

615 East 4th Street | Pierre, SD 57501 P605.773.3356 F605.773.6667



Division of Health Systems Development and Regulation
Health Protection
Licensure and Certification
Public Health Preparedness and Response
Rural Health

June 26, 2019

Dennis Hoffman
Volunteers of America, Dakotas
1310 W 51st St
PO Box 89306
Sioux Falls, SD 57109

Dear Mr. Hoffman,

Enclosed is a renewed license to operate your inpatient chemical dependency facility for the period July 1, 2019 to June 30, 2020.

If a change occurs in any of the information listed on the license, please notify the Office of Health Care Facilities Licensure & Certification at (605) 773-3356 and a corrected license certificate will be printed.

The license must be posted at each location listed on the license where the public can see it.

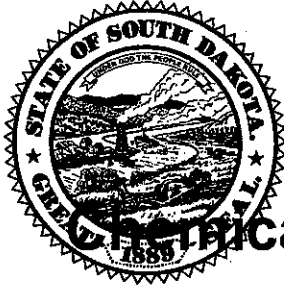
Sincerely,

A handwritten signature in cursive script that reads 'Chris Qualm'.

Chris Qualm, Administrator
OFFICE OF HEALTH CARE FACILITIES LICENSURE & CERTIFICATION
CQ:jrj

Enclosure: New License

cc: Melanie Boetel, Division of Behavioral Health, Department of Social Services (via email)



South Dakota Department of Health



Chemical Dependency Treatment Facility License

Issued To: Volunteers of America, Dakotas

License Number
10522

Located At: Volunteers of America, Dakotas
1310 W 51st St
Sioux Falls, SD 57109-9306

Effective Date #-Beds
07/01/2019 42

1. 1401 West 51st St- Heisler Treatment Program-16 occupants 1310 West 51st St.-New Start Adults-26 occupants. 2. Maintaining accreditation in accordance with SDCL Chapter 34-20A and the rules promulgated thereunder.

Expires

06/30/2020

Kim Malsam-Rydon

Secretary of Health

Note: This License must be posted in a conspicuous place on the premises.

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November 8, 2019
Sent to facility via email.

Amy Hartman
Managing Director of Behavioral Health
Volunteers of America, Dakotas
PO Box 89306
Sioux Falls, SD 57109-9306

Re: Volunteers of America, Dakotas


Dear Mr. Eilers:

On October 11, 2019, the South Dakota Department of Health, Office of Health Care Facilities Licensure & Certification conducted a survey of your inpatient chemical dependency facility for compliance with state rules. This visit found deficiencies whereby corrections were required.

We are accepting your plans of correction for the deficiencies. Please notify this office at (605) 773-3356 if you are unable to correct the deficiencies as outlined in your plan of correction.

If you have any questions relating to the deficiencies, contact Jim Bailey at the Office of Health Care Facilities Licensure & Certification at (605) 367-5434.

Sincerely,



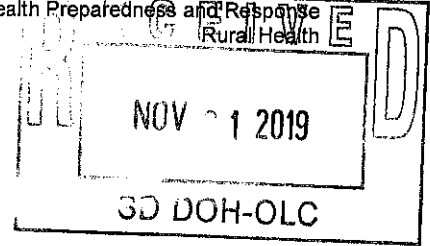
Chris Qualm, Administrator
OFFICE OF HEALTH CARE FACILITIES LICENSURE & CERTIFICATION
CQ;jrj

cc: Melanie Boetel, Division of Community Behavioral Health with copy of PoC (via email)



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DATE: October 21, 2019

TO: Amy Hartman,
Managing Director of Behavioral Health
Volunteers of America, Dakotas
PO Box 89306
Sioux Falls, SD 57109-9306

FROM: Chris Qualm, Administrator *C. Q. / [Signature]*
Office of Health Care Facilities Licensure and Certification
615 East 4th Street
Pierre, SD 57501-1700

