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## **Accreditation Report – Sisseton-Wahpeton Oyate Dakota Pride Center**

**Date of Review: September 28-29, 2022**

**Accreditation Outcome: Three Year Accreditation**

### **REVIEW PROCESS:**

Sisseton-Wahpeton Oyate Dakota Pride Center was reviewed by The Department of Social Services, Office of Licensing and Accreditation for adherence to the Administrative Rules of South Dakota (ARSD) on September 28-29, 2022. This report contains the following:

- Agency Summary
- Interview Results
- Stakeholder Results
- Areas of Recommendations
- Areas Requiring a Plan of Correction
- Areas Addressed in Previous Review
- Accreditation Results

The accreditation results are derived from an administrative review which includes the review of policies and procedures, personnel files, and the client case record.

### **AGENCY SUMMARY:**

Sisseton-Wahpeton Oyate Dakota Pride Center is a Substance Use Disorder facility in Sisseton, S.D. The agency is seeking to renew accreditation for medically monitored intensive inpatient treatment.

Richard Bird is the director and clinical supervisor of Dakota Pride Center. Dakota Pride Center works with people from across the state of South Dakota, specifically enrolled tribal members, although anyone is welcome to attend treatment there. Dakota Pride Center works closely with jails, prisons, courts, Indian Health Services, and the Department of Justice. Dakota Pride Center also provides peer to peer counseling services, which is not accredited by the state of South Dakota.

### **INTERVIEW RESULTS:**

**Description:** The Department of Social Services, Office of Licensing and Accreditation completes confidential interviews with consenting clients and staff of the agency as part of the accreditation process. The interviews are not a scored component of the accreditation review. However, the information obtained in the interviews is used to corroborate information found in file reviews and are used for quality improvement of the agency.

*The Office of Licensing and Accreditation interviewed three employees. All three employees noted that Dakotah Pride Center excels at meeting clients where they are at, as well as working to motivate clients who may be court ordered to be in treatment or on furloughs from jail. Staff also shared that there is excellent communication between staff and there is an open door policy between everyone. Everyone is able to receive feedback from each other and clinical supervision is excellent. Staff gets frustrated at times with the limited number of resources in the area, resulting in repeat clients.*

*Dakota Pride Center was not in a treatment cycle at the time of this review, so there were no clients in the facility. Thus, The Office of Licensing and Accreditation was unable to interview any clients.*

#### **STAKEHOLDER SURVEY:**

**Description:** Stakeholder Survey data is collected once a year for all accredited mental health and substance use disorder agencies. As part of the survey process, accredited agencies are asked to share the survey with at least three stakeholders in their community. In addition, feedback is gathered from the Department of Corrections (DOC), Unified Judicial System (UJS), and Child Protection Services (CPS) regarding the accredited agencies. The surveys are not a scored component of the accreditation review. However, the information obtained in the survey results is used for quality improvement of the agency.

*Stakeholder surveys were sent out and collected over the past two years. Dakotah Pride Center received a total of six responses. One stakeholder shared that Dakotah Pride Center is accommodating to clients and provides information to the courts in an effort to achieve positive outcomes for their clients. Another response noted that Dakotah Pride Center is timely in completing their assessments. Another response noted that Dakotah Pride Center are disorganized and do not always have positive outcomes. It was also stated that waitlists can become very long due to high volumes and lack of resources in the area.*

**AREAS OF RECOMMENDATION FOR SUBSTANCE USE DISORDER SERVICES:**

**Description:** The following area is identified as areas that the agency is recommended to review and ensure that the area is corrected. The areas identified met minimum standards which do not require a plan of correction at this time, however if they continue to be found out of compliance on the next accreditation review, could become future areas of non-compliance requiring a plan of correction.

1. According to ARSD 67:61:04:01, each agency shall have a policy and procedure manual to establish compliance with this article and procedures for reviewing and updating the manual.

*Dakotah Pride Center has two policy and procedure manuals; one with new and updated information, and another with old information that references old administrative rule. Neither manual is comprehensive, but when put together makes a full manual. Dakotah Pride Center must update the newer manual to include all policies and procedures and reference new rule.*

2. According to ARSD 67:61:05:08(3), the agency shall maintain personnel policies and records for all staff including provisions for equal employment opportunities. Each agency shall maintain a personnel file or record or both for each staff member including contracted staff, interns, or volunteers. The file includes the following:

(3) The completion of appropriate pre-hire screening will be evident for staff that provide direct services to vulnerable populations.

*Pre-hire screenings for all new employees are completed directly by the Sisseton-Wahpeton Sioux Tribe. Dakotah Pride Center only receives results from the tribal office if results come back positive. Dakotah Pride Center otherwise does not have access to pre-hire screenings of employees. Results of pre-hire screenings must be placed in all personnel files. If Dakotah Pride Center is unable to place results in personnel files, The Office of Licensing and Accreditation needs access to those pre-hire screenings for reviews and upon request.*

**AREAS REQUIRED FOR PLANS OF CORRECTION FOR SUBSTANCE USE DISORDER SERVICES:**

**Description:** The following areas will require a plan of correction to address the rule of non-compliance which shall include an updated policy and/or procedure, a time frame for implementation of this procedure, the staff position or title responsible for implementation and the staff position or title responsible for ensuring continued compliance of the rule.

