

# 2020

## Annual Report



# Behavioral Health Treatment Services

*Bowling Green Inn dba  
Keystone Treatment Center*

[Page intentionally left blank]

## Table of Contents

### Stakeholder Survey Summary

<b>Survey Respondents.....</b>	<b>7</b>
<b>Definitions.....</b>	<b>7</b>
<b>Survey Responses.....</b>	<b>8</b>
Familiarity of Services.....	8
Client Support.....	9
Positive Outcomes.....	9
Location of Services.....	10
Group Times.....	10
Staff Respectfulness.....	11
Trained Staff.....	11
Staff Competencies.....	12
Agency Responsivity.....	12
Staff Communication.....	13
Utilization of Evidence-Based or Emerging/Promising Practices.....	13
Quality of Services.....	14
<b>Stakeholder Survey Feedback.....</b>	<b>14</b>

### Adult SUD Treatment Services

<b>SUD Treatment Services Agency Information.....</b>	<b>17</b>
Program Outcomes for SUD Treatment Services.....	19
Outcome Tool Return Rate Information for SUD Treatment Services.....	19
Discharge Reasons for SUD Treatment Services.....	19
Primary Diagnostic Information for SUD Treatment Services.....	20
Impact of SUD Treatment Services.....	20
Utilization of High Cost Services for SUD Treatment Services.....	21
Quality of Life Information for SUD Treatment Services.....	23
Public Safety Information for SUD Treatment Services.....	25
<b>Outpatient Treatment Services Agency Information.....</b>	<b>27</b>
Program Outcomes for Outpatient Treatment Services.....	29
Outcome Tool Return Rate Information for Outpatient Treatment Services.....	29
Discharge Reasons for Outpatient Treatment Services.....	29
Impact of Outpatient Treatment Services.....	30
Utilization of High Cost Services for Outpatient Treatment Services.....	31
Quality of Life Information for Outpatient Treatment Services.....	32
Public Safety Information for Outpatient Treatment Services.....	34

## Level 3.7 Medically-Monitored Intensive Inpatient Treatment Services Agency

<b>Information.....</b>	<b>37</b>
Program Outcomes for Medically-Monitored Inpatient Treatment Services.....	39
Outcome Tool Return Rate Information for Inpatient Treatment Services.....	39
Discharge Reasons for Inpatient Treatment Services.....	39
Impact of Inpatient Treatment Services.....	40
Utilization of High Cost Services for Inpatient Treatment Services.....	41
Quality of Life Information for Inpatient Treatment Services.....	42
Public Safety Information for Inpatient Treatment Services.....	44
<b>Intensive Methamphetamine Treatment (IMT) Services Agency Information.....</b>	<b>45</b>
Program Outcomes for IMT Services.....	47
Outcome Tool Return Rate Information for IMT Services.....	47
Discharge Reasons for IMT Services.....	47
Impact of IMT Services.....	48
Utilization of High Cost Services for IMT Services.....	49
Quality of Life Information for IMT Services.....	50
Public Safety Information for IMT Services.....	52
Performance Measures for IMT Services.....	52

## Youth SUD Treatment Services

<b>Youth SUD Treatment Services Agency Information.....</b>	<b>54</b>
Youth Information.....	56
Program Outcomes for SUD Treatment Services.....	56
Outcome Tool Return Rate Information for SUD Treatment Services.....	56
Discharge Reasons for SUD Treatment Services.....	56
Primary Diagnostic Information for SUD Treatment Services.....	57
Impact of SUD Treatment Services.....	57
Utilization of High Cost Services for SUD Treatment Services.....	59
Quality of Life Information for SUD Treatment Services.....	61
Public Safety Information for SUD Treatment Services.....	63
Family Information.....	64
Family Outcome Tool Return Rate Information for SUD Treatment Services.....	64
Impact of SUD Treatment Services.....	64
Utilization of High Cost Services for SUD Treatment Services.....	65
Quality of Life Information for SUD Treatment Services.....	67
Public Safety Information for SUD Treatment Services.....	68

<b>Youth Outpatient Treatment Services Agency Information.....</b>	<b>70</b>
Youth Information.....	72
Program Outcomes for Outpatient Treatment Services.....	72
Outcome Tool Return Rate Information for Outpatient Treatment Services.....	72
Discharge Reasons for Outpatient Treatment Services.....	72
Impact of Outpatient Treatment Services.....	73
Utilization of High Cost Services for Outpatient Treatment Services.....	75
Quality of Life Information for Outpatient Treatment Services.....	76
Public Safety Information for Outpatient Treatment Services.....	78
Family Information.....	79
Family Outcome Tool Return Rate Information for Outpatient Treatment Services..	79
Impact of Outpatient Treatment Services.....	79
Utilization of High Cost Services for Outpatient Treatment Services.....	80
Quality of Life Information for Outpatient Treatment Services.....	82
Public Safety Information for Outpatient Treatment Services.....	83
<b>Youth Psychiatric Residential Treatment Facility (PRTF) Services Agency Information.....</b>	<b>84</b>
Youth Information.....	86
Program Outcomes for PRTF Services.....	86
Outcome Tool Return Rate Information for PRTF Services.....	86
Discharge Reasons for PRTF Services.....	86
Impact of PRTF Services.....	87
Utilization of High Cost Services for PRTF Services.....	89
Quality of Life Information for PRTF Services.....	90
Public Safety Information for PRTF Services.....	92
Family Information.....	93
Family Outcome Tool Return Rate Information for PRTF Services.....	93
Impact of PRTF Services.....	93
Utilization of High Cost Services for PRTF Services.....	94
Quality of Life Information for PRTF Services.....	95
Public Safety Information for PRTF Services.....	97
<b>Supportive Data</b>	
<b>Appendix A: Stakeholder Survey Summary.....</b>	<b>113</b>
<b>Appendix B: Adult Substance Use Disorder Treatment Services.....</b>	<b>115</b>
<b>Appendix C: Youth Substance Use Disorder Treatment Services.....</b>	<b>159</b>

[Page intentionally left blank]

# Stakeholder Survey Summary

[Page intentionally left blank]

## Stakeholder Survey Summary

### Bowling Green Inn dba Keystone Treatment Center

Printed September 2020

#### Survey Respondents

*The Division of Behavioral Health (DBH) recognizes the need for strong community collaboration at the local level between agencies accredited with the DBH and their local referral sources seeking services for clients. Accredited agencies are asked to share a stakeholder survey with local referral sources such as schools, healthcare providers, and other entities of their choosing. The Stakeholder Survey is intended to create a dialogue between referral sources and accredited agencies to encourage collaboration to best meet the needs of clients.*

#### Stakeholder Types

	FY17	FY18	FY19	FY20	FY21
Law Enforcement (Sheriff, Police Department, Highway Patrol)	-	0	0	0	
Court Staff- (UJS, State, Federal, Tribal, Judge, Attorney, DOC, Drug Court, Teen Court)	-	5	4	1	
Department of Social Services- State/Tribal (EA/CPS/Adult Services/Child Welfare)	-	0	0	0	
Medical (Doctor/Nurse/Hospital Social Worker/Psychiatric Nurse/Community Health)	-	0	0	0	
Treatment Agency (Mental Health/SUD/EAP/Therapist/ Counselor/Case Manager)	-	0	6	7	
School (Administrator/Counselor/ Teacher/Social Worker)	-	0	0	0	
Prevention Service Providers	-	0	3	0	
County Board of Mental Illness	-	0	0	0	
Other	-	0	0	0	
<b>Total Responses</b>	-	<b>5</b>	<b>13</b>	<b>8</b>	

#### Definitions

**CPS-** Child Protection Services

**DBH-** Division of Behavioral Health

**DOC-** Department of Corrections (Juvenile Correction Agents, Parole Services)

**EA-** Economic Assistance

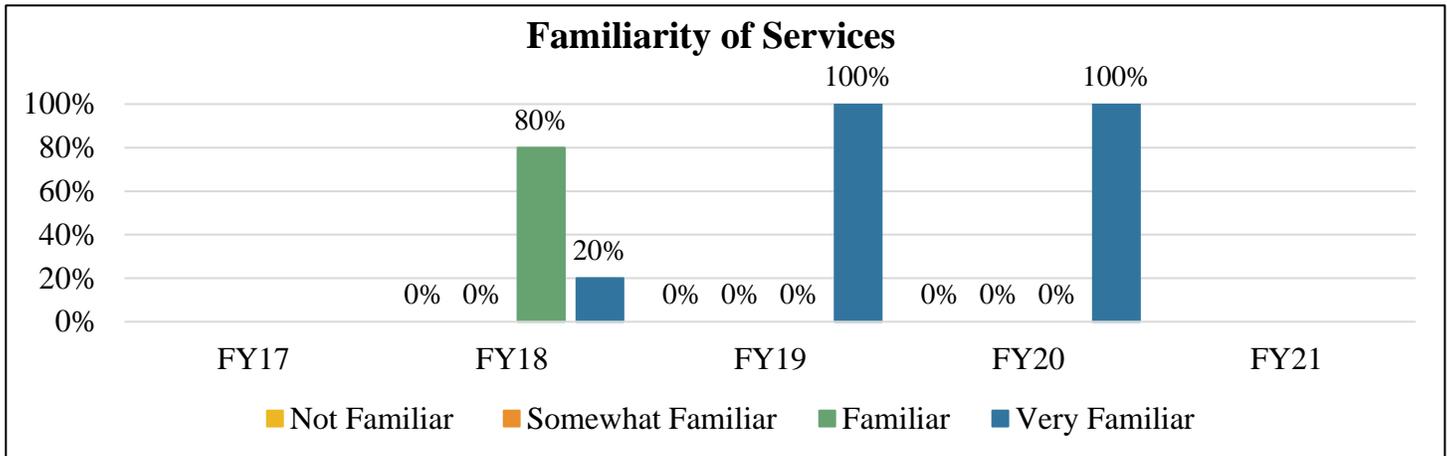
**EAP-** Employee Assistance Program

**SUD-** Substance Use Disorder

**UJS-** Unified Judicial Services (Court Services Officer)

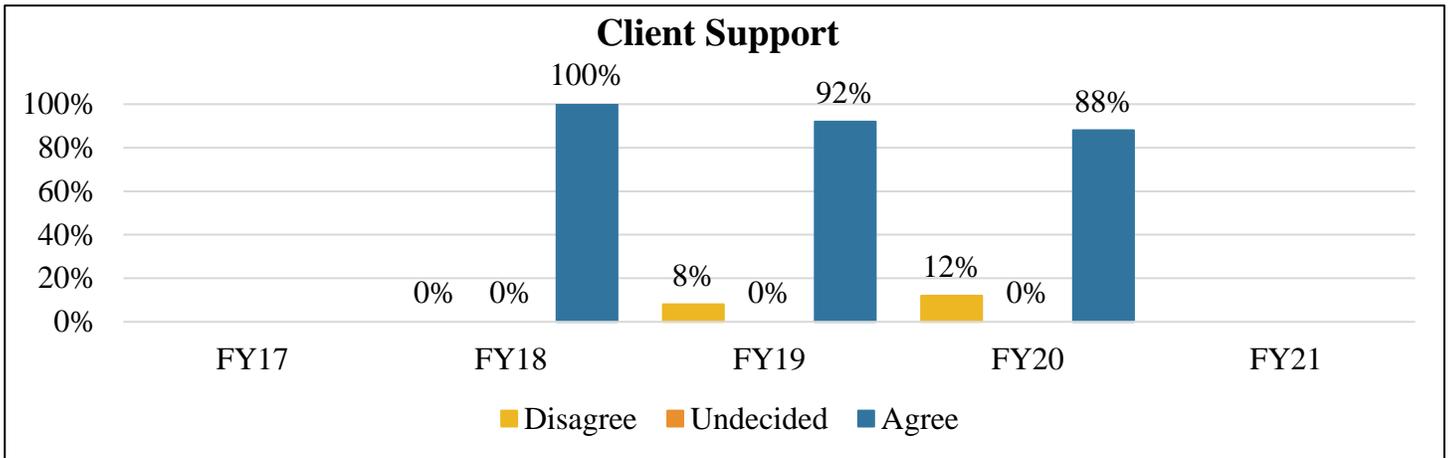
## Survey Responses

The following data reflect stakeholders' perceptions regarding treatment services provided by accredited agencies.



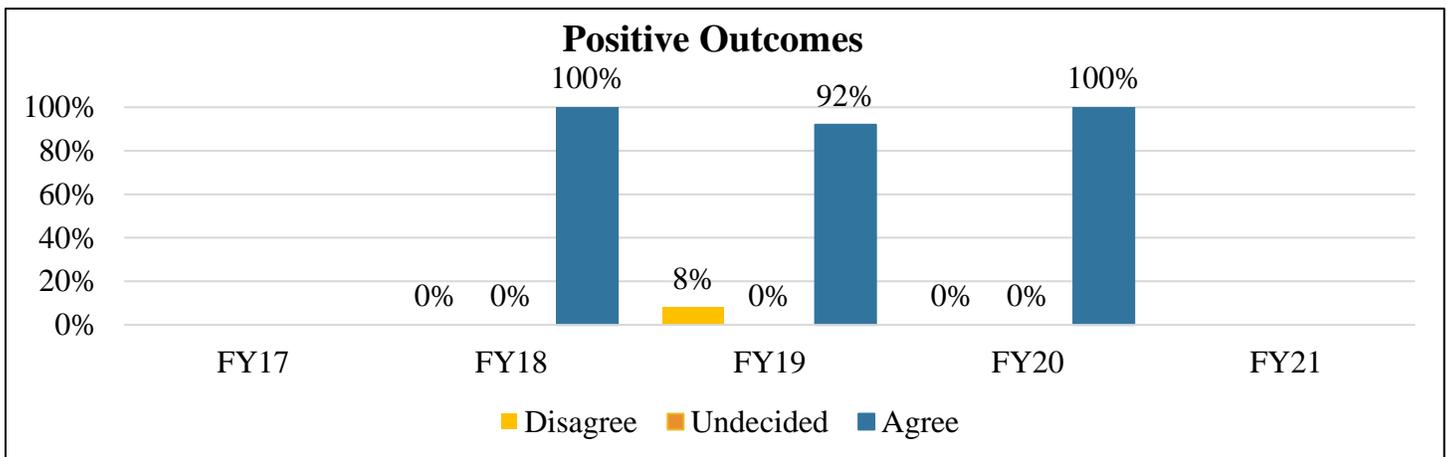
**Familiarity of Services:** How familiar are you with the services that are offered by this agency...

	FY17	FY18	FY19	FY20	FY21
Not Familiar	Not Collected	0%	0%	0%	
Somewhat Familiar		0%	0%	0%	
Familiar		80%	0%	0%	
Very Familiar		20%	100%	100%	
<b>Total Responses</b>		<b>5</b>	<b>13</b>	<b>8</b>	



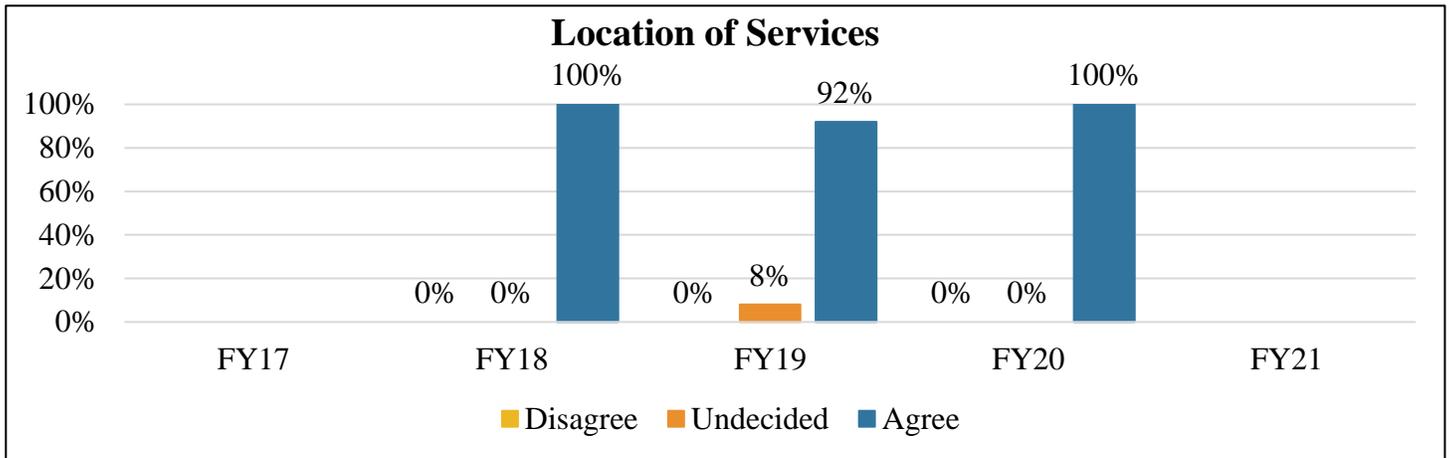
**Client Support:** This agency is supportive of client needs...

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	8%	12%	
Undecided		0%	0%	0%	
Agree		100%	92%	88%	
<b>Total Responses</b>		<b>5</b>	<b>13</b>	<b>8</b>	



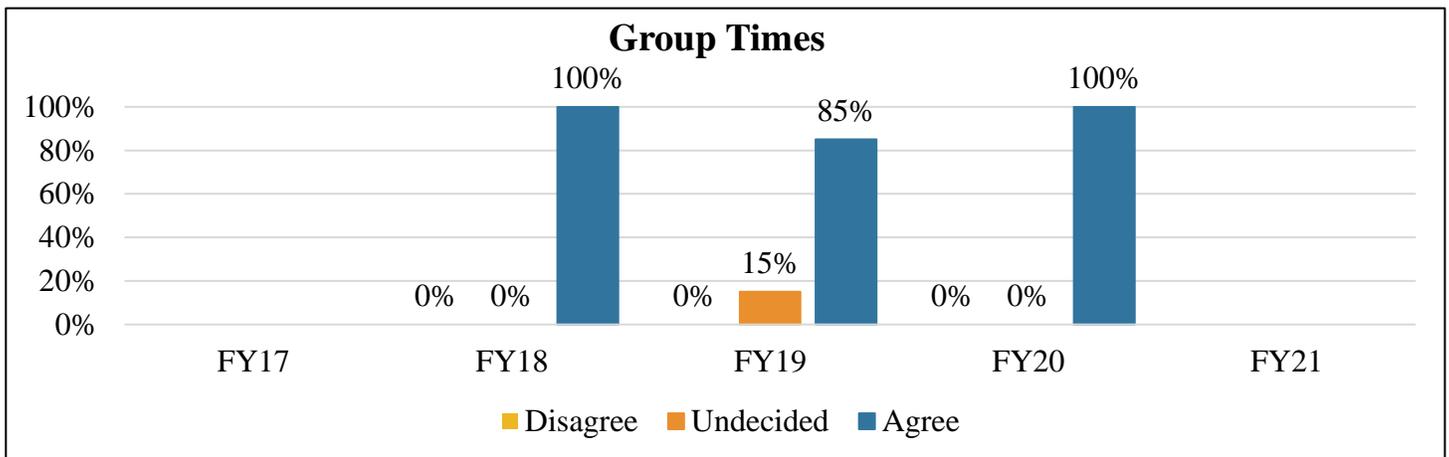
**Positive Outcomes:** Clients that receive services from this agency have positive outcomes...

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	8%	0%	
Undecided		0%	0%	0%	
Agree		100%	92%	100%	
<b>Total Responses</b>		<b>5</b>	<b>12</b>	<b>8</b>	



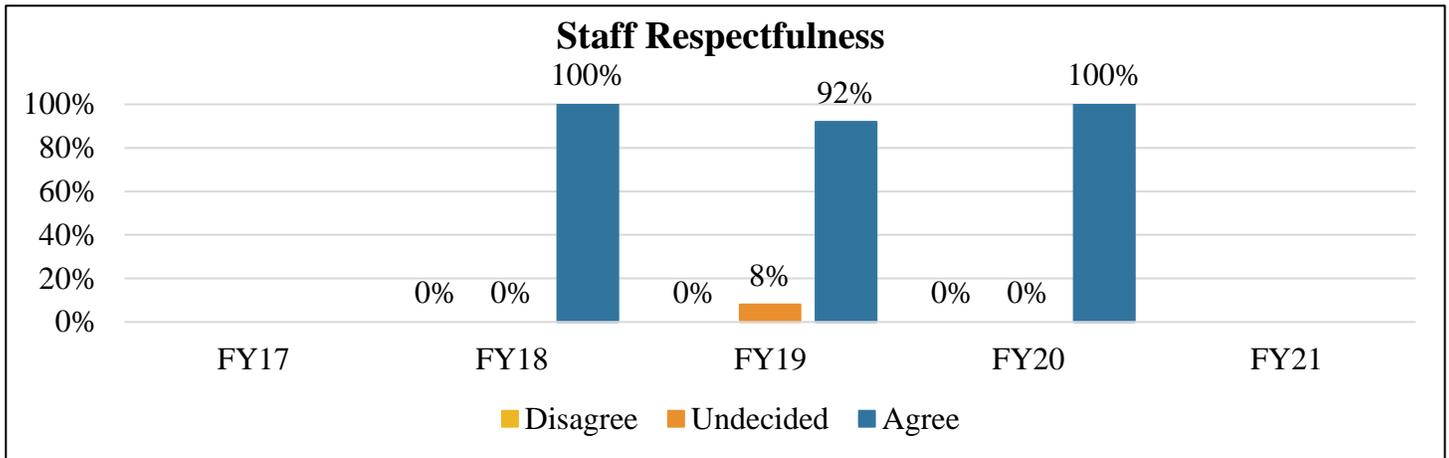
**Location of Services:** The location of services is convenient for clients...

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	0%	0%	
Undecided		0%	8%	0%	
Agree		100%	92%	100%	
<b>Total Responses</b>			<b>5</b>	<b>12</b>	<b>8</b>



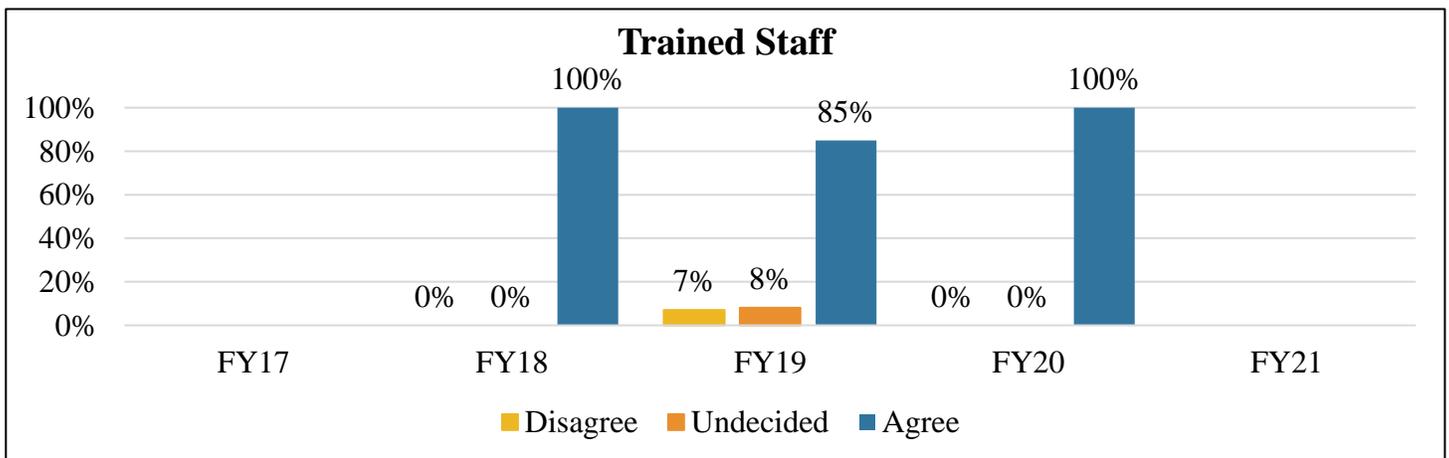
**Group Times:** The services are available at times that are convenient for clients...

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	0%	0%	
Undecided		0%	15%	0%	
Agree		100%	85%	100%	
<b>Total Responses</b>			<b>5</b>	<b>13</b>	<b>8</b>



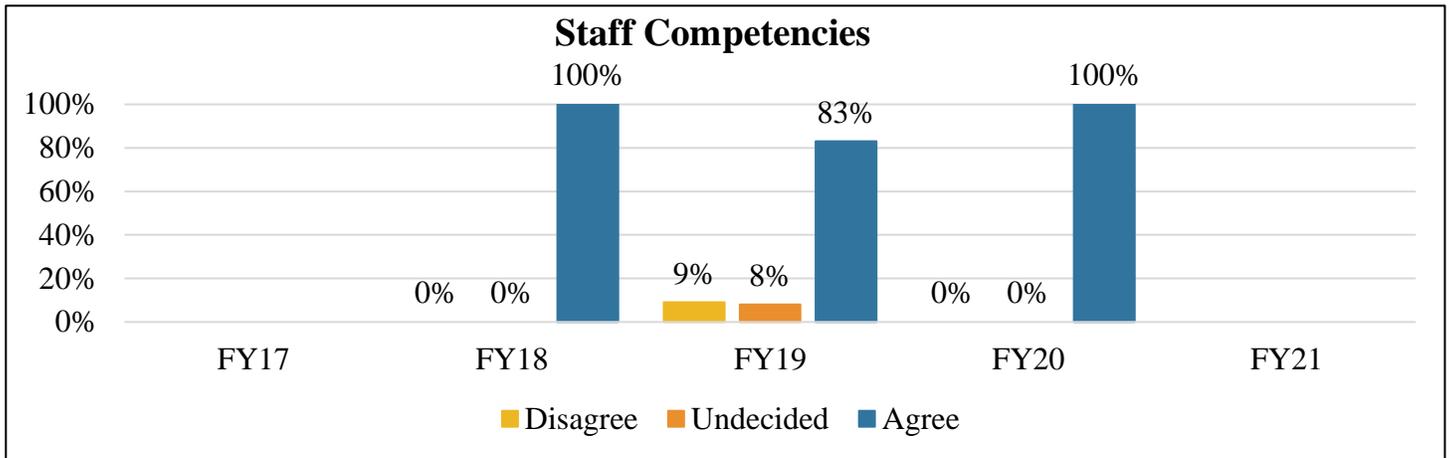
**Staff Respectfulness:** Staff at this agency are respectful

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	0%	0%	
Undecided		0%	8%	0%	
Agree		100%	92%	100%	
<b>Total Responses</b>			<b>5</b>	<b>13</b>	<b>8</b>



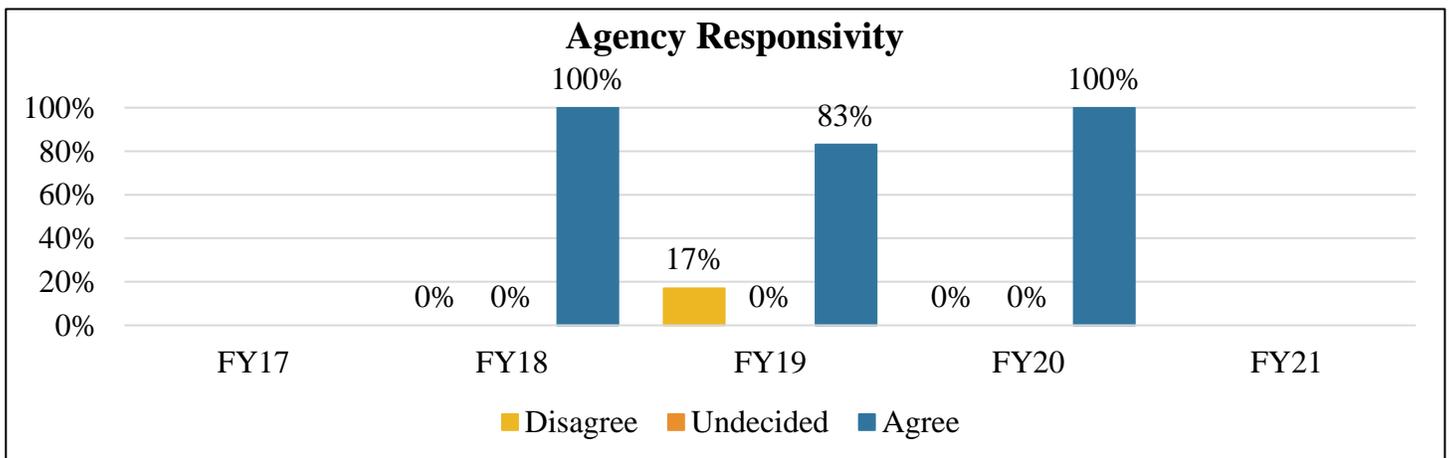
**Trained Staff:** Staff at this agency are well trained

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	7%	0%	
Undecided		0%	8%	0%	
Agree		100%	85%	100%	
<b>Total Responses</b>			<b>5</b>	<b>13</b>	<b>8</b>



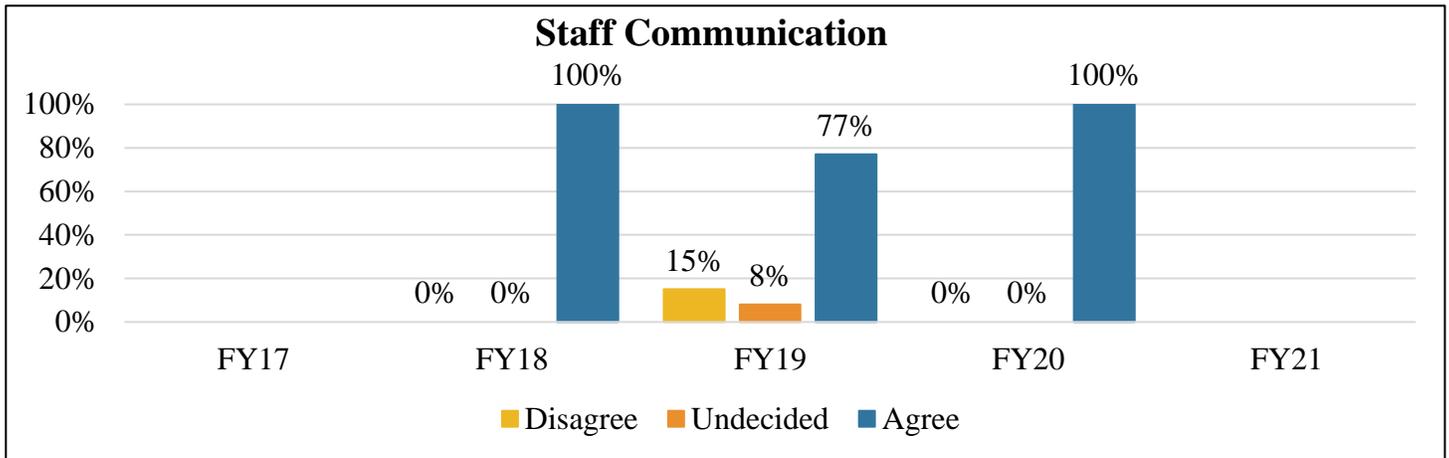
**Staff Competencies:** Staff at this agency are competent to deliver treatment services

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	9%	0%	
Undecided		0%	8%	0%	
Agree		100%	83%	100%	
<b>Total Responses</b>			<b>5</b>	<b>12</b>	<b>8</b>



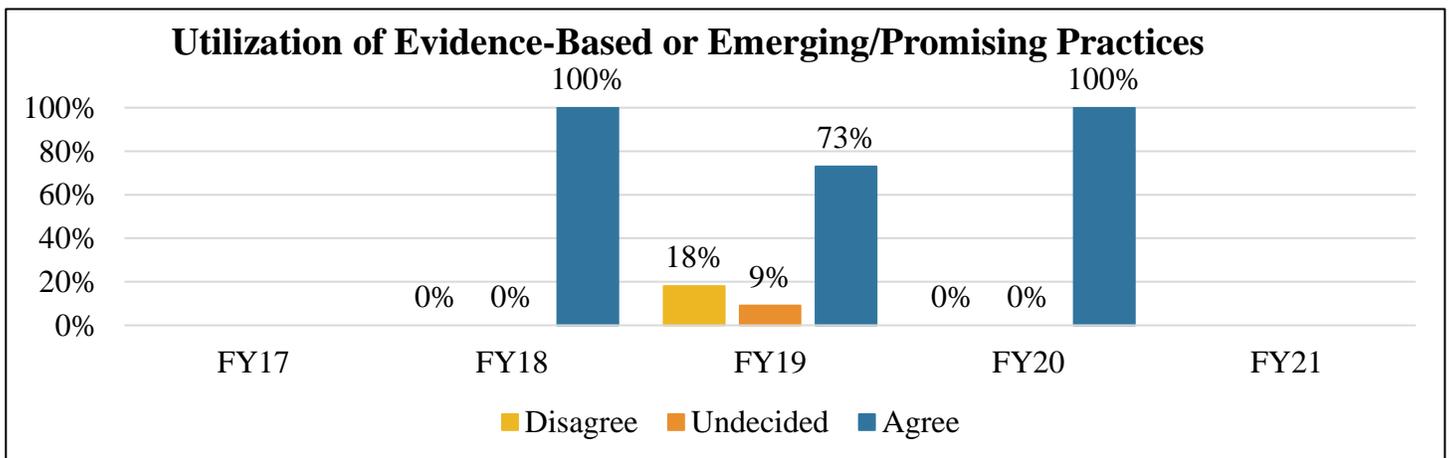
**Agency Responsivity:** This agency is responsive to the needs within the community

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	17%	0%	
Undecided		0%	0%	0%	
Agree		100%	83%	100%	
<b>Total Responses</b>			<b>5</b>	<b>12</b>	<b>8</b>



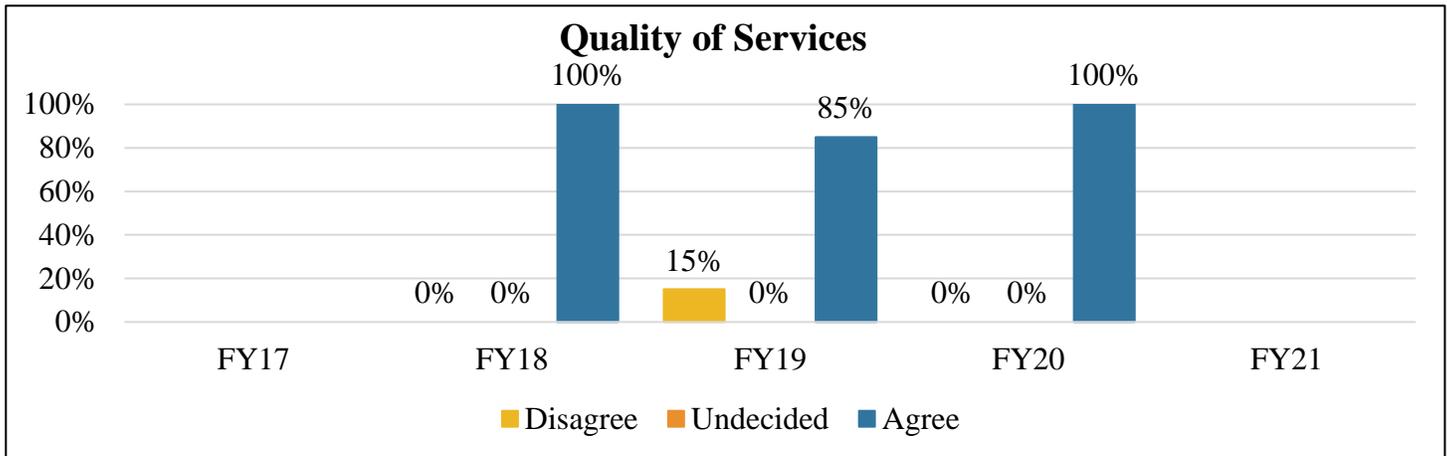
**Staff Communication:** Staff actively communicate regarding the client's treatment

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	15%	0%	
Undecided		0%	8%	0%	
Agree		100%	77%	100%	
<b>Total Responses</b>			<b>5</b>	<b>13</b>	<b>8</b>



**Utilization of Evidence-Based or Emerging/Promising Practices:** This agency utilizes Evidence-Based or Emerging/Promising Practices

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	18%	0%	
Undecided		0%	9%	0%	
Agree		100%	73%	100%	
<b>Total Responses</b>			<b>5</b>	<b>11</b>	<b>8</b>



**Quality of Services:** This agency provides quality services

	FY17	FY18	FY19	FY20	FY21
Disagree	Not Collected	0%	15%	0%	
Undecided		0%	0%	0%	
Agree		100%	85%	100%	
<b>Total Responses</b>		<b>5</b>	<b>13</b>	<b>8</b>	

## Stakeholder Survey Feedback

**Please give examples to support your ratings in the above questions:**

- *Access to services is appropriate.*
- *This facility is great to work with on a professional level and the clients we receive from this facility speak very highly of their experience in the program.*
- *Have found staff to be responsive and highly professional.*
- *The staff are easy to work with and they provide excellent services*
- *Keystone is very responsive to our needs and they go the extra step to assist our clients. I receive positive*

**What does this agency do well?**

- *Clinical services, strong client engagement*
- *Client care.*
- *Detox and treatment.*
- *Communication on referrals.*
- *Everything.*

**What suggestions would you make for this agency to improve services?**

- *Keystone is a top-notch provider.*

**Additional Information:**

- *Very pleasant and professional staff to work with.*

## Substance Use Disorder (SUD) Treatment Services Profile Bowling Green Inn dba Keystone Treatment Center

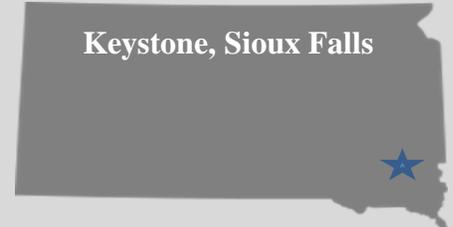
Printed September 2020

### Fiscal Year 2020 (FY20) Program Activity

In FY20, Keystone Treatment Center primarily provided outpatient, medically-monitored intensive inpatient, and intensive methamphetamine treatment services. Keystone served approximately 600 individuals in SUD treatment services.

