

2020

Annual Report



Behavioral Health Treatment Services

Community Counseling Services

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Stakeholder Survey Summary

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Stakeholder Survey Summary
Community Counseling Services (CCS)
 Printed September 2020

Survey Respondents

The Division of Behavioral Health (DBH) recognizes the need for strong community collaboration at the local level between agencies accredited with the DBH and their local referral sources seeking services for clients. Accredited agencies are asked to share a stakeholder survey with local referral sources such as schools, healthcare providers, and other entities of their choosing. The Stakeholder Survey is intended to create a dialogue between referral sources and accredited agencies to encourage collaboration to best meet the needs of clients.

Stakeholder Types

	FY17	FY18	FY19	FY20	FY21
Law Enforcement (Sheriff, Police Department, Highway Patrol)	-	0	1	2	
Court Staff- (UJS, State, Federal, Tribal, Judge, Attorney, DOC, Drug Court, Teen Court)	-	2	6	5	
Department of Social Services- State/Tribal (EA/CPS/Adult Services/Child Welfare)	-	0	2	1	
Medical (Doctor/Nurse/Hospital Social Worker/Psychiatric Nurse/Community Health)	-	0	1	1	
Treatment Agency (Mental Health/SUD/EAP/Therapist/Counselor/Case Manager)	-	0	0	0	
School (Administrator/Counselor/Teacher/Social Worker)	-	0	1	0	
Prevention Service Providers	-	0	0	0	
County Board of Mental Illness	-	0	0	0	
Other	-	0	0	0	
Total Responses	-	2	11	9	

Definitions

CPS- Child Protection Services

DBH- Division of Behavioral Health

DOC- Department of Corrections (Juvenile Correction Agents, Parole Services)

EA- Economic Assistance

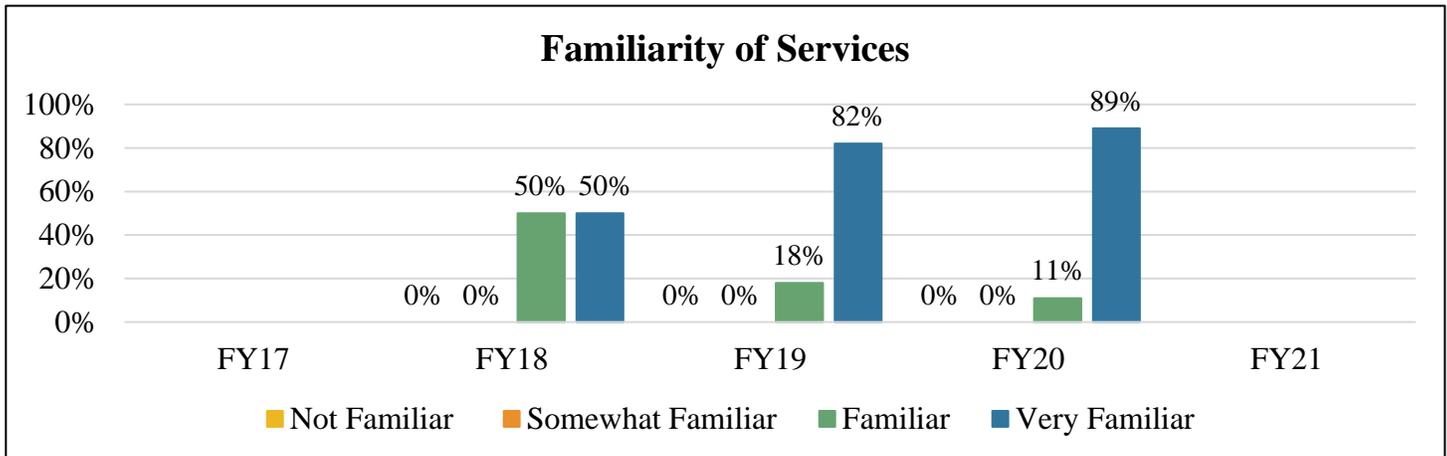
EAP- Employee Assistance Program

SUD- Substance Use Disorder

UJS- Unified Judicial Services (Court Services Officer)

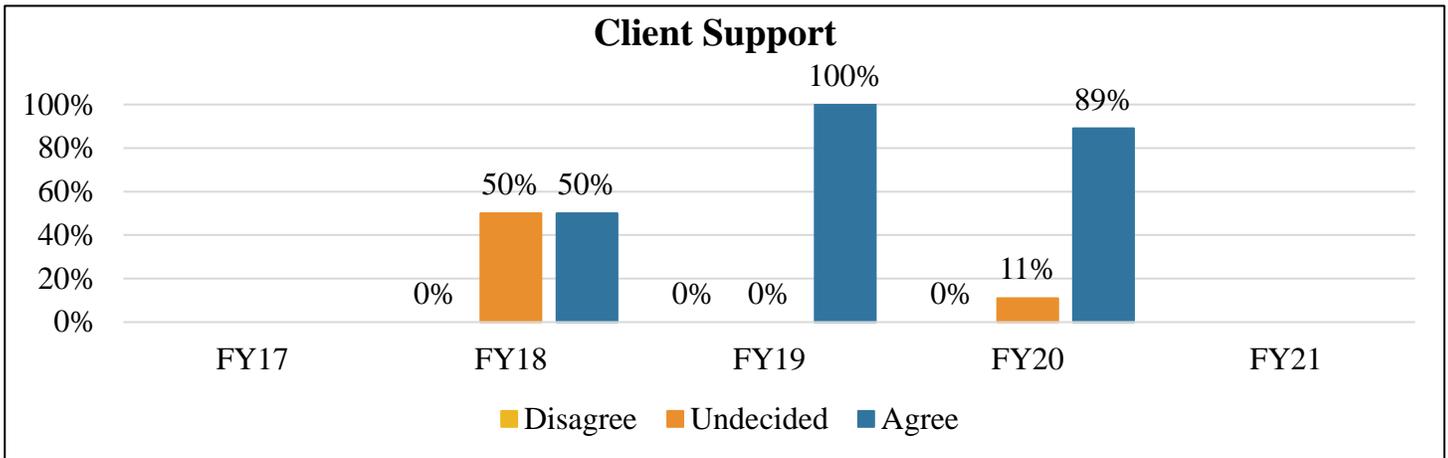
Survey Responses

The following data reflect stakeholders' perceptions regarding treatment services provided by accredited agencies.



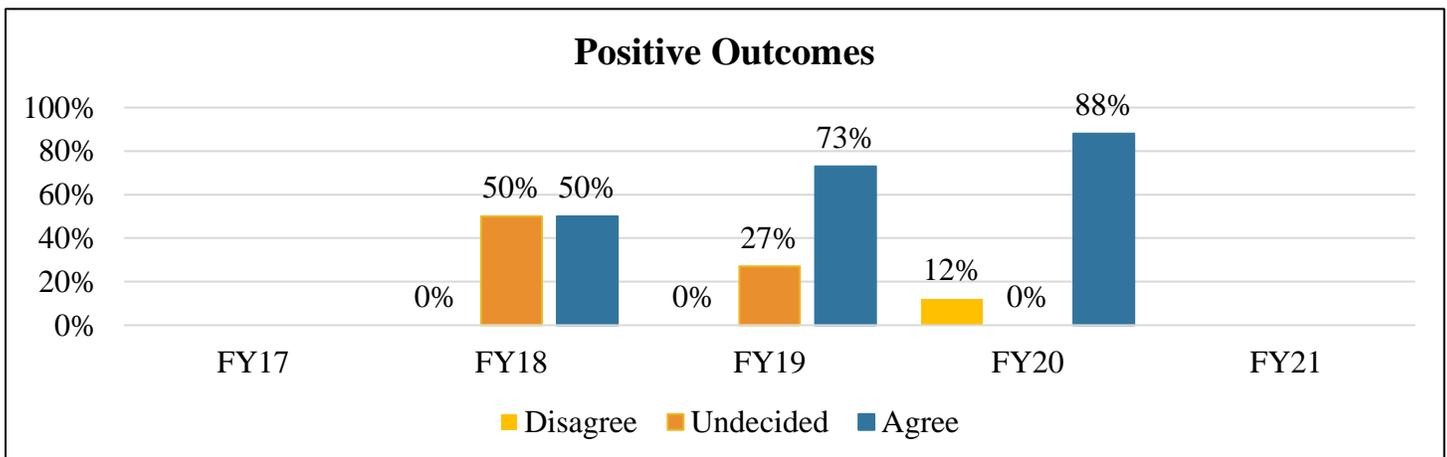
Familiarity of Services: How familiar are you with the services that are offered by this agency...

	FY17	FY18	FY19	FY20	FY21
Not Familiar	Not Collected	0%	0%	0%	
Somewhat Familiar		0%	0%	0%	
Familiar		50%	18%	11%	
Very Familiar		50%	82%	89%	
Total Responses		2	11	9	



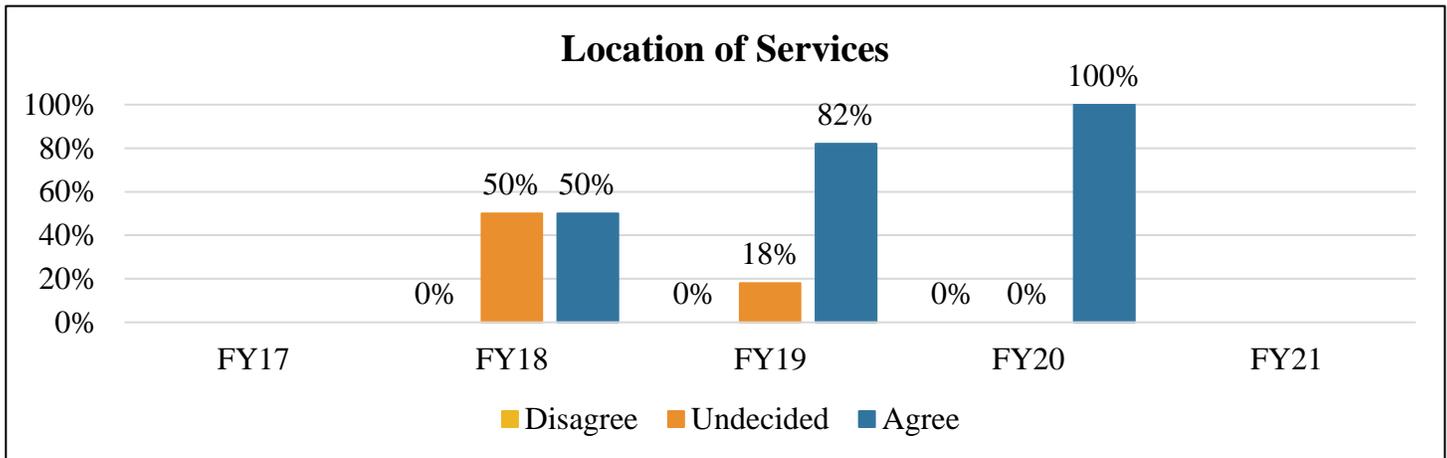
Client Support: This agency is supportive of client needs...

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	0%	0%	
Undecided		50%	0%	11%	
Agree		50%	100%	89%	
Total Responses		2	11	9	



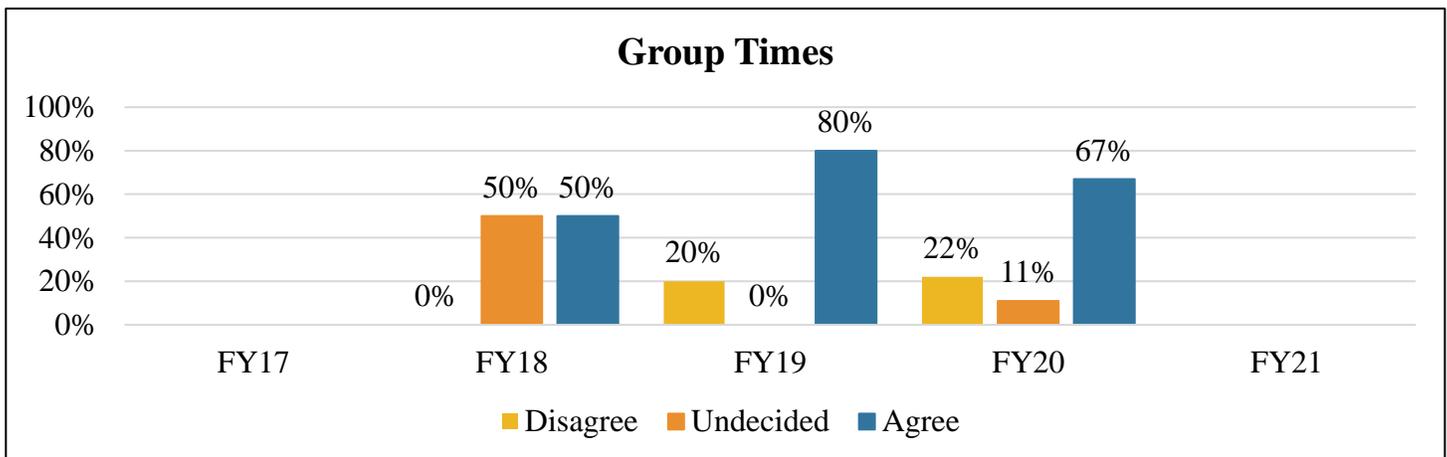
Positive Outcomes: Clients that receive services from this agency have positive outcomes...

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	0%	12%	
Undecided		50%	27%	0%	
Agree		50%	73%	88%	
Total Responses		2	11	8	



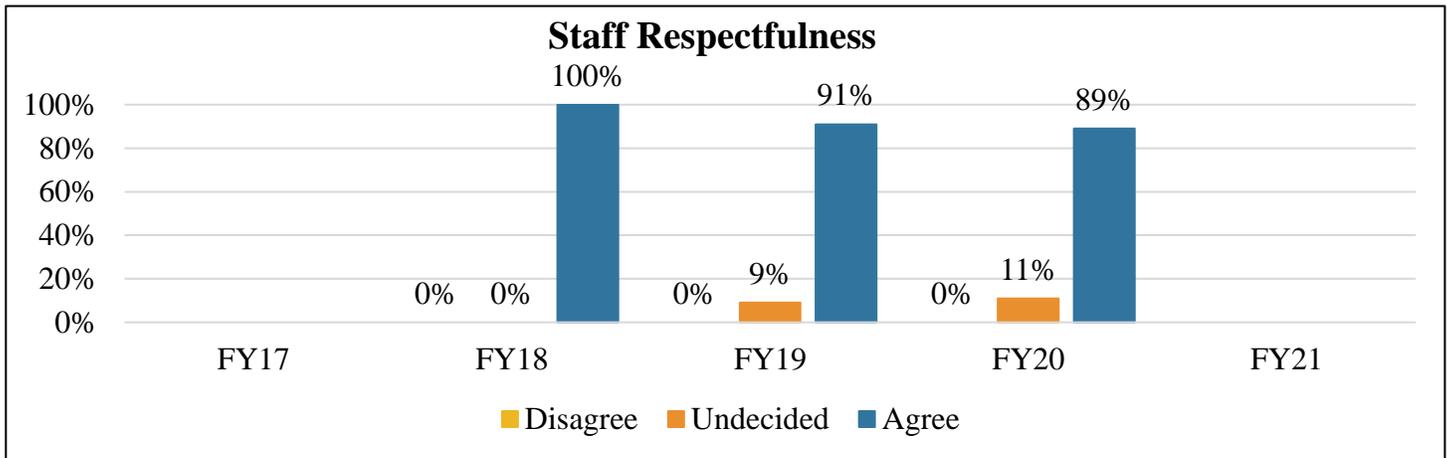
Location of Services: The location of services is convenient for clients...

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	0%	0%	
Undecided		50%	18%	0%	
Agree		50%	82%	100%	
Total Responses		2	11	9	



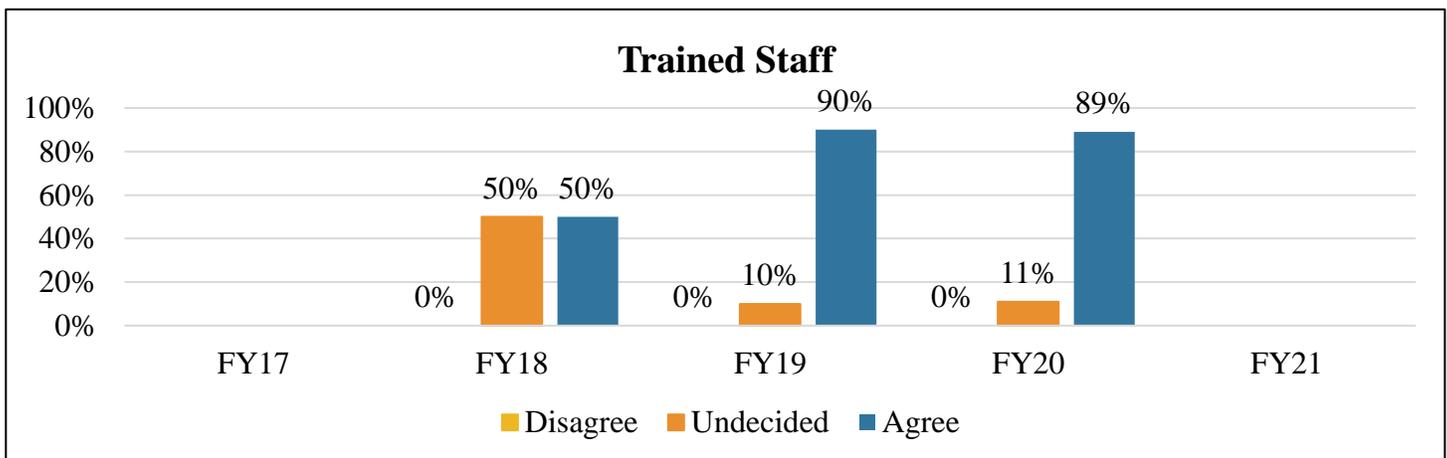
Group Times: The services are available at times that are convenient for clients...

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	20%	22%	
Undecided		50%	0%	11%	
Agree		50%	80%	67%	
Total Responses		2	10	9	



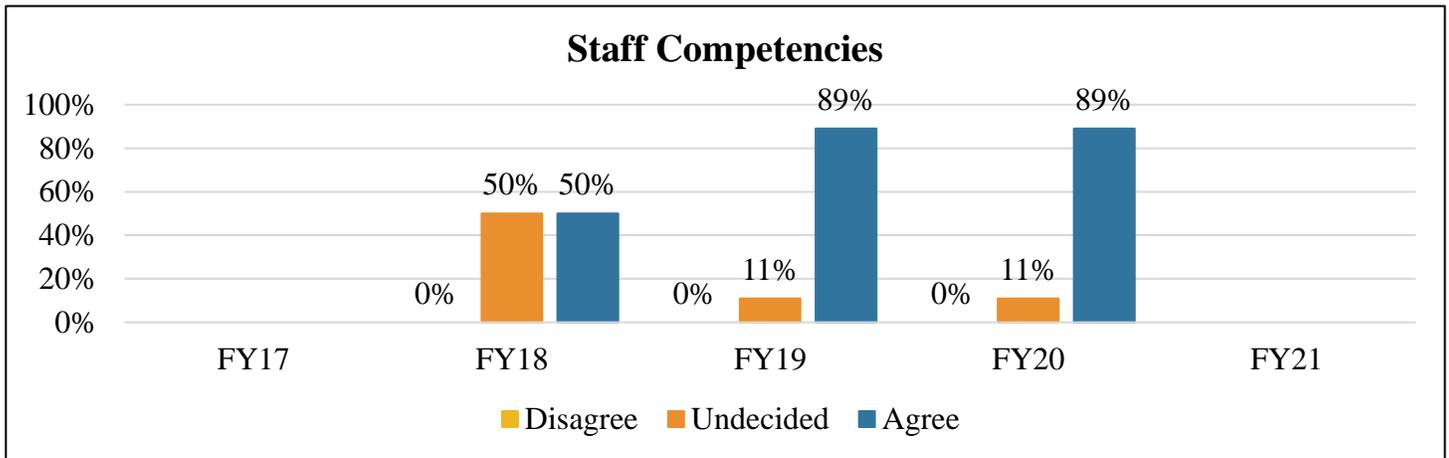
Staff Respectfulness: Staff at this agency are respectful

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	0%	0%	
Undecided		0%	9%	11%	
Agree		100%	91%	89%	
Total Responses			2	11	9



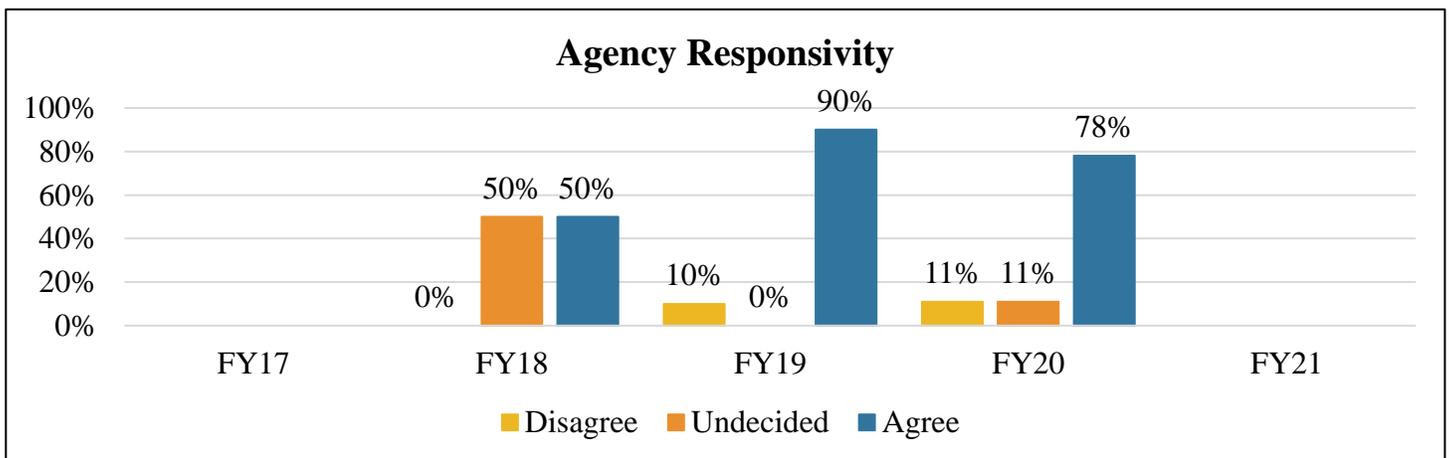
Trained Staff: Staff at this agency are well trained...

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	0%	0%	
Undecided		50%	10%	11%	
Agree		50%	90%	89%	
Total Responses			2	10	9



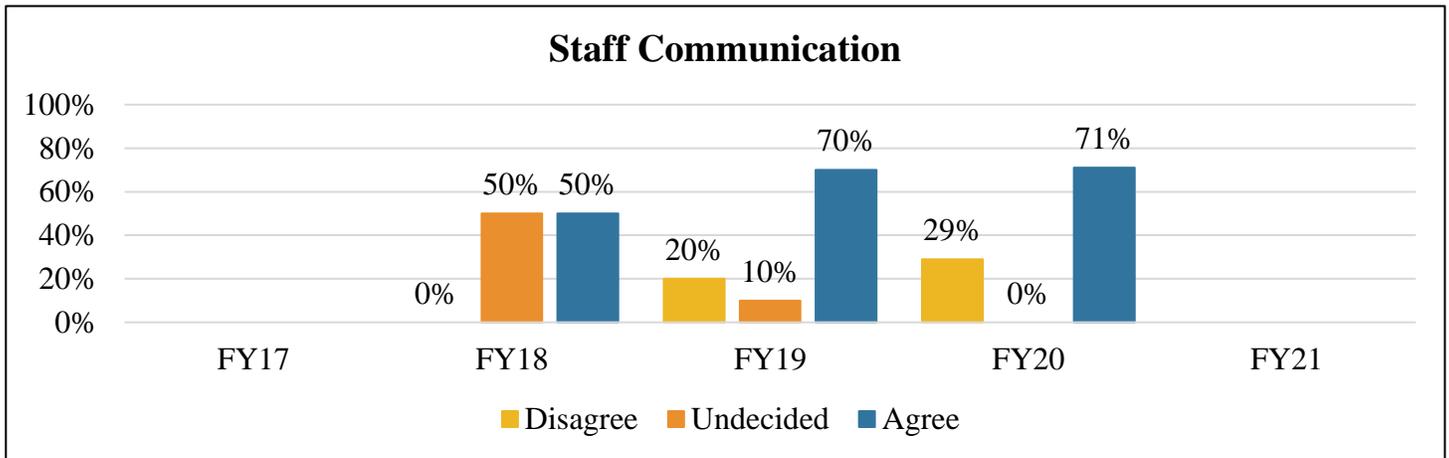
Staff Competencies: Staff at this agency are competent to deliver treatment services

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	0%	0%	
Undecided		50%	11%	11%	
Agree		50%	89%	89%	
Total Responses		2	9	9	



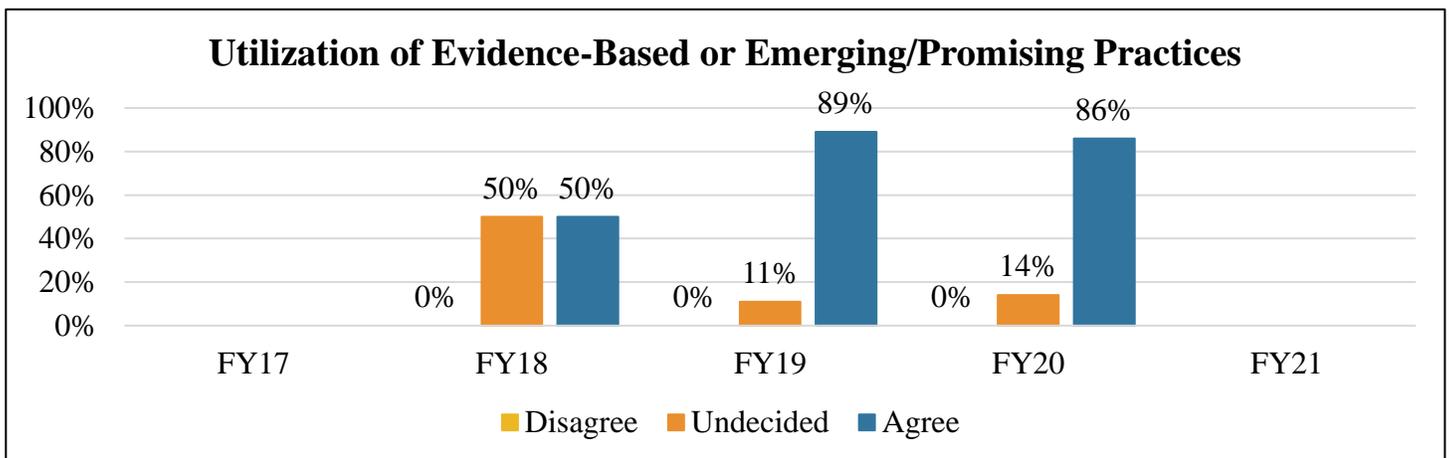
Agency Responsivity: This agency is responsive to the needs within the community

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	10%	11%	
Undecided		50%	0%	11%	
Agree		50%	90%	78%	
Total Responses		2	10	9	



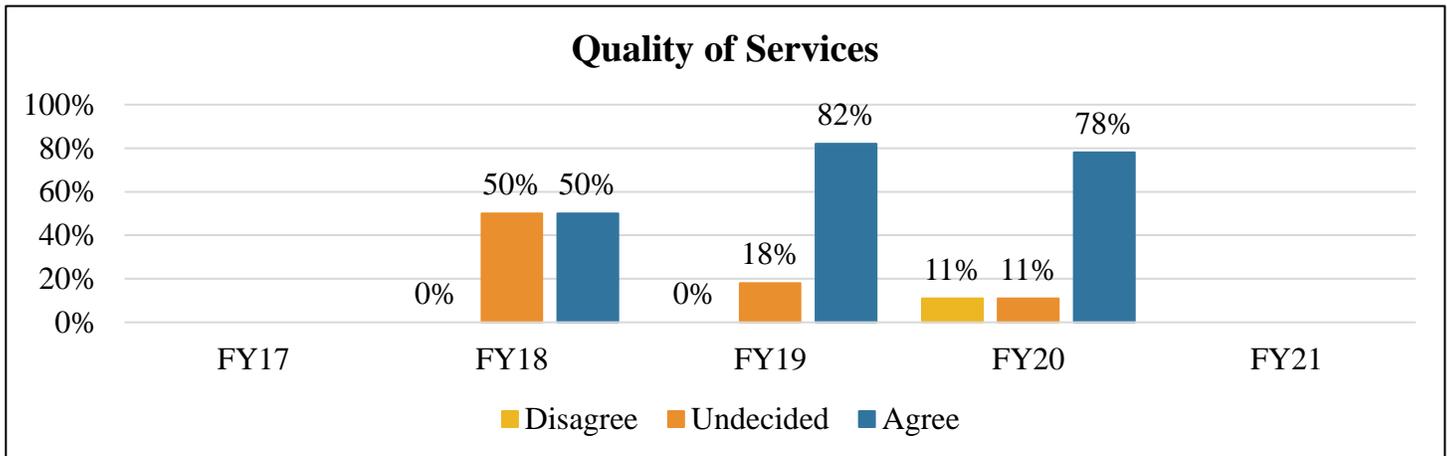
Staff Communication: Staff actively communicate regarding the client's treatment

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	20%	29%	
Undecided		50%	10%	0%	
Agree		50%	70%	71%	
Total Responses		2	10	7	



Utilization of Evidence-Based or Emerging/Promising Practices: This agency utilizes Evidence-Based or Emerging/Promising Practices

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	0%	0%	
Undecided		50%	11%	14%	
Agree		50%	89%	86%	
Total Responses		2	9	7	



Quality of Services: This agency provides quality services

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	0%	11%	
Undecided		50%	18%	11%	
Agree		50%	82%	78%	
Total Responses		2	11	9	

Stakeholder Survey Feedback

Please give examples to support your ratings in the above questions:

- *I have been told that some of the groups are not productive. The group times are not very conducive to most work schedules. There is a need for pre-treatment CBISA and MRT. I would prefer for communication, more than just knowing if they are there and participating.*
- *Adding services to Grant County which is needed.*
- *If there is an issue with a consumer, they have provided us with the education of who to contact in their agency to address the problem. When the staff is contacted they address the issue in a timely manner and provide the highest level of care.*
- *Excellent client care and communication with our agency.*

What does this agency do well?

- *I get weekly attendance updates.*
- *They are willing to visit via phone and assist with decisions as to what to do with patients.*
- *Good communication*
- *Care about the community needs and when facing a crisis, they step up to provide that immediate support.*
- *They help Law Enforcement in dealing with individuals in crisis.*
- *I can reach out to CCS at anytime there may be a concern and know they matter will be addressed immediately.*
- *Patient care and Need. They are top notch.*

What suggestions would you make for this agency to improve services?

- *More times and availability. More services. More communication.*
- *Not always enough resources when we need to DC a PT and would like to get them into an appointment right away especially if it is a Friday.*
- *I wish we could get clients to succeed other than treatment to keep them out of jail. Success is key and professions are there, but the difficulty is getting clients there.*

Additional Information:

- *The team at CCS is very easy to work with and willing to meet if we have issues.*
- *Keep it up! Your agency is doing wonderful work in our community for your consumers. Your outreach to other agencies has provided a knowledge to help us have a better understanding of mental illness and allows us to provide our services in a better manner.*

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Substance Use Disorder (SUD) Treatment Services Profile Community Counseling Services (CCS)

Printed September 2020

Fiscal Year 2020 (FY20) Program Activity

In FY20, Community Counseling Services (CCS) primarily provided outpatient treatment services to adults and youth in South Dakota. CCS served 264 clients in SUD treatment services.

This profile page reflects adult and youth clients who were publicly funded in FY20, which runs from June 2019-May 2020. This does not include clients who received targeted services for justice-involved individuals.

Community Counseling Services, Huron



Clients Served

	Agency	State
All Clients Served*	264	12,678
Adults	251	11,870
Youth	13	808
Publicly Funded**	264	11,693
Adults	251	10,931
Youth	13	762

*All clients served includes the following funding sources: private pay, insurance, and other funding sources.

** Publicly funded includes only clients served through state and federal funding, including Medicaid.

Demographic Information

The demographic information includes all clients funded through state and federal funds, including Medicaid.

Age	Agency	State Pop.
18 and below	5%	24%
19 to 64	94%	58%
65 and above	1%	17%

Race	Agency	State Pop.
White	77%	85%
Black or African American	2%	2%
American Indian and Alaska Native	8%	9%
Asian	4%	2%
Native Hawaiian and Other Pacific Islander	0%	0%
Two or More Races	1%	2%
Other	8%	NA

Accreditation Information

	Accreditation Review	
	Agency	State Avg.
Administrative Score	100.0%	94.2%
SUD Chart Score	88.9%	92.9%
Total Accreditation Score	93.5%	93.6%

During CCS's most recent onsite review in July 2018, CCS scored 93.5% overall. This included a review of administrative, SUD Charts, and Mental Health Charts, resulting in a 3 year accreditation certificate. The Total Accreditation Score includes scores for both SUD and MH.

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Adult Outpatient Treatment Services

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Adult SUD Treatment Services

Program Outcomes for Outpatient Treatment Services

Outpatient Treatment Services include the following: Level 0.5 Early Intervention, Level 1.0 Outpatient, and Level 2.1 Intensive Outpatient Treatment Services. These services provide outpatient counseling to individuals diagnosed with substance use disorders.

Outcome Tool Return Rate Information for Outpatient Treatment Services

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

Outpatient Treatment Return Rates	FY17	FY18	FY19	FY20	FY21
Initial Outcome Tool Return Rate					
# of Admissions	129	132	153	116	
# of Tools Submitted	67	76	126	102	
Return Rate	52%	58%	82%	88%	
Target Return Rate	60%	60%	60%	60%	
Discharge Outcome Tool Return Rate					
# of Successful Discharges	75	74	65	67	
# of Tools Submitted	13	45	53	53	
Return Rate	17%	61%	82%	79%	
Target Return Rate	60%	60%	60%	60%	

Discharge Reasons for Outpatient Treatment Services

This information is collected in the State Treatment Activity Reporting System (STARS) for clients discharged from outpatient treatment services.

Outpatient Treatment Discharge Reasons	FY17	FY18	FY19	FY20	FY21
Agency Average					
Treatment Completed	60%	60%	52%	56%	
Left Against Professional Advice	25%	26%	25%	25%	
Terminated by Facility	4%	4%	3%	4%	
Transferred to Another Facility or Program	2%	3%	6%	2%	
Incarcerated	4%	5%	10%	6%	
Other	6%	2%	4%	7%	
State Average					
Treatment Completed	43%	45%	44%	46%	
Left Against Professional Advice	29%	30%	27%	27%	
Terminated by Facility	7%	7%	9%	8%	
Transferred to Another Facility or Program	6%	5%	5%	5%	
Incarcerated	7%	5%	5%	4%	
Other	8%	8%	10%	11%	

Adult SUD Treatment Services

Primary Diagnostic Information for SUD Treatment Services

The DBH monitors data and outcomes for publicly funded behavioral health treatment services. The table below reflects information entered into STARS by contracted providers for publicly funded clients receiving SUD treatment services. This does not include individuals who received only an assessment or justice-involved individuals.

Primary SUD Diagnosis	FY17	FY18	FY19	FY20	FY21
Number/Percent of Clients with a Primary Alcohol Use Disorder	90 74%	96 70%	81 59%	80 58%	
Number/Percent of Clients with a Primary Cannabis Use Disorder	7 6%	13 9%	17 12%	16 12%	
Number/Percent of Clients with a Primary Amphetamine Use Disorder	19 16%	21 15%	29 21%	36 26%	
Number/Percent of Clients with a Primary Opioid Use Disorder	4 3%	6 4%	9 7%	3 2%	
Number/Percent of Clients with a Primary Other Substance Use Disorder	2 2%	1 1%	1 1%	5 4%	

Impact of Outpatient Treatment Services

Impact of treatment services is measured by surveying client perception of the quality of services received including the following: general satisfaction with services, access to services, quality and appropriateness of services, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning. Impact of treatment services is relevant because clients who feel empowered, motivated, have positive family relationships, and feel they have the ability to change may be more likely to have positive treatment outcomes.

The following information represents data from those clients who agreed or strongly agreed at the time of successful discharge.

