To: Kris Graham, Administrator  
Southeastern Behavioral Health Center  
2000 South Summit Ave  
Sioux Falls, SD 57104

From: Chris Qualm, Administrator  
Office of Health Care Facilities Licensure and Certification  
615 East 4th St.  
Pierre, SD 57501-1700

Re: Compliance Survey conducted 8/25/15

By: Travis Nelsen, Health Facilities Surveyor

**Classification and Address:** Southeastern Behavioral Health  
Business Occupancy  
2000 S Summit Ave  
Sioux Falls, SD 571047

Community Support Services  
Business Occupancy  
100 W 5th St.  
Sioux Falls, SD 57104

Business Occupancy  
210 N Main Ave.  
Parker, SD

Business Occupancy  
121 North Main,  
Salem, SD

**Survey Type:** Physical Environment, Safety, and Accessibility

**Code Standards:** Administrative Rules of South Dakota 46:20:23  
Memorandum of Understanding with the Department of Human Services  
Americans with Disabilities Act Accessibilities Guidelines (ADAAG)  

**Cc:** Ann Marie McDonald, Department of Social Services  
Division of Behavioral Health Services

The purpose of this survey was to conduct an initial survey, evaluate the operation, and determine compliance with South Dakota Administrative Rules 46:05:12.
The following is a list of items that were found out of compliance with the above rules. Please provide a plan of correction, correction date, and quality assurance plan for the following noted deficiencies. We request that you provide this office with your plan of correction stating the completion date for the corrections, the corrective action you have taken, or the plan of correction that you intend to make. **The plan must be submitted to our office by October 8, 2016.** Please indicate staff position or titles, not personal names, in your plan of correction if/when you identify what staff position will be responsible for corrections or monitoring compliance. **Please sign** the plan of correction prior to returning. In lieu of mailing, you may scan and email your copy to the following: AnnmarieMcdonald@state.sd.us , Heidi.graveti@state.sd.us , and Travis.nelsen@state.sd.us.

If you have questions regarding the survey please do not hesitate to contact the Department of Health.

**Children’s & Counseling Services 2000 South Summit Ave., Sioux Falls, SD (Business Occupancy)**
1. Combustible materials such as files and children’s toys were being stored in the south stairwell.
   **Date of correction:**
   
   9-6-2016.

   **Plan of correction:**

   Maintenance staff removed all toys and file boxes to storage room. Remove items from stairwell. Completed.

**Community Support Services 100 W 5th St., Sioux Falls, SD (Business Occupancy)**
1. The fire extinguishers had not been inspected monthly.
   **Date of correction:**
   
   9-1-16

   **Plan of correction:**

   Maintenance staff will inspect and initial fire extinguishers monthly. Completed.

2. The Emergency lights located by offices 105, 110, and in the stairwell to the basement did not work when tested.
   **Date of correction:**
   
   9-1-16

   **Plan of correction:**

   Replaced batteries in emergency lights. Maintenance will test monthly. Completed.
3. In the kitchen the following items need to be corrected:
   - Wet wiping cloths were stored in the dish washing area. Those wiping cloths were not stored in sanitizer solution.
   - The paint is loose and coming off the wall behind the pan storage area.
   - The exterior of the refrigerator located near the grill should be cleaned.
   - The paper goods (napkins and paper bowls) stored on the floor in the walk-in-cooler should be stored up off the floor.

   **Date of correction:**
   
   9-1-16 and 12-31-16

   **Plan of correction:**

   Kitchen staff has been notified about the wiping cloths, cleaning of the exterior of the refrigerator, and proper storage of the paper goods. Have a bid out to take care of the loose paint in the kitchen (scraper away peeling paint and repainting the pan storage area).

4. The medical records area was left unsecured and unattended for an unknown period of time. I was able to gain access to patient’s health records. Those records should be secured when they are left unattended.

   **Date of correction:**
   
   9-1-16

   **Plan of correction:**

   Office staff will make sure door file room remains closed and locked when they are away from the room.

**210 North Main Ave. Suite 103, Parker, SD (Business Occupancy)**

1. This building was in compliance

**121 North Main, Salem, SD (Business Occupancy)**

1. The fire extinguishers had not been inspected monthly. (Life Safety Code 39.3.5 Extinguishment Requirements)

   **Date of correction:**
   
   9-7-16

   **Plan of correction:**

   Maintenance staff will check these monthly and initial tags.

**Agency Signature:**

[Signature]

**Date:** 10/5/16