This profile page reflects adult and youth clients who were publicly funded in FY20, which runs from June 2019-May 2020. This does not include clients who received targeted services for justice-involved individuals.

Keystone, Sioux Falls



### Clients Served

	Agency	State
--	--------	-------

All Clients Served*	578	12,678
Adults	514	11,870
Youth	64	808
Publicly Funded**	578	11,693
Adults	514	10,931
Youth	64	762

\*All clients served includes the following funding sources: private pay, insurance, and other funding sources.

\*\* Publicly funded includes only clients served through state and federal funding, including Medicaid.

### Demographic Information

The demographic information includes all clients funded through state and federal funds, including Medicaid.

Age	Agency	State Pop.
18 and below	11%	24%
19 to 64	88%	58%
65 and above	1%	17%

Race	Agency	State Pop.
White	67%	85%
Black or African American	4%	2%
American Indian and Alaska Native	20%	9%
Asian	0.2%	2%
Native Hawaiian and Other Pacific Islander	0%	0%
Two or More Races	6%	2%
Other	2%	NA



 Bowling Green Inn dba Keystone Treatment Center is considered deemed status. Keystone will renew its certification with the state in September of 2021. They will also renew their certification with the state for their PRTF services in June 2020.

[Page intentionally left blank]

# Adult SUD Treatment Services

[Page intentionally left blank]

# Adult SUD Treatment Services

## Program Outcomes for SUD Treatment Services

The DBH accredits and contracts with SUD treatment agencies across the state to provide quality treatment services to adults. The information below includes clients in Outpatient Treatment Services, which includes Level 0.5 Early Intervention, Level 1.0 Outpatient, 2.1 Intensive Outpatient Treatment Services, Level 3.7 Medically-Monitored Intensive Inpatient Treatment Services (3.7 Inpatient Treatment Services), and Intensive Methamphetamine Treatment Services (IMT).

## Outcome Tool Return Rate Information for SUD Treatment Services

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

SUD Treatment Return Rates	FY17	FY18	FY19	FY20	FY21
<b>Initial Outcome Tool Return Rate</b>					
# of Admissions	287	301	344	477	
# of Tools Submitted	79	104	301	291	
<b>Return Rate</b>	<b>28%</b>	<b>35%</b>	<b>88%</b>	<b>61%</b>	
Target Return Rate	60%	60%	60%	60%	
<b>Discharge Outcome Tool Return Rate</b>					
# of Successful Discharges	165	187	212	330	
# of Tools Submitted	24	65	49	125	
<b>Return Rate</b>	<b>15%</b>	<b>35%</b>	<b>23%</b>	<b>38%</b>	
Target Return Rate	60%	60%	60%	60%	

## Discharge Reasons for SUD Treatment Services

This information is collected in the State Treatment Activity Reporting System (STARS) for clients discharged from SUD treatment services.

SUD Treatment Discharge Reasons	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Treatment Completed	61%	65%	59%	72%	
Left Against Professional Advice	23%	24%	23%	16%	
Terminated by Facility	6%	4%	10%	5%	
Transferred to Another Facility or Program	6%	4%	3%	4%	
Incarcerated	4%	2%	2%	2%	
Other	0%	1%	3%	1%	
<b>State Average</b>					
Treatment Completed	69%	71%	73%	75%	
Left Against Professional Advice	14%	15%	12%	12%	
Terminated by Facility	6%	5%	5%	4%	
Transferred to Another Facility or Program	4%	3%	4%	4%	
Incarcerated	3%	3%	3%	2%	
Other	4%	4%	4%	4%	

# Adult SUD Treatment Services

## Primary Diagnostic Information for SUD Treatment Services

The DBH monitors data and outcomes for publicly funded behavioral health treatment services. The table below reflects information entered into STARS by contracted providers for publicly funded clients receiving SUD treatment services. This does not include individuals who received only an assessment or justice-involved individuals.

Primary SUD Diagnosis	FY17	FY18	FY19	FY20	FY21
Number/Percent of Clients with a Primary Alcohol Use Disorder	150 48%	151 45%	175 52%	307 30%	
Number/Percent of Clients with a Primary Cannabis Use Disorder	45 14%	26 8%	35 10%	86 15%	
Number/Percent of Clients with a Primary Amphetamine Use Disorder	87 28%	130 38%	111 33%	165 29%	
Number/Percent of Clients with a Primary Opioid Use Disorder	29 9%	26 8%	15 4%	12 2%	
Number/Percent of Clients with a Primary Other Substance Use Disorder	4 1%	6 2%	2 1%	5 1%	

## Impact of SUD Treatment Services

Impact of treatment services is measured by surveying client perception of the quality of services received including the following: general satisfaction with services, access to services, quality and appropriateness of services, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning. Impact of treatment services is relevant because clients who feel empowered, motivated, have positive family relationships, and feel they have the ability to change may be more likely to have positive treatment outcomes.

The following information represents data from those clients who agreed or strongly agreed at the time of successful discharge.

**General Satisfaction with Services:** Overall satisfaction with treatment services received

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	100%	100%	97%	
State Average	94%	95%	95%	94%	

**Access to Services:** Perception of the ease and convenience of treatment services received

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	100%	100%	96%	
State Average	90%	92%	92%	93%	

**Quality and Appropriateness of Services:** Perception of the quality and appropriateness of treatment services received

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	100%	97%	97%	
State Average	93%	94%	94%	95%	

# Adult SUD Treatment Services

**Outcome of Services:** Perception of treatment outcomes as a result of services received

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	86%	100%	87%	93%	
State Average	90%	91%	91%	91%	

**Participation in Treatment Planning:** Perception of participation in treatment planning

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	100%	95%	93%	
State Average	91%	91%	93%	93%	

The following two sections include data at admission into services and at successful discharge from services as a means to demonstrate improvement in social connectedness and functioning.

**Social Connectedness:** Perception of their support system in the community at...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	70%	71%	65%	66%	
Discharge	87%	82%	90%	89%	
<b>State Average</b>					
Admission	73%	74%	74%	74%	
Discharge	85%	86%	86%	88%	

**Functioning:** Perception of their mental health and social well-being at...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	64%	59%	63%	63%	
Discharge	93%	100%	92%	93%	
<b>State Average</b>					
Admission	71%	73%	72%	71%	
Discharge	91%	93%	92%	93%	

## Utilization of High Cost Services for SUD Treatment Services

High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, detoxification services, inpatient substance use disorder treatment services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of client utilization of high cost services. Data from FY17 and June through December FY18 are not reported due to a change in the reporting process. The following section includes data at admission into services and at successful discharge from services.

**Illness, Injury, or Surgery:** Clients who reported night(s) spent in a facility for illness, injury, or surgery within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	24%	12%	10%	
Discharge	-	6%	0%	3%	
<b>State Average</b>					
Admission	-	10%	9%	8%	
Discharge	-	8%	5%	5%	

# Adult SUD Treatment Services

**Emergency Department:** Clients who reported emergency department visit(s) within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	19%	28%	24%	
Discharge	-	18%	3%	7%	
<b>State Average</b>					
Admission	-	12%	11%	12%	
Discharge	-	9%	6%	6%	

**Hospital Admissions for Mental Health Care:** Clients who reported hospital admission(s) for mental health care within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	18%	22%	18%	
Discharge	-	11%	0%	10%	
<b>State Average</b>					
Admission	-	9%	9%	10%	
Discharge	-	7%	6%	7%	

**Detoxification Services:** Clients who reported night(s) spent in a facility for detoxification within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	23%	68%	56%	
Discharge	-	22%	0%	32%	
<b>State Average</b>					
Admission	-	17%	18%	19%	
Discharge	-	16%	9%	11%	

**Inpatient Substance Use Disorder Treatment Services:** Clients who reported inpatient treatment services for substance use disorders within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	14%	16%	51%	
Discharge	-	22%	0%	35%	
<b>State Average</b>					
Admission	-	17%	16%	16%	
Discharge	-	33%	22%	21%	

**Correctional Facility:** Clients who reported night(s) spent in a correctional facility within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	50%	35%	41%	
Discharge	-	22%	10%	8%	
<b>State Average</b>					
Admission	-	51%	43%	42%	
Discharge	-	36%	23%	19%	

# Adult SUD Treatment Services

## Quality of Life Information for SUD Treatment Services

Quality of life is measured in several key life domains including the following: general health, suicide attempts, employment status, homelessness, and other domains as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services. The following section includes data at admission into services and at successful discharge from services.

**General Health:** Clients who reported their general health as good, very good, or excellent at...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	63%	78%	72%	72%	
Discharge	94%	94%	91%	93%	
<b>State Average</b>					
Admission	83%	80%	80%	80%	
Discharge	91%	91%	90%	92%	

Data from FY17 and June through December FY18 are not reported for suicide attempt(s) due to a change in the reporting process.

**Suicide Attempts:** Clients who reported suicide attempt(s) within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	10%	17%	16%	
Discharge	-	11%	3%	3%	
<b>State Average</b>					
Admission	-	12%	11%	11%	
Discharge	-	9%	5%		

**Employment Status:** Adult and youth clients who reported employment at...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	28%	25%	20%	21%	
Discharge	56%	31%	30%	32%	
<b>State Average</b>					
Admission	46%	33%	34%	33%	
Discharge	55%	44%	46%	45%	

Federally Required; Due to STARS limitations, both adult and youth population are included; Discharge data includes successful and unsuccessful discharges

**Homelessness:** Clients who reported homelessness at...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	1%	4%	7%	6%	
Discharge	5%	13%	12%	10%	
<b>State Average</b>					
Admission	3%	7%	5%	7%	
Discharge	4%	10%	12%	14%	

Federally Required; Discharge data includes successful and unsuccessful discharges

# Adult SUD Treatment Services

**Missing School/Work:** Clients who reported missing school/work due to their substance use within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	50%	14%	38%	39%	
Discharge	13%	9%	7%	11%	
<b>State Average</b>					
Admission	23%	21%	22%	23%	
Discharge	10%	6%	5%	7%	

**Ability to Control Use:** Clients who reported the ability to control their substance use...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Before Program	31%	36%	28%	25%	
End of Program	100%	95%	98%	100%	
<b>State Average</b>					
Before Program	39%	38%	39%	38%	
End of Program	98%	98%	98%	98%	

**Motivation to Not Use Substances:** Clients who reported motivation to not use substances at...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	59%	56%	60%	53%	
Discharge	98%	88%	96%	89%	
<b>State Average</b>					
Admission	68%	49%	65%	63%	
Discharge	87%	79%	87%	88%	

**Engagement in Treatment Services:** Clinicians who reported clients had positive or optimal engagement in treatment services at...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	85%	73%	34%	15%	
Discharge	100%	100%	100%	98%	
<b>State Average</b>					
Admission	51%	46%	42%	44%	
Discharge	83%	81%	81%	83%	

## Public Safety Information for SUD Treatment Services

Public safety information includes history of arrest and trouble as a result of substance use. Reductions in these areas may indicate how clients are able to positively contribute to their families and communities. The following section includes data at admission into services and at successful discharge from services.

**History of Arrest:** Clients who reported arrest(s) within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	9%	9%	9%	12%	
Discharge	2%	4%	3%	4%	
<b>State Average</b>					
Admission	14%	18%	15%	14%	
Discharge	15%	11%	11%	9%	

*Federally Required; Discharge data includes successful and unsuccessful discharges*

**Trouble as a Result of Substance Use:** Clients who reported getting in trouble at home, school, work, or in the community as a result of substance use within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	47%	29%	46%	48%	
Discharge	13%	12%	9%	14%	
<b>State Average</b>					
Admission	29%	30%	31%	32%	
Discharge	12%	8%	8%	8%	

[Page intentionally left blank]

# Outpatient Treatment Services

[Page intentionally left blank]

# Adult SUD Treatment Services

## Program Outcomes for Outpatient Treatment Services

Outpatient Treatment Services include the following: Level 0.5 Early Intervention, Level 1.0 Outpatient, and Level 2.1 Intensive Outpatient Treatment Services. These services provide outpatient counseling to individuals diagnosed with substance use disorders.

### Outcome Tool Return Rate Information for Outpatient Treatment Services

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

Outpatient Treatment Return Rates	FY17	FY18	FY19	FY20	FY21
<b>Initial Outcome Tool Return Rate</b>					
# of Admissions	89	78	93	99	
# of Tools Submitted	67	69	86	89	
<b>Return Rate</b>	<b>75%</b>	<b>88%</b>	<b>92%</b>	<b>90%</b>	
Target Return Rate	60%	60%	60%	60%	
<b>Discharge Outcome Tool Return Rate</b>					
# of Successful Discharges	44	62	54	68	
# of Tools Submitted	18	57	40	39	
<b>Return Rate</b>	<b>41%</b>	<b>92%</b>	<b>74%</b>	<b>57%</b>	
Target Return Rate	60%	60%	60%	60%	

### Discharge Reasons for Outpatient Treatment Services

This information is collected in the State Treatment Activity Reporting System (STARS) for clients discharged from outpatient treatment services.

Outpatient Treatment Discharge Reasons	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Treatment Completed	43%	48%	45%	52%	
Left Against Professional Advice	32%	34%	17%	20%	
Terminated by Facility	5%	5%	25%	13%	
Transferred to Another Facility or Program	10%	5%	4%	6%	
Incarcerated	9%	6%	5%	8%	
Other	1%	2%	5%	2%	
<b>State Average</b>					
Treatment Completed	43%	45%	44%	46%	
Left Against Professional Advice	29%	30%	27%	27%	
Terminated by Facility	7%	7%	9%	8%	
Transferred to Another Facility or Program	6%	5%	5%	5%	
Incarcerated	7%	5%	5%	4%	
Other	8%	8%	10%	11%	

## Impact of Outpatient Treatment Services

Impact of treatment services is measured by surveying client perception of the quality of services received including the following: general satisfaction with services, access to services, quality and appropriateness of services, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning. Impact of treatment services is relevant because clients who feel empowered, motivated, have positive family relationships, and feel they have the ability to change may be more likely to have positive treatment outcomes.

The following information represents data from those clients who agreed or strongly agreed at the time of successful discharge.

**General Satisfaction with Services:** Overall satisfaction with treatment services received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	100%	100%	97%	
State Average	94%	94%	96%	96%	

**Access to Services:** Perception of the ease and convenience of treatment services received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	100%	100%	97%	
State Average	91%	94%	93%	95%	

**Quality and Appropriateness of Services:** Perception of the quality and appropriateness of treatment services received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	100%	97%	97%	
State Average	93%	95%	95%	96%	

**Outcome of Services:** Perception of treatment outcomes as a result of services received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	88%	100%	90%	94%	
State Average	90%	92%	91%	93%	

**Participation in Treatment Planning:** Perception of participation in treatment planning

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	100%	93%	94%	
State Average	92%	94%	94%	94%	

The following two sections include data at admission into services and at successful discharge from services as a means to demonstrate improvement in social connectedness and functioning.

**Social Connectedness:** Perception of their support system in the community at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	77%	71%	69%	70%	
Discharge	89%	82%	90%	91%	
<b>State Average</b>					
Admission	76%	76%	78%	78%	
Discharge	87%	89%	89%	90%	

# Adult SUD Treatment Services

**Functioning:** Perception of their mental health and social well-being at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	74%	59%	70%	73%	
Discharge	100%	100%	97%	97%	
<b>State Average</b>					
Admission	75%	75%	76%	77%	
Discharge	92%	93%	93%	94%	

## Utilization of High Cost Services for Outpatient Treatment Services

High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, detoxification services, inpatient substance use disorder treatment services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of client utilization of high cost services. Data from FY17 and June through December FY18 are not reported due to a change in the reporting process. The following section includes data at admission into services and at successful discharge from services.

**Illness, Injury, or Surgery:** Clients who reported night(s) spent in a facility for illness, injury, or surgery within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	24%	2%	4%	
Discharge	-	6%	0%	0%	
<b>State Average</b>					
Admission	-	9%	8%	7%	
Discharge	-	8%	4%	4%	

**Emergency Department:** Clients who reported emergency department visit(s) within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	19%	17%	13%	
Discharge	-	19%	3%	0%	
<b>State Average</b>					
Admission	-	10%	9%	8%	
Discharge	-	4%	3%	3%	

**Hospital Admissions for Mental Health Care:** Clients who reported hospital admission(s) for mental health care within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	18%	12%	8%	
Discharge	-	12%	0%	0%	
<b>State Average</b>					
Admission	-	6%	7%	7%	
Discharge	-	4%	2%	3%	

# Adult SUD Treatment Services

**Detoxification Services:** Clients who reported night(s) spent in a facility for detoxification within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	23%	14%	14%	
Discharge	-	24%	0%	0%	
<b>State Average</b>					
Admission	-	13%	12%	11%	
Discharge	-	8%	4%	3%	

**Inpatient Substance Use Disorder Treatment Services:** Clients who reported inpatient treatment services for substance use disorders within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	14%	6%	2%	
Discharge	-	24%	0%	6%	
<b>State Average</b>					
Admission	-	12%	11%	11%	
Discharge	-	8%	7%	6%	

**Correctional Facility:** Clients who reported night(s) spent in a correctional facility within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	50%	13%	7%	
Discharge	-	24%	3%	0%	
<b>State Average</b>					
Admission	-	50%	42%	38%	
Discharge	-	33%	22%	17%	

## Quality of Life Information for Outpatient Treatment Services

*Quality of life is measured in several key life domains including the following: general health, suicide attempts, employment status, homelessness, and other domains as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services. The following section includes data at admission into services and at successful discharge from services.*

**General Health:** Clients who reported their general health as good, very good, or excellent at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	73%	79%	78%	79%	
Discharge	90%	94%	92%	95%	
<b>State Average</b>					
Admission	86%	83%	83%	83%	
Discharge	91%	93%	91%	93%	

# Adult SUD Treatment Services

Data from FY17 and June through December FY18 are not reported for suicide attempt(s) due to a change in the reporting process.

**Suicide Attempts:** Clients who reported suicide attempt(s) within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	10%	13%	7%	
Discharge	-	12%	3%	0%	
<b>State Average</b>					
Admission	-	9%	9%	7%	
Discharge	-	4%	3%	3%	

**Employment Status:** Adult and youth clients who reported employment at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	42%	33%	29%	29%	
Discharge	49%	54%	52%	57%	
<b>State Average</b>					
Admission	45%	42%	43%	44%	
Discharge	56%	53%	53%	55%	

Federally Required; Due to STARS limitations, both adult and youth population are included; Discharge data includes successful and unsuccessful discharges

**Homelessness:** Clients who reported homelessness at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	1%	2%	8%	3%	
Discharge	5%	12%	11%	8%	
<b>State Average</b>					
Admission	3%	4%	3%	4%	
Discharge	3%	6%	7%	9%	

Federally Required; Discharge data includes successful and unsuccessful discharges

**Missing School/Work:** Clients who reported missing school/work due to their substance use within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	31%	15%	21%	22%	
Discharge	0%	10%	9%	5%	
<b>State Average</b>					
Admission	18%	19%	18%	17%	
Discharge	7%	4%	4%	4%	

# Adult SUD Treatment Services

**Ability to Control Use:** Clients who reported the ability to control their substance use...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Before Program	44%	39%	32%	28%	
End of Program	100%	98%	97%	100%	
<b>State Average</b>					
Before Program	47%	43%	43%	44%	
End of Program	98%	98%	98%	99%	

**Motivation to Not Use Substances:** Clients who reported motivation to not use substances at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	69%	58%	65%	64%	
Discharge	98%	90%	97%	88%	
<b>State Average</b>					
Admission	70%	54%	70%	70%	
Discharge	88%	82%	90%	91%	

**Engagement in Treatment Services:** Clinicians who reported clients had positive or optimal engagement in treatment services at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	89%	73%	38%	28%	
Discharge	100%	100%	100%	100%	
<b>State Average</b>					
Admission	52%	48%	46%	48%	
Discharge	86%	83%	84%	87%	

## Public Safety Information for Outpatient Treatment Services

*Public safety information includes history of arrest and trouble as a result of substance use. Reductions in these areas may indicate how clients are able to positively contribute to their families and communities. The following section includes data at admission into services and at successful discharge from services.*

**History of Arrest:** Clients who reported arrest(s) within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	33%	20%	13%	17%	
Discharge	14%	9%	7%	7%	
<b>State Average</b>					
Admission	10%	17%	15%	14%	
Discharge	17%	13%	12%	10%	

*Federally Required; Discharge data includes successful and unsuccessful discharges*

# Adult SUD Treatment Services

**Trouble as a Result of Substance Use:** Clients who reported getting in trouble at home, school, work, or in the community as a result of substance use within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	42%	29%	34%	30%	
Discharge	0%	13%	11%	7%	
<b>State Average</b>					
Admission	25%	27%	27%	26%	
Discharge	10%	5%	5%	5%	

[Page intentionally left blank]

# Level 3.7 Medically-Monitored Intensive Inpatient Treatment Services

[Page intentionally left blank]

## Program Outcomes for Level 3.7 Medically-Monitored Intensive Inpatient Treatment Services

Level 3.7 Medically-Monitored Intensive Inpatient Treatment Services (Inpatient Treatment Services) provide residential treatment for individuals with moderate to severe substance use disorders.

### Outcome Tool Return Rate Information for Inpatient Treatment Services

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

Inpatient Treatment Return Rates	FY17	FY18	FY19	FY20	FY21
<b>Initial Outcome Tool Return Rate</b>					
# of Admissions	198	223	186	341	
# of Tools Submitted	12	27	164	193	
<b>Return Rate</b>	<b>6%</b>	<b>12%</b>	<b>88%</b>	<b>57%</b>	
Target Return Rate	60%	60%	60%	60%	
<b>Discharge Outcome Tool Return Rate</b>					
# of Successful Discharges	121	125	150	241	
# of Tools Submitted	6	1	1	70	
<b>Return Rate</b>	<b>5%</b>	<b>1%</b>	<b>1%</b>	<b>29%</b>	
Target Return Rate	60%	60%	60%	60%	

### Discharge Reasons for Inpatient Treatment Services

This information is collected in the State Treatment Activity Reporting System (STARS) for clients discharged from inpatient treatment services.

Inpatient Treatment Discharge Reasons	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Treatment Completed	78%	76%	78%	81%	
Left Against Professional Advice	18%	16%	17%	14%	
Terminated by Facility	1%	4%	2%	2%	
Transferred to Another Facility or Program	2%	3%	3%	3%	
Incarcerated	0%	0%	0%	0%	
Other	0%	1%	1%	1%	
<b>State Average</b>					
Treatment Completed	75%	73%	77%	76%	
Left Against Professional Advice	18%	18%	17%	17%	
Terminated by Facility	4%	5%	2%	4%	
Transferred to Another Facility or Program	2%	3%	2%	2%	
Incarcerated	1%	1%	1%	0%	
Other	0%	1%	1%	1%	

## Impact of Inpatient Treatment Services

*Impact of treatment services is measured by surveying client perception of the quality of services received including the following: general satisfaction with services, access to services, quality and appropriateness of services, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning. Impact of treatment services is relevant because clients who feel empowered, motivated, have positive family relationships, and feel they have the ability to change may be more likely to have positive treatment outcomes.*

*The following information represents data from those clients who agreed or strongly agreed at the time of successful discharge.*

### General Satisfaction with Services: Overall satisfaction with treatment services received

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	-	-	97%	
State Average	93%	97%	95%	95%	

### Access to Services: Perception of the ease and convenience of treatment services received

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	-	-	93%	
State Average	91%	88%	91%	92%	

### Quality and Appropriateness of Services: Perception of the quality and appropriateness of treatment services received

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	-	-	95%	
State Average	93%	94%	94%	94%	

### Outcome of Services: Perception of treatment outcomes as a result of services received

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	83%	-	-	92%	
State Average	88%	88%	88%	88%	

### Participation in Treatment Planning: Perception of participation in treatment planning

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	-	-	91%	
State Average	91%	92%	93%	94%	

*The following two sections include data at admission into services and at successful discharge from services as a means to demonstrate improvement in social connectedness and functioning.*

### Social Connectedness: Perception of their support system in the community at...

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	77%	-	64%	64%	
Discharge	89%	-	-	85%	
<b>State Average</b>					
Admission	62%	59%	64%	66%	
Discharge	82%	78%	81%	83%	

# Adult SUD Treatment Services

**Functioning:** Perception of their mental health and social well-being at...

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	27%	-	59%	58%	
Discharge	83%	-	-	91%	
<b>State Average</b>					
Admission	45%	53%	53%	54%	
Discharge	89%	94%	92%	91%	

## Utilization of High Cost Services for Inpatient Treatment Services

*High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, detoxification services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of client utilization of high cost services. Data from FY17 and June through December FY18 are not reported due to a change in the reporting process. The following section includes data at admission into services and at successful discharge from services.*

**Illness, Injury, or Surgery:** Clients who reported night(s) spent in a facility for illness, injury, or surgery within 30 days of...

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	15%	13%	
Discharge	-	-	-	6%	
<b>State Average</b>					
Admission	-	15%	13%	14%	
Discharge	-	12%	11%	10%	

**Emergency Department:** Clients who reported emergency department visit(s) within 30 days of...

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	33%	29%	
Discharge	-	-	-	12%	
<b>State Average</b>					
Admission	-	25%	23%	25%	
Discharge	-	23%	24%	16%	

**Hospital Admissions for Mental Health Care:** Clients who reported hospital admission(s) for mental health care within 30 days of...

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	27%	22%	
Discharge	-	-	-	19%	
<b>State Average</b>					
Admission	-	17%	19%	19%	
Discharge	-	20%	19%	21%	

# Adult SUD Treatment Services

**Detoxification Services:** Clients who reported night(s) spent in a facility for detoxification within 30 days of...

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	94%	76%	
Discharge	-	-	-	52%	
<b>State Average</b>					
Admission	-	28%	51%	48%	
Discharge	-	38%	31%	34%	

**Correctional Facility:** Clients who reported night(s) spent in a correctional facility within 30 days of...

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	37%	42%	
Discharge	-	-	-	6%	
<b>State Average</b>					
Admission	-	45%	40%	43%	
Discharge	-	47%	42%	34%	

## Quality of Life Information for Inpatient Treatment Services

*Quality of life is measured in several key life domains including the following: general health, suicide attempts, employment status, homelessness, and other domains as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services. The following section includes data at admission into services and at successful discharge from services.*

**General Health:** Clients who reported their general health as good, very good, or excellent at...

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	27%	50%	68%	70%	
Discharge	100%	-	100%	95%	
<b>State Average</b>					
Admission	63%	60%	64%	67%	
Discharge	92%	87%	87%	91%	

*Data from FY17 and June through December FY18 are not reported for suicide attempt(s) due to a change in the reporting process.*

**Suicide Attempts:** Clients who reported suicide attempt(s) within 30 days of...

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	17%	18%	
Discharge	-	-	-	6%	
<b>State Average</b>					
Admission	-	28%	18%	20%	
Discharge	-	24%	13%	13%	

# Adult SUD Treatment Services

**Employment Status:** Adult and youth clients who reported employment at...

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	13%	18%	16%	20%	
Discharge	62%	14%	16%	18%	
<b>State Average</b>					
Admission	43%	11%	12%	14%	
Discharge	65%	9%	11%	12%	

*Federally Required; Due to STARS limitations, both adult and youth population are included; Discharge data includes successful and unsuccessful discharges*

**Homelessness:** Clients who reported homelessness at...

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	3%	6%	7%	7%	
Discharge	16%	14%	10%	9%	
<b>State Average</b>					
Admission	6%	13%	7%	14%	
Discharge	16%	13%	11%	13%	

*Federally Required; Discharge data includes successful and unsuccessful discharges*

**Missing School/Work:** Clients who reported missing school/work due to their substance use within 30 days of...

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	70%	-	49%	46%	
Discharge	33%	-	-	18%	
<b>State Average</b>					
Admission	47%	39%	42%	42%	
Discharge	17%	11%	9%	13%	

**Ability to Control Use:** Clients who reported the ability to control their substance use...

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Before Program	9%	-	-	28%	
End of Program	100%	-	-	100%	
<b>State Average</b>					
Before Program	23%	29%	31%	30%	
End of Program	99%	98%	98%	97%	

# Adult SUD Treatment Services

**Motivation to Not Use Substances:** Clients who reported motivation to not use substances at...

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	36%	-	56%	47%	
Discharge	100%	-	-	89%	
<b>State Average</b>					
Admission	50%	25%	46%	42%	
Discharge	86%	65%	79%	81%	

**Engagement in Treatment Services:** Clinicians who reported clients had positive or optimal engagement in treatment services at...

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	64%	50%	25%	7%	
Discharge	100%	-	-	97%	
<b>State Average</b>					
Admission	24%	32%	27%	34%	
Discharge	70%	73%	71%	74%	

## Public Safety Information for Inpatient Treatment Services

*Public safety information includes history of arrest and trouble as a result of substance use. Reductions in these areas may indicate how clients are able to positively contribute to their families and communities. The following section includes data at admission into services and at successful discharge from services.*

**History of Arrest:** Clients who reported arrest(s) within 30 days of...

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	5%	4%	6%	8%	
Discharge	1%	0%	0%	0%	
<b>State Average</b>					
Admission	13%	9%	11%	11%	
Discharge	3%	2%	2%	1%	

*Federally Required; Discharge data includes successful and unsuccessful discharges*

**Trouble as a Result of Substance Use:** Clients who reported getting in trouble at home, school, work, or in the community as a result of substance use within 30 days of...

Inpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	64%	50%	54%	56%	
Discharge	33%	-	-	23%	
<b>State Average</b>					
Admission	50%	51%	49%	53%	
Discharge	20%	15%	13%	16%	

# Intensive Methamphetamine Treatment (IMT) Services

[Page intentionally left blank]

# Adult SUD Treatment Services

## Program Outcomes for IMT Services

*Intensive Methamphetamine Treatment (IMT) services support treatment for individuals with severe methamphetamine use disorder. IMT services offer long-term treatment with multiple entry points into services to address the needs of each individual.*

### Outcome Tool Return Rate Information for IMT Services

*Starting in FY19, the DBH set a goal of a 100% outcome tool return rate for IMT services.*

IMT Return Rates	FY17	FY18	FY19	FY20	FY21
<b>Initial Outcome Tool Return Rate</b>					
# of Admissions	-	44	65	37	
# of Tools Submitted	-	8	51	9	
<b>Return Rate</b>	-	<b>18%</b>	<b>78%</b>	<b>24%</b>	
Target Return Rate	-	60%	100%	100%	
<b>Discharge Outcome Tool Return Rate</b>					
# of Successful Discharges	-	15	8	21	
# of Tools Submitted	-	7	8	16	
<b>Return Rate</b>	-	<b>47%</b>	<b>100%</b>	<b>76%</b>	
Target Return Rate	-	60%	100%	100%	

### Discharge Reasons for IMT Services

*This information is collected in STARS for clients discharged from IMT services. The DBH has set a benchmark of a 45% successful completion rate.*

IMT Discharge Reasons	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Treatment Completed	-	34%	19%	51%	
Left Against Professional Advice	-	39%	72%	5%	
Terminated by Facility	-	7%	2%	22%	
Transferred to Another Facility or Program	-	2%	2%	12%	
Incarcerated	-	11%	0%	5%	
Other	-	7%	5%	5%	
<b>State Average</b>					
Treatment Completed	-	41%	31%	35%	
Left Against Professional Advice	-	38%	51%	37%	
Terminated by Facility	-	6%	11%	5%	
Transferred to Another Facility or Program	-	3%	2%	17%	
Incarcerated	-	7%	2%	4%	
Other	-	4%	2%	3%	

## Impact of IMT Services

Impact of treatment services is measured by surveying client perception of the quality of services received including the following: general satisfaction with services, access to services, quality and appropriateness of services, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning. Impact of treatment services is relevant because clients who feel empowered, motivated, have positive family relationships, and feel they have the ability to change may be more likely to have positive treatment outcomes.