General Satisfaction with Services: Overall satisfaction with treatment services received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	93%	95%	100%	
State Average	94%	94%	96%	96%	

Access to Services: Perception of the ease and convenience of treatment services received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	95%	95%	100%	
State Average	91%	94%	93%	95%	

Quality and Appropriateness of Services: Perception of the quality and appropriateness of treatment services received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	94%	92%	100%	
State Average	93%	95%	95%	96%	

Adult SUD Treatment Services

Outcome of Services: Perception of treatment outcomes as a result of services received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	83%	95%	97%	
State Average	90%	92%	91%	93%	

Participation in Treatment Planning: Perception of participation in treatment planning

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	92%	95%	97%	
State Average	92%	94%	94%	94%	

The following two sections include data at admission into services and at successful discharge from services as a means to demonstrate improvement in social connectedness and functioning.

Social Connectedness: Perception of their support system in the community at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	78%	78%	86%	86%	
Discharge	67%	80%	92%	94%	
State Average					
Admission	76%	76%	78%	78%	
Discharge	87%	89%	89%	90%	

Functioning: Perception of their mental health and social well-being at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	68%	80%	81%	85%	
Discharge	100%	95%	95%	97%	
State Average					
Admission	75%	75%	76%	77%	
Discharge	92%	93%	93%	94%	

Utilization of High Cost Services for Outpatient Treatment Services

High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, detoxification services, inpatient substance use disorder treatment services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of client utilization of high cost services. Data from FY17 and June through December FY18 are not reported due to a change in the reporting process. The following section includes data at admission into services and at successful discharge from services.

Illness, Injury, or Surgery: Clients who reported night(s) spent in a facility for illness, injury, or surgery within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	3%	11%	3%	
Discharge	-	20%	3%	0%	
State Average					
Admission	-	9%	8%	7%	
Discharge	-	8%	4%	4%	

Adult SUD Treatment Services

Emergency Department: Clients who reported emergency department visit(s) within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	13%	7%	3%	
Discharge	-	0%	0%	0%	
State Average					
Admission	-	10%	9%	8%	
Discharge	-	4%	3%	3%	

Hospital Admissions for Mental Health Care: Clients who reported hospital admission(s) for mental health care within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	3%	9%	5%	
Discharge	-	5%	0%	0%	
State Average					
Admission	-	6%	7%	7%	
Discharge	-	4%	2%	3%	

Detoxification Services: Clients who reported night(s) spent in a facility for detoxification within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	18%	16%	9%	
Discharge	-	11%	0%	0%	
State Average					
Admission	-	13%	12%	11%	
Discharge	-	8%	4%	3%	

Inpatient Substance Use Disorder Treatment Services: Clients who reported inpatient treatment services for substance use disorders within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	3%	14%	12%	
Discharge	-	0%	0%	0%	
State Average					
Admission	-	12%	11%	11%	
Discharge	-	8%	7%	6%	

Correctional Facility: Clients who reported night(s) spent in a correctional facility within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	48%	33%	25%	
Discharge	-	40%	16%	4%	
State Average					
Admission	-	50%	42%	38%	
Discharge	-	33%	22%	17%	

Adult SUD Treatment Services

Quality of Life Information for Outpatient Treatment Services

Quality of life is measured in several key life domains including the following: general health, suicide attempts, employment status, homelessness, and other domains as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services. The following section includes data at admission into services and at successful discharge from services.

General Health: Clients who reported their general health as good, very good, or excellent at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	82%	79%	77%	81%	
Discharge	100%	91%	95%	90%	
State Average					
Admission	86%	83%	83%	83%	
Discharge	91%	93%	91%	93%	

Data from FY17 and June through December FY18 are not reported for suicide attempt(s) due to a change in the reporting process.

Suicide Attempts: Clients who reported suicide attempt(s) within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	5%	9%	5%	
Discharge	-	5%	3%	0%	
State Average					
Admission	-	9%	9%	7%	
Discharge	-	4%	3%	3%	

Employment Status: Adult and youth clients who reported employment at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	56%	60%	58%	58%	
Discharge	60%	69%	62%	67%	
State Average					
Admission	45%	42%	43%	44%	
Discharge	56%	53%	53%	55%	

Federally Required; Due to STARS limitations, both adult and youth population are included; Discharge data includes successful and unsuccessful discharges

Homelessness: Clients who reported homelessness at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	1%	0%	2%	0%	
Discharge	0%	1%	2%	0%	
State Average					
Admission	3%	4%	3%	4%	
Discharge	3%	6%	7%	9%	

Federally Required; Discharge data includes successful and unsuccessful discharges

Adult SUD Treatment Services

Missing School/Work: Clients who reported missing school/work due to their substance use within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	0%	15%	16%	12%	
Discharge	17%	6%	8%	6%	
State Average					
Admission	18%	19%	18%	17%	
Discharge	7%	4%	4%	4%	

Ability to Control Use: Clients who reported the ability to control their substance use...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Before Program	43%	40%	37%	69%	
End of Program	80%	92%	97%	97%	
State Average					
Before Program	47%	43%	43%	44%	
End of Program	98%	98%	98%	99%	

Motivation to Not Use Substances: Clients who reported motivation to not use substances at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	70%	51%	67%	80%	
Discharge	94%	65%	90%	94%	
State Average					
Admission	70%	54%	70%	70%	
Discharge	88%	82%	90%	91%	

Engagement in Treatment Services: Clinicians who reported clients had positive or optimal engagement in treatment services at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	33%	35%	37%	53%	
Discharge	25%	50%	69%	97%	
State Average					
Admission	52%	48%	46%	48%	
Discharge	86%	83%	84%	87%	

Public Safety Information for Outpatient Treatment Services

Public safety information includes history of arrest and trouble as a result of substance use. Reductions in these areas may indicate how clients are able to positively contribute to their families and communities. The following section includes data at admission into services and at successful discharge from services.

History of Arrest: Clients who reported arrest(s) within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	0%	14%	15%	13%	
Discharge	13%	6%	11%	5%	
State Average					
Admission	10%	17%	15%	14%	
Discharge	17%	13%	12%	10%	

Federally Required; Discharge data includes successful and unsuccessful discharges

Trouble as a Result of Substance Use: Clients who reported getting in trouble at home, school, work, or in the community as a result of substance use within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	28%	25%	16%	17%	
Discharge	0%	18%	8%	0%	
State Average					
Admission	25%	27%	27%	26%	
Discharge	10%	5%	5%	5%	

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Youth Outpatient Treatment Services

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Program Outcomes for Outpatient Treatment Services

Outpatient Treatment Services include the following: Level 0.5 Early Intervention, Level 1.0 Outpatient Treatment Services, and Level 2.1 Intensive Outpatient Treatment Services. These services provide outpatient counseling to individuals diagnosed with substance use disorders.

Outcome Tool Return Rate Information for Outpatient Treatment Services

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

Outpatient Treatment Return Rates	FY17	FY18	FY19	FY20	FY21
Initial Outcome Tool Return Rate					
# of Admissions	-	3	7	3	
# of Tools Submitted	-	3	7	3	
Return Rate	-	100%	100%	100%	
Target Return Rate	-	60%	60%	60%	
Discharge Outcome Tool Return Rate					
# of Successful Discharges	-	0	1	0	
# of Tools Submitted	-	0	1	0	
Return Rate	-	-	100%	-	
Target Return Rate	-	60%	60%	60%	

Discharge Reasons for Outpatient Treatment Services

This information is collected in the State Treatment Activity Reporting System (STARS) for youth discharged from outpatient treatment services.

Outpatient Treatment Discharge Reasons	FY17	FY18	FY19	FY20	FY21
Agency Average					
Treatment Completed	-	50%	29%	11%	
Left Against Professional Advice	-	50%	29%	44%	
Terminated by Facility	-	0%	14%	11%	
Transferred to Another Facility or Program	-	0%	14%	22%	
Incarcerated	-	0%	0%	0%	
Other	-	0%	14%	11%	
State Average					
Treatment Completed	-	44%	45%	44%	
Left Against Professional Advice	-	28%	21%	20%	
Terminated by Facility	-	10%	10%	12%	
Transferred to Another Facility or Program	-	6%	12%	12%	
Incarcerated	-	2%	2%	2%	
Other	-	9%	11%	11%	

Primary Diagnostic Information for SUD Treatment Services

The DBH monitors data and outcomes for publicly funded behavioral health treatment services. The table below reflects information entered into STARS by contracted providers for publicly funded youth receiving SUD treatment services. This does not include individuals who received only an assessment or youth who received targeted services for justice-involved youth.

Primary SUD Diagnosis	FY17	FY18	FY19	FY20	FY21
Number/Percent of Youth with a Primary Alcohol Use Disorder	0 0%	4 57%	2 29%	3 43%	
Number/Percent of Youth with a Primary Cannabis Use Disorder	1 100%	3 43%	4 57%	3 43%	
Number/Percent of Youth with a Primary Amphetamine Use Disorder	0 0%	0 0%	1 14%	1 14%	
Number/Percent of Youth with a Primary Opioid Use Disorder	0 0%	0 0%	0 0%	0 0%	
Number/Percent of Youth with a Primary Other Substance Use Disorder	0 0%	0 0%	0 0%	0 0%	

Impact of Outpatient Treatment Services

Impact of treatment services is measured by surveying youth perception of the quality of services received including the following: general satisfaction with services, access to services, cultural sensitivity, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning. Impact of treatment services is relevant because youth who feel empowered, motivated, have positive family relationships, and feel they have the ability to change may be more likely to have positive treatment outcomes.

The following information represents data from those youth who agreed or strongly agreed at the time of successful discharge.

General Satisfaction with Services: Overall satisfaction with treatment services received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	100%	-	
State Average	-	75%	93%	92%	

Access to Services: Perception of the ease and convenience of treatment services received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	100%	-	
State Average	-	75%	88%	88%	

Cultural Sensitivity: Perception of staff sensitivity to cultural beliefs

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	100%	-	
State Average	-	100%	90%	90%	

Youth SUD Treatment Services

Outcome of Services: Perception of treatment outcomes as a result of services received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	100%	-	
State Average	-	50%	87%	83%	

Participation in Treatment Planning: Perception of participation in treatment planning

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	100%	-	
State Average	-	75%	88%	88%	

The following two sections include data at admission into services and at successful discharge from services as a means to demonstrate improvement in social connectedness and functioning.

Social Connectedness: Perception of their support system in the community at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	100%	100%	100%	
Discharge	-	-	100%	-	
State Average					
Admission	-	76%	84%	81%	
Discharge	-	50%	95%	90%	

Functioning: Perception of their mental health and social well-being at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	75%	83%	83%	
Discharge	-	-	100%	-	
State Average					
Admission	-	66%	74%	73%	
Discharge	-	54%	87%	83%	

GAIN Short Screener (GAIN-SS) Scoring

The GAIN-SS is used as a simple measure of change after intervals of a month or more. The following tables report the information gathered at admission into services and at successful discharge from services. These results can be used at the group level as an outcome measure by monitoring over time.

Internalizing Disorder: Measures somatic complaints, depression, anxiety, trauma, suicide, and other serious mental illness at...

Internalizing Disorder Screener	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	100%	100%	75%	
Discharge	-	-	0%	-	
State Average					
Admission	-	60%	61%	62%	
Discharge	-	33%	44%	41%	

Youth SUD Treatment Services

Externalizing Disorder: Measures attention deficits, hyperactivity, impulsivity, conduct problems, and/or other impulse control disorders at...

Externalizing Disorder Screener	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	100%	75%	100%	
Discharge	-	-	0%	-	
State Average					
Admission	-	52%	52%	54%	
Discharge	-	50%	28%	34%	

Substance Disorder: Measures SUD symptoms at...

Substance Disorder Screener	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	25%	75%	
Discharge	-	-	-	-	
State Average					
Admission	-	42%	30%	34%	
Discharge	-	0%	0%	3%	

Crime/Violence: Measures interpersonal violence, drug-related crimes, property crimes, and interpersonal/violent crimes at...

Crime/Violence Screener	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	100%	25%	75%	
Discharge	-	-	-	-	
State Average					
Admission	-	31%	24%	20%	
Discharge	-	0%	6%	10%	

Utilization of High Cost Services for Outpatient Treatment Services

High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, inpatient substance use disorder treatment services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of youth utilization of high cost services. The following section includes data at admission into services and at successful discharge from services.

Illness, Injury, or Surgery: Youth who reported night(s) spent in a facility for illness, injury, or surgery within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	0%	0%	
Discharge	-	-	0%	-	
State Average					
Admission	-	13%	5%	4%	
Discharge	-	12%	0%	0%	

Youth SUD Treatment Services

Emergency Department: Youth who reported emergency department visit(s) within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	0%	20%	
Discharge	-	-	0%	-	
State Average					
Admission	-	20%	14%	12%	
Discharge	-	26%	5%	0%	

Hospital Admissions for Mental Health Care: Youth who reported hospital admission(s) for mental health care within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	0%	20%	
Discharge	-	-	0%	-	
State Average					
Admission	-	18%	10%	9%	
Discharge	-	27%	3%	2%	

Inpatient Substance Use Disorder Treatment Services: Youth who reported inpatient treatment services for substance use disorders within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	0%	0%	
Discharge	-	-	0%	-	
State Average					
Admission	-	25%	11%	9%	
Discharge	-	70%	8%	0%	

Correctional Facility: Youth who reported night(s) spent in a correctional facility within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	33%	17%	17%	
Discharge	-	-	0%	-	
State Average					
Admission	-	46%	31%	24%	
Discharge	-	60%	3%	0%	

Youth SUD Treatment Services

Quality of Life Information for Outpatient Treatment Services

Quality of life is measured in several key life domains including the following: general health, suicide attempts, employment status, homelessness, and other domains as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services. The following section includes data at admission into services and at successful discharge from services.

General Health: Youth who reported their general health as good, very good, or excellent at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	100%	83%	83%	
Discharge	-	100%	100%	-	
State Average					
Admission	-	80%	85%	88%	
Discharge	-	67%	95%	98%	

Suicide Attempts: Youth who reported suicide attempt(s) within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	33%	0%	20%	
Discharge	-	-	0%	-	
State Average					
Admission	-	25%	18%	20%	
Discharge	-	34%	8%	5%	

Employment Status: Adult and youth clients who reported employment at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	60%	58%	58%	
Discharge	-	69%	62%	67%	
State Average					
Admission	-	42%	43%	44%	
Discharge	-	53%	53%	55%	

Federally Required; Due to STARS limitations, both adult and youth population are included; Discharge data includes successful and unsuccessful discharges

Homelessness: Youth who reported homelessness at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	0%	0%	
Discharge	-	0%	0%	0%	
State Average					
Admission	-	0%	0%	0%	
Discharge	-	0%	0%	0%	

Federally Required; Discharge data includes successful and unsuccessful discharges

Youth SUD Treatment Services

Missing School/Work: Youth who reported missing school/work due to their substance use within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	17%	33%	
Discharge	-	0%	0%	-	
State Average					
Admission	-	19%	19%	19%	
Discharge	-	18%	5%	0%	

Ability to Control Use: Youth who reported the ability to control their substance use...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Before Program	-	0%	0%	-	
End of Program	-	100%	100%	-	
State Average					
Before Program	-	44%	51%	42%	
End of Program	-	88%	93%	97%	

Motivation to Not Use Substances: Youth who reported motivation to not use substances at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	33%	67%	83%	
Discharge	-	0%	100%	-	
State Average					
Admission	-	35%	61%	61%	
Discharge	-	55%	79%	85%	

Engagement in Treatment Services: Clinicians who reported youth had positive or optimal engagement in treatment services at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	67%	33%	50%	
Discharge	-	0%	100%	-	
State Average					
Admission	-	42%	39%	44%	
Discharge	-	45%	76%	80%	

Public Safety Information for Outpatient Treatment Services

Public safety information includes history of arrest and trouble as a result of substance use. Reductions in these areas may indicate how youth are able to positively contribute to their families and communities. The following section includes data at admission into services and at successful discharge from services.

History of Arrest: Youth who reported arrest(s) within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	25%	43%	22%	
Discharge	-	25%	14%	44%	
State Average					
Admission	-	18%	17%	19%	
Discharge	-	11%	10%	11%	

Federally Required; Discharge data includes successful and unsuccessful discharges

Trouble as a Result of Substance Use: Youth who reported getting in trouble at home, school, work, or in the community as a result of substance use within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	100%	50%	83%	
Discharge	-	0%	0%	-	
State Average					
Admission	-	42%	40%	41%	
Discharge	-	18%	17%	17%	

Family Outcome Tool Return Rate Information for Outpatient Treatment Services

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

Outpatient Treatment Return Rates	FY17	FY18	FY19	FY20	FY21
Initial Outcome Tool Return Rate					
# of Admissions	-	3	7	3	
# of Tools Submitted	-	2	2	2	
Return Rate	-	67%	29%	67%	
Target Return Rate	-	60%	60%	60%	
Discharge Outcome Tool Return Rate					
# of Successful Discharges	-	0	1	0	
# of Tools Submitted	-	0	1	0	
Return Rate	-	-	100%	-	
Target Return Rate	-	60%	60%	60%	

Impact of Outpatient Treatment Services

Impact of treatment services is measured by surveying parent/guardian perception of the quality of services received including the following: general satisfaction with services, access to services, cultural sensitivity, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning.

The following information represents data from those parents/guardians who agreed or strongly agreed at the time of successful discharge.

General Satisfaction with Services: Parents/Guardians who reported overall satisfaction with treatment services their youth received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	-	-	
State Average	-	100%	100%	96%	

Access to Services: Parents/Guardians who reported the ease and convenience of treatment services their youth received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	-	-	
State Average	-	100%	100%	100%	

Cultural Sensitivity: Parent/Guardian perception of staff sensitivity to cultural beliefs

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	-	-	
State Average	-	100%	100%	100%	

Outcome of Services: Parent/Guardian perception of treatment outcomes as a result of services their youth received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	-	-	
State Average	-	100%	89%	91%	

Youth SUD Treatment Services

Participation in Treatment Planning: Parent/Guardian perception of participation in treatment planning

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	-	-	
State Average	-	100%	89%	85%	

The following two sections include data at admission into services and at successful discharge from services as a means to demonstrate improvement in social connectedness and functioning.

Social Connectedness: Parent/Guardian perception of their youth's support system in the community at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	100%	100%	100%	
Discharge	-	-	-	-	
State Average					
Admission	-	83%	87%	85%	
Discharge	-	100%	100%	100%	

Functioning: Parent/Guardian perception of their youth's mental health and social well-being at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	80%	100%	100%	
Discharge	-	-	-	-	
State Average					
Admission	-	63%	63%	68%	
Discharge	-	100%	89%	87%	

Utilization of High Cost Services for Outpatient Treatment Services

High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, inpatient substance use disorder treatment services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of youth utilization of high cost services. The following section includes data at admission into services and at successful discharge from services.

Illness, Injury, or Surgery: Parents/Guardians who reported their youth spent night(s) in a facility for illness, injury, or surgery within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	0%	0%	
Discharge	-	-	-	-	
State Average					
Admission	-	10%	9%	7%	
Discharge	-	0%	0%	0%	

Youth SUD Treatment Services

Emergency Department: Parents/Guardians who reported their youth had emergency department visit(s) within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	50%	0%	0%	
Discharge	-	-	-	-	
State Average					
Admission	-	17%	22%	16%	
Discharge	-	100%	11%	4%	

Hospital Admissions for Mental Health Care: Parents/Guardians who reported their youth had hospital admission(s) for mental health care within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	0%	0%	
Discharge	-	-	-	-	
State Average					
Admission	-	7%	20%	20%	
Discharge	-	0%	13%	4%	

Inpatient Substance Use Disorder Treatment Services: Parents/Guardians who reported their youth received inpatient treatment services for substance use disorders within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	0%	0%	
Discharge	-	-	-	-	
State Average					
Admission	-	14%	22%	17%	
Discharge	-	100%	33%	13%	

Correctional Facility: Parents/Guardians who reported their youth had spent night(s) in a correctional facility within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	50%	0%	100%	
Discharge	-	-	-	-	
State Average					
Admission	-	38%	30%	19%	
Discharge	-	0%	13%	4%	

Quality of Life Information for Outpatient Treatment Services

Quality of life is measured in several key life domains including the following: general health, suicide attempts, and other domains as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services. The following section includes data at admission into services and at successful discharge from services.

General Health: Parents/Guardians who reported their youth's general health as good, very good, or excellent at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	100%	100%	100%	
Discharge	-	-	-	-	
State Average					
Admission	-	86%	89%	90%	
Discharge	-	100%	100%	95%	

Suicide Attempts: Parents/Guardians who reported suicide attempt(s) by their youth within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	-	0%	0%	
Discharge	-	-	-	-	
State Average					
Admission	-	21%	27%	21%	
Discharge	-	0%	0%	0%	

Missing School/Work: Parents/Guardians who reported their youth missing school/work due to their substance use within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	50%	0%	0%	
Discharge	-	-	-	-	
State Average					
Admission	-	23%	21%	24%	
Discharge	-	67%	11%	15%	

Ability to Control Use: Parents/Guardians who reported their youth's ability to control their substance use...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Before Program					
Before Program	-	0%	-	-	
End of Program	-	-	-	-	
End of Program					
Before Program	-	0%	0%	35%	
End of Program	-	100%	86%	95%	

Youth SUD Treatment Services

Motivation to Not Use Substances: Parents/Guardians who reported their youth had motivation to not use substances at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	0%	-	
Discharge	-	-	-	-	
State Average					
Admission	-	15%	38%	31%	
Discharge	-	0%	67%	70%	

Engagement in Treatment Services: Clinicians who reported youth had positive or optimal engagement in treatment services at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	0%	0%	
Discharge	-	-	-	-	
State Average					
Admission	-	34%	53%	55%	
Discharge	-	100%	78%	85%	

Public Safety Information for Outpatient Treatment Services

Public safety information includes trouble as a result of substance use. A reduction in this area may indicate how youth are able to positively contribute to their families and communities. The following section includes data at admission into services and at successful discharge from services.

Trouble as a Result of Substance Use: Parents/Guardians who reported their youth getting in trouble at home, school, work, or in the community as a result of substance use within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	50%	100%	100%	
Discharge	-	-	-	-	
State Average					
Admission	-	35%	39%	52%	
Discharge	-	33%	11%	15%	

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Mental Health (MH) Treatment Services Profile Community Counseling Services

Printed September 2020

Fiscal Year 2020 (FY20) Program Activity

In FY20, Community Counseling Services (CCS) provided services to seven counties in South Dakota. CCS served approximately 1,500 individuals in mental health treatment services. The target population for services is adults with Serious Mental Illness (SMI) and youth with Serious Emotional Disturbance (SED).

This profile page reflects adult and youth clients who were publicly funded in FY20, which runs from June 2019-May 2020.

Counties Served:

Hand, Beadle,
Kingsbury, Jerauld,
Minder, Lake, Moody



Clients Served

	Agency	State
All Clients Served *	1,509	20,165
Adults	1,013	13,069
Youth	496	7,096
Publicly Funded**	1,452	17,542
Adults	1,018	11,592
Youth	434	5,950

*All clients served includes the following funding sources: private pay, insurance, and other funding sources.

** Publicly funded includes only clients served through state and federal funding, including Medicaid.

Demographic Information

The demographic information includes all clients funded through state and federal funds, including Medicaid and targeted services for justice-involved youth.

Age	Agency	Catchment Area
18 and below	29%	24%
19 to 64	63%	56%
65 and above	8%	20%

Race	Agency	Catchment Area
White	80%	89%
Black or African American	1%	1%
American Indian and Alaska Native	5%	3%
Asian	3%	4%
Native Hawaiian and Other Pacific Islander	0%	0%
Two or More Races	0.3%	2%
Other	10%	NA

Accreditation Information

	Accreditation Review	
	Agency	State Avg.
Administrative Score	100%	94.2%
MH Chart Score	94.9%	92.0%
Total Accreditation Score	93.5%	93.6%

During CCS's most recent onsite review July 2018, CCS scored 93.5% overall. This included a review of administrative, Substance Use Disorder (SUD) Charts, and MH Charts, resulting in a three year accreditation certificate. The Total Accreditation Score includes scores for both

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Comprehensive Assistance with
Recovery and Empowerment
(CARE) Services
and
Individualized
and Mobile Program of Assertive
Community Treatment (IMPACT)
Services

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Program Outcomes for CARE and IMPACT Services

Comprehensive Assistance with Recovery and Empowerment (CARE) and Individualized and Mobile Program of Assertive Community Treatment (IMPACT) Services provide counseling, case management services, and psychiatric medication management for adults with Serious Mental Illness (SMI).

Outcome Tool Return Rate Information for CARE and IMPACT Services

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

CARE and IMPACT Service Return Rates	FY17	FY18	FY19	FY20	FY21
Initial Outcome Tool Return Rate					
# of Admissions	172	220	204	96	
# of Tools Submitted	43	104	170	96	
Return Rate	25%	47%	83%	100%	
Target Return Rate	60%	60%	60%	60%	
First 6 Month Outcome Tool Return Rate					
# of First 6 Month Updates	60	59	60	62	
# of Tools Submitted	19	29	60	60	
Return Rate	32%	49%	100%	97%	
Target Return Rate	60%	60%	60%	60%	
Most Recent Outcome Tool Return Rate					
# of Most Recent Updates	445	415	387	289	
# of Tools Submitted	259	345	386	267	
Return Rate	58%	83%	99.7%	92%	
Target Return Rate	60%	60%	60%	60%	

Primary Diagnostic Information for CARE and IMPACT Services

The DBH monitors data and outcomes for publicly funded behavioral health treatment services. The table below reflects information entered into the State Treatment Activity Reporting System (STARS) by Community Mental Health Centers (CMHC) for publicly funded clients receiving MH treatment services.

Primary MH Disorders	FY17	FY18	FY19	FY20	FY21
Number/Percent of Clients with Depression Disorders	433 40%	476 41%	460 41%	437 43%	
Number/Percent of Clients with Other Disorders (Including anxiety, personality disorders, etc.)	358 33%	363 31%	362 32%	305 30%	
Number/Percent of Clients with Other Psychotic Disorders (Including schizoaffective disorder, psychotic features due to medical conditions, etc.)	136 13%	159 14%	144 13%	129 13%	
Number/Percent of Clients with Schizophrenia Disorders	74 7%	86 7%	67 6%	62 6%	
Number/Percent of Clients with Bipolar Disorders	86 8%	81 7%	80 7%	82 8%	
Number/Percent of Clients with Borderline Personality Disorders	0 0%	0 0%	1 0%	3 0%	

Impact of CARE and IMPACT Services

Impact of treatment services is measured by surveying client perception of the quality of services received including the following: general satisfaction with services, access to services, quality and appropriateness of services, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning. Impact of treatment services is relevant because clients who feel empowered, motivated, have positive family relationships, and feel they have the ability to change may be more likely to have positive treatment outcomes.

The following information represents data from those clients who agreed or strongly agreed at the time of most recent update.

General Satisfaction with Services: Overall satisfaction with treatment services received

CARE and IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average	96%	95%	97%	96%	
State Average	95%	96%	97%	96%	

Federally Required

Adult MH Treatment Services

Access to Services: Perception of the ease and convenience of treatment services received

CARE and IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average	95%	92%	95%	96%	
State Average	94%	96%	96%	96%	

Federally Required

Quality and Appropriateness of Services: Perception of the quality and appropriateness of treatment services received

CARE and IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average	95%	82%	97%	96%	
State Average	94%	83%	96%	95%	

Federally Required

Outcome of Services: Perception of treatment outcomes as a result of services received

CARE and IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average	73%	74%	76%	73%	
State Average	74%	77%	77%	75%	

Federally Required

Participation in Treatment Planning: Perception of participation in treatment planning

CARE and IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average	93%	92%	97%	96%	
State Average	93%	95%	96%	95%	

Federally Required

The following two sections include data at admission into services, at the first 6 month update, and at the most recent update of services as a means to demonstrate improvement in social connectedness and functioning.

Social Connectedness: Perception of their support system in the community at...

CARE and IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	66%	66%	70%	67%	
First 6 Month Update	75%	74%	76%	72%	
Most Recent Update	80%	78%	79%	77%	
State Average					
Admission	61%	61%	67%	62%	
First 6 Month Update	77%	76%	78%	74%	
Most Recent Update	80%	80%	81%	78%	

Federally Required

Adult MH Treatment Services

Functioning: Perception of their mental health and social well-being at...

CARE and IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	59%	47%	60%	57%	
First 6 Month Update	72%	57%	70%	68%	
Most Recent Update	77%	59%	73%	72%	
State Average					
Admission	53%	48%	58%	54%	
First 6 Month Update	74%	62%	74%	72%	
Most Recent Update	76%	66%	77%	76%	

Federally Required

Utilization of High Cost Services for CARE and IMPACT Services

High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, detoxification services, inpatient substance use disorder treatment services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of client utilization of high cost services.

Illness, Injury, or Surgery: Clients who reported night(s) spent in a facility for illness, injury, or surgery within 6 months of...

CARE and IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	21%	12%	12%	13%	
First 6 Month Update	23%	10%	10%	7%	
Most Recent Update	9%	8%	13%	6%	
State Average					
Admission	10%	11%	12%	12%	
First 6 Month Update	10%	10%	9%	9%	
Most Recent Update	9%	9%	9%	7%	

Emergency Department: Clients who reported emergency department visit(s) within 6 months of...

CARE and IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	23%	23%	21%	20%	
First 6 Month Update	29%	11%	9%	10%	
Most Recent Update	10%	6%	9%	6%	
State Average					
Admission	28%	24%	23%	23%	
First 6 Month Update	14%	9%	10%	10%	
Most Recent Update	9%	6%	7%	7%	

Adult MH Treatment Services

Hospital Admissions for Mental Health Care: Clients who reported hospital admission(s) for mental health care within 6 months of...

CARE and IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	20%	21%	20%	21%	
First 6 Month Update	35%	8%	10%	11%	
Most Recent Update	7%	6%	11%	5%	
State Average					
Admission	29%	25%	26%	24%	
First 6 Month Update	20%	8%	9%	10%	
Most Recent Update	7%	5%	7%	6%	

Detoxification Services: Clients who reported night(s) spent in a facility for detoxification within 6 months of...

CARE and IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	5%	5%	6%	6%	
First 6 Month Update	0%	2%	2%	2%	
Most Recent Update	3%	1%	1%	1%	
State Average					
Admission	6%	5%	5%	6%	
First 6 Month Update	6%	2%	2%	2%	
Most Recent Update	2%	1%	1%	2%	

Inpatient Substance Use Disorder Treatment Services: Clients who reported inpatient treatment services for substance use disorders within 6 months of...

CARE and IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	4%	5%	4%	4%	
First 6 Month Update	10%	3%	4%	3%	
Most Recent Update	2%	2%	0%	1%	
State Average					
Admission	6%	6%	7%	8%	
First 6 Month Update	5%	2%	2%	2%	
Most Recent Update	2%	1%	1%	1%	

Correctional Facility: Clients who reported night(s) spent in a correctional facility within 6 months of...

CARE and IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	19%	22%	24%	26%	
First 6 Month Update	32%	9%	10%	13%	
Most Recent Update	7%	4%	5%	4%	
State Average					
Admission	32%	21%	22%	22%	
First 6 Month Update	18%	6%	7%	7%	
Most Recent Update	9%	5%	4%	4%	

Quality of Life Information for CARE and IMPACT Services

Quality of life is measured in several key life domains including the following: general health, suicide attempts, employment status, and homelessness as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services.

General Health: Clients who reported their general health as good, very good, or excellent at...

CARE and IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	48%	54%	56%	58%	
First 6 Month Update	70%	56%	52%	54%	
Most Recent Update	57%	57%	52%	55%	
State Average					
Admission	56%	56%	56%	56%	
First 6 Month Update	65%	59%	58%	59%	
Most Recent Update	60%	59%	58%	58%	

Suicide Attempts: Clients who reported suicide attempt(s) within 6 months of...

CARE and IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	18%	19%	15%	18%	
First 6 Month Update	6%	8%	7%	10%	
Most Recent Update	6%	3%	4%	4%	
State Average					
Admission	16%	15%	15%	17%	
First 6 Month Update	11%	5%	6%	6%	
Most Recent Update	3%	2%	3%	4%	

Adult MH Treatment Services

Employment Status: Clients who reported employment at...

CARE and IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	30%	32%	33%	34%	
First 6 Month Update	30%	27%	29%	35%	
Most Recent Update	24%	30%	25%	33%	
State Average					
Admission	36%	32%	32%	33%	
First 6 Month Update	34%	29%	27%	29%	
Most Recent Update	26%	24%	24%	25%	

Federally Required

Homelessness: Clients who reported homelessness at...

CARE and IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	1%	1%	1%	1%	
First 6 Month Update	5%	1%	1%	1%	
Most Recent Update	1%	1%	1%	0%	
State Average					
Admission	4%	4%	4%	4%	
First 6 Month Update	2%	2%	2%	2%	
Most Recent Update	2%	1%	1%	1%	

Federally Required

Public Safety Information for CARE and IMPACT Services

Public safety information includes history of arrest. A reduction in this area may indicate how clients are able to positively contribute to their families and communities.

History of Arrest: Clients who reported arrest(s) within 30 days of...

CARE and IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	20%	13%	12%	13%	
First 6 Month Update	20%	5%	6%	5%	
Most Recent Update	7%	2%	3%	3%	
State Average					
Admission	23%	9%	9%	10%	
First 6 Month Update	13%	4%	4%	3%	
Most Recent Update	7%	2%	2%	2%	

Federally Required

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CARE Services

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Program Outcomes for CARE Services

Comprehensive Assistance with Recovery and Empowerment (CARE) services may include outpatient counseling, case management services, and psychiatric medication management for adults with serious mental illness (SMI).

Outcome Tool Return Rate Information for CARE Services

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

CARE Return Rates	FY17	FY18	FY19	FY20	FY21
Initial Outcome Tool Return Rate					
# of Admissions	154	207	193	83	
# of Tools Submitted	38	96	160	83	
Return Rate	25%	46%	83%	100%	
Target Return Rate	60%	60%	60%	60%	
First 6 Month Outcome Tool Return Rate					
# of First 6 Month Updates	52	54	56	57	
# of Tools Submitted	14	24	56	55	
Return Rate	27%	44%	100%	96%	
Target Return Rate	60%	60%	60%	60%	
Most Recent Outcome Tool Return Rate					
# of Most Recent Updates	371	333	317	240	
# of Tools Submitted	204	275	317	219	
Return Rate	55%	83%	100%	91%	
Target Return Rate	60%	60%	60%	60%	

Impact of CARE Services

Impact of treatment services is measured by surveying client perception of the quality of services received including the following: general satisfaction with services, access to services, quality and appropriateness of services, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning. Impact of treatment services is relevant because clients who feel empowered, motivated, have positive family relationships, and feel they have the ability to change may be more likely to have positive treatment outcomes.

The following information represents data from those clients who agreed or strongly agreed at the time of most recent update.

General Satisfaction with Services: Overall satisfaction with treatment services received

CARE Services	FY17	FY18	FY19	FY20	FY21
Agency Average	97%	95%	97%	97%	
State Average	95%	95%	97%	96%	

Federally Required

Adult MH Treatment Services

Access to Services: Perception of the ease and convenience of treatment services received

CARE Services	FY17	FY18	FY19	FY20	FY21
Agency Average	96%	92%	96%	97%	
State Average	94%	96%	96%	96%	

Federally Required

Quality and Appropriateness of Services: Perception of the quality and appropriateness of treatment services received

CARE Services	FY17	FY18	FY19	FY20	FY21
Agency Average	97%	83%	98%	98%	
State Average	94%	83%	96%	95%	

Federally Required

Outcome of Services: Perception of treatment outcomes as a result of services received

CARE Services	FY17	FY18	FY19	FY20	FY21
Agency Average	73%	73%	75%	72%	
State Average	73%	76%	77%	75%	

Federally Required

Participation in Treatment Planning: Perception of their participation in treatment planning

CARE Services	FY17	FY18	FY19	FY20	FY21
Agency Average	95%	94%	98%	97%	
State Average	94%	96%	96%	95%	

Federally Required

The following two sections include data at admission into services, at the first 6 month update, and at the most recent update of services as a means to demonstrate improvement in social connectedness and functioning.

Social Connectedness: Perception of their support system in the community at...

CARE Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	64%	64%	70%	65%	
First 6 Month Update	74%	73%	75%	72%	
Most Recent Update	78%	76%	78%	76%	
State Average					
Admission	61%	61%	67%	61%	
First 6 Month Update	76%	75%	77%	74%	
Most Recent Update	79%	80%	80%	78%	

Federally Required

Adult MH Treatment Services

Functioning: Perception of their mental health and social well-being at...

