



IMPACT^{SAPT} USER GUIDE

Version 1.0



Systems that think like you do

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INTRODUCTION TO IMPACT

USER GUIDE

Introduction to IMPACT

The IMPACT User Guide will walk you through the main functionality of the IMPACT System. You may review the guide in its entirety or visit different sections of the guide as you access that part of the application.

As an IMPACT user, you will most likely fall into one of three groups:

- State Authorities
- Regional Managers
- Grant or Contract Recipients (Service Providers)

Depending on your user role and permissions, you will have access to various parts of the IMPACT system. In addition, you may have the ability to view, create, update, and/or delete certain pieces of information.

What is IMPACT?

IMPACT has been developed based upon the collective knowledge and experience of individuals delivering data collection and management solutions to States, Counties, Cities, and substance abuse prevention providers for over 14 years. MOSAIX has combined this domain knowledge and experience with technology solutions developed by software and data engineers utilizing truly state of the art techniques to deliver systems that satisfy the needs of customers.

We know that managing grants is a complex process. Among the many issues that arise we find that they usually fall into one of the following categories:

- Financial management and reporting
- Compliance & monitoring of grant requirements
- Progress reporting of grant recipients and sub recipients
- Evaluation of performance
- Organization-wide Data Collection for Grant Management

In order to be an effective management tool, IMPACT has been designed to approach grants management from the perspective of all three groups. State authorities and regional managers find the compliance & monitoring and financial management aspects of IMPACT particularly useful. Service Providers use IMPACT to plan and manage their efforts as well as rely on the many progress reporting capabilities of the system.

IMPACT was created with the understanding that grants management is an organizationally driven process. After all, organizations receive and manage multiple grants simultaneously. While the reporting requirements may vary, there are some fundamental functions that are needed across the organization. Working closely with clients through this process, allows MOSAIX to configure IMPACT to an organization's workflow. The remainder of this document will focus on the application of IMPACT for

the management of grants by those organizations involved with the management of substance abuse prevention.

IMPACT provides options as to how the State can configure IMPACT to manage Provider's grant programs. Since each state can change the terminology for their implementation, this guide will not address those changes, and will utilize the generic Model IMPACT.

IMPACT SAPT follows the Strategic Prevention Framework, otherwise known as the SPF. This guide will follow a similar flow. Each section of this guide walks you through a different section of IMPACT. Five sections are outlined in this document:

- Assess
- Plan
- Implement
- Capacity
- Reports

SECTION 1 - ASSESS

USER GUIDE

Section 1 - Assess

You will find the following three modules under the [ASSESS](#) section:

- ◆ Data Sources
- ◆ Identify Problem Behavior
- ◆ My Needs Assessment

What is Data Sources?

Data Sources allows authorized users the ability to access a number of different data sources that have been identified as relevant to your organization. These reference materials will be of most help in the preparation for conducting your needs assessment.

Accessing Data Sources

Each Data Source will contain a Title and Short Description. In order to review a Data Source, simply click on the Data Source Title. If the Data Source is a web page, the web page will open up in a new window. If the Data Source is a document, the document will download and open once you click on the document title. If the Data Source is a document, an icon will appear next to the title.

KEY POINTS:

- Provides access to your Data Library
- The library may contain PDF, Word, or Excel documents.
- The library may contain links to web pages.

Home > Data Sources

Data Sources

This module is used to access data sources that may be useful in conducting your Community Needs Assessment. Click on the data source name to link to the website for additional information.

2016 Block Grant Information 
 SAMHSA 2016-17 Block Grant Application

Behavioral Risk Factor Surveillance System (BRFSS)
 The Behavioral Risk Factor Surveillance System (BRFSS) is the world's largest, on-going telephone health survey system. It monitors state-level prevalence of the major behavioral risks among adults associated with premature morbidity and mortality.