The following information represents data from those clients who agreed or strongly agreed at the time of successful discharge.

### General Satisfaction with Services: Overall satisfaction with treatment services received

IMT Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	100%	100%	
State Average	92%	75%	86%	92%	

### Access to Services: Perception of the ease and convenience of treatment services received

IMT Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	100%	100%	
State Average	85%	67%	89%	91%	

### Quality and Appropriateness of Services: Perception of the quality and appropriateness of treatment services received

IMT Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	100%	100%	
State Average	-	-	100%	100%	

### Outcome of Services: Perception of treatment outcomes as a result of services received

IMT Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	80%	95%	
State Average	92%	60%	89%	94%	

### Participation in Treatment Planning: Perception of participation in treatment planning

IMT Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	100%	100%	
State Average	100%	100%	91%	92%	

The following two sections include data at admission into services and at successful discharge from services as a means to demonstrate improvement in social connectedness and functioning.

### Social Connectedness: Perception of their support system in the community at...

IMT Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	50%	-	64%	80%	
Discharge	-	-	90%	100%	
<b>State Average</b>					
Admission	72%	63%	71%	75%	
Discharge	92%	67%	89%	94%	

# Adult SUD Treatment Services

**Functioning:** Perception of their mental health and social well-being at...

IMT Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	75%	-	57%	73%	
Discharge	-	-	80%	95%	
<b>State Average</b>					
Admission	74%	58%	70%	70%	
Discharge	92%	60%	91%	97%	

## Utilization of High Cost Services for IMT Services

High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, detoxification services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of client utilization of high cost services. Data from FY17 and June through December FY18 are not reported due to a change in the reporting process. The following section includes data at admission into services and at successful discharge from services.

**Illness, Injury, or Surgery:** Clients who reported night(s) spent in a facility for illness, injury, or surgery within 30 days of...

IMT Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	25%	8%	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	6%	12%	7%	
Discharge	-	17%	6%	1%	

**Emergency Department:** Clients who reported emergency department visit(s) within 30 days of...

IMT Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	29%	14%	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	26%	12%	11%	
Discharge	-	0%	6%	2%	

**Hospital Admissions for Mental Health Care:** Clients who reported hospital admission(s) for mental health care within 30 days of...

IMT Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	30%	17%	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	24%	9%	7%	
Discharge	-	0%	6%	1%	

# Adult SUD Treatment Services

**Detoxification Services:** Clients who reported night(s) spent in a facility for detoxification within 30 days of...

IMT Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	62%	53%	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	29%	18%	15%	
Discharge	-	0%	0%	6%	

**Correctional Facility:** Clients who reported night(s) spent in a correctional facility within 30 days of...

IMT Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	33%	50%	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	78%	66%	71%	
Discharge	-	50%	17%	5%	

## Quality of Life Information for IMT Services

*Quality of life is measured in several key life domains including the following: general health, suicide attempts, employment status, homelessness, and other domains as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services. The following section includes data at admission into services and at successful discharge from services.*

**General Health:** Clients who reported their general health as good, very good, or excellent at...

IMT Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	75%	100%	73%	67%	
Discharge	-	100%	73%	81%	
<b>State Average</b>					
Admission	78%	82%	79%	79%	
Discharge	85%	91%	90%	91%	

*Data from FY17 and June through December FY18 are not reported for suicide attempt(s) due to a change in the reporting process.*

**Suicide Attempts:** Clients who reported suicide attempt(s) within 30 days of...

IMT Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	38%	27%	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	28%	24%	19%	
Discharge	-	17%	0%	0%	

# Adult SUD Treatment Services

**Employment Status:** Clients who reported employment at...

IMT Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	11%	9%	7%	
Discharge	-	21%	24%	63%	
<b>State Average</b>					
Admission	-	24%	9%	7%	
Discharge	-	54%	43%	38%	

*Federally Required; Discharge data includes successful and unsuccessful discharges*

**Homelessness:** Clients who reported homelessness at...

IMT Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	16%	7%	11%	
Discharge	-	21%	24%	20%	
<b>State Average</b>					
Admission	-	20%	10%	13%	
Discharge	-	30%	41%	36%	

*Federally Required; Discharge data includes successful and unsuccessful discharges*

**Missing School/Work:** Clients who reported missing school/work due to their substance use within 30 days of...

IMT Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	50%	-	40%	33%	
Discharge	-	-	0%	0%	
<b>State Average</b>					
Admission	22%	20%	26%	27%	
Discharge	0%	4%	0%	1%	

**Ability to Control Use:** Clients who reported the ability to control their substance use...

IMT Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Before Program	-	-	11%	11%	
End of Program	-	50%	100%	100%	
<b>State Average</b>					
Before Program	35%	35%	28%	24%	
End of Program	92%	96%	100%	94%	

**Motivation to Not Use Substances:** Clients who reported motivation to not use substances at...

IMT Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	31%	0%	67%	73%	
Discharge	-	50%	90%	90%	
<b>State Average</b>					
Admission	81%	45%	59%	56%	
Discharge	81%	74%	92%	88%	

# Adult SUD Treatment Services

**Engagement in Treatment Services:** Clinicians who reported clients had positive or optimal engagement in treatment services at...

IMT Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	100%	100%	87%	53%	
Discharge	-	100%	100%	95%	
<b>State Average</b>					
Admission	89%	58%	43%	47%	
Discharge	92%	78%	75%	81%	

## Public Safety Information for IMT Services

Public safety information includes history of arrest and trouble as a result of substance use. Reductions in these areas may indicate how clients are able to positively contribute to their families and communities. The following section includes data at admission into services and at successful discharge from services.

**History of Arrest:** Clients who reported arrest(s) within 30 days of...

IMT Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	17%	10%	20%	
Discharge	-	16%	5%	20%	
<b>State Average</b>					
Admission	-	12%	16%	15%	
Discharge	-	11%	11%	10%	

*Federally Required; Discharge data includes successful and unsuccessful discharges*

**Trouble as a Result of Substance Use:** Clients who reported getting in trouble at home, school, work, or in the community as a result of substance use within 30 days of...

IMT Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	50%	-	47%	53%	
Discharge	-	-	0%	0%	
<b>State Average</b>					
Admission	25%	26%	21%	36%	
Discharge	0%	4%	0%	4%	

## Performance Measures for IMT Services

### Quality Assurance (QA) Reviews for Matrix Curriculum

The DBH QA team conducts reviews of Matrix facilitators to ensure curriculum fidelity. Facilitators are expected to operate at a proficient level as indicated by a score of at least 16 on a 20 point scale.

IMT QA Results	FY17	FY18	FY19	FY20	FY21
<b>Agency Average Score</b>	-	-	17	18	
Number of QAs Completed	-	-	2	1	
<b>State Average Score</b>	-	-	16.5/20	17/20	

[Page intentionally left blank]

# Youth SUD Treatment Services

[Page intentionally left blank]

## Program Outcomes for SUD Treatment Services

The DBH accredits and contracts with SUD treatment agencies across the state to provide quality treatment services to youth. The information below includes youth in Outpatient which includes Level 0.5 Early Intervention, Level 1.0 Outpatient, and Level 2.1 Intensive Outpatient Treatment Services and Psychiatric Residential Treatment Facility (PRTF) treatment services.

## Outcome Tool Return Rate Information for SUD Treatment Services

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

SUD Treatment Return Rates	FY17	FY18	FY19	FY20	FY21
<b>Initial Outcome Tool Return Rate</b>					
# of Admissions	-	48	53	69	
# of Tools Submitted	-	23	24	54	
<b>Return Rate</b>	-	<b>48%</b>	<b>45%</b>	<b>78%</b>	
Target Return Rate	-	60%	60%	60%	
<b>Discharge Outcome Tool Return Rate</b>					
# of Successful Discharges	-	32	40	39	
# of Tools Submitted	-	17	29	36	
<b>Return Rate</b>	-	<b>53%</b>	<b>73%</b>	<b>92%</b>	
Target Return Rate	-	60%	60%	60%	

## Discharge Reasons for SUD Treatment Services

This information is collected in the State Treatment Activity Reporting System (STARS) for youth discharged from SUD treatment services.

SUD Treatment Discharge Reasons	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Treatment Completed	-	64%	76%	68%	
Left Against Professional Advice	-	12%	0%	13%	
Terminated by Facility	-	18%	17%	15%	
Transferred to Another Facility or Program	-	4%	7%	2%	
Incarcerated	-	1%	0%	0%	
Other	-	0%	0%	2%	
<b>State Average</b>					
Treatment Completed	-	51%	56%	59%	
Left Against Professional Advice	-	24%	19%	16%	
Terminated by Facility	-	11%	8%	10%	
Transferred to Another Facility or Program	-	6%	9%	8%	
Incarcerated	-	2%	1%	1%	
Other	-	6%	8%	5%	

# Youth SUD Treatment Services

## Primary Diagnostic Information for SUD Treatment Services

The DBH monitors data and outcomes for publicly funded behavioral health treatment services. The table below reflects information entered into STARS by contracted providers for publicly funded youth receiving SUD treatment services. This does not include individuals who received only an assessment or youth who received targeted services for justice-involved youth.

Primary SUD Diagnosis	FY17	FY18	FY19	FY20	FY21
Number/Percent of Youth with a Primary Alcohol Use Disorder	33 52%	44 64%	17 47%	33 52%	
Number/Percent of Youth with a Primary Cannabis Use Disorder	25 39%	23 33%	14 39%	23 36%	
Number/Percent of Youth with a Primary Amphetamine Use Disorder	4 6%	1 1%	5 14%	7 11%	
Number/Percent of Youth with a Primary Opioid Use Disorder	0 0%	0 0%	0 0%	0 0%	
Number/Percent of Youth with a Primary Other Substance Use Disorder	2 3%	1 1%	1 3%	1 2%	

## Impact of SUD Treatment Services

Impact of treatment services is measured by surveying youth perception of the quality of services received including the following: general satisfaction with services, access to services, cultural sensitivity, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning. Impact of treatment services is relevant because youth who feel empowered, motivated, have positive family relationships, and feel they have the ability to change may be more likely to have positive treatment outcomes.

The following information represents data from those youth who agreed or strongly agreed at the time of successful discharge.

**General Satisfaction with Services:** Overall satisfaction with treatment services received

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	95%	95%	97%	
State Average	-	89%	95%	93%	

**Access to Services:** Perception of the ease and convenience of treatment services received

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	94%	86%	94%	
State Average	-	80%	81%	85%	

**Cultural Sensitivity:** Perception of staff sensitivity to cultural beliefs

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	95%	95%	97%	
State Average	-	89%	88%	88%	

# Youth SUD Treatment Services

**Outcome of Services:** Perception of treatment outcomes as a result of services received

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	80%	81%	88%	
State Average	-	82%	84%	83%	

**Participation in Treatment Planning:** Perception of participation in treatment planning

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	95%	95%	90%	
State Average	-	90%	91%	88%	

*The following two sections include data at admission into services and at successful discharge from services as a means to demonstrate improvement in social connectedness and functioning.*

**Social Connectedness:** Perception of their support system in the community at...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	89%	93%	84%	
Discharge	-	95%	100%	95%	
<b>State Average</b>					
Admission	-	79%	84%	82%	
Discharge	-	87%	95%	92%	

**Functioning:** Perception of their mental health and social well-being at...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	65%	62%	60%	
Discharge	-	83%	81%	85%	
<b>State Average</b>					
Admission	-	64%	67%	68%	
Discharge	-	82%	84%	83%	

## GAIN Short Screener (GAIN-SS) Scoring

*The GAIN-SS is used as a simple measure of change after intervals of a month or more. The following tables report the information gathered at admission into services and at successful discharge from services. These results can be used at the group level as an outcome measure by monitoring over time.*

**Internalizing Disorder:** Measures somatic complaints, depression, anxiety, trauma, suicide, and other serious mental illness at...

Internalizing Disorder Screener	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	87%	97%	84%	
Discharge	-	75%	68%	76%	
<b>State Average</b>					
Admission	-	68%	69%	69%	
Discharge	-	72%	67%	68%	

# Youth SUD Treatment Services

**Externalizing Disorder:** Measures attention deficits, hyperactivity, impulsivity, conduct problems, and/or other impulse control disorders at...

Externalizing Disorder Screener	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	78%	80%	72%	
Discharge	-	63%	68%	68%	
<b>State Average</b>					
Admission	-	64%	61%	61%	
Discharge	-	59%	51%	58%	

**Substance Disorder:** Measures SUD symptoms at...

Substance Disorder Screener	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	83%	63%	65%	
Discharge	-	13%	14%	8%	
<b>State Average</b>					
Admission	-	58%	51%	51%	
Discharge	-	10%	17%	15%	

**Crime/Violence:** Measures interpersonal violence, drug-related crimes, property crimes, and interpersonal/violent crimes at...

Crime/Violence Screener	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	52%	53%	40%	
Discharge	-	13%	5%	5%	
<b>State Average</b>					
Admission	-	41%	40%	38%	
Discharge	-	21%	12%	13%	

## Utilization of High Cost Services for SUD Treatment Services

*High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, inpatient substance use disorder treatment services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of youth utilization of high cost services. The following section includes data at admission into services and at successful discharge from services.*

**Illness, Injury, or Surgery:** Youth who reported night(s) spent in a facility for illness, injury, or surgery within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	11%	23%	15%	
Discharge	-	5%	10%	8%	
<b>State Average</b>					
Admission	-	13%	8%	7%	
Discharge	-	12%	9%	5%	

# Youth SUD Treatment Services

**Emergency Department:** Youth who reported emergency department visit(s) within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	25%	30%	17%	
Discharge	-	32%	41%	10%	
<b>State Average</b>					
Admission	-	20%	19%	17%	
Discharge	-	26%	22%	12%	

**Hospital Admissions for Mental Health Care:** Youth who reported hospital admission(s) for mental health care within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	29%	40%	24%	
Discharge	-	37%	33%	23%	
<b>State Average</b>					
Admission	-	18%	16%	15%	
Discharge	-	27%	15%	12%	

**Inpatient Substance Use Disorder Treatment Services:** Youth who reported inpatient treatment services for substance use disorders within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	71%	0%	58%	
Discharge	-	95%	100%	79%	
<b>State Average</b>					
Admission	-	25%	11%	9%	
Discharge	-	70%	8%	0%	

**Correctional Facility:** Youth who reported night(s) spent in a correctional facility within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	46%	38%	37%	
Discharge	-	58%	36%	18%	
<b>State Average</b>					
Admission	-	46%	41%	39%	
Discharge	-	60%	31%	20%	

# Youth SUD Treatment Services

## Quality of Life Information for SUD Treatment Services

Quality of life is measured in several key life domains including the following: general health, suicide attempts, employment status, homelessness, and other domains as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services. The following section includes data at admission into services and at successful discharge from services.

**General Health:** Youth who reported their general health as good, very good, or excellent at...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	71%	73%	77%	
Discharge	-	100%	100%	95%	
<b>State Average</b>					
Admission	-	83%	84%	85%	
Discharge	-	92%	95%	97%	

**Suicide Attempts:** Youth who reported suicide attempt(s) within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	21%	30%	5%	
Discharge	-	26%	32%	8%	
<b>State Average</b>					
Admission	-	25%	23%	24%	
Discharge	-	34%	32%	23%	

**Employment Status:** Adult and youth clients who reported employment at...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	25%	20%	21%	
Discharge	-	31%	30%	32%	
<b>State Average</b>					
Admission	-	33%	34%	33%	
Discharge	-	44%	46%	45%	

*Federally Required; Due to STARS limitations, both adult and youth population are included; Discharge data includes successful and unsuccessful discharges*

**Homelessness:** Youth who reported homelessness at...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	1%	0%	0%	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	0%	0%	1%	
Discharge	-	1%	1%	0%	

*Federally Required; Discharge data includes successful and unsuccessful discharges*

# Youth SUD Treatment Services

**Missing School/Work:** Youth who reported missing school/work due to their substance use within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	42%	67%	37%	
Discharge	-	12%	5%	10%	
<b>State Average</b>					
Admission	-	33%	31%	35%	
Discharge	-	19%	17%	18%	

**Ability to Control Use:** Youth who reported the ability to control their substance use...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Before Program	-	21%	24%	23%	
End of Program	-	88%	84%	88%	
<b>State Average</b>					
Before Program	-	21%	27%	25%	
End of Program	-	90%	92%	92%	

**Motivation to Not Use Substances:** Youth who reported motivation to not use substances at...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	29%	53%	46%	
Discharge	-	47%	76%	78%	
<b>State Average</b>					
Admission	-	30%	52%	54%	
Discharge	-	43%	69%	72%	

**Engagement in Treatment Services:** Clinicians who reported youth had positive or optimal engagement in treatment services at...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	33%	40%	35%	
Discharge	-	88%	82%	65%	
<b>State Average</b>					
Admission	-	35%	36%	32%	
Discharge	-	64%	68%	56%	

## Public Safety Information for SUD Treatment Services

Public safety information includes history of arrest and trouble as a result of substance use. Reductions in these areas may indicate how youth are able to positively contribute to their families and communities. The following section includes data at admission into services and at successful discharge from services.

**History of Arrest:** Youth who reported arrest(s) within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	19%	9%	10%	
Discharge	-	4%	0%	2%	
<b>State Average</b>					
Admission	-	29%	25%	25%	
Discharge	-	10%	8%	11%	

*Federally Required; Discharge data includes successful and unsuccessful discharges*

**Trouble as a Result of Substance Use:** Youth who reported getting in trouble at home, school, work, or in the community as a result of substance use within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	63%	67%	60%	
Discharge	-	6%	5%	5%	
<b>State Average</b>					
Admission	-	53%	53%	54%	
Discharge	-	23%	21%	20%	

## Family Outcome Tool Return Rate Information for SUD Treatment Services

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

SUD Treatment Return Rates	FY17	FY18	FY19	FY20	FY21
<b>Initial Outcome Tool Return Rate</b>					
# of Admissions	-	64	53	67	
# of Tools Submitted	-	20	18	34	
<b>Return Rate</b>	-	<b>31%</b>	<b>34%</b>	<b>51%</b>	
Target Return Rate	-	60%	60%	60%	
<b>Discharge Outcome Tool Return Rate</b>					
# of Successful Discharges	-	32	40	39	
# of Tools Submitted	-	17	17	29	
<b>Return Rate</b>	-	<b>53%</b>	<b>43%</b>	<b>74%</b>	
Target Return Rate	-	60%	60%	60%	

## Impact of SUD Treatment Services

Impact of treatment services is measured by surveying parent/guardian perception of the quality of services received including the following: general satisfaction with services, access to services, cultural sensitivity, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning.

The following information represents data from those parents/guardians who agreed or strongly agreed at the time of successful discharge.

**General Satisfaction with Services:** Parents/Guardians who reported overall satisfaction with treatment services their youth received

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	94%	91%	96%	
State Average	-	89%	93%	93%	

**Access to Services:** Parents/Guardians who reported the ease and convenience of treatment services their youth received

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	94%	76%	72%	
State Average	-	89%	87%	88%	

**Cultural Sensitivity:** Parent/Guardian perception of staff sensitivity to cultural beliefs

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	94%	89%	92%	
State Average	-	94%	94%	95%	

**Outcome of Services:** Parent/Guardian perception of treatment outcomes as a result of services their youth received

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	85%	76%	71%	
State Average	-	80%	77%	83%	

# Youth SUD Treatment Services

## Participation in Treatment Planning: Parent/Guardian perception of participation in treatment planning

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	86%	73%	83%	
State Average	-	76%	79%	82%	

The following two sections include data at admission into services and at successful discharge from services as a means to demonstrate improvement in social connectedness and functioning.

## Social Connectedness: Parent/Guardian perception of their youth's support system in the community at...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	90%	86%	83%	
Discharge	-	94%	89%	92%	
<b>State Average</b>					
Admission	-	85%	85%	79%	
Discharge	-	92%	94%	95%	

## Functioning: Parent/Guardian perception of their youth's mental health and social well-being at...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	60%	50%	54%	
Discharge	-	81%	76%	75%	
<b>State Average</b>					
Admission	-	62%	58%	59%	
Discharge	-	78%	76%	81%	

## Utilization of High Cost Services for SUD Treatment Services

High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, inpatient substance use disorder treatment services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of youth utilization of high cost services. The following section includes data at admission into services and at successful discharge from services.

## Illness, Injury, or Surgery: Parents/Guardians who reported their youth spent night(s) in a facility for illness, injury, or surgery within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	10%	14%	12%	
Discharge	-	13%	11%	9%	
<b>State Average</b>					
Admission	-	14%	9%	9%	
Discharge	-	10%	10%	6%	

# Youth SUD Treatment Services

**Emergency Department:** Parents/Guardians who reported their youth had emergency department visit(s) within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	35%	48%	31%	
Discharge	-	38%	41%	35%	
<b>State Average</b>					
Admission	-	28%	29%	24%	
Discharge	-	21%	29%	23%	

**Hospital Admissions for Mental Health Care:** Parents/Guardians who reported their youth had hospital admission(s) for mental health care within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	35%	25%	23%	
Discharge	-	44%	28%	17%	
<b>State Average</b>					
Admission	-	21%	22%	20%	
Discharge	-	31%	27%	14%	

**Inpatient Substance Use Disorder Treatment Services:** Parents/Guardians who reported their youth received inpatient treatment services for substance use disorders within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	45%	-	48%	
Discharge	-	94%	100%	83%	
<b>State Average</b>					
Admission	-	34%	22%	17%	
Discharge	-	77%	33%	13%	

**Correctional Facility:** Parents/Guardians who reported their youth had spent night(s) in a correctional facility within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	55%	38%	47%	
Discharge	-	44%	28%	9%	
<b>State Average</b>					
Admission	-	58%	44%	42%	
Discharge	-	49%	38%	14%	

## Quality of Life Information for SUD Treatment Services

Quality of life is measured in several key life domains including the following: general health, suicide attempts, and other domains as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services. The following section includes data at admission into services and at successful discharge from services.

**General Health:** Parents/Guardians who reported their youth's general health as good, very good, or excellent at...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	65%	73%	86%	
Discharge	-	100%	94%	96%	
<b>State Average</b>					
Admission	-	85%	87%	89%	
Discharge	-	98%	93%	97%	

**Suicide Attempts:** Parents/Guardians who reported suicide attempt(s) by their youth within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	25%	24%	19%	
Discharge	-	25%	22%	9%	
<b>State Average</b>					
Admission	-	28%	27%	22%	
Discharge	-	31%	28%	14%	

**Missing School/Work:** Parents/Guardians who reported their youth missing school/work due to their substance use within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	82%	73%	60%	
Discharge	-	13%	11%	28%	
<b>State Average</b>					
Admission	-	61%	48%	57%	
Discharge	-	14%	17%	18%	

**Ability to Control Use:** Parents/Guardians who reported their youth's ability to control their substance use...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Before Program	-	7%	16%	16%	
End of Program	-	86%	68%	96%	
<b>State Average</b>					
Before Program	-	6%	10%	15%	
End of Program	-	79%	77%	87%	

# Youth SUD Treatment Services

**Motivation to Not Use Substances:** Parents/Guardians who reported their youth had motivation to not use substances at...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	18%	27%	20%	
Discharge	-	47%	58%	64%	
<b>State Average</b>					
Admission	-	13%	28%	24%	
Discharge	-	40%	50%	54%	

**Engagement in Treatment Services:** Clinicians who reported youth had positive or optimal engagement in treatment services at...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	29%	41%	34%	
Discharge	-	80%	65%	60%	
<b>State Average</b>					
Admission	-	48%	56%	44%	
Discharge	-	69%	50%	55%	

## Public Safety Information for SUD Treatment Services

*Public safety information includes trouble as a result of substance use. A reduction in this area may indicate how youth are able to positively contribute to their families and communities. The following section includes data at admission into services and at successful discharge from services.*

**Trouble as a Result of Substance Use:** Parents/Guardians who reported their youth getting in trouble at home, school, work, or in the community as a result of substance use within 30 days of...

SUD Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	76%	77%	79%	
Discharge	-	-	6%	8%	
<b>State Average</b>					
Admission	-	63%	60%	73%	
Discharge	-	14%	14%	15%	

[Page intentionally left blank]

# Outpatient Treatment Services

[Page intentionally left blank]

## Program Outcomes for Outpatient Treatment Services

Outpatient Treatment Services include the following: Level 0.5 Early Intervention, Level 1.0 Outpatient Treatment Services, and Level 2.1 Intensive Outpatient Treatment Services. These services provide outpatient counseling to individuals diagnosed with substance use disorders.

## Outcome Tool Return Rate Information for Outpatient Treatment Services

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

Outpatient Treatment Return Rates	FY17	FY18	FY19	FY20	FY21
<b>Initial Outcome Tool Return Rate</b>					
# of Admissions	-	16	23	14	
# of Tools Submitted	-	0	5	14	
<b>Return Rate</b>	-	<b>0%</b>	<b>22%</b>	<b>100%</b>	
Target Return Rate	-	60%	60%	60%	
<b>Discharge Outcome Tool Return Rate</b>					
# of Successful Discharges	-	11	13	8	
# of Tools Submitted	-	2	13	7	
<b>Return Rate</b>	-	<b>18%</b>	<b>100%</b>	<b>88%</b>	
Target Return Rate	-	60%	60%	60%	

## Discharge Reasons for Outpatient Treatment Services

This information is collected in the State Treatment Activity Reporting System (STARS) for youth discharged from outpatient treatment services.

Outpatient Treatment Discharge Reasons	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Treatment Completed	-	56%	67%	47%	
Left Against Professional Advice	-	19%	0%	24%	
Terminated by Facility	-	15%	29%	29%	
Transferred to Another Facility or Program	-	7%	5%	0%	
Incarcerated	-	4%	0%	0%	
Other	-	0%	0%	0%	
<b>State Average</b>					
Treatment Completed	-	44%	45%	44%	
Left Against Professional Advice	-	28%	21%	20%	
Terminated by Facility	-	10%	10%	12%	
Transferred to Another Facility or Program	-	6%	12%	12%	
Incarcerated	-	2%	2%	2%	
Other	-	9%	11%	11%	

## Impact of Outpatient Treatment Services

*Impact of treatment services is measured by surveying youth perception of the quality of services received including the following: general satisfaction with services, access to services, cultural sensitivity, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning. Impact of treatment services is relevant because youth who feel empowered, motivated, have positive family relationships, and feel they have the ability to change may be more likely to have positive treatment outcomes.*

*The following information represents data from those youth who agreed or strongly agreed at the time of successful discharge.*

**General Satisfaction with Services:** Overall satisfaction with treatment services received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	100%	100%	
State Average	-	75%	93%	92%	

**Access to Services:** Perception of the ease and convenience of treatment services received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	100%	83%	
State Average	-	75%	88%	88%	

**Cultural Sensitivity:** Perception of staff sensitivity to cultural beliefs

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	100%	100%	
State Average	-	100%	90%	90%	

**Outcome of Services:** Perception of treatment outcomes as a result of services received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	100%	83%	
State Average	-	50%	87%	83%	

**Participation in Treatment Planning:** Perception of participation in treatment planning

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	-	100%	83%	
State Average	-	75%	88%	88%	

*The following two sections include data at admission into services and at successful discharge from services as a means to demonstrate improvement in social connectedness and functioning.*

**Social Connectedness:** Perception of their support system in the community at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	100%	67%	
Discharge	-	-	100%	100%	
<b>State Average</b>					
Admission	-	76%	84%	81%	
Discharge	-	50%	95%	90%	

# Youth SUD Treatment Services

**Functioning:** Perception of their mental health and social well-being at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	100%	75%	
Discharge	-	-	100%	83%	
<b>State Average</b>					
Admission	-	66%	74%	73%	
Discharge	-	54%	87%	83%	

## GAIN Short Screener (GAIN-SS) Scoring

The GAIN-SS is used as a simple measure of change after intervals of a month or more. The following tables report the information gathered at admission into services and at successful discharge from services. These results can be used at the group level as an outcome measure by monitoring over time.

**Internalizing Disorder:** Measures somatic complaints, depression, anxiety, trauma, suicide, and other serious mental illness at...

Internalizing Disorder Screener	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	87%	50%	50%	
Discharge	-	75%	100%	50%	
<b>State Average</b>					
Admission	-	60%	61%	62%	
Discharge	-	33%	44%	41%	

**Externalizing Disorder:** Measures attention deficits, hyperactivity, impulsivity, conduct problems, and/or other impulse control disorders at...

Externalizing Disorder Screener	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	78%	50%	58%	
Discharge	-	63%	100%	33%	
<b>State Average</b>					
Admission	-	52%	52%	54%	
Discharge	-	50%	28%	34%	

**Substance Disorder:** Measures SUD symptoms at...

Substance Disorder Screener	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	83%	0%	42%	
Discharge	-	13%	0%	17%	
<b>State Average</b>					
Admission	-	42%	30%	34%	
Discharge	-	0%	0%	3%	

# Youth SUD Treatment Services

**Crime/Violence:** Measures interpersonal violence, drug-related crimes, property crimes, and interpersonal/violent crimes at...

Crime/Violence Screener	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	52%	50%	42%	
Discharge	-	13%	0%	0%	
<b>State Average</b>					
Admission	-	31%	24%	20%	
Discharge	-	0%	6%	10%	

## Utilization of High Cost Services for Outpatient Treatment Services

*High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, inpatient substance use disorder treatment services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of youth utilization of high cost services. The following section includes data at admission into services and at successful discharge from services.*

**Illness, Injury, or Surgery:** Youth who reported night(s) spent in a facility for illness, injury, or surgery within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	0%	0%	
Discharge	-	-	0%	0%	
<b>State Average</b>					
Admission	-	13%	5%	4%	
Discharge	-	12%	0%	0%	

**Emergency Department:** Youth who reported emergency department visit(s) within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	0%	13%	
Discharge	-	-	100%	0%	
<b>State Average</b>					
Admission	-	20%	14%	12%	
Discharge	-	26%	5%	0%	

**Hospital Admissions for Mental Health Care:** Youth who reported hospital admission(s) for mental health care within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	0%	0%	
Discharge	-	-	0%	0%	
<b>State Average</b>					
Admission	-	18%	10%	9%	
Discharge	-	27%	3%	2%	

# Youth SUD Treatment Services

**Inpatient Substance Use Disorder Treatment Services:** Youth who reported inpatient treatment services for substance use disorders within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	0%	10%	
Discharge	-	-	100%	0%	
<b>State Average</b>					
Admission	-	25%	11%	9%	
Discharge	-	70%	8%	0%	

**Correctional Facility:** Youth who reported night(s) spent in a correctional facility within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	0%	30%	
Discharge	-	-	0%	0%	
<b>State Average</b>					
Admission	-	46%	31%	24%	
Discharge	-	60%	3%	0%	

## Quality of Life Information for Outpatient Treatment Services

*Quality of life is measured in several key life domains including the following: general health, suicide attempts, employment status, homelessness, and other domains as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services. The following section includes data at admission into services and at successful discharge from services.*

**General Health:** Youth who reported their general health as good, very good, or excellent at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	71%	100%	92%	
Discharge	-	100%	100%	100%	
<b>State Average</b>					
Admission	-	80%	85%	88%	
Discharge	-	67%	95%	98%	

**Suicide Attempts:** Youth who reported suicide attempt(s) within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	0%	0%	
Discharge	-	-	0%	17%	
<b>State Average</b>					
Admission	-	25%	18%	20%	
Discharge	-	34%	8%	5%	

# Youth SUD Treatment Services

**Employment Status:** Adult and youth clients who reported employment at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	33%	29%	29%	
Discharge	-	54%	52%	57%	
<b>State Average</b>					
Admission	-	42%	43%	44%	
Discharge	-	53%	53%	55%	

*Federally Required; Due to STARS limitations, both adult and youth population are included; Discharge data includes successful and unsuccessful discharges*

**Homelessness:** Youth who reported homelessness at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	0%	0%	0%	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	0%	0%	0%	
Discharge	-	0%	0%	0%	

*Federally Required; Discharge data includes successful and unsuccessful discharges*

**Missing School/Work:** Youth who reported missing school/work due to their substance use within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	42%	0%	8%	
Discharge	-	12%	0%	0%	
<b>State Average</b>					
Admission	-	19%	19%	19%	
Discharge	-	18%	5%	0%	

**Ability to Control Use:** Youth who reported the ability to control their substance use...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Before Program	-	-	33%	50%	
End of Program	-	-	100%	100%	
<b>State Average</b>					
Before Program	-	44%	51%	42%	
End of Program	-	88%	93%	97%	

# Youth SUD Treatment Services

**Motivation to Not Use Substances:** Youth who reported motivation to not use substances at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	29%	50%	42%	
Discharge	-	47%	100%	83%	
<b>State Average</b>					
Admission	-	35%	61%	61%	
Discharge	-	55%	79%	85%	

**Engagement in Treatment Services:** Clinicians who reported youth had positive or optimal engagement in treatment services at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	18%	0%	8%	
Discharge	-	14%	100%	83%	
<b>State Average</b>					
Admission	-	42%	39%	44%	
Discharge	-	45%	76%	80%	

## Public Safety Information for Outpatient Treatment Services

*Public safety information includes history of arrest and trouble as a result of substance use. Reductions in these areas may indicate how youth are able to positively contribute to their families and communities. The following section includes data at admission into services and at successful discharge from services.*

**History of Arrest:** Youth who reported arrest(s) within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	30%	10%	6%	
Discharge	-	11%	0%	0%	
<b>State Average</b>					
Admission	-	18%	17%	19%	
Discharge	-	11%	10%	11%	

*Federally Required; Discharge data includes successful and unsuccessful discharges*

**Trouble as a Result of Substance Use:** Youth who reported getting in trouble at home, school, work, or in the community as a result of substance use within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	63%	0%	25%	
Discharge	-	6%	0%	17%	
<b>State Average</b>					
Admission	-	42%	40%	41%	
Discharge	-	18%	17%	17%	

## Family Outcome Tool Return Rate Information for Outpatient Treatment Services

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

Outpatient Treatment Return Rates	FY17	FY18	FY19	FY20	FY21
<b>Initial Outcome Tool Return Rate</b>					
# of Admissions	-	32	23	14	
# of Tools Submitted	-	0	0	0	
<b>Return Rate</b>	-	<b>0%</b>	<b>0%</b>	<b>0%</b>	
Target Return Rate	-	60%	60%	60%	
<b>Discharge Outcome Tool Return Rate</b>					
# of Successful Discharges	-	11	13	8	
# of Tools Submitted	-	1	1	1	
<b>Return Rate</b>	-	<b>9%</b>	<b>8%</b>	<b>13%</b>	
Target Return Rate	-	60%	60%	60%	

## Impact of Outpatient Treatment Services

Impact of treatment services is measured by surveying parent/guardian perception of the quality of services received including the following: general satisfaction with services, access to services, cultural sensitivity, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning.