CARE Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	58%	47%	59%	55%	
First 6 Month Update	70%	59%	69%	68%	
Most Recent Update	76%	60%	71%	70%	
State Average					
Admission	53%	48%	58%	53%	
First 6 Month Update	74%	62%	74%	72%	
Most Recent Update	76%	65%	76%	75%	

Federally Required

Utilization of High Cost Services for CARE Services

High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, detoxification services, inpatient substance use disorder treatment services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of client utilization of high cost services.

Illness, Injury, or Surgery: Clients who reported night(s) spent in a facility for illness, injury, or surgery within 6 months of...

CARE Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	24%	12%	14%	15%	
First 6 Month Update	37%	11%	11%	8%	
Most Recent Update	9%	8%	12%	6%	
State Average					
Admission	10%	11%	12%	13%	
First 6 Month Update	10%	10%	9%	9%	
Most Recent Update	9%	9%	9%	7%	

Emergency Department: Clients who reported emergency department visit(s) within 6 months of...

CARE Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	24%	21%	19%	18%	
First 6 Month Update	32%	9%	8%	9%	
Most Recent Update	10%	6%	9%	6%	
State Average					
Admission	28%	24%	23%	23%	
First 6 Month Update	14%	9%	9%	10%	
Most Recent Update	8%	5%	6%	7%	

Adult MH Treatment Services

Hospital Admissions for Mental Health Care: Clients who reported hospital admission(s) for mental health care within 6 months of...

CARE Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	17%	19%	16%	17%	
First 6 Month Update	47%	6%	7%	10%	
Most Recent Update	5%	6%	8%	5%	
State Average					
Admission	28%	25%	25%	24%	
First 6 Month Update	20%	7%	8%	9%	
Most Recent Update	5%	5%	6%	6%	

Detoxification Services: Clients who reported night(s) spent in a facility for detoxification within 6 months of...

CARE Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	5%	4%	6%	5%	
First 6 Month Update	0%	2%	1%	2%	
Most Recent Update	3%	1%	1%	1%	
State Average					
Admission	6%	5%	5%	6%	
First 6 Month Update	6%	2%	2%	2%	
Most Recent Update	2%	1%	1%	2%	

Inpatient Substance Use Disorder Treatment Services: Clients who reported inpatient treatment services for substance use disorders within 6 months of...

CARE Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	0%	3%	4%	3%	
First 6 Month Update	11%	3%	4%	4%	
Most Recent Update	2%	2%	0%	1%	
State Average					
Admission	6%	6%	7%	8%	
First 6 Month Update	4%	2%	2%	2%	
Most Recent Update	2%	1%	1%	1%	

Adult MH Treatment Services

Correctional Facility: Clients who reported night(s) spent in a correctional facility within 6 months of...

CARE Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	22%	21%	23%	26%	
First 6 Month Update	26%	7%	9%	12%	
Most Recent Update	8%	5%	5%	5%	
State Average					
Admission	32%	21%	22%	22%	
First 6 Month Update	18%	6%	7%	7%	
Most Recent Update	10%	5%	4%	4%	

Quality of Life Information for CARE Services

Quality of life is measured in several key life domains including the following: general health, suicide attempts, employment status, and homelessness as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services.

General Health: Clients who reported their general health as good, very good, or excellent at...

CARE Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	43%	51%	55%	56%	
First 6 Month Update	60%	54%	48%	52%	
Most Recent Update	53%	54%	49%	52%	
State Average					
Admission	55%	55%	56%	56%	
First 6 Month Update	64%	58%	58%	59%	
Most Recent Update	59%	58%	58%	57%	

Suicide Attempts: Clients who reported suicide attempt(s) within 6 months of...

CARE Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	18%	20%	15%	18%	
First 6 Month Update	11%	6%	6%	10%	
Most Recent Update	5%	3%	2%	4%	
State Average					
Admission	16%	15%	15%	17%	
First 6 Month Update	12%	5%	5%	6%	
Most Recent Update	3%	2%	3%	4%	

Adult MH Treatment Services

Employment Status: Clients who reported employment at...

CARE Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	Not reported by level of care				
First 6 Month Update	40%	29%	31%	38%	
Most Recent Update	27%	34%	27%	35%	
State Average					
Admission	Not reported by level of care				
First 6 Month Update	34%	29%	28%	29%	
Most Recent Update	27%	24%	25%	26%	

Federally Required

Homelessness: Clients who reported homelessness at...

CARE Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	Not reported by level of care				
First 6 Month Update	0%	2%	1%	1%	
Most Recent Update	1%	1%	1%	0%	
State Average					
Admission	Not reported by level of care				
First 6 Month Update	2%	2%	2%	2%	
Most Recent Update	2%	1%	1%	1%	

Federally Required

Public Safety Information for CARE Services

Public safety information includes history of arrest. A reduction in this area may indicate how clients are able to positively contribute to their families and communities.

History of Arrest: Clients who reported arrest(s) within 30 days of...

CARE Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	21%	12%	12%	13%	
First 6 Month Update	17%	4%	6%	5%	
Most Recent Update	7%	2%	2%	2%	
State Average					
Admission	23%	9%	8%	10%	
First 6 Month Update	13%	3%	4%	3%	
Most Recent Update	7%	0%	2%	2%	

Federally Required

IMPACT Services

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Program Outcomes for IMPACT Services

Individualized and Mobile Program of Assertive Community Treatment (IMPACT) services provide intensive outpatient counseling, case management services, and psychiatric medication management for adults with Serious Mental Illness (SMI).

Outcome Tool Return Rate Information for IMPACT Services

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

IMPACT Return Rates	FY17	FY18	FY19	FY20	FY21
Initial Outcome Tool Return Rate					
# of Admissions	18	13	11	13	
# of Tools Submitted	5	8	10	13	
Return Rate	28%	62%	91%	100%	
Target Return Rate	60%	60%	60%	60%	
First 6 Month Outcome Tool Return Rate					
# of First 6 Month Updates	8	5	4	5	
# of Tools Submitted	5	5	4	5	
Return Rate	63%	100%	100%	100%	
Target Return Rate	60%	60%	60%	60%	
Most Recent Outcome Tool Return Rate					
# of Most Recent Updates	74	82	70	49	
# of Tools Submitted	55	70	69	48	
Return Rate	74%	85%	99%	98%	
Target Return Rate	60%	60%	60%	60%	

Impact of IMPACT Services

Impact of treatment services is measured by surveying client perception of the quality of services received including the following: general satisfaction with services, access to services, quality and appropriateness of services, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning. Impact of treatment services is relevant because clients who feel empowered, motivated, have positive family relationships, and feel they have the ability to change may be more likely to have positive treatment outcomes.

The following information represents data from those clients who agreed or strongly agreed at the time of most recent update.

General Satisfaction with Services: Overall satisfaction with treatment services received

IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average	90%	75%	96%	93%	
State Average	91%	92%	95%	95%	

Federally Required

Adult MH Treatment Services

Access to Services: Perception of the ease and convenience of treatment services received

IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average	92%	94%	92%	93%	
State Average	93%	96%	96%	93%	

Federally Required

Quality and Appropriateness of Services: Perception of the quality and appropriateness of treatment services received

IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average	86%	78%	92%	89%	
State Average	92%	82%	96%	94%	

Federally Required

Outcome of Services: Perception of treatment outcomes as a result of services received

IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average	74%	80%	86%	77%	
State Average	80%	82%	85%	83%	

Federally Required

Participation in Treatment Planning: Perception of participation in treatment planning

IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average	85%	86%	92%	89%	
State Average	88%	92%	95%	91%	

Federally Required

The following two sections include data at admission into services, at the first 6 month update, and at the most recent update of services as a means to demonstrate improvement in social connectedness and functioning.

Social Connectedness: Perception of their support system in the community at...

IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	80%	83%	79%	82%	
First 6 Month Update	83%	82%	83%	78%	
Most Recent Update	88%	85%	83%	82%	
State Average					
Admission	73%	72%	77%	74%	
First 6 Month Update	83%	83%	84%	79%	
Most Recent Update	85%	85%	87%	84%	

Federally Required

Adult MH Treatment Services

Functioning: Perception of their mental health and social well-being at...

IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	80%	48%	71%	73%	
First 6 Month Update	77%	50%	75%	71%	
Most Recent Update	82%	53%	88%	79%	
State Average					
Admission	82%	67%	75%	74%	
First 6 Month Update	82%	68%	80%	78%	
Most Recent Update	79%	70%	84%	85%	

Federally Required

Utilization of High Cost Services for IMPACT Services

High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, detoxification services, inpatient substance use disorder treatment services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of client utilization of high cost services.

Illness, Injury, or Surgery: Clients who reported night(s) spent in a facility for illness, injury, or surgery within 6 months of...

IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	9%	8%	0%	4%	
First 6 Month Update	0%	5%	3%	3%	
Most Recent Update	6%	9%	19%	4%	
State Average					
Admission	4%	8%	4%	7%	
First 6 Month Update	6%	8%	10%	10%	
Most Recent Update	8%	5%	10%	6%	

Emergency Department: Clients who reported emergency department visit(s) within 6 months of...

IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	18%	38%	44%	35%	
First 6 Month Update	25%	20%	16%	14%	
Most Recent Update	9%	6%	11%	7%	
State Average					
Admission	27%	31%	24%	21%	
First 6 Month Update	19%	19%	19%	21%	
Most Recent Update	14%	12%	15%	13%	

Adult MH Treatment Services

Hospital Admissions for Mental Health Care: Clients who reported hospital admission(s) for mental health care within 6 months of...

IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	30%	45%	71%	48%	
First 6 Month Update	17%	20%	26%	18%	
Most Recent Update	16%	6%	26%	4%	
State Average					
Admission	42%	42%	46%	37%	
First 6 Month Update	13%	19%	20%	19%	
Most Recent Update	18%	11%	19%	10%	

Detoxification Services: Clients who reported night(s) spent in a facility for detoxification within 6 months of...

IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	9%	33%	6%	13%	
First 6 Month Update	0%	7%	3%	6%	
Most Recent Update	0%	0%	0%	0%	
State Average					
Admission	4%	8%	5%	5%	
First 6 Month Update	0%	2%	3%	4%	
Most Recent Update	0%	0%	1%	2%	

Inpatient Substance Use Disorder Treatment Services: Clients who reported inpatient treatment services for substance use disorders within 6 months of...

IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	18%	14%	13%	13%	
First 6 Month Update	8%	4%	6%	0%	
Most Recent Update	0%	3%	0%	0%	
State Average					
Admission	8%	12%	11%	9%	
First 6 Month Update	6%	2%	2%	4%	
Most Recent Update	2%	2%	0%	2%	

Adult MH Treatment Services

Correctional Facility: Clients who report night(s) spent in a correctional facility within 6 months of...

IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	9%	31%	31%	25%	
First 6 Month Update	42%	17%	16%	14%	
Most Recent Update	6%	3%	4%	4%	
State Average					
Admission	12%	25%	32%	28%	
First 6 Month Update	31%	5%	6%	8%	
Most Recent Update	4%	5%	3%	6%	

Quality of Life Information for IMPACT Services

Quality of life is measured in several key life domains including the following: general health, suicide attempts, employment status, and homelessness as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services.

General Health: Clients who reported their general health as good, very good, or excellent at...

IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	80%	83%	73%	71%	
First 6 Month Update	100%	70%	67%	70%	
Most Recent Update	74%	71%	66%	70%	
State Average					
Admission	73%	69%	69%	63%	
First 6 Month Update	78%	70%	66%	66%	
Most Recent Update	71%	67%	67%	69%	

Suicide Attempts: Clients who reported suicide attempt(s) within 6 months of...

IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	18%	8%	13%	17%	
First 6 Month Update	0%	15%	13%	14%	
Most Recent Update	12%	6%	11%	7%	
State Average					
Admission	19%	9%	12%	11%	
First 6 Month Update	0%	8%	9%	10%	
Most Recent Update	5%	3%	5%	4%	

Adult MH Treatment Services

Employment Status: Clients who reported employment at...

IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	Not reported by level of care				
First 6 Month Update	0%	19%	20%	16%	
Most Recent Update	14%	17%	14%	23%	
State Average					
Admission	Not reported by level of care				
First 6 Month Update	22%	18%	16%	16%	
Most Recent Update	20%	18%	13%	15%	

Federally Required

Homelessness: Clients who reported homelessness at...

IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	Not reported by level of care				
First 6 Month Update	20%	0%	0%	0%	
Most Recent Update	0%	0%	0%	0%	
State Average					
Admission	Not reported by level of care				
First 6 Month Update	11%	1%	2%	2%	
Most Recent Update	2%	1%	3%	2%	

Federally Required

Public Safety Information for IMPACT Services

Public safety information includes history of arrest. A reduction in this area may indicate how clients are able to positively contribute to their families and communities.

History of Arrest: Clients who reported arrest(s) within 30 days of...

IMPACT Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	0%	17%	19%	13%	
First 6 Month Update	29%	9%	5%	5%	
Most Recent Update	8%	0%	7%	100%	
State Average					
Admission	33%	14%	15%	15%	
First 6 Month Update	18%	4%	4%	6%	
Most Recent Update	6%	1%	5%	3%	

Federally Required

Children, Youth, and Family (CYF) Treatment Services

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Program Outcomes for CYF Treatment Services

Children, Youth, and Family (CYF) Treatment Services are specialized outpatient services provided to youth living with Serious Emotional Disturbance (SED). Services may include case management, psychiatric care, individual, group, and/or family counseling.

Outcome Tool Return Rate Information for CYF Treatment Services

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

CYF Treatment Return Rates	FY17	FY18	FY19	FY20	FY21
Initial Outcome Tool Return Rate					
# of Admissions	-	42	48	28	
# of Tools Submitted	-	11	35	23	
Return Rate	-	26%	73%	82%	
Target Return Rate	-	60%	60%	60%	
First 6 Month Outcome Tool Return Rate					
# of First 6 Month Updates	-	17	25	15	
# of Tools Submitted	-	6	19	15	
Return Rate	-	35%	76%	100%	
Target Return Rate	-	60%	60%	60%	
Most Recent Outcome Tool Return Rate					
# of Most Recent Updates	-	103	72	60	
# of Tools Submitted	-	63	70	59	
Return Rate	-	61%	97%	98%	
Target Return Rate	-	60%	60%	60%	

Primary Diagnostic Information for CYF Treatment Services

The DBH monitors data and outcomes for publicly funded behavioral health treatment services. The table below reflects information entered into the State Treatment Activity Reporting System (STARS) by Community Mental Health Centers (CMHC) for publicly funded youth receiving MH treatment services.

Primary MH Disorders	FY17	FY18	FY19	FY20	FY21
Number/Percent of Youth with Depression Disorders	48 10%	41 9%	47 10%	55 13%	
Number/Percent of Youth with Other Disorders (Including anxiety, personality disorder, etc.)	97 20%	67 15%	140 29%	117 27%	
Number/Percent of Youth with Other Psychotic Disorders (Including schizoaffective disorder, psychotic features due to medical conditions, etc.)	9 2%	5 1%	3 1%	3 1%	
Number/Percent of Youth with Schizophrenia Disorders	0 0%	0 0%	0 0%	0 0%	
Number/Percent of Youth with Bipolar Disorders	3 1%	1 0%	0 0%	1 0%	
Number/Percent of Youth with ADHD Disorders	234 48%	223 52%	211 44%	179 41%	
Number/Percent of Youth with Conduct Disorders	55 11%	49 11%	46 9%	44 10%	
Number/Percent of Youth with ODD Disorders	35 7%	38 9%	33 7%	32 7%	
Number/Percent of Youth with Asperger's Syndrome Disorders	11 2%	9 2%	5 1%	3 1%	

Impact of CYF Treatment Services

Impact of treatment services is measured by surveying youth perception of the quality of services received including the following: general satisfaction with services, access to services, cultural sensitivity, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning. Impact of treatment services is relevant because youth who feel empowered, motivated, have positive family relationships, and feel they have the ability to change may be more likely to have positive treatment outcomes.

The following information represents data from those youth who agreed or strongly agreed at the time of most recent update.

General Satisfaction with Services: Overall satisfaction with treatment services received

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	95%	91%	93%	
State Average	-	92%	91%	91%	

Federally Required

Access to Services: Perception of the ease and convenience of treatment services received

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	95%	91%	100%	
State Average	-	95%	92%	95%	

Federally Required

Cultural Sensitivity: Perception of staff sensitivity to cultural beliefs

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	94%	95%	100%	
State Average	-	95%	96%	96%	

Federally Required

Staff Communication: Staff actively communicate regarding the client's treatment

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	68%	70%	64%	
State Average	-	76%	77%	78%	

Federally Required

Participation in Treatment Planning: Perception of participation in treatment planning

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	100%	91%	93%	
State Average	-	91%	92%	88%	

Federally Required

The following two sections include data at admission into services, at the first 6 month update, and at the most recent update of services as a means to demonstrate improvement in social connectedness and functioning.

Social Connectedness: Perception of their support system in the community at...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	75%	81%	81%	
First 6 Month Update	-	85%	88%	87%	
Most Recent Update	-	95%	88%	93%	
State Average					
Admission	-	65%	80%	79%	
First 6 Month Update	-	76%	87%	86%	
Most Recent Update	-	78%	89%	90%	

Federally Required

Functioning: Perception of their mental health and social well-being at...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	50%	65%	59%	
First 6 Month Update	-	69%	76%	74%	
Most Recent Update	-	68%	70%	71%	
State Average					
Admission	-	56%	60%	60%	
First 6 Month Update	-	69%	72%	71%	
Most Recent Update	-	76%	76%	78%	

Federally Required

GAIN Short Screener (GAIN-SS) Scoring

The GAIN-SS is used as a simple measure of change after intervals of a month or more. The following tables report the information gathered at admission, the first 6 month update, and at the most recent update of services. These results can be used at the group level as an outcome measure by monitoring over time.

Internalizing Disorder: Measures somatic complaints, depression, anxiety, trauma, suicide, and other serious mental illness at...

Internalizing Disorder Screener	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	67%	95%	88%	
First 6 Month Update	-	75%	76%	58%	
Most Recent Update	-	77%	65%	50%	
State Average					
Admission	-	77%	80%	80%	
First 6 Month Update	-	71%	72%	69%	
Most Recent Update	-	64%	67%	62%	

Externalizing Disorder: Measures attention deficits, hyperactivity, impulsivity, conduct problems, and/or other impulse control disorders at...

Externalizing Disorder Screener	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	67%	84%	94%	
First 6 Month Update	-	63%	71%	67%	
Most Recent Update	-	69%	71%	42%	
State Average					
Admission	-	72%	72%	72%	
First 6 Month Update	-	61%	61%	63%	
Most Recent Update	-	59%	58%	57%	

Substance Disorder: Measures Substance Use Disorder (SUD) symptoms at...

Substance Disorder Screener	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	20%	22%	25%	
First 6 Month Update	-	0%	0%	21%	
Most Recent Update	-	0%	12%	33%	
State Average					
Admission	-	12%	13%	12%	
First 6 Month Update	-	7%	7%	6%	
Most Recent Update	-	7%	9%	13%	

Crime/Violence: Measures interpersonal violence, drug-related crimes, property crimes, and interpersonal/violent crimes at...

Crime/Violence Screener	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	20%	22%	44%	
First 6 Month Update	-	13%	24%	21%	
Most Recent Update	-	46%	12%	42%	
State Average					
Admission	-	24%	29%	26%	
First 6 Month Update	-	16%	20%	20%	
Most Recent Update	-	19%	17%	17%	

Utilization of High Cost Services for CYF Treatment Services

High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, inpatient substance use disorder treatment services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of youth utilization of high cost services.

Illness, Injury, or Surgery: Youth who reported night(s) spent in a facility for illness, injury, or surgery within 6 months of...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	0%	0%	
First 6 Month Update	-	0%	0%	0%	
Most Recent Update	-	0%	4%	0%	
State Average					
Admission	-	25%	7%	7%	
First 6 Month Update	-	26%	5%	4%	
Most Recent Update	-	0%	2%	3%	

Emergency Department: Youth who reported emergency department visit(s) within 6 months of...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	25%	15%	27%	
First 6 Month Update	-	7%	7%	11%	
Most Recent Update	-	0%	16%	7%	
State Average					
Admission	-	16%	16%	15%	
First 6 Month Update	-	7%	9%	9%	
Most Recent Update	-	0%	9%	6%	

Hospital Admissions for Mental Health Care: Youth who reported hospital admission(s) for mental health care within 6 months of...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	25%	8%	16%	
First 6 Month Update	-	4%	2%	4%	
Most Recent Update	-	0%	13%	7%	
State Average					
Admission	-	15%	14%	11%	
First 6 Month Update	-	7%	9%	7%	
Most Recent Update	-	0%	7%	5%	

Youth MH Treatment Services

Inpatient Substance Use Disorder Treatment Services: Youth who reported inpatient treatment services for substance use disorders within 6 months of...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	4%	8%	
First 6 Month Update	-	0%	0%	0%	
Most Recent Update	-	0%	0%	0%	
State Average					
Admission	-	3%	3%	2%	
First 6 Month Update	-	1%	1%	1%	
Most Recent Update	-	0%	2%	1%	

Correctional Facility: Youth who reported night(s) spent in a correctional facility within 6 months of...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	15%	12%	15%	
First 6 Month Update	-	0%	0%	2%	
Most Recent Update	-	0%	8%	0%	
State Average					
Admission	-	31%	8%	6%	
First 6 Month Update	-	41%	3%	3%	
Most Recent Update	-	0%	3%	5%	

Quality of Life Information for CYF Treatment Services

Quality of life is measured in several key life domains including the following: general health, suicide attempts, employment status, and homelessness as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services.

General Health: Youth who reported their general health as good, very good, or excellent at...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	85%	78%	93%	
First 6 Month Update	-	82%	84%	90%	
Most Recent Update	-	100%	84%	86%	
State Average					
Admission	-	84%	83%	82%	
First 6 Month Update	-	84%	87%	88%	
Most Recent Update	-	89%	89%	100%	

Youth MH Treatment Services

Suicide Attempts: Youth who reported suicide attempt(s) within 6 months of...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	8%	24%	20%	
First 6 Month Update	-	5%	7%	4%	
Most Recent Update	-	0%	12%	0%	
State Average					
Admission	-	21%	21%	20%	
First 6 Month Update	-	10%	12%	10%	
Most Recent Update	-	0%	9%	8%	

Employment Status: Youth 15 years or older who reported employment at...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	Not reported by level of care				
First 6 Month Update	-	29%	11%	14%	
Most Recent Update	-	16%	12%	29%	
State Average					
Admission	Not reported by level of care				
First 6 Month Update	-	18%	14%	12%	
Most Recent Update	-	19%	18%	16%	

Federally Required

Homelessness: Youth who reported homelessness at...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	0%	0%	
First 6 Month Update	-	0%	0%	0%	
Most Recent Update	-	0%	0%	0%	
State Average					
Admission	-	0%	0%	0%	
First 6 Month Update	-	0%	0%	0%	
Most Recent Update	-	0%	0%	0%	

Federally Required

Public Safety Information for CYF Treatment Services

Public safety information includes history of arrest. A reduction in this area may indicate how youth are able to positively contribute to their families and communities.

History of Arrest: Youth who reported arrest(s) within 30 days of...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	0%	7%	
First 6 Month Update	-	0%	0%	2%	
Most Recent Update	-	0%	0%	0%	
State Average					
Admission	-	3%	4%	5%	
First 6 Month Update	-	0%	2%	2%	
Most Recent Update	-	0%	3%	2%	

Federally Required

Family Outcome Tool Return Rate Information for CYF Treatment Services

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

CYF Treatment Return Rates	FY17	FY18	FY19	FY20	FY21
Initial Outcome Tool Return Rate					
# of Admissions	-	55	86	48	
# of Tools Submitted	-	15	54	42	
Return Rate	-	27%	63%	88%	
Target Return Rate	-	60%	60%	60%	
First 6 Month Outcome Tool Return Rate					
# of First 6 Month Updates	-	40	37	30	
# of Tools Submitted	-	10	28	30	
Return Rate	-	25%	76%	100%	
Target Return Rate	-	60%	60%	60%	
Most Recent Outcome Tool Return Rate					
# of Most Recent Updates	-	214	149	108	
# of Tools Submitted	-	105	147	103	
Return Rate	-	49%	99%	95%	
Target Return Rate	-	60%	60%	60%	

Impact of CYF Treatment Services

Impact of treatment services is measured by surveying parent/guardian perception of the quality of services received including the following: general satisfaction with services, access to services, cultural sensitivity, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning.

The following information represents data from those parents/guardians who agreed or strongly agreed at the time of most recent update.

General Satisfaction with Services: Parents/Guardians who reported overall satisfaction with treatment services their youth received

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	96%	97%	94%	
State Average	-	97%	97%	95%	

Federally Required

Access to Services: Parents/Guardians who reported the ease and convenience of treatment services their youth received

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	96%	94%	94%	
State Average	-	98%	98%	98%	

Federally Required

Youth MH Treatment Services

Cultural Sensitivity: Parent/Guardian perception of staff sensitivity to cultural beliefs

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	92%	100%	100%	
State Average	-	90%	99%	99%	

Federally Required

Outcome of Services: Parent/Guardian perception of treatment outcomes as a result of services their youth received

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	63%	84%	72%	
State Average	-	71%	76%	76%	

Federally Required

Participation in Treatment Planning: Parent/Guardian perception of participation in treatment planning

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	100%	100%	97%	
State Average	-	97%	97%	96%	

Federally Required

The following two sections include data at admission into services, at the first 6 month update, and at the most recent update of services as a means to demonstrate improvement in social connectedness and functioning.

Social Connectedness: Parent/Guardian perception of their youth's support system in the community at...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	84%	90%	88%	
First 6 Month Update	-	91%	96%	92%	
Most Recent Update	-	89%	94%	94%	
State Average					
Admission	-	86%	87%	86%	
First 6 Month Update	-	93%	94%	93%	
Most Recent Update	-	0%	95%	94%	

Federally Required

Functioning: Parent/Guardian perception of their youth's mental health and social well-being at...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	72%	66%	65%	
First 6 Month Update	-	66%	66%	65%	
Most Recent Update	-	67%	84%	72%	
State Average					
Admission	-	65%	59%	62%	
First 6 Month Update	-	75%	73%	72%	
Most Recent Update	-	76%	75%	75%	

Federally Required

Utilization of High Cost Services for CYF Treatment Services

High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, inpatient substance use disorder treatment services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of youth utilization of high cost services.

Illness, Injury, or Surgery: Parents/Guardians who reported their youth spent night(s) in a facility for illness, injury, or surgery within 6 months of...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	5%	5%	6%	
First 6 Month Update	-	0%	1%	3%	
Most Recent Update	-	4%	0%	0%	
State Average					
Admission	-	4%	4%	4%	
First 6 Month Update	-	2%	2%	3%	
Most Recent Update	-	2%	1%	2%	

Emergency Department: Parents/Guardians who reported their youth had emergency department visit(s) within 6 months of...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	16%	10%	16%	
First 6 Month Update	-	1%	1%	4%	
Most Recent Update	-	8%	6%	0%	
State Average					
Admission	-	9%	8%	8%	
First 6 Month Update	-	5%	5%	5%	
Most Recent Update	-	1%	5%	5%	

Hospital Admissions for Mental Health Care: Parents/Guardians who reported their youth had hospital admission(s) for mental health care within 6 months of...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	11%	13%	10%	
First 6 Month Update	-	3%	3%	1%	
Most Recent Update	-	15%	0%	0%	
State Average					
Admission	-	10%	9%	7%	
First 6 Month Update	-	3%	4%	4%	
Most Recent Update	-	3%	4%	3%	

Youth MH Treatment Services

Inpatient Substance Use Disorder Treatment Services: Parents/Guardians who reported their youth received inpatient treatment services for substance use disorders within 6 months of...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	5%	0%	0%	
First 6 Month Update	-	0%	0%	0%	
Most Recent Update	-	4%	0%	0%	
State Average					
Admission	-	2%	1%	1%	
First 6 Month Update	-	1%	0%	1%	
Most Recent Update	-	0%	0%	0%	

Correctional Facility: Parents/Guardians who reported their youth had spent night(s) in a correctional facility within 6 months of...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	2%	0%	2%	
First 6 Month Update	-	0%	0%	1%	
Most Recent Update	-	0%	3%	0%	
State Average					
Admission	-	4%	3%	3%	
First 6 Month Update	-	1%	2%	2%	
Most Recent Update	-	0%	3%	3%	

Quality of Life Information for CYF Treatment Services

Quality of life is measured in several key life domains including the following: general health, suicide attempts, employment status, and homelessness as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services.

General Health: Parents/Guardians who reported their youth's general health as good, very good, or excellent at...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	94%	100%	96%	
First 6 Month Update	-	93%	100%	93%	
Most Recent Update	-	96%	100%	94%	
State Average					
Admission	-	95%	94%	94%	
First 6 Month Update	-	95%	96%	95%	
Most Recent Update	-	96%	97%	95%	

Youth MH Treatment Services

Suicide Attempts: Parents/Guardians who reported suicide attempt(s) by their youth within 6 months of...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	6%	10%	14%	
First 6 Month Update	-	3%	3%	3%	
Most Recent Update	-	4%	3%	0%	
State Average					
Admission	-	7%	7%	6%	
First 6 Month Update	-	4%	4%	4%	
Most Recent Update	-	2%	3%	3%	

Employment Status: Parents/Guardians who reported their youth's employment at...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	Not reported by level of care				
First 6 Month Update	-	9%	6%	7%	
Most Recent Update	-	0%	3%	6%	
State Average					
Admission	Not reported by level of care				
First 6 Month Update	-	6%	6%	6%	
Most Recent Update	-	6%	7%	6%	

Federally Required

Homelessness: Parents/Guardians who reported their youth's homelessness at...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	0%	0%	
First 6 Month Update	-	0%	0%	0%	
Most Recent Update	-	0%	0%	0%	
State Average					
Admission	-	0%	0%	0%	
First 6 Month Update	-	0%	0%	0%	
Most Recent Update	-	0%	0%	0%	

Federally Required

Public Safety Information for CYF Treatment Services

Public safety information includes history of arrest. A reduction in this area may indicate how youth are able to positively contribute to their families and communities.

History of Arrest: Parents/Guardians who reported arrest(s) of their youth within 30 days of...

CYF Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	0%	4%	
First 6 Month Update	-	0%	0%	0%	
Most Recent Update	-	0%	0%	0%	
State Average					
Admission	-	2%	2%	5%	
First 6 Month Update	-	1%	1%	1%	
Most Recent Update	-	1%	3%	2%	

Federally Required

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Targeted Services for Justice-Involved Adults

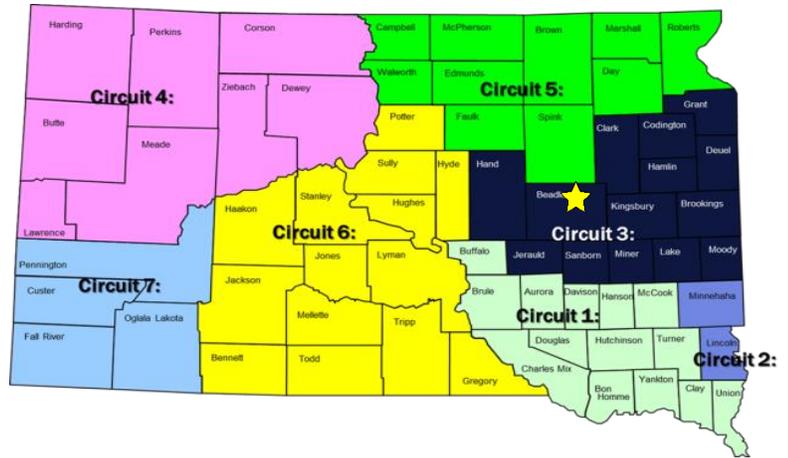
Targeted Services for Justice-Involved Adults Community Counseling Services

Printed September 2020

Fiscal Year 2020 (FY20) Program Activity

South Dakota is committed to providing quality services to justice-involved adults by funding evidence-based services to address substance use disorder (SUD) and criminal thinking behavioral health needs. Services are available in person or via telehealth to ensure access statewide.

This state profile page reflects publicly funded clients in FY20, which runs from June 2019- May 2020.



Demographic Information

The demographic information includes clients funded through state and federal funds, including Medicaid.

Race	Agency	Totals
White	74%	54%
Black or African American	6%	5%
American Indian or Alaska Native	4%	38%
Asian	2%	0.6%
Native Hawaiian and Other Pacific Islander	0%	0.2%
Two or More Races	0%	0%
Other	13%	3%

Clients Served

Clients Served	Agency	Totals
CBISA	53	2,838

Quality Assurance (QA) Scores

QA Scores	# QAs Completed	Average Score
CBISA QA Scores	NA	NA



QA reviews are conducted to ensure fidelity and effectiveness of evidence-based programming.

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CBISA Treatment Services

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Targeted Services for Justice-Involved Adults

Program Outcomes for CBISA

CBISA is a cognitive behavioral approach to teach participants strategies to avoid substance misuse. The curriculum emphasizes skill-building activities to assist with cognitive, social, emotional, and coping skills development.

Outcome Tool Return Rate Information for CBISA

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

CBISA Return Rates	FY17	FY18	FY19	FY20	FY21
Initial Outcome Tool Return Rate					
# of Admissions	59	58	43	48	
# of Tools Submitted	26	50	43	47	
Return Rate	44%	86%	100%	98%	
Target Return Rate	60%	60%	60%	60%	
Discharge Outcome Tool Return Rate					
# of Successful Discharges	33	25	31	32	
# of Tools Submitted	8	21	29	32	
Return Rate	24%	84%	94%	100%	
Target Return Rate	60%	60%	60%	60%	

Discharge Reasons for CBISA

This information is collected in the State Treatment Activity Reporting System (STARS) for clients discharged from CBISA treatment services.

The Division of Behavioral Health (DBH) set a benchmark of a 55% successful completion rate for CBISA treatment services.

CBISA Discharge Reasons	FY17	FY18	FY19	FY20	FY21
Agency Average					
Treatment Completed	65%	55%	60%	64%	
Left Against Professional Advice	10%	14%	4%	10%	
Terminated by Facility	4%	5%	10%	10%	
Transferred to Another Facility or Program	2%	2%	4%	6%	
Incarcerated	16%	23%	23%	8%	
Other	4%	2%	0%	2%	
State Average					
Treatment Completed	47%	48%	51%	47%	
Left Against Professional Advice	14%	16%	15%	18%	
Terminated by Facility	12%	9%	9%	12%	
Transferred to Another Facility or Program	5%	6%	6%	5%	
Incarcerated	15%	16%	11%	9%	
Other	7%	6%	8%	9%	

Targeted Services for Justice-Involved Adults

Primary Diagnostic Information for CBISA

The DBH monitors data and outcomes for publicly funded behavioral health treatment services. The table below reflects information entered into STARS by contracted providers for publicly funded clients receiving CBISA treatment services. This does not include individuals who received only an assessment.

Primary SUD Diagnosis	FY17	FY18	FY19	FY20	FY21
Number/Percent of Clients with a Primary Alcohol Use Disorder	-	794	14	12	
	-	0	0	26%	
Number/Percent of Clients with a Primary Cannabis Use Disorder	-	423	14	14	
	-	0	0	30%	
Number/Percent of Clients with a Primary Amphetamine Use Disorder	-	890	11	17	
	-	0	0	37%	
Number/Percent of Clients with a Primary Opioid Use Disorder	-	109	1	3	
	-	0	0	7%	
Number/Percent of Clients with a Primary Other Use Disorder	-	40	1	2	
	-	0	0	4%	

Impact of CBISA

Impact of treatment services is measured by surveying client perception of the quality of services received including the following: general satisfaction with services, access to services, quality and appropriateness of services, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning. Impact of treatment services is relevant because clients who feel empowered, motivated, have positive family relationships, and feel they have the ability to change may be more likely to have positive treatment outcomes.

The following information represents data from those clients who agreed or strongly agreed at the time of successful discharge.

General Satisfaction with Services: Overall satisfaction with treatment services received

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	100%	100%	100%	
State Average	93%	95%	94%	96%	

Access to Services: Perception of the ease and convenience of treatment services received

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average	98%	100%	100%	97%	
State Average	93%	98%	92%	94%	

Quality and Appropriateness of Services: Perception of the quality and appropriateness of treatment services received

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average	97%	100%	97%	93%	
State Average	94%	95%	94%	95%	

Targeted Services for Justice-Involved Adults

Outcome of Services: Perception of treatment outcomes as a result of services received

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average	92%	92%	97%	90%	
State Average	93%	95%	94%	94%	

Participation in Treatment Planning: Perception of participation in treatment planning

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	89%	97%	100%	
State Average	87%	92%	94%	95%	

The following two sections include data at admission into services and at successful discharge from services as a means to demonstrate improvement in social connectedness and functioning.