RE: Compliance Survey

CODE STANDARDS: Administrative Rules of South Dakota (ARSD)
44:78 Inpatient chemical dependency
67:61 Substance Use Disorders
National Fire Protection Association Code 101 Life Safety Code 2000
edition, chapters 1-10 inclusive and chapter 33

VISIT: October 11, 2019

BY: Travis Nelsen, Sr. Health Facility Surveyor

CC: Melanie Boetel, Accreditation Program Manager
Department of Social Services Division of Behavioral Health

**CLASSIFICATION: Inpatient Chemical Dependency Treatment Facility: Heisler
Chemical Dependency and New Start Adult and Adolescent.**

**BED CAPACITY: Heisler Chemical Dependency (1310 W. 51st St., Sioux Falls SD) 12
beds upstairs.
New start adult (1310 W. 51st St., Sioux Falls SD) 14 beds downstairs**

Heisler Treatment Program/New Start
Volunteers of America, Dakotas
PO Box 89306
Sioux Falls, SD 57109-9306

INTRODUCTION:

Enclosed please find the list of deficiencies relating to state rules identified as a result of the October 11, 2019 survey your facility by the above surveyor from this office.

The purpose of this visit was to survey the facility and make an evaluation of the operation and to determine its compliance with South Dakota Administrative Rules.

We request that you provide this office with your plan of correction stating the completion date for the corrections, the corrective action you have taken, or the plan of correction that you intend to make. Please use the space following each deficiency for providing the plan and completion date. **The plan must be submitted to our office by October 31, 2019.** Please refer to the enclosed Plan of Correction Guidelines in completing your own plan and retain a copy of the correction plan for your own records.

New start adult (1310 W. 51st St., Sioux Falls SD) 14 beds downstairs
Deficiencies:

1. A clear width of 28 inches was not maintained at the resident's rooms by the corner work stations on the first and second floors. Desks had been placed in the path of egress. Cords for fans and computers dangled down the back side of the desks where the residents would have to walk.

Plan of Correction: Desk has been moved so 28 inches is maintained and IT is working to get all cords secured and not dangling down.

Date of Correction: 10/11/19

2. In the shower in the north corridor on the first floor the fiberglass finish of the small shelf had been broken leaving a sharp edge.

Plan of Correction:
The fiberglass noted was repaired and no longer is a safety concern.

Date of Correction: 10/15/19

Heisler Treatment Program/New Start
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PO Box 89306
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3. Throughout the building there were many ceiling tiles with water stains. The building had roof damage in September 2019, and they believed the stains were from water leaking in during the storm. Those tiles should be replaced.

Plan of Correction:

Tiles were replaced that had water staining from the storms. No other leaking has been noted since, and will continue to be monitored by facilities staff.

Date of Correction: 10/18/19

4. The cabinet below the sink in the kitchen on the second floor was damaged. The particle board bottom was exposed and was no longer cleanable.

Plan of Correction:

The particle board that was exposed making the surface no longer cleanable has been repaired with a new cleanable surface.

Date of Correction: 10/18/19

New start adult (1401 W. 51st St., Sioux Falls SD) 16 beds

Deficiencies:

1. The twenty-minute, fire-rated, cross-corridor door by the maintenance office was wedged in the opened position and could not close. The door was equipped with a magnetic hold open device. Removal of the door wedge and testing of the door revealed the door would not close and latch without assistance.

Plan of Correction:

Door has been adjusted and staff has been informed to keep this fire door closed. Staff will monitor to make sure the door stays shut and closes.

Date of Correction: 10/11/19

Heisler Treatment Program/New Start
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2. The refrigerator in the kitchen was 50 degrees Fahrenheit (F). Testing of products stored in the refrigerator revealed they were also 50 degrees F. It was unknown how long the refrigerator had been above 41 degrees F.

Plan of Correction:

Any food not meeting the temp requirements were discarded. Refrigerator temp was turned down and rechecked. It was cooling properly after turning down the temperature. Staff
Date of Correction: 10/11/19 will continue to monitor this.

Administrator: _____



Date: _____

10/29/19