The following information represents data from those parents/guardians who agreed or strongly agreed at the time of successful discharge.

**General Satisfaction with Services:** Parents/Guardians who reported overall satisfaction with treatment services their youth received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	100%	100%	100%	
State Average	-	100%	100%	96%	

**Access to Services:** Parents/Guardians who reported the ease and convenience of treatment services their youth received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	100%	100%	100%	
State Average	-	100%	100%	100%	

**Cultural Sensitivity:** Parent/Guardian perception of staff sensitivity to cultural beliefs

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	100%	100%	100%	
State Average	-	100%	100%	100%	

**Outcome of Services:** Parent/Guardian perception of treatment outcomes as a result of services their youth received

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	100%	100%	50%	
State Average	-	100%	89%	91%	

# Youth SUD Treatment Services

## Participation in Treatment Planning: Parent/Guardian perception of participation in treatment planning

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	100%	100%	100%	
State Average	-	100%	89%	85%	

The following two sections include data at admission into services and at successful discharge from services as a means to demonstrate improvement in social connectedness and functioning.

## Social Connectedness: Parent/Guardian perception of their youth's support system in the community at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	-	-	
Discharge	-	100%	100%	100%	
<b>State Average</b>					
Admission	-	83%	87%	85%	
Discharge	-	100%	100%	100%	

## Functioning: Parent/Guardian perception of their youth's mental health and social well-being at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	-	-	
Discharge	-	100%	100%	50%	
<b>State Average</b>					
Admission	-	63%	63%	68%	
Discharge	-	100%	89%	87%	

## Utilization of High Cost Services for Outpatient Treatment Services

High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, inpatient substance use disorder treatment services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of youth utilization of high cost services. The following section includes data at admission into services and at successful discharge from services.

## Illness, Injury, or Surgery: Parents/Guardians who reported their youth spent night(s) in a facility for illness, injury, or surgery within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	-	-	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	10%	9%	7%	
Discharge	-	0%	0%	0%	

# Youth SUD Treatment Services

**Emergency Department:** Parents/Guardians who reported their youth had emergency department visit(s) within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	-	-	
Discharge	-	100%	100%	100%	
<b>State Average</b>					
Admission	-	17%	22%	16%	
Discharge	-	100%	11%	4%	

**Hospital Admissions for Mental Health Care:** Parents/Guardians who reported their youth had hospital admission(s) for mental health care within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	-	-	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	7%	20%	20%	
Discharge	-	0%	13%	4%	

**Inpatient Substance Use Disorder Treatment Services:** Parents/Guardians who reported their youth received inpatient treatment services for substance use disorders within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	-	-	
Discharge	-	100%	100%	100%	
<b>State Average</b>					
Admission	-	14%	22%	17%	
Discharge	-	100%	33%	13%	

**Correctional Facility:** Parents/Guardians who reported their youth had spent night(s) in a correctional facility within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	-	-	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	38%	30%	19%	
Discharge	-	0%	13%	4%	

# Youth SUD Treatment Services

## Quality of Life Information for Outpatient Treatment Services

Quality of life is measured in several key life domains including the following: general health, suicide attempts, and other domains as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services. The following section includes data at admission into services and at successful discharge from services.

**General Health:** Parents/Guardians who reported their youth's general health as good, very good, or excellent at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	65%	-	-	
Discharge	-	100%	100%	100%	
<b>State Average</b>					
Admission	-	86%	89%	90%	
Discharge	-	100%	100%	95%	

**Suicide Attempts:** Parents/Guardians who reported suicide attempt(s) by their youth within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	-	-	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	21%	27%	21%	
Discharge	-	0%	0%	0%	

**Missing School/Work:** Parents/Guardians who reported their youth missing school/work due to their substance use within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	0%	-	-	
Discharge	-	100%	0%	100%	
<b>State Average</b>					
Admission	-	23%	21%	24%	
Discharge	-	67%	11%	15%	

**Ability to Control Use:** Parents/Guardians who reported their youth's ability to control their substance use...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Before Program</b>					
Before Program	-	0%	0%	0%	
End of Program	-	100%	100%	100%	
<b>End of Program</b>					
Before Program	-	0%	0%	35%	
End of Program	-	100%	86%	95%	

# Youth SUD Treatment Services

**Motivation to Not Use Substances:** Parents/Guardians who reported their youth had motivation to not use substances at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	-	-	
Discharge	-	0%	100%	0%	
<b>State Average</b>					
Admission	-	15%	38%	31%	
Discharge	-	0%	67%	70%	

**Engagement in Treatment Services:** Clinicians who reported youth had positive or optimal engagement in treatment services at...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	-	-	
Discharge	-	-	-	100%	
<b>State Average</b>					
Admission	-	34%	53%	55%	
Discharge	-	100%	78%	85%	

## Public Safety Information for Outpatient Treatment Services

*Public safety information includes trouble as a result of substance use. A reduction in this area may indicate how youth are able to positively contribute to their families and communities. The following section includes data at admission into services and at successful discharge from services.*

**Trouble as a Result of Substance Use:** Parents/Guardians who reported their youth getting in trouble at home, school, work, or in the community as a result of substance use within 30 days of...

Outpatient Treatment Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	76%	-	-	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	35%	39%	52%	
Discharge	-	33%	11%	15%	

Psychiatric Residential  
Treatment Facility  
(PRTF)  
Services

[Page intentionally left blank]

## Program Outcomes for PRTF Services

Psychiatric Residential Treatment Facilities (PRTF) provide residential treatment with medically monitored intensive treatment for youth with severe substance use disorders.

### Outcome Tool Return Rate Information for PRTF Services

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

PRTF Return Rates	FY17	FY18	FY19	FY20	FY21
<b>Initial Outcome Tool Return Rate</b>					
# of Admissions	-	32	30	55	
# of Tools Submitted	-	23	19	40	
<b>Return Rate</b>	-	<b>72%</b>	<b>63%</b>	<b>73%</b>	
Target Return Rate	-	60%	60%	60%	
<b>Discharge Outcome Tool Return Rate</b>					
# of Successful Discharges	-	21	27	31	
# of Tools Submitted	-	15	16	29	
<b>Return Rate</b>	-	<b>71%</b>	<b>59%</b>	<b>94%</b>	
Target Return Rate	-	60%	60%	60%	

### Discharge Reasons for PRTF Services

This information is collected in the State Treatment Activity Reporting System (STARS) for youth discharged from PRTF services.

PRTF Discharge Reasons	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Treatment Completed	-	70%	81%	77%	
Left Against Professional Advice	-	8%	0%	9%	
Terminated by Facility	-	20%	11%	9%	
Transferred to Another Facility or Program	-	3%	8%	2%	
Incarcerated	-	0%	0%	0%	
Other	-	0%	0%	2%	
<b>State Average</b>					
Treatment Completed	-	58%	70%	67%	
Left Against Professional Advice	-	21%	18%	15%	
Terminated by Facility	-	12%	5%	11%	
Transferred to Another Facility or Program	-	5%	5%	6%	
Incarcerated	-	2%	0%	0%	
Other	-	3%	3%	1%	

## Impact of PRTF Services

*Impact of treatment services is measured by surveying youth perception of the quality of services received including the following: general satisfaction with services, access to services, cultural sensitivity, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning. Impact of treatment services is relevant because youth who feel empowered, motivated, have positive family relationships, and feel they have the ability to change are more likely to have positive treatment outcomes.*

*The following information represents data from those youth who agreed or strongly agreed at the time of successful discharge.*

### General Satisfaction with Services: Overall satisfaction with treatment services received

PRTF Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	95%	95%	97%	
State Average	-	89%	95%	93%	

### Access to Services: Perception of the ease and convenience of treatment services received

PRTF Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	94%	85%	97%	
State Average	-	80%	78%	83%	

### Cultural Sensitivity: Perception of staff sensitivity to their cultural beliefs

PRTF Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	95%	95%	97%	
State Average	-	88%	88%	88%	

### Outcome of Services: Perception of treatment outcomes as a result of services received

PRTF Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	80%	80%	89%	
State Average	-	84%	83%	82%	

### Participation in Treatment Planning: Perception of participation in treatment planning

PRTF Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	95%	95%	91%	
State Average	-	91%	93%	89%	

*The following two sections include data at admission into services and at successful discharge from services as a means to demonstrate improvement in social connectedness and functioning.*

### Social Connectedness: Perception of their support system in the community at...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	89%	93%	89%	
Discharge	-	95%	100%	94%	
<b>State Average</b>					
Admission	-	82%	84%	82%	
Discharge	-	90%	95%	93%	

# Youth SUD Treatment Services

**Functioning:** Perception of their mental health and social well-being at...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	65%	59%	56%	
Discharge	-	83%	80%	86%	
<b>State Average</b>					
Admission	-	61%	59%	65%	
Discharge	-	83%	83%	82%	

## GAIN Short Screener (GAIN-SS) Scoring

The GAIN-SS is used as a simple measure of change after intervals of a month or more. The following tables report the information gathered at admission into services and at successful discharge from services. These results can be used at the group level as an outcome measure by monitoring over time.

**Internalizing Disorder:** Measures somatic complaints, depression, anxiety, trauma, suicide, and other serious mental illness at...

Internalizing Disorder Screener	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	100%	93%	
Discharge	-	-	67%	81%	
<b>State Average</b>					
Admission	-	73%	76%	74%	
Discharge	-	74%	71%	74%	

**Externalizing Disorder:** Measures attention deficits, hyperactivity, impulsivity, conduct problems, and/or other impulse control disorders at...

Externalizing Disorder Screener	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	82%	76%	
Discharge	-	-	67%	75%	
<b>State Average</b>					
Admission	-	72%	68%	64%	
Discharge	-	62%	55%	62%	

**Substance Disorder:** Measures SUD symptoms at...

Substance Disorder Screener	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	68%	71%	
Discharge	-	-	14%	6%	
<b>State Average</b>					
Admission	-	69%	68%	60%	
Discharge	-	10%	20%	18%	

# Youth SUD Treatment Services

**Crime/Violence:** Measures interpersonal violence, drug-related crimes, property crimes, and interpersonal/violent crimes at...

Crime/Violence Screener	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	54%	40%	
Discharge	-	-	5%	6%	
<b>State Average</b>					
Admission	-	48%	53%	48%	
Discharge	-	22%	13%	14%	

## Utilization of High Cost Services for PRTF Services

*High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of youth utilization of high cost services. The following section includes data at admission into services and at successful discharge from services.*

**Illness, Injury, or Surgery:** Youth who reported night(s) spent in a facility for illness, injury, or surgery within 30 days of...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	11%	25%	18%	
Discharge	-	5%	10%	9%	
<b>State Average</b>					
Admission	-	14%	12%	10%	
Discharge	-	13%	13%	8%	

**Emergency Department:** Youth who reported emergency department visit(s) within 30 days of...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	25%	32%	18%	
Discharge	-	32%	38%	12%	
<b>State Average</b>					
Admission	-	28%	26%	22%	
Discharge	-	27%	29%	18%	

**Hospital Admissions for Mental Health Care:** Youth who reported hospital admission(s) for mental health care within 30 days of...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	29%	43%	29%	
Discharge	-	37%	35%	26%	
<b>State Average</b>					
Admission	-	26%	24%	21%	
Discharge	-	30%	20%	18%	

# Youth SUD Treatment Services

**Correctional Facility:** Youth who reported night(s) spent in a correctional facility within 30 days of...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	46%	39%	39%	
Discharge	-	58%	38%	21%	
<b>State Average</b>					
Admission	-	63%	54%	54%	
Discharge	-	64%	41%	29%	

## Quality of Life Information for PRTF Services

*Quality of life is measured in several key life domains including the following: general health, suicide attempts, employment status, homelessness, and other domains as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services. The following section includes data at admission into services and at successful discharge from services.*

**General Health:** Youth who reported their general health as good, very good, or excellent at...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	71%	73%	
Discharge	-	-	100%	94%	
<b>State Average</b>					
Admission	-	86%	83%	84%	
Discharge	-	95%	95%	97%	

**Suicide Attempts:** Youth who reported suicide attempt(s) within 30 days of...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	21%	32%	7%	
Discharge	-	26%	33%	6%	
<b>State Average</b>					
Admission	-	32%	29%	28%	
Discharge	-	37%	41%	31%	

**Employment Status:** Adult and youth clients who reported employment at...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	18%	16%	20%	
Discharge	-	14%	16%	18%	
<b>State Average</b>					
Admission	-	11%	12%	14%	
Discharge	-	9%	11%	12%	

*Federally Required; Due to STARS limitations, both adult and youth population are included; Discharge data includes successful and unsuccessful discharges*

# Youth SUD Treatment Services

**Homelessness:** Youth who reported homelessness at...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	10%	0%	0%	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	0%	0%	2%	
Discharge	-	1%	1%	0%	

*Federally Required; Discharge data includes successful and unsuccessful discharges*

**Missing School/Work:** Youth who reported missing school/work due to their substance use within 30 days of...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	39%	8%	
Discharge	-	-	14%	0%	
<b>State Average</b>					
Admission	-	48%	45%	48%	
Discharge	-	19%	22%	25%	

**Ability to Control Use:** Youth who reported the ability to control their substance use...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Before Program	-	21%	23%	18%	
End of Program	-	88%	82%	85%	
<b>State Average</b>					
Before Program	-	18%	18%	18%	
End of Program	-	90%	91%	90%	

**Motivation to Not Use Substances:** Youth who reported motivation to not use substances at...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	54%	47%	
Discharge	-	-	73%	76%	
<b>State Average</b>					
Admission	-	26%	42%	47%	
Discharge	-	42%	65%	65%	

**Engagement in Treatment Services:** Clinicians who reported youth had positive or optimal engagement in treatment services at...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	33%	43%	42%	
Discharge	-	88%	81%	62%	
<b>State Average</b>					
Admission	-	26%	33%	23%	
Discharge	-	67%	65%	46%	

## Public Safety Information for PRTF Services

Public safety information includes history of arrest and trouble as a result of substance use. Reductions in these areas may indicate how youth are able to positively contribute to their families and communities. The following section includes data at admission into services and at successful discharge from services.

**History of Arrest:** Youth who reported arrest(s) within 30 days of...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	13%	8%	12%	
Discharge	-	0%	0%	2%	
<b>State Average</b>					
Admission	-	40%	35%	33%	
Discharge	-	9%	6%	10%	

*Federally Required; Discharge data includes successful and unsuccessful discharges*

**Trouble as a Result of Substance Use:** Youth who reported getting in trouble at home, school, work, or in the community as a result of substance use within 30 days of...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	63%	71%	69%	
Discharge	-	6%	5%	3%	
<b>State Average</b>					
Admission	-	65%	67%	64%	
Discharge	-	24%	22%	21%	

# Youth SUD Treatment Services

## Family Outcome Tool Return Rate Information for PRTF Services

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

PRTF Return Rates	FY17	FY18	FY19	FY20	FY21
<b>Initial Outcome Tool Return Rate</b>					
# of Admissions	-	32	30	53	
# of Tools Submitted	-	20	18	34	
<b>Return Rate</b>	-	<b>63%</b>	<b>60%</b>	<b>64%</b>	
Target Return Rate	-	60%	60%	60%	
<b>Discharge Outcome Tool Return Rate</b>					
# of Successful Discharges	-	21	27	31	
# of Tools Submitted	-	16	16	28	
<b>Return Rate</b>	-	<b>76%</b>	<b>59%</b>	<b>90%</b>	
Target Return Rate	-	60%	60%	60%	

## Impact of PRTF Services

Impact of treatment services is measured by surveying parent/guardian perception of the quality of services received including the following: general satisfaction with services, access to services, cultural sensitivity, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning.

The following information represents data from those parents/guardians who agreed or strongly agreed at the time of successful discharge.

**General Satisfaction with Services:** Parents/Guardians who reported overall satisfaction with treatment services their youth received

PRTF Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	93%	90%	96%	
State Average	-	89%	92%	92%	

**Access to Services:** Parents/Guardians who reported the ease and convenience of treatment services their youth received

PRTF Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	93%	75%	70%	
State Average	-	88%	84%	84%	

**Cultural Sensitivity:** Parent/Guardian perception of staff sensitivity to cultural beliefs

PRTF Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	93%	88%	91%	
State Average	-	94%	93%	93%	

**Outcome of Services:** Parent/Guardian perception of treatment outcomes as a result of services their youth received

PRTF Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	83%	75%	73%	
State Average	-	79%	75%	81%	

# Youth SUD Treatment Services

## Participation in Treatment Planning: Parent/Guardian perception of participation in treatment planning

PRTF Services	FY17	FY18	FY19	FY20	FY21
Agency Average	-	85%	70%	83%	
State Average	-	75%	78%	82%	

The following two sections include data at admission into services and at successful discharge from services as a means to demonstrate improvement in social connectedness and functioning.

## Social Connectedness: Parent/Guardian perception of their youth's support system in the community at...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	90%	86%	83%	
Discharge	-	93%	88%	91%	
<b>State Average</b>					
Admission	-	85%	84%	76%	
Discharge	-	92%	93%	93%	

## Functioning: Parent/Guardian perception of their youth's mental health and social well-being at...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	60%	50%	54%	
Discharge	-	79%	75%	77%	
<b>State Average</b>					
Admission	-	61%	55%	54%	
Discharge	-	78%	75%	79%	

## Utilization of High Cost Services for PRTF Services

High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of youth utilization of high cost services. The following section includes data at admission into services and at successful discharge from services.

## Illness, Injury, or Surgery: Parents/Guardians who reported their youth spent night(s) in a facility for illness, injury, or surgery within 30 days of...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	10%	14%	12%	
Discharge	-	13%	12%	10%	
<b>State Average</b>					
Admission	-	16%	8%	10%	
Discharge	-	10%	11%	8%	

# Youth SUD Treatment Services

**Emergency Department:** Parents/Guardians who reported their youth had emergency department visit(s) within 30 days of...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	35%	48%	31%	
Discharge	-	33%	38%	32%	
<b>State Average</b>					
Admission	-	33%	35%	28%	
Discharge	-	18%	32%	29%	

**Hospital Admissions for Mental Health Care:** Parents/Guardians who reported their youth had hospital admission(s) for mental health care within 30 days of...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	35%	25%	23%	
Discharge	-	47%	29%	18%	
<b>State Average</b>					
Admission	-	27%	24%	20%	
Discharge	-	32%	29%	18%	

**Correctional Facility:** Parents/Guardians who reported their youth had spent night(s) in a correctional facility within 30 days of...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	55%	38%	47%	
Discharge	-	47%	29%	10%	
<b>State Average</b>					
Admission	-	68%	56%	55%	
Discharge	-	50%	41%	18%	

## Quality of Life Information for PRTF Services

*Quality of life is measured in several key life domains including the following: general health, suicide attempts, and other domains as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services. The following section includes data at admission into services and at successful discharge from services.*

**General Health:** Parents/Guardians who reported their youth's general health as good, very good, or excellent at...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	73%	86%	
Discharge	-	-	94%	96%	
<b>State Average</b>					
Admission	-	85%	86%	89%	
Discharge	-	98%	92%	97%	

# Youth SUD Treatment Services

**Suicide Attempts:** Parents/Guardians who reported suicide attempt(s) by their youth within 30 days of...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	25%	24%	19%	
Discharge	-	27%	24%	10%	
<b>State Average</b>					
Admission	-	31%	27%	23%	
Discharge	-	32%	32%	19%	

**Missing School/Work:** Parents/Guardians who reported their youth missing school/work due to their substance use within 30 days of...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	82%	77%	79%	
Discharge	-	7%	6%	9%	
<b>State Average</b>					
Admission	-	78%	70%	71%	
Discharge	-	10%	18%	19%	

**Ability to Control Use:** Parents/Guardians who reported their youth's ability to control their substance use...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Before Program	-	21%	17%	17%	
End of Program	-	88%	67%	96%	
<b>State Average</b>					
Before Program	-	6%	11%	10%	
End of Program	-	78%	76%	85%	

# Youth SUD Treatment Services

**Motivation to Not Use Substances:** Parents/Guardians who reported their youth had motivation to not use substances at...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	-	27%	20%	
Discharge	-	-	56%	70%	
<b>State Average</b>					
Admission	-	12%	19%	20%	
Discharge	-	41%	48%	49%	

**Engagement in Treatment Services:** Clinicians who reported youth had positive or optimal engagement in treatment services at...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	29%	41%	34%	
Discharge	-	79%	65%	57%	
<b>State Average</b>					
Admission	-	54%	60%	40%	
Discharge	-	68%	74%	47%	

## Public Safety Information for PRTF Services

*Public safety information includes trouble as a result of substance use. A reduction in this area may indicate how youth are able to positively contribute to their families and communities. The following section includes data at admission into services and at successful discharge from services.*

**Trouble as a Result of Substance Use:** Parents/Guardians who reported their youth getting in trouble at home, school, work, or in the community as a result of substance use within 30 days of...

PRTF Services	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	76%	77%	79%	
Discharge	-	0%	6%	9%	
<b>State Average</b>					
Admission	-	75%	77%	82%	
Discharge	-	13%	15%	14%	

# Targeted Services for Justice-Involved Adults

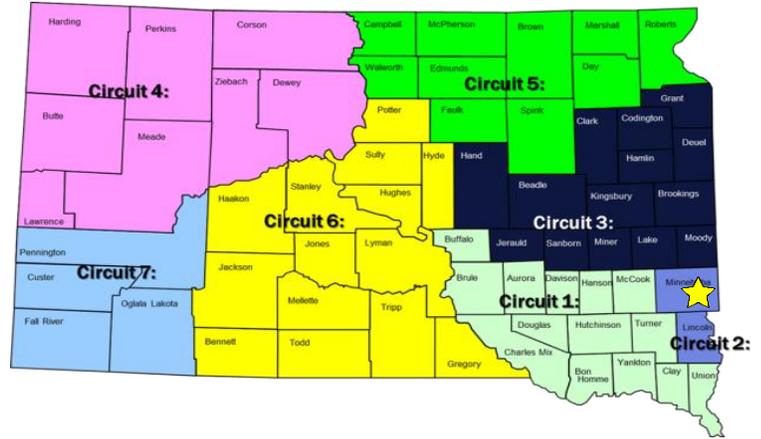
## Targeted Services for Justice-Involved Adults Profile Bowling Green Inn dba Keystone Treatment Center

Printed September 2020

### Fiscal Year 2020 (FY20) Program Activity

South Dakota is committed to providing quality services to justice-involved adults by funding evidence-based services to address substance use disorder (SUD) and criminal thinking behavioral health needs. Services are available in person or via telehealth to ensure access statewide.

This state profile page reflects publicly funded clients in FY20, which runs from June 2019-May 2020.



### Demographic Information

The demographic information includes clients funded through state and federal funds, including Medicaid.

Race	Agency	Totals
White	83%	54%
Black or African American	7%	5%
American Indian or Alaska Native	5%	38%
Asian	2%	0.6%
Native Hawaiian and Other Pacific Islander	0%	0.2%
Two or More Races	0%	0%
Other	3%	3%

### Clients Served

Clients Served	Agency	Totals
CBISA	87	2,838

### Quality Assurance (QA) Scores

QA Scores	# QAs Completed	Average Score
CBISA QA Scores	1	1.80



QA reviews are conducted to ensure fidelity and effectiveness of evidence-based programming.

[Page intentionally left blank]

## Table of Contents

### Targeted Services for Justice-Involved Adults

<b>CBISA Treatment Services.....</b>	<b>102</b>
Outcome Tool Return Rate Information for CBISA.....	104
Discharge Reasons for CBISA.....	104
Primary Diagnostic Information for CBISA.....	105
Impact of CBISA.....	105
Utilization of High Cost Services for CBISA.....	106
Quality of Life Information for CBISA.....	108
Public Safety Information for CBISA.....	110
Curriculum Fidelity for CBISA.....	110

### Supporting Data

<b>Appendix D: Targeted Services for Justice-Involved Adults.....</b>	<b>220</b>
---	------------

[Page intentionally left blank]

# CBISA Treatment Services

[Page intentionally left blank]

# Targeted Services for Justice-Involved Adults

## Program Outcomes for CBISA

CBISA is a cognitive behavioral approach to teach participants strategies to avoid substance misuse. The curriculum emphasizes skill-building activities to assist with cognitive, social, emotional, and coping skills development.

### Outcome Tool Return Rate Information for CBISA

The Data and Outcomes Work Group members set a goal for all contracted agencies to meet or exceed a 60% outcome tool return rate.

CBISA Return Rates	FY17	FY18	FY19	FY20	FY21
<b>Initial Outcome Tool Return Rate</b>					
# of Admissions	37	52	81	65	
# of Tools Submitted	21	44	60	36	
<b>Return Rate</b>	<b>57%</b>	<b>85%</b>	<b>74%</b>	<b>55%</b>	
Target Return Rate	60%	60%	60%	60%	
<b>Discharge Outcome Tool Return Rate</b>					
# of Successful Discharges	21	18	38	45	
# of Tools Submitted	6	16	19	29	
<b>Return Rate</b>	<b>29%</b>	<b>89%</b>	<b>50%</b>	<b>64%</b>	
Target Return Rate	60%	60%	60%	60%	

### Discharge Reasons for CBISA

This information is collected in the State Treatment Activity Reporting System (STARS) for clients discharged from CBISA treatment services.

The Division of Behavioral Health (DBH) set a benchmark of a 55% successful completion rate for CBISA treatment services.

CBISA Discharge Reasons	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Treatment Completed	55%	47%	60%	62%	
Left Against Professional Advice	26%	22%	14%	20%	
Terminated by Facility	5%	11%	8%	3%	
Transferred to Another Facility or Program	3%	8%	6%	7%	
Incarcerated	11%	11%	11%	7%	
Other	0%	0%	0%	1%	
<b>State Average</b>					
Treatment Completed	47%	48%	51%	47%	
Left Against Professional Advice	14%	16%	15%	18%	
Terminated by Facility	12%	9%	9%	12%	
Transferred to Another Facility or Program	5%	6%	6%	5%	
Incarcerated	15%	16%	11%	9%	
Other	7%	6%	8%	9%	

# Targeted Services for Justice-Involved Adults

## Primary Diagnostic Information for CBISA

The DBH monitors data and outcomes for publicly funded behavioral health treatment services. The table below reflects information entered into STARS by contracted providers for publicly funded clients receiving CBISA treatment services. This does not include individuals who received only an assessment.

Primary SUD Diagnosis	FY17	FY18	FY19	FY20	FY21
Number/Percent of Clients with a Primary Alcohol Use Disorder	- -	8 19%	21 27%	19 30%	
Number/Percent of Clients with a Primary Cannabis Use Disorder	- -	5 12%	22 28%	24 38%	
Number/Percent of Clients with a Primary Amphetamine Use Disorder	- -	27 63%	29 37%	19 30%	
Number/Percent of Clients with a Primary Opioid Use Disorder	- -	2 5%	6 8%	1 2%	
Number/Percent of Clients with a Primary Other Use Disorder	- -	1 2%	1 1%	0 0%	

## Impact of CBISA

Impact of treatment services is measured by surveying client perception of the quality of services received including the following: general satisfaction with services, access to services, quality and appropriateness of services, outcome of services, and participation in treatment planning. Additionally, impacts are measured by improvements in social connectedness and overall functioning. Impact of treatment services is relevant because clients who feel empowered, motivated, have positive family relationships, and feel they have the ability to change may be more likely to have positive treatment outcomes.

The following information represents data from those clients who agreed or strongly agreed at the time of successful discharge.

**General Satisfaction with Services:** Overall satisfaction with treatment services received

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	100%	100%	100%	
State Average	93%	95%	94%	96%	

**Access to Services:** Perception of the ease and convenience of treatment services received

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	100%	100%	96%	
State Average	93%	98%	92%	94%	

**Quality and Appropriateness of Services:** Perception of the quality and appropriateness of treatment services received

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average	89%	100%	100%	100%	
State Average	94%	95%	94%	95%	

**Outcome of Services:** Perception of treatment outcomes as a result of services received

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average	100%	100%	100%	100%	
State Average	93%	95%	94%	94%	

# Targeted Services for Justice-Involved Adults

## Participation in Treatment Planning: Perception of participation in treatment planning

CBISA	FY17	FY18	FY19	FY20	FY21
Agency Average	92%	100%	100%	100%	
State Average	87%	92%	94%	95%	

The following two sections include data at admission into services and at successful discharge from services as a means to demonstrate improvement in social connectedness and functioning.

## Social Connectedness: Perception of their support system in the community at...

CBISA	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	87%	80%	80%	
Discharge	92%	100%	100%	96%	
<b>State Average</b>					
Admission	-	81%	82%	83%	
Discharge	90%	93%	91%	92%	

## Functioning: Perception of their mental health and social well-being at...

CBISA	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	87%	77%	78%	
Discharge	91%	100%	100%	100%	
<b>State Average</b>					
Admission	-	84%	84%	84%	
Discharge	93%	95%	95%	95%	

## Utilization of High Cost Services for CBISA

High cost services include the following: treatment for illness, injury, or surgery, emergency department visits, hospital admissions for mental health care, detoxification services, inpatient substance use disorder treatment services, or detention in a correctional facility. Participation in treatment services may help reduce the frequency of client utilization of high cost services. Data from FY17 and June through December FY18 are not reported due to a change in the reporting process. The following section includes data at admission into services and at successful discharge from services.

## Illness, Injury, or Surgery: Clients who reported night(s) spent in a facility for illness, injury, or surgery within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	0%	2%	5%	
Discharge	-	0%	13%	0%	
<b>State Average</b>					
Admission	-	7%	4%	4%	
Discharge	-	5%	5%	3%	

# Targeted Services for Justice-Involved Adults

**Emergency Department:** Clients who reported emergency department visit(s) within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	0%	7%	7%	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	6%	5%	4%	
Discharge	-	3%	3%	2%	

**Hospital Admissions for Mental Health Care:** Clients who reported hospital admission(s) for mental health care within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	0%	5%	7%	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	5%	4%	3%	
Discharge	-	2%	1%	1%	

**Detoxification Services:** Clients who reported night(s) spent in a facility for detoxification within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	0%	4%	3%	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	5%	5%	5%	
Discharge	-	2%	2%	2%	

**Inpatient Substance Use Disorder Treatment Services:** Clients who reported inpatient treatment services for substance use disorders within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	7%	0%	5%	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	7%	7%	6%	
Discharge	-	2%	2%	1%	

**Correctional Facility:** Clients who reported night(s) spent in a correctional facility within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	64%	20%	18%	
Discharge	-	50%	0%	7%	
<b>State Average</b>					
Admission	-	69%	56%	52%	
Discharge	-	21%	15%	10%	

# Targeted Services for Justice-Involved Adults

## Quality of Life Information for CBISA

Quality of life is measured in several key life domains including the following: general health, suicide attempts, employment status, homelessness, and other domains as shown in the tables below. Improvements in these areas may indicate the effectiveness of treatment services. The following section includes data at admission into services and at successful discharge from services.

**General Health:** Clients who reported their general health as good, very good, or excellent at...

CBISA	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	94%	93%	90%	
Discharge	-	100%	90%	90%	
<b>State Average</b>					
Admission	-	89%	90%	89%	
Discharge	-	90%	93%	93%	

Data from FY17 and June through December FY18 are not reported for suicide attempt(s) due to a change in the reporting process.

**Suicide Attempts:** Clients who reported suicide attempt(s) within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	0%	7%	3%	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	7%	7%	8%	
Discharge	-	9%	2%	2%	

**Employment Status:** Clients who reported employment at...

CBISA	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	62%	76%	70%	64%	
Discharge	65%	86%	70%	78%	
6 Months Post-Treatment	80%	100%	100%	100%	
<b>State Average</b>					
Admission	47%	48%	48%	45%	
Discharge	57%	64%	67%	61%	
6 Months Post-Treatment	87%	86%	85%	94%	

Federally Required; Discharge data includes successful and unsuccessful discharges

**Homelessness:** Clients who reported homelessness at...

CBISA	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	0%	0%	3%	
Discharge	-	0%	2%	4%	
<b>State Average</b>					
Admission	-	2%	2%	2%	
Discharge	-	5%	5%	5%	

Federally Required; Discharge data includes successful and unsuccessful discharges

# Targeted Services for Justice-Involved Adults

**Missing School/Work:** Clients who reported missing school/work due to their substance use within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	12%	6%	7%	
Discharge	-	0%	0%	0%	
<b>State Average</b>					
Admission	-	12%	11%	12%	
Discharge	-	3%	2%	2%	

**Ability to Control Use:** Clients who reported the ability to control their substance use...

CBISA	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Before Program	44%	50%	33%	52%	
End of Program	100%	100%	100%	100%	
6 Months Post-Treatment	90%	75%	100%	100%	
<b>State Average</b>					
Before Program	50%	50%	57%	53%	
End of Program	98%	99%	98%	98%	
6 Months Post-Treatment	95%	87%	94%	97%	

**Motivation to Not Use Substances:** Clients who reported motivation to not use substances at...

CBISA	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	60%	81%	82%	
Discharge	-	100%	100%	97%	
6 Months Post-Treatment	-	50%	100%	100%	
<b>State Average</b>					
Admission	-	67%	78%	77%	
Discharge	-	85%	90%	92%	
6 Months Post-Treatment	-	69%	87%	94%	

**Engagement in Treatment Services:** Clinicians who reported clients had positive or optimal engagement in treatment services at...

CBISA	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	59%	53%	33%	
Discharge	-	75%	90%	93%	
<b>State Average</b>					
Admission	-	55%	60%	53%	
Discharge	-	89%	92%	88%	

# Targeted Services for Justice-Involved Adults

## Public Safety Information for CBISA

Public safety information includes history of arrest and trouble as a result of substance use. Reductions in these areas may indicate how clients are able to positively contribute to their families and communities. The following section includes data at admission into services and at successful discharge from services.

**History of Arrest:** Clients who reported arrest(s) within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	32%	27%	11%	16%	
Discharge	-	24%	30%	21%	
<b>State Average</b>					
Admission	52%	7%	9%	10%	
Discharge	-	24%	20%	18%	

*Federally Required; Discharge data includes successful and unsuccessful discharges*

**Trouble as a Result of Substance Use:** Clients who reported getting in trouble at home, school, work, or in the community as a result of substance use within 30 days of...