National Survey on Drug Use and Health
 The National Survey on Drug Use and Health (NSDUH) provides national and state-level data on the use of tobacco, alcohol, illicit drugs (including non-medical use of prescription drugs) and mental health in the United States. NSDUH is sponsored by the Substance Abuse and Mental Health Services Administration (SAMHSA)...

Treatment Episode Dataset (TEDS)
 TEDS is designed to collect data on the location, characteristics, and use of alcohol and drug abuse treatment facilities and services throughout the 50 states, the District of Columbia, and other U.S. jurisdictions.

Youth Online: Comprehensive Results
 Youth Online is an interactive system that allows comparisons of data from the YRBS. Data are available from 1991-2009.

Youth Risk Behavior Survey
 Survey of high school youth conducted in many states in the US; find reports, graphs, and data summaries for your state or locality.

What is Problem Behavior?

A Problem Behavior is the issue or behavior that you have identified as the target of both your planning and service efforts. Sometimes, Problem Behaviors are referred to as Priorities. Typically, a Problem Behavior or Problem Behaviors are identified as a result of the Needs Assessment. An example of a Problem Behavior is Underage Drinking, Binge Drinking, Obesity, or Teenage Pregnancy. It is the overarching problem that you are trying to solve. In IMPACT, you can identify multiple Problem Behaviors.

Identifying Problem Behavior(s)

Identify Problem Behavior allows you to create, update, delete, and view problem behaviors. You should add at least one Problem Behavior before you create your Needs Assessment. Your Problem Behaviors will also be used in Logic Model and Goals.

To add a Problem Behavior, simply record a Problem Behavior Title and set the Problem Behavior to Active. If at any time you need to stop focusing on a particular Problem Behavior, you may set the status to Inactive. You will no longer be able to select that Problem Behavior for use in the system once the status has been changed.

KEY POINTS:

- Problem Behaviors can be added to the list by any Organization
- Can be specified by any Managing Organization; including a State
- Used in My Needs Assessment, Logic Model, and Goals

Home > Problem Behavior > Add Problem Behavior

Add Problem Behavior

Organization *

Problem Behavior Title *

0 / 200

Active Status

Inactive Active

CANCEL SAVE

About My Needs Assessment

My Needs Assessment allows you to enter key information from your needs assessment as well as upload a copy of your entire Needs Assessment document. You may create, update, delete, and view Needs Assessment records in this section. The Needs Assessment should drive your whole planning process. Starting with your Problem Behavior, the Needs Assessment identifies the areas and populations for which you should focus your efforts.

This Problem Behavior is critical for linking your Needs Assessment to the Goals you declare in the Identify Goals section. You will then be able to relate those Goals to the programs and services utilized in your operations with a needs assessment. Your Programs and Services will be linked to Objectives. Objectives are linked to Goals. Goals are linked to Problem Behaviors. So when you specify a Problem Behavior in your Needs Assessment, we can then link that Needs Assessment to your Programs and Services.

KEY POINTS:

- Identifies one or many Problem Behaviors
- Problem Behaviors are linked to Goals
- Goals are linked to Objectives
- Objectives are linked to Programs and Services

Entering My Needs Assessment

IMPACT allows you to enter one or many Needs Assessments. You may create one Needs Assessment for all of your efforts or you may need to create a separate Needs Assessment for each Grant from which you have received funding (i.e. Block Grant, Partnerships for Success, Suicide Prevention, etc.)

The Assessment Title allows you to distinguish between the various Needs Assessments that you may enter. The Assessment Period also allows you to specify the dates for which the Assessment will cover. For example, a Needs Assessment may cover your State Fiscal year or a Federal Fiscal year. It could even cover multiple years. The Date Collected is the date of which the data that you used to conduct your Needs Assessment was collected. For instance, you may have used data that is a year or two old because that is all that is available to you.

A number of other data fields are collected in My Needs Assessment. Please keep in mind that any fields marked with an *asterisk** are required in the system. The Expert Help provide some additional definitions and guidance.