Social Connectedness: Perception of their support system in the community at...

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	84%	85%	78%	
Discharge	97%	92%	90%	87%	
State Average					
Admission	-	81%	82%	83%	
Discharge	90%	93%	91%	92%	

Functioning: Perception of their mental health and social well-being at...

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	84%	90%	81%	
Discharge	100%	85%	93%	90%	
State Average					
Admission	-	84%	84%	84%	
Discharge	93%	95%	95%	95%	

Utilization of High Cost Services for CBISA

High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, detoxification services, inpatient substance use disorder treatment services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of client utilization of high cost services. Data from FY17 and June through December FY18 are not reported due to a change in the reporting process. The following section includes data at admission into services and at successful discharge from services.

Illness, Injury, or Surgery: Clients who reported night(s) spent in a facility for illness, injury, or surgery within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	2%	0%	
Discharge	-	0%	4%	0%	
State Average					
Admission	-	7%	4%	4%	
Discharge	-	5%	5%	3%	

Targeted Services for Justice-Involved Adults

Emergency Department: Clients who reported emergency department visit(s) within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	0%	0%	
Discharge	-	0%	0%	0%	
State Average					
Admission	-	6%	5%	4%	
Discharge	-	3%	3%	2%	

Hospital Admissions for Mental Health Care: Clients who reported hospital admission(s) for mental health care within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	5%	2%	0%	
Discharge	-	0%	0%	0%	
State Average					
Admission	-	5%	4%	3%	
Discharge	-	2%	1%	1%	

Detoxification Services: Clients who reported night(s) spent in a facility for detoxification within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	3%	2%	
Discharge	-	0%	0%	0%	
State Average					
Admission	-	5%	5%	5%	
Discharge	-	2%	2%	2%	

Inpatient Substance Use Disorder Treatment Services: Clients who reported inpatient treatment services for substance use disorders within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	3%	0%	
Discharge	-	0%	0%	0%	
State Average					
Admission	-	7%	7%	6%	
Discharge	-	2%	2%	1%	

Correctional Facility: Clients who reported night(s) spent in a correctional facility within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	56%	53%	44%	
Discharge	-	8%	10%	3%	
State Average					
Admission	-	69%	56%	52%	
Discharge	-	21%	15%	10%	

Targeted Services for Justice-Involved Adults

Quality of Life Information for CBISA

Quality of life is measured in several key life domains including the following: general health, suicide attempts, employment status, homelessness, and other domains as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services. The following section includes data at admission into services and at successful discharge from services.

General Health: Clients who reported their general health as good, very good, or excellent at...

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	91%	93%	89%	
Discharge	-	83%	93%	88%	
State Average					
Admission	-	89%	90%	89%	
Discharge	-	90%	93%	93%	

Data from FY17 and June through December FY18 are not reported for suicide attempt(s) due to a change in the reporting process.

Suicide Attempts: Clients who reported suicide attempt(s) within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	11%	2%	2%	
Discharge	-	0%	0%	3%	
State Average					
Admission	-	7%	7%	8%	
Discharge	-	9%	2%	2%	

Employment Status: Clients who reported employment at...

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	61%	57%	55%	55%	
Discharge	65%	52%	83%	71%	
6 Months Post-Treatment	100%	90%	100%	100%	
State Average					
Admission	47%	48%	48%	45%	
Discharge	57%	64%	67%	61%	
6 Months Post-Treatment	87%	86%	85%	94%	

Federally Required; Discharge data includes successful and unsuccessful discharges

Homelessness: Clients who reported homelessness at...

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	0%	0%	
Discharge	-	2%	0%	0%	
State Average					
Admission	-	2%	2%	2%	
Discharge	-	5%	5%	5%	

Federally Required; Discharge data includes successful and unsuccessful discharges

Targeted Services for Justice-Involved Adults

Missing School/Work: Clients who reported missing school/work due to their substance use within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	4%	7%	5%	
Discharge	-	8%	3%	0%	
State Average					
Admission	-	12%	11%	12%	
Discharge	-	3%	2%	2%	

Ability to Control Use: Clients who reported the ability to control their substance use...

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average					
Before Program	53%	40%	69%	42%	
End of Program	100%	96%	97%	67%	
6 Months Post-Treatment	100%	100%	100%	97%	
State Average					
Before Program	50%	50%	57%	53%	
End of Program	98%	99%	98%	98%	
6 Months Post-Treatment	95%	87%	94%	97%	

Motivation to Not Use Substances: Clients who reported motivation to not use substances at...

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	71%	86%	88%	
Discharge	-	83%	89%	94%	
6 Months Post-Treatment	-	60%	100%	100%	
State Average					
Admission	-	67%	78%	77%	
Discharge	-	85%	90%	92%	
6 Months Post-Treatment	-	69%	87%	94%	

Engagement in Treatment Services: Clinicians who reported clients had positive or optimal engagement in treatment services at...

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	68%	81%	80%	
Discharge	-	88%	93%	97%	
State Average					
Admission	-	55%	60%	53%	
Discharge	-	89%	92%	88%	

Targeted Services for Justice-Involved Adults

Public Safety Information for CBISA

Public safety information includes history of arrest and trouble as a result of substance use. Reductions in these areas may indicate how clients are able to positively contribute to their families and communities. The following section includes data at admission into services and at successful discharge from services.

History of Arrest: Clients who reported arrest(s) within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	35%	16%	13%	20%	
Discharge	-	20%	26%	16%	
State Average					
Admission	52%	7%	9%	10%	
Discharge	-	24%	20%	18%	

Federally Required; Discharge data includes successful and unsuccessful discharges

Trouble as a Result of Substance Use: Clients who reported getting in trouble at home, school, work, or in the community as a result of substance use within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	14%	17%	12%	
Discharge	-	8%	3%	0%	
State Average					
Admission	-	17%	16%	18%	
Discharge	-	4%	4%	4%	

Curriculum Fidelity for CBISA

CBISA Curriculum Trainings

The University of Cincinnati Corrections Institute (UCCI) certified the DBH Training Team to provide training of the CBISA curriculum.

CBISA Training	FY17	FY18	FY19	FY20	FY21
CBISA Trainings	3	3	3	2	

QA Reviews for the CBISA Curriculum

The DBH QA Team conducts reviews of CBISA facilitators to ensure program fidelity. Facilitators are expected to operate at a proficient level, as indicated by a score of at least 1.61 on a 2.00 scale.

CBISA QA Results	FY17	FY18	FY19	FY20	FY21
Agency Average Score	1.81	1.96	1.93	NA	
Number of QAs Completed	4	2	2	NA	
State Average Score	1.78	1.84	1.86	1.80	

Targeted Services for Justice-Involved Youth Community Counseling Services

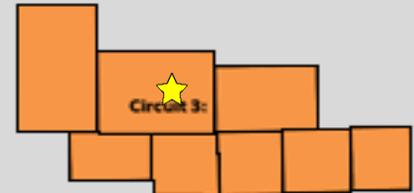
Printed September 2020

Fiscal Year 2020 (FY20) Program Activity

Targeted services for justice-involved youth were established in 2015 by Senate Bill 73. The Department of Social Services (DSS) worked with the Department of Corrections (DOC) and the Unified Judicial System (UJS) to identify and implement community-based treatment services for justice-involved and at-risk youth. Those services include Functional Family Therapy (FFT), Aggression Replacement Training (ART), and Moral Reconciliation Therapy (MRT). As of FY19, substance use disorder services are also available.

Community Counseling Services provides FFT services to justice-involved youth in the following counties: Beadle, Hand, Jerauld, Kingsbury, Lake, Miner, Moody, and Sanborn.

This profile page reflects publicly funded clients in FY20, which runs from June



Demographic Information

The demographic information includes clients funded through state and federal funds, including Medicaid.

Race	Agency	Totals
White	80%	62%
Black or African American	20%	6%
American Indian and Alaska Native	0%	25%
Asian	0%	1%
Native Hawaiian and Other Pacific Islander	0%	0.1%
Two or More Races	0%	2%
Other	0%	4%

Clients Served

Clients Served	Agency	Totals
FFT	5	480

Source of Referrals

Source	Agency	Totals
UJS	14	466
DOC	5	141
Other Sources*	24	374

*Other sources includes any referral received outside of UJS or DOC such as schools, parents, Child Protection Services, or diversion programs

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Supporting Data

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FFT Treatment Services

Targeted Services for Justice-Involved Youth

Program Outcomes for FFT

FFT is a family-based therapy that focuses on building skills to improve family relationships, reduce behavioral issues and improve school performance. FFT is a clinical model that increases a family's motivation to change and tailors interventions to each family's unique risk and protective factors.

Outcome Tool Return Rate Information for FFT

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

FFT Return Rates	FY17	FY18	FY19	FY20	FY21
Initial Outcome Tool Return Rate					
# of Admissions	-	47	12	1	
# of Tools Submitted	-	5	2	1	
Return Rate	-	11%	17%	100%	
Target Return Rate	-	60%	60%	60%	
Discharge Outcome Tool Return Rate					
# of Successful Discharges	-	37	11	0	
# of Tools Submitted	-	9	3	0	
Return Rate	-	24%	27%	-	
Target Return Rate	-	60%	60%	60%	

Therapist Outcome Measure (TOM) Return Rate

TOM Return Rates	FY17	FY18	FY19	FY20	FY21
Post-Test Return Rate					
# of Discharges	14	22	34	22	
# of Tools Submitted	11	21	21	11	
Return Rate	79%	95%	62%	50%	
Target Return Rate	80%	80%	80%	80%	

Client Outcome Measure-Adolescent (COM-A) Return Rate

COM-A Return Rates	FY17	FY18	FY19	FY20	FY21
Post-Test Return Rate					
# of Successful Discharges	14	15	23	9	
# of Tools Submitted	13	15	14	5	
Return Rate	93%	100%	61%	56%	
Target Return Rate	80%	80%	80%	80%	

Targeted Services for Justice-Involved Youth

Discharge Reasons for FFT

The Division of Behavioral Health (DBH) has set a benchmark of a 70% completion rate for FFT treatment services.

FFT Completion Rate	FY17	FY18	FY19	FY20	FY21
Agency Average	47%	68%	79%	53%	
State Average	63%	68%	71%	58%	

The Program Outcome Tools and TOM information are derived from the Tri-Yearly Performance Evaluation (TYPE) report. This information is collected from the FFT therapist and entered into the Clinical Service System (CSS) on all families who complete FFT treatment services.

Program Outcome Tools

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Completion Outcomes					
Living at Home	100%	100%	100%	100%	
In School/Working	100%	93%	96%	100%	
No New Violations*	100%	87%	78%	78%	
State Average					
Completion Outcomes					
Living at Home	93%	97%	98%	96%	
In School/Working	93%	96%	94%	96%	
No New Violations*	76%	81%	82%	81%	

*No New Violations means the youth did not have a new offense and/or did not violate probation or aftercare during the course of FFT treatment services. Violations prior to admission into FFT treatment services do not count as new violations.

The TOM is completed by the therapist when the family is discharged from FFT treatment services. The TOM measures changes in behavior and functioning of the youth and family.

TOM - Completed Services

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
General Change	75%	91%	86%	100%	
Communication Skills	75%	91%	91%	100%	
Adolescent Behavior	83%	91%	82%	100%	
Parenting Skills	75%	91%	86%	100%	
Supervision Levels	67%	100%	77%	83%	
Levels of Conflict	83%	91%	86%	100%	
State Average					
General Change	92%	92%	90%	92%	
Communication Skills	93%	90%	90%	92%	
Adolescent Behavior	90%	87%	84%	85%	
Parenting Skills	90%	91%	89%	90%	
Supervision Levels	85%	86%	86%	85%	
Levels of Conflict	91%	90%	88%	89%	

Targeted Services for Justice-Involved Youth

TOM - Attempted Services: The FFT therapists complete this survey on all families who attended at least one session but did not complete services.

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
General Change	11%	10%	29%	29%	
Communication Skills	22%	0%	29%	29%	
Adolescent Behavior	0%	0%	14%	29%	
Parenting Skills	133%	0%	29%	14%	
Supervision Levels	22%	0%	14%	14%	
Levels of Conflict	22%	0%	29%	29%	
State Average					
General Change	35%	17%	20%	16%	
Communication Skills	34%	17%	19%	13%	
Adolescent Behavior	27%	16%	16%	13%	
Parenting Skills	31%	16%	19%	12%	
Supervision Levels	27%	16%	16%	11%	
Levels of Conflict	35%	17%	21%	16%	

Impact of FFT

Impact of treatment services is measured by surveying youth perception of the quality of services received including the following: general satisfaction with services, access to services, cultural sensitivity, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning. Impact of treatment services is relevant because youth who feel empowered, motivated, have positive family relationships, and feel they have the ability to change may be more likely to have positive treatment outcomes.

The following information represents data from those youth who agreed or strongly agreed at the time of successful discharge.

General Satisfaction with Services: Overall satisfaction with treatment services received

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average	-	100%	100%	-	
State Average	-	85%	90%	86%	

Federally Required

Access to Services: Perception of the ease and convenience of treatment services received

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average	-	75%	100%	-	
State Average	-	82%	89%	85%	

Federally Required

Cultural Sensitivity: Perception of staff sensitivity to cultural beliefs

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average	-	100%	100%	-	
State Average	-	94%	94%	89%	

Federally Required

Targeted Services for Justice-Involved Youth

Outcome of Services: Perception of treatment outcomes as a result of services received

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average	-	75%	100%	-	
State Average	-	79%	84%	77%	

Federally Required

Participation in Treatment Planning: Perception of participation in treatment planning

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average	-	75%	67%	-	
State Average	-	80%	83%	77%	

Federally Required

The following two sections include data at admission into services and at successful discharge from services as a means to demonstrate improvement in social connectedness and functioning.

Social Connectedness: Perception of their support system in the community at...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	90%	89%	80%	
Discharge	-	100%	100%	-	
State Average					
Admission	-	78%	85%	79%	
Discharge	-	89%	90%	84%	

Federally Required

Functioning: Perception of their mental health and social well-being at...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	80%	67%	60%	
Discharge	-	75%	100%	-	
State Average					
Admission	-	63%	69%	66%	
Discharge	-	80%	84%	77%	

Federally Required

Targeted Services for Justice-Involved Youth

GAIN Short Screener (GAIN-SS) Scoring

The GAIN-SS is used as a simple measure of change after intervals of a month or more. The following tables report the information gathered at admission into services and at successful discharge from services. These results can be used at the group level as an outcome measure by monitoring over time.

Internalizing Disorder: Measures somatic complaints, depression, anxiety, trauma, suicide, and other serious mental illness at...

Internalizing Disorder Screener	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	50%	67%	75%	
Discharge	-	100%	50%	-	
State Average					
Admission	-	70%	66%	65%	
Discharge	-	55%	49%	52%	

Externalizing Disorder: Measures attention deficits, hyperactivity, impulsivity, conduct problems, and/or other impulse control disorders at...

Externalizing Disorder Screener	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	75%	50%	50%	
Discharge	-	50%	0%	-	
State Average					
Admission	-	60%	62%	66%	
Discharge	-	48%	50%	58%	

Substance Disorder: Measures substance use disorder (SUD) symptoms at...

Substance Disorder Screener	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	17%	0%	
Discharge	-	0%	0%	-	
State Average					
Admission	-	12%	14%	16%	
Discharge	-	8%	5%	11%	

Crime/Violence: Measures interpersonal violence, drug-related crimes, property crimes, and interpersonal/violent crimes at...

Crime/Violence Screener	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	25%	17%	0%	
Discharge	-	50%	0%	-	
State Average					
Admission	-	22%	25%	32%	
Discharge	-	10%	20%	19%	

Targeted Services for Justice-Involved Youth

The COM-A is completed by the adolescent when the family completes FFT treatment services. The COM-A measures changes in behavior and functioning of the youth and family.

COM-A

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
General Change	81%	100%	90%	100%	
Communication Skills	69%	93%	95%	100%	
Adolescent Behavior	81%	93%	80%	100%	
Parenting Skills	50%	80%	75%	100%	
Supervision Levels	44%	87%	70%	100%	
Levels of Conflict	69%	100%	90%	86%	
State Average					
General Change	86%	91%	84%	89%	
Communication Skills	83%	89%	79%	86%	
Adolescent Behavior	86%	86%	83%	88%	
Parenting Skills	80%	86%	79%	87%	
Supervision Levels	80%	81%	80%	85%	
Levels of Conflict	84%	85%	81%	85%	

Utilization of High Cost Services for FFT

High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, inpatient substance use disorder treatment services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of youth utilization of high cost services.

The following section includes data at admission into services and at successful discharge from services.

Illness, Injury, or Surgery: Youth who reported night(s) spent in a facility for illness, injury, or surgery within 6 months of...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	11%	0%	0%	
Discharge	-	25%	50%	-	
State Average					
Admission	-	7%	8%	9%	
Discharge	-	9%	5%	1%	

Emergency Department: Youth who reported emergency department visit(s) within 6 months of...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	30%	44%	50%	
Discharge	-	33%	50%	-	
State Average					
Admission	-	10%	17%	19%	
Discharge	-	10%	12%	11%	

Targeted Services for Justice-Involved Youth

Hospital Admissions for Mental Health Care: Youth who reported hospital admission(s) for mental health care within 6 months of...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	22%	44%	60%	
Discharge	-	25%	50%	-	
State Average					
Admission	-	13%	15%	17%	
Discharge	-	9%	7%	11%	

Inpatient Substance Use Disorder Treatment Services: Youth who reported inpatient treatment services for substance use disorders within 6 months of...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	33%	11%	0%	
Discharge	-	0%	0%	-	
State Average					
Admission	-	8%	8%	5%	
Discharge	-	4%	5%	2%	

Correctional Facility: Youth who reported night(s) spent in a correctional facility within 6 months of...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	22%	33%	20%	
Discharge	-	0%	0%	-	
State Average					
Admission	-	25%	26%	26%	
Discharge	-	13%	22%	16%	

Quality of Life Information for FFT

Quality of life is measured in several key life domains including the following: general health, suicide attempts, employment status, and homelessness. Improvements in these areas may indicate the effectiveness of treatment services.

The following section includes data at admission into services and at successful discharge from services.

General Health: Youth who reported their general health as good, very good, or excellent at...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	90%	90%	83%	
Discharge	-	100%	100%	-	
State Average					
Admission	-	89%	87%	89%	
Discharge	-	99%	97%	92%	

Targeted Services for Justice-Involved Youth

Suicide Attempts: Youth who reported suicide attempt(s) within 6 months of...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	22%	30%	20%	
Discharge	-	0%	33%	-	
State Average					
Admission	-	19%	22%	22%	
Discharge	-	16%	11%	15%	

Employment Status: Youth who reported employment at...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Discharge	-	0%	0%	-	
State Average					
Discharge	-	36%	22%	18%	

Federally Required; Discharge data includes successful and unsuccessful discharges

Homelessness: Youth who reported homelessness at...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Discharge	-	0%	0%	-	
State Average					
Discharge	-	0%	1%	0%	

Federally Required; Discharge data includes successful and unsuccessful discharges

Public Safety Information for FFT

Public safety information includes history or arrest and legal violations. Reductions in these areas may indicate how youth are able to positively contribute to their families and communities.

The following section includes data at admission into services and at successful discharge from services.

History of Arrest: Youth who reported arrest(s) within 30 days of...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	0%	10%	0%	
Discharge	-	0%	0%	-	
State Average					
Admission	-	14%	16%	11%	
Discharge	-	6%	5%	8%	

Federally Required; Discharge data includes successful and unsuccessful discharges

Legal Violations that Resulted in Youth Not Completing FFT: This information is reported by the FFT therapist

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average	10%	0%	3%	5%	
State Average	3%	2%	1%	3%	

Targeted Services for Justice-Involved Youth

Family Outcome Tool Return Rate Information for FFT

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

FFT Return Rates	FY17	FY18	FY19	FY20	FY21
Initial Outcome Tool Return Rate					
# of Admissions	-	47	13	1	
# of Tools Submitted	-	5	5	1	
Return Rate	-	11%	38%	100%	
Target Return Rate	-	60%	60%	60%	
Discharge Outcome Tool Return Rate					
# of Successful Discharges	-	37	12	1	
# of Tools Submitted	-	8	2	1	
Return Rate	-	22%	17%	100%	
Target Return Rate	-	60%	60%	60%	

Client Outcome Measure-Parent (COM-P)

COM-P Return Rates	FY17	FY18	FY19	FY20	FY21
Post-Test Return Rate					
# of Successful Discharges	14	15	23	9	
# of Tools Submitted	13	15	15	5	
Return Rate	93%	100%	65%	56%	
Target Return Rate	60%	60%	60%	60%	

Impact of FFT

Impact of treatment services is measured by surveying parent/guardian perception of the quality of services received including the following: general satisfaction with services, access to services, cultural sensitivity, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning.

The following information represents data from those parents/guardians who agreed or strongly agreed at the time of successful discharge.

General Satisfaction with Services: Parents/Guardians who reported overall satisfaction with treatment services their youth received

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average	-	100%	80%	0%	
State Average	-	91%	91%	91%	

Federally Required

Targeted Services for Justice-Involved Youth

Access to Services: Parents/Guardians who reported the ease and convenience of treatment services their youth received

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average	-	100%	100%	100%	
State Average	-	99%	98%	96%	

Federally Required

Cultural Sensitivity: Parent/Guardian perception of staff sensitivity to cultural beliefs

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average	-	100%	100%	100%	
State Average	-	100%	99%	98%	

Federally Required

Outcome of Services: Parent/Guardian perception of treatment outcomes as a result of services their youth received

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average	-	100%	80%	0%	
State Average	-	80%	79%	79%	

Federally Required

Participation in Treatment Planning: Parent/Guardian perception of participation in treatment planning

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average	-	100%	100%	100%	
State Average	-	95%	93%	91%	

Federally Required

The following two sections include data at admission into services and at successful discharge from services as a means to demonstrate improvement in social connectedness and functioning.

Social Connectedness: Parent/Guardian perception of their youth's support system in the community at...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	100%	92%	80%	
Discharge	-	100%	100%	100%	
State Average					
Admission	-	85%	86%	86%	
Discharge	-	96%	93%	89%	

Federally Required

Functioning: Parent/Guardian perception of their youth's mental health and social well-being at...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	73%	82%	75%	
Discharge	-	100%	80%	0%	
State Average					
Admission	-	58%	59%	60%	
Discharge	-	80%	79%	78%	

Federally Required

Targeted Services for Justice-Involved Youth

The Client Outcome Measure-Parent (COM-P) is completed by the parents/guardians when the family completes FFT treatment services. The COM-P measures changes in behavior and functioning of the youth and family.

COM-P

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
General Change	79%	96%	87%	100%	
Communication Skills	79%	96%	83%	100%	
Adolescent Behavior	79%	91%	78%	100%	
Parenting Skills	63%	100%	78%	100%	
Supervision Levels	63%	100%	83%	100%	
Levels of Conflict	79%	91%	91%	100%	
State Average					
General Change	88%	93%	87%	92%	
Communication Skills	88%	92%	87%	92%	
Adolescent Behavior	80%	84%	81%	86%	
Parenting Skills	88%	92%	90%	91%	
Supervision Levels	81%	88%	85%	86%	
Levels of Conflict	86%	88%	84%	87%	

Utilization of High Cost Services for FFT

High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, inpatient substance use disorder treatment services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of youth utilization of high cost services.

The following section includes data at admission into services and at successful discharge from services.

Illness, Injury, or Surgery: Parents/Guardians who reported their youth spent night(s) in a facility for illness, injury, or surgery within 6 months of...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	18%	8%	20%	
Discharge	-	0%	0%	-	
State Average					
Admission	-	7%	5%	6%	
Discharge	-	4%	2%	3%	

Targeted Services for Justice-Involved Youth

Emergency Department: Parents/Guardians who reported their youth had emergency department visit(s) within 6 months of...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	27%	31%	40%	
Discharge	-	17%	50%	-	
State Average					
Admission	-	14%	18%	20%	
Discharge	-	7%	8%	8%	

Hospital Admissions for Mental Health Care: Parents/Guardians who reported their youth had hospital admission(s) for mental health care within 6 months of...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	55%	50%	60%	
Discharge	-	17%	50%	-	
State Average					
Admission	-	21%	19%	20%	
Discharge	-	9%	10%	11%	

Inpatient Substance Use Disorder Treatment Services: Parents/Guardians who reported their youth received inpatient treatment services for substance use disorders within 6 months of...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	36%	23%	0%	
Discharge	-	0%	0%	-	
State Average					
Admission	-	9%	6%	6%	
Discharge	-	1%	2%	2%	

Correctional Facility: Parents/Guardians who reported their youth had spent night(s) in a correctional facility within 6 months of...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	25%	17%	20%	
Discharge	-	0%	20%	0%	
State Average					
Admission	-	26%	21%	22%	
Discharge	-	6%	18%	11%	

Targeted Services for Justice-Involved Youth

Quality of Life Information for FFT

Quality of life is measured in several key life domains including the following: general health, suicide attempts, employment status, and homelessness. Improvements in these areas may indicate the effectiveness of treatment services.

The following section includes data at admission into services and at successful discharge from services.

General Health: Parents/Guardians who reported their youth's general health as good, very good, or excellent at...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	90%	92%	100%	
Discharge	-	100%	100%	100%	
State Average					
Admission	-	91%	89%	94%	
Discharge	-	94%	95%	95%	

Suicide Attempts: Parents/Guardians who reported suicide attempt(s) by their youth within 6 months of...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	6%	18%	25%	
Discharge	-	0%	0%	-	
State Average					
Admission	-	12%	16%	16%	
Discharge	-	6%	6%	7%	

Employment Status: Parents/Guardians who reported their youth's employment at...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Discharge	-	11%	0%	0%	
State Average					
Discharge	-	29%	23%	15%	

Federally Required; Discharge data includes successful and unsuccessful discharges

Homelessness: Parents/Guardians who reported their youth's homelessness at...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Discharge	-	0%	0%	0%	
State Average					
Discharge	-	0%	1%	0%	

Federally Required; Discharge data includes successful and unsuccessful discharges

Targeted Services for Justice-Involved Youth

Public Safety Information for FFT

Public safety information includes history of arrest. A reduction in this area may indicate how youth are able to positively contribute to their families and communities.

The following section includes data at admission into services and at successful discharge from services.

History of Arrest: Parents/Guardians who reported arrest(s) of their youth within 30 days of...

FFT	FY17	FY18	FY19	FY20	FY21
Agency Average					
Admission	-	9%	15%	17%	
Discharge	-	0%	0%	0%	
State Average					
Admission	-	12%	15%	12%	
Discharge	-	3%	5%	8%	

Federally Required; Discharge data includes successful and unsuccessful discharges

Curriculum Fidelity for FFT

Average Length of Time from Referral to First Contact with the Family for FFT

The DBH has set a goal of two days or less from the date of referral for the therapist to first contact the family. This is measured by counting the number of days from the date the referral was entered into the CSS to the date of the first contact recorded. More timely engagement and entry into services may result in improved client outcomes.

Referral to First Contact

FFT: Days from Referral to First Contact*	FY17	FY18	FY19	FY20	FY21
Agency Average Totals					
Completed Cases	7.63	3.74	3.76	5.00	
Non-Completed Cases	9.45	3.00	3.22	4.75	
State Average Totals					
Completed Cases	4.94	2.55	2.85	2.46	
Non-Completed Cases	3.88	2.19	2.09	2.64	

*This data does not include clients actively receiving services

Targeted Services for Justice-Involved Youth

Average Length of Time from Referral to First Session with the Family for FFT

The DBH has set a goal of seven days or less from the date of referral for the family to have their first FFT session. This is measured by counting the number of days from the date the referral was entered into the CSS to the date of the first session recorded. More timely engagement and entry into services may result in improved client outcomes.

Referral to First Session

FFT: Days from Referral to First Session*	FY17	FY18	FY19	FY20	FY21
Agency Average Totals					
Completed Cases	16.67	12.73	15.04	24.22	
Non-Completed Cases	9.42	21.39	25.11	20.58	
State Average Totals					
Completed Cases	14.40	13.36	13.48	11.90	
Non-Completed Cases	17.84	16.25	16.27	15.67	

*This data does not include clients actively receiving services

FFT Curriculum Trainings

FFT, LLC provides trainings to agencies providing FFT.

FFT Training	FY17	FY18	FY19	FY20	FY21
FFT Trainings	18	2	2	3	
Number of Clinicians Trained	5	0	0	1	

Appendix A: Stakeholder Survey Summary**Communit Counseling Services (CCS)**

Printed September 2020

Survey Responses

Familiarity of Services					
Agency	FY17	FY18	FY19	FY20	FY21
Not Familiar	-	0	0	0	0
Somewhat Familiar	-	0	0	0	0
Familiar	-	1	2	1	0
Very Familiar	-	1	9	8	0
Total Responses	-	2	11	9	0
Client Support					
Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	0	0	0
Undecided	-	1	0	1	0
Agree	-	1	11	8	0
Total Responses	-	2	11	9	0
Positive Outcomes					
Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	0	1	0
Undecided	-	1	3	0	0
Agree	-	1	8	7	0
Total Responses	-	2	11	8	0
Location of Services					
Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	0	0	0
Undecided	-	1	2	0	0
Agree	-	1	9	9	0
Total Responses	-	2	11	9	0
Group Times					
Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	2	2	0
Undecided	-	1	0	1	0
Agree	-	1	8	6	0
Total Responses	-	2	10	9	0
Staff Respectfulness					
Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	0	0	0
Undecided	-	0	1	1	0
Agree	-	2	10	8	0
Total Responses	-	2	11	9	0

Trained Staff					
Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	0	0	0
Undecided	-	1	1	1	0
Agree	-	1	9	8	0
Total Responses	-	2	10	9	0
Staff Competencies					
Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	0	0	0
Undecided	-	1	1	1	0
Agree	-	1	8	8	0
Total Responses	-	2	9	9	0
Agency Responsivity					
Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	1	1	0
Undecided	-	1	0	1	0
Agree	-	1	9	7	0
Total Responses	-	2	10	9	0
Staff Communication					
Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	2	2	0
Undecided	-	1	1	0	0
Agree	-	1	7	5	0
Total Responses	-	2	10	7	0
Utilization of Evidence-Based or Emerging/Promising Practices					
Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	0	0	0
Undecided	-	1	1	1	0
Agree	-	1	8	6	0
Total Responses	-	2	9	7	0
Quality of Services					
Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	0	1	0
Undecided	-	1	2	1	0
Agree	-	1	9	7	0
Total Responses	-	2	11	9	0

Appendix B: Adult SUD Treatment Services**Communit Counseling Services (CCS)****June-May****Agency Clients Served**

Age	FY17	FY18	FY19	FY20	FY21
18 and Below	11	16	13	13	
19 to 64	236	261	274	248	
65 and above	9	5	3	3	
Clients Served Total	256	282	290	264	0

State Population

Age	FY17	FY18	FY19	FY20	FY21
18 and Below	215,498	214,808	217,912	216,741	0
19 to 64	511,483	513,102	520,520	515,756	0
65 and above	138,473	141,756	143,804	152,161	0
State Population	865,454	869,666	882,236	884,658	0

Agency Clients Served

Race	FY17	FY18	FY19	FY20	FY21
White	213	228	241	203	
Black or African American	6	14	10	5	
American Indian and Alaska Native	22	24	18	21	
Asian	4	7	7	11	
Native Hawaiian and Other Pacific Islander	0	0	0	0	
Two or More Races	1	1	0	3	
Other	10	8	14	21	
Clients Served Total	256	282	290	264	0

State Population

Race	FY17	FY18	FY19	FY20	FY21
White	737,366	738,346	749,018	748,421	0
Black or African American	17,309	18,263	18,527	20,347	0
American Indian and Alaska Native	78,756	78,270	79,401	79,619	0
Asian	12,981	13,045	13,234	13,270	0
Native Hawaiian and Other Pacific Islander	865	870	882	885	0
Two or More Races	19,905	20,872	21,174	22,116	0
Other	-	-	-	-	0
State Population	867,182	869,666	882,236	884,658	0

Substance Use Disorder Treatment Services**Discharge Reasons for Outpatient Treatment Services****Discharge Reasons**

Agency Average	FY17	FY18	FY19	FY20	FY21
Treatment Completed	77	84	64	73	
Left Against Professional Advice	32	36	30	33	
Terminated by Facility	5	5	4	5	
Transferred to Another Facility or Program	2	4	7	2	
Incarcerated	5	7	12	8	
Other	8	3	5	9	
Total	129	139	122	130	0
State Average	FY17	FY18	FY19	FY20	FY21
Treatment Completed	1,273	1,424	1,454	1,614	0
Left Against Professional Advice	849	948	888	957	0
Terminated by Facility	208	235	298	284	0
Transferred to Another Facility or Program	186	147	154	164	0
Incarcerated	203	170	181	144	0
Other	231	260	349	375	0
Total	2,950	3,184	3,324	3,538	0

Primary Diagnostic Information for SUD Treatment Services

Agency Primary SUD Diagnosis	FY17	FY18	FY19	FY20	FY21
Number/Percent of Clients with a Primary Alcohol Use Disorder	90	96	81	80	0
	74%	70%	59%	58%	#DIV/0!
Number/Percent of Clients with a Primary Cannabis Use Disorder	7	13	17	16	0
	6%	9%	12%	12%	#DIV/0!
Number/Percent of Clients with a Primary Amphetamine Use Disorder	19	21	29	36	0
	16%	15%	21%	26%	#DIV/0!
Number/Percent of Clients with a Primary Opioid Use Disorder	4	6	9	3	0
	3%	4%	7%	2%	#DIV/0!
Number/Percent of Clients with a Primary Other Substance Use Disorder	2	1	1	5	0
	2%	1%	1%	4%	#DIV/0!
Total	122	137	137	138	0
State Primary SUD Diagnosis	FY17	FY18	FY19	FY20	FY21
Number/Percent of Clients with a Primary Alcohol Use Disorder	3,389	3,137	3,234	4,232	0
	50%	51%	56%	59%	#DIV/0!
Number/Percent of Clients with a Primary Cannabis Use Disorder	559	743	577	604	0
	8%	12%	10%	8%	#DIV/0!
Number/Percent of Clients with a Primary Amphetamine Use Disorder	1,175	1,227	1,420	1,921	0
	17%	20%	25%	27%	#DIV/0!
Number/Percent of Clients with a Primary Opioid Use Disorder	253	209	225	276	0
	4%	3%	4%	4%	#DIV/0!
Number/Percent of Clients with a Primary Other Substance Use Disorder	132	221	234	248	0
	2%	4%	4%	3%	#DIV/0!
Total	6,730	6,139	5,786	7,228	0

Impact of Outpatient Treatment Services					
General Satisfaction with Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	2	13	35	30	
Total clients	2	14	37	30	
Agency Average	100%	93%	95%	100%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	251	197	689	741	0
Total clients	266	210	721	770	0
State Average	94%	94%	96%	96%	#DIV/0!
Access to Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	3	18	35	29	
Total clients	3	19	37	29	
Agency Average	100%	95%	95%	100%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	239	254	663	719	0
Total clients	264	271	713	756	0
State Average	91%	94%	93%	95%	#DIV/0!
Quality and Appropriateness of Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	3	17	35	30	
Total clients	3	18	38	30	
Agency Average	100%	94%	92%	100%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	246	259	684	726	0
Total clients	264	274	719	757	0
State Average	93%	95%	95%	96%	#DIV/0!
Outcome of Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	2	15	35	30	
Total clients	2	18	37	31	
Agency Average	100%	83%	95%	97%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	238	249	654	699	0
Total clients	263	271	715	750	0
State Average	90%	92%	91%	93%	#DIV/0!

Participation in Treatment Planning					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	2	11	35	30	
Total clients	2	12	37	31	
Agency Average	100%	92%	95%	97%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	245	173	677	717	0
Total clients	266	184	722	763	0
State Average	92%	94%	94%	94%	#DIV/0!

Social Connectedness					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	45	31	83	90	
Total clients	58	40	97	105	
Admission Agency Average	78%	78%	86%	86%	#DIV/0!
Agency Discharge					
Number who agree or strongly agree	2	16	35	29	
Total clients	3	20	38	31	
Discharge Agency Average	67%	80%	92%	94%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	996	821	1,747	2,229	0
Total clients	1,312	1,077	2,251	2,844	0
Admission State Average	76%	76%	78%	78%	#DIV/0!
State Discharge					
Number who agree or strongly agree	238	252	653	703	0
Total clients	274	283	737	778	0
Discharge State Average	87%	89%	89%	90%	#DIV/0!
Functioning					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	40	32	79	91	
Total clients	59	40	97	107	
Admission Agency Average	68%	80%	81%	85%	#DIV/0!
Agency Discharge					
Number who agree or strongly agree	3	19	36	30	
Total clients	3	20	38	31	
Discharge Agency Average	100%	95%	95%	97%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	980	813	1,725	2,188	0
Total clients	1,315	1,077	2,266	2,860	0
Admission State Average	75%	75%	76%	77%	#DIV/0!
State Discharge					
Number who agree or strongly agree	251	264	680	732	0
Total clients	273	284	734	778	0
Discharge State Average	92%	93%	93%	94%	#DIV/0!