CBISA	FY17	FY18	FY19	FY20	FY21
<b>Agency Average</b>					
Admission	-	14%	15%	13%	
Discharge	-	0%	0%	3%	
<b>State Average</b>					
Admission	-	17%	16%	18%	
Discharge	-	4%	4%	4%	

## Curriculum Fidelity for CBISA

### CBISA Curriculum Trainings

The University of Cincinnati Corrections Institute (UCCI) certified the DBH Training Team to provide training of the CBISA curriculum.

CBISA Training	FY17	FY18	FY19	FY20	FY21
CBISA Trainings	3	3	3	2	

### QA Reviews for the CBISA Curriculum

The DBH QA Team conducts reviews of CBISA facilitators to ensure program fidelity. Facilitators are expected to operate at a proficient level, as indicated by a score of at least 1.61 on a 2.00 scale.

CBISA QA Results	FY17	FY18	FY19	FY20	FY21
<b>Agency Average Score</b>	1.61	1.64	1.88	1.80	
Number of QAs Completed	1	1	2	1	
<b>State Average Score</b>	1.78	1.84	1.86	1.80	

**Appendix A: Stakeholder Survey Summary****Bowling Green Inn dba Keystone Treatment Center**

Printed September 2020

**Survey Responses****Familiarity of Services**

Agency	FY17	FY18	FY19	FY20	FY21
Not Familiar	-	0	0	0	0
Somewhat Familiar	-	0	0	0	0
Familiar	-	4	0	0	0
Very Familiar	-	1	13	8	0
Total Responses	-	5	13	8	0

**Client Support**

Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	1	1	0
Undecided	-	0	0	0	0
Agree	-	5	12	7	0
Total Responses	-	5	13	8	0

**Positive Outcomes**

Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	1	0	0
Undecided	-	0	0	0	0
Agree	-	5	11	8	0
Total Responses	-	5	12	8	0

**Location of Services**

Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	0	0	0
Undecided	-	0	1	0	0
Agree	-	5	11	8	0
Total Responses	-	5	12	8	0

**Group Times**

Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	0	0	0
Undecided	-	0	2	0	0
Agree	-	5	11	8	0
Total Responses	-	5	13	8	0

**Staff Respectfulness**

Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	0	0	0
Undecided	-	0	1	0	0
Agree	-	5	12	8	0
Total Responses	-	5	13	8	0

<b>Trained Staff</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	1	0	0
Undecided	-	0	1	0	0
Agree	-	5	11	8	0
Total Responses	-	5	13	8	0
<b>Staff Competencies</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	1	0	0
Undecided	-	0	1	0	0
Agree	-	5	10	8	0
Total Responses	-	5	12	8	0
<b>Agency Responsivity</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	2	0	0
Undecided	-	0	0	0	0
Agree	-	5	10	8	0
Total Responses	-	5	12	8	0
<b>Staff Communication</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	2	0	0
Undecided	-	0	1	0	0
Agree	-	5	10	8	0
Total Responses	-	5	13	8	0
<b>Utilization of Evidence-Based or Emerging/Promising Practices</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	2	0	0
Undecided	-	0	1	0	0
Agree	-	5	8	8	0
Total Responses	-	5	11	8	0
<b>Quality of Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Disagree	-	0	2	0	0
Undecided	-	0	0	0	0
Agree	-	5	11	8	0
Total Responses	-	5	13	8	0

**Appendix B: Adult SUD Treatment Services**  
**Bowling Green Inn dba Keystone Treatment Center**  
**June-May**

**Agency Clients Served**

Age	FY17	FY18	FY19	FY20	FY21
18 and Below	65	71	54	64	
19 to 64	308	355	441	509	
65 and above	4	4	4	5	
Clients Served Total	377	430	499	578	0

**State Population**

Age	FY17	FY18	FY19	FY20	FY21
18 and Below	215,498	214,808	217,912	216,741	0
19 to 64	511,483	513,102	520,520	515,756	0
65 and above	138,473	141,756	143,804	152,161	0
State Population	865,454	869,666	882,236	884,658	0

**Agency Clients Served**

Race	FY17	FY18	FY19	FY20	FY21
White	254	286	345	389	
Black or African American	5	13	13	21	
American Indian and Alaska Native	74	86	91	116	
Asian	1	0	1	1	
Native Hawaiian and Other Pacific Islander	1	1	0	0	
Two or More Races	28	33	35	37	
Other	14	11	14	14	
Clients Served Total	377	430	499	578	0

**State Population**

Race	FY17	FY18	FY19	FY20	FY21
White	737,366	738,346	749,018	748,421	0
Black or African American	17,309	18,263	18,527	20,347	0
American Indian and Alaska Native	78,756	78,270	79,401	79,619	0
Asian	12,981	13,045	13,234	13,270	0
Native Hawaiian and Other Pacific Islander	865	870	882	885	0
Two or More Races	19,905	20,872	21,174	22,116	0
Other	-	-	-	-	0
State Population	867,182	869,666	882,236	884,658	0

**Substance Use Disorder Treatment Services****Discharge Reasons for SUD Treatment Services****Discharge Reasons**

Agency Average	FY17	FY18	FY19	FY20	FY21
Treatment Completed	204	189	220	310	
Left Against Professional Advice	76	69	86	69	
Terminated by Facility	19	13	38	23	
Transferred to Another Facility or Program	20	11	11	16	
Incarcerated	14	7	6	10	
Other	1	4	10	4	
<b>Total</b>	<b>334</b>	<b>293</b>	<b>371</b>	<b>432</b>	<b>0</b>
State Average	FY17	FY18	FY19	FY20	FY21
Treatment Completed	5,234	5,597	6,869	8,033	0
Left Against Professional Advice	1,098	1,223	1,176	1,250	0
Terminated by Facility	474	362	428	403	0
Transferred to Another Facility or Program	299	246	352	391	0
Incarcerated	256	213	265	234	0
Other	273	285	370	400	0
<b>Total</b>	<b>7,634</b>	<b>7,926</b>	<b>9,460</b>	<b>10,711</b>	<b>0</b>

**Primary Diagnostic Information for SUD Treatment Services**

Agency Primary SUD Diagnosis	FY17	FY18	FY19	FY20	FY21
Number/Percent of Clients with a Primary Alcohol Use Disorder	150	151	175	307	
	48%	45%	52%	53%	
Number/Percent of Clients with a Primary Cannabis Use Disorder	45	26	35	86	
	14%	8%	10%	15%	
Number/Percent of Clients with a Primary Amphetamine Use Disorder	87	130	111	165	
	28%	38%	33%	29%	
Number/Percent of Clients with a Primary Opioid Use Disorder	29	26	15	12	
	9%	8%	4%	2%	
Number/Percent of Clients with a Primary Other Substance Use Disorder	4	6	2	5	
	1%	2%	1%	1%	
<b>Total</b>	<b>315</b>	<b>339</b>	<b>334</b>	<b>575</b>	
State Primary SUD Diagnosis	FY17	FY18	FY19	FY20	FY21
Number/Percent of Clients with a Primary Alcohol Use Disorder	3,389	3,137	3,234	4,232	0
	50%	51%	56%	59%	#DIV/0!
Number/Percent of Clients with a Primary Cannabis Use Disorder	559	743	577	604	0
	8%	12%	10%	8%	#DIV/0!
Number/Percent of Clients with a Primary Amphetamine Use Disorder	1,175	1,227	1,420	1,921	0
	17%	20%	25%	27%	#DIV/0!
Number/Percent of Clients with a Primary Opioid Use Disorder	253	209	225	276	0
	4%	3%	4%	4%	#DIV/0!
Number/Percent of Clients with a Primary Other Substance Use Disorder	132	221	234	248	0
	2%	4%	4%	3%	#DIV/0!
<b>Total</b>	<b>6730</b>	<b>6139</b>	<b>5786</b>	<b>7228</b>	<b>0</b>

<b>Impact of SUD Treatment Services</b>					
<b>General Satisfaction with Services</b>					
<b>Agency</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	12	13	39	116	
Total clients	12	13	39	119	
Agency Average	100%	100%	100%	97%	#DIV/0!
<b>State</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	462	310	1,092	1,362	0
Total clients	494	328	1,155	1,443	0
State Average	94%	95%	95%	94%	#DIV/0!
<b>Access to Services</b>					
<b>Agency</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	14	17	38	111	
Total clients	14	17	38	116	
Agency Average	100%	100%	100%	96%	#DIV/0!
<b>State</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	422	395	1,049	1,320	0
Total clients	467	428	1,136	1,416	0
State Average	90%	92%	92%	93%	#DIV/0!
<b>Quality and Appropriateness of Services</b>					
<b>Agency</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	14	17	38	115	
Total clients	14	17	39	119	
Agency Average	100%	100%	97%	97%	#DIV/0!
<b>State</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	439	404	1,082	1,351	0
Total clients	474	431	1,148	1,428	0
State Average	93%	94%	94%	95%	#DIV/0!
<b>Outcome of Services</b>					
<b>Agency</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	12	16	34	110	
Total clients	14	16	39	118	
Agency Average	86%	100%	87%	93%	#DIV/0!
<b>State</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	420	385	1,032	1,290	0
Total clients	468	425	1,139	1,414	0
State Average	90%	91%	91%	91%	#DIV/0!

<b>Participation in Treatment Planning</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	14	11	36	113	
Total clients	14	11	38	121	
Agency Average	100%	100%	95%	93%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	436	385	1,079	1,344	0
Total clients	478	425	1,157	1,440	0
State Average	91%	91%	93%	93%	#DIV/0!

<b>Social Connectedness</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	35	15	142	217	
Total clients	50	21	217	327	
Admission Agency Average	70%	71%	65%	66%	#DIV/0!
Agency Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	13	14	35	108	
Total clients	15	17	39	121	
Discharge Agency Average	87%	82%	90%	89%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	1,357	1,047	2,400	3,357	0
Total clients	1,857	1,409	3,224	4,507	0
Admission State Average	73%	74%	74%	74%	#DIV/0!
State Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	414	382	1,015	1,285	0
Total clients	487	444	1,174	1,463	0
Discharge State Average	85%	86%	86%	88%	#DIV/0!

<b>Functioning</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	32	13	137	205	
Total clients	50	22	219	328	
Admission Agency Average	64%	59%	63%	63%	#DIV/0!
Agency Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	14	17	36	113	
Total clients	15	17	39	121	
Discharge Agency Average	93%	100%	92%	93%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	1,319	1,014	2,342	3,216	0
Total clients	1,859	1,388	3,244	4,511	0
Admission State Average	71%	73%	72%	71%	#DIV/0!
State Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	443	411	1,083	1,362	0
Total clients	486	443	1,172	1,463	0
Discharge State Average	91%	93%	92%	93%	#DIV/0!

<b>Utilization of High Cost Services for SUD Treatment Services</b>					
<b>Illness, Injury, or Surgery</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	5	24	33	
Total clients	-	21	207	322	
Admission Agency Average	-	24%	12%	10%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	1	0	4	
Total clients	-	17	39	120	
Discharge Agency Average	-	6%	0%	3%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	134	276	350	0
Total clients	-	1,377	3,105	4,342	0
Admission State Average	-	10%	9%	8%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	35	59	69	0
Total clients	-	429	1,146	1,410	0
Discharge State Average	-	8%	5%	5%	#DIV/0!
<b>Emergency Department</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	4	59	80	
Total clients	-	21	211	327	
Admission Agency Average	-	19%	28%	24%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	3	1	8	
Total clients	-	17	39	121	
Discharge Agency Average	-	18%	3%	7%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	172	356	525	0
Total clients	-	1,411	3,202	4,456	0
Admission State Average	-	12%	11%	12%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	39	75	87	0
Total clients	-	432	1,166	1,410	0
Discharge State Average	-	9%	6%	6%	#DIV/0!

<b>Hospital Admissions for Mental Health Care</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	4	47	58	
Total clients	-	22	209	321	
Admission Agency Average	-	18%	22%	18%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	2	0	12	
Total clients	-	18	39	120	
Discharge Agency Average	-	11%	0%	10%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	118	292	419	0
Total clients	-	1,386	3,122	4,364	0
Admission State Average	-	9%	9%	10%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	28	66	103	0
Total clients	-	426	1,148	1,415	0
Discharge State Average	-	7%	6%	7%	#DIV/0!
<b>Detoxification Services</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	5	145	162	
Total clients	-	22	214	287	
Admission Agency Average	-	23%	68%	56%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	4	0	33	
Total clients	-	18	39	104	
Discharge Agency Average	-	22%	0%	32%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	238	584	832	0
Total clients	-	1,397	3,176	4,427	0
Admission State Average	-	17%	18%	19%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	68	106	160	0
Total clients	-	434	1,150	1,425	0
Discharge State Average	-	16%	9%	11%	#DIV/0!

<b>Inpatient Substance Use Disorder Treatment Services</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	3	12	167	
Total clients	-	22	75	326	
Admission Agency Average	-	14%	16%	51%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	4	0	42	
Total clients	-	18	39	120	
Discharge Agency Average	-	22%	0%	35%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	232	436	595	0
Total clients	-	1,387	2,742	3,618	0
Admission State Average	-	17%	16%	16%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	140	201	223	0
Total clients	-	426	931	1,072	0
Discharge State Average	-	33%	22%	21%	#DIV/0!
<b>Correctional Facility</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	11	71	131	
Total clients	-	22	205	322	
Admission Agency Average	-	50%	35%	41%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	4	4	9	
Total clients	-	18	39	119	
Discharge Agency Average	-	22%	10%	8%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	681	1,304	1,804	0
Total clients	-	1,325	3,016	4,264	0
Admission State Average	-	51%	43%	42%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	154	258	253	0
Total clients	-	422	1,118	1,351	0
Discharge State Average	-	36%	23%	19%	#DIV/0!

### Quality of Life Information for SUD Treatment Services

<b>General Health</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	33	61	177	252	
Total clients	52	78	245	349	
Admission Agency Average	63%	78%	72%	72%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	15	31	58	119	
Total clients	16	33	64	128	
Discharge Agency Average	94%	94%	91%	93%	#DIV/0!
State Admission					
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	1,640	3,000	3,532	4,175	0
Total clients	1,972	3,735	4,414	5,249	0
Admission State Average	83%	80%	80%	80%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	461	892	1,218	1,512	0
Total clients	507	979	1,353	1,638	0
Discharge State Average	91%	91%	90%	92%	#DIV/0!
Suicide Attempt(s)					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	2	35	52	
Total clients	-	20	208	329	
Admission Agency Average	-	10%	17%	16%	#DIV/0!
Agency Discharge					
	0	0			
Number of clients who reported nights/times	-	2	1	4	
Total clients	-	18	39	122	
Discharge Agency Average	-	11%	3%	3%	#DIV/0!
State Admission					
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	175	359	508	0
Total clients	-	1,422	3,197	4,482	0
Admission State Average	-	12%	11%	11%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	38	59	74	0
Total clients	-	440	1,156	1,434	0
Discharge State Average	-	9%	5%	5%	#DIV/0!

<b>Employment Status</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	85	88	86	114	
Total clients	304	358	429	533	
Admission Agency Average	28%	25%	20%	21%	#DIV/0!
Agency Discharge	0	0			
Number of clients who are employed	169	110	128	172	
Total clients	304	358	427	533	
Discharge Agency Average	56%	31%	30%	32%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	1,625	1,633	1,719	1,857	0
Total clients	3,556	4,887	5,065	5,666	0
Admission State Average	46%	33%	34%	33%	#DIV/0!
State Discharge					
Number of clients who are employed	1,959	2,133	2,333	2,549	0
Total clients	3,556	4,887	5,065	5,666	0
Discharge State Average	55%	44%	46%	45%	#DIV/0!
<b>Homelessness</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	2	13	27	30	
Total clients	153	291	369	468	
Admission Agency Average	1%	4%	7%	6%	#DIV/0!
Agency Discharge					
Number of clients who are homeless	7	38	43	46	
Total clients	153	291	369	473	
Discharge Agency Average	5%	13%	12%	10%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	103	294	244	370	0
Total clients	3,479	4,343	4,538	5,111	0
Admission State Average	3%	7%	5%	7%	#DIV/0!
State Discharge					
Number of clients who are homeless	143	417	551	715	0
Total clients	3,479	4,343	4,538	5,121	0
Discharge State Average	4%	10%	12%	14%	#DIV/0!

<b>Missing School/Work</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	20	11	92	135	
Total clients	40	76	242	350	
Admission Agency Average	50%	14%	38%	39%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	2	3	3	14	
Total clients	16	33	44	127	
Discharge Agency Average	13%	9%	7%	11%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	444	797	982	1,208	0
Total clients	1,968	3,708	4,387	5,226	0
Admission State Average	23%	21%	22%	23%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	51	60	67	110	0
Total clients	506	982	1,354	1,638	0
Discharge State Average	10%	6%	5%	7%	#DIV/0!
<b>Ability to Control Use</b>					
Before Program	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	9	24	11	24	
Total clients	29	66	40	97	
Before Program Agency Average	31%	36%	28%	25%	#DIV/0!
End Program	0	0			
Number of clients who reported nights/times	29	58	39	97	
Total clients	29	61	40	97	
End Program Agency Average	100%	95%	98%	100%	#DIV/0!
Before Program	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	360	737	498	575	0
Total clients	918	1,964	1,289	1,528	0
Before Program State Average	39%	38%	39%	38%	#DIV/0!
End of Program					
Number of clients who reported nights/times	924	1,839	1,311	1,554	0
Total clients	942	1,870	1,333	1,584	0
End of Program State Average	98%	98%	98%	98%	#DIV/0!

<b>Motivation to Not Use Substances</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	123	42	145	184	
Total clients	208	75	242	350	
Admission Agency Average	59%	56%	60%	53%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	63	28	44	113	
Total clients	64	32	46	127	
Discharge Agency Average	98%	88%	96%	89%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	5,341	1,817	2,868	3,298	0
Total clients	7,838	3,674	4,392	5,239	0
Admission State Average	68%	49%	65%	63%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	1,728	769	1,181	1,435	0
Total clients	1,993	972	1,350	1,637	0
Discharge State Average	87%	79%	87%	88%	#DIV/0!
<b>Engagement in Treatment Services</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	44	57	82	52	
Total clients	52	78	243	349	
Admission Agency Average	85%	73%	34%	15%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	16	33	46	125	
Total clients	16	33	46	128	
Discharge Agency Average	100%	100%	100%	98%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	1,001	1,706	1,860	2,325	0
Total clients	1,946	3,736	4,449	5,277	0
Admission State Average	51%	46%	42%	44%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	412	796	1,097	1,367	0
Total clients	498	982	1,362	1,655	0
Discharge State Average	83%	81%	81%	83%	#DIV/0!

## Public Safety Information for SUD Treatment Services

<b>History of Arrest</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	15	27	33	55	
Total clients	168	287	371	473	
Admission Agency Average	9%	9%	9%	12%	#DIV/0!
Agency Discharge	0	0			
Number of clients who were arrested	4	11	12	17	
Total clients	168	291	371	473	
Discharge Agency Average	2%	4%	3%	4%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	426	1,359	675	702	0
Total clients	3,074	7,689	4,542	5,125	0
Admission State Average	14%	18%	15%	14%	#DIV/0!
State Discharge					
Number of clients who were arrested	451	819	490	445	0
Total clients	3,074	7,689	4,542	5,125	0
Discharge State Average	15%	11%	11%	9%	#DIV/0!
<b>Trouble as a Result of Substance Use</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	24	22	111	169	
Total clients	51	76	242	350	
Admission Agency Average	47%	29%	46%	48%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	2	4	4	18	
Total clients	16	33	45	128	
Discharge Agency Average	13%	12%	9%	14%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	574	1,126	1,354	1,676	0
Total clients	1,974	3,699	4,399	5,234	0
Admission State Average	29%	30%	31%	32%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	60	82	109	138	0
Total clients	508	971	1,355	1,642	0
Discharge State Average	12%	8%	8%	8%	#DIV/0!

**Substance Use Disorder Treatment Services****Discharge Reasons for Outpatient Treatment Services****Discharge Reasons**

<b>Agency Average</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Treatment Completed	67	60	60	69	
Left Against Professional Advice	50	42	22	27	
Terminated by Facility	8	6	33	17	
Transferred to Another Facility or Program	15	6	5	8	
Incarcerated	14	7	6	10	
Other	1	3	7	2	
<b>Total</b>	<b>155</b>	<b>124</b>	<b>133</b>	<b>133</b>	<b>0</b>
<b>State Average</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Treatment Completed	1,273	1,424	1,454	1,614	0
Left Against Professional Advice	849	948	888	957	0
Terminated by Facility	208	235	298	284	0
Transferred to Another Facility or Program	186	147	154	164	0
Incarcerated	203	170	181	144	0
Other	231	260	349	375	0
<b>Total</b>	<b>2,950</b>	<b>3,184</b>	<b>3,324</b>	<b>3,538</b>	<b>0</b>

**Impact of Outpatient Treatment Services****General Satisfaction with Services**

<b>Agency</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	8	13	29	34	
Total clients	8	13	29	35	
Agency Average	100%	100%	100%	97%	#DIV/0!
<b>State</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	251	197	689	741	0
Total clients	266	210	721	770	0
State Average	94%	94%	96%	96%	#DIV/0!
<b>Access to Services</b>					
<b>Agency</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	9	17	28	33	
Total clients	9	17	28	34	
Agency Average	100%	100%	100%	97%	#DIV/0!
<b>State</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	239	254	663	719	0
Total clients	264	271	713	756	0
State Average	91%	94%	93%	95%	#DIV/0!

<b>Quality and Appropriateness of Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	8	17	28	34	
Total clients	8	17	29	35	
Agency Average	100%	100%	97%	97%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	246	259	684	726	0
Total clients	264	274	719	757	0
State Average	93%	95%	95%	96%	#DIV/0!
<b>Outcome of Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	7	16	26	33	
Total clients	8	16	29	35	
Agency Average	88%	100%	90%	94%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	238	249	654	699	0
Total clients	263	271	715	750	0
State Average	90%	92%	91%	93%	#DIV/0!
<b>Participation in Treatment Planning</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	8	11	26	33	
Total clients	8	11	28	35	
Agency Average	100%	100%	93%	94%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	245	173	677	717	0
Total clients	266	184	722	763	0
State Average	92%	94%	94%	94%	#DIV/0!

<b>Social Connectedness</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	27	15	48	58	
Total clients	35	21	70	83	
Admission Agency Average	77%	71%	69%	70%	#DIV/0!
Agency Discharge	0	0			
Number who agree or strongly agree	8	14	26	32	
Total clients	9	17	29	35	
Discharge Agency Average	89%	82%	90%	91%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	996	821	1,747	2,229	0
Total clients	1,312	1,077	2,251	2,844	0
Admission State Average	76%	76%	78%	78%	#DIV/0!
State Discharge					
Number who agree or strongly agree	238	252	653	703	0
Total clients	274	283	737	778	0
Discharge State Average	87%	89%	89%	90%	#DIV/0!
<b>Functioning</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	26	13	50	61	
Total clients	35	22	71	84	
Admission Agency Average	74%	59%	70%	73%	#DIV/0!
Agency Discharge					
Number who agree or strongly agree	9	17	28	34	
Total clients	9	17	29	35	
Discharge Agency Average	100%	100%	97%	97%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	980	813	1,725	2,188	0
Total clients	1,315	1,077	2,266	2,860	0
Admission State Average	75%	75%	76%	77%	#DIV/0!
State Discharge					
Number who agree or strongly agree	251	264	680	732	0
Total clients	273	284	734	778	0
Discharge State Average	92%	93%	93%	94%	#DIV/0!

<b>Utilization of High Cost Services for Outpatient Treatment Services</b>					
<b>Illness, Injury, or Surgery</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	5	1	3	
Total clients	-	21	63	81	
Admission Agency Average	-	24%	2%	4%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	-	1	0	0	
Total clients	-	16	29	35	
Discharge Agency Average	-	6%	0%	0%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	95	184	185	0
Total clients	-	1,050	2,173	2,778	0
Admission State Average	-	9%	8%	7%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	21	28	27	0
Total clients	-	276	721	756	0
Discharge State Average	-	8%	4%	4%	#DIV/0!
<b>Emergency Department</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	4	11	11	
Total clients	-	21	65	83	
Admission Agency Average	-	19%	17%	13%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	-	3	1	0	
Total clients	-	16	29	35	
Discharge Agency Average	-	19%	3%	0%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	105	202	234	0
Total clients	-	1,072	2,237	2,840	0
Admission State Average	-	10%	9%	8%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	11	20	22	0
Total clients	-	274	731	769	0
Discharge State Average	-	4%	3%	3%	#DIV/0!

<b>Hospital Admissions for Mental Health Care</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	4	8	7	
Total clients	-	22	66	83	
Admission Agency Average	-	18%	12%	8%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	-	2	0	0	
Total clients	-	17	29	35	
Discharge Agency Average	-	12%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	68	161	187	0
Total clients	-	1,058	2,186	2,789	0
Admission State Average	-	6%	7%	7%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	11	18	19	0
Total clients	-	274	722	758	0
Discharge State Average	-	4%	2%	3%	#DIV/0!
<b>Detoxification Services</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	5	9	12	
Total clients	-	22	65	84	
Admission Agency Average	-	23%	14%	14%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	-	4	0	0	
Total clients	-	17	29	35	
Discharge Agency Average	-	24%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	142	265	318	0
Total clients	-	1,069	2,215	2,821	0
Admission State Average	-	13%	12%	11%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	22	30	24	0
Total clients	-	277	721	760	0
Discharge State Average	-	8%	4%	3%	#DIV/0!

<b>Inpatient Substance Use Disorder Treatment Services</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	3	4	2	
Total clients	-	22	63	82	
Admission Agency Average	-	14%	6%	2%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	4	0	2	
Total clients	-	17	29	35	
Discharge Agency Average	-	24%	0%	6%	#DIV/0!
<b>State Admission</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	126	236	295	0
Total clients	-	1,059	2,189	2,789	0
Admission State Average	-	12%	11%	11%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	23	48	49	0
Total clients	-	275	700	755	0
Discharge State Average	-	8%	7%	6%	#DIV/0!
<b>Correctional Facility</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	11	8	6	
Total clients	-	22	64	84	
Admission Agency Average	-	50%	13%	7%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	4	1	0	
Total clients	-	17	29	35	
Discharge Agency Average	-	24%	3%	0%	#DIV/0!
<b>State Admission</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	501	877	1,020	0
Total clients	-	1,010	2,105	2,710	0
Admission State Average	-	50%	42%	38%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	90	149	123	0
Total clients	-	269	689	720	0
Discharge State Average	-	33%	22%	17%	#DIV/0!

<b>Quality of Life Information for Outpatient Treatment Services</b>					
<b>General Health</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	27	59	72	77	
Total clients	37	75	92	98	
Admission Agency Average	73%	79%	78%	79%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	9	29	33	39	
Total clients	10	31	36	41	
Discharge Agency Average	90%	94%	92%	95%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	1,204	2,303	2,553	2,719	0
Total clients	1,401	2,763	3,067	3,290	0
Admission State Average	86%	83%	83%	83%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	256	530	715	777	0
Total clients	282	568	788	839	0
Discharge State Average	91%	93%	91%	93%	#DIV/0!
<b>Suicide Attempt(s)</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	2	8	6	
Total clients	-	20	64	84	
Admission Agency Average	-	10%	13%	7%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	2	1	0	
Total clients	-	17	29	35	
Discharge Agency Average	-	12%	3%	0%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	99	194	211	0
Total clients	-	1,079	2,234	2,849	0
Admission State Average	-	9%	9%	7%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	10	23	20	0
Total clients	-	281	722	760	0
Discharge State Average	-	4%	3%	3%	#DIV/0!

<b>Employment Status</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	65	50	45	44	
Total clients	154	150	154	150	
Admission Agency Average	42%	33%	29%	29%	#DIV/0!
Agency Discharge					
Number of clients who are employed	76	81	80	86	
Total clients	154	150	154	150	
Discharge Agency Average	49%	54%	52%	57%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	1,463	1,461	1,546	1,632	0
Total clients	3,221	3,502	3,615	3,719	0
Admission State Average	45%	42%	43%	44%	#DIV/0!
State Discharge					
Number of clients who are employed	1,797	1,855	1,933	2,036	0
Total clients	3,221	3,502	3,615	3,719	0
Discharge State Average	56%	53%	53%	55%	#DIV/0!
<b>Homelessness</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	2	3	10	4	
Total clients	153	123	133	133	
Admission Agency Average	1%	2%	8%	3%	#DIV/0!
Agency Discharge					
Number of clients who are homeless	7	15	14	11	
Total clients	153	123	133	133	
Discharge Agency Average	5%	12%	11%	8%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are homeless	78	117	115	128	0
Total clients	3,101	3,187	3,323	3,405	0
Admission State Average	3%	4%	3%	4%	#DIV/0!
State Discharge					
Number of clients who are homeless	104	193	237	290	0
Total clients	3,101	3,187	3,323	3,405	0
Discharge State Average	3%	6%	7%	9%	#DIV/0!

<b>Missing School/Work</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	11	11	19	22	
Total clients	36	73	89	99	
Admission Agency Average	31%	15%	21%	22%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	0	3	3	2	
Total clients	10	31	35	40	
Discharge Agency Average	0%	10%	9%	5%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	249	511	544	548	0
Total clients	1,401	2,751	3,043	3,266	0
Admission State Average	18%	19%	18%	17%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	19	21	28	34	0
Total clients	281	573	790	841	0
Discharge State Average	7%	4%	4%	4%	#DIV/0!
<b>Ability to Control Use</b>					
Before Program	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	8	24	10	11	
Total clients	18	62	31	39	
Before Program Agency Average	44%	39%	32%	28%	#DIV/0!
End of Program					
Number of clients who reported nights/times	18	56	30	39	
Total clients	18	57	31	39	
End of Program Agency Average	100%	98%	97%	100%	#DIV/0!
Before Program	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	241	485	323	342	0
Total clients	508	1,138	749	777	0
Before Program State Average	47%	43%	43%	44%	#DIV/0!
End of Program					
Number of clients who reported nights/times	507	1,059	766	799	0
Total clients	519	1,079	780	807	0
End of Program State Average	98%	98%	98%	99%	#DIV/0!

<b>Motivation to Not Use Substances</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	102	42	58	63	
Total clients	148	72	89	99	
Admission Agency Average	69%	58%	65%	64%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	39	27	35	35	
Total clients	40	30	36	40	
Discharge Agency Average	98%	90%	97%	88%	#DIV/0!
State Admission					
	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	3,906	1,476	2,130	2,305	0
Total clients	5,595	2,709	3,045	3,275	0
Admission State Average	70%	54%	70%	70%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	974	464	708	767	0
Total clients	1,109	563	789	842	0
Discharge State Average	88%	82%	90%	91%	#DIV/0!
<b>Engagement in Treatment Services</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	33	55	35	28	
Total clients	37	75	91	99	
Admission Agency Average	89%	73%	38%	28%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	10	31	36	41	
Total clients	10	31	36	41	
Discharge Agency Average	100%	100%	100%	100%	#DIV/0!
State Admission					
	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	723	1,332	1,434	1,600	0
Total clients	1,378	2,763	3,093	3,308	0
Admission State Average	52%	48%	46%	48%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	238	472	669	742	0
Total clients	277	569	795	852	0
Discharge State Average	86%	83%	84%	87%	#DIV/0!

### Public Safety Information for Outpatient Treatment Services

<b>History of Arrest</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	7	25	18	23	
Total clients	21	123	135	133	
Admission Agency Average	33%	20%	13%	17%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who were arrested	3	11	10	9	
Total clients	21	123	135	133	
Discharge Agency Average	14%	9%	7%	7%	#DIV/0!
<b>State Admission</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	175	537	510	463	0
Total clients	1,813	3,235	3,326	3,406	0
Admission State Average	10%	17%	15%	14%	#DIV/0!
<b>State Discharge</b>					
Number of clients who were arrested	306	407	410	356	0
Total clients	1,813	3,235	3,326	3,406	0
Discharge State Average	17%	13%	12%	10%	#DIV/0!
<b>Trouble as a Result of Substance Use</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	15	21	30	30	
Total clients	36	73	89	99	
Admission Agency Average	42%	29%	34%	30%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	0	4	4	3	
Total clients	10	31	35	41	
Discharge Agency Average	0%	13%	11%	7%	#DIV/0!
<b>State Admission</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	353	753	832	841	0
Total clients	1,404	2,757	3,051	3,273	0
Admission State Average	25%	27%	27%	26%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	29	30	42	38	0
Total clients	282	573	792	844	0
Discharge State Average	10%	5%	5%	5%	#DIV/0!

**Substance Use Disorder Treatment Services****Discharge Reasons for Inpatient Treatment Services****Discharge Reasons**

Agency Average	FY17	FY18	FY19	FY20	FY21
Treatment Completed	115	129	152	241	
Left Against Professional Advice	27	27	33	42	
Terminated by Facility	2	7	4	6	
Transferred to Another Facility or Program	3	5	5	8	
Incarcerated	0	0	0	0	
Other	0	1	1	2	
<b>Total</b>	<b>147</b>	<b>169</b>	<b>195</b>	<b>299</b>	<b>0</b>
State Average	FY17	FY18	FY19	FY20	FY21
Treatment Completed	284	343	381	502	0
Left Against Professional Advice	70	83	82	110	0
Terminated by Facility	14	23	10	26	0
Transferred to Another Facility or Program	7	13	11	14	0
Incarcerated	3	3	4	2	0
Other	1	4	7	8	0
<b>Total</b>	<b>379</b>	<b>469</b>	<b>495</b>	<b>662</b>	<b>0</b>

**Impact of Inpatient Treatment Services****General Satisfaction with Services**

Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	4	-	-	61	
Total clients	4	-	-	63	
Agency Average	100%	-	-	97%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	83	57	179	320	0
Total clients	89	59	189	338	0
State Average	93%	97%	95%	95%	#DIV/0!

**Access to Services**

Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	5	-	-	57	
Total clients	5	-	-	61	
Agency Average	100%	-	-	93%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	77	68	167	303	0
Total clients	85	77	183	331	0
State Average	91%	88%	91%	92%	#DIV/0!

<b>Quality and Appropriateness of Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	6	-	-	60	
Total clients	6	-	-	63	
Agency Average	100%	-	-	95%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	83	74	177	320	0
Total clients	89	79	189	340	0
State Average	93%	94%	94%	94%	#DIV/0!
<b>Outcome of Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	5	-	-	57	
Total clients	6	-	-	62	
Agency Average	83%	-	-	92%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	76	68	161	296	0
Total clients	86	77	183	335	0
State Average	88%	88%	88%	88%	#DIV/0!
<b>Participation in Treatment Planning</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	6	-	-	59	
Total clients	6	-	-	65	
Agency Average	100%	-	-	91%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	81	49	176	320	0
Total clients	89	53	190	342	0
State Average	91%	92%	93%	94%	#DIV/0!