The screenshot shows the 'Needs Assessment' form in the MOSAIX IMPACT SAPT system. The header includes the logo and navigation menu. The form fields are as follows:

- Organization:** Fairfield Behavioral Health Services
- Assessment Title *:** Alcohol (7 / 200 characters)
- Assessment Period *:**
 - Start Date: 7/1/2014
 - End Date: 6/30/2015
- Date Collected *:** 10/1/2014
- Problem Behavior(s) *:** Youth Access to Alcohol

Section 2 – PLAN

User Guide

Section 2 - Plan

You will find the following nine modules under the [PLAN](#) section:

- Identify Goals
- Identify Objectives
- Identify Programs
- Identify Activities
- Identify Participants
- Identify Groups
- Manage Strategic Plans
- Manage Logic Models
- Manage Work Plans

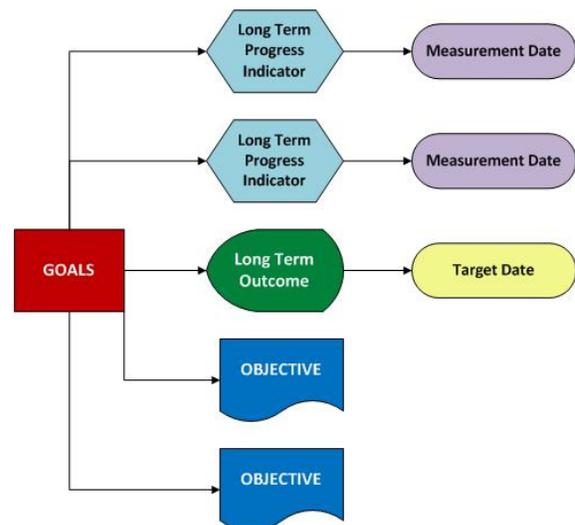
What is a Goal?

First, a [Goal](#) as used in IMPACT describes a desired change in behavior such as “Decrease marijuana use by individuals aged 14-18”. You should think of the Goal as the top of your planning structure. A Goal will contain one or more Objectives that you will attempt to achieve through your organization’s efforts.

Identifying Goals

Goals are usually described in a Strategic Plan. You will provide a title for the goal and also specify a beginning date, a Long-Term or Goal Outcome and a target date for achievement of the goal. If you are using [MANAGE STRATEGIC PLANS](#) you can associate a Goal to a Strategic Plan. You can optionally identify Long Term Progress Indicators that you can use to measure your progress at certain reporting points. You should think of the Goal as the top of your planning structure. A Goal will contain one or more Objectives that you will attempt to achieve through your organization’s efforts.

FIGURE 1 - GOALS WORKFLOW



If you use the Work Plan then the goals you define in IDENTIFY GOALS will be available for section in the Work Plan.

KEY POINTS:

- In IMPACT, a Goal is the top of the Planning Structure
- Goals are linked to Problem Behaviors
- Goals can be associated with Strategic Plans
- A Goal Outcome and Target Date for Achievement can be specified for each Goal
- Progress Indicators can be specified for each Goal
- Goals can be linked to multiple Objectives
- Goals can be added to Work Plans

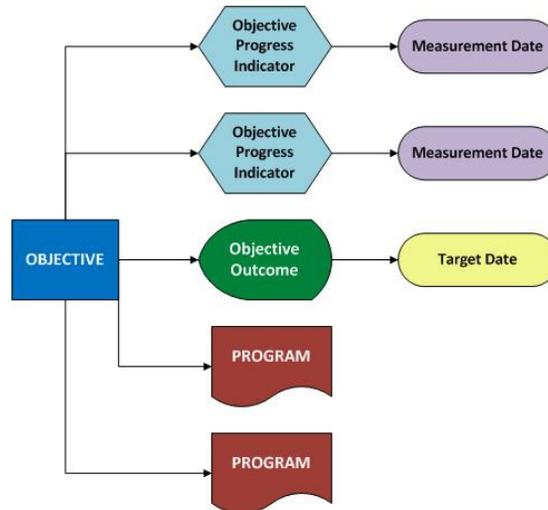
The screenshot shows the 'Goal Create' page in the MOSAIX IMPACT SAPT system. The page has a dark header with the logo and navigation menu. The main content area is white and contains a form with several fields:

- Organization ***: A dropdown menu.
- Link to Strategic Plan**: A dropdown menu.
- Problem Behavior ***: A dropdown menu.
- Goal Title ***: A text input field with a character count of 0 / 200.
- Goal Start Date ***: A date input field with a placeholder 'MM/DD/YYYY'.
- Goal Targeted Achieve By Date ***: A date input field with a placeholder 'MM/DD/YYYY'.

What is an Objective?

Objective refers to desired changes in factors that are highly correlated with a problem behavior. In general, objectives are more specific and easier to measure than goals.

FIGURE 2 - OBJECTIVES WORKFLOW



KEY POINTS:

- Each Objective is linked to a Goal
- Each Objective can be associated with one or more Programs
- Objectives have beginning and target achievement dates
- Objective Outcomes can be specified to measure progress towards the Objective
- Objectives can be added to Work Plans
- You can create Objectives or have Objectives assigned to you by the Organization which manages your Organization

IDENTIFYING OBJECTIVES

You will provide a title for each Objective and select the Problem Behavior to which this Objective relates. In the **IDENTIFY PROGRAMS** component you will be able to assign any Objective you created in this section to one or more Programs. After specifying the title and problem behavior, you will enter the beginning and target achievement dates for this Objective. Next, you can specify one or more Objective Outcomes that you will use to measure progress towards the Objective and the date you intend to complete the Objective. A common usage model would be to establish outcomes that measure progress over time towards completion of the objective. So you might set Objective Outcome measurement dates at the end of each year with a final Objective Outcome for the Objective on the date you are projecting to satisfy this objective.

Optionally, Objectives can be assigned to one or more organizations by their Managing Organization. When those organizations create Programs they will be able to associate those Programs with the Objectives which are assigned to them.

The screenshot shows the 'Objective Create' page in the MOSAIX IMPACT SAPT system. The page header includes the logo and navigation menu with options like Assess, Plan, Implement, Evaluate, Reports, Fund Management, Capacity, My IMPACT, and My Accounts. The breadcrumb trail is 'Home > Objective List > Objective Create'. The main heading is 'Objective Create' with a sub-heading 'Objective Create Description'. The form contains several fields: 'Organization *' (dropdown), 'Goal Title *' (dropdown), 'Objective Title *' (text input with 0/200 character count), 'Objective Description' (text input with 0/2000 character count), 'Objective Start Date *' (date input with MM/DD/YYYY placeholder), and 'Objective Target Achieve By Date *' (date input with MM/DD/YYYY placeholder).

What is a Program?

A **Program** is a planned course of action that is focused on outcomes to objectives defined in your organization. **Programs** can be established in accordance with one of the science based initiatives such as Evidenced Based Programs or Environmental Strategies. They can also be based upon your own designs (Local/Innovative).

Turning back to programs, you should recognize that **you can use more than one Program to help you achieve your objectives**. The key is to recognize that you can use many Programs to achieve your Objective and that those Programs might be used to achieve other Objectives as well. So one Program can support many objectives and one Objective can utilize many programs.

KEY POINTS:

- Programs are grouped by Program Type and identified by a Unique Name (i.e. Too Good For Drugs Fall Session)
- Program Types include Evidence-based, Environmental Strategy, and Local/Innovative
- Programs can be associated with one or more Objectives
- Programs can be associated with a CSAP Strategy and Service Type Code
- Program Outcomes can be specified to measure progress
- Programs can be added to Work Plans
- Completed or Discontinued Programs can be set to Inactive

IDENTIFYING PROGRAMS

You will use this option to add Programs to IMPACT. First you will select the Program Type (Evidenced Based Program, Environmental Strategy, or Local/Innovative) from the dropdown at the top of the page. If you selected Evidenced Based Program or Environmental Strategy then you will select one of the defined programs for the Program Type selected from the drop down. IMPACT will copy the name of the Evidenced Based Program or Environmental Strategy into Program Title. You can keep the title IMPACT copied or you can provide a unique title for your Program.