Utilization of High Cost Services for Outpatient Treatment Services					
Illness, Injury, or Surgery					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1	10	3	
Total clients	-	39	93	104	
Admission Agency Average	-	3%	11%	3%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	4	1	0	
Total clients	-	20	37	30	
Discharge Agency Average	-	20%	3%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	95	184	185	0
Total clients	-	1,050	2,173	2,778	0
Admission State Average	-	9%	8%	7%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	21	28	27	0
Total clients	-	276	721	756	0
Discharge State Average	-	8%	4%	4%	#DIV/0!
Emergency Department					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	5	7	3	
Total clients	-	39	95	105	
Admission Agency Average	-	13%	7%	3%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	19	37	30	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	105	202	234	0
Total clients	-	1,072	2,237	2,840	0
Admission State Average	-	10%	9%	8%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	11	20	22	0
Total clients	-	274	731	769	0
Discharge State Average	-	4%	3%	3%	#DIV/0!

Hospital Admissions for Mental Health Care					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1	8	5	
Total clients	-	39	93	103	
Admission Agency Average	-	3%	9%	5%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	1	0	0	
Total clients	-	19	37	30	
Discharge Agency Average	-	5%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	68	161	187	0
Total clients	-	1,058	2,186	2,789	0
Admission State Average	-	6%	7%	7%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	11	18	19	0
Total clients	-	274	722	758	0
Discharge State Average	-	4%	2%	3%	#DIV/0!
Detoxification Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	7	16	10	
Total clients	-	40	97	107	
Admission Agency Average	-	18%	16%	9%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	2	0	0	
Total clients	-	19	37	30	
Discharge Agency Average	-	11%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	142	265	318	0
Total clients	-	1,069	2,215	2,821	0
Admission State Average	-	13%	12%	11%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	22	30	24	0
Total clients	-	277	721	760	0
Discharge State Average	-	8%	4%	3%	#DIV/0!

Inpatient Substance Use Disorder Treatment Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1	13	13	
Total clients	-	39	96	105	
Admission Agency Average	-	3%	14%	12%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	19	37	30	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	126	236	295	0
Total clients	-	1,059	2,189	2,789	0
Admission State Average	-	12%	11%	11%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	23	48	49	0
Total clients	-	275	700	755	0
Discharge State Average	-	8%	7%	6%	#DIV/0!
Correctional Facility					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	19	31	27	
Total clients	-	40	95	107	
Admission Agency Average	-	48%	33%	25%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	8	6	1	
Total clients	-	20	37	28	
Discharge Agency Average	-	40%	16%	4%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	501	877	1,020	0
Total clients	-	1,010	2,105	2,710	0
Admission State Average	-	50%	42%	38%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	90	149	123	0
Total clients	-	269	689	720	0
Discharge State Average	-	33%	22%	17%	#DIV/0!

Quality of Life Information for Outpatient Treatment Services					
General Health					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	50	59	85	92	
Total clients	61	75	110	114	
Admission Agency Average	82%	79%	77%	81%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	5	31	36	28	
Total clients	5	34	38	31	
Discharge Agency Average	100%	91%	95%	90%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	1,204	2,303	2,553	2,719	0
Total clients	1,401	2,763	3,067	3,290	0
Admission State Average	86%	83%	83%	83%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	256	530	715	777	0
Total clients	282	568	788	839	0
Discharge State Average	91%	93%	91%	93%	#DIV/0!
Suicide Attempt(s)					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	2	9	5	
Total clients	-	40	95	107	
Admission Agency Average	-	5%	9%	5%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	1	1	0	
Total clients	-	19	36	30	
Discharge Agency Average	-	5%	3%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	99	194	211	0
Total clients	-	1,079	2,234	2,849	0
Admission State Average	-	9%	9%	7%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	10	23	20	0
Total clients	-	281	722	760	0
Discharge State Average	-	4%	3%	3%	#DIV/0!

Employment Status					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	70	86	75	80	
Total clients	126	143	130	139	
Admission Agency Average	56%	60%	58%	58%	#DIV/0!
Agency Discharge					
Number of clients who are employed	75	98	80	93	
Total clients	126	143	130	139	
Discharge Agency Average	60%	69%	62%	67%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	1,463	1,461	1,546	1,632	0
Total clients	3,221	3,502	3,615	3,719	0
Admission State Average	45%	42%	43%	44%	#DIV/0!
State Discharge					
Number of clients who are employed	1,797	1,855	1,933	2,036	0
Total clients	3,221	3,502	3,615	3,719	0
Discharge State Average	56%	53%	53%	55%	#DIV/0!
Homelessness					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	1	0	2	0	
Total clients	125	143	123	130	
Admission Agency Average	1%	0%	2%	0%	#DIV/0!
Agency Discharge					
Number of clients who are homeless	0	2	2	0	
Total clients	125	143	123	130	
Discharge Agency Average	0%	1%	2%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	78	117	115	128	0
Total clients	3,101	3,187	3,323	3,405	0
Admission State Average	3%	4%	3%	4%	#DIV/0!
State Discharge					
Number of clients who are homeless	104	193	237	290	0
Total clients	3,101	3,187	3,323	3,405	0
Discharge State Average	3%	6%	7%	9%	#DIV/0!

Missing School/Work					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	0	11	18	14	
Total clients	5	75	111	115	
Admission Agency Average	0%	15%	16%	12%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	15	2	3	2	
Total clients	88	31	39	31	
Discharge Agency Average	17%	6%	8%	6%	#DIV/0!
State Admission					
	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	249	511	544	548	0
Total clients	1,401	2,751	3,043	3,266	0
Admission State Average	18%	19%	18%	17%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	19	21	28	34	0
Total clients	281	573	790	841	0
Discharge State Average	7%	4%	4%	4%	#DIV/0!
Ability to Control Use					
Before Program					
	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	3	27	13	20	
Total clients	7	68	35	29	
Before Program Agency Average	43%	40%	37%	69%	#DIV/0!
End of Program					
Number of clients who reported nights/times	4	58	36	28	
Total clients	5	63	37	29	
End of Program Agency Average	80%	92%	97%	97%	#DIV/0!
Before Program					
	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	241	485	323	342	0
Total clients	508	1,138	749	777	0
Before Program State Average	47%	43%	43%	44%	#DIV/0!
End of Program					
Number of clients who reported nights/times	507	1,059	766	799	0
Total clients	519	1,079	780	807	0
End of Program State Average	98%	98%	98%	99%	#DIV/0!

Motivation to Not Use Substances					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	169	38	74	91	
Total clients	240	75	110	114	
Admission Agency Average	70%	51%	67%	80%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	15	22	36	29	
Total clients	16	34	40	31	
Discharge Agency Average	94%	65%	90%	94%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	3,906	1,476	2,130	2,305	0
Total clients	5,595	2,709	3,045	3,275	0
Admission State Average	70%	54%	70%	70%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	974	464	708	767	0
Total clients	1,109	563	789	842	0
Discharge State Average	88%	82%	90%	91%	#DIV/0!
Engagement in Treatment Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	20	26	41	61	
Total clients	61	75	111	115	
Admission Agency Average	33%	35%	37%	53%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	1	17	27	30	
Total clients	4	34	39	31	
Discharge Agency Average	25%	50%	69%	97%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	723	1,332	1,434	1,600	0
Total clients	1,378	2,763	3,093	3,308	0
Admission State Average	52%	48%	46%	48%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	238	472	669	742	0
Total clients	277	569	795	852	0
Discharge State Average	86%	83%	84%	87%	#DIV/0!

Public Safety Information for Outpatient Treatment Services

History of Arrest					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	0	20	19	17	
Total clients	55	139	123	130	
Admission Agency Average	0%	14%	15%	13%	#DIV/0!
Agency Discharge					
Number of clients who were arrested	7	8	13	6	
Total clients	55	139	123	130	
Discharge Agency Average	13%	6%	11%	5%	#DIV/0!
State Admission					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	175	537	510	463	0
Total clients	1,813	3,235	3,326	3,406	0
Admission State Average	10%	17%	15%	14%	#DIV/0!
State Discharge					
Number of clients who were arrested	306	407	410	356	0
Total clients	1,813	3,235	3,326	3,406	0
Discharge State Average	17%	13%	12%	10%	#DIV/0!
Trouble as a Result of Substance Use					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	17	19	18	19	
Total clients	61	75	111	115	
Admission Agency Average	28%	25%	16%	17%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	0	6	3	0	
Total clients	5	34	39	30	
Discharge Agency Average	0%	18%	8%	0%	#DIV/0!
State Admission					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	353	753	832	841	0
Total clients	1,404	2,757	3,051	3,273	0
Admission State Average	25%	27%	27%	26%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	29	30	42	38	0
Total clients	282	573	792	844	0
Discharge State Average	10%	5%	5%	5%	#DIV/0!

Appendix C: Youth SUD Treatment Services**Communit Counseling Services (CCS)****June -May**

Agency Clients Served

Age	FY17	FY18	FY19	FY20	FY21
18 and Below	-	16	13	13	0
19 to 64	-	261	274	248	0
65 and above	-	5	3	3	0
Clients Served Total	-	282	290	264	0

State Population

Age	FY17	FY18	FY19	FY20	FY21
18 and Below	-	214,808	217,912	216,741	0
19 to 64	-	513,102	520,520	515,756	0
65 and above	-	141,756	143,804	152,161	0
State Population	-	869,666	882,236	884,658	0

Agency Clients Served

Race	FY17	FY18	FY19	FY20	FY21
White	-	228	241	203	0
Black or African American	-	14	10	5	0
American Indian and Alaska Native	-	24	18	21	0
Asian	-	7	7	11	0
Native Hawaiian and Other Pacific Islander	-	0	0	0	0
Two or More Races	-	1	0	3	0
Other	-	8	14	21	0
Clients Served Total	-	282	290	264	0

State Population

Race	FY17	FY18	FY19	FY20	FY21
White	-	738,346	749,018	748,421	0
Black or African American	-	18,263	18,527	20,347	0
American Indian and Alaska Native	-	78,270	79,401	79,619	0
Asian	-	13,045	13,234	13,270	0
Native Hawaiian and Other Pacific Islander	-	870	882	885	0
Two or More Races	-	20,872	21,174	22,116	0
Other	-	-	-	-	0
State Population	-	869,666	882,236	884,658	0

Discharge Reasons for Outpatient Treatment Services

Discharge Reasons					
Agency Average	FY17	FY18	FY19	FY20	FY21
Treatment Completed	-	2	2	1	
Left Against Professional Advice	-	2	2	4	
Terminated by Facility	-	0	1	1	
Transferred to Another Facility or Program	-	0	1	2	
Incarcerated	-	0	0	0	
Other	-	0	1	1	
Total	-	4	7	9	0
State Average	FY17	FY18	FY19	FY20	FY21
Treatment Completed	-	116	132	102	0
Left Against Professional Advice	-	73	61	47	0
Terminated by Facility	-	26	29	27	0
Transferred to Another Facility or Program	-	16	34	27	0
Incarcerated	-	6	5	5	0
Other	-	24	33	25	0
Total	-	261	294	233	0

Primary Diagnostic Information for SUD Treatment Services

Agency Primary SUD Diagnosis	FY17	FY18	FY19	FY20	FY21
Number/Percent of Youth with a Primary Alcohol Use Disorder	0 0%	4 57%	2 29%	3 43%	0 #DIV/0!
Number/Percent of Youth with a Primary Cannabis Use Disorder	1 100%	3 43%	4 57%	3 43%	0 #DIV/0!
Number/Percent of Youth with a Primary Amphetamine Use Disorder	0 0%	0 0%	1 14%	1 14%	0 #DIV/0!
Number/Percent of Youth with a Primary Opioid Use Disorder	0 0%	0 0%	0 0%	0 0%	0 #DIV/0!
Number/Percent of Youth with a Primary Other Substance Use Disorder	0 0%	0 0%	0 0%	0 0%	0 #DIV/0!
Total	1	7	7	7	0
State Primary SUD Diagnosis	FY17	FY18	FY19	FY20	FY21
Number/Percent of Youth with a Primary Alcohol Use Disorder	131 26%	200 36%	121 29%	152 33%	0 #DIV/0!
Number/Percent of Youth with a Primary Cannabis Use Disorder	315 63%	319 58%	262 63%	271 59%	0 #DIV/0!
Number/Percent of Youth with a Primary Amphetamine Use Disorder	30 6%	19 3%	19 5%	35 8%	0 #DIV/0!
Number/Percent of Youth with a Primary Opioid Use Disorder	3 1%	7 1%	6 1%	1 0%	0 #DIV/0!
Number/Percent of Youth with a Primary Other Substance Use Disorder	12 2%	11 2%	11 3%	11 2%	0 #DIV/0!
Total	504	548	414	461	0

Impact of Outpatient Treatment Services

General Satisfaction with Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	1	-	
Total clients	-	-	1	-	
Agency Average	-	-	100%	-	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	3	37	61	0
Total clients	-	4	40	66	0
State Average	-	75%	93%	92%	#DIV/0!
Access to Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	1	-	
Total clients	-	-	1	-	
Agency Average	-	-	100%	-	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	3	35	51	0
Total clients	-	4	40	58	0
State Average	-	75%	88%	88%	#DIV/0!
Cultural Sensitivity					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	1	-	
Total clients	-	-	1	-	
Agency Average	-	-	100%	-	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	4	35	53	0
Total clients	-	4	39	59	0
State Average	-	100%	90%	90%	#DIV/0!
Outcome of Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	1	-	
Total clients	-	-	1	-	
Agency Average	-	-	100%	-	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	2	34	50	0
Total clients	-	4	39	60	0
State Average	-	50%	87%	83%	#DIV/0!

Participation in Treatment Planning					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	1	-	
Total clients	-	-	1	-	
Agency Average	-	-	100%	-	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	3	35	50	0
Total clients	-	4	40	57	0
State Average	-	75%	88%	88%	#DIV/0!

Social Connectedness					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	3	6	6	
Total clients	-	3	6	6	
Admission Agency Average	-	100%	100%	100%	#DIV/0!
Agency Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	1	-	
Total clients	-	-	1	-	
Discharge Agency Average	-	-	100%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	78	150	173	0
Total clients	-	102	179	213	0
Admission State Average	-	76%	84%	81%	#DIV/0!
State Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	2	38	54	0
Total clients	-	4	40	60	0
Discharge State Average	-	50%	95%	90%	#DIV/0!

Functioning					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	9	5	5	
Total clients	-	12	6	6	
Admission Agency Average	-	75%	83%	83%	#DIV/0!
Agency Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	1	-	
Total clients	-	-	1	-	
Discharge Agency Average	-	-	100%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	402	133	156	0
Total clients	-	612	179	214	0
Admission State Average	-	66%	74%	73%	#DIV/0!
State Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	13	34	50	0
Total clients	-	24	39	60	0
Discharge State Average	-	54%	87%	83%	#DIV/0!

GAIN Short Screener (Gain-SS) Scoring

Internalizing Disorder Screener					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	1	4	3	
Total clients	-	1	4	4	
Admission Agency Average	-	100%	100%	75%	#DIV/0!
Agency Discharge					
Number of responses greater than 1	-	-	0	-	
Total clients	-	-	0	-	
Discharge Agency Average	-	-	0%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	37	83	96	0
Total clients	-	62	135	156	0
Admission State Average	-	60%	61%	62%	#DIV/0!
State Discharge					
Number of responses greater than 1	-	1	8	12	0
Total clients	-	3	18	29	0
Discharge State Average	-	33%	44%	41%	#DIV/0!
Externalizing Disorder Screener					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	1	3	4	
Total clients	-	1	4	4	
Admission Agency Average	-	100%	75%	100%	#DIV/0!
Agency Discharge					
Number of responses greater than 1	-	-	0	-	
Total clients	-	-	0	-	
Discharge Agency Average	-	-	0%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	32	70	85	0
Total clients	-	62	135	156	0
Admission State Average	-	52%	52%	54%	#DIV/0!
State Discharge					
Number of responses greater than 1	-	1	5	10	0
Total clients	-	2	18	29	0
Discharge State Average	-	50%	28%	34%	#DIV/0!

Substance Disorder Screener					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	0	1	3	
Total clients	-	1	4	4	
Admission Agency Average	-	0%	25%	75%	#DIV/0!
Agency Discharge					
Number of responses greater than 1	-	-	-	-	
Total clients	-	-	-	-	
Discharge Agency Average	-	-	-	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	26	41	53	0
Total clients	-	62	135	156	0
Admission State Average	-	42%	30%	34%	#DIV/0!
State Discharge					
Number of responses greater than 1	-	0	0	1	0
Total clients	-	3	18	29	0
Discharge State Average	-	0%	0%	3%	#DIV/0!
Crime/Violence Screener					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	1	1	3	
Total clients	-	1	4	4	
Admission Agency Average	-	100%	25%	75%	#DIV/0!
Agency Discharge					
Number of responses greater than 1	-	-	-	-	
Total clients	-	-	-	-	
Discharge Agency Average	-	-	-	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	19	33	31	0
Total clients	-	62	135	156	0
Admission State Average	-	31%	24%	20%	#DIV/0!
State Discharge					
Number of responses greater than 1	-	0	1	3	0
Total clients	-	3	18	30	0
Discharge State Average	-	0%	6%	10%	#DIV/0!

Utilization of High Cost Services for Outpatient Treatment Services

Illness, Injury, or Surgery					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	3	5	5	
Admission Agency Average	-	0%	0%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	0	-	
Total clients	-	-	1	-	
Discharge Agency Average	-	-	0%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	22	9	8	0
Total clients	-	175	168	227	0
Admission State Average	-	13%	5%	4%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	6	0	0	0
Total clients	-	52	40	63	0
Discharge State Average	-	12%	0%	0%	#DIV/0!
Emergency Department					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	0	1	
Total clients	-	2	5	5	
Admission Agency Average	-	0%	0%	20%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	0	-	
Total clients	-	-	1	-	
Discharge Agency Average	-	-	0%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	36	24	28	0
Total clients	-	182	173	231	0
Admission State Average	-	20%	14%	12%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	14	2	0	0
Total clients	-	53	39	62	0
Discharge State Average	-	26%	5%	0%	#DIV/0!

Hospital Admissions for Mental Health Care					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	0	1	
Total clients	-	3	5	5	
Admission Agency Average	-	0%	0%	20%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	0	-	
Total clients	-	-	1	-	
Discharge Agency Average	-	-	0%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	33	17	21	0
Total clients	-	182	170	228	0
Admission State Average	-	18%	10%	9%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	15	1	1	0
Total clients	-	55	39	65	0
Discharge State Average	-	27%	3%	2%	#DIV/0!
Inpatient Substance Use Disorder Treatment Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	3	5	5	
Admission Agency Average	-	0%	0%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	0	-	
Total clients	-	-	1	-	
Discharge Agency Average	-	-	0%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	45	18	21	0
Total clients	-	181	171	227	0
Admission State Average	-	25%	11%	9%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	37	3	0	0
Total clients	-	53	40	64	0
Discharge State Average	-	70%	8%	0%	#DIV/0!

Correctional Facility					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1	1	1	
Total clients	-	3	6	6	
Admission Agency Average	-	33%	17%	17%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	0	-	
Total clients	-	-	1	-	
Discharge Agency Average	-	-	0%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	85	52	56	0
Total clients	-	183	170	236	0
Admission State Average	-	46%	31%	24%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	33	1	0	0
Total clients	-	55	38	63	0
Discharge State Average	-	60%	3%	0%	#DIV/0!

Quality of Life Information for Outpatient Treatment Services					
General Health					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	3	5	5	
Total clients	-	3	6	6	
Admission Agency Average	-	100%	83%	83%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	1	1	-	
Total clients	-	1	1	-	
Discharge Agency Average	-	100%	100%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	84	154	190	0
Total clients	-	105	181	217	0
Admission State Average	-	80%	85%	88%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	6	41	59	0
Total clients	-	9	43	60	0
Discharge State Average	-	67%	95%	98%	#DIV/0!

Suicide Attempts					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1	0	1	
Total clients	-	3	5	5	
Admission Agency Average	-	33%	0%	20%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	0	-	
Total clients	-	-	1	-	
Discharge Agency Average	-	-	0%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	49	32	48	0
Total clients	-	196	176	235	0
Admission State Average	-	25%	18%	20%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	20	3	3	0
Total clients	-	58	40	65	0
Discharge State Average	-	34%	8%	5%	#DIV/0!
Employment Status					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	-	86	75	80	
Total clients	-	143	130	139	
Admission Agency Average	-	60%	58%	58%	#DIV/0!
Agency Discharge					
Number of clients who are employed	-	98	80	93	
Total clients	-	143	130	139	
Discharge Agency Average	-	69%	62%	67%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	-	1,457	1,546	1,632	0
Total clients	-	3,492	3,615	3,719	0
Admission State Average	-	42%	43%	44%	#DIV/0!
State Discharge					
Number of clients who are employed	-	1,849	1,933	2,036	0
Total clients	-	3,492	3,615	3,719	0
Discharge State Average	-	53%	53%	55%	#DIV/0!

Homelessness					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	-	0	0	0	
Total clients	-	4	7	9	
Admission Agency Average	-	0%	0%	0%	#DIV/0!
Agency Discharge					
Number of clients who are homeless	-	0	0	0	
Total clients	-	4	7	9	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	-	0	1	0	0
Total clients	-	261	294	313	0
Admission State Average	-	0%	0%	0%	#DIV/0!
State Discharge					
Number of clients who are homeless	-	0	0	0	0
Total clients	-	261	294	313	0
Discharge State Average	-	0%	0%	0%	#DIV/0!
Missing School/Work					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	1	2	
Total clients	-	3	6	6	
Admission Agency Average	-	0%	17%	33%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	-	
Total clients	-	1	1	-	
Discharge Agency Average	-	0%	0%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	21	35	42	0
Total clients	-	109	185	217	0
Admission State Average	-	19%	19%	19%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	2	2	0	0
Total clients	-	11	42	60	0
Discharge State Average	-	18%	5%	0%	#DIV/0!

Ability to Control Use					
Before Program	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	0	-	
Total clients	-	2	1	-	
Before Program Agency Average	-	0%	0%	-	#DIV/0!
End of Program					
Number of clients who reported nights/times	-	2	1	-	
Total clients	-	2	1	-	
End of Program Agency Average	-	100%	100%	-	#DIV/0!
Before Program	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	7	23	25	0
Total clients	-	16	45	59	0
Before Program State Average	-	44%	51%	42%	#DIV/0!
End of Program					
Number of clients who reported nights/times	-	14	42	57	0
Total clients	-	16	45	59	0
End of Program State Average	-	88%	93%	97%	#DIV/0!
Motivation to Not Use Substances					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1	4	5	
Total clients	-	3	6	6	
Admission Agency Average	-	33%	67%	83%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	1	-	
Total clients	-	1	1	-	
Discharge Agency Average	-	0%	100%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	38	113	133	0
Total clients	-	109	185	218	0
Admission State Average	-	35%	61%	61%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	6	34	51	0
Total clients	-	11	43	60	0
Discharge State Average	-	55%	79%	85%	#DIV/0!

Engagement in Treatment Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	2	2	3	
Total clients	-	3	6	6	
Admission Agency Average	-	67%	33%	50%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	1	-	
Total clients	-	1	1	-	
Discharge Agency Average	-	0%	100%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	46	72	95	0
Total clients	-	109	185	218	0
Admission State Average	-	42%	39%	44%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	5	31	48	0
Total clients	-	11	41	60	0
Discharge State Average	-	45%	76%	80%	#DIV/0!

Public Safety Information for Outpatient Treatment Services					
History of Arrest					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	-	1	3	2	
Total clients	-	4	7	9	
Admission Agency Average	-	25%	43%	22%	#DIV/0!
Agency Discharge					
Number of clients who were arrested	-	1	1	4	
Total clients	-	4	7	9	
Discharge Agency Average	-	25%	14%	44%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	-	47	50	58	0
Total clients	-	262	294	313	0
Admission State Average	-	18%	17%	19%	#DIV/0!
State Discharge					
Number of clients who were arrested	-	30	28	34	0
Total clients	-	262	294	313	0
Discharge State Average	-	11%	10%	11%	#DIV/0!

Trouble as a Result of Substance Use					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	3	3	5	
Total clients	-	3	6	6	
Admission Agency Average	-	100%	50%	83%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	-	
Total clients	-	1	1	-	
Discharge Agency Average	-	0%	0%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	46	74	90	0
Total clients	-	109	184	217	0
Admission State Average	-	42%	40%	41%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	2	7	10	0
Total clients	-	11	42	60	0
Discharge State Average	-	18%	17%	17%	#DIV/0!

Impact of Outpatient Treatment Services					
General Satisfaction with Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	-	-	
Total clients	-	-	-	-	
Agency Average	-	-	-	-	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	7	24	0
Total clients	-	1	7	25	0
State Average	-	100%	100%	96%	#DIV/0!
Access to Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	-	-	
Total clients	-	-	-	-	
Agency Average	-	-	-	-	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	9	24	0
Total clients	-	1	9	24	0
State Average	-	100%	100%	100%	#DIV/0!

Cultural Sensitivity					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	-	-	
Total clients	-	-	-	-	
Agency Average	-	-	-	-	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	9	21	0
Total clients	-	1	9	21	0
State Average	-	100%	100%	100%	#DIV/0!
Outcome of Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	-	-	
Total clients	-	-	-	-	
Agency Average	-	-	-	-	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	8	21	0
Total clients	-	1	9	23	0
State Average	-	100%	89%	91%	#DIV/0!
Participation in Treatment Planning					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	-	-	
Total clients	-	-	-	-	
Agency Average	-	-	-	-	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	8	17	0
Total clients	-	1	9	20	0
State Average	-	100%	89%	85%	#DIV/0!
Social Connectedness					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	2	1	1	
Total clients	-	2	1	1	
Admission Agency Average	-	100%	100%	100%	#DIV/0!
Agency Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	-	-	
Total clients	-	-	-	-	
Discharge Agency Average	-	-	-	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	25	59	96	0
Total clients	-	30	68	113	0
Admission State Average	-	83%	87%	85%	#DIV/0!
State Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	9	24	0
Total clients	-	1	9	24	0
Discharge State Average	-	100%	100%	100%	#DIV/0!

Functioning					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	8	1	1	
Total clients	-	10	1	1	
Admission Agency Average	-	80%	100%	100%	#DIV/0!
Agency Discharge					
Number who agree or strongly agree	-	-	-	-	
Total clients	-	-	-	-	
Discharge Agency Average	-	-	-	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	95	42	76	0
Total clients	-	150	67	112	0
Admission State Average	-	63%	63%	68%	#DIV/0!
State Discharge					
Number who agree or strongly agree	-	5	8	20	0
Total clients	-	5	9	23	0
Discharge State Average	-	100%	89%	87%	#DIV/0!
Utilization of High Cost Services for Outpatient Treatment Services					
Illness, Injury, or Surgery					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	2	1	1	
Admission Agency Average	-	0%	0%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
Discharge Agency Average	-	-	-	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	3	6	7	0
Total clients	-	30	65	105	0
Admission State Average	-	10%	9%	7%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	0	0	0	0
Total clients	-	1	9	24	0
Discharge State Average	-	0%	0%	0%	#DIV/0!

Emergency Department					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1	0	0	
Total clients	-	2	1	1	
Admission Agency Average	-	50%	0%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
Discharge Agency Average	-	-	-	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	5	15	17	0
Total clients	-	29	67	107	0
Admission State Average	-	17%	22%	16%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	1	1	1	0
Total clients	-	1	9	23	0
Discharge State Average	-	100%	11%	4%	#DIV/0!
Hospital Admissions for Mental Health Care					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	2	1	1	
Admission Agency Average	-	0%	0%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
Discharge Agency Average	-	-	-	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	2	13	21	0
Total clients	-	29	66	107	0
Admission State Average	-	7%	20%	20%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	0	1	1	0
Total clients	-	1	8	24	0
Discharge State Average	-	0%	13%	4%	#DIV/0!

Inpatient Substance Use Disorder Treatment Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	2	1	1	
Admission Agency Average	-	0%	0%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
Discharge Agency Average	-	-	-	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	4	15	18	0
Total clients	-	29	67	107	0
Admission State Average	-	14%	22%	17%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	1	3	3	0
Total clients	-	1	9	24	0
Discharge State Average	-	100%	33%	13%	#DIV/0!
Correctional Facility					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1	0	1	
Total clients	-	2	1	1	
Admission Agency Average	-	50%	0%	100%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
Discharge Agency Average	-	-	-	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	11	20	20	0
Total clients	-	29	67	105	0
Admission State Average	-	38%	30%	19%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	0	1	1	0
Total clients	-	1	8	24	0
Discharge State Average	-	0%	13%	4%	#DIV/0!

Quality of Life Information for Outpatient Treatment Services

General Health					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	2	1	1	
Total clients	-	2	1	1	
Admission Agency Average	-	100%	100%	100%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
Discharge Agency Average	-	-	-	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	25	64	82	0
Total clients	-	29	72	91	0
Admission State Average	-	86%	89%	90%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	1	9	19	0
Total clients	-	1	9	20	0
Discharge State Average	-	100%	100%	95%	#DIV/0!
Suicide Attempts					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	0	0	
Total clients	-	-	1	1	
Admission Agency Average	-	-	0%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
Discharge Agency Average	-	-	-	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	5	16	21	0
Total clients	-	24	60	102	0
Admission State Average	-	21%	27%	21%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	0	0	0	0
Total clients	-	1	7	23	0
Discharge State Average	-	0%	0%	0%	#DIV/0!

Missing School/Work					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1	0	0	
Total clients	-	2	1	1	
Admission Agency Average	-	50%	0%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
Discharge Agency Average	-	-	-	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	7	15	22	0
Total clients	-	30	70	91	0
Admission State Average	-	23%	21%	24%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	2	1	3	0
Total clients	-	3	9	20	0
Discharge State Average	-	67%	11%	15%	#DIV/0!
Ability to Control Use					
Before Program	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	-	-	
Total clients	-	2	-	-	
Before Program Agency Average	-	0%	-	-	#DIV/0!
End of Program					
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
End of Program Agency Average	-	-	-	-	#DIV/0!
Before Program	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	0	7	0
Total clients	-	2	6	20	0
Before Program State Average	-	0%	0%	35%	#DIV/0!
End of Program					
Number of clients who reported nights/times	-	2	6	19	0
Total clients	-	2	7	20	0
End of Program State Average	-	100%	86%	95%	#DIV/0!

Motivation to Not Use Substances					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	0	-	
Total clients	-	2	1	-	
Admission Agency Average	-	0%	0%	-	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
Discharge Agency Average	-	-	-	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	4	28	28	0
Total clients	-	27	73	89	0
Admission State Average	-	15%	38%	31%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	0	6	14	0
Total clients	-	1	9	20	0
Discharge State Average	-	0%	67%	70%	#DIV/0!
Engagement in Treatment Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	2	1	1	
Admission Agency Average	-	0%	0%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
Discharge Agency Average	-	-	-	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	10	38	50	0
Total clients	-	29	72	91	0
Admission State Average	-	34%	53%	55%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	1	7	17	0
Total clients	-	1	9	20	0
Discharge State Average	-	100%	78%	85%	#DIV/0!

Public Safety Information for Outpatient Treatment Services

Trouble as a Result of Substance Use					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1	1	1	
Total clients	-	2	1	1	
Admission Agency Average	-	50%	100%	100%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
Discharge Agency Average	-	-	-	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	11	27	47	0
Total clients	-	31	70	91	0
Admission State Average	-	35%	39%	52%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	1	1	3	0
Total clients	-	3	9	20	0
Discharge State Average	-	33%	11%	15%	#DIV/0!

Appendix D: Adult Mental Health Treatment Services

Communit Counseling Services (CCS)

June-May

Agency Clients Served					
Age	FY17	FY18	FY19	FY20	FY21
18 and Below	492	433	455	434	
19 to 64	947	1,023	990	914	
65 and above	140	142	124	104	
Clients Served Total	1,579	1,598	1,569	1,452	0
Catchment Area					
Age	FY17	FY18	FY19	FY20	FY21
18 and Below	15,532	12,119	12,357	12,170	
19 to 64	24,534	27,898	28,417	27,441	
65 and above	10,054	10,013	10,182	10,574	
Catchment Area	50,120	50,030	50,956	50,185	0
Agency Clients Served					
Race	FY17	FY18	FY19	FY20	FY21
White	1,287	1,318	1,278	1,166	
Black or African American	25	23	25	21	
American Indian and Alaska Native	79	72	67	72	
Asian	56	60	54	40	
Native Hawaiian and Other Pacific Islander	0	2	1	0	
Two or More Races	2	4	4	5	
Other	130	119	140	148	
Clients Served Total	1,579	1,598	1,569	1,452	0
Catchment Area					
Race	FY17	FY18	FY19	FY20	FY21
White	45,361	45,029	45,860	44,849	
Black or African American	573	552	564	590	
American Indian and Alaska Native	1,390	1,399	1,411	1,491	
Asian	1,860	2,060	2,130	2,179	
Native Hawaiian and Other Pacific Islander	43	69	72	89	
Two or More Races	871	921	940	984	
Other	-	-	-	-	
Catchment Area	50,098	50,030	50,977	50,182	0

++Catchment Area numbers are taken from census.gov

Program Outcomes for CARE and IMPACT Services

Primary Diagnostic Information for CARE and IMPACT Services

Mental Health Disorders		FY17	FY18	FY19	FY20	FY21
Number/Percent of Clients with Depression Disorders		433	476	460	437	0
		40%	41%	41%	43%	#DIV/0!
Number/Percent of Clients with Other Disorders (Including anxiety, personality disorders, etc.)		358	363	362	305	0
		33%	31%	32%	30%	#DIV/0!
Number/Percent of Clients with Other Psychotic Disorders (Including schizoaffective disorder, psychotic features due to medical conditions, etc.)		136	159	144	129	0
		13%	14%	13%	13%	#DIV/0!
Number/Percent of Clients with Schizophrenia Disorders		74	86	67	62	0
		7%	7%	6%	6%	#DIV/0!
Number/Percent of Clients with Bipolar Disorders		86	81	80	82	0
		8%	7%	7%	8%	#DIV/0!
Number/Percent of Clients with Borderline Personality Disorders		0	0	1	3	0
		0%	0%	0%	0%	#DIV/0!
Total		1,087	1,165	1,114	1,018	0
State Mental Health Diagnosis		FY19	FY20	FY21	FY20	FY21
Number/Percent of Clients with Depression Disorders		4,378	4,774	4,838	4,742	0
		39%	41%	42%	42%	#DIV/0!
Number/Percent of Clients with Other Disorders (Including anxiety, personality disorders, etc.)		3,916	3,743	3,568	3,667	0
		35%	32%	31%	32%	#DIV/0!
Number/Percent of Clients with Other Psychotic Disorders (Including schizoaffective disorder, psychotic features due to medical conditions, etc.)		1,218	1,249	1,259	1,176	0
		11%	11%	11%	10%	#DIV/0!
Number/Percent of Clients with Schizophrenia Disorders		852	901	878	848	0
		8%	8%	8%	7%	#DIV/0!
Number/Percent of Clients with Bipolar Disorders		850	863	864	846	0
		8%	7%	8%	7%	#DIV/0!
Number/Percent of Clients with Borderline Personality Disorders		69	59	55	57	0
		1%	1%	0%	1%	#DIV/0!
Total		11,283	11,589	11,462	11,336	0

Impact of CARE and IMPACT Services					
General Satisfaction with Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	252	126	148	152	
Total clients	263	133	153	158	
Agency Average	96%	95%	97%	96%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	2939	1558	2701	2835	0
Total clients	3102	1617	2789	2943	0
State Average	95%	96%	97%	96%	#DIV/0!
Access to Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	249	141	145	152	
Total clients	262	153	152	158	
Agency Average	95%	92%	95%	96%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	2917	2042	2659	2783	0
Total clients	3107	2131	2759	2906	0
State Average	94%	96%	96%	96%	#DIV/0!
Quality and Appropriateness of Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	241	139	142	148	
Total clients	254	170	147	154	
Agency Average	95%	82%	97%	96%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	2808	1728	2581	2695	0
Total clients	3002	2073	2686	2829	0
State Average	94%	83%	96%	95%	#DIV/0!
Outcome of Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	176	119	103	106	
Total clients	241	161	135	146	
Agency Average	73%	74%	76%	73%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	2072	1493	1909	2027	0
Total clients	2819	1949	2476	2689	0
State Average	74%	77%	77%	75%	#DIV/0!