<b>Social Connectedness</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	27	-	85	147	
Total clients	35	-	133	229	
Admission Agency Average	77%	-	64%	64%	#DIV/0!
Agency Discharge					
	0	0			
Number who agree or strongly agree	8	-	-	55	
Total clients	9	-	-	65	
Discharge Agency Average	89%	-	-	85%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	73	68	246	510	0
Total clients	117	116	386	777	0
Admission State Average	62%	59%	64%	66%	#DIV/0!
State Discharge					
Number who agree or strongly agree	75	63	156	292	0
Total clients	91	81	193	350	0
Discharge State Average	82%	78%	81%	83%	#DIV/0!
<b>Functioning</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	3	-	79	133	
Total clients	11	-	134	229	
Admission Agency Average	27%	-	59%	58%	#DIV/0!
Agency Discharge					
Number who agree or strongly agree	5	-	-	59	
Total clients	6	-	-	65	
Discharge Agency Average	83%	-	-	91%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	52	48	206	407	0
Total clients	116	91	387	758	0
Admission State Average	45%	53%	53%	54%	#DIV/0!
State Discharge					
Number who agree or strongly agree	81	75	178	318	0
Total clients	91	80	193	350	0
Discharge State Average	89%	94%	92%	91%	#DIV/0!

<b>Utilization of High Cost Services for Inpatient Treatment Services</b>					
<b>Illness, Injury, or Surgery</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	-	20	29	
Total clients	-	-	132	228	
Admission Agency Average	-	-	15%	13%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	-	-	-	4	
Total clients	-	-	-	64	
Discharge Agency Average	-	-	-	6%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	17	50	107	0
Total clients	-	112	385	743	0
Admission State Average	-	15%	13%	14%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	9	21	32	0
Total clients	-	76	186	331	0
Discharge State Average	-	12%	11%	10%	#DIV/0!
<b>Emergency Department</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	-	44	67	
Total clients	-	-	132	230	
Admission Agency Average	-	-	33%	29%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	-	-	-	8	
Total clients	-	-	-	65	
Discharge Agency Average	-	-	-	12%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	28	90	193	0
Total clients	-	114	390	761	0
Admission State Average	-	25%	23%	25%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	19	46	56	0
Total clients	-	81	194	343	0
Discharge State Average	-	23%	24%	16%	#DIV/0!

<b>Hospital Admissions for Mental Health Care</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	36	49	
Total clients	-	-	133	226	
Admission Agency Average	-	-	27%	22%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	-	-	-	12	
Total clients	-	-	-	64	
Discharge Agency Average	-	-	-	19%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	19	72	141	0
Total clients	-	111	385	744	0
Admission State Average	-	17%	19%	19%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	15	35	71	0
Total clients	-	76	187	334	0
Discharge State Average	-	20%	19%	21%	#DIV/0!
<b>Detoxification Services</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	128	142	
Total clients	-	-	136	188	
Admission Agency Average	-	-	94%	76%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	-	33	
Total clients	-	-	-	63	
Discharge Agency Average	-	-	-	52%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	31	201	363	0
Total clients	-	110	393	756	0
Admission State Average	-	28%	51%	48%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	30	58	112	0
Total clients	-	79	187	334	0
Discharge State Average	-	38%	31%	34%	#DIV/0!

<b>Correctional Facility</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	48	93	
Total clients	-	-	129	223	
Admission Agency Average	-	-	37%	42%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	-	4	
Total clients	-	-	-	63	
Discharge Agency Average	-	-	-	6%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	50	153	325	0
Total clients	-	110	383	750	0
Admission State Average	-	45%	40%	43%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	35	78	103	0
Total clients	-	75	186	301	0
Discharge State Average	-	47%	42%	34%	#DIV/0!

<b>Quality of Life Information for Inpatient Treatment Services</b>					
<b>General Health</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	3	1	94	165	
Total clients	11	2	138	236	
Admission Agency Average	27%	50%	68%	70%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	6	-	17	63	
Total clients	6	-	17	66	
Discharge Agency Average	100%	-	100%	95%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	76	186	344	594	0
Total clients	121	310	535	889	0
Admission State Average	63%	60%	64%	67%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	88	166	223	374	0
Total clients	96	190	256	412	0
Discharge State Average	92%	87%	87%	91%	#DIV/0!

<b>Suicide Attempt(s)</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	22	42	
Total clients	-	-	131	230	
Admission Agency Average	-	-	17%	18%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	-	4	
Total clients	-	-	-	66	
Discharge Agency Average	-	-	-	6%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	32	70	156	0
Total clients	-	116	387	764	0
Admission State Average	-	28%	18%	20%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	19	25	46	0
Total clients	-	79	191	341	0
Discharge State Average	-	24%	13%	13%	#DIV/0!
<b>Employment Status</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	20	38	37	67	
Total clients	150	208	232	342	
Admission Agency Average	13%	18%	16%	20%	#DIV/0!
Agency Discharge					
Number of clients who are employed	93	29	38	60	
Total clients	150	208	232	342	
Discharge Agency Average	62%	14%	16%	18%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	164	83	89	135	0
Total clients	382	744	742	985	0
Admission State Average	43%	11%	12%	14%	#DIV/0!
State Discharge					
Number of clients who are employed	248	68	84	122	0
Total clients	382	744	742	985	0
Discharge State Average	65%	9%	11%	12%	#DIV/0!

<b>Homelessness</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who are homeless	4	10	14	22	
Total clients	150	168	195	299	
Admission Agency Average	3%	6%	7%	7%	#DIV/0!
Agency Discharge					
	0	0			
Number of clients who are homeless	24	23	19	27	
Total clients	150	168	195	299	
Discharge Agency Average	16%	14%	10%	9%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who are homeless	23	74	38	104	0
Total clients	370	556	507	755	0
Admission State Average	6%	13%	7%	14%	#DIV/0!
State Discharge					
Number of clients who are homeless	59	73	54	100	0
Total clients	370	556	507	755	0
Discharge State Average	16%	13%	11%	13%	#DIV/0!
<b>Missing School/Work</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	7	-	67	108	
Total clients	10	2	138	236	
Admission Agency Average	70%	-	49%	46%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	2	-	-	12	
Total clients	6	-	-	66	
Discharge Agency Average	33%	-	-	18%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	56	121	222	371	0
Total clients	119	308	534	886	0
Admission State Average	47%	39%	42%	42%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	16	21	23	54	0
Total clients	95	186	254	412	0
Discharge State Average	17%	11%	9%	13%	#DIV/0!

<b>Ability to Control Use</b>					
Agency Before Program	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	1	-	-	11	
Total clients	11	-	-	39	
Before Program Agency Average	9%	-	-	28%	#DIV/0!
End of Program					
Number of clients who reported nights/times	11	-	-	39	
Total clients	11	-	-	39	
End of Program Agency Average	100%	-	-	100%	#DIV/0!
State Before Program	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	39	110	78	116	0
Total clients	172	380	253	392	0
Before Program State Average	23%	29%	31%	30%	#DIV/0!
End of Program					
Number of clients who reported nights/times	175	354	259	391	0
Total clients	177	361	263	404	0
End of Program State Average	99%	98%	98%	97%	#DIV/0!
<b>Motivation to Not Use Substances</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	16	-	77	110	
Total clients	44	-	138	236	
Admission Agency Average	36%	-	56%	47%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	24	-	-	59	
Total clients	24	2	-	66	
Discharge Agency Average	100%	-	-	89%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	228	77	244	377	0
Total clients	460	309	535	890	0
Admission State Average	50%	25%	46%	42%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	327	123	201	333	0
Total clients	380	188	253	412	0
Discharge State Average	86%	65%	79%	81%	#DIV/0!

<b>Engagement in Treatment Services</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	7	1	34	16	
Total clients	11	2	137	235	
Admission Agency Average	64%	50%	25%	7%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	6	-	-	64	
Total clients	6	-	-	66	
Discharge Agency Average	100%	-	-	97%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	29	99	144	302	0
Total clients	120	310	535	887	0
Admission State Average	24%	32%	27%	34%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	66	139	182	307	0
Total clients	94	190	257	414	0
Discharge State Average	70%	73%	71%	74%	#DIV/0!

<b>Public Safety Information for Inpatient Treatment Services</b>					
<b>History of Arrest</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	8	6	11	24	
Total clients	147	168	195	299	
Admission Agency Average	5%	4%	6%	8%	#DIV/0!
Agency Discharge					
Number of clients who were arrested	1	0	0	0	
Total clients	147	168	195	299	
Discharge Agency Average	1%	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	50	43	56	86	0
Total clients	396	465	509	757	0
Admission State Average	13%	9%	11%	11%	#DIV/0!
State Discharge					
Number of clients who were arrested	10	9	9	10	0
Total clients	396	465	509	757	0
Discharge State Average	3%	2%	2%	1%	#DIV/0!

<b>Trouble as a Result of Substance Use</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	7	1	74	131	
Total clients	11	2	138	236	
Admission Agency Average	64%	50%	54%	56%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	2	-	-	15	
Total clients	6	-	-	66	
Discharge Agency Average	33%	-	-	23%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	61	158	265	471	0
Total clients	121	309	536	889	0
Admission State Average	50%	51%	49%	53%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	19	28	33	68	0
Total clients	96	188	254	413	0
Discharge State Average	20%	15%	13%	16%	#DIV/0!

**Substance Use Disorder Treatment Services**

**Discharge Reasons for IMT Services**

<b>Discharge Reasons</b>					
Agency Average	FY17	FY18	FY19	FY20	FY21
Treatment Completed	-	15	8	21	
Left Against Professional Advice	-	17	31	2	
Terminated by Facility	-	3	1	9	
Transferred to Another Facility or Program	-	1	1	5	
Incarcerated	-	5	0	2	
Other	-	3	2	2	
Total	-	44	43	41	0
State Average	FY17	FY18	FY19	FY20	FY21
Treatment Completed	-	28	38	107	0
Left Against Professional Advice	-	26	62	113	0
Terminated by Facility	-	4	13	14	0
Transferred to Another Facility or Program	-	2	2	51	0
Incarcerated	-	5	3	13	0
Other	-	3	3	10	0
Total	-	68	121	308	0

<b>Impact of IMT Services</b>					
<b>General Satisfaction with Services</b>					
<b>Agency</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	-	-	10	21	
Total clients	-	-	10	21	
Agency Average	-	-	100%	100%	#DIV/0!
<b>State</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	12	3	30	80	0
Total clients	13	4	35	87	0
State Average	92%	75%	86%	92%	#DIV/0!
<b>Access to Services</b>					
<b>Agency</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	0	-	10	21	
Total clients	0	-	10	21	
Agency Average	-	-	100%	100%	#DIV/0!
<b>State</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	11	4	31	78	0
Total clients	13	6	35	86	0
State Average	85%	67%	89%	91%	#DIV/0!
<b>Quality and Appropriateness of Services</b>					
<b>Agency</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	-	-	10	21	
Total clients	-	-	10	21	
Agency Average	-	-	100%	100%	#DIV/0!
<b>State</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	12	4	31	80	0
Total clients	13	6	34	86	0
State Average	92%	67%	91%	93%	#DIV/0!
<b>Outcome of Services</b>					
<b>Agency</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	-	-	8	20	
Total clients	-	-	10	21	
Agency Average	-	-	80%	95%	#DIV/0!
<b>State</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	12	3	31	81	0
Total clients	13	5	35	86	0
State Average	92%	60%	89%	94%	#DIV/0!

<b>Participation in Treatment Planning</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	10	21	
Total clients	-	-	10	21	
Agency Average	-	-	100%	100%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	13	3	32	80	0
Total clients	13	3	35	87	0
State Average	100%	100%	91%	92%	#DIV/0!
<b>Social Connectedness</b>					
Agency Admission					
Number who agree or strongly agree	2	-	9	12	
Total clients	4	-	14	15	
Admission Agency Average	50%	-	64%	80%	#DIV/0!
Agency Discharge					
Number who agree or strongly agree	0	0			
Total clients	-	-	10	21	
Discharge Agency Average	-	-	90%	100%	#DIV/0!
State Admission					
Number who agree or strongly agree	26	12	72	210	0
Total clients	36	19	102	280	0
Admission State Average	72%	63%	71%	75%	#DIV/0!
State Discharge					
Number who agree or strongly agree	12	4	31	82	0
Total clients	13	6	35	87	0
Discharge State Average	92%	67%	89%	94%	#DIV/0!
<b>Functioning</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	3	-	8	11	
Total clients	4	-	14	15	
Admission Agency Average	75%	-	57%	73%	#DIV/0!
Agency Discharge					
Number who agree or strongly agree	0	0			
Total clients	-	-	10	21	
Discharge Agency Average	-	-	80%	95%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	26	11	71	196	0
Total clients	35	19	101	282	0
Admission State Average	74%	58%	70%	70%	#DIV/0!
State Discharge					
Number who agree or strongly agree	12	3	32	84	0
Total clients	13	5	35	87	0
Discharge State Average	92%	60%	91%	97%	#DIV/0!

### Utilization of High Cost Services for IMT Services

<b>Illness, Injury, or Surgery</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	3	1	
Total clients	-	-	12	13	
Admission Agency Average	-	-	25%	8%	#DIV/0!
<b>Agency Discharge</b> 0      0					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	1	10	21	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1	11	17	0
Total clients	-	16	91	254	0
Admission State Average	-	6%	12%	7%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	1	2	1	0
Total clients	-	6	34	81	0
Discharge State Average	-	17%	6%	1%	#DIV/0!
<b>Emergency Department</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	4	2	
Total clients	-	-	14	14	
Admission Agency Average	-	-	29%	14%	#DIV/0!
<b>Agency Discharge</b> 0      0					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	1	10	21	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	5	12	28	0
Total clients	-	19	100	265	0
Admission State Average	-	26%	12%	11%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	0	2	1	0
Total clients	-	6	35	51	0
Discharge State Average	-	0%	6%	2%	#DIV/0!

<b>Hospital Admissions for Mental Health Care</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	3	2	
Total clients	-	-	10	12	
Admission Agency Average	-	-	30%	17%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	1	10	21	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	4	8	17	0
Total clients	-	17	90	254	0
Admission State Average	-	24%	9%	7%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	0	2	1	0
Total clients	-	6	34	82	0
Discharge State Average	-	0%	6%	1%	#DIV/0!
<b>Detoxification Services</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	8	8	
Total clients	-	-	13	15	
Admission Agency Average	-	-	62%	53%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	1	10	6	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	5	17	39	0
Total clients	-	17	94	264	0
Admission State Average	-	29%	18%	15%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	0	0	5	0
Total clients	-	6	35	85	0
Discharge State Average	-	0%	0%	6%	#DIV/0!

<b>Correctional Facility</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	4	7	
Total clients	-	-	12	14	
Admission Agency Average	-	-	33%	50%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	1	10	21	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	14	55	174	0
Total clients	-	18	83	245	0
Admission State Average	-	78%	66%	71%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	3	6	4	0
Total clients	-	6	35	83	0
Discharge State Average	-	50%	17%	5%	#DIV/0!

<b>Quality of Life Information for Intensive Meth Treatment Services</b>					
<b>General Health</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	3	1	11	10	
Total clients	4	1	15	15	
Admission Agency Average	75%	100%	73%	67%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	-	2	8	17	
Total clients	-	2	11	21	
Discharge Agency Average	-	100%	73%	81%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	28	46	91	232	0
Total clients	36	56	115	292	0
Admission State Average	78%	82%	79%	79%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	11	21	36	82	0
Total clients	13	23	40	90	0
Discharge State Average	85%	91%	90%	91%	#DIV/0!

<b>Suicide Attempt(s)</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	5	4	
Total clients	-	-	13	15	
Admission Agency Average	-	-	38%	27%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	1	10	21	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	5	24	50	0
Total clients	-	18	101	270	0
Admission State Average	-	28%	24%	19%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	1	0	0	0
Total clients	-	6	35	85	0
Discharge State Average	-	17%	0%	0%	#DIV/0!
<b>Employment Status</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	7	4	3	
Total clients	-	62	43	41	
Admission Agency Average	-	11%	9%	7%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	-	13	10	26	
Total clients	-	62	41	41	
Discharge Agency Average	-	21%	24%	63%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	21	10	21	0
Total clients	-	86	115	308	0
Admission State Average	-	24%	9%	7%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	38	49	117	0
Total clients	-	71	115	308	0
Discharge State Average	-	54%	43%	38%	#DIV/0!

<b>Homelessness</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	10	3	4	
Total clients	-	62	41	36	
Admission Agency Average	-	16%	7%	11%	#DIV/0!
Agency Discharge					
	0	0			
Number of clients who reported nights/times	-	13	10	8	
Total clients	-	62	41	41	
Discharge Agency Average	-	21%	24%	20%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	17	12	40	0
Total clients	-	86	115	297	0
Admission State Average	-	20%	10%	13%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	18	47	110	0
Total clients	-	61	115	307	0
Discharge State Average	-	30%	41%	36%	#DIV/0!
<b>Missing School/Work</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	2	-	6	5	
Total clients	4	1	15	15	
Admission Agency Average	50%	-	40%	33%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	0	0	
Total clients	-	2	9	21	
Discharge Agency Average	-	-	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	8	9	30	78	0
Total clients	36	46	114	292	0
Admission State Average	22%	20%	26%	27%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	0	1	0	1	0
Total clients	13	23	40	89	0
Discharge State Average	0%	4%	0%	1%	#DIV/0!

<b>Ability to Control Use</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	1	2	
Total clients	-	-	9	19	
Admission Agency Average	-	-	11%	11%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	-	2	9	19	
Total clients	-	4	9	19	
Discharge Agency Average	-	50%	100%	100%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	9	16	10	20	0
Total clients	26	46	36	82	0
Admission State Average	35%	35%	28%	24%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	24	44	36	80	0
Total clients	26	46	36	85	0
Discharge State Average	92%	96%	100%	94%	#DIV/0!
<b>Motivation to Not Use Substances</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	5	0	10	11	
Total clients	16	1	15	15	
Admission Agency Average	31%	0%	67%	73%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	-	1	9	19	
Total clients	-	2	10	21	
Discharge Agency Average	-	50%	90%	90%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	107	24	67	163	0
Total clients	132	53	113	292	0
Admission State Average	81%	45%	59%	56%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	42	17	36	79	0
Total clients	52	23	39	90	0
Discharge State Average	81%	74%	92%	88%	#DIV/0!

<b>Engagement in Treatment Services</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	4	1	13	8	
Total clients	4	1	15	15	
Admission Agency Average	100%	100%	87%	53%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	-	2	10	20	
Total clients	-	2	10	21	
Discharge Agency Average	-	100%	100%	95%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	32	31	50	137	0
Total clients	36	53	115	294	0
Admission State Average	89%	58%	43%	47%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	12	18	30	74	0
Total clients	13	23	40	91	0
Discharge State Average	92%	78%	75%	81%	#DIV/0!

<b>Public Safety Information for IMT Services</b>					
<b>History of Arrest</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	9	4	8	
Total clients	-	52	41	41	
Admission Agency Average	-	17%	10%	20%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	-	6	2	8	
Total clients	-	37	41	41	
Discharge Agency Average	-	16%	5%	20%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	10	18	47	0
Total clients	-	85	114	308	0
Admission State Average	-	12%	16%	15%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	7	12	30	0
Total clients	-	62	114	308	0
Discharge State Average	-	11%	11%	10%	#DIV/0!

<b>Trouble as a Result of Substance Use</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	2	-	7	8	
Total clients	4	1	15	15	
Admission Agency Average	50%	-	47%	53%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	-	0	0	
Total clients	-	2	10	21	
Discharge Agency Average	-	-	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	9	12	24	104	0
Total clients	36	47	114	290	0
Admission State Average	25%	26%	21%	36%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	0	1	0	4	0
Total clients	13	23	39	89	0
Discharge State Average	0%	4%	0%	4%	#DIV/0!
<b>Performance Measures for IMT Treatment Services</b>					
<b>IMT Trainings</b>					
	FY17	FY18	FY19	FY20	FY21
Matrix Training	-	-	1	1	
Matrix Key Supervisor Training	-	-	1	0	
<b>IMT QA Reviews</b>					
Agency QA Results	FY17	FY18	FY19	FY20	FY21
Agency QA Score	-	-	17	18/20	
State QA Results	FY17	FY18	FY19	FY20	FY21
State QA Average	-	-	16.5/20	17/20	0

**Appendix C: Youth SUD Treatment Services**  
**Bowling Green Inn dba Keystone Treatment Center**  
**June -May**

**Agency Clients Served**

Age	FY17	FY18	FY19	FY20	FY21
18 and Below	-	71	54	64	0
19 to 64	-	355	441	509	0
65 and above	-	4	4	5	0
Clients Served Total	-	430	499	578	0

**State Population**

Age	FY17	FY18	FY19	FY20	FY21
18 and Below	-	214,808	217,912	216,741	0
19 to 64	-	513,102	520,520	515,756	0
65 and above	-	141,756	143,804	152,161	0
State Population	-	869,666	882,236	884,658	0

**Agency Clients Served**

Race	FY17	FY18	FY19	FY20	FY21
White	-	286	345	389	0
Black or African American	-	13	13	21	0
American Indian and Alaska Native	-	86	91	116	0
Asian	-	0	1	1	0
Native Hawaiian and Other Pacific Islander	-	1	0	0	0
Two or More Races	-	33	35	37	0
Other	-	11	14	14	0
Clients Served Total	-	430	499	578	0

**State Population**

Race	FY17	FY18	FY19	FY20	FY21
White	-	738,346	749,018	748,421	0
Black or African American	-	18,263	18,527	20,347	0
American Indian and Alaska Native	-	78,270	79,401	79,619	0
Asian	-	13,045	13,234	13,270	0
Native Hawaiian and Other Pacific Islander	-	870	882	885	0
Two or More Races	-	20,872	21,174	22,116	0
Other	-	-	-	-	0
State Population	-	869,666	882,236	884,658	0

## Youth Substance Use Disorder Treatment Services

### Discharge Reasons for SUD Treatment Services

#### Discharge Reasons

Agency Average	FY17	FY18	FY19	FY20	FY21
Treatment Completed	-	43	44	41	
Left Against Professional Advice	-	8	0	8	
Terminated by Facility	-	12	10	9	
Transferred to Another Facility or Program	-	3	4	1	
Incarcerated	-	1	0	0	
Other	-	0	0	1	
<b>Total</b>	-	<b>67</b>	<b>58</b>	<b>60</b>	<b>0</b>
State Average	FY17	FY18	FY19	FY20	FY21
Treatment Completed	-	277	295	320	0
Left Against Professional Advice	-	132	102	89	0
Terminated by Facility	-	59	41	56	0
Transferred to Another Facility or Program	-	30	45	41	0
Incarcerated	-	12	6	6	0
Other	-	31	40	29	0
<b>Total</b>	-	<b>541</b>	<b>529</b>	<b>541</b>	<b>0</b>

### Primary Diagnostic Information for SUD Treatment Services

Agency Primary SUD Diagnosis	FY17	FY18	FY19	FY20	FY21
Number/Percent of Youth with a Primary Alcohol Use Disorder	33	44	17	33	
	52%	64%	47%	52%	#DIV/0!
Number/Percent of Youth with a Primary Cannabis Use Disorder	25	23	14	23	
	39%	33%	39%	36%	#DIV/0!
Number/Percent of Youth with a Primary Amphetamine Use Disorder	4	1	5	7	
	6%	1%	14%	11%	#DIV/0!
Number/Percent of Youth with a Primary Opioid Use Disorder	0	0	0	0	
	0%	0%	0%	0%	#DIV/0!
Number/Percent of Youth with a Primary Other Substance Use Disorder	2	1	1	1	
	3%	1%	3%	2%	#DIV/0!
<b>Total</b>	<b>64</b>	<b>69</b>	<b>36</b>	<b>64</b>	
State Primary SUD Diagnosis	FY17	FY18	FY19	FY20	FY21
Number/Percent of Youth with a Primary Alcohol Use Disorder	131	200	121	152	0
	26%	36%	29%	33%	#DIV/0!
Number/Percent of Youth with a Primary Cannabis Use Disorder	315	319	262	271	0
	26%	58%	63%	59%	#DIV/0!
Number/Percent of Youth with a Primary Amphetamine Use Disorder	30	19	19	35	0
	26%	3%	5%	8%	#DIV/0!
Number/Percent of Youth with a Primary Opioid Use Disorder	3	7	6	1	0
	26%	1%	1%	0%	#DIV/0!
Number/Percent of Youth with a Primary Other Substance Use Disorder	12	11	11	11	0
	26%	2%	3%	2%	#DIV/0!
<b>Total</b>	<b>504</b>	<b>548</b>	<b>414</b>	<b>461</b>	<b>0</b>

### Impact of SUD Treatment Services

<b>General Satisfaction with Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	18	21	38	
Total clients	-	19	22	39	
Agency Average	-	95%	95%	97%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	54	139	200	0
Total clients	-	61	147	216	0
State Average	-	89%	95%	93%	#DIV/0!
<b>Access to Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	17	18	34	
Total clients	-	18	21	36	
Agency Average	-	94%	86%	94%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	48	117	171	0
Total clients	-	60	145	202	0
State Average	-	80%	81%	85%	#DIV/0!
<b>Cultural Sensitivity</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	18	20	37	
Total clients	-	19	21	38	
Agency Average	-	95%	95%	97%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	54	129	182	0
Total clients	-	61	146	206	0
State Average	-	89%	88%	88%	#DIV/0!
<b>Outcome of Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	12	17	30	
Total clients	-	15	21	34	
Agency Average	-	80%	81%	88%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	50	123	172	0
Total clients	-	61	146	208	0
State Average	-	82%	84%	83%	#DIV/0!

<b>Participation in Treatment Planning</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	18	21	35	
Total clients	-	19	22	39	
Agency Average	-	95%	95%	90%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	56	135	182	0
Total clients	-	62	148	206	0
State Average	-	90%	91%	88%	#DIV/0!

<b>Social Connectedness</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	25	28	48	
Total clients	-	28	30	57	
Admission Agency Average	-	89%	93%	84%	#DIV/0!
Agency Discharge					
Number who agree or strongly agree	-	18	22	38	
Total clients	-	19	22	40	
Discharge Agency Average	-	95%	100%	95%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	155	284	372	0
Total clients	-	196	338	455	0
Admission State Average	-	79%	84%	82%	#DIV/0!
State Discharge					
Number who agree or strongly agree	-	54	141	193	0
Total clients	-	62	148	210	0
Discharge State Average	-	87%	95%	92%	#DIV/0!

<b>Functioning</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	103	18	34	
Total clients	-	158	29	57	
Admission Agency Average	-	65%	62%	60%	#DIV/0!
Agency Discharge					
Number who agree or strongly agree	-	87	17	29	
Total clients	-	105	21	34	
Discharge Agency Average	-	83%	81%	85%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	733	227	330	0
Total clients	-	1,151	337	483	0
Admission State Average	-	64%	67%	68%	#DIV/0!
State Discharge					
Number who agree or strongly agree	-	296	123	172	0
Total clients	-	363	146	208	0
Discharge State Average	-	82%	84%	83%	#DIV/0!

**GAIN Short Screener (Gain-SS) Scoring**

<b>Internalizing Disorder Screener</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	20	29	48	
Total clients	-	23	30	57	
Admission Agency Average	-	87%	97%	84%	#DIV/0!
<b>Agency Discharge</b>					
Number of responses greater than 1	-	12	15	29	
Total clients	-	16	22	38	
Discharge Agency Average	-	75%	68%	76%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	102	205	298	0
Total clients	-	151	295	430	0
Admission State Average	-	68%	69%	69%	#DIV/0!
<b>State Discharge</b>					
Number of responses greater than 1	-	44	85	121	0
Total clients	-	61	126	177	0
Discharge State Average	-	72%	67%	68%	#DIV/0!
<b>Externalizing Disorder Screener</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	18	24	41	
Total clients	-	23	30	57	
Admission Agency Average	-	78%	80%	72%	#DIV/0!
<b>Agency Discharge</b>					
Number of responses greater than 1	-	10	15	26	
Total clients	-	16	22	38	
Discharge Agency Average	-	63%	68%	68%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	96	179	261	0
Total clients	-	151	295	430	0
Admission State Average	-	64%	61%	61%	#DIV/0!
<b>State Discharge</b>					
Number of responses greater than 1	-	36	64	102	0
Total clients	-	61	126	177	0
Discharge State Average	-	59%	51%	58%	#DIV/0!

<b>Substance Disorder Screener</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	19	19	37	
Total clients	-	23	30	57	
Admission Agency Average	-	83%	63%	65%	#DIV/0!
<b>Agency Discharge</b>					
Number of responses greater than 1	-	2	3	3	
Total clients	-	16	22	38	
Discharge Agency Average	-	13%	14%	8%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	87	149	218	0
Total clients	-	151	295	430	0
Admission State Average	-	58%	51%	51%	#DIV/0!
<b>State Discharge</b>					
Number of responses greater than 1	-	6	22	27	0
Total clients	-	61	126	177	0
Discharge State Average	-	10%	17%	15%	#DIV/0!
<b>Crime/Violence Screener</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	12	16	23	
Total clients	-	23	30	57	
Admission Agency Average	-	52%	53%	40%	#DIV/0!
<b>Agency Discharge</b>					
Number of responses greater than 1	-	2	1	2	
Total clients	-	16	22	38	
Discharge Agency Average	-	13%	5%	5%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	62	118	163	0
Total clients	-	151	295	430	0
Admission State Average	-	41%	40%	38%	#DIV/0!
<b>State Discharge</b>					
Number of responses greater than 1	-	13	15	23	0
Total clients	-	61	126	178	0
Discharge State Average	-	21%	12%	13%	#DIV/0!

### Utilization of High Cost Services for SUD Treatment Services

<b>Illness, Injury, or Surgery</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	3	7	8	
Total clients	-	28	30	55	
Admission Agency Average	-	11%	23%	15%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	1	2	3	
Total clients	-	19	21	39	
Discharge Agency Average	-	5%	10%	8%	#DIV/0!
<b>State Admission</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	22	26	32	0
Total clients	-	175	313	472	0
Admission State Average	-	13%	8%	7%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	6	13	10	0
Total clients	-	52	139	192	0
Discharge State Average	-	12%	9%	5%	#DIV/0!
<b>Emergency Department</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	7	9	9	
Total clients	-	28	30	52	
Admission Agency Average	-	25%	30%	17%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	6	9	4	
Total clients	-	19	22	39	
Discharge Agency Average	-	32%	41%	10%	#DIV/0!
<b>State Admission</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	36	61	83	0
Total clients	-	182	317	483	0
Admission State Average	-	20%	19%	17%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	14	30	23	0
Total clients	-	53	137	188	0
Discharge State Average	-	26%	22%	12%	#DIV/0!

<b>Hospital Admissions for Mental Health Care</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	8	12	13	
Total clients	-	28	30	55	
Admission Agency Average	-	29%	40%	24%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	7	7	9	
Total clients	-	19	21	39	
Discharge Agency Average	-	37%	33%	23%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	33	51	72	0
Total clients	-	182	314	473	0
Admission State Average	-	18%	16%	15%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	15	21	24	0
Total clients	-	55	137	193	0
Discharge State Average	-	27%	15%	12%	#DIV/0!
<b>Inpatient Substance Use Disorder Treatment Services</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	20	0	32	
Total clients	-	28	2	55	
Admission Agency Average	-	71%	0%	58%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	18	1	31	
Total clients	-	19	1	39	
Discharge Agency Average	-	95%	100%	79%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	45	18	21	0
Total clients	-	181	171	227	0
Admission State Average	-	25%	11%	9%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	37	3	0	0
Total clients	-	53	40	64	0
Discharge State Average	-	70%	8%	0%	#DIV/0!

<b>Correctional Facility</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	13	11	20	
Total clients	-	28	29	54	
Admission Agency Average	-	46%	38%	37%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	11	8	7	
Total clients	-	19	22	40	
Discharge Agency Average	-	58%	36%	18%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	85	127	190	0
Total clients	-	183	310	485	0
Admission State Average	-	46%	41%	39%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	33	42	39	0
Total clients	-	55	137	199	0
Discharge State Average	-	60%	31%	20%	#DIV/0!

**Quality of Life Information for SUD Treatment Services**

<b>General Health</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	17	22	44	
Total clients	-	24	30	57	
Admission Agency Average	-	71%	73%	77%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	17	22	38	
Total clients	-	17	22	40	
Discharge Agency Average	-	100%	100%	95%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	166	287	419	0
Total clients	-	200	341	491	0
Admission State Average	-	83%	84%	85%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	65	144	204	0
Total clients	-	71	151	210	0
Discharge State Average	-	92%	95%	97%	#DIV/0!

<b>Suicide Attempts</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	6	9	3	
Total clients	-	28	30	55	
Admission Agency Average	-	21%	30%	5%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	5	7	3	
Total clients	-	19	22	40	
Discharge Agency Average	-	26%	32%	8%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	49	77	120	0
Total clients	-	196	329	495	0
Admission State Average	-	25%	23%	24%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	20	46	47	0
Total clients	-	58	145	206	0
Discharge State Average	-	34%	32%	23%	#DIV/0!
<b>Employment Status</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	88	86	114	
Total clients	-	358	429	533	
Admission Agency Average	-	25%	20%	21%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	110	128	172	
Total clients	-	358	427	533	
Discharge Agency Average	-	31%	30%	32%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	1,633	1,719	1,857	0
Total clients	-	4,887	5,065	5,666	0
Admission State Average	-	33%	34%	33%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	2,133	2,333	2,549	0
Total clients	-	4,887	5,065	5,666	0
Discharge State Average	-	44%	46%	45%	#DIV/0!

<b>Homelessness</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	1	0	0	
Total clients	-	67	58	60	
Admission Agency Average	-	1%	0%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	67	58	60	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	1	2	4	0
Total clients	-	541	529	541	0
Admission State Average	-	0%	0%	1%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	3	3	0	0
Total clients	-	541	529	541	0
Discharge State Average	-	1%	1%	0%	#DIV/0!
<b>Missing School/Work</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	10	20	21	
Total clients	-	24	30	57	
Admission Agency Average	-	42%	67%	37%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	2	1	4	
Total clients	-	17	22	40	
Discharge Agency Average	-	12%	5%	10%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	67	108	173	0
Total clients	-	204	347	492	0
Admission State Average	-	33%	31%	35%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	14	26	37	0
Total clients	-	74	151	210	0
Discharge State Average	-	19%	17%	18%	#DIV/0!