You should be aware that **you can only use a Program Title once within an Organization**. Since IMPACT is designed as a multi-year data collection and management system, you should consider at a minimum adding a modifier to the supplied title. Following this guidance will permit you to reuse the Evidenced Based Program or Environmental Strategy again for a different Program. Remember, those programs and strategies are simply models or templates that have a proven scientific basis. When you create a Program you are using that program or strategy in order to define an effort, focused on a specific community, using a certain source of funding. We think you should be able to reuse a model or template again to build an effort potentially focused on a different community or using different sources of funding. IMPACT does not require that you follow this guidance, however this usage model is available if you choose.

Next, you will provide a description for your Program and then record the start and target completion dates for your program. You will continue by selecting one or more Objectives from a drop down of Objectives in the list you created in [IDENTIFY OBJECTIVES](#). Remember you can specify that more than one Objective will be supported through the efforts of the Program you are creating. If an organization that manages your organization has assigned Objectives to you, then you will see those objectives along with the Objectives you created yourself.

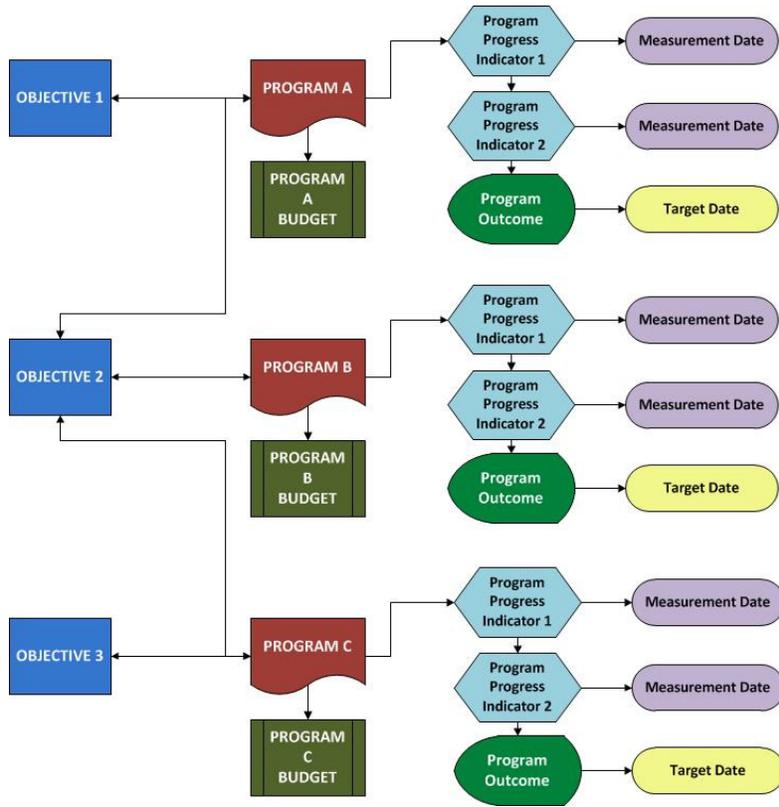
After recording the Objective(s) you can specify which CSAP Strategy this program will address and select the Service Type Code appropriate to the planned service. IMPACT will display the subset of Service Type Codes based upon the CSAP Strategy you selected.

If you are entering a new Program then you should set the status to Active. When the Program is completed or discontinued you should set the status to Inactive and provide the date completed or discontinued.

Next, you can optionally specify one or more Program Outcomes that you will use to measure success of the Program. If you employ Activities this would not be used since you can specify individual progress and outcome indicators for each activity.

