



## Behavioral Health Crisis Response Stakeholder Coalition (BHCRC)

Minutes | Meeting 3

Thursday, June 24, 2021

10 am to 3 pm CT

In-Person Meeting | Oacoma, SD

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### Meeting Outcomes:

- Completion of the Crisis Now Assessment process, and identification of priority areas that can be achieved in the short and long term
- Definition of how each sector will engage with 988 once launched
- Review and refinement of a draft 988 Implementation Plan for South Dakota

### For More Information:

- DSS Funding Opportunities | 988 Planning Grant (scroll to the bottom of the page): <https://dss.sd.gov/behavioralhealth/grantinfo.aspx>
- Meeting was not recorded.

### Opening Remarks:

The third meeting of the Behavioral Health Crisis Response Stakeholder Coalition (BHCRC) was called to order by Tiffany Wolfgang, Director for the Division of Behavioral Health (DBH), South Dakota Department of Social Services (DSS). Wolfgang welcomed the assembled group of coalition members and state support staff to the meeting. Those attending the meeting included:

- Tiffany Wolfgang, DBH Director, DSS
- Penny Kelley, individual with lived experience
- Rosanne Summerside, individual with lived experience
- Matthew Glanzer, individual with lived experience
- Janet Kittams, CEO, Helpline Center
- Taylor Funke, Substance Use Program Manager, Helpline Center
- Kiley Hump, Administrator for the Office of Chronic Disease and Health Promotion, South Dakota Department of Health (DOH)
- Kelsey Sjaarda, Avera Behavioral Health (on behalf of Thomas Otten)
- Jeremy Johnson, Administrator, Human Services Center
- Kris Graham, CEO, Southeastern Behavioral Health Care
- Jennifer Gray, Capital Area Counseling Services (on behalf of Amy Iversen)
- Kelli Rumpza, Human Services Agency
- Maria King, Statewide 911 Coordinator

Support staff and external consultants in attendance included:

- Rachel Oelmann, Sage Project Consultants, LLC
- Nick Oyen, Sage Project Consultants, LLC
- Madden Pikula, Sage Project Consultants, LLC
- Terresa Humphries-Wadsworth, 988 Planning Grant Manager, Education Development Center on behalf of Vibrant Emotional Health
- Jeff Meyers, Veronica Ross-Cuevas, and Peter Joyce from Guidehouse

- David Bergman and Ahn Pham from HMA

### **Lived Experience Testimonials**

Two individuals graciously offered their personal stories and experience navigating behavioral health supports in their personal crisis or crisis experienced with a loved one. This testimonial served as a foundation for the day's discussion. A sample of key statements made included:

- "He was not just a case, or a statistic. He was my dad."
- "He was the first person in my rural town to take his own life. This had never happened before. No one was prepared. No one was trained."
- "We are here to find a way to ensure that all know their life matters. And all deserve to live a long and happy life."
- "De-stigmatization of mental health is a focus."
- "We should constantly consider the little towns. How can we roll things out to impact change in not just the large communities flush with resources, but in the rural and frontier areas of our states?"
- "I saw my child in a mental health crisis in a jumpsuit and shackles in court. There has to be a better way."
- "Our family was left with nothing. No supports."

### **Law Enforcement Training Overview**

Introduction and overview provided by Greg Williams, Law Enforcement Training Coordinator for the State of South Dakota. Greg noted that Crisis Intervention Training (CIT) training is one of the highest rated trainings offered and taken by South Dakota law enforcement, per feedback from officers. Greg relayed that approximately 80% of all continuing education offered by the Academy each year is to law enforcement, hosting 50-75 advanced training opportunities each year. A needs assessment is conducted annually to inform training needs and responsive training programs offered.

In the past, CIT training was offered (4 hours of training) and provided by a behavioral health practitioner; the training focused on disorder types and symptoms but wasn't practical in its application for law enforcement. The training has since evolved to systematically address crisis response training, and in partnership with neighboring states and South Dakota Sheriffs Association, NAMI, and others, the Academy now offers 24 hours of online CIT training followed by two days of classroom-based learning with homework. This hybrid model helps officers to not be taken off duty for a full week to accomplish the training. Requests for this training are increasing over time.

### **Crisis Now: Assessment of Current State**

Consultants from Sage Project Consultants facilitated an interactive exercise with the coalition on completion of a baseline assessment scoring of existing crisis response capacity available in each of the five regions in South Dakota. A completed assessment tool will be posted once finalized (September 2021).

### **Project Update | Cost Modeling and Projections for 988 Implementation**

Introduction and overview provided by Jeff Meyers. Presentation reviewed status of research and preliminary findings associated with state legislation and funding options research, federal guidance and national funding options research, and South Dakota's 988 cost model and five year pro forma to support 988 implementation and launch. Refer to the slides for information presented.

### **Project Update | South Dakota Psychiatric Bed Board**

Introduction and overview provided by David Bergman. The study approach reflected interviews among South Dakota stakeholders and other states. Refer to the slides for information presented.

### **Closing Remarks**

Wolfgang noted that the next meeting of this coalition is set for September 20 between 1-4 pm CT. The focus of the meeting will be on editing and reviewing the work plan created through efforts to date. A copy of that plan will be shared ahead of time for the coalition's review.

Wolfgang also noted that South Dakota was one of five states selected to participate in the National Academy for State Health Policy (NASHP) Policy Academy on Rural Mental Health Crisis Services. Group participants from South Dakota include Tiffany Wolfgang, DSS Division of Behavioral Health; Bill Snyder, DSS Division of Medical Services; Lindsey McCarthy, Southern Plains Behavioral Health Services; Jason Lillich, Three Rivers Counseling; and Kiley Hump, Department of Health.