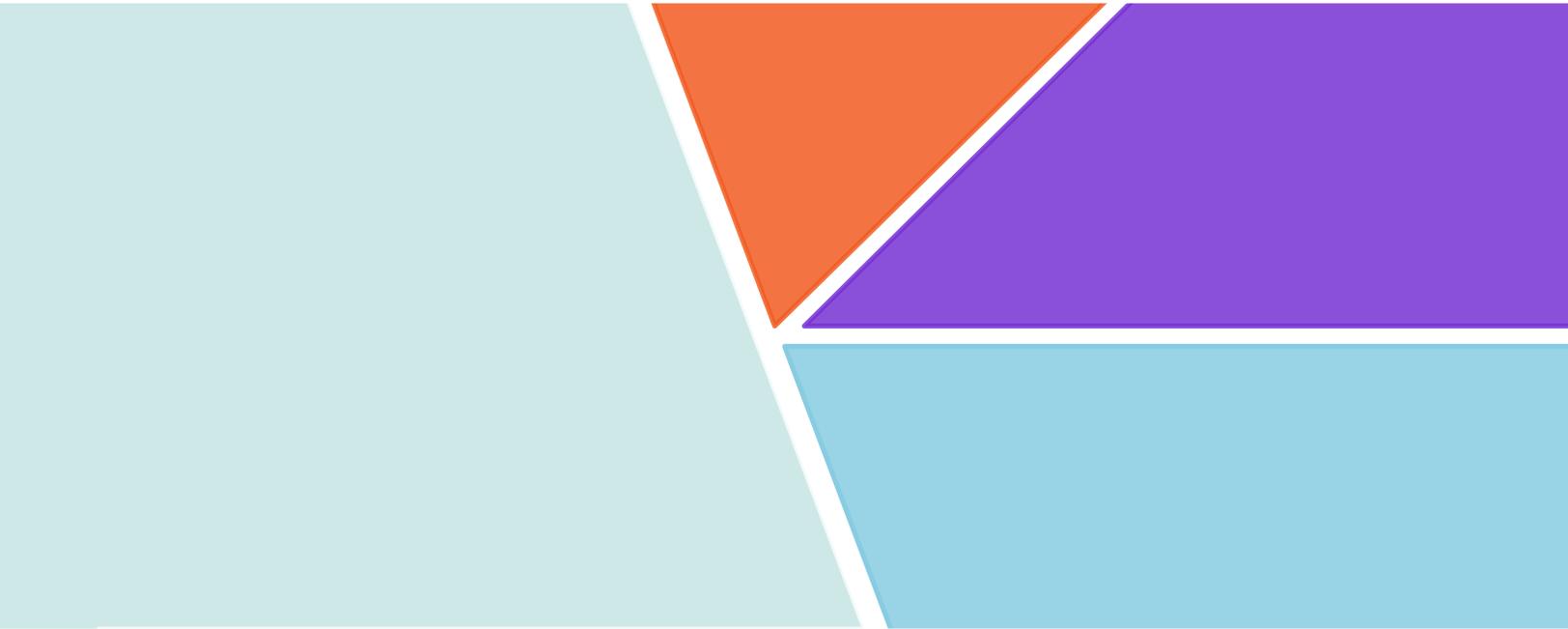


Fiscal Year 2020

State Profile Executive Summary



Behavioral Health Treatment Services in South Dakota

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Executive Summary

The Division of Behavioral Health is pleased to publish the Fiscal Year 2020 (FY20) State Profile Executive Summary. This executive summary introduces key statewide behavioral health outcomes, as reported by South Dakota's publicly funded behavioral health providers.

Publicly funded behavioral health services are held to a high standard of quality and effectiveness. These profiles began in Fiscal Year 2018 (FY18) and reflect the commitment made by the Division as well as representatives from mental health and substance use disorder treatment agencies to accurately and consistently report the data and outcomes of publicly funded treatment services.

The following pages summarize statewide performance measures and key outcomes for the following service areas:

- Adult substance use disorder treatment services: including outpatient services, low intensity residential services, intensive inpatient treatment services, and intensive methamphetamine treatment services;
- Youth substance use disorder treatment services: including outpatient services and PRTF (psychiatric residential treatment facility) services;
- Adult mental health treatment services: including Comprehensive Assistance with Recovery and Empowerment (CARE) and Individualized and Mobile Program of Assertive Community Treatment (IMPACT) services;
- Youth mental health services: including Child, Youth or Family (CYF) Services
- Targeted services for justice-involved populations: including Cognitive Behavioral Interventions for Substance Abuse (CBISA) and Moral Reconciliation Therapy (MRT) for adults; and Functional Family Therapy (FFT), Aggression Replacement Therapy (ART), and MRT for youth.

The following pages highlight the many positive outcomes experienced by individuals who received publicly funded behavioral healthcare in FY20 including: satisfaction with the treatment services received, improvements in their mental health and social well-being, increased ability to control substance use and increased motivation to not use substances, and the use of fewer high-cost services.

The Division has also identified areas for improvement. These include outcome tool return rates for youth mental health and justice-involved services as well as successful discharge rates in intensive methamphetamine treatment services and both youth and adult justice-involved services. In Fiscal Year 2021 (FY21), Division staff will continue to work collaboratively with agencies to address these areas, including monitoring outcome tool return rates and supporting competent clinical staff through training and technical assistance in best practices to promote engagement and retention in treatment. Additionally, the Division has created a performance management team dedicated to working with agencies to identify barriers and develop solutions that ensure good outcomes for South Dakotans.

In FY21, the Division will make state and agency profiles available to all stakeholders and consumers online at <https://dss.sd.gov/>. It is our hope these profiles will serve as a resource to anyone seeking information about publicly funded behavioral health treatment services in South Dakota.

Data Collection Methodology

The Division of Behavioral Health collaborated closely with members of the Data and Outcomes Work Group (DOWG) to identify the information found in this executive summary and the state and agency profiles. This work group is comprised of representatives from mental health and substance use disorder agencies as well as Division staff.

For FY20 agency profiles, contracted behavioral health agencies collected data from in-person questionnaires. The surveyed population included adults and youth receiving publicly funded behavioral health services between June 1st, 2019 through May 31st, 2020. In addition, parents and guardians of youth receiving services were surveyed. Publicly funded behavioral health services are funded through state general funds, block grant funding, and Medicaid funding.

Data Collection Process

Stakeholder Survey

The Division of Behavioral Health (DBH) collects Stakeholder Survey data once a year for all accredited mental health and substance use disorder agencies. As part of the survey process, accredited agencies are asked to share the survey with at least three stakeholders in their community. In addition, the DBH surveys the Department of Corrections (DOC), Unified Judicial System (UJS), and Child Protection Services (CPS) regarding the accredited agencies.

Mental Health Services

Contracted agencies collect mental health outcome data at admission, every six months until discharge from services, and at successful discharge from services. The most significant improvements in mental health are made between admission and the first 6 months of services. However, the DBH requires contracted agencies to continue to collect data every six months to ensure clinical services continue to support changes made in the first 6 months of services. Clients completing the surveys do have the option to skip or refuse to answer questions. As a result, total data points collected may change between questions.

Substance Use Disorder Services and Targeted Services for Justice-Involved Clients

Contracted agencies collect substance use disorder outcome data at admission and at successful discharge from services. In addition, follow-up data is collected six months after the completion of services for clients who received targeted substance use disorder services for justice-involved adults. Clients completing the surveys have the option to skip or refuse to answer questions. As a result, total data points collected may change between questions. The Texas Christian University Criminal Thinking Scales (TCU), How I Think Questionnaire (HIT), Gain Short Screener, (Gain-SS) and Aggression Questionnaire (AQ) are secondary tools utilized to measure the impact of Targeted Services for Justice-Involved clients.

Data Reporting

Appendices A and B contain the data used to build this report. Information includes each data point identified in the Executive Summary, the total number of clients who responded, and their responses. Appendix C includes the Division's Logic Model for service delivery and data collection.

Stakeholder Survey Results

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Stakeholder Survey Results

- **Community needs.** Ninety-two percent of behavioral health stakeholders reported publicly funded behavioral health agencies are responsive to the needs within the community.



92%

Behavioral health agencies are responsive to the needs within the community

- **Location convenience.** Eighty-nine percent of stakeholders reported the location of behavioral health services is convenient for clients.



89%

Location of behavioral health services is convenient for clients.

- **Quality of services.** Eighty-nine percent of stakeholders reported publicly funded behavioral health agencies provide quality services.



89%

Community behavioral health agencies provide quality services

- **Client needs.** Ninety-two percent of stakeholders reported publicly funded behavioral health agencies support the needs of their clients.



92%

Community behavioral health agencies support the needs of their clients

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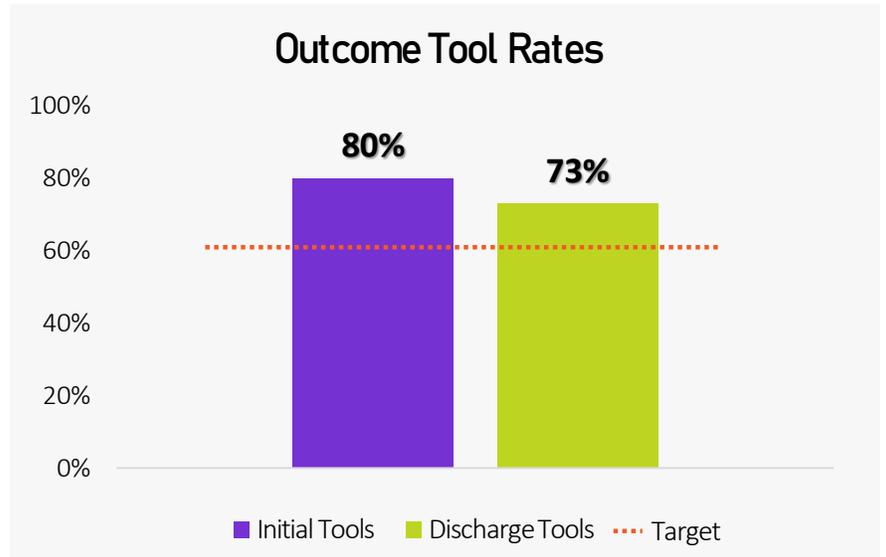
Adult Substance Use Disorder Services

Adult Substance Use Disorder Services

RETURN RATES

- Outcome tool return rates.**

Across all types of adult SUD treatment services, agencies achieved an 80% return rate for initial outcome tools and 73% return rate for discharge outcome tools, both exceeding the 60% target.



DISCHARGE RATES

- Clients discharged from treatment.**

Seventy-five percent of clients completed treatment, exceeding the national average of 30%. Twelve percent of clients left against professional advice, and 4% of clients were terminated by the facility.

Discharge Reasons	State Average	National Average
Treatment Completed	75%	30%
Left Against Professional Advice	12%	41%
Terminated by Facility	4%	5%

GENERAL SATISFACTION

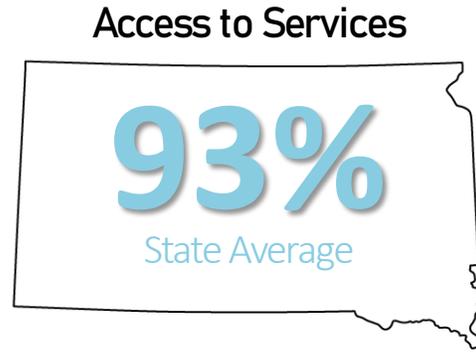
- Overall satisfaction with treatment services received.**

Ninety-four percent of clients served reported general satisfaction with services.



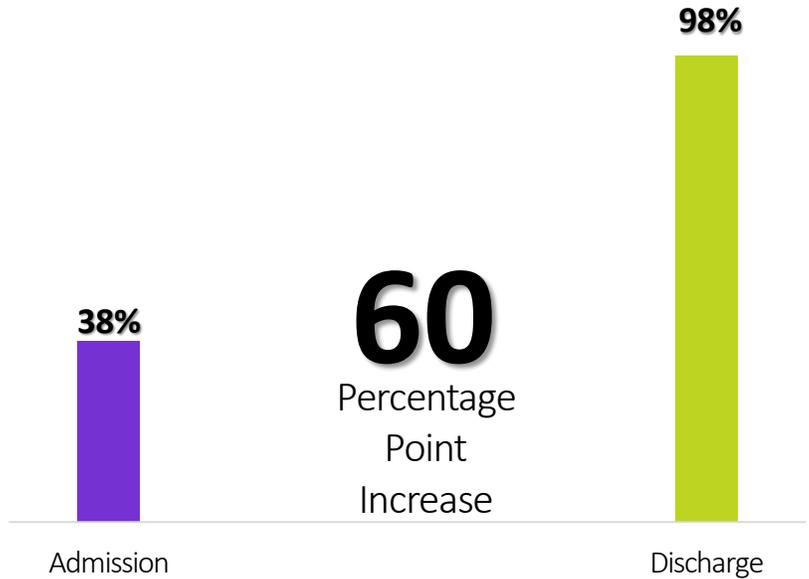
ACCESS TO SERVICES

- **Perception of the ease and convenience of treatment services received.** Ninety-three percent of clients served reported ease and convenience when accessing treatment services.



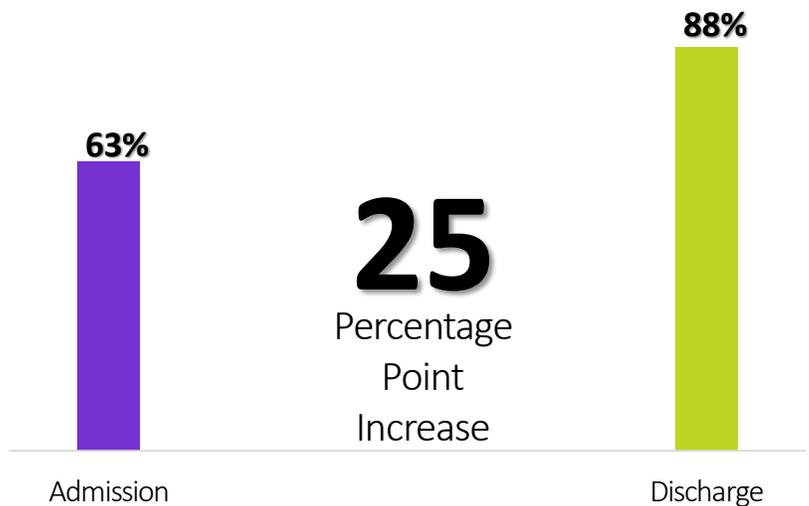
ABILITY TO CONTROL SUBSTANCE USE

- **Client-reported ability.** Ninety-eight percent of clients served reported the ability to control their substance use at discharge, compared to 38% at admission.



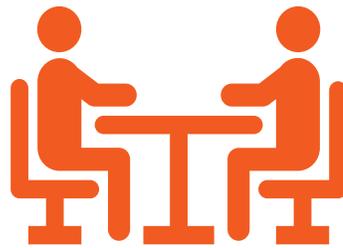
MOTIVATION TO NOT USE SUBSTANCES

- **Client-reported motivation.** Eighty-eight percent of clients served reported motivation to not use substances at discharge, compared to 63% at admission.



EMPLOYMENT

- **Clients who reported employment.** Twenty-seven percent of clients served reported employment at discharge, compared to 23% at admission, which exceeds the national average of 19%.

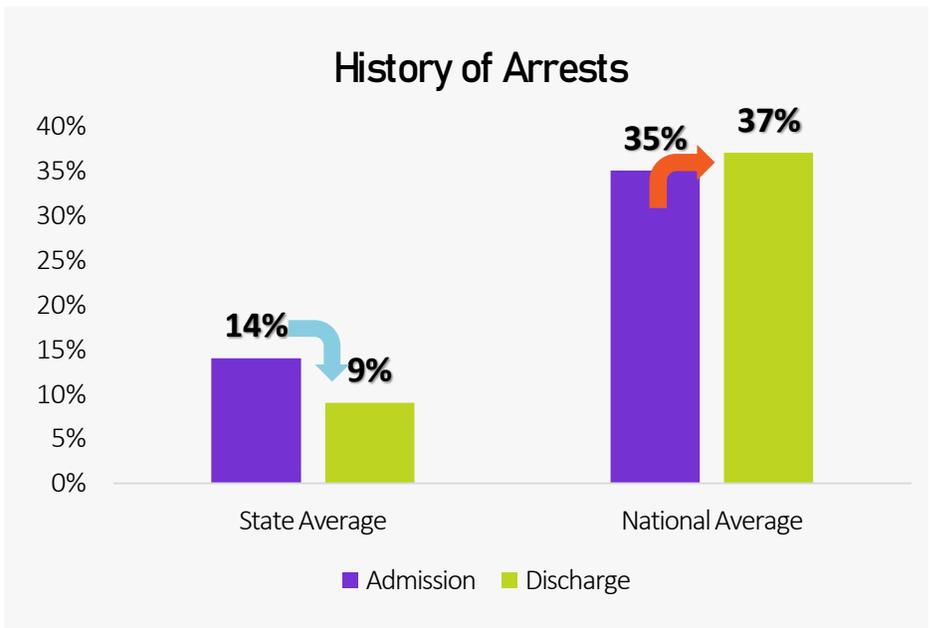


27%

Clients who reported employment

HISTORY OF ARREST

- **History of arrests.** At discharge, 9% percent of clients served reported an arrest within the last 30 days, compared to 14% at admission, which are below the national averages.



NIGHTS IN A CORRECTIONAL FACILITY

- **Clients who reported nights spent in a correctional facility.** At discharge, 19% percent of clients served reported at least one night spent in a correctional facility within the last 30 days, compared to 42% at admission.

