
**Preliminary Site Accreditation Report – Avera Addiction Care Center-Sioux Falls
Campus**

Completed: November 15, 2019

Levels of Care Reviewed for Provisional Accreditation status:

Substance Use Disorder (SUD) Services

Medically-Monitored Intensive Inpatient Treatment Program

Avera Addiction Care Center was reviewed by the Division of Behavioral Health for adherence to the Administrative Rules of South Dakota (ARSD). The following information was derived from the provisional on-site inspection of your agency. The strengths and recommendations made in this report are a result of reviewing policies and procedures, personnel files and the interview completed with the agency director and the clinical supervisor.

ADMINISTRATIVE REVIEW SUMMARY

Strengths: The agency has an organized and detailed policy and procedure manual. The policy and procedure manual is individualized to Avera. Avera Addiction Care Center's new facility will provide clients with a non-judgmental, recovery focused, and confidential place to work on their recovery needs. A unique treatment experience is provided for clients having one building for treatment needs and one building to provide a home like living environment. The agency will also focus on co-occurring disorders by providing dually licensed counselors.

Recommendations:

- 1.) Each agency shall report to the division as soon as possible: any fire with structural damage or where injury or death occurs, any partial or complete evacuation of the facility resulting from natural disaster, or any loss of utilities, such as electricity, natural gas, telephone, emergency generator, fire alarm, sprinklers, and other critical equipment necessary for operation of the facility for more than 24 hours per ARSD 67:61:02:21. The agency has a policy regarding sentinel events and reporting to the division was added to the agency's sentinel event policy during the provisional on-site review.
- 2.) Each agency shall have a written grievance policies and procedures for hearing, considering and responding to client grievances per ARSD 67:61:06:04. The agency has a grievance policy and procedure, but the agency shall include the Division of Behavioral Health's address and telephone number for the clients to access if needed. The Divison's information was added to the agency's grievance policy and procedure during the provisional on-site review.

Plan of Correction: None

CLIENT CHART REVIEW SUMMARY

Client Services File Score: Client files were not reviewed during the provisional on-site review. Currently, the program is not providing services to clients, due to the facility still being under construction. The target date for accepting clients is the middle of December.