

Department of Social Services
Office of Licensing and Accreditation
3900 W Technology Circle, Suite 1
Sioux Falls, SD 57106

Program Name:

Whatever It Takes Coalition
Due Date:

Plan of Correction Items

The following administrative rules were found to be out of compliance. In a State accreditation review,

Administrative Rule requires a plan by the agency to bring these items into compliance in order for accreditation to be renewed. Failure to provide a plan could result in suspension or revocation of accreditation.

Rule #:	
67:61:11:0	8

Plan of Correction 1

Rule Statement: Quality Assurance and evaluation. An agency shall conduct a quality assurance review of its prevention programming to monitor, protect, and enhance the quality and appropriateness of its programming and to identify qualitative problems and recommend plans for correcting each problem. The agency shall conduct:

- 1. Annual satisfaction surveys of all individuals or stakeholders who requested and participated in prevention services;
- 2. Participant evaluations, after each prevention presentation the agency provides; and
- 3. Pre- and post-tests for all evidence-based curricula presented to individuals.

A summary of the quality assurance review must be made available to the board of directors or agency staff annually, and to the department and community members, upon request.

Area of Noncompliance: Whatever It Takes Coalition completed annual satisfaction surveys, however, they did not use the surveys or other collected data to conduct a quality assurance review. WIT must conduct quality assurance reviews annually.

Additionally, Whatever It Takes conducted one prevention presentation in the last year, but only partially completed the pre- and post-tests and participant evaluations associated with that presentation. WIT must have a plan to fully complete pre- and post-tests and participant evaluations for every presentation.

Corrective Action (policy/procedure, training, environmental changes, etc):

#1. The Whatever It Takes Coalition does do the annual satisfaction survey; however we will be better about pulling all of the data together into a brief 2 page Business Plan to share with the Coalition members vs.. visiting with them about it. We do have a one-page Business plan but will add our up-dated data for review of the past year and plans for the coming year.

#2. The Whatever It Takes Coalition will be doing their own Pre-Post test on classes they bring into the school and have a report on how those test compared at the end of the class.

Supporting Evidence: Plans and Reports on file in the WIT Office.

Anticipated Date Achieved/Implemented:

Date May 31, 2024

Position Responsible:WIT CoalitionDirector

Updated 2/24/2016

How Maintained: Plans and Reports will be kept in the WIT Coalition files.	Board Notified: Y N n/a	
Signature of Agency Director: Sabrina R. Harmon		Date: 1-17-2024
Please email or send Plan of Correction to:		
Department of Social Services		
Office of Licensing and Accreditation		
3900 West Technology Circle, Suite 1		
Sioux Falls, SD 57106		
Email Address: <u>DSSLicAccred@state.sd.us</u>		
The Department of Social Services, Office of Licensing and Accreditation has reviewed and accepted the above plan.		
Signature of Licensing Staff: White		Date: 1-23-24