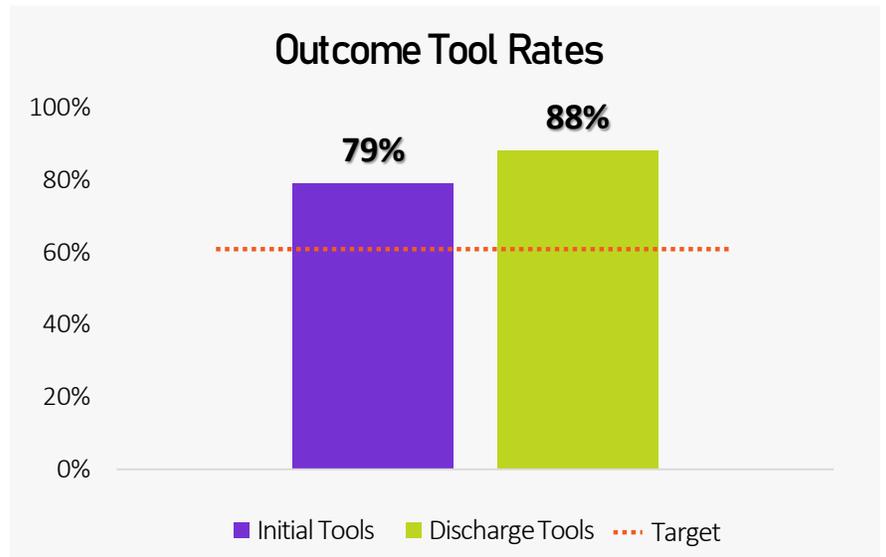


Intensive Methamphetamine Treatment Services

Intensive Methamphetamine Treatment Services

RETURN RATES

- Outcome tool return rates.** Agencies achieved a 79% return rate for initial outcome tools and an 88% return rate for discharge outcome tools, both exceeding the 60% target.



DISCHARGE RATES

- Clients discharged from treatment.** Thirty-five percent of clients completed treatment, which is above the national average of 30%. Thirty-seven percent of clients left against professional advice, and 5% of clients were terminated by the facility.

Discharge Reasons	State Average	National Average
Treatment Completed*	35%	30%
Left Against Professional Advice	37%	41%
Terminated by Facility	5%	5%

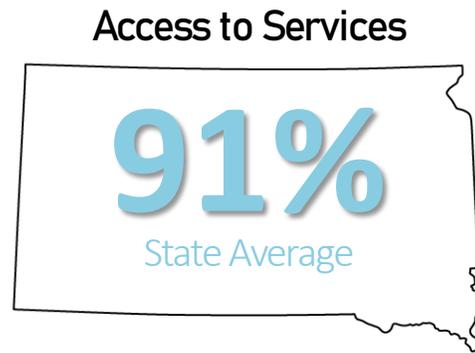
GENERAL SATISFACTION

- Overall satisfaction with treatment services received.** Ninety-two percent of clients served reported general satisfaction with services.



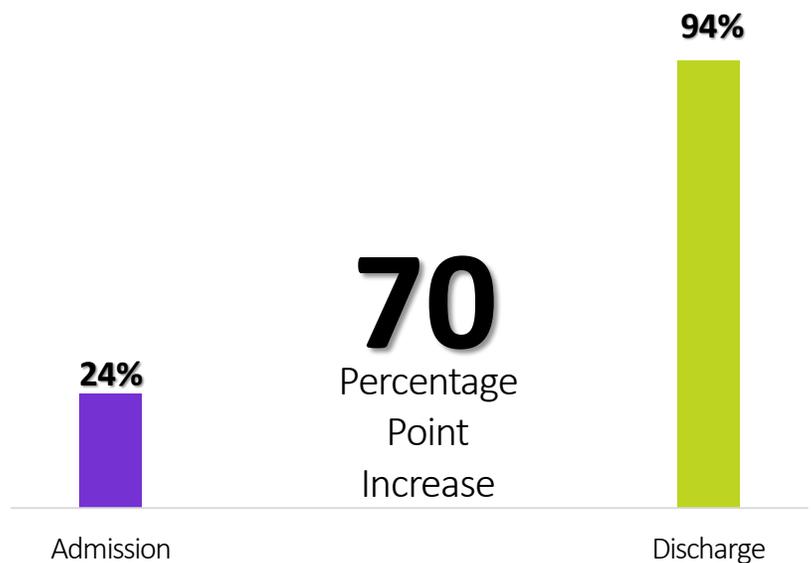
ACCESS TO SERVICES

- **Perception of the ease and convenience of treatment services received.** Ninety-one percent of clients served reported ease and convenience when accessing treatment services.



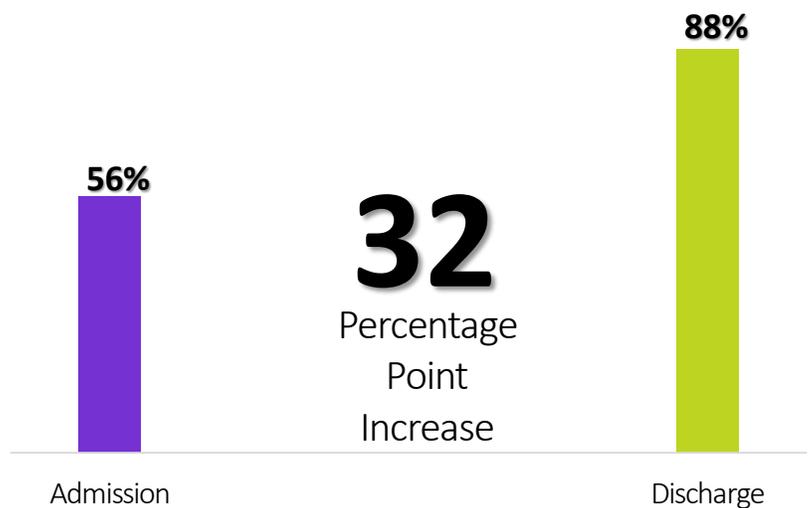
ABILITY TO CONTROL SUBSTANCE USE

- **Client-reported ability.** Ninety-four percent of clients served reported the ability to control their substance use at discharge, compared to 24% at admission.



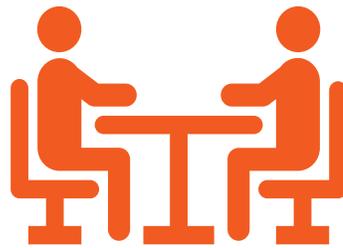
MOTIVATION TO NOT USE SUBSTANCES

- **Client-reported motivation.** Eighty-eight percent of clients served reported motivation to not use substances at discharge, compared to 56% at admission.



EMPLOYMENT

- Clients who reported employment.** Thirty-eight percent of clients served reported employment at discharge, compared to 7% at admission, which exceeds the national average of 19%.

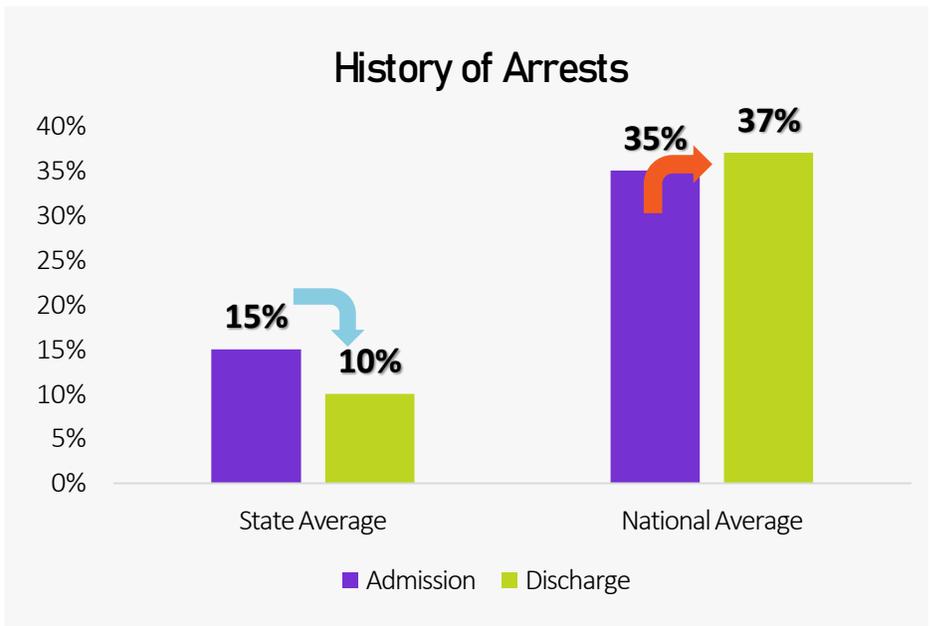


38%

Clients who reported employment

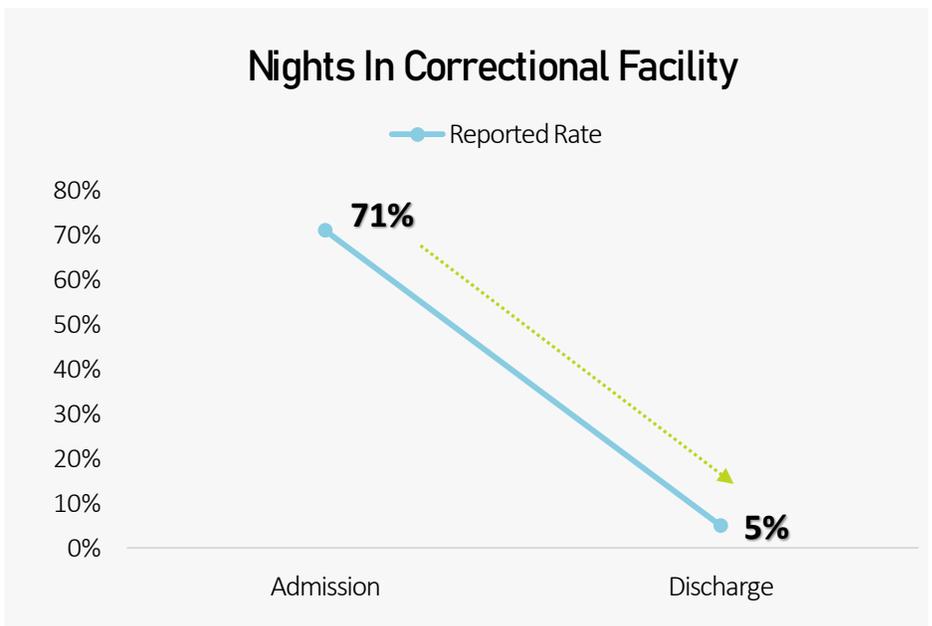
HISTORY OF ARREST

- History of arrests.** At discharge, 10% percent of clients served reported an arrest within the last 30 days, compared to 15% at admission, which are below the national averages.



NIGHTS IN A CORRECTIONAL FACILITY

- Clients who reported nights spent in a correctional facility.** At discharge, 5% percent of clients served reported at least one night spent in a correctional facility within the last 30 days, compared to 71% at admission.

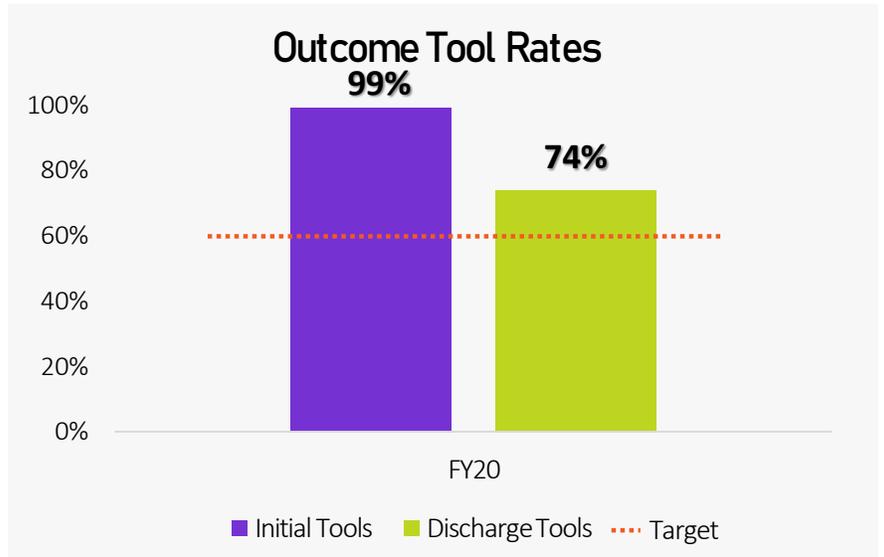


Pregnant Women and Women with Dependent Children Services

Pregnant Women and Women with Dependent Children Services

RETURN RATES

- **Outcome tool return rates.** Agencies achieved a 99% return rate for initial outcome tools and 74% return rate for discharge outcome tools, both exceeding the 60% target.



DISCHARGE RATES

- **Clients discharged from treatment.** Fifty percent of clients completed treatment, exceeding the national average of 30%. Thirty-nine percent of clients left against professional advice, and 6% of clients were terminated by the facility.

Discharge Reasons	State Average	National Average
Treatment Completed*	50%	30%
Left Against Professional Advice	39%	41%
Terminated by Facility	6%	5%

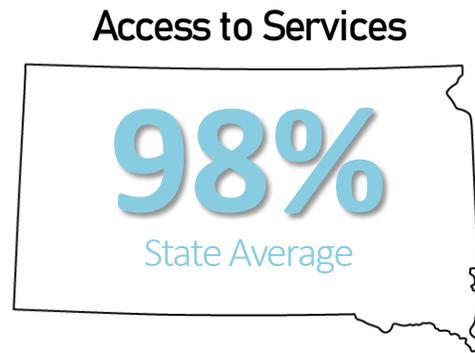
GENERAL SATISFACTION

- **Overall satisfaction with treatment services received.** Ninety-five percent of clients served reported general satisfaction with services.



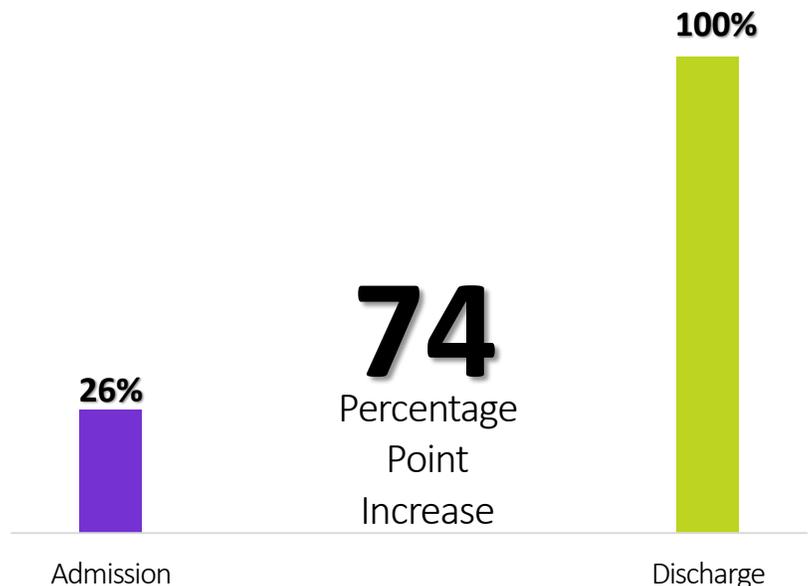
ACCESS TO SERVICES

- **Perception of the ease and convenience of treatment services received.** Ninety-eight percent of clients served reported ease and convenience when accessing treatment services.



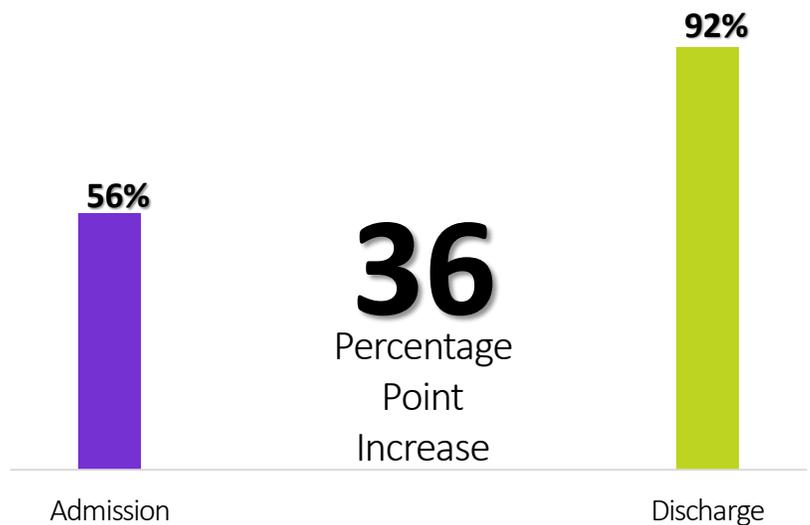
ABILITY TO CONTROL SUBSTANCE USE

- **Client-reported ability.** One hundred percent of clients served reported the ability to control their substance use at discharge, compared to 26% at admission.



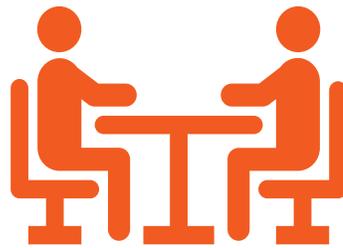
MOTIVATION TO NOT USE SUBSTANCES

- **Client-reported motivation.** Ninety-two percent of clients served reported motivation to not use substances at discharge, compared to 56% at admission.



EMPLOYMENT

- Clients who reported employment.** Thirty-three percent of clients served reported employment at discharge, compared to 9% at admission, which exceeds the national average of 19%.