<b>Ability to Control Use</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	7	6	9	
Total clients	-	34	25	40	
Admission Agency Average	-	21%	24%	23%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	30	21	35	
Total clients	-	34	25	40	
Discharge Agency Average	-	88%	84%	88%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	29	42	52	0
Total clients	-	137	153	206	0
Admission State Average	-	21%	27%	25%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	127	138	185	0
Total clients	-	141	150	202	0
Discharge State Average	-	90%	92%	92%	#DIV/0!
<b>Motivation to Not Use Substances</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	7	16	26	
Total clients	-	24	30	57	
Admission Agency Average	-	29%	53%	46%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	8	19	31	
Total clients	-	17	25	40	
Discharge Agency Average	-	47%	76%	78%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	61	181	230	0
Total clients	-	202	347	424	0
Admission State Average	-	30%	52%	54%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	31	105	125	0
Total clients	-	72	152	173	0
Discharge State Average	-	43%	69%	72%	#DIV/0!

<b>Engagement in Treatment Services</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	8	12	20	
Total clients	-	24	30	57	
Admission Agency Average	-	33%	40%	35%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	15	18	26	
Total clients	-	17	22	40	
Discharge Agency Average	-	88%	82%	65%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	71	126	158	0
Total clients	-	204	347	493	0
Admission State Average	-	35%	36%	32%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	47	102	118	0
Total clients	-	74	150	212	0
Discharge State Average	-	64%	68%	56%	#DIV/0!

<b>Public Safety Information for SUD Treatment Services</b>					
<b>History of Arrest</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	13	5	6	
Total clients	-	67	58	60	
Admission Agency Average	-	19%	9%	10%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	3	0	1	
Total clients	-	67	58	60	
Discharge Agency Average	-	4%	0%	2%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	159	133	134	0
Total clients	-	543	529	541	0
Admission State Average	-	29%	25%	25%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	55	43	57	0
Total clients	-	543	529	541	0
Discharge State Average	-	10%	8%	11%	#DIV/0!

<b>Trouble as a Result of Substance Use</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	15	20	34	
Total clients	-	24	30	57	
Admission Agency Average	-	63%	67%	60%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	1	1	2	
Total clients	-	17	22	40	
Discharge Agency Average	-	6%	5%	5%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	108	182	265	0
Total clients	-	204	346	492	0
Admission State Average	-	53%	53%	54%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	17	31	42	0
Total clients	-	74	151	209	0
Discharge State Average	-	23%	21%	20%	#DIV/0!

### Impact of SUD Treatment Services

<b>General Satisfaction with Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	15	10	24	
Total clients	-	16	11	25	
Agency Average	-	94%	91%	96%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	34	64	91	0
Total clients	-	38	69	98	0
State Average	-	89%	93%	93%	#DIV/0!
<b>Access to Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	15	13	18	
Total clients	-	16	17	25	
Agency Average	-	94%	76%	72%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	31	58	86	0
Total clients	-	35	67	98	0
State Average	-	89%	87%	88%	#DIV/0!
<b>Cultural Sensitivity</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	15	16	23	
Total clients	-	16	18	25	
Agency Average	-	94%	89%	92%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	33	65	89	0
Total clients	-	35	69	94	0
State Average	-	94%	94%	95%	#DIV/0!
<b>Outcome of Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	11	13	17	
Total clients	-	13	17	24	
Agency Average	-	85%	76%	71%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	24	53	80	0
Total clients	-	30	69	96	0
State Average	-	80%	77%	83%	#DIV/0!

<b>Participation in Treatment Planning</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	12	8	20	
Total clients	-	14	11	24	
Agency Average	-	86%	73%	83%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	25	54	75	0
Total clients	-	33	68	91	0
State Average	-	76%	79%	82%	#DIV/0!

<b>Social Connectedness</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	18	19	29	
Total clients	-	20	22	35	
Admission Agency Average	-	90%	86%	83%	#DIV/0!
Agency Discharge					
Number who agree or strongly agree	-	15	16	23	
Total clients	-	16	18	25	
Discharge Agency Average	-	94%	89%	92%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	78	132	248	0
Total clients	-	92	155	313	0
Admission State Average	-	85%	85%	79%	#DIV/0!
State Discharge					
Number who agree or strongly agree	-	35	59	95	0
Total clients	-	38	63	100	0
Discharge State Average	-	92%	94%	95%	#DIV/0!

<b>Functioning</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	60	11	19	
Total clients	-	100	22	35	
Admission Agency Average	-	60%	50%	54%	#DIV/0!
Agency Discharge					
Number who agree or strongly agree	-	62	13	18	
Total clients	-	77	17	24	
Discharge Agency Average	-	81%	76%	75%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	281	88	183	0
Total clients	-	453	151	312	0
Admission State Average	-	62%	58%	59%	#DIV/0!
State Discharge					
Number who agree or strongly agree	-	136	52	78	0
Total clients	-	174	68	96	0
Discharge State Average	-	78%	76%	81%	#DIV/0!

### Utilization of High Cost Services for SUD Treatment Services

<b>Illness, Injury, or Surgery</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	2	3	4	
Total clients	-	20	21	33	
Admission Agency Average	-	10%	14%	12%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	2	2	2	
Total clients	-	16	18	22	
Discharge Agency Average	-	13%	11%	9%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	13	13	26	0
Total clients	-	92	150	295	0
Admission State Average	-	14%	9%	9%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	3	6	5	0
Total clients	-	31	62	83	0
Discharge State Average	-	10%	10%	6%	#DIV/0!
<b>Emergency Department</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	7	10	11	
Total clients	-	20	21	35	
Admission Agency Average	-	35%	48%	31%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	6	7	8	
Total clients	-	16	17	23	
Discharge Agency Average	-	38%	41%	35%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	25	44	71	0
Total clients	-	89	150	301	0
Admission State Average	-	28%	29%	24%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	7	19	21	0
Total clients	-	34	65	92	0
Discharge State Average	-	21%	29%	23%	#DIV/0!

<b>Hospital Admissions for Mental Health Care</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	7	5	7	
Total clients	-	20	20	31	
Admission Agency Average	-	35%	25%	23%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	7	5	5	
Total clients	-	16	18	30	
Discharge Agency Average	-	44%	28%	17%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	19	33	59	0
Total clients	-	91	149	293	0
Admission State Average	-	21%	22%	20%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	10	17	12	0
Total clients	-	32	63	84	0
Discharge State Average	-	31%	27%	14%	#DIV/0!
<b>Inpatient Substance Use Disorder Treatment Services</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	9	-	16	
Total clients	-	20	-	33	
Admission Agency Average	-	45%	-	48%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	15	1	19	
Total clients	-	16	1	23	
Discharge Agency Average	-	94%	100%	83%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	31	15	18	0
Total clients	-	90	67	107	0
Admission State Average	-	34%	22%	17%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	27	3	3	0
Total clients	-	35	9	24	0
Discharge State Average	-	77%	33%	13%	#DIV/0!

<b>Correctional Facility</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	11	8	14	
Total clients	-	20	21	30	
Admission Agency Average	-	55%	38%	47%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	7	5	2	
Total clients	-	16	18	23	
Discharge Agency Average	-	44%	28%	9%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	53	65	122	0
Total clients	-	91	148	292	0
Admission State Average	-	58%	44%	42%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	17	24	13	0
Total clients	-	35	64	90	0
Discharge State Average	-	49%	38%	14%	#DIV/0!

**Quality of Life Information for SUD Treatment Services**

<b>General Health</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	11	16	30	
Total clients	-	17	22	35	
Admission Agency Average	-	65%	73%	86%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	15	17	24	
Total clients	-	15	18	25	
Discharge Agency Average	-	100%	94%	96%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	80	137	260	0
Total clients	-	94	157	292	0
Admission State Average	-	85%	87%	89%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	41	65	93	0
Total clients	-	42	70	96	0
Discharge State Average	-	98%	93%	97%	#DIV/0!

<b>Suicide Attempts</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	5	5	6	
Total clients	-	20	21	32	
Admission Agency Average	-	25%	24%	19%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	4	4	2	
Total clients	-	16	18	23	
Discharge Agency Average	-	25%	22%	9%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	24	38	62	0
Total clients	-	86	141	283	0
Admission State Average	-	28%	27%	22%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	11	18	12	0
Total clients	-	35	64	86	0
Discharge State Average	-	31%	28%	14%	#DIV/0!
<b>Missing School/Work</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	14	16	21	
Total clients	-	17	22	35	
Admission Agency Average	-	82%	73%	60%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	2	2	7	
Total clients	-	15	18	25	
Discharge Agency Average	-	13%	11%	28%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	58	76	167	0
Total clients	-	95	157	295	0
Admission State Average	-	61%	48%	57%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	6	12	17	0
Total clients	-	42	69	95	0
Discharge State Average	-	14%	17%	18%	#DIV/0!

<b>Ability to Control Use</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	2	3	4	
Total clients	-	30	19	25	
Admission Agency Average	-	7%	16%	16%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	24	13	24	
Total clients	-	28	19	25	
Discharge Agency Average	-	86%	68%	96%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	5	7	14	0
Total clients	-	79	70	93	0
Admission State Average	-	6%	10%	15%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	60	53	80	0
Total clients	-	76	69	92	0
Discharge State Average	-	79%	77%	87%	#DIV/0!
<b>Motivation to Not Use Substances</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	3	6	7	
Total clients	-	17	22	35	
Admission Agency Average	-	18%	27%	20%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	7	11	16	
Total clients	-	15	19	25	
Discharge Agency Average	-	47%	58%	64%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	12	45	69	0
Total clients	-	92	162	291	0
Admission State Average	-	13%	28%	24%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	17	36	51	0
Total clients	-	42	72	95	0
Discharge State Average	-	40%	50%	54%	#DIV/0!

<b>Engagement in Treatment Services</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	5	9	12	
Total clients	-	17	22	35	
Admission Agency Average	-	29%	41%	34%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	12	11	15	
Total clients	-	15	17	25	
Discharge Agency Average	-	80%	65%	60%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	45	90	131	0
Total clients	-	94	162	296	0
Admission State Average	-	48%	56%	44%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	29	36	53	0
Total clients	-	42	72	96	0
Discharge State Average	-	69%	50%	55%	#DIV/0!

### Public Safety Information for SUD Treatment Services

<b>Trouble as a Result of Substance Use</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	13	17	27	
Total clients	-	17	22	34	
Admission Agency Average	-	76%	77%	79%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	-	1	2	
Total clients	-	15	18	25	
Discharge Agency Average	-	-	6%	8%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	60	94	213	0
Total clients	-	96	157	293	0
Admission State Average	-	63%	60%	73%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	6	10	14	0
Total clients	-	43	70	96	0
Discharge State Average	-	14%	14%	15%	#DIV/0!

**Discharge Reasons for Outpatient Treatment Services**

<b>Discharge Reasons</b>					
Agency Average	FY17	FY18	FY19	FY20	FY21
Treatment Completed	-	15	14	8	
Left Against Professional Advice	-	5	0	4	
Terminated by Facility	-	4	6	5	
Transferred to Another Facility or Program	-	2	1	0	
Incarcerated	-	1	0	0	
Other	-	0	0	0	
<b>Total</b>	-	27	21	17	0
State Average	FY17	FY18	FY19	FY20	FY21
Treatment Completed	-	116	132	102	0
Left Against Professional Advice	-	73	61	47	0
Terminated by Facility	-	26	29	27	0
Transferred to Another Facility or Program	-	16	34	27	0
Incarcerated	-	6	5	5	0
Other	-	24	33	25	0
<b>Total</b>	-	261	294	233	0

State Primary SUD Diagnosis	FY15	FY16	FY17	FY18	FY19
Number/Percent of Youth with a Primary Alcohol Use Disorder	131	200	121	152	0
	26%	36%	29%	33%	#DIV/0!
Number/Percent of Youth with a Primary Cannabis Use Disorder	315	319	262	271	0
	63%	58%	63%	59%	#DIV/0!
Number/Percent of Youth with a Primary Amphetamine Use Disorder	30	19	19	35	0
	6%	3%	5%	8%	#DIV/0!
Number/Percent of Youth with a Primary Opioid Use Disorder	3	7	6	1	0
	1%	1%	1%	0%	#DIV/0!
Number/Percent of Youth with a Primary Other Substance Use Disorder	12	11	11	11	0
	2%	2%	3%	2%	#DIV/0!
<b>Total</b>	504	548	414	461	0

**Impact of Outpatient Treatment Services**

<b>General Satisfaction with Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	1	6	
Total clients	-	-	1	6	
Agency Average	-	-	100%	100%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	3	37	61	0
Total clients	-	4	40	66	0
State Average	-	75%	93%	92%	#DIV/0!

<b>Access to Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	1	5	
Total clients	-	-	1	6	
Agency Average	-	-	100%	83%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	3	35	51	0
Total clients	-	4	40	58	0
State Average	-	75%	88%	88%	#DIV/0!
<b>Cultural Sensitivity</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	1	6	
Total clients	-	-	1	6	
Agency Average	-	-	100%	100%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	4	35	53	0
Total clients	-	4	39	59	0
State Average	-	100%	90%	90%	#DIV/0!
<b>Outcome of Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	1	5	
Total clients	-	-	1	6	
Agency Average	-	-	100%	83%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	2	34	50	0
Total clients	-	4	39	60	0
State Average	-	50%	87%	83%	#DIV/0!

<b>Participation in Treatment Planning</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	1	5	
Total clients	-	-	1	6	
Agency Average	-	-	100%	83%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	3	35	50	0
Total clients	-	4	40	57	0
State Average	-	75%	88%	88%	#DIV/0!

<b>Social Connectedness</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	2	8	
Total clients	-	-	2	12	
Admission Agency Average	-	-	100%	67%	#DIV/0!
Agency Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	1	6	
Total clients	-	-	1	6	
Discharge Agency Average	-	-	100%	100%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	78	150	173	0
Total clients	-	102	179	213	0
Admission State Average	-	76%	84%	81%	#DIV/0!
State Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	2	38	54	0
Total clients	-	4	40	60	0
Discharge State Average	-	50%	95%	90%	#DIV/0!

<b>Functioning</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	2	9	
Total clients	-	-	2	12	
Admission Agency Average	-	-	100%	75%	#DIV/0!
Agency Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	1	5	
Total clients	-	-	1	6	
Discharge Agency Average	-	-	100%	83%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	402	133	156	0
Total clients	-	612	179	214	0
Admission State Average	-	66%	74%	73%	#DIV/0!
State Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	13	34	50	0
Total clients	-	24	39	60	0
Discharge State Average	-	54%	87%	83%	#DIV/0!

**GAIN Short Screener (Gain-SS) Scoring**

<b>Internalizing Disorder Screener</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	20	1	6	
Total clients	-	23	2	12	
Admission Agency Average	-	87%	50%	50%	#DIV/0!
<b>Agency Discharge</b>					
Number of responses greater than 1	-	12	1	3	
Total clients	-	16	1	6	
Discharge Agency Average	-	75%	100%	50%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	37	83	96	0
Total clients	-	62	135	156	0
Admission State Average	-	60%	61%	62%	#DIV/0!
<b>State Discharge</b>					
Number of responses greater than 1	-	1	8	12	0
Total clients	-	3	18	29	0
Discharge State Average	-	33%	44%	41%	#DIV/0!
<b>Externalizing Disorder Screener</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	18	1	7	
Total clients	-	23	2	12	
Admission Agency Average	-	78%	50%	58%	#DIV/0!
<b>Agency Discharge</b>					
Number of responses greater than 1	-	10	1	2	
Total clients	-	16	1	6	
Discharge Agency Average	-	63%	100%	33%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	32	70	85	0
Total clients	-	62	135	156	0
Admission State Average	-	52%	52%	54%	#DIV/0!
<b>State Discharge</b>					
Number of responses greater than 1	-	1	5	10	0
Total clients	-	2	18	29	0
Discharge State Average	-	50%	28%	34%	#DIV/0!

<b>Substance Disorder Screener</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	19	0	5	
Total clients	-	23	2	12	
Admission Agency Average	-	83%	0%	42%	#DIV/0!
<b>Agency Discharge</b>					
Number of responses greater than 1	-	2	0	1	
Total clients	-	16	1	6	
Discharge Agency Average	-	13%	0%	17%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	26	41	53	0
Total clients	-	62	135	156	0
Admission State Average	-	42%	30%	34%	#DIV/0!
<b>State Discharge</b>					
Number of responses greater than 1	-	0	0	1	0
Total clients	-	3	18	29	0
Discharge State Average	-	0%	0%	3%	#DIV/0!
<b>Crime/Violence Screener</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	12	1	5	
Total clients	-	23	2	12	
Admission Agency Average	-	52%	50%	42%	#DIV/0!
<b>Agency Discharge</b>					
Number of responses greater than 1	-	2	0	0	
Total clients	-	16	1	6	
Discharge Agency Average	-	13%	0%	0%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	19	33	31	0
Total clients	-	62	135	156	0
Admission State Average	-	31%	24%	20%	#DIV/0!
<b>State Discharge</b>					
Number of responses greater than 1	-	0	1	3	0
Total clients	-	3	18	30	0
Discharge State Average	-	0%	6%	10%	#DIV/0!

### Utilization of High Cost Services for Outpatient Treatment Services

<b>Illness, Injury, or Surgery</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	0	0	
Total clients	-	-	2	10	
Admission Agency Average	-	-	0%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	0	0	
Total clients	-	-	1	5	
Discharge Agency Average	-	-	0%	0%	#DIV/0!
State Admission					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	22	9	8	0
Total clients	-	175	168	227	0
Admission State Average	-	13%	5%	4%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	6	0	0	0
Total clients	-	52	40	63	0
Discharge State Average	-	12%	0%	0%	#DIV/0!
Emergency Department					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	0	1	
Total clients	-	-	2	8	
Admission Agency Average	-	-	0%	13%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	1	0	
Total clients	-	-	1	5	
Discharge Agency Average	-	-	100%	0%	#DIV/0!
State Admission					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	36	24	28	0
Total clients	-	182	173	231	0
Admission State Average	-	20%	14%	12%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	14	2	0	0
Total clients	-	53	39	62	0
Discharge State Average	-	26%	5%	0%	#DIV/0!

<b>Hospital Admissions for Mental Health Care</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	-	0	0	
Total clients	-	-	2	10	
Admission Agency Average	-	-	0%	0%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	-	0	0	
Total clients	-	-	1	5	
Discharge Agency Average	-	-	0%	0%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	33	17	21	0
Total clients	-	182	170	228	0
Admission State Average	-	18%	10%	9%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	15	1	1	0
Total clients	-	55	39	65	0
Discharge State Average	-	27%	3%	2%	#DIV/0!
<b>Inpatient Substance Use Disorder Treatment Services</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	-	0	1	
Total clients	-	-	2	10	
Admission Agency Average	-	-	0%	10%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	-	1	0	
Total clients	-	-	1	5	
Discharge Agency Average	-	-	100%	0%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	45	18	21	0
Total clients	-	181	171	227	0
Admission State Average	-	25%	11%	9%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	37	3	0	0
Total clients	-	53	40	64	0
Discharge State Average	-	70%	8%	0%	#DIV/0!

<b>Correctional Facility</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	0	3	
Total clients	-	-	1	10	
Admission Agency Average	-	-	0%	30%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	0	0	
Total clients	-	-	1	6	
Discharge Agency Average	-	-	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	85	52	56	0
Total clients	-	183	170	236	0
Admission State Average	-	46%	31%	24%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	33	1	0	0
Total clients	-	55	38	63	0
Discharge State Average	-	60%	3%	0%	#DIV/0!

<b>Quality of Life Information for Outpatient Treatment Services</b>					
<b>General Health</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	17	2	11	
Total clients	-	24	2	12	
Admission Agency Average	-	71%	100%	92%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	17	1	6	
Total clients	-	17	1	6	
Discharge Agency Average	-	100%	100%	100%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	84	154	190	0
Total clients	-	105	181	217	0
Admission State Average	-	80%	85%	88%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	6	41	59	0
Total clients	-	9	43	60	0
Discharge State Average	-	67%	95%	98%	#DIV/0!

<b>Suicide Attempts</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	-	0	0	
Total clients	-	-	2	10	
Admission Agency Average	-	-	0%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	0	1	
Total clients	-	-	1	6	
Discharge Agency Average	-	-	0%	17%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	49	32	48	0
Total clients	-	196	176	235	0
Admission State Average	-	25%	18%	20%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	20	3	3	0
Total clients	-	58	40	65	0
Discharge State Average	-	34%	8%	5%	#DIV/0!
<b>Employment Status</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who are employed	-	50	45	44	
Total clients	-	150	154	150	
Admission Agency Average	-	33%	29%	29%	#DIV/0!
Agency Discharge					
Number of clients who are employed	-	81	80	86	
Total clients	-	150	154	150	
Discharge Agency Average	-	54%	52%	57%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who are employed	-	1,457	1,546	1,632	0
Total clients	-	3,492	3,615	3,719	0
Admission State Average	-	42%	43%	44%	#DIV/0!
State Discharge					
Number of clients who are employed	-	1,849	1,933	2,036	0
Total clients	-	3,492	3,615	3,719	0
Discharge State Average	-	53%	53%	55%	#DIV/0!

<b>Homelessness</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who are homeless	-	0	0	0	
Total clients	-	27	21	17	
Admission Agency Average	-	0%	0%	0%	#DIV/0!
Agency Discharge					
Number of clients who are homeless	-	0	0	0	
Total clients	-	27	21	17	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who are homeless	-	0	1	0	0
Total clients	-	261	294	313	0
Admission State Average	-	0%	0%	0%	#DIV/0!
State Discharge					
Number of clients who are homeless	-	0	0	0	0
Total clients	-	261	294	313	0
Discharge State Average	-	0%	0%	0%	#DIV/0!
<b>Missing School/Work</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	10	0	1	
Total clients	-	24	2	12	
Admission Agency Average	-	42%	0%	8%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	2	0	0	
Total clients	-	17	1	6	
Discharge Agency Average	-	12%	0%	0%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	21	35	42	0
Total clients	-	109	185	217	0
Admission State Average	-	19%	19%	19%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	2	2	0	0
Total clients	-	11	42	60	0
Discharge State Average	-	18%	5%	0%	#DIV/0!

<b>Ability to Control Use</b>					
Before Program	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	-	1	3	
Total clients	-	-	3	6	
Before Program Agency Average	-	-	33%	50%	#DIV/0!
<b>End of Program</b>					
Number of clients who reported nights/times	-	-	3	6	
Total clients	-	-	3	6	
End of Program Agency Average	-	-	100%	100%	#DIV/0!
Before Program	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	7	23	25	0
Total clients	-	16	45	59	0
Before Program State Average	-	44%	51%	42%	#DIV/0!
<b>End of Program</b>					
Number of clients who reported nights/times	-	14	42	57	0
Total clients	-	16	45	59	0
End of Program State Average	-	88%	93%	97%	#DIV/0!
<b>Motivation to Not Use Substances</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	7	1	5	
Total clients	-	24	2	12	
Admission Agency Average	-	29%	50%	42%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	8	3	5	
Total clients	-	17	3	6	
Discharge Agency Average	-	47%	100%	83%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	38	113	133	0
Total clients	-	109	185	218	0
Admission State Average	-	35%	61%	61%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	6	34	51	0
Total clients	-	11	43	60	0
Discharge State Average	-	55%	79%	85%	#DIV/0!

<b>Engagement in Treatment Services</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	38	0	1	
Total clients	-	208	2	12	
Admission Agency Average	-	18%	0%	8%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	29	1	5	
Total clients	-	208	1	6	
Discharge Agency Average	-	14%	100%	83%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	46	72	95	0
Total clients	-	109	185	218	0
Admission State Average	-	42%	39%	44%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	5	31	48	0
Total clients	-	11	41	60	0
Discharge State Average	-	45%	76%	80%	#DIV/0!

<b>Public Safety Information for Outpatient Treatment Services</b>					
<b>History of Arrest</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	-	8	2	1	
Total clients	-	27	21	17	
Admission Agency Average	-	30%	10%	6%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who were arrested	-	3	0	0	
Total clients	-	27	21	17	
Discharge Agency Average	-	11%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who were arrested	-	47	50	58	0
Total clients	-	262	294	313	0
Admission State Average	-	18%	17%	19%	#DIV/0!
<b>State Discharge</b>					
Number of clients who were arrested	-	30	28	34	0
Total clients	-	262	294	313	0
Discharge State Average	-	11%	10%	11%	#DIV/0!

<b>Trouble as a Result of Substance Use</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	15	0	3	
Total clients	-	24	2	12	
Admission Agency Average	-	63%	0%	25%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	1	0	1	
Total clients	-	17	1	6	
Discharge Agency Average	-	6%	0%	17%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	46	74	90	0
Total clients	-	109	184	217	0
Admission State Average	-	42%	40%	41%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	2	7	10	0
Total clients	-	11	42	60	0
Discharge State Average	-	18%	17%	17%	#DIV/0!

### Impact of Outpatient Treatment Services

<b>General Satisfaction with Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	1	2	
Total clients	-	1	1	2	
Agency Average	-	100%	100%	100%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	7	24	0
Total clients	-	1	7	25	0
State Average	-	100%	100%	96%	#DIV/0!
<b>Access to Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	1	2	
Total clients	-	1	1	2	
Agency Average	-	100%	100%	100%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	9	24	0
Total clients	-	1	9	24	0
State Average	-	100%	100%	100%	#DIV/0!
<b>Cultural Sensitivity</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	1	2	
Total clients	-	1	1	2	
Agency Average	-	100%	100%	100%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	9	21	0
Total clients	-	1	9	21	0
State Average	-	100%	100%	100%	#DIV/0!
<b>Outcome of Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	1	1	
Total clients	-	1	1	2	
Agency Average	-	100%	100%	50%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	8	21	0
Total clients	-	1	9	23	0
State Average	-	100%	89%	91%	#DIV/0!

<b>Participation in Treatment Planning</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	1	1	
Total clients	-	1	1	1	
Agency Average	-	100%	100%	100%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	8	17	0
Total clients	-	1	9	20	0
State Average	-	100%	89%	85%	#DIV/0!

<b>Social Connectedness</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	-	-	
Total clients	-	-	-	-	
Admission Agency Average	-	-	-	-	#DIV/0!
Agency Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	1	2	
Total clients	-	1	1	2	
Discharge Agency Average	-	100%	100%	100%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	25	59	96	0
Total clients	-	30	68	113	0
Admission State Average	-	83%	87%	85%	#DIV/0!
State Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	1	9	24	0
Total clients	-	1	9	24	0
Discharge State Average	-	100%	100%	100%	#DIV/0!

<b>Functioning</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	-	-	-	
Total clients	-	-	-	-	
Admission Agency Average	-	-	-	-	#DIV/0!
Agency Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	5	1	1	
Total clients	-	5	1	2	
Discharge Agency Average	-	100%	100%	50%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	95	42	76	0
Total clients	-	150	67	112	0
Admission State Average	-	63%	63%	68%	#DIV/0!
State Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	5	8	20	0
Total clients	-	5	9	23	0
Discharge State Average	-	100%	89%	87%	#DIV/0!

### Utilization of High Cost Services for Outpatient Treatment Services

<b>Illness, Injury, or Surgery</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
Admission Agency Average	-	-	-	-	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	1	1	2	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	3	6	7	0
Total clients	-	30	65	105	0
Admission State Average	-	10%	9%	7%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	0	0	0	0
Total clients	-	1	9	24	0
Discharge State Average	-	0%	0%	0%	#DIV/0!
Emergency Department					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
Admission Agency Average	-	-	-	-	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	1	1	1	
Total clients	-	1	1	1	
Discharge Agency Average	-	100%	100%	100%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	5	15	17	0
Total clients	-	29	67	107	0
Admission State Average	-	17%	22%	16%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	1	1	1	0
Total clients	-	1	9	23	0
Discharge State Average	-	100%	11%	4%	#DIV/0!

<b>Hospital Admissions for Mental Health Care</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
Admission Agency Average	-	-	-	-	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	1	1	2	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	2	13	21	0
Total clients	-	29	66	107	0
Admission State Average	-	7%	20%	20%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	0	1	1	0
Total clients	-	1	8	24	0
Discharge State Average	-	0%	13%	4%	#DIV/0!
<b>Inpatient Substance Use Disorder Treatment Services</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
Admission Agency Average	-	-	-	-	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	1	1	2	
Total clients	-	1	1	2	
Discharge Agency Average	-	100%	100%	100%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	4	15	18	0
Total clients	-	29	67	107	0
Admission State Average	-	14%	22%	17%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	1	3	3	0
Total clients	-	1	9	24	0
Discharge State Average	-	100%	33%	13%	#DIV/0!

<b>Correctional Facility</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
Admission Agency Average	-	-	-	-	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	1	1	2	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	11	20	20	0
Total clients	-	29	67	105	0
Admission State Average	-	38%	30%	19%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	0	1	1	0
Total clients	-	1	8	24	0
Discharge State Average	-	0%	13%	4%	#DIV/0!

<b>Quality of Life Information for Outpatient Treatment Services</b>					
<b>General Health</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	11	-	-	
Total clients	-	17	-	-	
Admission Agency Average	-	65%	-	-	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	14	1	2	
Total clients	-	14	1	2	
Discharge Agency Average	-	100%	100%	100%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	25	64	82	0
Total clients	-	29	72	91	0
Admission State Average	-	86%	89%	90%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	1	9	19	0
Total clients	-	1	9	20	0
Discharge State Average	-	100%	100%	95%	#DIV/0!

<b>Suicide Attempts</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
Admission Agency Average	-	-	-	-	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	1	1	2	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	5	16	21	0
Total clients	-	24	60	102	0
Admission State Average	-	21%	27%	21%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	0	0	0	0
Total clients	-	1	7	23	0
Discharge State Average	-	0%	0%	0%	#DIV/0!
<b>Missing School/Work</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	0	-	-	
Total clients	-	1	-	-	
Admission Agency Average	-	0%	-	-	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	1	0	2	
Total clients	-	1	1	2	
Discharge Agency Average	-	100%	0%	100%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	7	15	22	0
Total clients	-	30	70	91	0
Admission State Average	-	23%	21%	24%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	2	1	3	0
Total clients	-	3	9	20	0
Discharge State Average	-	67%	11%	15%	#DIV/0!

<b>Ability to Control Use</b>					
Before Program	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	2	1	2	
Before Program Agency Average	-	0%	0%	0%	#DIV/0!
<b>End of Program</b>					
Number of clients who reported nights/times	-	2	1	2	
Total clients	-	2	1	2	
End of Program Agency Average	-	100%	100%	100%	#DIV/0!
Before Program	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	0	0	7	0
Total clients	-	2	6	20	0
Before Program State Average	-	0%	0%	35%	#DIV/0!
<b>End of Program</b>					
Number of clients who reported nights/times	-	2	6	19	0
Total clients	-	2	7	20	0
End of Program State Average	-	100%	86%	95%	#DIV/0!
<b>Motivation to Not Use Substances</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
Admission Agency Average	-	-	-	-	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	0	1	0	
Total clients	-	1	1	2	
Discharge Agency Average	-	0%	100%	0%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	4	28	28	0
Total clients	-	27	73	89	0
Admission State Average	-	15%	38%	31%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	0	6	14	0
Total clients	-	1	9	20	0
Discharge State Average	-	0%	67%	70%	#DIV/0!

<b>Engagement in Treatment Services</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	-	-	
Total clients	-	-	-	-	
Admission Agency Average	-	-	-	-	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	-	-	2	
Total clients	-	-	-	2	
Discharge Agency Average	-	-	-	100%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	10	38	50	0
Total clients	-	29	72	91	0
Admission State Average	-	34%	53%	55%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	1	7	17	0
Total clients	-	1	9	20	0
Discharge State Average	-	100%	78%	85%	#DIV/0!

<b>Public Safety Information for Outpatient Treatment Services</b>					
<b>Trouble as a Result of Substance Use</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	13	-	-	
Total clients	-	17	-	-	
Admission Agency Average	-	76%	-	-	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	15	1	2	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	11	27	47	0
Total clients	-	31	70	91	0
Admission State Average	-	35%	39%	52%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	1	1	3	0
Total clients	-	3	9	20	0
Discharge State Average	-	33%	11%	15%	#DIV/0!

### Discharge Reasons for PRTF Services

Discharge Reasons					
Agency Average	FY17	FY18	FY19	FY20	FY21
Treatment Completed	-	28	30	33	
Left Against Professional Advice	-	3	0	4	
Terminated by Facility	-	8	4	4	
Transferred to Another Facility or Program	-	1	3	1	
Incarcerated	-	0	0	0	
Other	-	0	0	1	
<b>Total</b>	-	40	37	43	0
State Average	FY17	FY18	FY19	FY20	FY21
Treatment Completed	-	161	163	153	0
Left Against Professional Advice	-	59	41	34	0
Terminated by Facility	-	33	12	24	0
Transferred to Another Facility or Program	-	14	11	13	0
Incarcerated	-	6	1	0	0
Other	-	7	6	3	0
<b>Total</b>	-	280	234	227	0

### Impact of PRTF Services

General Satisfaction with Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	18	20	32	
Total clients	-	19	21	33	
Agency Average	-	95%	95%	97%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	51	102	139	0
Total clients	-	57	107	150	0
State Average	-	89%	95%	93%	#DIV/0!
Access to Services					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	17	17	29	
Total clients	-	18	20	30	
Agency Average	-	94%	85%	97%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	45	82	120	0
Total clients	-	56	105	144	0
State Average	-	80%	78%	83%	#DIV/0!
Cultural Sensitivity					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	18	19	31	
Total clients	-	19	20	32	
Agency Average	-	95%	95%	97%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21

APPENDIX C: YOUTH SUD TREATMENT SERVICES

Number who agree or strongly agree	-	50	94	129	0
Total clients	-	57	107	147	0
State Average	-	88%	88%	88%	#DIV/0!
<b>Outcome of Services</b>					
<b>Agency</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	-	12	16	25	
Total clients	-	15	20	28	
Agency Average	-	80%	80%	89%	#DIV/0!
<b>State</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	-	48	89	122	0
Total clients	-	57	107	148	0
State Average	-	84%	83%	82%	#DIV/0!

<b>Participation in Treatment Planning</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	18	20	30	
Total clients	-	19	21	33	
Agency Average	-	95%	95%	91%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	53	100	132	0
Total clients	-	58	108	149	0
State Average	-	91%	93%	89%	#DIV/0!

<b>Social Connectedness</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	25	26	40	
Total clients	-	28	28	45	
Admission Agency Average	-	89%	93%	89%	#DIV/0!
Agency Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	18	21	32	
Total clients	-	19	21	34	
Discharge Agency Average	-	95%	100%	94%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	77	134	199	0
Total clients	-	94	159	242	0
Admission State Average	-	82%	84%	82%	#DIV/0!
State Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	52	103	139	0
Total clients	-	58	108	150	0
Discharge State Average	-	90%	95%	93%	#DIV/0!

