



**To:** Dr. Chuck Sherman, CEO  
Human Services Agency  
123 19<sup>th</sup> St.  
Watertown, SD 57201

**From:** Chris Qualm, Administrator  
Office of Health Care Facilities Licensure and Certification  
615 East 4<sup>th</sup> St.  
Pierre, SD 57501-1700

**Re:** Compliance Survey conducted 8/23/2017

**By:** Derek Schiefelbein, Sr. Health Facilities Surveyor

**Classification and Address:**

Transitional Residence  
1225 1<sup>st</sup> Ave NE  
Watertown, SD 57201

Serenity Hills  
1500 N Highway 20  
Watertown, SD 57201

H.S.A  
123 19<sup>th</sup> Ave NE  
Watertown, SD 57201

CARE  
1313 9<sup>th</sup> Ave SW  
Watertown, SD 57201

Sisseton Office  
301 Veteran Ave.  
Sisseton, SD 57262

**Code Standards:** Administrative Rules of South Dakota (ARSD) 67:61:10 substance use disorders, and 67:62 Mental Health.  
National Fire Protection Association Code 101 Life Safety Code, 2000 Ed, chapters 1 through 10 inclusive and chapters 33 and 39.  
Americans with Disabilities Act Accessibilities Guidelines (ADAAG)

**Cc:** Mary LeVee, Department of Social Services  
Division of Behavioral Health Services

The purpose of this survey was to conduct an initial survey, evaluate the operation, and determine compliance with South Dakota Administrative Rules 67:61:09, 67:61:10 & 67:62.

The following is a list of items that were found out of compliance with the above rules. Please provide a plan of correction, correction date, and quality assurance plan for the following noted deficiencies. We request that you provide this office with your plan of correction stating the completion date for the corrections, the corrective action you have taken, or the plan of correction that you intend to make. **The plan must be submitted to our office by September 30, 2018.** Please indicate staff position or titles, not personal names, in your plan of correction if/when you identify what staff position will be responsible for corrections or monitoring compliance. Please sign the plan of correction

prior to returning. In lieu of mailing, you may scan and email your copy to the following: [Mary.levce@state.sd.us](mailto:Mary.levce@state.sd.us) , [Heidi.gravett@state.sd.us](mailto:Heidi.gravett@state.sd.us) and [derek.schiefelbein@state.sd.us](mailto:derek.schiefelbein@state.sd.us).

If you have questions regarding the survey please do not hesitate to contact the Department of Health.

**Transitional Residence-1225 1<sup>st</sup> Avenue NE**

- I. Front and back exit egress doors and north and south toilet rooms have double-action hardware.

**Date of correction: 9/17/18**

**Plan of correction:**

- Replaced front and back exit egress doors with single action entry hardware
- Replaced north and south restroom doors with single action privacy hardware
- Informed all maintenance staff of this issue
- Went over permitted locks to use in various situations at our properties

**Serenity Hills-1500 N Highway 20**

This building met the minimum standards.

**Human Services Agency, Business Occupancy MH**

This building met the minimum standards.

**CARE, Business occupancy**

This building met the minimum standards.

**Sisseton MH/AD**

This building met the minimum standards.

Agency Signature: \_\_\_\_\_



Date: \_\_\_\_\_

9/19/18