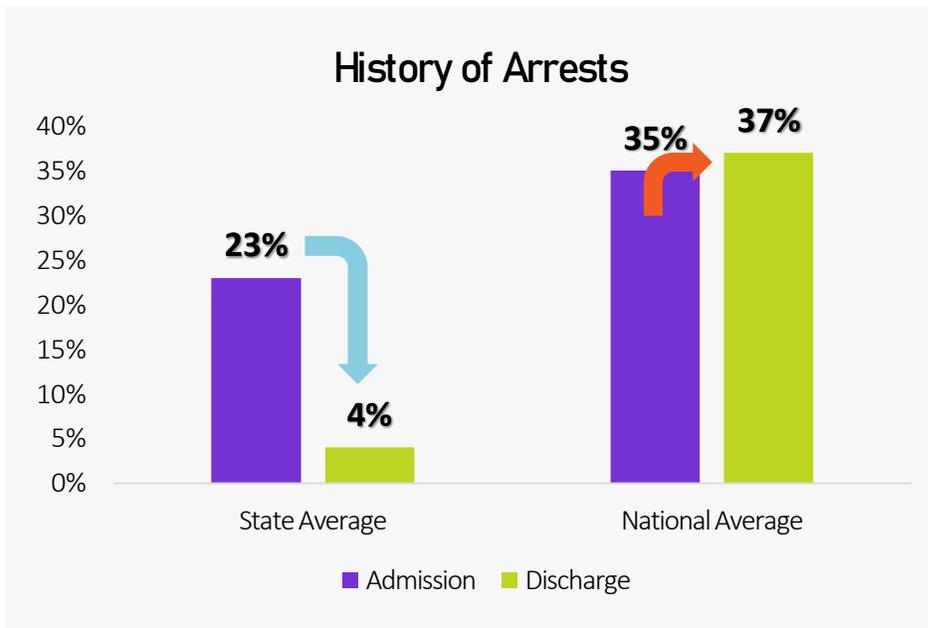


33%

Clients who reported employment

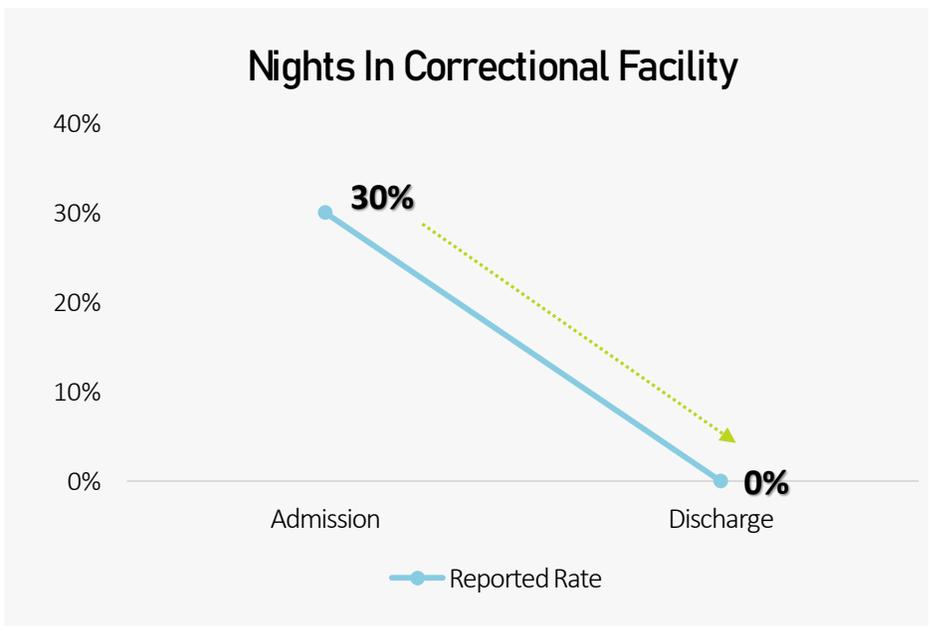
HISTORY OF ARREST

- History of arrests.** At discharge, 4% percent of clients served reported an arrest within the last 30 days, compared to 23% at admission, which are below the national averages.



NIGHTS IN A CORRECTIONAL FACILITY

- Clients who reported nights spent in a correctional facility.** At discharge, 0% percent of clients served reported at least one night spent in a correctional facility within the last 30 days, compared to 30% at admission.



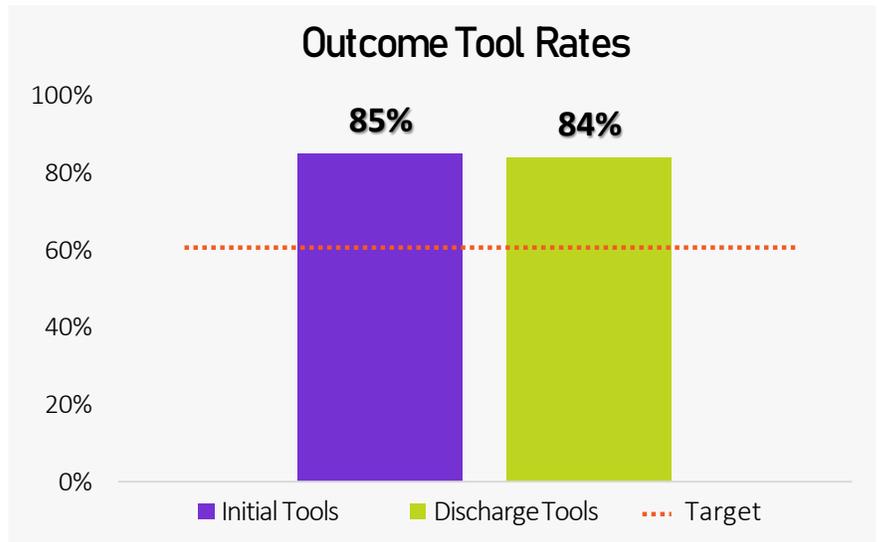
Youth Substance Use Disorder Services

Youth Substance Use Disorder Services

RETURN RATES

- Outcome tool return rates.**

Agencies achieved an 85% return rate for initial outcome tools and 84% return rate for discharge outcome tools, both exceeding the 60% target.



DISCHARGE RATES

- Clients discharged from treatment.**

Fifty-nine percent of youth clients completed treatment. Sixteen percent of youth clients left against professional advice, and 10% of youth clients were terminated by the facility.

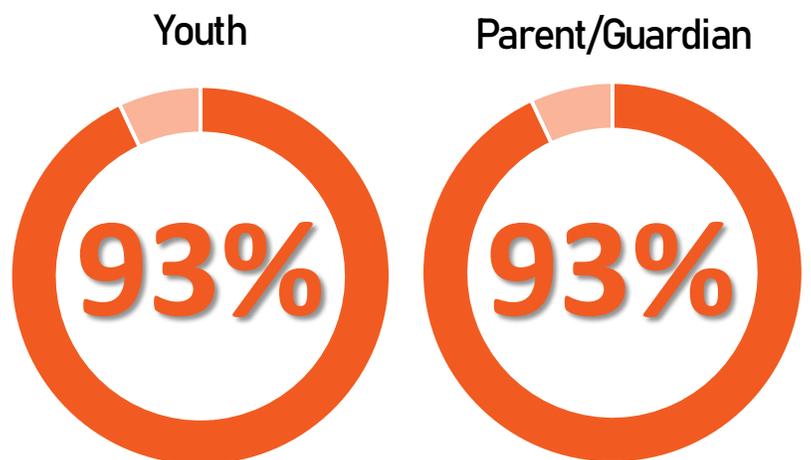
Discharge Reasons

Treatment Completed*	59%
Left Against Professional Advice	16%
Terminated by Facility	10%

GENERAL SATISFACTION

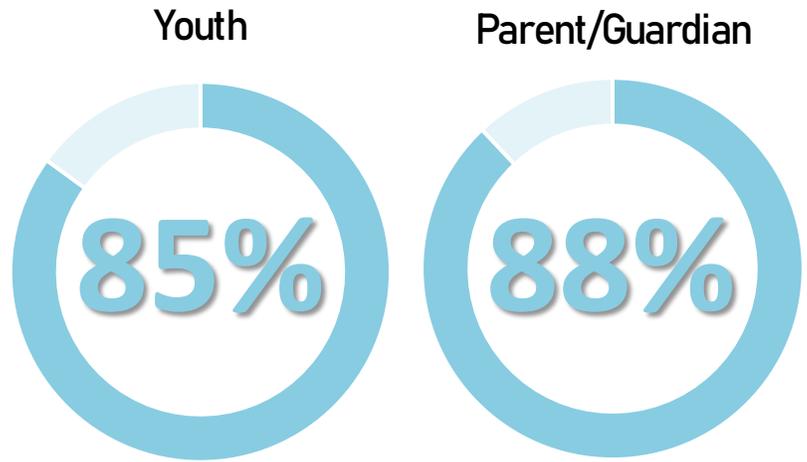
- Overall satisfaction with treatment services received.**

Ninety-three percent of youth clients served and 93% of parents/guardians reported general satisfaction with services



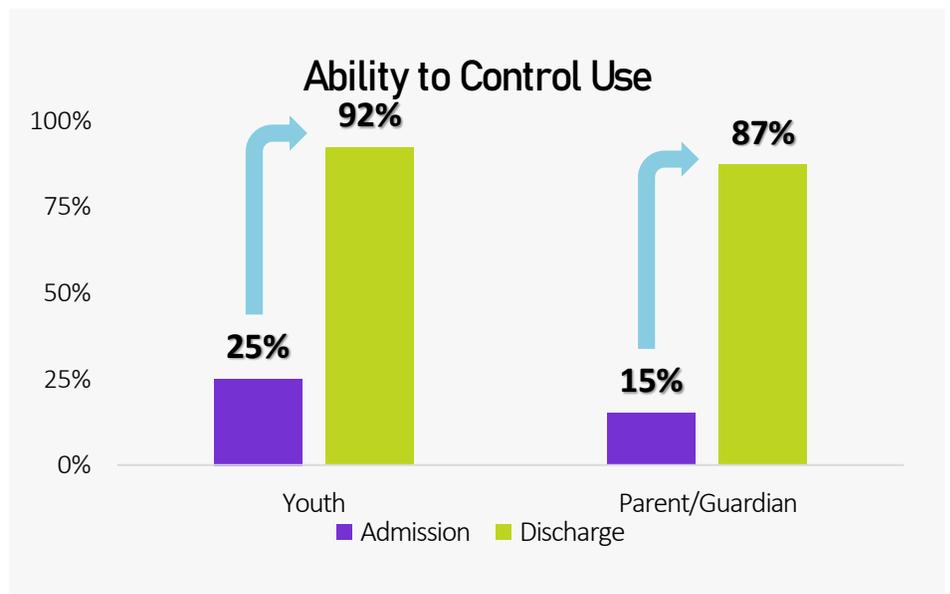
ACCESS TO SERVICES

- **Perception of the ease and convenience of treatment services received.** Eighty-five percent of youth clients served, and 88% of parents/guardians reported ease and convenience when accessing treatment services for their youth.



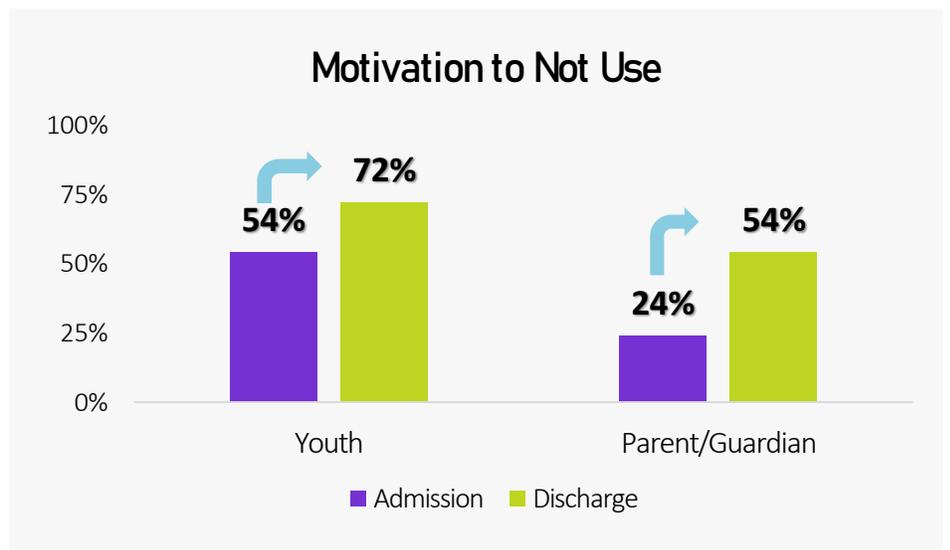
ABILITY TO CONTROL SUBSTANCE USE

- **Client-reported ability.** Ninety-two percent of youth clients reported the ability to control their substance use at discharge, compared to 25% at admission. Eighty-seven percent of parents/guardians reported their youth's ability to control substance use at discharge, compared to 15% at admission.



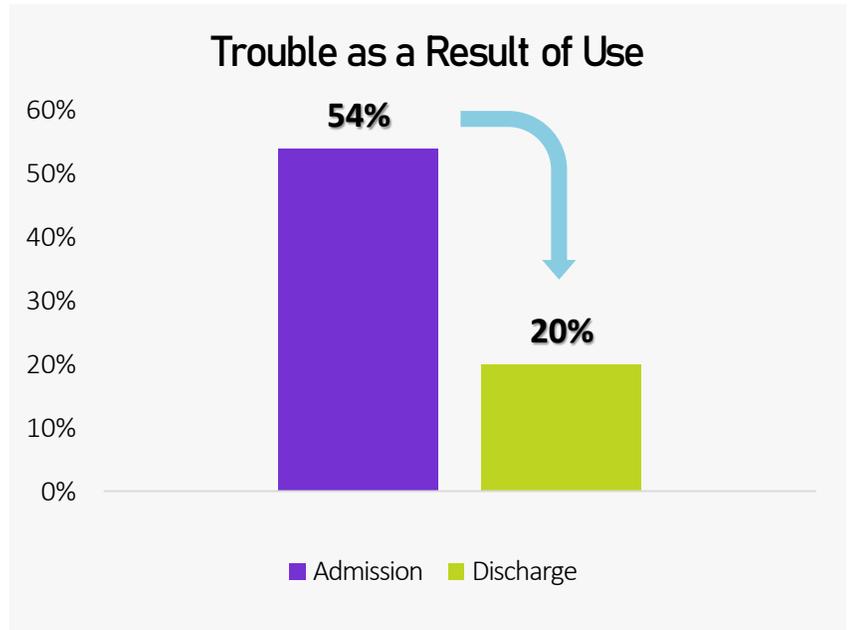
MOTIVATION TO NOT USE SUBSTANCES

- **Client-reported motivation.** Seventy-two percent of youth clients reported motivation to not use substances at discharge, compared to 54% at admission. Fifty-four percent of parents/guardians reported their youth's motivation to not use substances at discharge, compared to 24% at admission.



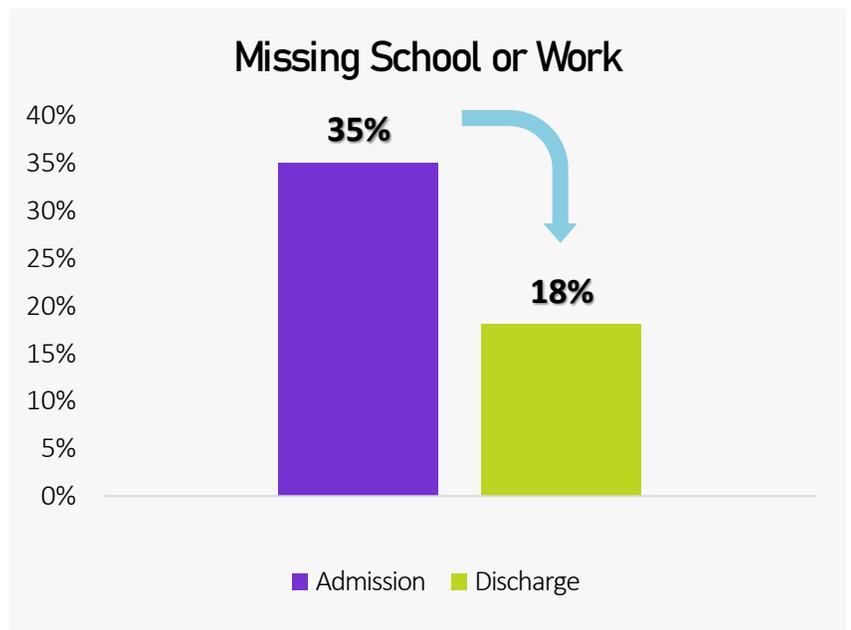
TROUBLE AS A RESULT OF USE

- **Clients who reported getting in trouble due to substance use.** Fifty-four percent of youth clients served reported getting in trouble due to substance use at admission, compared to 20% at discharge.



MISSING SCHOOL OR WORK

- **Clients who reported missing school/work due to their substance use.** Thirty-five percent of youth clients served reported missing school or work due to substance use at admission, compared to 18% at discharge.

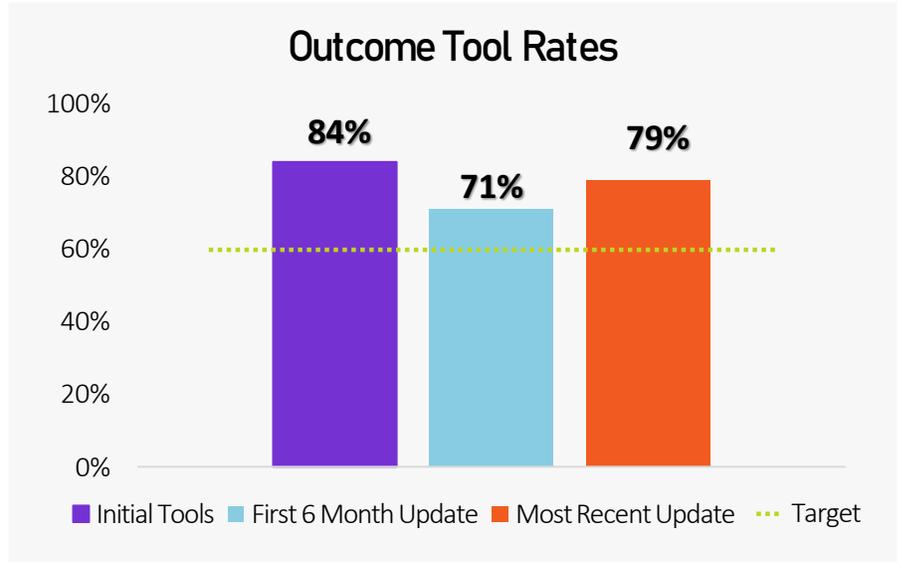


Adult Mental Health Services

Adult Mental Health Services- CARE and IMPACT

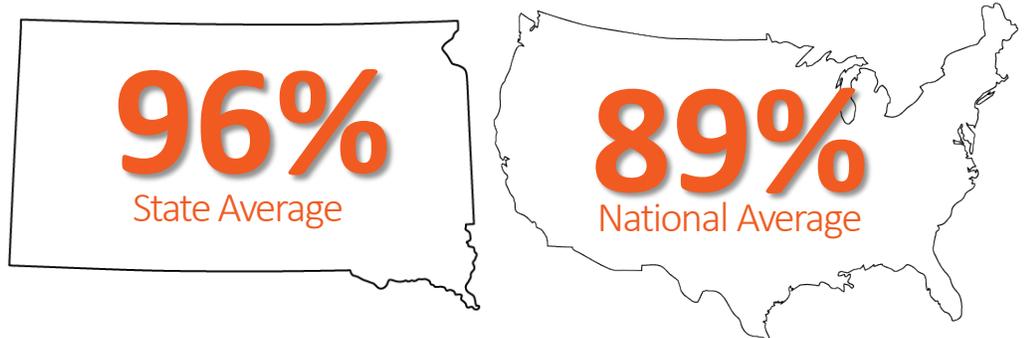
RETURN RATES

- Outcome tool return rates.** Agencies achieved an 84% return rate for initial outcome tools, 71% return rate for the first 6-month update, and 79% return rate for the most recent update, exceeding the 60% target.