1. According to ARSD 67:61:02:21, each accredited agency shall make a report to the division within 24 hours of any sentinel event including: death not primarily related to the natural course of the client's illness or underlying condition, permanent harm, or severe temporary harm, and intervention required to sustain life.

The agency shall submit a follow up report to the division within 72 hours of any sentinel event and the report shall include:

1. A written description of the event;
2. The client's name and date of birth;
3. Immediate actions taken by the agency.

Each agency shall develop a root cause analysis policy and procedures to utilize in response to sentinel events.

Each agency shall also report to the division as soon as possible: any fire with structural damage or where injury or death occurs, any partial or complete evacuation of the facility resulting from natural disaster, or any loss of utilities, such as electricity, natural gas, telephone, emergency generator, fire alarm, sprinklers, and other critical equipment necessary for operation of the facility for more than 24 hours.

*Dakotah Pride Center does not have a sentinel event policy or a root cause analysis policy.*

2. According to ARSD 67:61:03:04, no agency may deny any person equal access to its facilities or services on the basis of race, color, religion, gender, ancestry, national origin, mental or physical illness, or disability unless such illness or disability makes treatment offered by the agency non-beneficial or hazardous. Each agency shall ensure that they comply with the Americans with Disabilities Act, 42 U.S.C. 12101 et seq. (September 25, 2008) and the nondiscrimination on the basis of disability

by public accommodations and in commercial facilities, 28 C.F.R. Part 36 (March 11, 2011). The agency shall provide referral services to individuals not admitted to treatment.

*Dakotah Pride Center does not have a non-discrimination policy.*

3. According to ARSD 67:61:05:01, tuberculin screening requirements for employees are as follows:

Each new staff member, intern, and volunteer shall receive the two-step method of tuberculin skin test or a TB blood assay test to establish a baseline within 14 days of employment. Any two documented tuberculin skin tests completed within a 12 month period before the date of employment can be considered an adequate baseline test. Skin testing or TB blood assay tests are not required if a new staff, intern or volunteer provides documentation of the last skin testing, completed within the prior 12 months. Skin testing or TB blood assay tests are not required if documentation is provided of a previous positive reaction to either test;

A new staff member, intern, or volunteer who provides documentation of a positive reaction to the tuberculin skin test or TB blood assay test shall have a medical evaluation and chest X-ray to determine the presence or absence of the active disease;

Each staff member, intern, and volunteer with a positive reaction to the tuberculin skin test or TB blood assay test shall be evaluated annually by a licensed physician, physician assistant, nurse practitioner, clinical nurse specialist, or a nurse and a record maintained of the presence or absence of symptoms of *Mycobacterium tuberculosis*. If this evaluation results in the suspicion of active tuberculosis, the licensed physician shall refer the staff member, intern, or volunteer for further medical evaluation to confirm the presence or absence of tuberculosis; and

Any employee confirmed or suspected to have infectious tuberculosis shall be restricted from employment until a physician determines that the employee is no longer infectious.

*Both reviewed personnel files only had one step of the TB test completed. Dakotah Pride Center must ensure new employees are completing both steps within 14 days of hire, and both are being documented in the file.*

4. According to ARSD, the program shall document for each client the progress and reasons for retaining the client at the present level of care; and an individualized plan of action to address the reasons for retaining the individual in the present level of care. This document is maintained in the client case record. It is appropriate to retain the client at the present level of care if:
  1. The client is making progress, but has not yet achieved the goals articulated in the individualized treatment plan. Continued treatment at the present level of care is assessed as necessary to permit the client to continue to work toward his or her treatment goals; or
  2. The client is not yet making progress, but has the capacity to resolve his or her problems. He or she is actively working toward the goals articulated in the individualized treatment plan. Continued treatment at the present level of care is assessed as necessary to permit the client to continue to work toward his or her treatment goals; or
  3. New problems have been identified that are appropriately treated at the present level of care. The new problem or priority required services, the frequency and intensity of which can only safely be delivered by continued stay in the current level of care. The level of care in which the client is receiving treatment is therefore, the least intensive level at which the client's new problems can be addressed effectively.

The individualized plan of action to address the reasons for retaining the individual in the present level of care shall be documented every 14 calendar days for medically monitored insensitive inpatient treatment.

*All eight reviewed client files had continued service criteria completed every 14 days. All eight files also had progress documented by utilizing "poor", "fair", "good", and "excellent" check boxes for each dimension. However, four out of eight reviewed files did not have individualized reasons for reattaining the client at the current level of care. Dakotah Pride Center must ensure they are completing these individualized plans on each continued service criteria document for every client.*

**PRIOR AREAS REQUIRING A PLAN OF CORRECTION FOR SUBSTANCE USE DISORDER SERVICES:**

**Description:** Dakotah Pride Center was last reviewed by the Office of Licensing and Accreditation in October 2020. There were seven areas requiring plans of correction. Six areas were resolved, and one area remains a plan of correction: ARSD 67:61:05:01 – Tuberculin Screening Requirements.

**SUBSTANCE USE DISORDER ACCREDITATION RESULTS:**

x	Three Year Accreditation
	Two Year Accreditation
	Probation