



DIVISION OF LICENSURE & ACCREDITATION

LICENSURE & SAFETY: Health Protection | Licensure & Certification | Medical Cannabis
ACCREDITATION & REPORTING: Vital Records | Health Data & Reporting
Accreditation & Quality | Legal

DATE: February 9, 2024

TO: Amy Iverson Chief executive officer, aiversen@wrmentalhealth.org
West River Mental Health
350 Elk Street
Rapid City, Sd 57701

FROM: Cassie Deffenbaugh, MSN, BSN, RN, Administrator
Department of Health Office of Licensure and Certification
600 East Capitol Avenue
Pierre, SD 57501

RE: Compliance Survey January 31, 2024

BY: Travis Nelsen, Senior Health Facility Surveyor

Cc: Muriel J. Nelson
Program Manager
Office of Licensing and Accreditation
Department of Social Services

Code Standards: Administrative Rules of South Dakota (ARSD) 67:61:10 Substance Use Disorders, and
44:78 Inpatient Chemical Dependency.
Administrative Rules of South Dakota (ARSD) 67:62 Mental Health
National Fire Protection Association Code 101 Life Safety Code, 2000 Edition,
Chapters 1 through 10 inclusive and Chapters 33 and 39.

Memorandum of Understanding:

A compliance survey for the above-referenced regulations and codes was conducted on January 31, 2024. The purpose of this survey was to evaluate the operation to determine compliance with the above ARSDs and LSC references.

We request that you provide this office with your plan of correction stating the completion date for the corrections, the corrective action you have taken, or the plan of correction that you intend to make. **The plan must be submitted to the following email address DOHOLCPoC@state.sd.us no later than February 19, 2024.** Please retain a copy of the correction plan for your own records.



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Full Circle – 350 Elk Street, Rapid City SD SUD
In compliance

Mainstream Facility – 111 and 121 North St, Rapid City SD
In compliance.

Pivot point Crisis Care Center- 308 Quincy Street, Rapid City, SD 57701
1. Fire extinguishers annual inspection was past due. Monthly inspection had not been completed.

West River Mental Health-623 Dahl Rd, Spearfish SD
In compliance

West River Mental Health - Canyon View Circle Ste 3, Hot Springs SD
In compliance

Technical Assistance: Please make sure that toys that can be put in the mouth are cleaned and sanitized appropriately with a food grade sanitizer.

Date of correction: 2/16/2024

Plan of correction:

Coordination of annual testing and inspection of all fire extinguishers at Pivot Point has been completed with Rapid Fire & Protection and scheduled for 02/23/2024 at 10:00 am. Training was provided to the Pivot Point Director and the janitorial staff regarding monthly inspection requirements and the process required on 01/31/2024.

Training guides will be posted at all locations. The Maintenance Manager will also be attending staff meetings annually at all locations to provide training on cleaning and sanitizing guidelines and products.