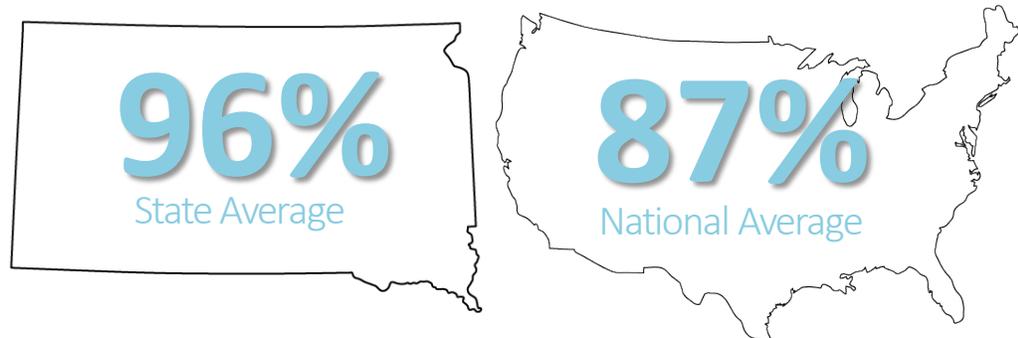
GENERAL SATISFACTION

- Overall satisfaction with treatment services received.** Ninety-six percent of clients served reported general satisfaction with services, exceeding the national average of 89%.



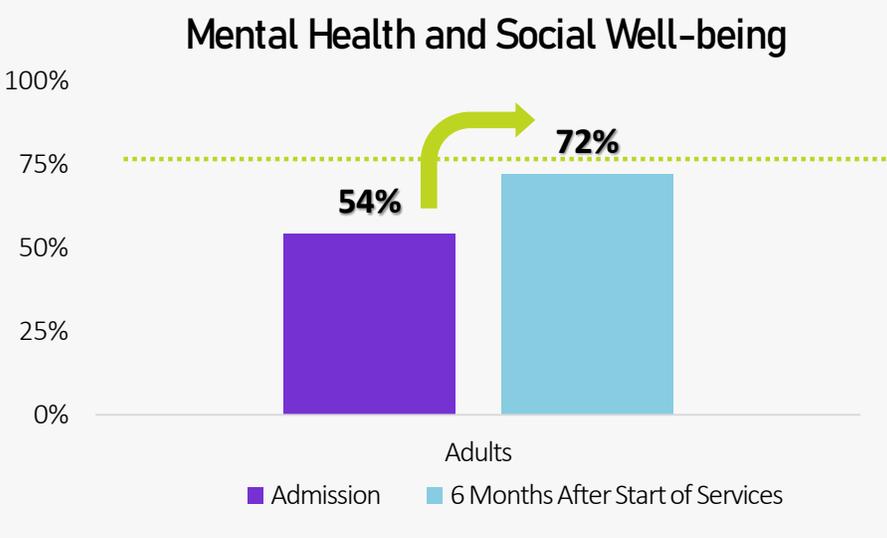
ACCESS TO SERVICES

- Perception of the ease and convenience of treatment services received.** Ninety-six percent of clients served reported ease and convenience when accessing treatment services, exceeding the national average of 87%.



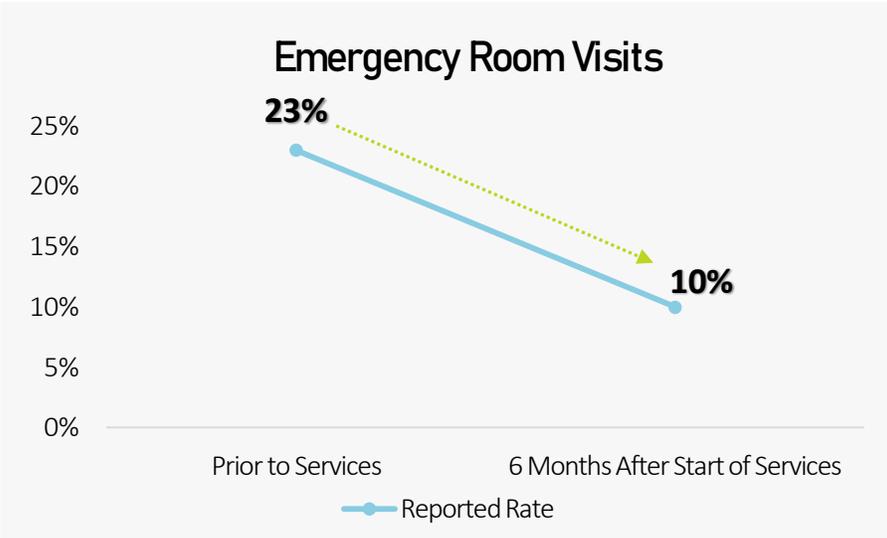
FUNCTIONING

- **Client perception of their mental health and social well-being.** Seventy-two percent of clients served reported an increase in their mental health and social well-being at six months after admission, compared to 54% at admission. The national average is 76%.



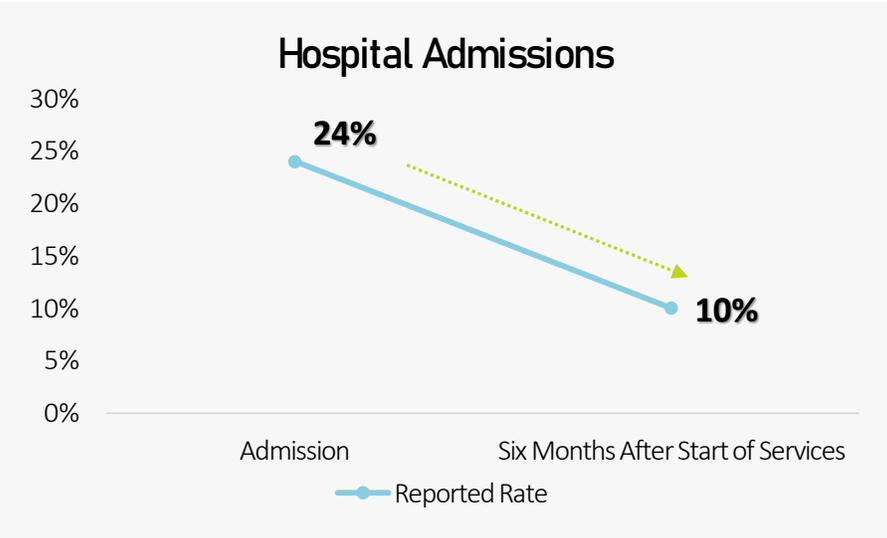
EMERGENCY ROOM VISITS

- **Clients who visited an ER for a psychiatric or emotional problem.** Prior to services, 23% of clients served reported visiting the ER for a psychiatric or emotional problem, compared to 10% six months after the start of services.



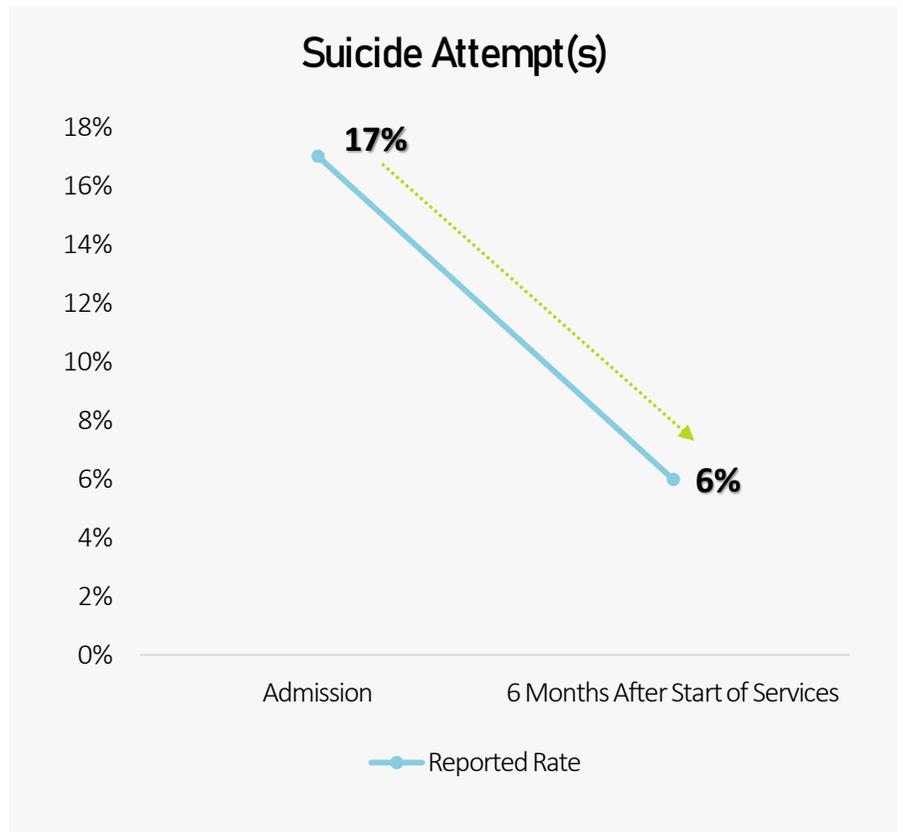
HOSPITAL ADMISSIONS

- **Clients who reported a hospital admission for mental health.** Clients served who reported a hospital admission for mental health declined from 24% at admission to 10% six months after the start of services.



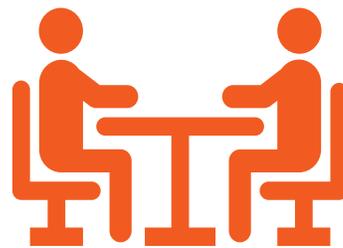
REDUCTION OF SUICIDE ATTEMPT(S)

- **Clients who reported suicide attempt(s).** Seventeen percent of clients served reported suicide attempt(s) at admission, compared to 6% at six months after the start of services.



EMPLOYMENT

- **Clients who reported employment.** Twenty-five percent of clients served reported employment at the most recent update, exceeding the national average of 22%.



25%

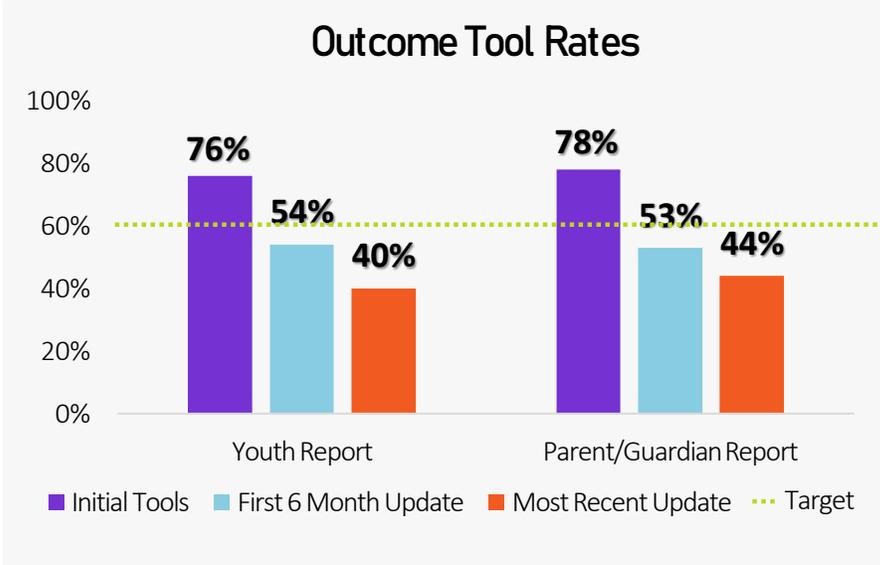
Clients who reported employment

Youth Mental Health Services

Youth Mental Health Services- Child, Youth or Family (CYF)

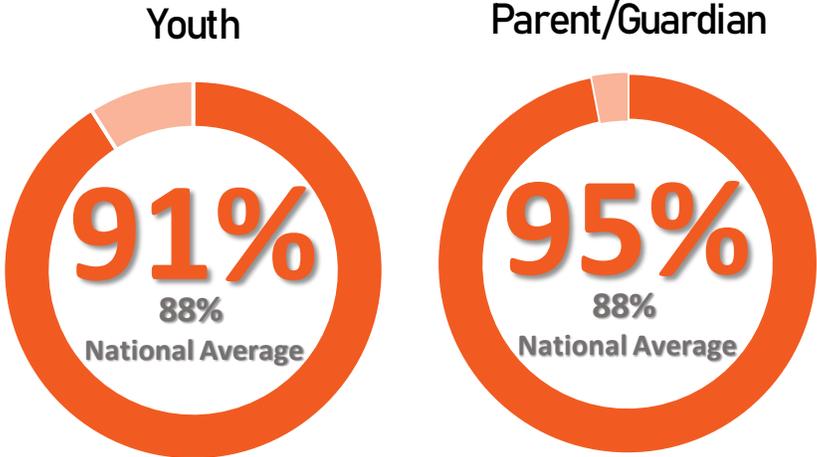
RETURN RATES

- Outcome tool return rates.** Agencies exceeded the 60% target return rate for both youth and parent/guardian initial outcome tools but did not meet the 60% target rate for the first six-month update or the most recent update.



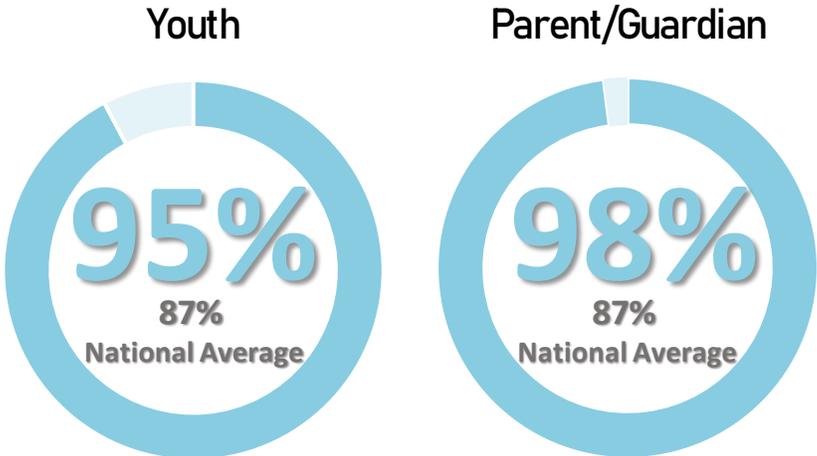
GENERAL SATISFACTION

- Overall satisfaction with treatment services received.** Ninety-one percent of youth clients served and 95% of parents/guardians reported general satisfaction with services received, exceeding the national average of 88%.



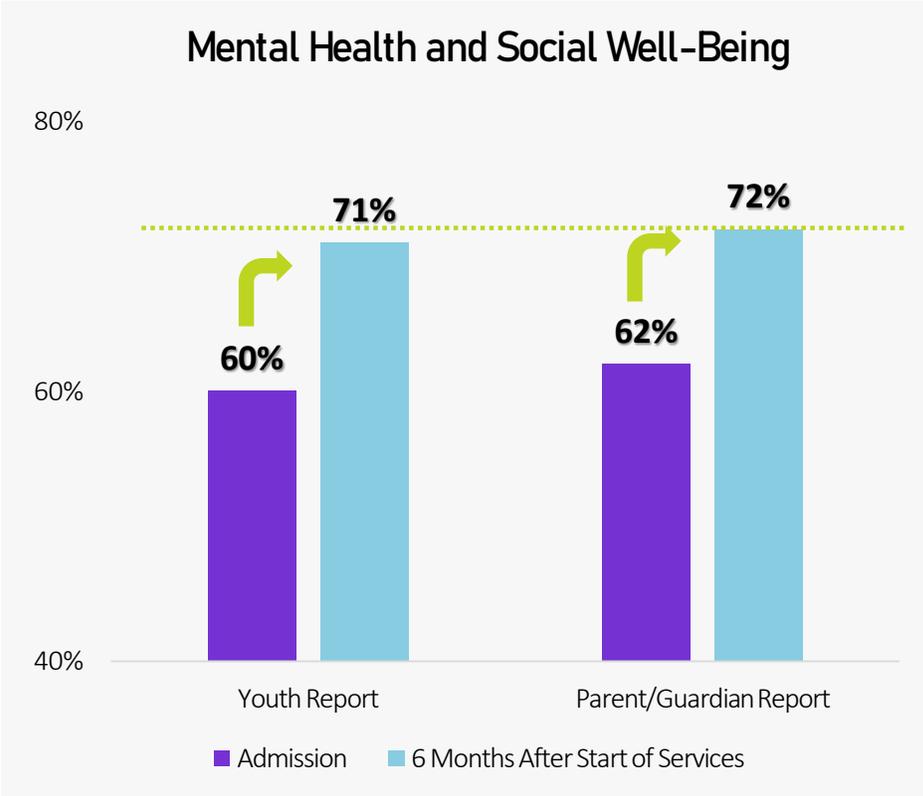
ACCESS TO SERVICES

- Perception of the ease and convenience of treatment services received.** Ninety-five percent of youth clients served and 98% of parents/guardians reported ease and convenience when accessing treatment services, exceeding the national average of 87%.