<b>Functioning</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	103	16	25	
Total clients	-	158	27	45	
Admission Agency Average	-	65%	59%	56%	#DIV/0!
Agency Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	87	16	24	
Total clients	-	105	20	28	
Discharge Agency Average	-	83%	80%	86%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	331	94	174	0
Total clients	-	539	158	269	0
Admission State Average	-	61%	59%	65%	#DIV/0!
State Discharge	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	283	89	122	0
Total clients	-	339	107	148	0
Discharge State Average	-	83%	83%	82%	#DIV/0!

**GAIN Short Screener (Gain-SS) Scoring**

<b>Internalizing Disorder Screener</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	-	28	42	
Total clients	-	-	28	45	
Admission Agency Average	-	-	100%	93%	#DIV/0!
<b>Agency Discharge</b>					
Number of responses greater than 1	-	-	14	26	
Total clients	-	-	21	32	
Discharge Agency Average	-	-	67%	81%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	65	122	202	0
Total clients	-	89	160	274	0
Admission State Average	-	73%	76%	74%	#DIV/0!
<b>State Discharge</b>					
Number of responses greater than 1	-	43	77	109	0
Total clients	-	58	108	148	0
Discharge State Average	-	74%	71%	74%	#DIV/0!
<b>Externalizing Disorder Screener</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	-	23	34	
Total clients	-	-	28	45	
Admission Agency Average	-	-	82%	76%	#DIV/0!
<b>Agency Discharge</b>					
Number of responses greater than 1	-	-	14	24	
Total clients	-	-	21	32	
Discharge Agency Average	-	-	67%	75%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of responses greater than 1	-	64	109	176	0
Total clients	-	89	160	274	0
Admission State Average	-	72%	68%	64%	#DIV/0!
<b>State Discharge</b>					
Number of responses greater than 1	-	36	59	92	0
Total clients	-	58	108	148	0
Discharge State Average	-	62%	55%	62%	#DIV/0!

<b>Substance Disorder Screener</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	-	19	32	
Total clients	-	-	28	45	
Admission Agency Average	-	-	68%	71%	#DIV/0!
Agency Discharge					
Number of responses greater than 1	-	-	3	2	
Total clients	-	-	21	32	
Discharge Agency Average	-	-	14%	6%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	61	108	165	0
Total clients	-	89	160	274	0
Admission State Average	-	69%	68%	60%	#DIV/0!
State Discharge					
Number of responses greater than 1	-	6	22	26	0
Total clients	-	58	108	148	0
Discharge State Average	-	10%	20%	18%	#DIV/0!
<b>Crime/Violence Screener</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	-	15	18	
Total clients	-	-	28	45	
Admission Agency Average	-	-	54%	40%	#DIV/0!
Agency Discharge					
Number of responses greater than 1	-	-	1	2	
Total clients	-	-	21	32	
Discharge Agency Average	-	-	5%	6%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of responses greater than 1	-	43	85	132	0
Total clients	-	89	160	274	0
Admission State Average	-	48%	53%	48%	#DIV/0!
State Discharge					
Number of responses greater than 1	-	13	14	20	0
Total clients	-	58	108	148	0
Discharge State Average	-	22%	13%	14%	#DIV/0!

### Utilization of High Cost Services for PRTF Services

<b>Illness, Injury, or Surgery</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	3	7	8	
Total clients	-	28	28	45	
Admission Agency Average	-	11%	25%	18%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	1	2	3	
Total clients	-	19	20	34	
Discharge Agency Average	-	5%	10%	9%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	11	17	24	0
Total clients	-	80	145	245	0
Admission State Average	-	14%	12%	10%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	6	13	10	0
Total clients	-	47	99	129	0
Discharge State Average	-	13%	13%	8%	#DIV/0!
<b>Emergency Department</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	7	9	8	
Total clients	-	28	28	44	
Admission Agency Average	-	25%	32%	18%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	6	8	4	
Total clients	-	19	21	34	
Discharge Agency Average	-	32%	38%	12%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	22	37	55	0
Total clients	-	78	144	252	0
Admission State Average	-	28%	26%	22%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	13	28	23	0
Total clients	-	48	98	126	0
Discharge State Average	-	27%	29%	18%	#DIV/0!

<b>Hospital Admissions for Mental Health Care</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	8	12	13	
Total clients	-	28	28	45	
Admission Agency Average	-	29%	43%	29%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	7	7	9	
Total clients	-	19	20	34	
Discharge Agency Average	-	37%	35%	26%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	21	34	51	0
Total clients	-	80	144	245	0
Admission State Average	-	26%	24%	21%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	15	20	23	0
Total clients	-	50	98	128	0
Discharge State Average	-	30%	20%	18%	#DIV/0!
<b>Correctional Facility</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	13	11	17	
Total clients	-	28	28	44	
Admission Agency Average	-	46%	39%	39%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	11	8	7	
Total clients	-	19	21	34	
Discharge Agency Average	-	58%	38%	21%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	52	75	134	0
Total clients	-	83	140	249	0
Admission State Average	-	63%	54%	54%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	32	41	39	0
Total clients	-	50	99	136	0
Discharge State Average	-	64%	41%	29%	#DIV/0!

### Quality of Life Information for PRTF Services

<b>General Health</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	-	20	33	
Total clients	-	-	28	45	
Admission Agency Average	-	-	71%	73%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	-	21	32	
Total clients	-	-	21	34	
Discharge Agency Average	-	-	100%	94%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	82	133	229	0
Total clients	-	95	160	274	0
Admission State Average	-	86%	83%	84%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	59	103	145	0
Total clients	-	62	108	150	0
Discharge State Average	-	95%	95%	97%	#DIV/0!
<b>Suicide Attempts</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	6	9	3	
Total clients	-	28	28	45	
Admission Agency Average	-	21%	32%	7%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	5	7	2	
Total clients	-	19	21	34	
Discharge Agency Average	-	26%	33%	6%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	28	45	72	0
Total clients	-	88	153	260	0
Admission State Average	-	32%	29%	28%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	20	43	44	0
Total clients	-	54	105	141	0
Discharge State Average	-	37%	41%	31%	#DIV/0!

<b>Employment Status</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	38	37	67	
Total clients	-	208	232	342	
Admission Agency Average	-	18%	16%	20%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	29	38	60	
Total clients	-	208	232	342	
Discharge Agency Average	-	14%	16%	18%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	83	89	135	0
Total clients	-	744	742	985	0
Admission State Average	-	11%	12%	14%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	68	84	122	0
Total clients	-	744	742	985	0
Discharge State Average	-	9%	11%	12%	#DIV/0!
<b>Homelessness</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	1	0	0	
Total clients	-	10	37	43	
Admission Agency Average	-	10%	0%	0%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	40	37	43	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	1	1	4	0
Total clients	-	281	235	228	0
Admission State Average	-	0%	0%	2%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	3	3	0	0
Total clients	-	281	235	228	0
Discharge State Average	-	1%	1%	0%	#DIV/0!

<b>Missing School/Work</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	-	11	1	
Total clients	-	-	28	12	
Admission Agency Average	-	-	39%	8%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	-	3	0	
Total clients	-	-	21	6	
Discharge Agency Average	-	-	14%	0%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	46	73	131	0
Total clients	-	95	162	275	0
Admission State Average	-	48%	45%	48%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	12	24	37	0
Total clients	-	63	109	150	0
Discharge State Average	-	19%	22%	25%	#DIV/0!
<b>Ability to Control Use</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	7	5	6	
Total clients	-	34	22	34	
Admission Agency Average	-	21%	23%	18%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	30	18	29	
Total clients	-	34	22	34	
Discharge Agency Average	-	88%	82%	85%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	22	19	27	0
Total clients	-	121	108	147	0
Admission State Average	-	18%	18%	18%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	113	96	128	0
Total clients	-	125	105	143	0
Discharge State Average	-	90%	91%	90%	#DIV/0!

<b>Motivation to Not Use Substances</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	-	15	21	
Total clients	-	-	28	45	
Admission Agency Average	-	-	54%	47%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	-	16	26	
Total clients	-	-	22	34	
Discharge Agency Average	-	-	73%	76%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	24	68	97	0
Total clients	-	94	162	206	0
Admission State Average	-	26%	42%	47%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	26	71	74	0
Total clients	-	62	109	113	0
Discharge State Average	-	42%	65%	65%	#DIV/0!
<b>Engagement in Treatment Services</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	8	12	19	
Total clients	-	24	28	45	
Admission Agency Average	-	33%	43%	42%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	15	17	21	
Total clients	-	17	21	34	
Discharge Agency Average	-	88%	81%	62%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	25	54	63	0
Total clients	-	95	162	275	0
Admission State Average	-	26%	33%	23%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	42	71	70	0
Total clients	-	63	109	152	0
Discharge State Average	-	67%	65%	46%	#DIV/0!

### Public Safety Information for PRTF Services

<b>History of Arrest</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	5	3	5	
Total clients	-	40	37	43	
Admission Agency Average	-	13%	8%	12%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	1	
Total clients	-	40	37	43	
Discharge Agency Average	-	0%	0%	2%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	112	83	76	0
Total clients	-	281	235	228	0
Admission State Average	-	40%	35%	33%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	25	15	23	0
Total clients	-	281	235	228	0
Discharge State Average	-	9%	6%	10%	#DIV/0!
Trouble as a Result of Substance Use					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	15	20	31	
Total clients	-	24	28	45	
Admission Agency Average	-	63%	71%	69%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	1	1	1	
Total clients	-	17	21	34	
Discharge Agency Average	-	6%	5%	3%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	62	108	175	0
Total clients	-	95	162	275	0
Admission State Average	-	65%	67%	64%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	15	24	32	0
Total clients	-	63	109	149	0
Discharge State Average	-	24%	22%	21%	#DIV/0!

### Impact of PRTF Services

<b>General Satisfaction with Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	14	9	22	
Total clients	-	15	10	23	
Agency Average	-	93%	90%	96%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	33	57	67	0
Total clients	-	37	62	73	0
State Average	-	89%	92%	92%	#DIV/0!
<b>Access to Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	14	12	16	
Total clients	-	15	16	23	
Agency Average	-	93%	75%	70%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	30	49	62	0
Total clients	-	34	58	74	0
State Average	-	88%	84%	84%	#DIV/0!
<b>Cultural Sensitivity</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	14	15	21	
Total clients	-	15	17	23	
Agency Average	-	93%	88%	91%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	32	56	68	0
Total clients	-	34	60	73	0
State Average	-	94%	93%	93%	#DIV/0!
<b>Outcome of Services</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	10	12	16	
Total clients	-	12	16	22	
Agency Average	-	83%	75%	73%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	23	45	59	0
Total clients	-	29	60	73	0
State Average	-	79%	75%	81%	#DIV/0!

<b>Participation in Treatment Planning</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	11	7	19	
Total clients	-	13	10	23	
Agency Average	-	85%	70%	83%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	24	46	58	0
Total clients	-	32	59	71	0
State Average	-	75%	78%	82%	#DIV/0!

<b>Social Connectedness</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	18	19	29	
Total clients	-	20	22	35	
Admission Agency Average	-	90%	86%	83%	#DIV/0!
Agency Discharge					
Number who agree or strongly agree	-	14	15	21	
Total clients	-	15	17	23	
Discharge Agency Average	-	93%	88%	91%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	53	73	152	0
Total clients	-	62	87	200	0
Admission State Average	-	85%	84%	76%	#DIV/0!
State Discharge					
Number who agree or strongly agree	-	34	50	71	0
Total clients	-	37	54	76	0
Discharge State Average	-	92%	93%	93%	#DIV/0!

<b>Functioning</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	60	11	19	
Total clients	-	100	22	35	
Admission Agency Average	-	60%	50%	54%	#DIV/0!
Agency Discharge					
Number who agree or strongly agree	-	57	12	17	
Total clients	-	72	16	22	
Discharge Agency Average	-	79%	75%	77%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	186	46	107	0
Total clients	-	303	84	200	0
Admission State Average	-	61%	55%	54%	#DIV/0!
State Discharge					
Number who agree or strongly agree	-	131	44	58	0
Total clients	-	169	59	73	0
Discharge State Average	-	78%	75%	79%	#DIV/0!

### Utilization of High Cost Services for PRTF Services

<b>Illness, Injury, or Surgery</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	2	3	4	
Total clients	-	20	21	33	
Admission Agency Average	-	10%	14%	12%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	2	2	2	
Total clients	-	15	17	20	
Discharge Agency Average	-	13%	12%	10%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	10	7	19	0
Total clients	-	62	85	190	0
Admission State Average	-	16%	8%	10%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	3	6	5	0
Total clients	-	30	53	59	0
Discharge State Average	-	10%	11%	8%	#DIV/0!
Emergency Department					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	7	10	11	
Total clients	-	20	21	35	
Admission Agency Average	-	35%	48%	31%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	5	6	7	
Total clients	-	15	16	22	
Discharge Agency Average	-	33%	38%	32%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	20	29	54	0
Total clients	-	60	83	194	0
Admission State Average	-	33%	35%	28%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	6	18	20	0
Total clients	-	33	56	69	0
Discharge State Average	-	18%	32%	29%	#DIV/0!

<b>Hospital Admissions for Mental Health Care</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	7	5	7	
Total clients	-	20	20	31	
Admission Agency Average	-	35%	25%	23%	#DIV/0!
<b>Agency Discharge</b>	<b>0</b>	<b>0</b>			
Number of clients who reported nights/times	-	7	5	5	
Total clients	-	15	17	28	
Discharge Agency Average	-	47%	29%	18%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	17	20	38	0
Total clients	-	62	83	186	0
Admission State Average	-	27%	24%	20%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	10	16	11	0
Total clients	-	31	55	60	0
Discharge State Average	-	32%	29%	18%	#DIV/0!
<b>Correctional Facility</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	11	8	14	
Total clients	-	20	21	30	
Admission Agency Average	-	55%	38%	47%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	7	5	2	
Total clients	-	15	17	21	
Discharge Agency Average	-	47%	29%	10%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	42	45	102	0
Total clients	-	62	81	187	0
Admission State Average	-	68%	56%	55%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	17	23	12	0
Total clients	-	34	56	66	0
Discharge State Average	-	50%	41%	18%	#DIV/0!

### Quality of Life Information for PRTF Services

<b>General Health</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	16	30	
Total clients	-	-	22	35	
Admission Agency Average	-	-	73%	86%	#DIV/0!
Agency Discharge					
0                      0					
Number of clients who reported nights/times	-	-	16	22	
Total clients	-	-	17	23	
Discharge Agency Average	-	-	94%	96%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	55	73	178	0
Total clients	-	65	85	201	0
Admission State Average	-	85%	86%	89%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	40	56	74	0
Total clients	-	41	61	76	0
Discharge State Average	-	98%	92%	97%	#DIV/0!
Suicide Attempts					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	5	5	6	
Total clients	-	20	21	32	
Admission Agency Average	-	25%	24%	19%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	4	4	2	
Total clients	-	15	17	21	
Discharge Agency Average	-	27%	24%	10%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	19	22	41	0
Total clients	-	62	81	181	0
Admission State Average	-	31%	27%	23%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	11	18	12	0
Total clients	-	34	57	63	0
Discharge State Average	-	32%	32%	19%	#DIV/0!

<b>Missing School/Work</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	14	17	27	
Total clients	-	17	22	34	
Admission Agency Average	-	82%	77%	79%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	-	1	1	2	
Total clients	-	14	17	23	
Discharge Agency Average	-	7%	6%	9%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	51	61	145	0
Total clients	-	65	87	204	0
Admission State Average	-	78%	70%	71%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	4	11	14	0
Total clients	-	39	60	75	0
Discharge State Average	-	10%	18%	19%	#DIV/0!
<b>Ability to Control Use</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	7	3	4	
Total clients	-	34	18	23	
Admission Agency Average	-	21%	17%	17%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	30	12	22	
Total clients	-	34	18	23	
Discharge Agency Average	-	88%	67%	96%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	5	7	7	0
Total clients	-	77	64	73	0
Admission State Average	-	6%	11%	10%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	58	47	61	0
Total clients	-	74	62	72	0
Discharge State Average	-	78%	76%	85%	#DIV/0!

<b>Motivation to Not Use Substances</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	-	6	7	
Total clients	-	-	22	35	
Admission Agency Average	-	-	27%	20%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	-	-	10	16	
Total clients	-	-	18	23	
Discharge Agency Average	-	-	56%	70%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	8	17	41	0
Total clients	-	65	89	202	0
Admission State Average	-	12%	19%	20%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	17	30	37	0
Total clients	-	41	63	75	0
Discharge State Average	-	41%	48%	49%	#DIV/0!
<b>Engagement in Treatment Services</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	5	9	12	
Total clients	-	17	22	35	
Admission Agency Average	-	29%	41%	34%	#DIV/0!
Agency Discharge	0	0			
Number of clients who reported nights/times	-	11	11	13	
Total clients	-	14	17	23	
Discharge Agency Average	-	79%	65%	57%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	35	52	81	0
Total clients	-	65	87	205	0
Admission State Average	-	54%	60%	40%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	28	46	36	0
Total clients	-	41	62	76	0
Discharge State Average	-	68%	74%	47%	#DIV/0!

### Public Safety Information for PRTF Services

<b>Trouble as a Result of Substance Use</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	13	17	27	
Total clients	-	17	22	34	
Admission Agency Average	-	76%	77%	79%	#DIV/0!
<b>Agency Discharge</b>					
0                      0					
Number of clients who reported nights/times	-	0	1	2	
Total clients	-	14	17	23	
Discharge Agency Average	-	0%	6%	9%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	49	67	166	0
Total clients	-	65	87	202	0
Admission State Average	-	75%	77%	82%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	5	9	11	0
Total clients	-	40	61	76	0
Discharge State Average	-	13%	15%	14%	#DIV/0!

**Appendix D: Targeted Services for Justice-Involved Adults****Bowling Green Inn dba Keystone Treatment Center****June to May**

Agency Clients Served					
Age	FY17	FY18	FY19	FY20	FY21
18 and Below	-	0	-	-	
19 to 64	-	45	88	59	
65 and above	-	0	0	-	
Clients Served Total	-	45	88	59	0
State Population					
Age	FY17	FY18	FY19	FY20	FY21
18 and Below	-	-	-	-	0
19 to 64	-	2,780	2,674	2,152	0
65 and above	-	14	8	8	0
State Population	-	2,794	2,682	2,160	0
Agency Clients Served					
Race	FY17	FY18	FY19	FY20	FY21
White	25	36	63	49	
Black or African American	8	4	5	4	
American Indian and Alaska Native	5	4	14	3	
Asian	0	0	0	1	
Native Hawaiian and Other Pacific Islander	0	0	0	0	
Two or More Races	4	0	0	0	
Other	3	1	6	2	
Clients Served Total	45	45	88	59	0
State Population					
Race	FY17	FY18	FY19	FY20	FY21
White	1,650	1,575	1,522	1,156	0
Black or African American	115	138	137	109	0
American Indian and Alaska Native	767	993	950	821	0
Asian	7	3	5	12	0
Native Hawaiian and Other Pacific Islander	10	9	9	5	0
Two or More Races	176	0	0	0	0
Other	64	76	79	57	0
State Population	2,789	2,794	2,702	2,160	0

<b>Cognitive Behavioral Interventions for Substance Abuse (CBISA)</b>					
<b>Discharge Reasons for CBISA</b>					
<b>CBISA Discharge Reasons</b>					
<b>Agency Average</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Treatment Completed	21	17	38	46	
Left Against Professional Advice	10	8	9	15	
Terminated by Facility	2	4	5	2	
Transferred to Another Facility or Program	1	3	4	5	
Incarcerated	4	4	7	5	
Other	0	0	0	1	
<b>Total</b>	<b>38</b>	<b>36</b>	<b>63</b>	<b>74</b>	<b>0</b>
<b>State Average</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Treatment Completed	718	989	1,085	1,031	0
Left Against Professional Advice	217	326	311	400	0
Terminated by Facility	182	177	188	265	0
Transferred to Another Facility or Program	75	129	130	102	0
Incarcerated	234	324	229	198	0
Other	110	130	179	199	0
<b>Total</b>	<b>1,536</b>	<b>2,075</b>	<b>2,122</b>	<b>2,195</b>	<b>0</b>

<b>Primary SUD Diagnoses Information for CBISA</b>					
<b>Agency Primary SUD Diagnosis</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number/Percent of clients with a Primary Alcohol Use Disorder	-	8	21	19	
	-	19%	27%	30%	#DIV/0!
Number/Percent of clients with a Primary Cannabis Use Disorder	-	5	22	24	
	-	12%	28%	38%	#DIV/0!
Number/Percent of clients with a Primary Amphetamine Use Disorder	-	27	29	19	
	-	63%	37%	30%	#DIV/0!
Number/Percent of clients with a Primary Opioid Use Disorder	-	2	6	1	
	-	5%	8%	2%	#DIV/0!
Number/Percent of clients with a Primary Other Use Disorder	-	1	1	0	
	-	2%	1%	0%	#DIV/0!
Total	-	43	79	63	0
<b>State Primary SUD Diagnosis</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number/Percent of clients with a Primary Alcohol Use Disorder	-	794	776	792	792
	-	35%	35%	35%	#DIV/0!
Number/Percent of clients with a Primary Cannabis Use Disorder	-	423	399	350	350
	-	19%	18%	16%	#DIV/0!
Number/Percent of clients with a Primary Amphetamine Use Disorder	-	890	867	950	950
	-	39%	39%	43%	#DIV/0!
Number/Percent of clients with a Primary Opioid Use Disorder	-	109	117	86	86
	-	5%	5%	4%	#DIV/0!
Number/Percent of clients with a Primary Other Use Disorder	-	40	36	70	70
	-	2%	2%	3%	#DIV/0!
Total	-	2256	2195	2233	0

<b>Impact of CBISA</b>					
<b>General Satisfaction with Services</b>					
<b>Agency</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	18	2	8	28	
Total clients	18	2	8	28	
Agency Average	100%	100%	100%	100%	#DIV/0!
<b>State</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	287	171	586	617	0
Total clients	308	180	626	646	0
State Average	93%	95%	94%	96%	#DIV/0!
<b>Access to Services</b>					
<b>Agency</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	28	2	8	27	
Total clients	28	2	8	28	
Agency Average	100%	100%	100%	96%	#DIV/0!
<b>State</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	284	232	574	600	0
Total clients	305	237	624	641	0
State Average	93%	98%	92%	94%	#DIV/0!
<b>Quality and Appropriateness of Services</b>					
<b>Agency</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	41	2	8	28	
Total clients	46	2	8	28	
Agency Average	89%	100%	100%	100%	#DIV/0!
<b>State</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	285	226	570	609	0
Total clients	304	237	607	638	0
State Average	94%	95%	94%	95%	#DIV/0!
<b>Outcome of Services</b>					
<b>Agency</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	47	2	8	28	
Total clients	47	2	8	28	
Agency Average	100%	100%	100%	100%	#DIV/0!
<b>State</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number who agree or strongly agree	285	229	591	608	0
Total clients	307	240	628	645	0
State Average	93%	95%	94%	94%	#DIV/0!

<b>Participation in Treatment Planning</b>					
Agency	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	11	1	8	28	
Total clients	12	1	8	28	
Agency Average	92%	100%	100%	100%	#DIV/0!
State	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	264	218	585	611	0
Total clients	303	236	624	642	0
State Average	87%	92%	94%	95%	#DIV/0!

<b>Social Connectedness</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	13	41	47	
Total clients	-	15	51	59	
Admission Agency Average	-	87%	80%	80%	#DIV/0!
Agency Discharge					
Number who agree or strongly agree	22	2	8	27	
Total clients	24	2	8	28	
Discharge Agency Average	92%	100%	100%	96%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	588	1,354	2,043	0
Total clients	-	725	1,648	2,473	0
Admission State Average	-	81%	82%	83%	#DIV/0!
State Discharge					
Number who agree or strongly agree	285	228	577	602	0
Total clients	316	244	636	657	0
Discharge State Average	90%	93%	91%	92%	#DIV/0!

<b>Functioning</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	13	41	47	
Total clients	-	15	53	60	
Admission Agency Average	-	87%	77%	78%	#DIV/0!
Agency Discharge					
Number who agree or strongly agree	21	2	8	28	
Total clients	23	2	8	28	
Discharge Agency Average	91%	100%	100%	100%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number who agree or strongly agree	-	607	1,398	2,088	0
Total clients	-	726	1,657	2,490	0
Admission State Average	-	84%	84%	84%	#DIV/0!
State Discharge					
Number who agree or strongly agree	295	233	605	623	0
Total clients	316	244	634	656	0
Discharge State Average	93%	95%	95%	95%	#DIV/0!

<b>Utilization of High Cost Services for CBISA</b>					
<b>Illness, Injury, or Surgery</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	1	3	
Total clients	-	15	56	58	
Admission Agency Average	-	0%	2%	5%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	1	0	
Total clients	-	2	8	28	
Discharge Agency Average	-	0%	13%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	47	65	103	0
Total clients	-	705	1,608	2,411	0
Admission State Average	-	7%	4%	4%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	11	30	21	0
Total clients	-	243	628	648	0
Discharge State Average	-	5%	5%	3%	#DIV/0!

<b>Emergency Department</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	0	4	4	
Total clients	-	15	55	58	
Admission Agency Average	-	0%	7%	7%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	2	8	28	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	40	77	108	0
Total clients	-	719	1,639	2,448	0
Admission State Average	-	6%	5%	4%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	7	22	16	0
Total clients	-	243	635	654	0
Discharge State Average	-	3%	3%	2%	#DIV/0!
<b>Hospital Admissions for Mental Health Care</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	0	3	4	
Total clients	-	15	56	59	
Admission Agency Average	-	0%	5%	7%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	2	8	28	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	33	63	78	0
Total clients	-	707	1,616	2,417	0
Admission State Average	-	5%	4%	3%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	4	5	7	0
Total clients	-	244	627	649	0
Discharge State Average	-	2%	1%	1%	#DIV/0!

<b>Detoxification Services</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	0	2	2	
Total clients	-	15	56	58	
Admission Agency Average	-	0%	4%	3%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	2	6	28	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	34	86	114	0
Total clients	-	718	1,626	2,432	0
Admission State Average	-	5%	5%	5%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	6	13	10	0
Total clients	-	244	636	653	0
Discharge State Average	-	2%	2%	2%	#DIV/0!
<b>Inpatient Substance Use Disorder Treatment Services</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	1	0	3	
Total clients	-	15	56	59	
Admission Agency Average	-	7%	0%	5%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	2	8	28	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	55	115	153	0
Total clients	-	742	1,609	2,407	0
Admission State Average	-	7%	7%	6%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	5	10	6	0
Total clients	-	243	626	647	0
Discharge State Average	-	2%	2%	1%	#DIV/0!

<b>Correctional Facility</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	7	11	10	
Total clients	-	11	55	55	
Admission Agency Average	-	64%	20%	18%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	1	0	2	
Total clients	-	2	8	28	
Discharge Agency Average	-	50%	0%	7%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	360	803	1,152	0
Total clients	-	521	1,438	2,227	0
Admission State Average	-	69%	56%	52%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	49	92	63	0
Total clients	-	236	620	628	0
Discharge State Average	-	21%	15%	10%	#DIV/0!

<b>Quality of Life Information for CBISA</b>					
<b>General Health</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	48	82	65	
Total clients	-	51	88	72	
Admission Agency Average	-	94%	93%	90%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	8	9	26	
Total clients	-	8	10	29	
Discharge Agency Average	-	100%	90%	90%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	1,992	2,232	2,593	0
Total clients	-	2,244	2,475	2,925	0
Admission State Average	-	89%	90%	89%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	466	649	676	0
Total clients	-	515	699	729	0
Discharge State Average	-	90%	93%	93%	#DIV/0!

<b>Suicide Attempts</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	0	4	2	
Total clients	-	15	54	58	
Admission Agency Average	-	0%	7%	3%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	2	8	28	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who reported nights/times	-	49	116	189	0
Total clients	-	719	1,639	2,470	0
Admission State Average	-	7%	7%	8%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	38	15	13	0
Total clients	-	440	632	651	0
Discharge State Average	-	9%	2%	2%	#DIV/0!
<b>Employment Status</b>					
Agency Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	23	28	44	47	
Total clients	37	37	63	73	
Admission Agency Average	62%	76%	70%	64%	#DIV/0!
Agency Discharge					
Number of clients who are employed	24	32	44	57	
Total clients	37	37	63	73	
Discharge Agency Average	65%	86%	70%	78%	#DIV/0!
Agency 6 Months Post Treatment					
Number of clients who are employed	4	4	4	10	
Total clients	5	4	4	10	
6 Months Post Treatment Agency Average	80%	100%	100%	100%	#DIV/0!
State Admission	FY17	FY18	FY19	FY20	FY21
Number of clients who are employed	589	1,020	1,010	995	0
Total clients	1,245	2,118	2,114	2,217	0
Admission State Average	47%	48%	48%	45%	#DIV/0!
State Discharge					
Number of clients who are employed	710	1,365	1,421	1,351	0
Total clients	1,245	2,118	2,114	2,217	0
Discharge State Average	57%	64%	67%	61%	#DIV/0!
State 6 Months Post Treatment					
Number of clients who are employed	90	172	143	103	0
Total clients	104	201	168	110	0
6 Months Post Treatment State Average	87%	86%	85%	94%	#DIV/0!

<b>Homelessness</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who are homeless	-	0	0	2	
Total clients	-	38	63	73	
Admission Agency Average	-	0%	0%	3%	#DIV/0!
Agency Discharge					
Number of clients who are homeless	-	0	1	3	
Total clients	-	38	63	73	
Discharge Agency Average	-	0%	2%	4%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who are homeless	-	41	33	37	0
Total clients	-	2,119	2,110	2,214	0
Admission State Average	-	2%	2%	2%	#DIV/0!
State Discharge					
Number of clients who are homeless	-	104	109	117	0
Total clients	-	2,119	2,110	2,214	0
Discharge State Average	-	5%	5%	5%	#DIV/0!
<b>Missing School/Work</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	6	5	5	
Total clients	-	50	87	72	
Admission Agency Average	-	12%	6%	7%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	0	0	0	
Total clients	-	8	10	29	
Discharge Agency Average	-	0%	0%	0%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	261	256	335	0
Total clients	-	2,239	2,325	2,807	0
Admission State Average	-	12%	11%	12%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	16	15	16	0
Total clients	-	518	666	699	0
Discharge State Average	-	3%	2%	2%	#DIV/0!

<b>Ability to Control Use</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	18	8	4	15	
Total clients	41	16	12	29	
Admission Agency Average	44%	50%	33%	52%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	38	16	12	29	
Total clients	38	16	12	29	
Discharge Agency Average	100%	100%	100%	100%	#DIV/0!
<b>Agency 6 Months Post Treatment</b>					
Number of clients who reported nights/times	9	3	4	9	
Total clients	10	4	4	9	
6 Months Post Treatment Agency Average	90%	75%	100%	100%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	871	520	396	364	0
Total clients	1,751	1,040	694	690	0
Admission State Average	50%	50%	57%	53%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	1,746	999	704	694	0
Total clients	1,778	1,010	715	706	0
Discharge State Average	98%	99%	98%	98%	#DIV/0!
<b>State 6 Months Post Treatment</b>					
Number of clients who reported nights/times	206	177	158	86	0
Total clients	216	203	168	89	0
6 Months Post Treatment State Average	95%	87%	94%	97%	#DIV/0!

<b>Motivation to Not Use Substances</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	30	48	59	
Total clients	-	50	59	72	
Admission Agency Average	-	60%	81%	82%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	8	6	28	
Total clients	-	8	6	29	
Discharge Agency Average	-	100%	100%	97%	#DIV/0!
Agency 6 Months Post Treatment					
Number of clients who reported nights/times	-	2	3	10	
Total clients	-	4	3	10	
6 Months Post Treatment Agency Average	-	50%	100%	100%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	1,488	1,921	2,248	0
Total clients	-	2,219	2,478	2,905	0
Admission State Average	-	67%	78%	77%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	437	636	670	0
Total clients	-	514	707	726	0
Discharge State Average	-	85%	90%	92%	#DIV/0!
State 6 Months Post Treatment					
Number of clients who reported nights/times	-	139	140	84	0
Total clients	-	202	161	89	0
6 Months Post Treatment State Average	-	69%	87%	94%	#DIV/0!
<b>Engagement in Treatment Services</b>					
Agency Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	30	47	24	
Total clients	-	51	88	72	
Admission Agency Average	-	59%	53%	33%	#DIV/0!
Agency Discharge					
Number of clients who reported nights/times	-	6	9	27	
Total clients	-	8	10	29	
Discharge Agency Average	-	75%	90%	93%	#DIV/0!
State Admission	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	1,240	1,484	1,565	0
Total clients	-	2,245	2,482	2,941	0
Admission State Average	-	55%	60%	53%	#DIV/0!
State Discharge					
Number of clients who reported nights/times	-	464	647	648	0
Total clients	-	520	706	735	0
Discharge State Average	-	89%	92%	88%	#DIV/0!

<b>Public Safety Information for CBISA</b>					
<b>History of Arrest</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who were arrested	6	10	7	12	
Total clients	19	37	63	73	
Admission Agency Average	32%	27%	11%	16%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who were arrested	-	9	19	15	
Total clients	-	37	63	73	
Discharge Agency Average	-	24%	30%	21%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who were arrested	464	153	189	215	0
Total clients	898	2,118	2,116	2,217	0
Admission State Average	52%	7%	9%	10%	#DIV/0!
<b>State Discharge</b>					
Number of clients who were arrested	-	502	430	389	0
Total clients	-	2,118	2,116	2,217	0
Discharge State Average	-	24%	20%	18%	#DIV/0!
<b>Trouble as a Result of Substance Use</b>					
<b>Agency Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	7	13	9	
Total clients	-	51	88	72	
Admission Agency Average	-	14%	15%	13%	#DIV/0!
<b>Agency Discharge</b>					
Number of clients who reported nights/times	-	0	0	1	
Total clients	-	8	10	29	
Discharge Agency Average	-	0%	0%	3%	#DIV/0!
<b>State Admission</b>	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
Number of clients who reported nights/times	-	384	371	506	0
Total clients	-	2,238	2,324	2,809	0
Admission State Average	-	17%	16%	18%	#DIV/0!
<b>State Discharge</b>					
Number of clients who reported nights/times	-	22	30	29	0
Total clients	-	519	668	700	0
Discharge State Average	-	4%	4%	4%	#DIV/0!

<b>Curriculum Fidelity for CBISA</b>					
<b>CBISA Curriculum Trainings</b>					
State Average	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
CBISA Training	3	3	3	2	0
<b>QA Reviews of the CBISA Curriculum</b>					
State Average	<b>FY17</b>	<b>FY18</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>
State Average Score	1.78	1.84	1.86	1.80	0.00

[Page intentionally left blank]