Participation in Treatment Planning					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	246	109	145	151	
Total clients	264	118	150	158	
Agency Average	93%	92%	97%	96%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	2890	1372	2682	2795	0
Total clients	3096	1439	2793	2937	0
State Average	93%	95%	96%	95%	#DIV/0!

Social Connectedness					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	27	85	131	136	
Total clients	41	129	186	204	
Admission Agency Average	66%	66%	70%	67%	#DIV/0!
Agency First 6 month update					
Number who agree or strongly agree	147	201	179	189	
Total clients	195	270	234	261	
First 6 month update Agency Average	75%	74%	76%	72%	#DIV/0!
Agency Most Recent update					
Number who agree or strongly agree	57	139	117	122	
Total clients	71	179	148	158	
Most Recent Agency Average	80%	78%	79%	77%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	365	901	1248	1365	0
Total clients	600	1478	1861	2217	0
Admission State Average	61%	61%	67%	62%	#DIV/0!
State First 6 month update					
Number who agree or strongly agree	1745	2467	2606	2748	0
Total clients	2275	3260	3358	3696	0
First 6 month update State Average	77%	76%	78%	74%	#DIV/0!
State Most Recent update					
Number who agree or strongly agree	692	1745	2217	2316	0
Total clients	869	2171	2751	2951	0
Most Recent State Average	80%	80%	81%	78%	#DIV/0!

APPENDIX D: ADULT MENTAL HEALTH TREATMENT SERVICES

Functioning					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	24	68	115	116	
Total clients	41	145	192	205	
Admission Agency Average	59%	47%	60%	57%	#DIV/0!
Agency First 6 month update					
Number who agree or strongly agree	140	164	166	178	
Total clients	195	287	238	261	
First 6 month update Agency Average	72%	57%	70%	68%	#DIV/0!
Agency Most Recent update					
Number who agree or strongly agree	54	111	110	114	
Total clients	70	189	150	159	
Most Recent Agency Average	77%	59%	73%	72%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	307	709	1109	1186	0
Total clients	578	1466	1899	2209	0
Admission State Average	53%	48%	58%	54%	#DIV/0!
State First 6 month update					
Number who agree or strongly agree	1685	2028	2516	2669	0
Total clients	2269	3256	3392	3696	0
First 6 month update State Average	74%	62%	74%	72%	#DIV/0!
State Most Recent update					
Number who agree or strongly agree	659	1422	2131	2237	0
Total clients	867	2170	2782	2952	0
Most Recent State Average	76%	66%	77%	76%	#DIV/0!

Utilization of High Cost Services for CARE and IMPACT Services

Illness, Injury, or Surgery					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	11	15	25	27	
Total clients	53	127	201	202	
Admission Agency Average	21%	12%	12%	13%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	7	26	23	18	
Total clients	31	264	237	253	
First 6 month update Agency Average	23%	10%	10%	7%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	16	14	20	9	
Total clients	183	176	152	158	
Most Recent Agency Average	9%	8%	13%	6%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	73	153	249	272	0
Total clients	738	1451	2043	2201	0
Admission State Average	10%	11%	12%	12%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	26	317	325	324	0
Total clients	261	3278	3473	3682	0
First 6 month update State Average	10%	10%	9%	9%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	209	189	261	210	0
Total clients	2234	2197	2820	2942	0
Most Recent State Average	9%	9%	9%	7%	#DIV/0!

Emergency Department					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	12	30	42	41	
Total clients	53	130	204	203	
Admission Agency Average	23%	23%	21%	20%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	9	29	22	25	
Total clients	31	270	242	259	
First 6 month update Agency Average	29%	11%	9%	10%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	19	10	14	10	
Total clients	188	177	154	160	
Most Recent Agency Average	10%	6%	9%	6%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	206	348	475	503	0
Total clients	740	1457	2053	2223	0
Admission State Average	28%	24%	23%	23%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	37	305	343	385	0
Total clients	262	3311	3514	3729	0
First 6 month update State Average	14%	9%	10%	10%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	192	129	189	207	0
Total clients	2252	2206	2844	2967	0
Most Recent State Average	9%	6%	7%	7%	#DIV/0!

Hospital Admissions for Mental Health Care					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	10	27	41	42	
Total clients	51	127	206	202	
Admission Agency Average	20%	21%	20%	21%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	11	22	23	27	
Total clients	31	264	236	254	
First 6 month update Agency Average	35%	8%	10%	11%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	13	10	17	8	
Total clients	180	177	154	157	
Most Recent Agency Average	7%	6%	11%	5%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	210	368	524	540	0
Total clients	736	1455	2047	2206	0
Admission State Average	29%	25%	26%	24%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	51	268	318	356	0
Total clients	260	3278	3484	3698	0
First 6 month update State Average	20%	8%	9%	10%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	166	120	187	183	0
Total clients	2230	2197	2830	2952	0
Most Recent State Average	7%	5%	7%	6%	#DIV/0!

Detoxification Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	3	6	12	12	
Total clients	57	120	203	201	
Admission Agency Average	5%	5%	6%	6%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	0	5	4	6	
Total clients	31	237	240	257	
First 6 month update Agency Average	0%	2%	2%	2%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	5	2	1	1	
Total clients	187	151	154	159	
Most Recent Agency Average	3%	1%	1%	1%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	42	72	111	136	0
Total clients	745	1466	2055	2222	0
Admission State Average	6%	5%	5%	6%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	15	59	68	79	0
Total clients	262	3309	3633	3716	0
First 6 month update State Average	6%	2%	2%	2%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	45	24	33	48	0
Total clients	2244	2203	2838	2959	0
Most Recent State Average	2%	1%	1%	2%	#DIV/0!

Inpatient Substance Use Disorder Treatment Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	2	6	9	8	
Total clients	52	130	202	197	
Admission Agency Average	4%	5%	4%	4%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	3	8	10	8	
Total clients	31	273	241	257	
First 6 month update Agency Average	10%	3%	4%	3%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	3	4	0	1	
Total clients	185	180	153	158	
Most Recent Agency Average	2%	2%	0%	1%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	47	90	146	179	0
Total clients	740	1551	2049	2213	0
Admission State Average	6%	6%	7%	8%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	12	55	71	80	0
Total clients	261	3349	3492	3699	0
First 6 month update State Average	5%	2%	2%	2%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	38	24	32	39	0
Total clients	2242	2224	2829	2955	0
Most Recent State Average	2%	1%	1%	1%	#DIV/0!

APPENDIX D: ADULT MENTAL HEALTH TREATMENT SERVICES

Correctional Facility					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	10	28	48	53	
Total clients	52	128	203	204	
Admission Agency Average	19%	22%	24%	26%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	10	25	24	33	
Total clients	31	274	247	263	
First 6 month update Agency Average	32%	9%	10%	13%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	14	8	8	7	
Total clients	190	179	155	156	
Most Recent Agency Average	7%	4%	5%	4%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	235	307	452	490	0
Total clients	740	1462	2059	2226	0
Admission State Average	32%	21%	22%	22%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	48	204	237	265	0
Total clients	261	3315	3526	3729	0
First 6 month update State Average	18%	6%	7%	7%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	211	101	120	120	0
Total clients	2251	2211	2845	2960	0
Most Recent State Average	9%	5%	4%	4%	#DIV/0!

Quality of Life Information for CARE and IMPACT Services

General Health					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	20	70	120	122	
Total clients	42	129	213	212	
Admission Agency Average	48%	54%	56%	58%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	14	154	132	150	
Total clients	20	273	256	276	
First 6 month update Agency Average	70%	56%	52%	54%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	103	104	83	91	
Total clients	181	181	159	164	
Most Recent Agency Average	57%	57%	52%	55%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	347	835	1204	1312	0
Total clients	624	1493	2146	2348	0
Admission State Average	56%	56%	56%	56%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	149	1983	2100	2261	0
Total clients	231	3347	3599	3825	0
First 6 month update State Average	65%	59%	58%	59%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	1290	1309	1677	1752	0
Total clients	2146	2217	2883	3017	0
Most Recent State Average	60%	59%	58%	58%	#DIV/0!

Suicide Attempts					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	10	24	29	36	
Total clients	55	127	200	202	
Admission Agency Average	18%	19%	15%	18%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	2	21	18	27	
Total clients	31	269	242	262	
First 6 month update Agency Average	6%	8%	7%	10%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	12	6	6	7	
Total clients	188	180	156	158	
Most Recent Agency Average	6%	3%	4%	4%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	121	218	312	374	0
Total clients	745	1458	2061	2238	0
Admission State Average	16%	15%	15%	17%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	29	176	202	229	0
Total clients	258	3302	3506	3730	0
First 6 month update State Average	11%	5%	6%	6%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	62	54	93	110	0
Total clients	2250	2206	2846	2963	0
Most Recent State Average	3%	2%	3%	4%	#DIV/0!

APPENDIX D: ADULT MENTAL HEALTH TREATMENT SERVICES

Employment Status					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	317	356	356	332	
Total clients	1,062	1,109	1,080	982	
Admission Agency Average	30%	32%	33%	34%	#DIV/0!
Agency First 6 month update					
Number of clients who are employed	6	74	75	97	
Total clients	20	275	260	280	
First 6 month update Agency Average	30%	27%	29%	35%	#DIV/0!
Agency Most Recent update					
Number of clients who are employed	44	55	40	54	
Total clients	183	181	160	165	
Most Recent Agency Average	24%	30%	25%	33%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	3995	3612	3602	3652	0
Total clients	11138	11306	11150	11037	0
Admission State Average	36%	32%	32%	33%	#DIV/0!
State First 6 month update					
Number of clients who are employed	78	965	994	1101	0
Total clients	230	3370	3629	3861	0
First 6 month update State Average	34%	29%	27%	29%	#DIV/0!
State Most Recent update					
Number of clients who are employed	562	538	701	772	0
Total clients	2151	2226	2896	3032	0
Most Recent State Average	26%	24%	24%	25%	#DIV/0!

APPENDIX D: ADULT MENTAL HEALTH TREATMENT SERVICES

Homelessness					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	10	14	14	11	
Total clients	1,024	1,057	1,076	952	
Admission Agency Average	1%	1%	1%	1%	#DIV/0!
Agency First 6 month update					
Number of clients who are homeless	1	4	2	2	
Total clients	20	278	260	279	
First 6 month update Agency Average	5%	1%	1%	1%	#DIV/0!
Agency Most Recent update					
Number of clients who are homeless	1	1	1	0	
Total clients	183	181	159	165	
Most Recent Agency Average	1%	1%	1%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	422	394	407	404	0
Total clients	10664	10654	10473	10345	0
Admission State Average	4%	4%	4%	4%	#DIV/0!
State First 6 month update					
Number of clients who are homeless	5	55	66	72	0
Total clients	231	3380	3616	3849	0
First 6 month update State Average	2%	2%	2%	2%	#DIV/0!
State Most Recent update					
Number of clients who are homeless	36	28	37	40	0
Total clients	2154	2224	2886	3027	0
Most Recent State Average	2%	1%	1%	1%	#DIV/0!

Public Safety Information for CARE and IMPACT Services					
History of Arrest					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	9	16	26	27	
Total clients	46	128	211	209	
Admission Agency Average	20%	13%	12%	13%	#DIV/0!
Agency First 6 month update					
Number of clients who were arrested	5	14	14	13	
Total clients	25	268	250	271	
First 6 month update Agency Average	20%	5%	6%	5%	#DIV/0!
Agency Most Recent update					
Number of clients who were arrested	14	3	4	4	
Total clients	191	180	158	129	
Most Recent Agency Average	7%	2%	3%	3%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	167	137	183	231	0
Total clients	722	1461	2116	2298	0
Admission State Average	23%	9%	9%	10%	#DIV/0!
State First 6 month update					
Number of clients who were arrested	34	115	130	130	0
Total clients	252	3278	3550	3780	0
First 6 month update State Average	13%	4%	4%	3%	#DIV/0!
State Most Recent update					
Number of clients who were arrested	153	48	68	73	0
Total clients	2235	2199	2867	2998	0
Most Recent State Average	7%	2%	2%	2%	#DIV/0!

Program Outcomes for CARE Services

Impact of CARE Services

General Satisfaction with Services

Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	205	103	123	126	
Total clients	211	108	127	130	
Agency Average	97%	95%	97%	97%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	2741	2144	2545	2648	0
Total clients	2884	2260	2625	2746	0
State Average	95%	95%	97%	96%	#DIV/0!

Access to Services

Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	203	111	121	126	
Total clients	212	121	126	130	
Agency Average	96%	92%	96%	97%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	2717	1908	2499	2599	0
Total clients	2891	1991	2592	2708	0
State Average	94%	96%	96%	96%	#DIV/0!

Quality and Appropriateness of Services

Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	198	114	119	123	
Total clients	204	138	122	126	
Agency Average	97%	83%	98%	98%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	2612	1614	2424	2514	0
Total clients	2789	1934	2522	2636	0
State Average	94%	83%	96%	95%	#DIV/0!

Outcome of Services

Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	141	95	85	86	
Total clients	194	131	114	120	
Agency Average	73%	73%	75%	72%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	1914	1389	1786	1878	0
Total clients	2621	1822	2331	2510	0
State Average	73%	76%	77%	75%	#DIV/0!

Participation in Treatment Planning					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	202	90	122	126	
Total clients	212	96	125	130	
Agency Average	95%	94%	98%	97%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	2698	1285	2526	2616	0
Total clients	2878	1344	2628	2741	0
State Average	94%	96%	96%	95%	#DIV/0!

Social Connectedness					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	23	75	120	118	
Total clients	36	117	172	182	
Admission Agency Average	64%	64%	70%	65%	#DIV/0!
Agency First 6 month update					
Number who agree or strongly agree	118	164	149	161	
Total clients	160	225	198	225	
First 6 month update Agency Average	74%	73%	75%	72%	#DIV/0!
Agency Most Recent update					
Number who agree or strongly agree	42	110	97	99	
Total clients	54	145	124	130	
Most Recent Agency Average	78%	76%	78%	76%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	357	875	1207	1300	0
Total clients	589	1442	1808	2129	0
Admission State Average	61%	61%	67%	61%	#DIV/0!
State First 6 month update					
Number who agree or strongly agree	1615	2293	2421	2544	0
Total clients	2118	3051	3137	3437	0
First 6 month update State Average	76%	75%	77%	74%	#DIV/0!
State Most Recent update					
Number who agree or strongly agree	639	1625	2074	2149	0
Total clients	807	2029	2587	2751	0
Most Recent State Average	79%	80%	80%	78%	#DIV/0!

APPENDIX D: ADULT MENTAL HEALTH TREATMENT SERVICES

Functioning					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	21	55	105	100	
Total clients	36	118	178	183	
Admission Agency Average	58%	47%	59%	55%	#DIV/0!
Agency First 6 month update					
Number who agree or strongly agree	113	133	139	153	
Total clients	161	225	202	226	
First 6 month update Agency Average	70%	59%	69%	68%	#DIV/0!
Agency Most Recent update					
Number who agree or strongly agree	41	87	89	92	
Total clients	54	144	126	131	
Most Recent Agency Average	76%	60%	71%	70%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	298	685	1068	1120	0
Total clients	567	1430	1844	2120	0
Admission State Average	53%	48%	58%	53%	#DIV/0!
State First 6 month update					
Number who agree or strongly agree	1557	1886	2336	2466	0
Total clients	2112	3047	3168	3437	0
First 6 month update State Average	74%	62%	74%	72%	#DIV/0!
State Most Recent update					
Number who agree or strongly agree	609	1323	1994	2069	0
Total clients	804	2028	2618	2755	0
Most Recent State Average	76%	65%	76%	75%	#DIV/0!

Utilization of High Cost Services for CARE Services

Illness, Injury, or Surgery					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	10	14	25	26	
Total clients	42	114	185	178	
Admission Agency Average	24%	12%	14%	15%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	7	24	22	17	
Total clients	19	220	203	221	
First 6 month update Agency Average	37%	11%	11%	8%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	14	11	15	8	
Total clients	151	142	126	130	
Most Recent Agency Average	9%	8%	12%	6%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	72	150	247	266	0
Total clients	712	1414	1987	2111	0
Admission State Average	10%	11%	12%	13%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	25	300	303	298	0
Total clients	245	3070	3249	3433	0
First 6 month update State Average	10%	10%	9%	9%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	197	181	244	199	0
Total clients	2082	2051	2648	2745	0
Most Recent State Average	9%	9%	9%	7%	#DIV/0!

Emergency Department					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	10	25	35	33	
Total clients	42	117	188	180	
Admission Agency Average	24%	21%	19%	18%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	6	20	16	20	
Total clients	19	224	205	224	
First 6 month update Agency Average	32%	9%	8%	9%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	16	8	11	8	
Total clients	156	142	127	131	
Most Recent Agency Average	10%	6%	9%	6%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	199	337	462	485	0
Total clients	714	1422	1998	2136	0
Admission State Average	28%	24%	23%	23%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	34	264	299	332	0
Total clients	246	3100	3284	3471	0
First 6 month update State Average	14%	9%	9%	10%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	170	112	163	180	0
Total clients	2099	2059	2670	2766	0
Most Recent State Average	8%	5%	6%	7%	#DIV/0!

Hospital Admissions for Mental Health Care					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	7	22	31	31	
Total clients	41	116	192	179	
Admission Agency Average	17%	19%	16%	17%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	9	13	14	21	
Total clients	19	220	201	221	
First 6 month update Agency Average	47%	6%	7%	10%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	8	8	10	7	
Total clients	149	142	127	129	
Most Recent Agency Average	5%	6%	8%	5%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	200	354	500	508	0
Total clients	712	1422	1995	2119	0
Admission State Average	28%	25%	25%	24%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	49	229	273	308	0
Total clients	244	3075	3263	3448	0
First 6 month update State Average	20%	7%	8%	9%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	140	104	155	163	0
Total clients	2803	2050	2658	2755	0
Most Recent State Average	5%	5%	6%	6%	#DIV/0!

Detoxification Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	2	5	11	9	
Total clients	41	117	187	178	
Admission Agency Average	5%	4%	6%	5%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	0	4	3	4	
Total clients	19	223	202	221	
First 6 month update Agency Average	0%	2%	1%	2%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	4	2	1	1	
Total clients	153	143	127	130	
Most Recent Agency Average	3%	1%	1%	1%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	41	69	108	131	0
Total clients	719	1429	1996	2130	0
Admission State Average	6%	5%	5%	6%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	15	55	61	69	0
Total clients	246	3096	3402	3460	0
First 6 month update State Average	6%	2%	2%	2%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	45	24	31	43	0
Total clients	2091	2056	2665	2757	0
Most Recent State Average	2%	1%	1%	2%	#DIV/0!

Inpatient Substance Use Disorder Treatment Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	0	4	7	5	
Total clients	41	116	186	174	
Admission Agency Average	0%	3%	4%	3%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	2	6	8	8	
Total clients	19	225	205	223	
First 6 month update Agency Average	11%	3%	4%	4%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	3	3	0	1	
Total clients	153	144	126	129	
Most Recent Agency Average	2%	2%	0%	1%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	45	85	140	171	0
Total clients	714	1510	1992	2123	0
Admission State Average	6%	6%	7%	8%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	11	51	66	70	0
Total clients	245	3135	3265	3446	0
First 6 month update State Average	4%	2%	2%	2%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	35	21	32	34	0
Total clients	2090	2074	2657	2754	0
Most Recent State Average	2%	1%	1%	1%	#DIV/0!

Correctional Facility					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	9	24	43	47	
Total clients	41	115	187	180	
Admission Agency Average	22%	21%	23%	26%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	5	17	18	28	
Total clients	19	228	210	228	
First 6 month update Agency Average	26%	7%	9%	12%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	12	7	7	6	
Total clients	157	144	128	128	
Most Recent Agency Average	8%	5%	5%	5%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	232	298	433	464	0
Total clients	715	1426	2000	2133	0
Admission State Average	32%	21%	22%	22%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	43	194	224	244	0
Total clients	245	3104	3296	3472	0
First 6 month update State Average	18%	6%	7%	7%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	205	94	114	109	0
Total clients	2097	2064	2673	2760	0
Most Recent State Average	10%	5%	4%	4%	#DIV/0!

Quality of Life Information for CARE Services

General Health					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	16	60	109	105	
Total clients	37	117	198	188	
Admission Agency Average	43%	51%	55%	56%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	9	122	103	120	
Total clients	15	227	213	233	
First 6 month update Agency Average	60%	54%	48%	52%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	77	80	64	70	
Total clients	146	147	130	134	
Most Recent Agency Average	53%	54%	49%	52%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	339	795	1161	1250	0
Total clients	613	1440	2084	2250	0
Admission State Average	55%	55%	56%	56%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	142	1822	1939	2077	0
Total clients	222	3119	3354	3547	0
First 6 month update State Average	64%	58%	58%	59%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	1182	1207	1557	1610	0
Total clients	1993	2066	2705	2810	0
Most Recent State Average	59%	58%	58%	57%	#DIV/0!

Suicide Attempts					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	8	23	27	32	
Total clients	44	115	185	179	
Admission Agency Average	18%	20%	15%	18%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	2	14	13	22	
Total clients	19	222	204	226	
First 6 month update Agency Average	11%	6%	6%	10%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	8	4	3	5	
Total clients	155	145	129	129	
Most Recent Agency Average	5%	3%	2%	4%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	116	215	305	364	0
Total clients	718	1423	2002	2146	0
Admission State Average	16%	15%	15%	17%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	29	158	180	202	0
Total clients	242	3088	3274	3466	0
First 6 month update State Average	12%	5%	5%	6%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	55	49	85	102	0
Total clients	2095	2059	2673	2763	0
Most Recent State Average	3%	2%	3%	4%	#DIV/0!

APPENDIX D: ADULT MENTAL HEALTH TREATMENT SERVICES

Employment Status					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	Not reported by level of care				
Total clients	Not reported by level of care				
Admission Agency Average	Not reported by level of care				
Agency First 6 month update					
Number of clients who are employed	6	65	66	90	
Total clients	15	227	215	235	
First 6 month update Agency Average	40%	29%	31%	38%	#DIV/0!
Agency Most Recent update					
Number of clients who are employed	39	49	36	47	
Total clients	147	146	131	134	
Most Recent Agency Average	27%	34%	27%	35%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	Not reported by level of care				
Total clients	Not reported by level of care				
Admission State Average	Not reported by level of care				
State First 6 month update					
Number of clients who are employed	76	918	954	1055	0
Total clients	221	3140	3381	3579	0
First 6 month update State Average	34%	29%	28%	29%	#DIV/0!
State Most Recent update					
Number of clients who are employed	531	507	678	741	0
Total clients	1997	2074	2716	2820	0
Most Recent State Average	27%	24%	25%	26%	#DIV/0!

APPENDIX D: ADULT MENTAL HEALTH TREATMENT SERVICES

Homelessness					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	Not reported by level of care				
Total clients	Not reported by level of care				
Admission Agency Average	Not reported by level of care				
Agency First 6 month update					
Number of clients who are homeless	0	4	2	2	
Total clients	15	230	215	235	
First 6 month update Agency Average	0%	2%	1%	1%	#DIV/0!
Agency Most Recent update					
Number of clients who are homeless	1	1	1	0	
Total clients	147	146	131	134	
Most Recent Agency Average	1%	1%	1%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	Not reported by level of care				
Total clients	Not reported by level of care				
Admission State Average	Not reported by level of care				
State First 6 month update					
Number of clients who are homeless	4	52	62	67	0
Total clients	222	3150	3369	3570	0
First 6 month update State Average	2%	2%	2%	2%	#DIV/0!
State Most Recent update					
Number of clients who are homeless	33	26	31	36	0
Total clients	2000	2072	2708	2818	0
Most Recent State Average	2%	1%	1%	1%	#DIV/0!

Public Safety Information for CARE Services

History of Arrest					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	9	14	23	24	
Total clients	42	116	195	185	
Admission Agency Average	21%	12%	12%	13%	#DIV/0!
Agency First 6 month update					
Number of clients who were arrested	3	10	12	11	
Total clients	18	224	210	231	
First 6 month update Agency Average	17%	4%	6%	5%	#DIV/0!
Agency Most Recent update					
Number of clients who were arrested	11	3	2	3	
Total clients	154	145	129	128	
Most Recent Agency Average	7%	2%	2%	2%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	163	132	174	217	0
Total clients	710	1426	2056	2203	0
Admission State Average	23%	9%	8%	10%	#DIV/0!
State First 6 month update					
Number of clients who were arrested	32	2	121	115	0
Total clients	241	59	3315	3511	0
First 6 month update State Average	13%	3%	4%	3%	#DIV/0!
State Most Recent update					
Number of clients who were arrested	143	0	60	66	0
Total clients	2078	0	2691	2790	0
Most Recent State Average	7%	0%	2%	2%	#DIV/0!

Program Outcomes for IMPACT Services

Impact of IMPACT Services

General Satisfaction with Services

Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	47	3	25	26	
Total clients	52	4	26	28	
Agency Average	90%	75%	96%	93%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	198	98	156	187	0
Total clients	218	106	164	197	0
State Average	91%	92%	95%	95%	#DIV/0!

Access to Services

Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	46	30	24	26	
Total clients	50	32	26	28	
Agency Average	92%	94%	92%	93%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	200	134	160	184	0
Total clients	216	140	167	198	0
State Average	93%	96%	96%	93%	#DIV/0!

Quality and Appropriateness of Services

Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	43	25	23	25	
Total clients	50	32	25	28	
Agency Average	86%	78%	92%	89%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	196	114	157	181	0
Total clients	213	139	164	193	0
State Average	92%	82%	96%	94%	#DIV/0!

Outcome of Services

Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	35	24	18	20	
Total clients	47	30	21	26	
Agency Average	74%	80%	86%	77%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	158	104	123	149	0
Total clients	198	127	145	179	0
State Average	80%	82%	85%	83%	#DIV/0!

Participation in Treatment Planning					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	44	19	23	25	
Total clients	52	22	25	28	
Agency Average	85%	86%	92%	89%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	192	87	156	179	0
Total clients	218	95	165	196	0
State Average	88%	92%	95%	91%	#DIV/0!

Social Connectedness					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	4	10	11	18	
Total clients	5	12	14	22	
Admission Agency Average	80%	83%	79%	82%	#DIV/0!
Agency First 6 month update					
Number who agree or strongly agree	29	37	30	28	
Total clients	35	45	36	36	
First 6 month update Agency Average	83%	82%	83%	78%	#DIV/0!
Agency Most Recent update					
Number who agree or strongly agree	15	29	20	23	
Total clients	17	34	24	28	
Most Recent Agency Average	88%	85%	83%	82%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	8	26	41	65	0
Total clients	11	36	53	88	0
Admission State Average	73%	72%	77%	74%	#DIV/0!
State First 6 month update					
Number who agree or strongly agree	130	174	185	204	0
Total clients	157	209	221	259	0
First 6 month update State Average	83%	83%	84%	79%	#DIV/0!
State Most Recent update					
Number who agree or strongly agree	53	120	143	167	0
Total clients	62	142	164	200	0
Most Recent State Average	85%	85%	87%	84%	#DIV/0!

APPENDIX D: ADULT MENTAL HEALTH TREATMENT SERVICES

Functioning					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	4	13	10	16	
Total clients	5	27	14	22	
Admission Agency Average	80%	48%	71%	73%	#DIV/0!
Agency First 6 month update					
Number who agree or strongly agree	27	31	27	25	
Total clients	35	62	36	35	
First 6 month update Agency Average	77%	50%	75%	71%	#DIV/0!
Agency Most Recent update					
Number who agree or strongly agree	14	24	21	22	
Total clients	17	45	24	28	
Most Recent Agency Average	82%	53%	88%	79%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	9	24	41	66	0
Total clients	11	36	55	89	0
Admission State Average	82%	67%	75%	74%	#DIV/0!
State First 6 month update					
Number who agree or strongly agree	128	142	180	203	0
Total clients	157	209	224	259	0
First 6 month update State Average	82%	68%	80%	78%	#DIV/0!
State Most Recent update					
Number who agree or strongly agree	50	99	137	168	0
Total clients	63	142	164	197	0
Most Recent State Average	79%	70%	84%	85%	#DIV/0!

Utilization of High Cost Services for IMPACT Services

Illness, Injury, or Surgery					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	1	1	0	1	
Total clients	11	13	16	24	
Admission Agency Average	9%	8%	0%	4%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	0	2	1	1	
Total clients	12	44	34	32	
First 6 month update Agency Average	0%	5%	3%	3%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	2	3	5	1	
Total clients	32	34	26	28	
Most Recent Agency Average	6%	9%	19%	4%	#DIV/0!
State Admission					
Number of clients who reported nights/times	1	3	2	6	0
Total clients	26	37	56	90	0
Admission State Average	4%	8%	4%	7%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	1	17	22	26	0
Total clients	16	208	224	249	0
First 6 month update State Average	6%	8%	10%	10%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	12	8	17	11	0
Total clients	152	146	172	197	0
Most Recent State Average	8%	5%	10%	6%	#DIV/0!

Emergency Department					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	2	5	7	8	
Total clients	11	13	16	23	
Admission Agency Average	18%	38%	44%	35%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	3	9	6	5	
Total clients	12	46	37	35	
First 6 month update Agency Average	25%	20%	16%	14%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	3	2	3	2	
Total clients	32	35	27	29	
Most Recent Agency Average	9%	6%	11%	7%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	7	11	13	18	0
Total clients	26	35	55	87	0
Admission State Average	27%	31%	24%	21%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	3	41	44	53	0
Total clients	16	211	230	258	0
First 6 month update State Average	19%	19%	19%	21%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	22	17	26	27	0
Total clients	153	147	174	201	0
Most Recent State Average	14%	12%	15%	13%	#DIV/0!

Hospital Admissions for Mental Health Care					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	3	5	10	11	
Total clients	10	11	14	23	
Admission Agency Average	30%	45%	71%	48%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	2	9	9	6	
Total clients	12	44	35	33	
First 6 month update Agency Average	17%	20%	26%	18%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	5	2	7	1	
Total clients	31	35	27	28	
Most Recent Agency Average	16%	6%	26%	4%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	10	14	24	32	0
Total clients	24	33	52	87	0
Admission State Average	42%	42%	46%	37%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	2	39	45	48	0
Total clients	16	203	221	250	0
First 6 month update State Average	13%	19%	20%	19%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	26	16	32	20	0
Total clients	147	147	172	197	0
Most Recent State Average	18%	11%	19%	10%	#DIV/0!

Detoxification Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	1	1	1	3	
Total clients	11	3	16	23	
Admission Agency Average	9%	33%	6%	13%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	0	1	1	2	
Total clients	12	14	38	36	
First 6 month update Agency Average	0%	7%	3%	6%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	0	0	0	0	
Total clients	33	8	27	29	
Most Recent Agency Average	0%	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	1	3	3	5	0
Total clients	26	37	59	92	0
Admission State Average	4%	8%	5%	5%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	0	4	7	10	0
Total clients	16	213	231	256	0
First 6 month update State Average	0%	2%	3%	4%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	0	0	2	5	0
Total clients	153	147	173	202	0
Most Recent State Average	0%	0%	1%	2%	#DIV/0!

Inpatient Substance Use Disorder Treatment Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	2	2	2	3	
Total clients	11	14	16	23	
Admission Agency Average	18%	14%	13%	13%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	1	2	2	0	
Total clients	12	48	36	34	
First 6 month update Agency Average	8%	4%	6%	0%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	0	1	0	0	
Total clients	32	36	27	29	
Most Recent Agency Average	0%	3%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	2	5	6	8	0
Total clients	26	41	57	90	0
Admission State Average	8%	12%	11%	9%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	1	4	5	10	0
Total clients	16	214	227	253	0
First 6 month update State Average	6%	2%	2%	4%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	3	3	0	5	0
Total clients	152	150	172	201	0
Most Recent State Average	2%	2%	0%	2%	#DIV/0!

Correctional Facility					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	1	4	5	6	
Total clients	11	13	16	24	
Admission Agency Average	9%	31%	31%	25%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	5	8	6	5	
Total clients	12	46	37	35	
First 6 month update Agency Average	42%	17%	16%	14%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	2	1	1	1	
Total clients	33	35	27	28	
Most Recent Agency Average	6%	3%	4%	4%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	3	9	19	26	0
Total clients	25	36	59	93	0
Admission State Average	12%	25%	32%	28%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	5	10	13	21	0
Total clients	16	211	230	257	0
First 6 month update State Average	31%	5%	6%	8%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	6	7	6	11	0
Total clients	154	147	172	200	0
Most Recent State Average	4%	5%	3%	6%	#DIV/0!

Quality of Life Information for IMPACT Services

General Health					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	4	10	11	17	
Total clients	5	12	15	24	
Admission Agency Average	80%	83%	73%	71%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	5	32	29	30	
Total clients	5	46	43	43	
First 6 month update Agency Average	100%	70%	67%	70%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	26	24	19	21	
Total clients	35	34	29	30	
Most Recent Agency Average	74%	71%	66%	70%	#DIV/0!
State Admission					
	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	8	25	43	62	0
Total clients	11	36	62	98	0
Admission State Average	73%	69%	69%	63%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	7	149	161	184	0
Total clients	9	214	245	278	0
First 6 month update State Average	78%	70%	66%	66%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	108	98	120	142	0
Total clients	153	146	178	207	0
Most Recent State Average	71%	67%	67%	69%	#DIV/0!

APPENDIX D: ADULT MENTAL HEALTH TREATMENT SERVICES

Suicide Attempts					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	2	1	2	4	
Total clients	11	12	15	23	
Admission Agency Average	18%	8%	13%	17%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	0	7	5	5	
Total clients	12	47	38	36	
First 6 month update Agency Average	0%	15%	13%	14%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	4	2	3	2	
Total clients	33	35	27	29	
Most Recent Agency Average	12%	6%	11%	7%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	5	3	7	10	0
Total clients	27	35	59	92	0
Admission State Average	19%	9%	12%	11%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	0	18	22	27	0
Total clients	16	214	232	264	0
First 6 month update State Average	0%	8%	9%	10%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	7	5	8	8	0
Total clients	155	147	173	200	0
Most Recent State Average	5%	3%	5%	4%	#DIV/0!

APPENDIX D: ADULT MENTAL HEALTH TREATMENT SERVICES

Employment Status					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	Not reported by level of care				
Total clients	Not reported by level of care				
Admission Agency Average	Not reported by level of care				
Agency First 6 month update					
Number of clients who are employed	0	9	9	7	
Total clients	5	48	45	45	
First 6 month update Agency Average	0%	19%	20%	16%	#DIV/0!
Agency Most Recent update					
Number of clients who are employed	5	6	4	7	
Total clients	36	35	29	31	
Most Recent Agency Average	14%	17%	14%	23%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	Not reported by level of care				
Total clients	Not reported by level of care				
Admission State Average	Not reported by level of care				
State First 6 month update					
Number of clients who are employed	2	38	40	46	0
Total clients	9	216	248	282	0
First 6 month update State Average	22%	18%	16%	16%	#DIV/0!
State Most Recent update					
Number of clients who are employed	31	27	23	31	0
Total clients	154	147	180	212	0
Most Recent State Average	20%	18%	13%	15%	#DIV/0!

APPENDIX D: ADULT MENTAL HEALTH TREATMENT SERVICES

Homelessness					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	Not reported by level of care				
Total clients	Not reported by level of care				
Admission Agency Average	Not reported by level of care				
Agency First 6 month update					
Number of clients who are homeless	1	0	0	0	
Total clients	5	48	45	44	
First 6 month update Agency Average	20%	0%	0%	0%	#DIV/0!
Agency Most Recent update					
Number of clients who are homeless	0	0	0	0	
Total clients	36	35	28	31	
Most Recent Agency Average	0%	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	Not reported by level of care				
Total clients	Not reported by level of care				
Admission State Average	Not reported by level of care				
State First 6 month update					
Number of clients who are homeless	1	3	4	5	0
Total clients	9	216	247	279	0
First 6 month update State Average	11%	1%	2%	2%	#DIV/0!
State Most Recent update					
Number of clients who are homeless	3	2	6	4	0
Total clients	154	147	178	209	0
Most Recent State Average	2%	1%	3%	2%	#DIV/0!