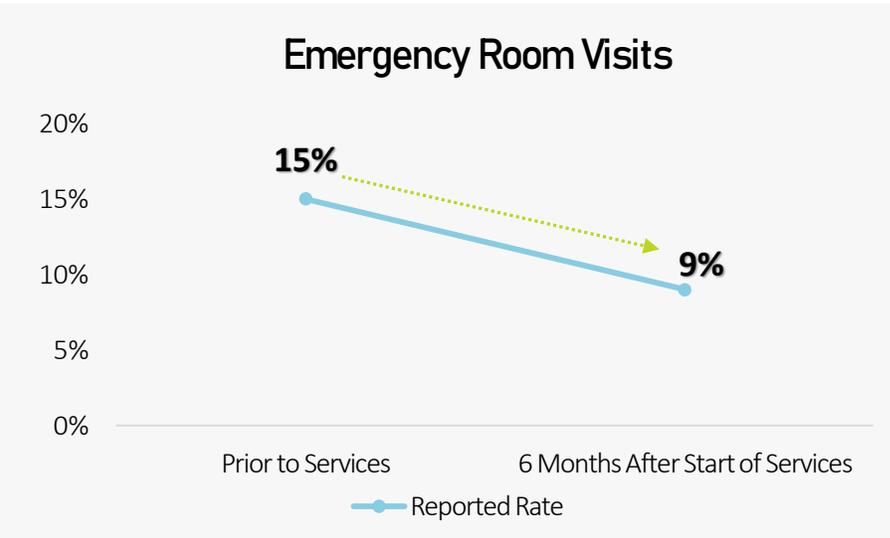
FUNCTIONING

- **Client perception of their mental health and social well-being.** Seventy-one percent of youth clients served and 72% of parents/guardians reported satisfaction with the youth’s mental health and social well-being at the most recent update, compared to 60% and 62% at admission. The national average is 72%.



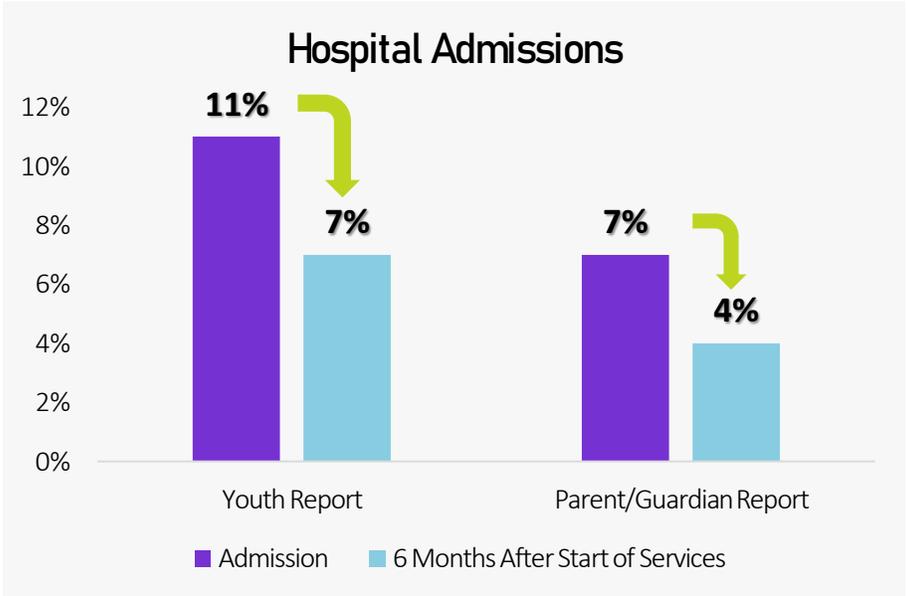
EMERGENCY ROOM VISITS

- **Youth clients who visited an ER for a psychiatric or emotional problems.** Youth clients served reported a reduction in emergency room visits from 15% prior to starting services to 9% six months after starting services..



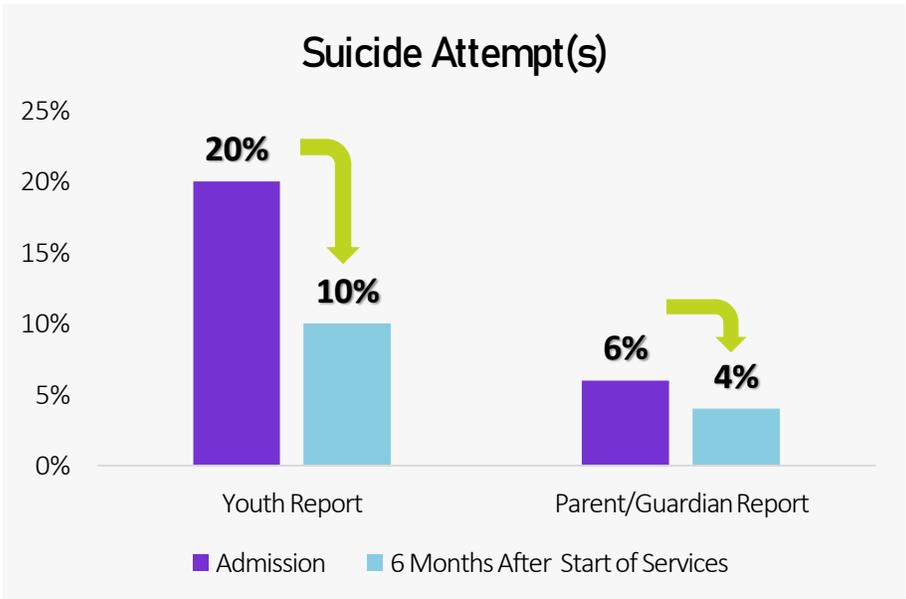
HOSPITAL ADMISSIONS

- **Clients who reported a hospital admission for mental health.** Youth clients served who reported a hospital admission for mental health reduced from 11% at admission to 7% six months after the start of services. Parents/guardians of youth served reported a decrease in hospital admissions for mental health for their youth from 7% at admission to 4% six months after the start of services.



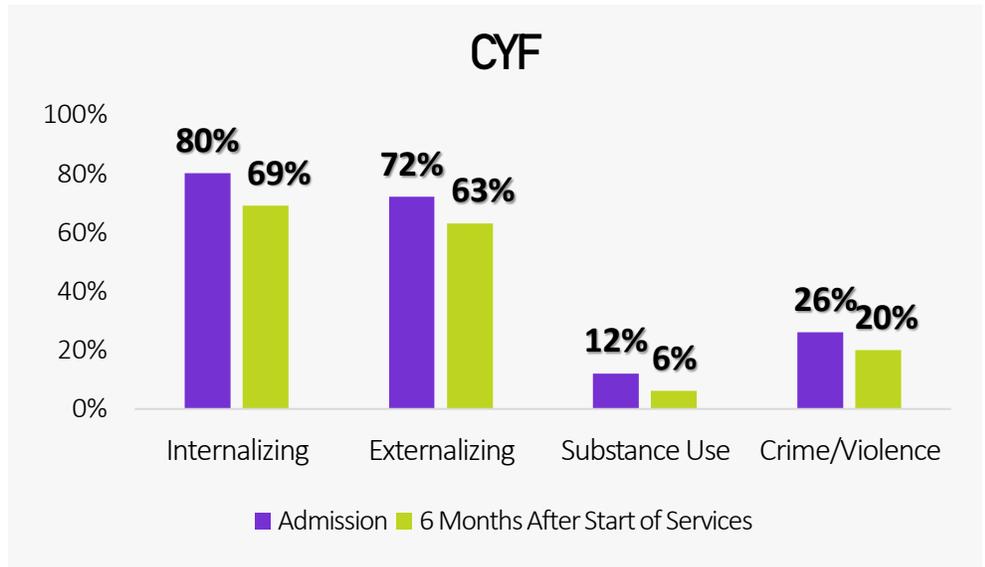
REDUCTION OF SUICIDE ATTEMPTS

- **Youth and parents/guardians who reported suicide attempt(s).** Youth clients served reported a reduction of suicide attempts from 20% at admission, compared to 10% six months after the start of services. Parents/guardians of youth clients served reported a reduction of suicide attempts by their youth from 6% at admission, compared to 4% six months after the start of services.



GAIN-SS

- **Scores for CYF.** GAIN-SS scores for clients served in CYF decreased in all areas measured.



Targeted Services for Justice-Involved Populations

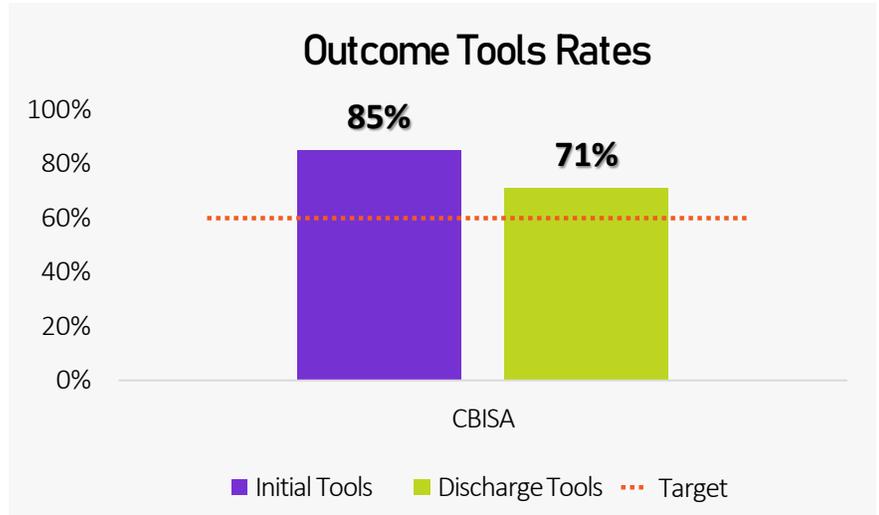
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Targeted Services for Justice Involved Adults

Substance Use Disorder Services for Justice Involved Adults

RETURN RATES

- Outcome tool return rates.** Agencies achieved an 85% return rate for initial outcome tools and a 71% return rate for discharge outcome tools, exceeding the 60% return rate target.



DISCHARGE RATES

- Clients discharged from treatment.** Forty-seven percent of clients completed CBISA treatment, exceeding the national average of 30%. Eighteen percent of clients left against professional advice, and 12% of clients were terminated by the facility.

Discharge Reasons	State Average	National Average
Treatment Completed	47%	30%
Left Against Professional Advice	18%	41%
Terminated by Facility	12%	5%

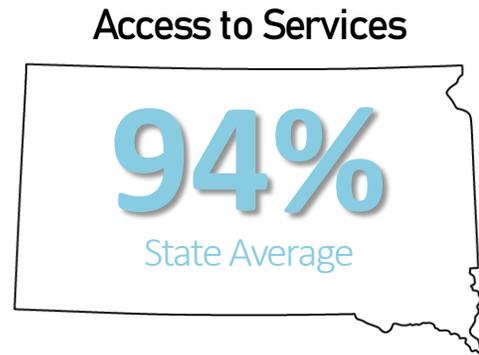
GENERAL SATISFACTION

- Overall satisfaction with treatment services received.** Ninety-six percent of clients served reported general satisfaction with services.



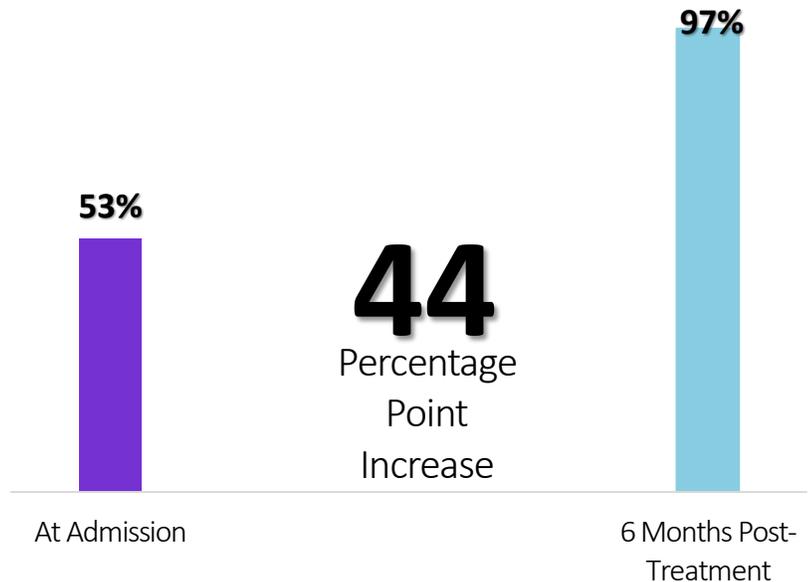
ACCESS TO SERVICES

- **Perception of the ease and convenience of treatment services received.** Ninety-four percent of clients served in CBISA reported ease and convenience when accessing treatment services.



ABILITY TO CONTROL SUBSTANCE USE

- **Client-reported ability.** Ninety-seven percent of clients served in CBISA reported the ability to control their substance use **six months post treatment** services, compared to 53% at admission.



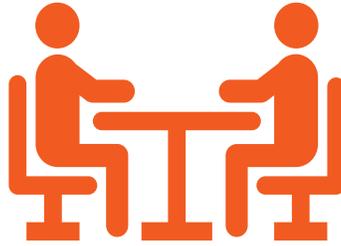
MOTIVATION TO NOT USE SUBSTANCES

- **Client-reported motivation.** Ninety-four percent of clients served in CBISA reported motivation to not use substances **six months post treatment**, compared to 77% at admission.



EMPLOYMENT

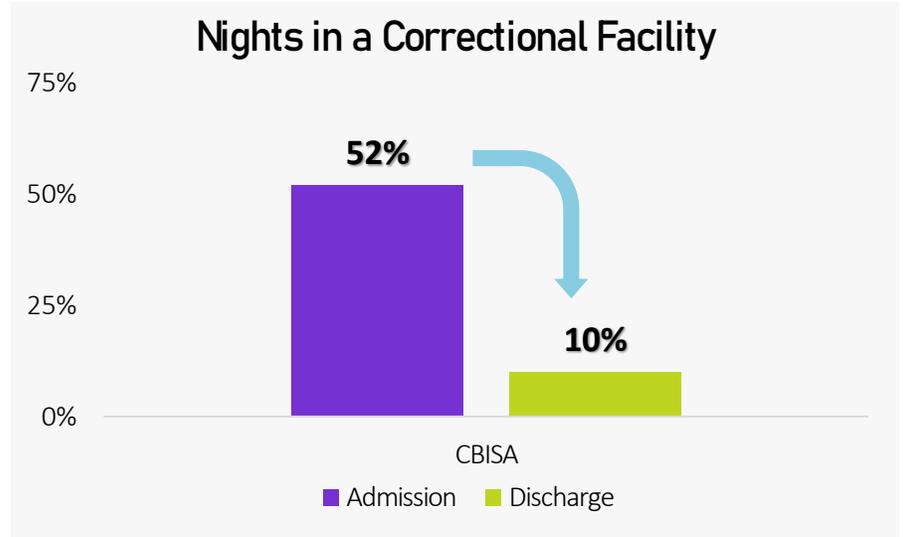
- **Clients who reported employment.** Ninety-four percent of clients served in CBISA reported employment **six months** post treatment.



94%
CBISA clients who reported employment

CORRECTIONAL FACILITY

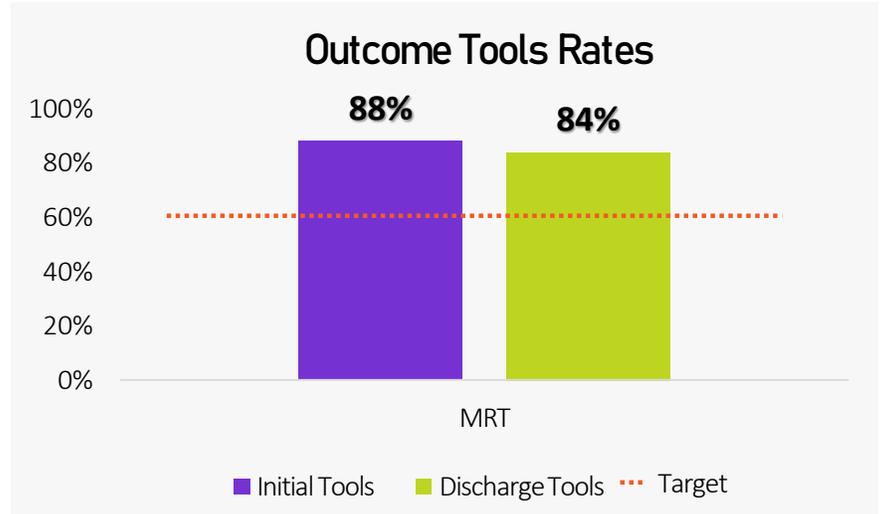
- **Clients who reported nights spent in a correctional facility.** At discharge, 10% percent of clients served reported at least one night spent in a correctional facility within the last 30 days, compared to 52% at admission.



Criminal Thinking Services for Justice Involved Adults-Moral Reconation Therapy (MRT)

RETURN RATES

- Outcome tool return rates.** Agencies achieved an 88% return rate for initial outcome tools and an 84% return rate for discharge outcome tools. Both exceeded the 60% target.



DISCHARGE RATES

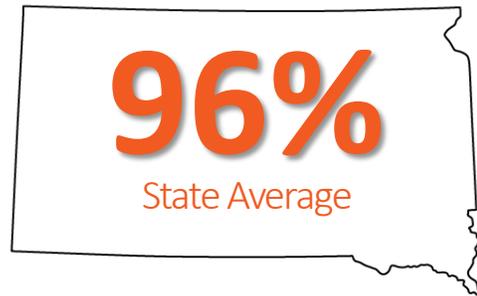
- Clients discharged from treatment.** Forty-three percent of clients completed MRT treatment, exceeding the national average of 30%. Eleven percent of clients left against professional advice, and 23% of clients were terminated by the facility.

Discharge Reasons	State Average	National Average
Treatment Completed	43%	30%
Left Against Professional Advice	11%	41%
Terminated by Facility	23%	5%

GENERAL SATISFACTION

- **Overall satisfaction with treatment services received.** Ninety-six percent of clients served in MRT reported general satisfaction with services.

