to help you meet your health goals.
- Providing referrals to other providers or specialists.



Keeping you healthy



Planning your care



*I like that my doctor cares about me. - Health Home participant*

*I am not as sick as I used to be. - Health Home participant*



Care Focused on YOU

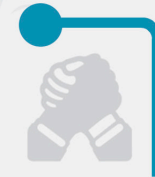


Connecting your care



- Working with you, doctors, nurses, counselors, hospitals and others to make sure you get the care you need.
- Explaining tests and results to you to make sure you understand everything about your health.
- Making sure you don't go back to the hospital or ER after you leave.

Supporting you & your family



- Working with you and your family or caregiver to make sure you can focus on your health.
- Helping you get other services you need in your community.

*I always have someone I can call when I need help. - Health Home participant*