Public Safety Information IMPACT Services

History of Arrest

Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	0	2	3	3	
Total clients	4	12	16	24	
Admission Agency Average	0%	17%	19%	13%	#DIV/0!
Agency First 6 month update					
Number of clients who were arrested	2	4	2	2	
Total clients	7	44	40	40	
First 6 month update Agency Average	29%	9%	5%	5%	#DIV/0!
Agency Most Recent update					
Number of clients who were arrested	3	0	2	1	
Total clients	37	35	29	1	
Most Recent Agency Average	8%	0%	7%	100%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	4	5	9	14	0
Total clients	12	35	60	95	0
Admission State Average	33%	14%	15%	15%	#DIV/0!
State First 6 month update					
Number of clients who were arrested	2	8	9	15	0
Total clients	11	205	235	269	0
First 6 month update State Average	18%	4%	4%	6%	#DIV/0!
State Most Recent update					
Number of clients who were arrested	10	2	8	7	0
Total clients	157	146	176	208	0
Most Recent State Average	6%	1%	5%	3%	#DIV/0!

Appendix E: Youth MH Treatment Services**Communit Counseling Services (CCS)****June-May**

Agency Clients Served

Age	FY17	FY18	FY19	FY20	FY21
18 and Below	-	433	455	434	0
19 to 64	-	1,023	990	914	0
65 and above	-	142	124	104	0
Clients Served Total	-	1,598	1,569	1,452	0

Catchment Area

Age	FY17	FY18	FY19	FY20	FY21
18 and Below	-	12,119	12,357	12,170	0
19 to 64	-	27,898	28,417	27,441	0
65 and above	-	10,013	10,182	10,574	0
State Population	-	50,030	50,956	50,185	0

Agency Clients Served

Race	FY17	FY18	FY19	FY20	FY21
White	-	1,318	1,278	1,166	0
Black or African American	-	23	25	21	0
American Indian and Alaska Native	-	72	67	72	0
Asian	-	60	54	40	0
Native Hawaiian and Other Pacific Islander	-	2	1	0	0
Two or More Races	-	4	4	5	0
Other	-	119	140	148	0
Clients Served Total	-	1,598	1,569	1,452	0

Catchment Area

Race	FY17	FY18	FY19	FY20	FY21
White	-	45,029	45,860	44,849	0
Black or African American	-	552	564	590	0
American Indian and Alaska Native	-	1,399	1,411	1,491	0
Asian	-	2,060	2,130	2,179	0
Native Hawaiian and Other Pacific Islander	-	69	72	89	0
Two or More Races	-	921	940	984	0
Other	-	-	-	-	0
State Population	-	50,030	50,977	50,182	0

Primary Diagnostic Information for CYF Treatment Services					
Mental Health Disorders	FY17	FY18	FY19	FY20	FY21
Number/Percent of Youth with Depression Disorders	48	41	47	55	0
	10%	9%	10%	13%	#DIV/0!
Number/Percent of Youth with Other Disorders (Including anxiety, personality disorder, etc.)	97	67	140	117	0
	20%	15%	29%	27%	#DIV/0!
Number/Percent of Youth with Other Psychotic Disorders (Including schizoaffective disorder, psychotic features due to medical conditions, etc.)	9	5	3	3	0
	2%	1%	1%	1%	#DIV/0!
Number/Percent of Youth with Schizophrenia Disorders	0	0	0	0	0
	0%	0%	0%	0%	#DIV/0!
Number/Percent of Youth with Bipolar Disorders	3	1	0	1	0
	1%	0%	0%	0%	#DIV/0!
Number/Percent of Youth with ADHD Disorders	234	223	211	179	0
	48%	52%	44%	41%	#DIV/0!
Number/Percent of Youth with Conduct Disorders	55	49	46	44	0
	11%	11%	9%	10%	#DIV/0!
Number/Percent of Youth with ODD Disorders	35	38	33	32	0
	7%	9%	7%	7%	#DIV/0!
Number/Percent of Youth with Asperger's Syndrome Disorders	11	9	5	3	0
	2%	2%	1%	1%	#DIV/0!
Total	492	433	485	434	0
State Mental Health Diagnosis	FY17	FY18	FY19	FY20	FY21
Number/Percent of Youth with Depression Disorders	615	755	807	788	0
	12%	13%	14%	14%	#DIV/0!
Number/Percent of Youth with Other Disorders (Including anxiety, personality disorder, etc.)	2389	2670	2891	2987	0
	45%	46%	49%	51%	#DIV/0!
Number/Percent of Youth with Other Psychotic Disorders (Including schizoaffective disorder, psychotic features due to medical conditions, etc.)	18	19	15	10	0
	0%	0%	0%	0%	#DIV/0!
Number/Percent of Youth with Schizophrenia Disorders	0	1	2	2	0
	0%	0%	0%	0%	#DIV/0!
Number/Percent of Youth with Bipolar Disorders	17	9	7	8	0
	0%	0%	0%	0%	#DIV/0!
Number/Percent of Youth with ADHD Disorders	1251	1276	1206	1164	0
	24%	22%	20%	20%	#DIV/0!
Number/Percent of Youth with Conduct Disorders	427	422	399	338	0
	8%	7%	7%	6%	#DIV/0!
Number/Percent of Youth with ODD Disorders	479	544	507	477	0
	9%	9%	9%	8%	#DIV/0!
Number/Percent of Youth with Asperger's Syndrome Disorders	95	84	72	44	0
	2%	1%	1%	1%	#DIV/0!
Total	5,274	5,771	5,899	5,810	0

Impact of CYF Treatment Services					
General Satisfaction with Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	18	21	13	
Total clients	-	19	23	14	
Agency Average	-	95%	91%	93%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	156	347	419	0
Total clients	-	170	380	459	0
State Average	-	92%	91%	91%	#DIV/0!
Access to Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	18	21	14	
Total clients	-	19	23	14	
Agency Average	-	95%	91%	100%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	127	358	437	0
Total clients	-	133	388	459	0
State Average	-	95%	92%	95%	#DIV/0!
Cultural Sensitivity					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	16	21	14	
Total clients	-	17	22	14	
Agency Average	-	94%	95%	100%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	154	361	425	0
Total clients	-	162	377	445	0
State Average	-	95%	96%	96%	#DIV/0!
Outcome of Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	13	16	9	
Total clients	-	19	23	14	
Agency Average	-	68%	70%	64%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	129	293	358	0
Total clients	-	169	383	459	0
State Average	-	76%	77%	78%	#DIV/0!

Participation in Treatment Planning					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	19	21	13	
Total clients	-	19	23	14	
Agency Average	-	100%	91%	93%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	154	348	406	0
Total clients	-	169	380	459	0
State Average	-	91%	92%	88%	#DIV/0!

Social Connectedness					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	9	22	22	
Total clients	-	12	27	27	
Admission Agency Average	-	75%	81%	81%	#DIV/0!
Agency First 6 month update					
Number who agree or strongly agree	-	39	36	41	
Total clients	-	46	41	47	
First 6 month update Agency Average	-	85%	88%	87%	#DIV/0!
Agency Most Recent update					
Number who agree or strongly agree	-	18	21	13	
Total clients	-	19	24	14	
Most Recent Agency Average	-	95%	88%	93%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	396	849	1152	0
Total clients	-	609	1055	1462	0
Admission State Average	-	65%	80%	79%	#DIV/0!
State First 6 month update					
Number who agree or strongly agree	-	455	630	766	0
Total clients	-	600	725	890	0
First 6 month update State Average	-	76%	87%	86%	#DIV/0!
State Most Recent update					
Number who agree or strongly agree	-	131	347	416	0
Total clients	-	167	388	462	0
Most Recent State Average	-	78%	89%	90%	#DIV/0!

Functioning					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	6	17	16	
Total clients	-	12	26	27	
Admission Agency Average	-	50%	65%	59%	#DIV/0!
Agency First 6 month update					
Number who agree or strongly agree	-	31	28	32	
Total clients	-	45	37	43	
First 6 month update Agency Average	-	69%	76%	74%	#DIV/0!
Agency Most Recent update					
Number who agree or strongly agree	-	13	16	10	
Total clients	-	19	23	14	
Most Recent Agency Average	-	68%	70%	71%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	342	611	872	0
Total clients	-	615	1024	1449	0
Admission State Average	-	56%	60%	60%	#DIV/0!
State First 6 month update					
Number who agree or strongly agree	-	421	511	623	0
Total clients	-	607	708	883	0
First 6 month update State Average	-	69%	72%	71%	#DIV/0!
State Most Recent update					
Number who agree or strongly agree	-	129	293	359	0
Total clients	-	169	384	460	0
Most Recent State Average	-	76%	76%	78%	#DIV/0!

GAIN Short Screener (Gain-SS) Scoring					
Internalizing Disorder Screener					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	4	18	15	
Total clients	-	6	19	17	
Admission Agency Average	-	67%	95%	88%	#DIV/0!
Agency First 6 month update					
Number who agree or strongly agree	-	6	13	14	
Total clients	-	8	17	24	
First 6 month update Agency Average	-	75%	76%	58%	#DIV/0!
Agency Most Recent update					
Number who agree or strongly agree	-	10	11	6	
Total clients	-	13	17	12	
Most Recent Agency Average	-	77%	65%	50%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	386	818	1131	0
Total clients	-	503	1024	1414	0
Admission State Average	-	77%	80%	80%	#DIV/0!
State First 6 month update					
Number who agree or strongly agree	-	358	484	581	0
Total clients	-	503	673	838	0
First 6 month update State Average	-	71%	72%	69%	#DIV/0!
State Most Recent update					
Number who agree or strongly agree	-	104	260	292	0
Total clients	-	162	390	470	0
Most Recent State Average	-	64%	67%	62%	#DIV/0!

Externalizing Disorder Screener					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	4	16	16	
Total clients	-	6	19	17	
Admission Agency Average	-	67%	84%	94%	#DIV/0!
Agency First 6 month update					
Number who agree or strongly agree	-	5	12	16	
Total clients	-	8	17	24	
First 6 month update Agency Average	-	63%	71%	67%	#DIV/0!
Agency Most Recent update					
Number who agree or strongly agree	-	9	12	5	
Total clients	-	13	17	12	
Most Recent Agency Average	-	69%	71%	42%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	359	729	1015	0
Total clients	-	502	1017	1413	0
Admission State Average	-	72%	72%	72%	#DIV/0!
State First 6 month update					
Number who agree or strongly agree	-	307	412	525	0
Total clients	-	503	674	838	0
First 6 month update State Average	-	61%	61%	63%	#DIV/0!
State Most Recent update					
Number who agree or strongly agree	-	96	225	269	0
Total clients	-	162	390	469	0
Most Recent State Average	-	59%	58%	57%	#DIV/0!

Substance Disorder Screener					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	4	4	
Total clients	-	5	18	16	
Admission Agency Average	-	20%	22%	25%	#DIV/0!
Agency First 6 month update					
Number who agree or strongly agree	-	0	0	5	
Total clients	-	8	17	24	
First 6 month update Agency Average	-	0%	0%	21%	#DIV/0!
Agency Most Recent update					
Number who agree or strongly agree	-	0	2	4	
Total clients	-	13	17	12	
Most Recent Agency Average	-	0%	12%	33%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	62	127	174	0
Total clients	-	499	1015	1411	0
Admission State Average	-	12%	13%	12%	#DIV/0!
State First 6 month update					
Number who agree or strongly agree	-	34	49	51	0
Total clients	-	503	674	838	0
First 6 month update State Average	-	7%	7%	6%	#DIV/0!
State Most Recent update					
Number who agree or strongly agree	-	12	37	59	0
Total clients	-	162	390	469	0
Most Recent State Average	-	7%	9%	13%	#DIV/0!

Crime/Violence Screener					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	4	7	
Total clients	-	5	18	16	
Admission Agency Average	-	20%	22%	44%	#DIV/0!
Agency First 6 month update					
Number who agree or strongly agree	-	1	4	5	
Total clients	-	8	17	24	
First 6 month update Agency Average	-	13%	24%	21%	#DIV/0!
Agency Most Recent update					
Number who agree or strongly agree	-	6	2	5	
Total clients	-	13	17	12	
Most Recent Agency Average	-	46%	12%	42%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	118	292	365	0
Total clients	-	500	1016	1411	0
Admission State Average	-	24%	29%	26%	#DIV/0!
State First 6 month update					
Number who agree or strongly agree	-	79	135	164	0
Total clients	-	502	673	838	0
First 6 month update State Average	-	16%	20%	20%	#DIV/0!
State Most Recent update					
Number who agree or strongly agree	-	31	65	78	0
Total clients	-	162	390	469	0
Most Recent State Average	-	19%	17%	17%	#DIV/0!

Utilization of High Cost Services for CYF Treatment Services					
Illness, Injury, or Surgery					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	12	26	26	
Admission Agency Average	-	0%	0%	0%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	43	42	45	
First 6 month update Agency Average	-	0%	0%	0%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	-	0	1	0	
Total clients	-	19	24	14	
Most Recent Agency Average	-	0%	4%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	39	71	100	0
Total clients	-	153	1046	1435	0
Admission State Average	-	25%	7%	7%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	-	21	33	34	0
Total clients	-	80	708	868	0
First 6 month update State Average	-	26%	5%	4%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	-	0	8	13	0
Total clients	-	0	395	463	0
Most Recent State Average	-	0%	2%	3%	#DIV/0!

Emergency Department					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	3	4	7	
Total clients	-	12	26	26	
Admission Agency Average	-	25%	15%	27%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	-	3	3	5	
Total clients	-	45	41	47	
First 6 month update Agency Average	-	7%	7%	11%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	-	0	4	1	
Total clients	-	18	25	14	
Most Recent Agency Average	-	0%	16%	7%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	88	167	211	0
Total clients	-	554	1047	1442	0
Admission State Average	-	16%	16%	15%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	-	41	62	78	0
Total clients	-	565	709	876	0
First 6 month update State Average	-	7%	9%	9%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	-	0	37	28	0
Total clients	-	159	393	464	0
Most Recent State Average	-	0%	9%	6%	#DIV/0!

Hospital Admissions for Mental Health Care					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	3	2	4	
Total clients	-	12	25	25	
Admission Agency Average	-	25%	8%	16%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	-	2	1	2	
Total clients	-	46	41	46	
First 6 month update Agency Average	-	4%	2%	4%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	-	0	3	1	
Total clients	-	16	24	14	
Most Recent Agency Average	-	0%	13%	7%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	81	149	165	0
Total clients	-	548	1047	1439	0
Admission State Average	-	15%	14%	11%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	-	42	63	63	0
Total clients	-	566	707	867	0
First 6 month update State Average	-	7%	9%	7%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	-	0	28	24	0
Total clients	-	0	395	464	0
Most Recent State Average	-	0%	7%	5%	#DIV/0!

Inpatient Substance Use Disorder Treatment Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	1	2	
Total clients	-	13	26	26	
Admission Agency Average	-	0%	4%	8%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	44	42	14	
First 6 month update Agency Average	-	0%	0%	0%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	19	25	14	
Most Recent Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	19	30	35	0
Total clients	-	555	1051	1439	0
Admission State Average	-	3%	3%	2%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	-	3	6	6	0
Total clients	-	565	709	840	0
First 6 month update State Average	-	1%	1%	1%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	-	0	3	4	0
Total clients	-	397	196	463	0
Most Recent State Average	-	0%	2%	1%	#DIV/0!

Correctional Facility					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	2	3	4	
Total clients	-	13	26	26	
Admission Agency Average	-	15%	12%	15%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	-	0	0	1	
Total clients	-	46	42	47	
First 6 month update Agency Average	-	0%	0%	2%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	-	0	2	0	
Total clients	-	18	25	14	
Most Recent Agency Average	-	0%	8%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	43	84	93	0
Total clients	-	140	1065	1456	0
Admission State Average	-	31%	8%	6%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	-	15	19	28	0
Total clients	-	37	710	875	0
First 6 month update State Average	-	41%	3%	3%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	-	0	11	21	0
Total clients	-	1	394	464	0
Most Recent State Average	-	0%	3%	5%	#DIV/0!

Quality of Life Information for CYF Treatment Services

General Health					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	11	21	25	
Total clients	-	13	27	27	
Admission Agency Average	-	85%	78%	93%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	-	37	37	44	
Total clients	-	45	44	49	
First 6 month update Agency Average	-	82%	84%	90%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	-	19	21	12	
Total clients	-	19	25	14	
Most Recent Agency Average	-	100%	84%	86%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	542	919	1222	0
Total clients	-	642	1110	1499	0
Admission State Average	-	84%	83%	82%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	-	522	652	806	0
Total clients	-	618	752	913	0
First 6 month update State Average	-	84%	87%	88%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	-	153	356	423	0
Total clients	-	171	401	423	0
Most Recent State Average	-	89%	89%	100%	#DIV/0!

Suicide Attempts					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1	6	5	
Total clients	-	12	25	25	
Admission Agency Average	-	8%	24%	20%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	-	2	3	2	
Total clients	-	43	41	47	
First 6 month update Agency Average	-	5%	7%	4%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	-	0	3	0	
Total clients	-	17	25	14	
Most Recent Agency Average	-	0%	12%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	114	226	283	0
Total clients	-	556	1058	1447	0
Admission State Average	-	21%	21%	20%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	-	59	82	90	0
Total clients	-	565	706	870	0
First 6 month update State Average	-	10%	12%	10%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	-	0	37	35	0
Total clients	-	159	393	465	0
Most Recent State Average	-	0%	9%	8%	#DIV/0!

Employment Status					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	Not reported by level of care				
Total clients	Not reported by level of care				
Admission Agency Average	Not reported by level of care				
Agency First 6 month update					
Number of clients who are employed	-	13	5	7	
Total clients	-	45	45	51	
First 6 month update Agency Average	-	29%	11%	14%	#DIV/0!
Agency Most Recent update					
Number of clients who are employed	-	3	3	4	
Total clients	-	19	25	14	
Most Recent Agency Average	-	16%	12%	29%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	Not reported by level of care				
Total clients	Not reported by level of care				
Admission State Average	Not reported by level of care				
State First 6 month update					
Number of clients who are employed	-	110	103	114	0
Total clients	-	610	754	917	0
First 6 month update State Average	-	18%	14%	12%	#DIV/0!
State Most Recent update					
Number of clients who are employed	-	33	72	76	0
Total clients	-	171	402	476	0
Most Recent State Average	-	19%	18%	16%	#DIV/0!

Homelessness					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	-	0	0	0	
Total clients	-	456	472	448	
Admission Agency Average	-	0%	0%	0%	#DIV/0!
Agency First 6 month update					
Number of clients who are homeless	-	0	0	0	
Total clients	-	46	25	51	
First 6 month update Agency Average	-	0%	0%	0%	#DIV/0!
Agency Most Recent update					
Number of clients who are homeless	-	0	0	0	
Total clients	-	19	5	14	
Most Recent Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	-	0	4	1	0
Total clients	-	6063	6213	6110	0
Admission State Average	-	0%	0%	0%	#DIV/0!
State First 6 month update					
Number of clients who are homeless	-	0	1	0	0
Total clients	-	621	753	912	0
First 6 month update State Average	-	0%	0%	0%	#DIV/0!
State Most Recent update					
Number of clients who are homeless	-	0	1	1	0
Total clients	-	169	400	475	0
Most Recent State Average	-	0%	0%	0%	#DIV/0!

Public Safety Information for CYF Treatment Services

History of Arrest					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	-	0	0	2	
Total clients	-	13	26	27	
Admission Agency Average	-	0%	0%	7%	#DIV/0!
Agency First 6 month update					
Number of clients who were arrested	-	0	0	1	
Total clients	-	45	43	49	
First 6 month update Agency Average	-	0%	0%	2%	#DIV/0!
Agency Most Recent update					
Number of clients who were arrested	-	0	0	0	
Total clients	-	19	25	5	
Most Recent Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	-	1	49	68	0
Total clients	-	30	1094	1488	0
Admission State Average	-	3%	4%	5%	#DIV/0!
State First 6 month update					
Number of clients who were arrested	-	0	15	21	0
Total clients	-	4	748	912	0
First 6 month update State Average	-	0%	2%	2%	#DIV/0!
State Most Recent update					
Number of clients who were arrested	-	0	12	11	0
Total clients	-	0	399	476	0
Most Recent State Average	-	0%	3%	2%	#DIV/0!

Impact of CYF Treatment Services					
General Satisfaction with Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	26	32	34	
Total clients	-	27	33	36	
Agency Average	-	96%	97%	94%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	217	676	791	0
Total clients	-	224	700	832	0
State Average	-	97%	97%	95%	#DIV/0!
Access to Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	26	31	34	
Total clients	-	27	33	36	
Agency Average	-	96%	94%	94%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	221	695	816	0
Total clients	-	225	707	833	0
State Average	-	98%	98%	98%	#DIV/0!
Cultural Sensitivity					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	23	29	35	
Total clients	-	25	29	35	
Agency Average	-	92%	100%	100%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	177	685	801	0
Total clients	-	198	691	810	0
State Average	-	90%	99%	99%	#DIV/0!
Outcome of Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	17	27	26	
Total clients	-	27	32	36	
Agency Average	-	63%	84%	72%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	151	526	629	0
Total clients	-	213	696	833	0
State Average	-	71%	76%	76%	#DIV/0!

Participation in Treatment Planning					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	27	32	35	
Total clients	-	27	32	36	
Agency Average	-	100%	100%	97%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	214	675	798	0
Total clients	-	221	696	828	0
State Average	-	97%	97%	96%	#DIV/0!

Social Connectedness					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	16	35	44	
Total clients	-	19	39	50	
Admission Agency Average	-	84%	90%	88%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	-	73	75	68	
Total clients	-	80	78	74	
First 6 month update Agency Average	-	91%	96%	92%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	-	24	31	34	
Total clients	-	27	33	36	
Most Recent Agency Average	-	89%	94%	94%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	784	1861	2566	0
Total clients	-	908	2131	2973	0
Admission State Average	-	86%	87%	86%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	-	907	1125	1303	0
Total clients	-	973	1198	1404	0
First 6 month update State Average	-	93%	94%	93%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	-	0	668	789	0
Total clients	-	211	706	835	0
Most Recent State Average	-	0%	95%	94%	#DIV/0!

Functioning					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	13	25	32	
Total clients	-	18	38	49	
Admission Agency Average	-	72%	66%	65%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	-	52	46	45	
Total clients	-	79	70	69	
First 6 month update Agency Average	-	66%	66%	65%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	-	18	27	26	
Total clients	-	27	32	36	
Most Recent Agency Average	-	67%	84%	72%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	571	984	1816	0
Total clients	-	881	1681	2913	0
Admission State Average	-	65%	59%	62%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	-	726	852	997	0
Total clients	-	971	1170	1391	0
First 6 month update State Average	-	75%	73%	72%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	-	161	522	625	0
Total clients	-	211	698	833	0
Most Recent State Average	-	76%	75%	75%	#DIV/0!

Utilization of High Cost Services for CYF Treatment Services					
Illness, Injury, or Surgery					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1	2	3	
Total clients	-	19	39	49	
Admission Agency Average	-	5%	5%	6%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	-	0	1	2	
Total clients	-	77	77	71	
First 6 month update Agency Average	-	0%	1%	3%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	-	1	0	0	
Total clients	-	26	33	36	
Most Recent Agency Average	-	4%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	40	79	115	0
Total clients	-	914	2169	2975	0
Admission State Average	-	4%	4%	4%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	-	18	20	36	0
Total clients	-	968	1207	1399	0
First 6 month update State Average	-	2%	2%	3%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	-	5	9	17	0
Total clients	-	223	701	831	0
Most Recent State Average	-	2%	1%	2%	#DIV/0!

Emergency Department					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	3	4	8	
Total clients	-	19	40	51	
Admission Agency Average	-	16%	10%	16%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	-	1	1	3	
Total clients	-	79	80	73	
First 6 month update Agency Average	-	1%	1%	4%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	-	2	2	0	
Total clients	-	26	33	35	
Most Recent Agency Average	-	8%	6%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	84	181	238	0
Total clients	-	918	2176	2995	0
Admission State Average	-	9%	8%	8%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	-	46	61	70	0
Total clients	-	978	1218	1406	0
First 6 month update State Average	-	5%	5%	5%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	-	3	32	38	0
Total clients	-	221	707	836	0
Most Recent State Average	-	1%	5%	5%	#DIV/0!

Hospital Admissions for Mental Health Care					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	2	5	5	
Total clients	-	19	40	50	
Admission Agency Average	-	11%	13%	10%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	-	2	2	1	
Total clients	-	77	77	71	
First 6 month update Agency Average	-	3%	3%	1%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	-	4	0	0	
Total clients	-	27	15	36	
Most Recent Agency Average	-	15%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	94	187	213	0
Total clients	-	917	2173	2980	0
Admission State Average	-	10%	9%	7%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	-	32	45	55	0
Total clients	-	970	1209	1403	0
First 6 month update State Average	-	3%	4%	4%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	-	6	25	29	0
Total clients	-	223	704	832	0
Most Recent State Average	-	3%	4%	3%	#DIV/0!

Inpatient Substance Use Disorder Treatment Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1	0	0	
Total clients	-	19	39	50	
Admission Agency Average	-	5%	0%	0%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	77	77	70	
First 6 month update Agency Average	-	0%	0%	0%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	-	1	0	0	
Total clients	-	26	33	36	
Most Recent Agency Average	-	4%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	18	26	44	0
Total clients	-	916	2171	2981	0
Admission State Average	-	2%	1%	1%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	-	6	6	7	0
Total clients	-	969	1208	1399	0
First 6 month update State Average	-	1%	0%	1%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	-	1	3	4	0
Total clients	-	222	703	831	0
Most Recent State Average	-	0%	0%	0%	#DIV/0!

Correctional Facility					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	2	0	1	
Total clients	-	110	40	51	
Admission Agency Average	-	2%	0%	2%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	-	0	0	1	
Total clients	-	157	78	72	
First 6 month update Agency Average	-	0%	0%	1%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	-	0	1	0	
Total clients	-	36	33	35	
Most Recent Agency Average	-	0%	3%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	38	75	99	0
Total clients	-	922	2185	2998	0
Admission State Average	-	4%	3%	3%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	-	14	19	28	0
Total clients	-	975	1214	1402	0
First 6 month update State Average	-	1%	2%	2%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	-	1	18	26	0
Total clients	-	223	706	835	0
Most Recent State Average	-	0%	3%	3%	#DIV/0!

Quality of Life Information for CYF Treatment Services

General Health					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	17	11	49	
Total clients	-	18	11	51	
Admission Agency Average	-	94%	100%	96%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	-	74	1	69	
Total clients	-	80	1	74	
First 6 month update Agency Average	-	93%	100%	93%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	-	26	1	34	
Total clients	-	27	1	36	
Most Recent Agency Average	-	96%	100%	94%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	879	2060	2826	0
Total clients	-	928	2183	3021	0
Admission State Average	-	95%	94%	94%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	-	934	1172	1352	0
Total clients	-	984	1226	1426	0
First 6 month update State Average	-	95%	96%	95%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	-	216	684	807	0
Total clients	-	225	707	846	0
Most Recent State Average	-	96%	97%	95%	#DIV/0!

Suicide Attempts					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1	4	7	
Total clients	-	18	39	51	
Admission Agency Average	-	6%	10%	14%	#DIV/0!
Agency First 6 month update					
Number of clients who reported nights/times	-	2	2	2	
Total clients	-	80	78	71	
First 6 month update Agency Average	-	3%	3%	3%	#DIV/0!
Agency Most Recent update					
Number of clients who reported nights/times	-	1	1	0	
Total clients	-	28	33	36	
Most Recent Agency Average	-	4%	3%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	68	152	180	0
Total clients	-	952	2149	2957	0
Admission State Average	-	7%	7%	6%	#DIV/0!
State First 6 month update					
Number of clients who reported nights/times	-	34	49	52	0
Total clients	-	961	1207	1395	0
First 6 month update State Average	-	4%	4%	4%	#DIV/0!
State Most Recent update					
Number of clients who reported nights/times	-	4	22	28	0
Total clients	-	222	699	833	0
Most Recent State Average	-	2%	3%	3%	#DIV/0!

Employment Status					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	Not reported by level of care				
Total clients	Not reported by level of care				
Admission Agency Average	Not reported by level of care				
Agency First 6 month update					
Number of clients who are employed	-	7	5	5	
Total clients	-	80	82	75	
First 6 month update Agency Average	-	9%	6%	7%	#DIV/0!
Agency Most Recent update					
Number of clients who are employed	-	0	1	2	
Total clients	-	29	33	36	
Most Recent Agency Average	-	0%	3%	6%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	Not reported by level of care				
Total clients	Not reported by level of care				
Admission State Average	Not reported by level of care				
State First 6 month update					
Number of clients who are employed	-	63	70	79	0
Total clients	-	1103	1231	1433	0
First 6 month update State Average	-	6%	6%	6%	#DIV/0!
State Most Recent update					
Number of clients who are employed	-	15	53	49	0
Total clients	-	266	713	849	0
Most Recent State Average	-	6%	7%	6%	#DIV/0!

Homelessness					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	-	0	0	0	
Total clients	-	448	472	448	
Admission Agency Average	-	0%	0%	0%	#DIV/0!
Agency First 6 month update					
Number of clients who are homeless	-	0	0	19	
Total clients	-	83	82	21	
First 6 month update Agency Average	-	0%	0%	90%	#DIV/0!
Agency Most Recent update					
Number of clients who are homeless	-	0	0	11	
Total clients	-	27	83	11	
Most Recent Agency Average	-	0%	0%	100%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	-	0	0	1	0
Total clients	-	6063	6213	6110	0
Admission State Average	-	0%	0%	0%	#DIV/0!
State First 6 month update					
Number of clients who are homeless	-	2	1	3	0
Total clients	-	985	1228	1432	0
First 6 month update State Average	-	0%	0%	0%	#DIV/0!
State Most Recent update					
Number of clients who are homeless	-	0	1	0	0
Total clients	-	224	711	849	0
Most Recent State Average	-	0%	0%	0%	#DIV/0!

Public Safety Information for CYF Treatment Services

History of Arrest					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	-	0	0	2	
Total clients	-	20	40	48	
Admission Agency Average	-	0%	0%	4%	#DIV/0!
Agency First 6 month update					
Number of clients who were arrested	-	0	0	0	
Total clients	-	80	80	73	
First 6 month update Agency Average	-	0%	0%	0%	#DIV/0!
Agency Most Recent update					
Number of clients who were arrested	-	0	0	0	
Total clients	-	27	33	36	
Most Recent Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	-	16	45	68	0
Total clients	-	927	2187	1488	0
Admission State Average	-	2%	2%	5%	#DIV/0!
State First 6 month update					
Number of clients who were arrested	-	6	11	19	0
Total clients	-	976	1225	1419	0
First 6 month update State Average	-	1%	1%	1%	#DIV/0!
State Most Recent update					
Number of clients who were arrested	-	3	18	18	0
Total clients	-	223	707	846	0
Most Recent State Average	-	1%	3%	2%	#DIV/0!

Appendix F: Targeted Services for Justice-Involved Adults					
Community Counseling Services					
June to May					
Agency Clients Served					
Age	FY17	FY18	FY19	FY20	FY21
18 and Below	-	-	-	-	
19 to 64	-	58	42	47	
65 and above	-	0	-	0	
Clients Served Total	-	58	42	47	0
State Population					
Age	FY17	FY18	FY19	FY20	FY21
18 and Below	-	-	-	-	0
19 to 64	-	2,780	2,674	2,152	0
65 and above	-	14	8	8	0
State Population	-	2,794	2,682	2,160	0
Agency Clients Served					
Race	FY17	FY18	FY19	FY20	FY21
White	54	43	33	35	
Black or African American	3	5	1	3	
American Indian and Alaska Native	5	6	4	2	
Asian	0	0	0	1	
Native Hawaiian and Other Pacific Islander	0	0	0	0	
Two or More Races	0	0	0	0	
Other	4	4	4	6	
Clients Served Total	66	58	42	47	0
State Population					
Race	FY17	FY18	FY19	FY20	FY21
White	1,650	1,575	1,522	1,156	0
Black or African American	115	138	137	109	0
American Indian and Alaska Native	767	993	950	821	0
Asian	7	3	5	12	0
Native Hawaiian and Other Pacific Islander	10	9	9	5	0
Two or More Races	176	0	0	0	0
Other	64	76	79	57	0
State Population	2,789	2,794	2,702	2,160	0

Cognitive Behavioral Interventions for Substance Abuse (CBISA)					
Discharge Reasons for CBISA					
CBISA Discharge Reasons					
Agency Average	FY17	FY18	FY19	FY20	FY21
Treatment Completed	33	24	31	32	
Left Against Professional Advice	5	6	2	5	
Terminated by Facility	2	2	5	5	
Transferred to Another Facility or Program	1	1	2	3	
Incarcerated	8	10	12	4	
Other	2	1	0	1	
Total	51	44	52	50	0
State Average	FY17	FY18	FY19	FY20	FY21
Treatment Completed	718	989	1,085	1,031	0
Left Against Professional Advice	217	326	311	400	0
Terminated by Facility	182	177	188	265	0
Transferred to Another Facility or Program	75	129	130	102	0
Incarcerated	234	324	229	198	0
Other	110	130	179	199	0
Total	1,536	2,075	2,122	2,195	0

Primary SUD Diagnoses Information for CBISA					
Agency Primary SUD Diagnosis	FY17	FY18	FY19	FY20	FY21
Number/Percent of clients with a Primary Alcohol Use Disorder	-	23	14	12	0
	-	37%	34%	26%	#DIV/0!
Number/Percent of clients with a Primary Cannabis Use Disorder	-	10	14	14	0
	-	16%	34%	30%	#DIV/0!
Number/Percent of clients with a Primary Amphetamine Use Disorder	-	27	11	17	0
	-	43%	27%	37%	#DIV/0!
Number/Percent of clients with a Primary Opioid Use Disorder	-	2	1	3	0
	-	3%	2%	7%	#DIV/0!
Number/Percent of clients with a Primary Other Use Disorder	-	1	1	2	0
	-	2%	2%	4%	#DIV/0!
Total	-	63	41	46	0
State Primary SUD Diagnosis	FY17	FY18	FY19	FY20	FY21
Number/Percent of clients with a Primary Alcohol Use Disorder	-	794	776	792	0
	-	35%	35%	35%	#DIV/0!
Number/Percent of clients with a Primary Cannabis Use Disorder	-	423	399	350	0
	-	19%	18%	16%	#DIV/0!
Number/Percent of clients with a Primary Amphetamine Use Disorder	-	890	867	950	0
	-	39%	39%	42%	#DIV/0!
Number/Percent of clients with a Primary Opioid Use Disorder	-	109	117	86	0
	-	5%	5%	4%	#DIV/0!
Number/Percent of clients with a Primary Other Use Disorder	-	40	36	70	0
	-	2%	2%	3%	#DIV/0!
Total	-	2256	2195	2248	0

Impact of CBISA					
General Satisfaction with Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	24	10	29	30	
Total clients	24	10	29	30	
Agency Average	100%	100%	100%	100%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	287	171	586	617	0
Total clients	308	180	626	646	0
State Average	93%	95%	94%	96%	#DIV/0!
Access to Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	39	13	29	28	
Total clients	40	13	29	29	
Agency Average	98%	100%	100%	97%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	284	232	574	600	0
Total clients	305	237	624	641	0
State Average	93%	98%	92%	94%	#DIV/0!
Quality and Appropriateness of Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	62	12	28	28	
Total clients	64	12	29	30	
Agency Average	97%	100%	97%	93%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	285	226	570	609	0
Total clients	304	237	607	638	0
State Average	94%	95%	94%	95%	#DIV/0!
Outcome of Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	57	12	29	27	
Total clients	62	13	30	30	
Agency Average	92%	92%	97%	90%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	285	229	591	608	0
Total clients	307	240	628	645	0
State Average	93%	95%	94%	94%	#DIV/0!

Participation in Treatment Planning					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	16	8	29	30	
Total clients	16	9	30	30	
Agency Average	100%	89%	97%	100%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	264	218	585	611	0
Total clients	303	236	624	642	0
State Average	87%	92%	94%	95%	#DIV/0!

Social Connectedness					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	16	35	38	
Total clients	-	19	41	49	
Admission Agency Average	-	84%	85%	78%	#DIV/0!
Agency Discharge					
Number who agree or strongly agree	31	12	27	26	
Total clients	32	13	30	30	
Discharge Agency Average	97%	92%	90%	87%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	588	1,354	2,043	0
Total clients	-	725	1,648	2,473	0
Admission State Average	-	81%	82%	83%	#DIV/0!
State Discharge					
Number who agree or strongly agree	285	228	577	602	0
Total clients	316	244	636	657	0
Discharge State Average	90%	93%	91%	92%	#DIV/0!