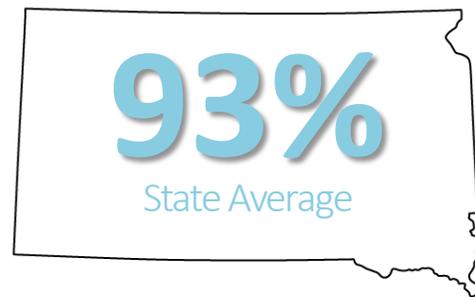
General Satisfaction



ACCESS TO SERVICES

- **Perception of the ease and convenience of treatment services received.** Ninety-three percent of clients served in MRT reported ease and convenience when accessing treatment services.

Access to Services



EMPLOYMENT

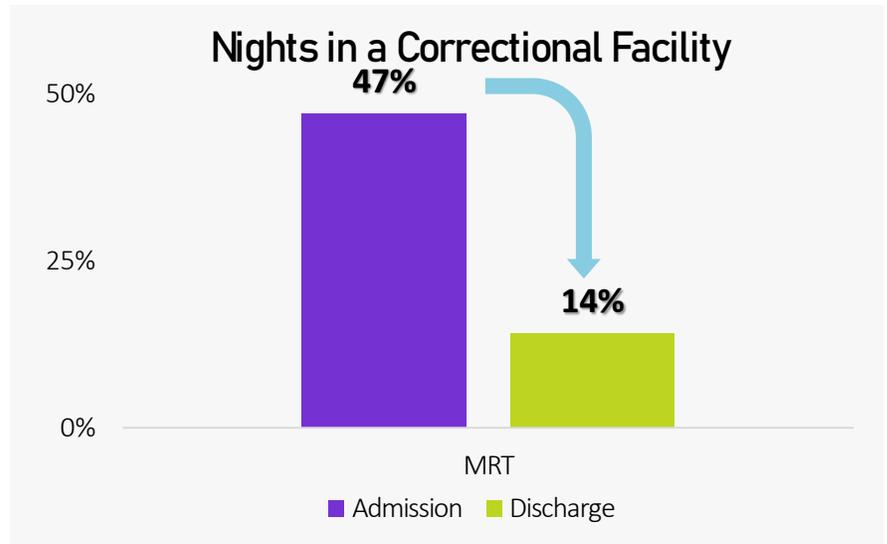
- **Clients who reported employment.** Sixty-seven percent of clients served in MRT reported employment at discharge.



67%
MRT clients who reported employment

CORRECTIONAL FACILITY

- **Clients who reported nights spent in a correctional facility.**
At discharge, 14% percent of clients served reported at least one night spent in a correctional facility within the last 30 days, compared to 47% at admission.



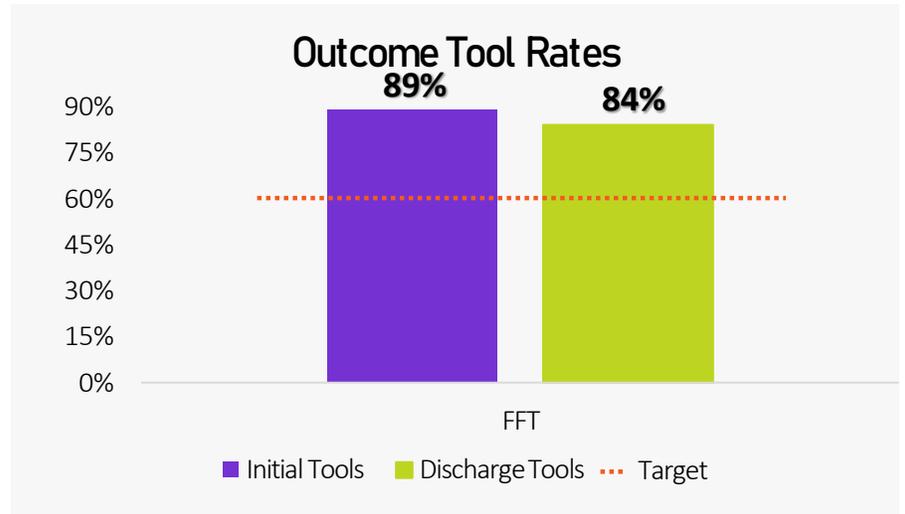
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Targeted Services for Justice Involved Youth

Functional Family Therapy for Justice Involved Youth

RETURN RATES

- Youth outcome tools.** Agencies achieved an 89% return rate for initial outcome tools and an 84% return rate for discharge outcome tools. Both exceeded the 60% target.



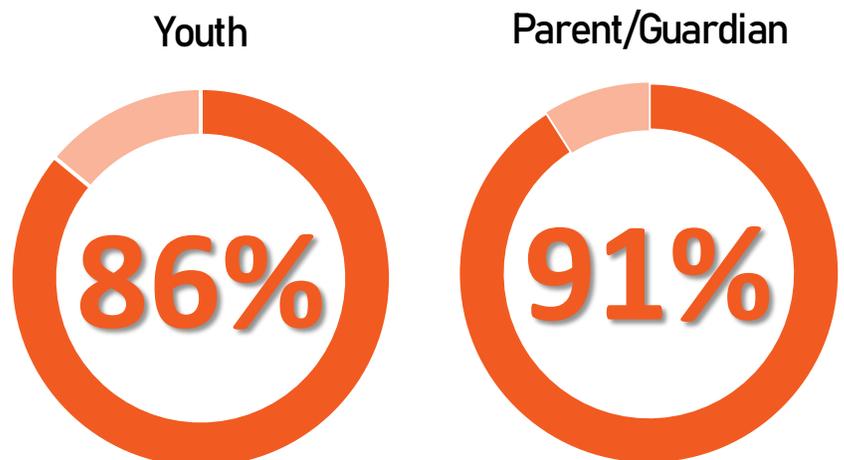
COMPLETION RATES

- Completion rates.** Fifty-eight percent of clients served in Functional Family Therapy (FFT) successfully completed services, which did not meet the 70% target rate.



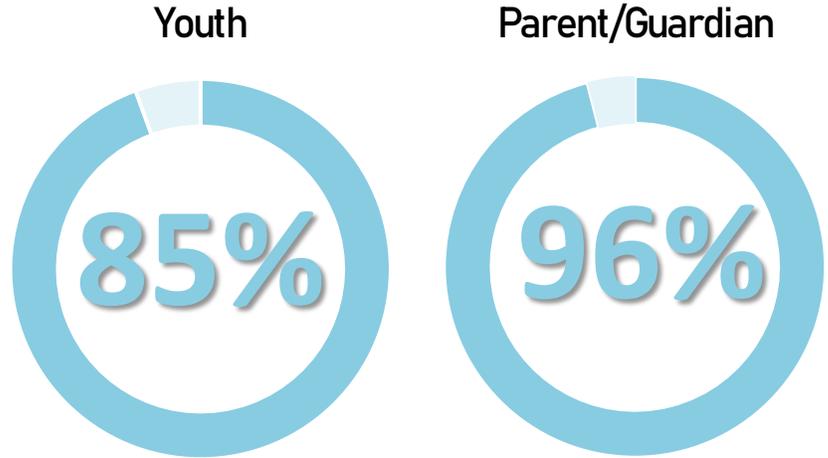
GENERAL SATISFACTION

- Overall satisfaction with treatment services received.** Eighty-six percent of youth clients served and 91% of parents/guardians reported general satisfaction with services for their youth.



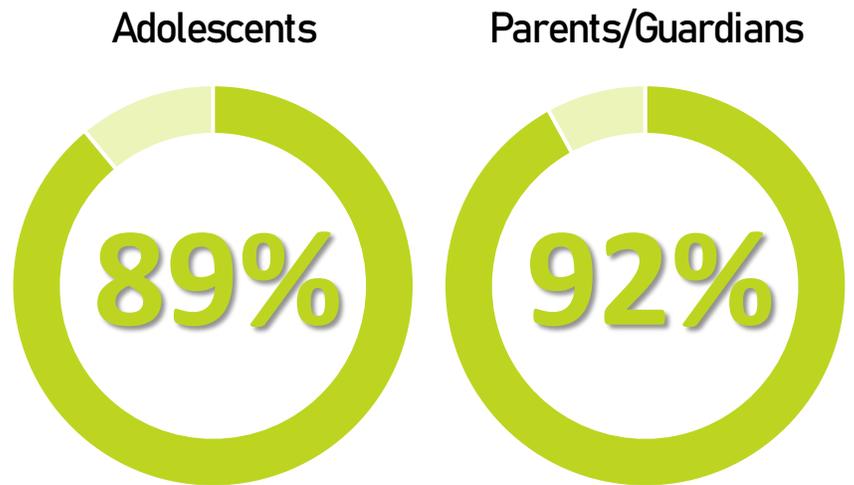
ACCESS TO SERVICES

- Perception of the ease and convenience of treatment services received.** Eighty-five percent of youth clients served reported ease and convenience when accessing treatment services. Ninety-six percent of parents/guardians reported ease and convenience when accessing treatment services for their youth.



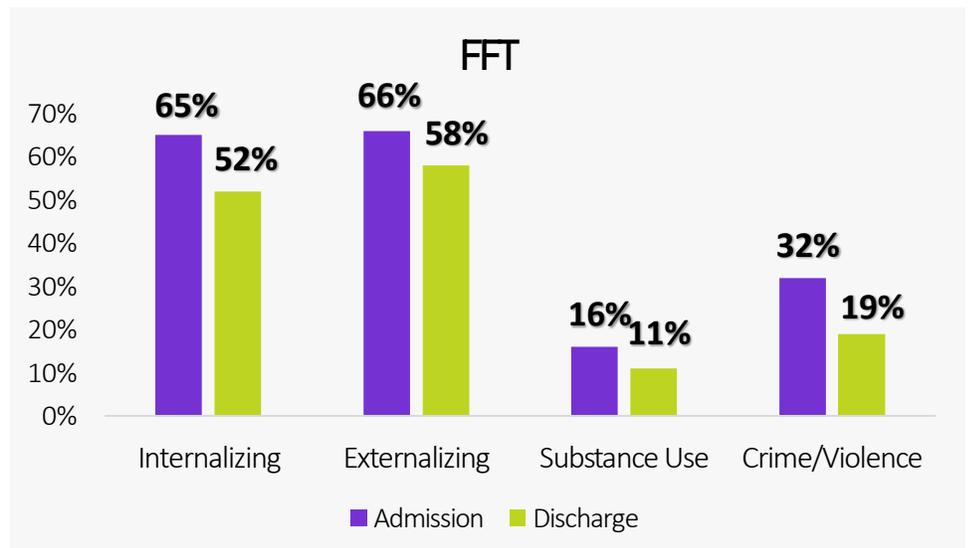
CLIENT OUTCOME MEASURE (COM)

- Adolescents' (COM-A) and parents' (COM-P) perceptions of behavior and functioning in the youth and family.** Adolescents reported an 89% positive general change in their family, while parents/guardians reported an 92% positive general change.



GAIN-SS

- Scores for FFT.** GAIN-SS scores for clients served in FFT decreased in each area measured. FFT services are designed to address externalizing disorders.



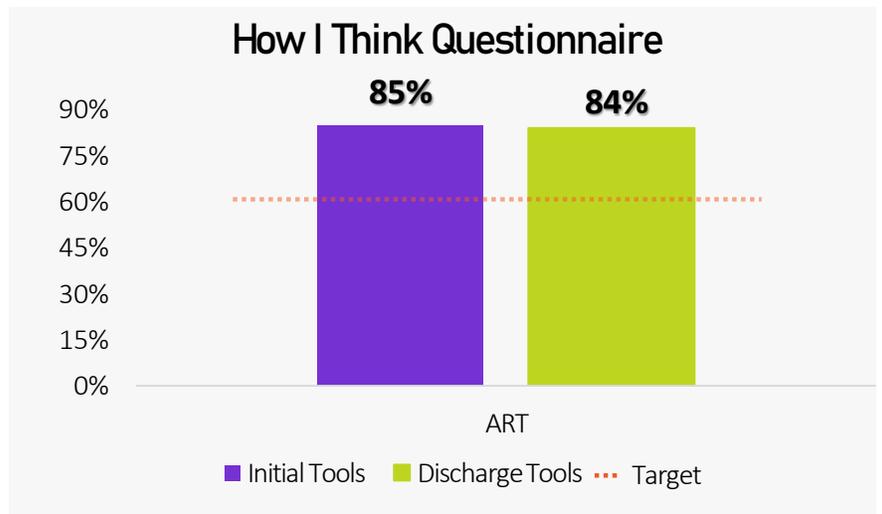
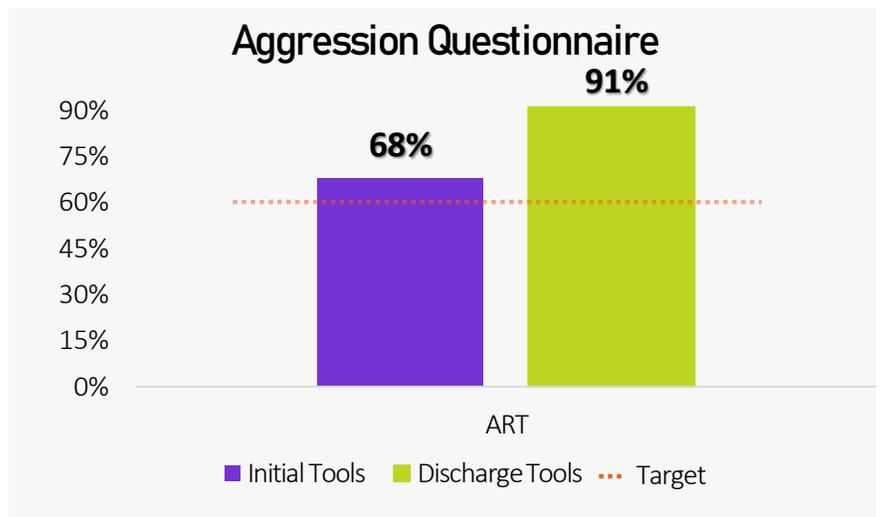
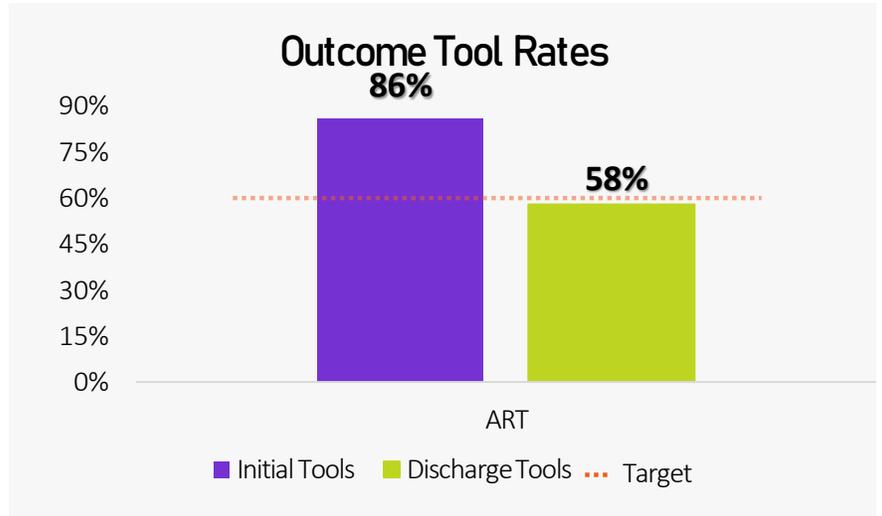
Aggression Replacement Training for Justice Involved Youth

RETURN RATES

- Youth outcome tools.**
 Agencies achieved an 86% return rate for initial outcome tools and a 58% return rate for discharge outcome tools.

- Aggression Questionnaire**
 Agencies achieved a 68% return rate at admission and a 91% return rate at discharge, exceeding the 60% target rate.

- How I Think Questionnaire**
 Agencies achieved an 85% return rate at admission and an 84% return rate at discharge, exceeding the 60% target rate.



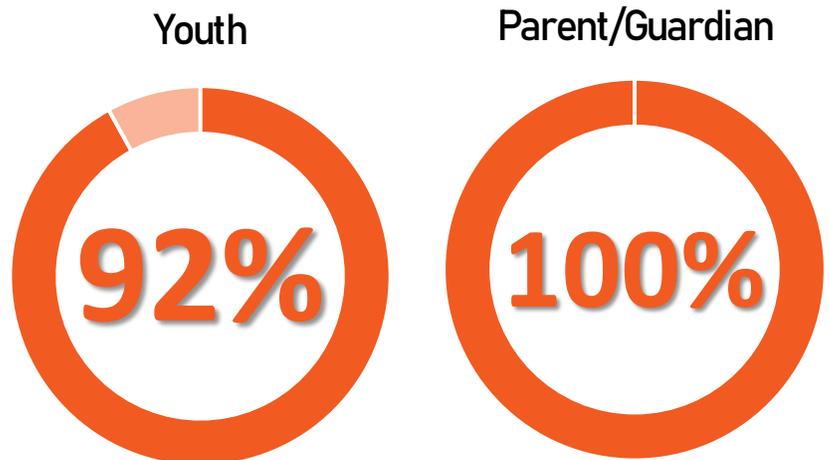
COMPLETION RATE

- Completion rate.** Sixty-four percent of clients served in ART successfully completed services, which did not meet the 70% target rate.



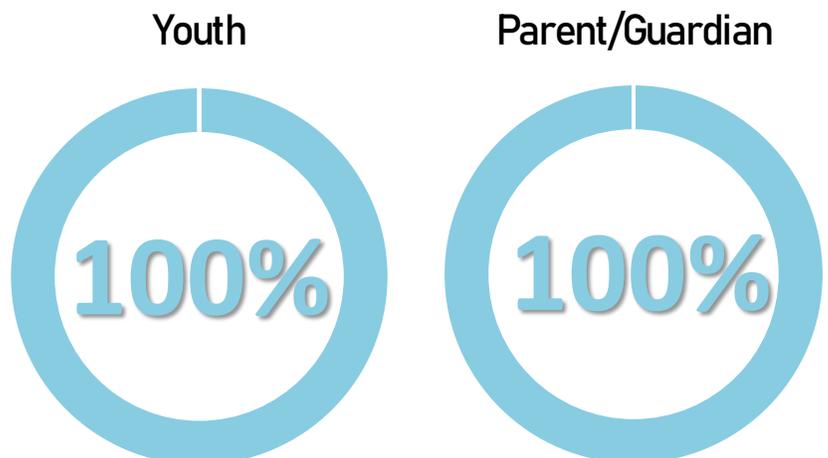
GENERAL SATISFACTION

- Overall satisfaction with treatment services received.** Ninety-two percent of youth clients served and 100% of parents/guardians reported general satisfaction with services for their youth.



ACCESS TO SERVICES

- Perception of the ease and convenience of treatment services received.** One hundred percent of youth clients served as well as parents/guardians reported ease and convenience when accessing treatment services.



AGGRESSION QUESTIONNAIRE OUTCOMES

- **Youth who showed an overall improvement in levels of aggression.** The AQ is designed to measure levels of aggression. Seventy-six percent of clients served in ART showed an overall improvement.

Overall Improvement



HIT QUESTIONNAIRE

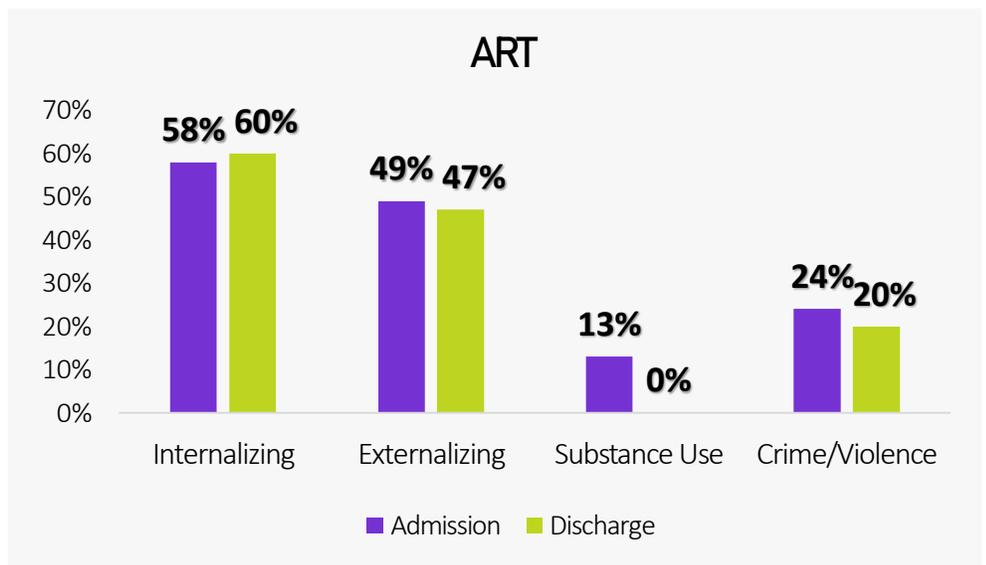
- **Youth who showed an overall improvement in levels of criminal thinking.** The HIT is designed to measure levels of criminal thinking. Eighty-one percent of clients served in ART showed an overall improvement.

Overall Improvement



GAIN-SS

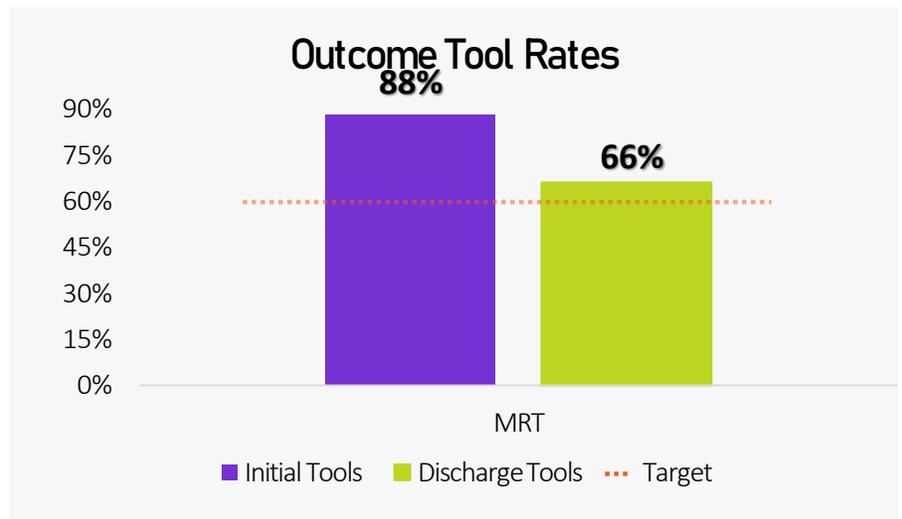
- **Scores for ART.** GAIN-SS scores for clients served in ART decreased or remained the same in three areas measured. Scores increased for internalizing disorders. ART services are designed to address violence and aggression.



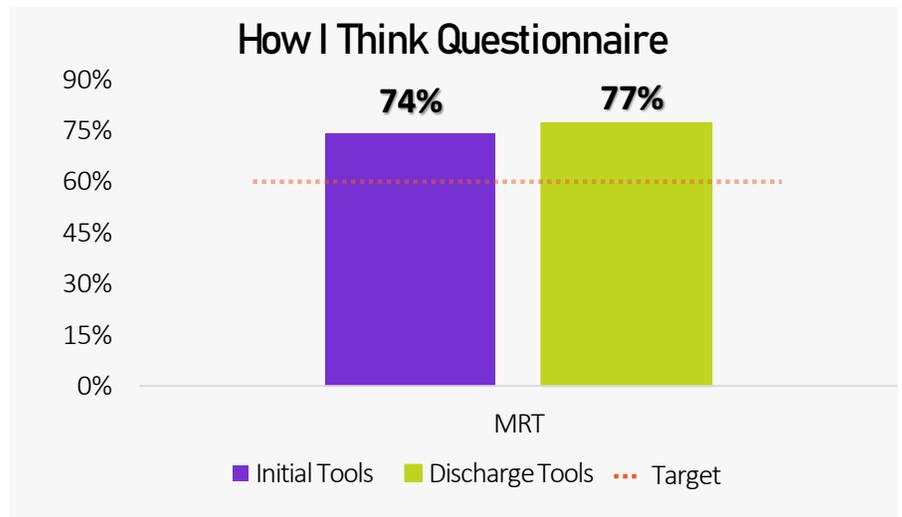
Moral Reconciliation Therapy for Justice Involved Youth

RETURN RATES

- Youth outcome tools.**
 Agencies achieved an 88% return rate for initial outcome tools and 66% return rate for discharge outcome tools, neither meeting the 60% target rate..

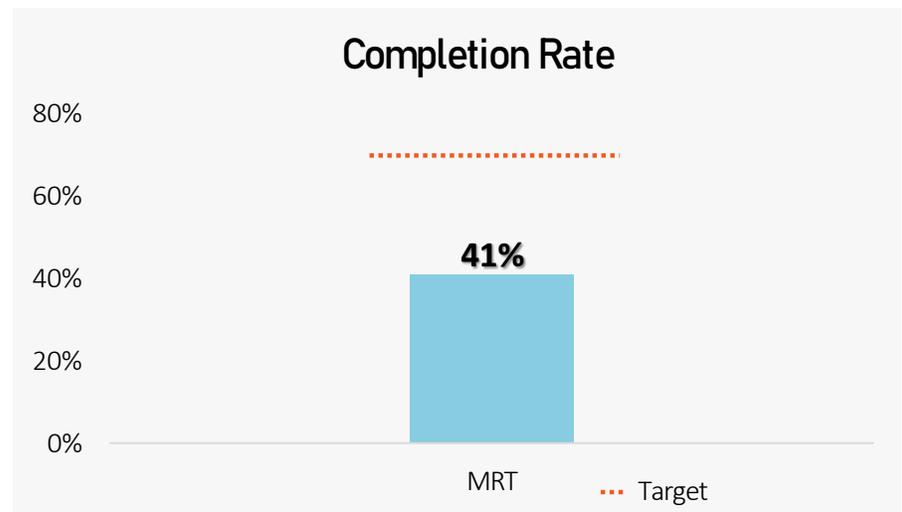


- How I Think Questionnaire (HIT).**
 Agencies achieved a 74% return rate at admission and a 77% return rate at discharge, exceeding the 60% target rate.



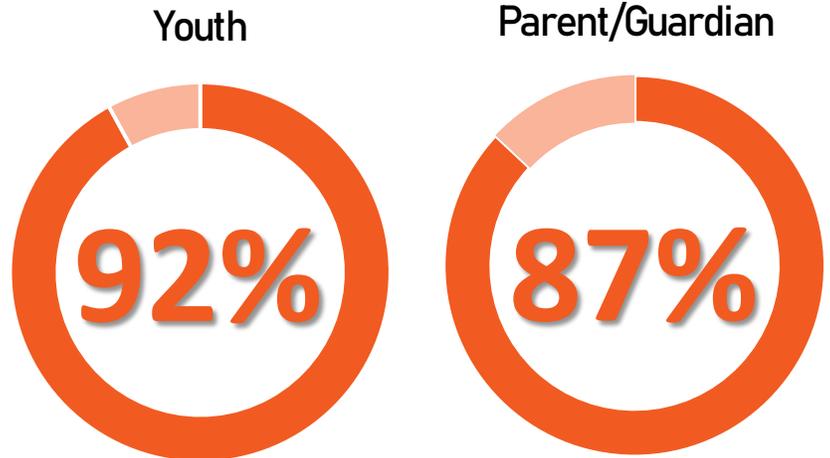
COMPLETION RATE

- MRT completion rate.**
 Forty-one percent of clients served in MRT successfully completed services, which did not meet the 70% target rate.



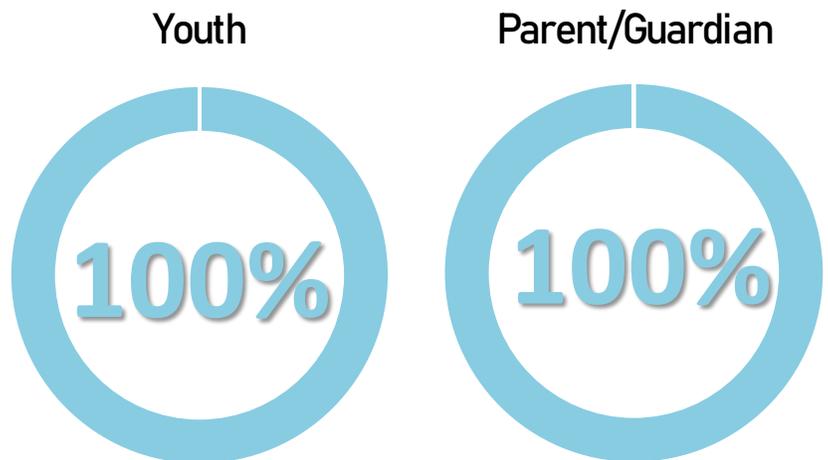
GENERAL SATISFACTION

- Overall satisfaction with treatment services received.** Ninety-two percent of youth clients served and 87% of parents/guardians reported general satisfaction with services for their youth.



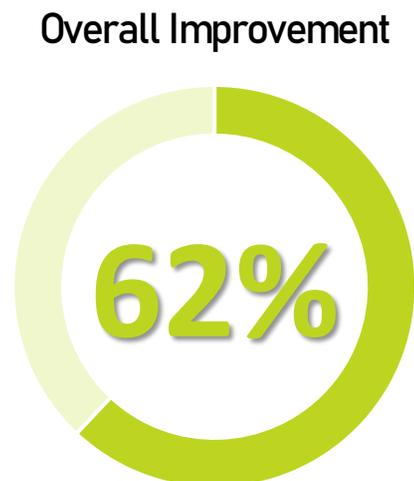
ACCESS TO SERVICES

- Perception of the ease and convenience of treatment services received.** One hundred percent of youth clients served as well as parents/guardians reported ease and convenience when accessing treatment services.



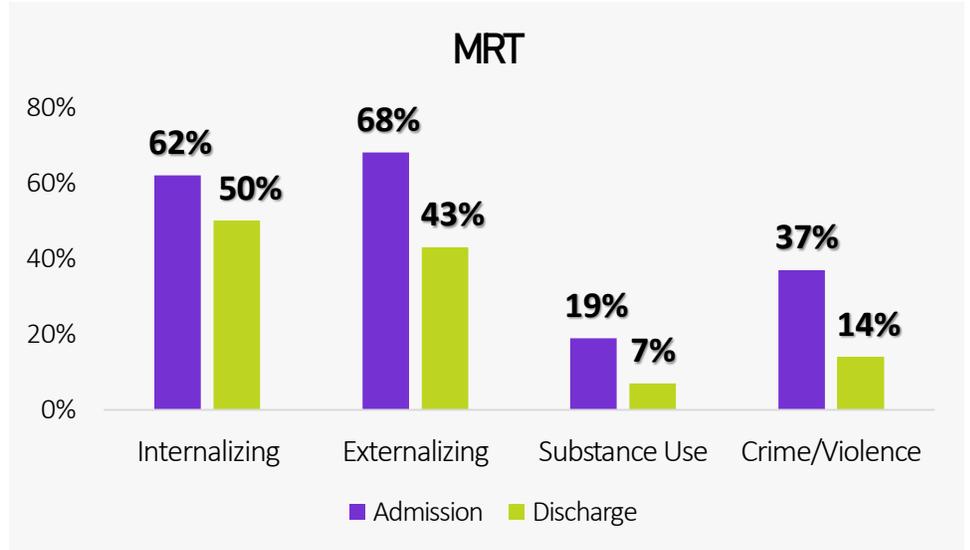
HIT QUESTIONNAIRE

- Youth who showed an overall improvement in levels of criminal thinking.** The HIT is designed to measure levels of criminal thinking. Sixty-two percent of clients served in MRT showed an overall improvement.



GAIN-SS

- Scores for MRT.** GAIN-SS scores for clients served in MRT decreased in each area measured. MRT services are designed to address crime/criminal thinking.



Appendix A: Supplemental Tables for Indicators

Stakeholder Survey Responses

Stakeholder Survey Responses				
	Disagree	Undecided	Agree	Total Responses
Community Needs	9	21	325	355
Location Convenience	17	23	318	358
Quality of Services	7	32	322	361
Client Needs	13	17	334	364

Adult Substance Use Disorder Services

Return Rates			
	# of Admissions	# of Tools Submitted	Return Rate
Initial Outcome Tool Return Rate	5080	4071	80%
Discharge Outcome Tool Return Rate	2320	1703	73%

Discharge Rates	
	State Average
Treatment Completed	8033
Left Against Professional Advice	1250
Terminated by Facility	403
Transferred to Another Facility or Program	391
Incarcerated	234
Other	400
Total	10711

General Satisfaction	
	State Average
Number of clients who agree or strongly agree	1362
Total Clients	1443

Access to Services	
	State Average
Number of clients who agree or strongly agree	1320
Total Clients	1416

Ability to Control Substance Use		
	Admission	Discharge
Number of clients who reported good or excellent	575	1554
Total Clients	1528	1584

Motivation to Not Use Substances		
	Admission	Discharge
Number of clients who reported good or excellent	3298	1435
Total Clients	5239	1637

Adult Substance Use Disorder Services Continued

Employment Status		
	Admission	Discharge
Number of clients who are employed	1857	2549
Total Clients	5666	5666

History of Arrest		
	Admission	Discharge
Number of clients who were arrested	702	445
Total Clients	5125	5125

Nights in a Correctional Facility		
	Admission	Discharge
Number of clients who reported nights	1804	253
Total Clients	4264	1351

Youth Substance Use Disorder Services

Return Rates			
	# of Admissions	# of Tools Submitted	Return Rate
Initial Outcome Tool Return Rate	523	445	85%
Discharge Outcome Tool Return Rate	256	216	84%

Discharge Rates	
	State Average
Treatment Completed	320
Left Against Professional Advice	89
Terminated by Facility	56
Transferred to Another Facility or Program	41
Incarcerated	6
Other	29
Total	541

General Satisfaction		
	Youth	Parent/Guardian
Number of clients who agree or strongly agree	200	91
Total Clients	516	98

Access to Services		
	Youth	Parent/Guardian
Number of clients who agree or strongly agree	171	86
Total Clients	202	98

Youth Substance Use Disorder Services Continued

Ability to Control Substance Use				
	Youth		Parent/Guardian	
	Admission	Discharge	Admission	Discharge
Number of clients who reported good or excellent	52	185	14	80
Total Clients	206	202	93	92

Motivation to Not Use Substances				
	Youth		Parent/Guardian	
	Admission	Discharge	Admission	Discharge
Number of clients who reported good or excellent	230	125	69	51
Total Clients	424	173	291	95

Trouble As a Result of Use		
	Admission	Discharge
Number of clients who reported getting into trouble	265	42
Total Clients	492	209

Missing School or Work		
	Admission	Discharge
Number of clients who reported missing school or work	173	37
Total Clients	492	210

Adult Mental Health Services

Return Rates			
	# of Admissions	# of Tools Submitted	Return Rate
Initial Outcome Tool Return Rate	1427	1200	84%
First 6 Month Update Outcome Tool Return Rate	1002	714	71%
Most Recent Update Outcome Tool Return Rate	8677	6855	79%

General Satisfaction	
	State Average
Number of clients who agree or strongly agree	2835
Total Clients	2943

Access to Services	
	State Average
Number of clients who agree or strongly agree	2783
Total Clients	2906

Functioning		
	Admission	6 months After Start of Services
Number of clients who agree or strongly agree	1186	2669
Total Clients	2209	3696

Adult Mental Health Services Continued

Emergency Room Visits		
	Admission	6 months After Start of Services
Number of clients who reported times	503	385
Total Clients	2223	3729
Hospital Admissions		
	Admission	6 months After Start of Services
Number of clients who reported times	540	356
Total Clients	2206	3698
Reduction of Suicide Attempt(s)		
	Admission	6 months After Start of Services
Number of clients who were arrested	374	229
Total Clients	2238	3730
Employment Status		
	Most Recent Update	
Number of clients who are employed	772	
Total Clients	3032	