Functioning					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	16	37	46	
Total clients	-	19	41	57	
Admission Agency Average	-	84%	90%	81%	#DIV/0!
Agency Discharge					
Number who agree or strongly agree	32	11	28	27	
Total clients	32	13	30	30	
Discharge Agency Average	100%	85%	93%	90%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	607	1,398	2,088	0
Total clients	-	726	1,657	2,490	0
Admission State Average	-	84%	84%	84%	#DIV/0!
State Discharge					
Number who agree or strongly agree	295	233	605	623	0
Total clients	316	244	634	656	0
Discharge State Average	93%	95%	95%	95%	#DIV/0!

Utilization of High Cost Services for CBISA					
Illness, Injury, or Surgery					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	1	0	
Total clients	-	19	41	55	
Admission Agency Average	-	0%	2%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	1	0	
Total clients	-	12	27	29	
Discharge Agency Average	-	0%	4%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	47	65	103	0
Total clients	-	705	1,608	2,411	0
Admission State Average	-	7%	4%	4%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	11	30	21	0
Total clients	-	243	628	648	0
Discharge State Average	-	5%	5%	3%	#DIV/0!

Emergency Department					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	18	41	55	
Admission Agency Average	-	0%	0%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	13	30	30	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	40	77	108	0
Total clients	-	719	1,639	2,448	0
Admission State Average	-	6%	5%	4%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	7	22	16	0
Total clients	-	243	635	654	0
Discharge State Average	-	3%	3%	2%	#DIV/0!
Hospital Admissions for Mental Health Care					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1	1	0	
Total clients	-	19	41	55	
Admission Agency Average	-	5%	2%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	12	28	29	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	33	63	78	0
Total clients	-	707	1,616	2,417	0
Admission State Average	-	5%	4%	3%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	4	5	7	0
Total clients	-	244	627	649	0
Discharge State Average	-	2%	1%	1%	#DIV/0!

Detoxification Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	1	1	
Total clients	-	18	40	55	
Admission Agency Average	-	0%	3%	2%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	13	30	29	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	34	86	114	0
Total clients	-	718	1,626	2,432	0
Admission State Average	-	5%	5%	5%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	6	13	10	0
Total clients	-	244	636	653	0
Discharge State Average	-	2%	2%	2%	#DIV/0!
Inpatient Substance Use Disorder Treatment Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	1	0	
Total clients	-	19	40	55	
Admission Agency Average	-	0%	3%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	12	28	29	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	55	115	153	0
Total clients	-	742	1,609	2,407	0
Admission State Average	-	7%	7%	6%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	5	10	6	0
Total clients	-	243	626	647	0
Discharge State Average	-	2%	2%	1%	#DIV/0!

Correctional Facility					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	10	20	24	
Total clients	-	18	38	54	
Admission Agency Average	-	56%	53%	44%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	1	3	1	
Total clients	-	12	29	29	
Discharge Agency Average	-	8%	10%	3%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	360	803	1,152	0
Total clients	-	521	1,438	2,227	0
Admission State Average	-	69%	56%	52%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	49	92	63	0
Total clients	-	236	620	628	0
Discharge State Average	-	21%	15%	10%	#DIV/0!

Quality of Life Information for CBISA					
General Health					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	51	54	59	
Total clients	-	56	58	66	
Admission Agency Average	-	91%	93%	89%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	20	27	28	
Total clients	-	24	29	32	
Discharge Agency Average	-	83%	93%	88%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1,992	2,232	2,593	0
Total clients	-	2,244	2,475	2,925	0
Admission State Average	-	89%	90%	89%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	466	649	676	0
Total clients	-	515	699	729	0
Discharge State Average	-	90%	93%	93%	#DIV/0!

Suicide Attempts					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	2	1	1	
Total clients	-	19	41	55	
Admission Agency Average	-	11%	2%	2%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	1	
Total clients	-	12	29	30	
Discharge Agency Average	-	0%	0%	3%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	49	116	189	0
Total clients	-	719	1,639	2,470	0
Admission State Average	-	7%	7%	8%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	38	15	13	0
Total clients	-	440	632	651	0
Discharge State Average	-	9%	2%	2%	#DIV/0!
Employment Status					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	31	25	29	27	
Total clients	51	44	53	49	
Admission Agency Average	61%	57%	55%	55%	#DIV/0!
Agency Discharge					
Number of clients who are employed	33	23	44	35	
Total clients	51	44	53	49	
Discharge Agency Average	65%	52%	83%	71%	#DIV/0!
Agency 6 Months Post Treatment					
Number of clients who are employed	4	9	6	3	
Total clients	4	10	6	3	
6 Months Post Treatment Agency Average	100%	90%	100%	100%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	589	1,020	1,010	995	0
Total clients	1,245	2,118	2,114	2,217	0
Admission State Average	47%	48%	48%	45%	#DIV/0!
State Discharge					
Number of clients who are employed	710	1,365	1,421	1,351	0
Total clients	1,245	2,118	2,114	2,217	0
Discharge State Average	57%	64%	67%	61%	#DIV/0!
State 6 Months Post Treatment					
Number of clients who are employed	90	172	143	103	0
Total clients	104	201	168	110	0
6 Months Post Treatment State Average	87%	86%	85%	94%	#DIV/0!

Homelessness					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	-	0	0	0	
Total clients	-	44	53	49	
Admission Agency Average	-	0%	0%	0%	#DIV/0!
Agency Discharge					
Number of clients who are homeless	-	1	0	0	
Total clients	-	44	53	49	
Discharge Agency Average	-	2%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	-	41	33	37	0
Total clients	-	2,119	2,110	2,214	0
Admission State Average	-	2%	2%	2%	#DIV/0!
State Discharge					
Number of clients who are homeless	-	104	109	117	0
Total clients	-	2,119	2,110	2,214	0
Discharge State Average	-	5%	5%	5%	#DIV/0!
Missing School/Work					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	2	4	3	
Total clients	-	56	59	65	
Admission Agency Average	-	4%	7%	5%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	2	1	0	
Total clients	-	24	29	32	
Discharge Agency Average	-	8%	3%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	261	256	335	0
Total clients	-	2,239	2,325	2,807	0
Admission State Average	-	12%	11%	12%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	16	15	16	0
Total clients	-	518	666	699	0
Discharge State Average	-	3%	2%	2%	#DIV/0!

Ability to Control Use					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	9	19	22	13	
Total clients	17	48	32	31	
Admission Agency Average	53%	40%	69%	42%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	16	43	31	2	
Total clients	16	45	32	3	
Discharge Agency Average	100%	96%	97%	67%	#DIV/0!
Agency 6 Months Post Treatment					
Number of clients who reported nights/times	8	10	6	31	
Total clients	8	10	6	32	
6 Months Post Treatment Agency Average	100%	100%	100%	97%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	871	520	396	364	0
Total clients	1,751	1,040	694	690	0
Admission State Average	50%	50%	57%	53%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	1,746	999	704	694	0
Total clients	1,778	1,010	715	706	0
Discharge State Average	98%	99%	98%	98%	#DIV/0!
State 6 Months Post Treatment					
Number of clients who reported nights/times	206	177	158	86	0
Total clients	216	203	168	89	0
6 Months Post Treatment State Average	95%	87%	94%	97%	#DIV/0!

Motivation to Not Use Substances					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	40	37	56	
Total clients	-	56	43	64	
Admission Agency Average	-	71%	86%	88%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	20	24	30	
Total clients	-	24	27	32	
Discharge Agency Average	-	83%	89%	94%	#DIV/0!
Agency 6 Months Post Treatment					
Number of clients who reported nights/times		6	6	3	
Total clients		10	6	3	
6 Months Post Treatment Agency Average	-	60%	100%	100%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1,488	1,921	2,248	0
Total clients	-	2,219	2,478	2,905	0
Admission State Average	-	67%	78%	77%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	437	636	670	0
Total clients	-	514	707	726	0
Discharge State Average	-	85%	90%	92%	#DIV/0!
State 6 Months Post Treatment					
Number of clients who reported nights/times	-	139	140	84	0
Total clients	-	202	161	89	0
6 Months Post Treatment State Average	-	69%	87%	94%	#DIV/0!
Engagement in Treatment Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	38	48	53	
Total clients	-	56	59	66	
Admission Agency Average	-	68%	81%	80%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	21	27	31	
Total clients	-	24	29	32	
Discharge Agency Average	-	88%	93%	97%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1,240	1,484	1,565	0
Total clients	-	2,245	2,482	2,941	0
Admission State Average	-	55%	60%	53%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	464	647	648	0
Total clients	-	520	706	735	0
Discharge State Average	-	89%	92%	88%	#DIV/0!

Public Safety Information for CBISA					
History of Arrest					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	9	7	7	10	
Total clients	26	44	53	49	
Admission Agency Average	35%	16%	13%	20%	#DIV/0!
Agency Discharge					
Number of clients who were arrested	-	9	14	8	
Total clients	-	44	53	49	
Discharge Agency Average	-	20%	26%	16%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	464	153	189	215	0
Total clients	898	2,118	2,116	2,217	0
Admission State Average	52%	7%	9%	10%	#DIV/0!
State Discharge					
Number of clients who were arrested	-	502	430	389	0
Total clients	-	2,118	2,116	2,217	0
Discharge State Average	-	24%	20%	18%	#DIV/0!
Trouble as a Result of Substance Use					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	8	10	8	
Total clients	-	56	59	65	
Admission Agency Average	-	14%	17%	12%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	2	1	0	
Total clients	-	24	29	32	
Discharge Agency Average	-	8%	3%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	384	371	506	0
Total clients	-	2,238	2,324	2,809	0
Admission State Average	-	17%	16%	18%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	22	30	29	0
Total clients	-	519	668	700	0
Discharge State Average	-	4%	4%	4%	#DIV/0!

Curriculum Fidelity for CBISA					
CBISA Curriculum Trainings					
State Average	FY17	FY18	FY19	FY20	FY21
CBISA Training	3	3	3	2	0
QA Reviews of the CBISA Curriculum					
State Average	FY17	FY18	FY19	FY20	FY21
State Average Score	1.78	1.84	1.86	1.80	0.00

Appendix G: Targeted Services for Justice-Involved Services

Community Counseling Services

June-May

Agency Clients Served					
Clients Served	FY17	FY18	FY19	FY20	FY21
FFT	39	23	19	5	
Clients Served Total	39	23	19	5	
Catchment Area					
Referral Source	FY17	FY18	FY19	FY20	FY21
UJS	15	2	26	14	
DOC	9	3	6	5	
Other	27	13	22	24	
Total	51	18	54	43	
Agency Clients Served					
Race	FY17	FY18	FY19	FY20	FY21
White	36	17	16	4	
Black or African American	1	2	2	1	
American Indian and Alaska Native	2	2	0	0	
Asian	0	1	0	0	
Native Hawaiian and Other Pacific Islander	0	0	0	0	
Two or More Races	0	0	0	0	
Other	0	1	1	0	
Clients Served Total	39	23	19	5	
Discharge Reasons for FFT					
Completion Rates:					
Agency	FY17	FY18	FY19	FY20	FY21
Number of clients who completed	14	15	23	9	
Total clients	30	22	29	17	
Agency Average	47%	68%	79%	53%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number of clients who completed	346	353	308	199	0
Total clients	552	522	435	341	0
State Average	63%	68%	71%	58%	#DIV/0!
Program Outcome Tools:					
Agency Average	FY17	FY18	FY19	FY20	FY21
Completion Outcomes - Total Completers	14	15	23	9	
Living at Home	14	15	23	9	
In School/Working	14	14	22	9	
No New Violations	14	13	18	7	
State Average	FY17	FY18	FY19	FY20	FY21
Completion Outcomes - Total Completers		353	308	199	0
Living at Home	93%	344	302	192	0
In School/Working	93%	338	289	191	0
No New Violations	76%	286	254	161	0

Therapist Outcome Measure (TOM) -Completed Services					
Agency Average	FY17	FY18	FY19	FY20	FY21
General Change					
Number of therapists who reported a 3 or greater	9	10	19	6	
Number of therapists with TOM-Completed	12	11	22	6	
Communication Skills					
Number of therapists who reported a 3 or greater	9	10	20	6	
Number of therapists with TOM-Completed	12	11	22	6	
Adolescent Behavior					
Number of therapists who reported a 3 or greater	10	10	18	6	
Number of therapists with TOM-Completed	12	11	22	6	
Parenting Skills					
Number of therapists who reported a 3 or greater	9	10	19	6	
Number of therapists with TOM-Completed	12	11	22	6	
Supervision Levels					
Number of therapists who reported a 3 or greater	8	11	17	5	
Number of therapists with TOM-Completed	12	11	22	6	
Levels of Conflict					
Number of therapists who reported a 3 or greater	10	10	19	6	
Number of therapists with TOM-Completed	12	11	22	6	
State Average	FY17	FY18	FY19	FY20	FY21
General Change					
Number of therapists who reported a 3 or greater	226	318	272	176	0
Number of therapists with TOM-Completed	246	344	302	192	0
Communication Skills					
Number of therapists who reported a 3 or greater	229	311	272	177	0
Number of therapists with TOM-Completed	246	344	302	192	0
Adolescent Behavior					
Number of therapists who reported a 3 or greater	221	299	254	164	0
Number of therapists with TOM-Completed	246	344	302	192	0
Parenting Skills					
Number of therapists who reported a 3 or greater	221	312	268	172	0
Number of therapists with TOM-Completed	246	344	302	192	0
Supervision Levels					
Number of therapists who reported a 3 or greater	208	295	260	163	0
Number of therapists with TOM-Completed	246	344	302	192	0
Levels of Conflict					
Number of therapists who reported a 3 or greater	224	310	266	170	0
Number of therapists with TOM-Completed	246	344	302	192	0

Therapist Outcome Measure (TOM) - Attempted Services					
Agency Average	FY17	FY18	FY19	FY20	FY21
General Change					
Number of therapists who reported a 3 or greater	1	1	2	2	
Number of therapists with TOM-Completed	9	10	7	7	
Communication Skills					
Number of therapists who reported a 3 or greater	2	0	2	2	
Number of therapists with TOM-Completed	9	10	7	7	
Adolescent Behavior					
Number of therapists who reported a 3 or greater	0	0	1	2	
Number of therapists with TOM-Completed	9	10	7	7	
Parenting Skills					
Number of therapists who reported a 3 or greater	12	0	2	1	
Number of therapists with TOM-Completed	9	10	7	7	
Supervision Levels					
Number of therapists who reported a 3 or greater	2	0	1	1	
Number of therapists with TOM-Completed	9	10	7	7	
Levels of Conflict					
Number of therapists who reported a 3 or greater	2	0	2	2	
Number of therapists with TOM-Completed	9	10	7	7	
State Average	FY17	FY18	FY19	FY20	FY21
General Change					
Number of therapists who reported a 3 or greater	76	37	43	34	0
Number of therapists with TOM-Completed	219	219	220	209	0
Communication Skills					
Number of therapists who reported a 3 or greater	75	38	42	28	0
Number of therapists with TOM-Completed	219	219	220	209	0
Adolescent Behavior					
Number of therapists who reported a 3 or greater	59	36	36	28	0
Number of therapists with TOM-Completed	219	219	220	209	0
Parenting Skills					
Number of therapists who reported a 3 or greater	68	36	41	25	0
Number of therapists with TOM-Completed	219	219	220	209	0
Supervision Levels					
Number of therapists who reported a 3 or greater	59	35	36	24	0
Number of therapists with TOM-Completed	219	219	220	209	0
Levels of Conflict					
Number of therapists who reported a 3 or greater	76	38	46	34	0
Number of therapists with TOM-Completed	219	219	220	209	0

Impact of FFT					
General Satisfaction with Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	4	3	-	
Total clients	-	4	3	-	
Agency Average	-	100%	100%	-	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	60	118	79	0
Total clients	-	71	131	92	0
State Average	-	85%	90%	86%	#DIV/0!
Access to Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	3	3	-	
Total clients	-	4	3	-	
Agency Average	-	75%	100%	-	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	59	115	78	0
Total clients	-	72	129	92	0
State Average	-	82%	89%	85%	#DIV/0!
Cultural Sensitivity					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	4	3	-	
Total clients	-	4	3	-	
Agency Average	-	100%	100%	-	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	67	119	80	0
Total clients	-	71	127	90	0
State Average	-	94%	94%	89%	#DIV/0!
Outcome of Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	3	3	-	
Total clients	-	4	3	-	
Agency Average	-	75%	100%	-	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	56	107	72	0
Total clients	-	71	128	93	0
State Average	-	79%	84%	77%	#DIV/0!
Participation in Treatment Planning					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	3	2	-	
Total clients	-	4	3	-	
Agency Average	-	75%	67%	-	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	56	109	70	0
Total clients	-	70	131	91	0
State Average	-	80%	83%	77%	#DIV/0!

APPENDIX G: TARGETED SERVICES FOR JUSTICE-INVOLVED YOUTH

Social Connectedness					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	9	8	4	
Total clients	-	10	9	5	
Admission Agency Average	-	90%	89%	80%	#DIV/0!
Agency Discharge					
Number who agree or strongly agree	-	4	3	-	
Total clients	-	4	3	-	
Discharge Agency Average	-	100%	100%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	123	276	196	0
Total clients	-	157	324	247	0
Admission State Average	-	78%	85%	79%	#DIV/0!
State Discharge					
Number who agree or strongly agree	-	64	116	79	0
Total clients	-	72	129	94	0
Discharge State Average	-	89%	90%	84%	#DIV/0!

Functioning					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	8	6	3	
Total clients	-	10	9	5	
Admission Agency Average	-	80%	67%	60%	#DIV/0!
Agency Discharge					
Number who agree or strongly agree	-	3	3	-	
Total clients	-	4	3	-	
Discharge Agency Average	-	75%	100%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	98	221	162	0
Total clients	-	156	319	245	0
Admission State Average	-	63%	69%	66%	#DIV/0!
State Discharge					
Number who agree or strongly agree	-	56	107	72	0
Total clients	-	70	128	93	0
Discharge State Average	-	80%	84%	77%	#DIV/0!

GAIN Short Screener (Gain-SS) Scoring					
Internalizing Disorder Screener					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	2	4	3	
Total clients	-	4	6	4	
Admission Agency Average	-	50%	67%	75%	#DIV/0!
Agency Discharge					
Number of responses greater than 1	-	2	1	-	
Total clients	-	2	2	-	
Discharge Agency Average	-	100%	50%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	77	223	163	0
Total clients	-	110	336	250	0
Admission State Average	-	70%	66%	65%	#DIV/0!
State update					
State Discharge					
Number of responses greater than 1	-	33	67	50	0
Total clients	-	60	137	96	0
Discharge State Average	-	55%	49%	52%	#DIV/0!
Externalizing Disorder Screener					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	3	3	2	
Total clients	-	4	6	4	
Admission Agency Average	-	75%	50%	50%	#DIV/0!
Agency Discharge					
Number of responses greater than 1	-	1	0	-	
Total clients	-	2	2	-	
Discharge Agency Average	-	50%	0%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	66	207	164	0
Total clients	-	110	336	250	0
Admission State Average	-	60%	62%	66%	#DIV/0!
State Discharge					
Number of responses greater than 1	-	29	69	56	0
Total clients	-	60	137	96	0
Discharge State Average	-	48%	50%	58%	#DIV/0!

Substance Disorder Screener					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	0	1	0	
Total clients	-	4	6	4	
Admission Agency Average	-	0%	17%	0%	#DIV/0!
Agency Discharge					
Number of responses greater than 1	-	0	0	-	
Total clients	-	2	2	-	
Discharge Agency Average	-	0%	0%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	13	46	40	0
Total clients	-	110	336	250	0
Admission State Average	-	12%	14%	16%	#DIV/0!
State Discharge					
Number of responses greater than 1	-	5	7	11	0
Total clients	-	60	137	96	0
Discharge State Average	-	8%	5%	11%	#DIV/0!
Crime/Violence Screener					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	1	1	0	
Total clients	-	4	6	4	
Admission Agency Average	-	25%	17%	0%	#DIV/0!
Agency Discharge					
Number of responses greater than 1	-	1	0	-	
Total clients	-	2	2	-	
Discharge Agency Average	-	50%	0%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	24	83	80	0
Total clients	-	110	336	250	0
Admission State Average	-	22%	25%	32%	#DIV/0!
State Discharge					
Number of responses greater than 1	-	6	28	18	0
Total clients	-	60	137	96	0
Discharge State Average	-	10%	20%	19%	#DIV/0!

Client Outcome Measure- Adolescent:					
Agency Average	FY17	FY18	FY19	FY20	FY21
General Change					
Number of clients who reported a 3 or greater	13	15	18	7	
Number of clients with COM-Adolescent	16	15	20	7	
Communication Skills					
Number of clients who reported a 3 or greater	11	14	19	7	
Number of clients with COM-Adolescent	16	15	20	7	
Adolescent Behavior					
Number of clients who reported a 3 or greater	13	14	16	7	
Number of clients with COM-Adolescent	16	15	20	7	
Parenting Skills					
Number of clients who reported a 3 or greater	8	12	15	7	
Number of clients with COM-Adolescent	16	15	20	7	
Supervision Levels					
Number of clients who reported a 3 or greater	7	13	14	7	
Number of clients with COM-Adolescent	16	15	20	7	
Levels of Conflict					
Number of clients who reported a 3 or greater	11	15	18	6	
Number of clients with COM-Adolescent	16	15	20	7	
State Average	FY17	FY18	FY19	FY20	FY21
General Change					
Number of clients who reported a 3 or greater	266	305	252	169	0
Number of clients with COM-Adolescent	309	337	299	189	0
Communication Skills					
Number of clients who reported a 3 or greater	255	300	237	163	0
Number of clients with COM-Adolescent	309	337	299	189	0
Adolescent Behavior					
Number of clients who reported a 3 or greater	266	291	248	166	0
Number of clients with COM-Adolescent	309	337	299	189	0
Parenting Skills					
Number of clients who reported a 3 or greater	248	289	236	165	0
Number of clients with COM-Adolescent	309	337	299	189	0
Supervision Levels					
Number of clients who reported a 3 or greater	247	272	238	160	0
Number of clients with COM-Adolescent	309	337	299	189	0
Levels of Conflict					
Number of clients who reported a 3 or greater	261	288	242	161	0
Number of clients with COM-Adolescent	309	337	299	189	0

Utilization of High Cost Treatment Services for FFT					
Illness, Injury, or Surgery					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1	0	0	
Total clients	-	9	8	5	
Admission Agency Average	-	11%	0%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	1	1	-	
Total clients	-	4	2	-	
Discharge Agency Average	-	25%	50%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	9	28	21	0
Total clients	-	126	332	241	0
Admission State Average	-	7%	8%	9%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	6	7	1	0
Total clients	-	70	130	92	0
Discharge State Average	-	9%	5%	1%	#DIV/0!
Emergency Department					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	3	4	2	
Total clients	-	10	9	4	
Admission Agency Average	-	30%	44%	50%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	1	1	-	
Total clients	-	3	2	-	
Discharge Agency Average	-	33%	50%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	13	56	47	0
Total clients	-	127	329	244	0
Admission State Average	-	10%	17%	19%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	7	15	10	0
Total clients	-	69	128	93	0
Discharge State Average	-	10%	12%	11%	#DIV/0!
Hospital Admissions for Mental Health Care					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	2	4	3	
Total clients	-	9	9	5	
Admission Agency Average	-	22%	44%	60%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	1	1	-	
Total clients	-	4	2	-	
Discharge Agency Average	-	25%	50%	-	#DIV/0!

APPENDIX G: TARGETED SERVICES FOR JUSTICE-INVOLVED YOUTH

State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	16	49	42	0
Total clients	-	126	329	243	0
Admission State Average	-	13%	15%	17%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	6	9	10	0
Total clients	-	69	129	92	0
Discharge State Average	-	9%	7%	11%	#DIV/0!
Inpatient Substance Use Disorder Treatment Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	3	1	0	
Total clients	-	9	9	5	
Admission Agency Average	-	33%	11%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	-	
Total clients	-	4	2	-	
Discharge Agency Average	-	0%	0%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	10	25	12	0
Total clients	-	128	331	242	0
Admission State Average	-	8%	8%	5%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	3	7	2	0
Total clients	-	71	130	93	0
Discharge State Average	-	4%	5%	2%	#DIV/0!
Correctional Facility					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	2	3	1	
Total clients	-	9	9	5	
Admission Agency Average	-	22%	33%	20%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	-	
Total clients	-	4	2	-	
Discharge Agency Average	-	0%	0%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	32	85	63	0
Total clients	-	129	329	246	0
Admission State Average	-	25%	26%	26%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	9	28	15	0
Total clients	-	70	129	91	0
Discharge State Average	-	13%	22%	16%	#DIV/0!

Quality of Life Information for FFT					
General Health					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	9	9	5	
Total clients	-	10	10	6	
Admission Agency Average	-	90%	90%	83%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	4	3	-	
Total clients	-	4	3	-	
Discharge Agency Average	-	100%	100%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	141	306	233	0
Total clients	-	158	352	262	0
Admission State Average	-	89%	87%	89%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	72	139	93	0
Total clients	-	73	143	101	0
Discharge State Average	-	99%	97%	92%	#DIV/0!
Suicide Attempts					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	2	3	1	
Total clients	-	9	10	5	
Admission Agency Average	-	22%	30%	20%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	1	-	
Total clients	-	4	3	-	
Discharge Agency Average	-	0%	33%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	25	72	54	0
Total clients	-	131	329	241	0
Admission State Average	-	19%	22%	22%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	11	14	14	0
Total clients	-	70	131	93	0
Discharge State Average	-	16%	11%	15%	#DIV/0!

Employment Status					
Agency Discharge	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	-	0	0	-	
Total clients	-	4	3	-	
Discharge Agency Average	-	0%	0%	-	#DIV/0!
State Discharge	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	-	26	32	18	0
Total clients	-	73	143	101	0
Discharge State Average	-	36%	22%	18%	#DIV/0!
Homelessness					
Agency Discharge	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	-	0	0	-	
Total clients	-	4	3	-	
Discharge Agency Average	-	0%	0%	-	#DIV/0!
State Discharge	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	-	0	1	0	0
Total clients	-	73	143	100	0
Discharge State Average	-	0%	1%	0%	#DIV/0!

Public Safety Information for FFT					
History of Arrest					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	-	0	1	0	
Total clients	-	10	10	6	
Admission Agency Average	-	0%	10%	0%	#DIV/0!
Agency Discharge					
Number of clients who were arrested	-	0	0	-	
Total clients	-	7	3	-	
Discharge Agency Average	-	0%	0%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	-	21	54	28	0
Total clients	-	155	337	262	0
Admission State Average	-	14%	16%	11%	#DIV/0!
State Discharge					
Number of clients who were arrested	-	4	7	8	0
Total clients	-	72	136	98	0
Discharge State Average	-	6%	5%	8%	#DIV/0!
Legal Violations that Resulted in Youth Not Completing FFT:					
Agency	FY17	FY18	FY19	FY20	FY21
Number of clients who did not complete FFT	3	0	1	1	
Total clients	30	25	34	21	
Agency Average	10%	0%	3%	5%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number of clients who did not complete FFT	17	10	6	12	0
Total clients	552	619	538	439	0
State Average	3%	2%	1%	3%	#DIV/0!

Impact of FFT					
General Satisfaction with Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	6	4	0	
Total clients	-	6	5	1	
Agency Average	-	100%	80%	0%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	63	723	527	0
Total clients	-	69	798	577	0
State Average	-	91%	91%	91%	#DIV/0!
Access to Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	6	5	1	
Total clients	-	6	5	1	
Agency Average	-	100%	100%	100%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	68	258	185	0
Total clients	-	69	263	193	0
State Average	-	99%	98%	96%	#DIV/0!
Cultural Sensitivity					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	6	5	1	
Total clients	-	6	5	1	
Agency Average	-	100%	100%	100%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	69	503	370	0
Total clients	-	69	507	378	0
State Average	-	100%	99%	98%	#DIV/0!
Outcome of Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	6	4	0	
Total clients	-	6	5	1	
Agency Average	-	100%	80%	0%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	55	712	530	0
Total clients	-	69	903	673	0
State Average	-	80%	79%	79%	#DIV/0!

Participation in Treatment Planning					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	6	5	1	
Total clients	-	6	5	1	
Agency Average	-	100%	100%	100%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	63	349	257	0
Total clients	-	66	377	282	0
State Average	-	95%	93%	91%	#DIV/0!

Social Connectedness					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	11	12	4	
Total clients	-	11	13	5	
Admission Agency Average	-	100%	92%	80%	#DIV/0!
Agency Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree		6	5	1	
Total clients		6	5	1	
Discharge Agency Average	-	100%	100%	100%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	100	1,124	917	0
Total clients	-	117	1,312	1,068	0
Admission State Average	-	85%	86%	86%	#DIV/0!
State Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	67	489	346	0
Total clients	-	70	524	387	0
Discharge State Average	-	96%	93%	89%	#DIV/0!
Functioning					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	8	9	3	
Total clients	-	11	11	4	
Admission Agency Average	-	73%	82%	75%	#DIV/0!
Agency Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	6	4	0	
Total clients	-	6	5	1	
Discharge Agency Average	-	100%	80%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	68	1,090	938	0
Total clients	-	117	1,851	1,559	0
Admission State Average	-	58%	59%	60%	#DIV/0!
State Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	56	608	452	0
Total clients	-	70	773	576	0
Discharge State Average	-	80%	79%	78%	#DIV/0!

Client Outcome Measure-Parent: (COM-P)					
Agency Average	FY17	FY18	FY19	FY20	FY21
General Change					
Number of parents who reported a 3 or greater	15	22	20	7	
Number of parents with COM-Parent (COM-P)	19	23	23	7	
Communication Skills					
Number of parents who reported a 3 or greater	15	22	19	7	
Number of parents with COM-Parent (COM-P)	19	23	23	7	
Adolescent Behavior					
Number of parents who reported a 3 or greater	15	21	18	7	
Number of parents with COM-Parent (COM-P)	19	23	23	7	
Parenting Skills					
Number of parents who reported a 3 or greater	12	23	18	7	
Number of parents with COM-Parent (COM-P)	19	23	23	7	
Supervision Levels					
Number of parents who reported a 3 or greater	12	23	19	7	
Number of parents with COM-Parent (COM-P)	19	23	23	7	
Levels of Conflict					
Number of parents who reported a 3 or greater	15	21	21	7	
Number of parents with COM-Parent (COM-P)	19	23	23	7	
State Average	FY17	FY18	FY19	FY20	FY21
General Change					
Number of parents who reported a 3 or greater	366	404	331	220	0
Number of parents with COM-Parent (COM-P)	416	435	380	238	0
Communication Skills					
Number of parents who reported a 3 or greater	368	400	329	218	0
Number of parents with COM-Parent (COM-P)	416	435	380	238	0
Adolescent Behavior					
Number of parents who reported a 3 or greater	333	364	306	205	0
Number of parents with COM-Parent (COM-P)	416	435	380	238	0
Parenting Skills					
Number of parents who reported a 3 or greater	364	399	341	217	0
Number of parents with COM-Parent (COM-P)	416	435	380	238	0
Supervision Levels					
Number of parents who reported a 3 or greater	339	383	322	204	0
Number of parents with COM-Parent (COM-P)	416	435	380	238	0
Levels of Conflict					
Number of parents who reported a 3 or greater	357	381	320	206	0
Number of parents with COM-Parent (COM-P)	416	435	380	238	0

Utilization of High Cost Services for FFT					
Illness, Injury, or Surgery					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	2	1	1	
Total clients	-	11	12	5	
Admission Agency Average	-	18%	8%	20%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	-	
Total clients	-	6	4	-	
Discharge Agency Average	-	0%	0%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	8	18	15	0
Total clients	-	114	335	260	0
Admission State Average	-	7%	5%	6%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	3	2	3	0
Total clients	-	69	133	96	0
Discharge State Average	-	4%	2%	3%	#DIV/0!
Emergency Department					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	3	4	2	
Total clients	-	11	13	5	
Admission Agency Average	-	27%	31%	40%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	1	2	-	
Total clients	-	6	4	-	
Discharge Agency Average	-	17%	50%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	16	62	55	0
Total clients	-	116	342	269	0
Admission State Average	-	14%	18%	20%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	5	11	8	0
Total clients	-	69	132	95	0
Discharge State Average	-	7%	8%	8%	#DIV/0!

Hospital Admissions for Mental Health Care					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	6	6	3	
Total clients	-	11	12	5	
Admission Agency Average	-	55%	50%	60%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	1	2	-	
Total clients	-	6	4	-	
Discharge Agency Average	-	17%	50%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	24	66	52	0
Total clients	-	115	339	266	0
Admission State Average	-	21%	19%	20%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	6	13	10	0
Total clients	-	68	131	95	0
Discharge State Average	-	9%	10%	11%	#DIV/0!
Inpatient Substance Use Disorder Treatment Services					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	4	3	0	
Total clients	-	11	13	5	
Admission Agency Average	-	36%	23%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	-	
Total clients	-	6	4	-	
Discharge Agency Average	-	0%	0%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	10	20	17	0
Total clients	-	116	339	263	0
Admission State Average	-	9%	6%	6%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	1	2	2	0
Total clients	-	69	132	96	0
Discharge State Average	-	1%	2%	2%	#DIV/0!

Correctional Facility					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	3	2	1	
Total clients	-	12	12	5	
Admission Agency Average	-	25%	17%	20%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	1	0	
Total clients	-	6	5	1	
Discharge Agency Average	-	0%	20%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	30	71	57	0
Total clients	-	114	339	264	0
Admission State Average	-	26%	21%	22%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	4	24	11	0
Total clients	-	69	133	97	0
Discharge State Average	-	6%	18%	11%	#DIV/0!
Quality of Life Information for FFT					
General Health					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	9	12	6	
Total clients	-	10	13	6	
Admission Agency Average	-	90%	92%	100%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	4	5	1	
Total clients	-	4	5	1	
Discharge Agency Average	-	100%	100%	100%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	106	313	267	0
Total clients	-	117	350	283	0
Admission State Average	-	91%	89%	94%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	66	134	100	0
Total clients	-	70	141	105	0
Discharge State Average	-	94%	95%	95%	#DIV/0!

Suicide Attempts					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1	2	1	
Total clients	-	18	11	4	
Admission Agency Average	-	6%	18%	25%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	-	
Total clients	-	23	4	-	
Discharge Agency Average	-	0%	0%	-	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	11	51	40	0
Total clients	-	95	326	257	0
Admission State Average	-	12%	16%	16%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	4	8	6	0
Total clients	-	69	129	92	0
Discharge State Average	-	6%	6%	7%	#DIV/0!
Employment Status					
Agency Discharge					
Number of clients who are employed	-	1	0	0	
Total clients	-	9	5	1	
Discharge Agency Average	-	11%	0%	0%	#DIV/0!
State Discharge					
Number of clients who are employed	-	22	32	16	0
Total clients	-	76	141	105	0
Discharge State Average	-	29%	23%	15%	#DIV/0!
Homelessness					
Agency Discharge					
Number of clients who are homeless	-	0	0	0	
Total clients	-	6	5	1	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Discharge					
Number of clients who are homeless	-	0	1	0	0
Total clients	-	70	141	105	0
Discharge State Average	-	0%	1%	0%	#DIV/0!

Public Safety Information for FFT					
History of Arrest					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	-	1	2	1	
Total clients	-	11	13	6	
Admission Agency Average	-	9%	15%	17%	#DIV/0!
Agency Discharge					
Number of clients who were arrested	-	0	0	0	
Total clients	-	6	5	1	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	-	14	53	33	0
Total clients	-	117	348	282	0
Admission State Average	-	12%	15%	12%	#DIV/0!
State Discharge					
Number of clients who were arrested	-	2	7	8	0
Total clients	-	70	140	97	0
Discharge State Average	-	3%	5%	8%	#DIV/0!
Curriculum Fidelity for FFT					
Treatment Pacing:					
Agency Referral to First Contact	FY17	FY18	FY19	FY20	FY21
Completed Cases	7.63	3.74	3.76	5.00	
Non-Completed Cases	9.45	3.00	3.22	4.75	
State Referral to First Contact					
Completed Cases	4.94	2.55	2.85	2.46	0.00
Non-Completed Cases	3.88	2.19	2.09	2.64	0.00
Agency Referral to First Session	FY17	FY18	FY19	FY20	FY21
Completed Cases	16.67	12.73	15.04	24.22	
Non-Completed Cases	9.42	21.39	25.11	20.58	
State Referral to First Session					
Completed Cases	14.40	13.36	13.48	11.90	0.00
Non-Completed Cases	17.84	16.25	16.27	15.67	0.00
FFT Trainings					
	FY17	FY18	FY19	FY20	FY21
FFT Trainings	18	2	2	3	0
Number of Clinicians Trained	5	0	0	1	

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