Youth Mental Health Services

Return Rates			
	# of Admissions	# of Tools Submitted	Return Rate
Initial Outcome Tool Return Rate	1575	1197	76%
First 6 Month Update Outcome Tool Return Rate	1093	586	54%
Most Recent Update Outcome Tool Return Rate	3467	1401	40%
General Satisfaction			
	Youth	Parent/Guardian	
Number of clients who agree or strongly agree	419	791	
Total Clients	459	832	
Access to Services			
	Youth	Parent/Guardian	
Number of clients who agree or strongly agree	437	816	
Total Clients	459	833	

Youth Mental Health Services Continued

Functioning				
	Youth		Parent/Guardian	
	Admission	6 months After Start of Services	Admission	6 months After Start of Services
Number of clients who reported good or excellent	872	623	1816	997
Total Clients	1449	883	2913	1391

Emergency Room Visits		
	Admission	6 months After Start of Services
Number of clients who reported times	211	78
Total Clients	1442	876

Hospital Admissions				
	Youth		Parent/Guardian	
	Admission	6 months After Start of Services	Admission	6 months After Start of Services
Number of clients who reported times	165	63	213	55
Total Clients	1439	867	2980	1403

Reduction of Suicide				
	Youth		Parent/Guardian	
	Admission	6 months After Start of Services	Admission	6 months After Start of Services
Number of clients who reported times	283	90	180	52
Total Clients	1447	870	2957	1395

Appendix B: Supplemental Tables for Targeted Services for Justice- Involved Populations

Substance Use Disorder Services for Justice Involved Adults

Return Rates			
	# of Admissions	# of Tools Submitted	Return Rate
Initial Outcome Tool Return Rate	2272	1931	85%
Discharge Outcome Tool Return Rate	983	702	71%

Discharge Rates		
	In-Person	Telehealth
Treatment Completed	1031	66
Left Against Professional Advice	400	17
Terminated by Facility	265	50
Transferred to Another Facility or Program	102	8
Incarcerated	198	5
Other	199	0
Total	2195	146

General Satisfaction	
	State Average
Number of clients who agree or strongly agree	617
Total Clients	646

Access to Services	
	State Average
Number of clients who agree or strongly agree	600
Total Clients	641

Ability to Control Substance Use		
	Admission	6 Months Post Treatment
Number of clients who reported good or excellent	364	86
Total Clients	690	89

Motivation to Not Use Substances		
	Admission	6 Months Post Treatment
Number of clients who reported good or excellent	2248	84
Total Clients	2905	89

Employment Status		
	Admission	6 Months Post Treatment
Number of clients who are employed	995	103
Total Clients	2217	110

Substance Use Disorder Services for Justice Involved Adults Continued

Nights in a Correctional Facility		
	Admission	Discharge
Number of clients who reported nights	1152	63
Total Clients	2227	628

Criminal Thinking Services for Justice Involved Adults

Return Rates			
	# of Admissions	# of Tools Submitted	Return Rate
Initial Outcome Tool Return Rate	904	792	88%
Discharge Outcome Tool Return Rate	409	343	84%

TCU Return Rates			
	# of Admissions	# of Tools Submitted	Return Rate
Pre-Test Return Rate	965	823	85%
Post-Test Return Rate	448	287	64%

Discharge Rates		
	In-Person	Telehealth
Treatment Completed	411	15
Left Against Professional Advice	108	6
Terminated by Facility	218	18
Transferred to Another Facility or Program	54	3
Incarcerated	39	3
Other	116	0
Total	946	45

General Satisfaction	
	State Average
Number of clients who agree or strongly agree	334
Total Clients	348

Access to Services	
	State Average
Number of clients who agree or strongly agree	322
Total Clients	348

Employment Status		
	Admission	Discharge
Number of clients who are employed	551	655
Total Clients	981	981

Criminal Thinking Services for Justice Involved Adults Continued

Nights in a Correctional Facility		
	Admission	Discharge
Number of clients who reported nights	475	48
Total Clients	1016	340

Functional Family Therapy for Justice Involved Youth

Return Rates			
	# of Admissions	# of Tools Submitted	Return Rate
Initial Outcome Tool Return Rate	199	177	89%
Discharge Outcome Tool Return Rate	128	107	84%

Completion Rate	
	State Average
Number of clients who completed	199
Total Clients	341

General Satisfaction	
	Youth
Number of clients who agree or strongly agree	79
Total Clients	92

Access to Services	
	Youth
Number of clients who agree or strongly agree	78
Total Clients	92

Client Outcome Measure (COM)		
	Adolescents	Parents
Number of clients who reported 3 or greater	169	220
Total Clients	189	238

GAIN-SS				
	Admission		Discharge	
	# of responses greater than 1	Total Clients	# of responses greater than 1	Total Clients
Internalizing Disorders	163	250	50	96
Externalizing Disorders	164	250	56	96
Substance Disorder	40	250	11	96
Crime/Violence	80	250	18	250

Aggression Replacement Training for Justice Involved Youth

Return Rates			
	# of Admissions	# of Tools Submitted	Return Rate
Initial Outcome Tool Return Rate	50	43	86%
Discharge Outcome Tool Return Rate	19	11	58%

Aggression Questionnaire Return Rate			
	# of Admissions	# of Tools Submitted	Return Rate
Initial Tool Return Rate	74	50	68%
Discharge Tool Return Rate	32	29	91%

How I Think Questionnaire Return Rate			
	# of Admissions	# of Tools Submitted	Return Rate
Initial Tool Return Rate	74	63	85%
Discharge Tool Return Rate	32	27	84%

Completion Rate	
	State Average
Number of clients who completed	39
Total Clients	61

General Satisfaction	
	Youth
Number of clients who agree or strongly agree	11
Total Clients	12

Access to Services	
	Youth
Number of clients who agree or strongly agree	11
Total Clients	11

Aggression Questionnaire Outcomes	
	Overall Improvement
Clients who indicated a decrease in behavior	25
Clients who indicated an increase in behavior	8
Clients who indicated no change in behavior	0
Total Clients	33

HIT Questionnaire Outcomes	
	Overall Improvement
Clients who indicated a decrease in behavior	21
Clients who indicated an increase in behavior	5
Clients who indicated no change in behavior	2
Total Clients	26

Aggression Replacement Training for Justice Involved Youth Cont.

GAIN-SS				
	Admission		Discharge	
	# of responses greater than 1	Total Clients	# of responses greater than 1	Total Clients
Internalizing Disorders	32	55	9	15
Externalizing Disorders	27	55	7	15
Substance Disorder	7	55	2	15
Crime/Violence	13	55	3	15

Moral Reconciliation Therapy for Justice Involved Youth

Return Rates			
	# of Admissions	# of Tools Submitted	Return Rate
Initial Outcome Tool Return Rate	49	43	88%
Discharge Outcome Tool Return Rate	32	21	66%

How I Think Questionnaire Return Rate			
	# of Admissions	# of Tools Submitted	Return Rate
Initial Tool Return Rate	166	123	74%
Discharge Tool Return Rate	39	30	77%

Completion Rate	
	State Average
Number of clients who completed	58
Total Clients	142

General Satisfaction	
	Youth
Number of clients who agree or strongly agree	11
Total Clients	12

Access to Services	
	Youth
Number of clients who agree or strongly agree	12
Total Clients	12

HIT Questionnaire Outcomes	
	Overall Improvement
Clients who indicated a decrease in behavior	28
Clients who indicated an increase in behavior	17
Clients who indicated no change in behavior	0
Total Clients	45

Moral Reconciliation Therapy for Justice Involved Youth Continued

GAIN-SS				
	Admission		Discharge	
	# of responses greater than 1	Total Clients	# of responses greater than 1	Total Clients
Internalizing Disorders	39	63	7	14
Externalizing Disorders	43	63	6	14
Substance Disorder	12	63	1	14
Crime/Violence	23	63	2	14

Appendix C: Logic Model

**Division of Behavioral Health
Community Services
Logic Model**

Service Line	Resources /Inputs	Activities	Outputs	Outcomes	Impacts/Return on Investment
<p>Community Behavioral Health Adult Services/ Programs:</p> <p>Mental Health</p> <ul style="list-style-type: none"> • IMPACT (T) • CARE (T) • Transition Age Youth • First Episode Psychosis (T) • CYF Services (T) • Outpatient Services (T) • IFS (T) • JJRI- FFT (T) • JJRI- MRT (T) • JJRI- ART (T) • SOC (T) <p>SUD Services</p> <ul style="list-style-type: none"> • CJI-CBISA (T) • CJI- MRT (T) • JJRI SUD Services (T) 	<p>Funding</p> <ul style="list-style-type: none"> • Block Grant • General Funds • Medicaid • Other <p>Division Staff</p> <p>Accredited Agencies</p> <p>Contracted Agencies</p> <p>Partnering Agencies</p> <ul style="list-style-type: none"> • CPS • DOC • DOE • DOH • DTR • EA • HSC • IHS • Medical Services • OLA 	<p>Annual Contracts with Agencies:</p> <p>Direct Treatment Services</p> <p>DBH Responsibilities:</p> <p>Communicate Training Opportunities</p> <p>Conduct Annual Stakeholder Survey</p> <p>Monitor Contract Utilization</p> <p>Monitor Outcome Tool Return Rates</p> <p>Monitor Service Line Outputs and Outcomes</p> <p>Monitor Access to Services</p> <p>Provide Annual Agency Profile Reports</p> <p>Provide Technical Assistance</p> <p>Agency Responsibilities:</p>	<p>SUD/MH Data Elements:</p> <ul style="list-style-type: none"> • Expenditure • Utilization Reports • Number of Clients Served by Service Line • Number of Clients by Demographic Information • Diagnosis Information • Substance of Use • Reasons for Discharge • Outcome Tools • Outcome Return Rates • Age of First Use • Co-Occurring Substance Abuse and Mental Health Problems • Source of Referrals • Source of Income/Support • Payment Source • Pregnancy Status • Frequency of Use • Route of Administration 	<p>Mental Health and Substance Use Services</p> <ul style="list-style-type: none"> • Increase or Maintain Employment • Change or Maintain Living Arrangement • Reduction in the number arrests 30 Days/180 Days • Client Perception in the following areas: <ul style="list-style-type: none"> • Social Connectedness • Access to Services • Quality and Appropriateness of Services • Outcome of Services • Participation in Treatment Planning • General Satisfaction • Change in Quality of Life • Behavior Change as measured by the GAIN-SS (Adolescents Only) • DERS <p>Mental Health Services Only</p> <ul style="list-style-type: none"> • Reduction in Psychiatric Hospital Readmissions (30Days/180 Days after discharge) (HSC Data Only) • FFT Only (Adolescents Only) <ul style="list-style-type: none"> ○ Changes in Behavior/Thoughts Using the OQ Tool, YOQ Tool, COM-A 	<p>Improving Public safety by decreasing the number of</p> <ul style="list-style-type: none"> • Arrests <p>Decrease the reliance on publicly funded services</p> <ul style="list-style-type: none"> • Nights Spent in the Hospital • Emergency Room (ER) visits • Nights spent in a Correctional Facility • Homelessness • Inpatient TX • Detox <p>Increase or Maintain Quality of Life</p> <ul style="list-style-type: none"> • Employment • School Attendance

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<ul style="list-style-type: none"> • Intensive Meth Services (T) • 1.0 Services (T) • 2.1 Services (T) • 2.5 Services • 3.1 Services • 3.2 Detox Services • 3.7 Inpatient Treatment Services <p><i>T- Telehealth Services Provided</i></p>	<ul style="list-style-type: none"> • UJS <p>STARS (State Treatment Activity Reporting System)</p> <p>Addiction Technology Transfer Center (ATTC)</p> <p>MH-Technology Transfer Center (MH-TTC)</p> <p>Mental Health Block Grant Technical Assistance</p> <p>Substance Abuse Block Grant</p>	<p>STARS Reporting Complete Outcome Tools</p> <p>Attend EBP Trainings and Program Support Calls/Work Groups</p> <p>Ensure curriculum fidelity through quality assurance monitoring</p> <p>Solicit Feedback from Referral Sources for Stakeholder Survey</p> <p>Utilize Agency Profiles and Stakeholder Surveys to Improve Services</p> <p>Line Outcomes</p> <p>Workforce Development</p> <p>Evidence Based/Competency Development</p> <p>CBISA</p> <p>MRT</p>	<ul style="list-style-type: none"> • Frequency of attendance at self-help programs 30 days prior to admission/30 prior to discharge • Type of Services received at admission/discharge • Number of Referrals for High Intensity Services • Access to Services Monitoring <ul style="list-style-type: none"> • Including: Referral to Start Date (CJI/JJRI, IMT) • Number of Outreach Events (FEP Only) <p>Number of Persons who Attended State Supported Trainings/ Number of Trainings Provided</p> <p>Quality Assurance:</p> <ul style="list-style-type: none"> • Number of Reviews Conducted 	<p>Tool, COM-P Tool, and TOM Tool</p> <ul style="list-style-type: none"> • MRT and ART Only (Adolescents Only) <ul style="list-style-type: none"> ◦ Changes in behavior using: <ul style="list-style-type: none"> ◦ HIT Questionnaire ◦ Aggression Questionnaire (ART Only) • URICA (IMT Only) <p>Substance Use Disorders Services Only</p> <ul style="list-style-type: none"> • Client's ability to control use and motivation to not use at admission, discharge, 6 months (CJI Only) post services • Clinician's perception of client's engagement in treatment admission, discharge • TCU (CJI MRT only) • Trouble/ Missing School and Work 	<ul style="list-style-type: none"> • <i>Sobriety/ Harm Reduction</i> • <i>Suicide Attempts (decrease)</i> • <i>Overall General Health</i>

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	<p>Technical Assistance</p> <ul style="list-style-type: none"> • Meth TA Consultants • MI Consultant <p>Consultant Supports</p> <ul style="list-style-type: none"> • OnTrack New York • Western Interstate for Higher Education (WICHE) • Education and Treatment Alternatives • FFT, LLC. • University of Cincinnati • Clare Matrix Institute 	<p>ART FFT DBT MI ASAM Matrix Model CYT FEP ACT Cultural Awareness Contingency Management Continue Collaboration with AHEC and HOSA SDAAP</p> <p>Quality Assurance and Fidelity Monitoring for Evidence Based Practices</p>	<ul style="list-style-type: none"> • Average Scores by State, by Agency <p>Accreditation</p> <ul style="list-style-type: none"> • Number of Accredited and Contracted Agencies, by Service Line • Number of Reviews Conducted Annually • Average Accreditation Score, by Agency, by Service Line 		

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	<ul style="list-style-type: none"> • Correctional Counseling Institute • Swiftbird Consulting • Behavioral Tech 				

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<p>Acronym List: <i>ACT: Assertive Community Treatment</i> <i>AHEC: Area Health Education Center</i> <i>ART: Aggression Replacement Training</i> <i>ASAM: American Society of Addiction Medicine</i> <i>BCI Tables: Basic Client Information</i> <i>CARE: Comprehensive Assistance with Recovery and Empowerment</i> <i>CBISA: Cognitive Behavioral Interventions for Substance Abuse</i> <i>CJI: Criminal Justice Initiative</i> <i>COM-A Tool: Client Outcome Measure-Adolescent</i> <i>COM-P Tool: Client Outcome Measure-Parent</i> <i>CPS: Child Protection Services</i> <i>CYF: Child, Youth, or Family Services</i> <i>CYT: Cannabis Youth Treatment</i> <i>DBH: Division of Behavioral Health</i> <i>DBT: Dialectical Behavioral Therapy</i> <i>DERS: Difficulties in Emotion Regulation Scale</i> <i>DOC: Department of Corrections</i> <i>DOE: Department of Education</i> <i>DOH: Department of Health</i> <i>DTR: Department of Tribal Relations</i> <i>EA: Economic Assistance</i> <i>FEP: First Episode Psychosis</i> <i>FFT: Functional Family Therapy</i> <i>Gain-SS: Gain Short Screen</i></p>			<p>Key:</p> <p><i>RED FONT: Federally Required Data Elements for Mental Health and Substance Use Disorders</i></p> <p><i>GREEN FONT: Federally Required SUD</i></p> <p>Federal Reporting</p> <ul style="list-style-type: none"> • <i>Annual Block Grant Reports/BCI/SHR/URS Tables (MH) - Submitted December 1st of Year</i> • <i>TEDS (SUD)- Submitted the 1st of each month</i> 	<p>Key:</p> <p><i>RED FONT: Federally Required Data Elements for Mental Health and Substance Use Disorders</i></p> <p><i>BLUE FONT: Federally Required Data Elements for Mental Health Only</i></p> <p><i>GREEN FONT: Federally Required Data Elements for Substance Use Only</i></p>	<p>Key:</p> <p><i>FONT IN ITALICS: Data Elements for Substance Use Disorder Only</i></p> <p><i>RED FONT: Federally Required Data Elements for Mental Health and Substance Use Disorders</i></p>

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	<p><i>HIT: How I Think Questionnaire</i> <i>HOSA: Healthcare Occupations Students of America</i> <i>HSC: Human Services Center</i> <i>IFS: Intensive Family Services</i> <i>IHS: Indian Health Services</i> <i>IMPACT: Individualized Mobile Program of Assertive Community Treatment</i> <i>JJRI: Juvenile Justice Reinvestment Initiative</i> <i>MH: Mental Health</i> <i>MI: Motivational Interviewing</i> <i>MRT: Moral Reconation Therapy</i> <i>OQ Tool: Outcome Questionnaire</i> <i>OLA: Office of Licensing & Accreditation</i> <i>SDAAP: South Dakota Association of Addiction Professionals</i> <i>SHR Tables: State Hospital Readmission</i> <i>SOC: Systems of Care</i> <i>SUD: Substance Use Disorder</i> <i>TCU: Texas Christian University Criminal Thinking Subscales</i> <i>TEDS: Treatment Episode Data Set</i> <i>TOM Tool: Therapist Outcome Measure</i> <i>UJS: Unified Judicial System</i> <i>URICA: University of Rhode Island Change Assessment Scale</i> <i>URS Tables: Unified Reporting System</i> <i>YOQ Tool: Youth Outcome Questionnaire</i></p>				