Below is a visual depiction of a Program implementation. You can see that you have three objectives and have created three programs to help you achieve those objectives. This table explains the relationships between you programs and objectives. You can see that each Program has two interim progress measurements and a final program outcome established.

FIGURE 3 -PROGRAM IMPLEMENTATION



M MOSAIX IMPACT SAPT impactmaster [LOG OUT](#)

Assess ▾ Plan ▾ Implement ▾ Evaluate ▾ Reports ▾ Fund Management ▾ Capacity ▾ My IMPACT ▾ My Accounts ▾

[Home](#) > [Identify Program](#) > [Add Program](#)

Add Program

Use the following form to enter your Programs and the budgets for them.

Organization *

Program Type *

Program Title *

0 / 200

Program Description

0 / 2000

Start Date *

Target Completion Date *

EXHIBIT 1 - OBJECTIVE PROGRAM EXAMPLE

Objective 1 is supported by Program A
Objective 2 is supported by Programs A, B, and C
Objective 3 is supported by Program C
Program A supports Objective 1 and Objective 2
Program B supports Objective 2
Program C supports Objective 2 and Objective 3

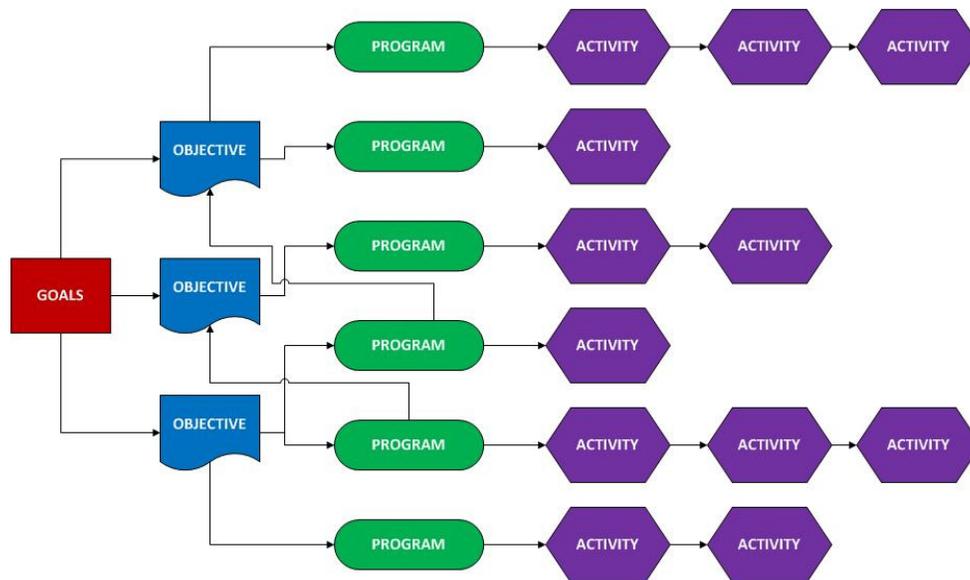
What is an Activity?

Activities are planned events that you intend to pursue to help you achieve the outcomes you specified for your named Objective. Activities are grouped together under a Program. Activities have defined begin and end dates and identify responsible parties. They usually have process indicators that describe how this activity's success will be measured. Finally, the results or outputs of the Activity are defined.

KEY POINTS:

- Activities can be specified for Programs
- Activities have beginning and end dates
- A Service Type Code can be assigned to the Activity along with the Responsible Party
- Process Indicators can be specified for an Activity

FIGURE 4 - ACTIVITY IMPLEMENTATION



IDENTIFY ACTIVITIES

You will use this option to add Activities for previously specified Programs. First, you will select the Program to which this Activity applies. Next, you will provide a name/description for the Activity. You will then specify a date range that establishes the beginning and ending dates for the Activity.

If you are providing Activities for a Program that is not derived from an Evidenced Based Program or an Environmental Strategy, you should consider that efforts of the Program may not be reported in the standard block grant report. To ensure that you capture these Activities in your reports, you can specify

a Service Type Code that closely corresponds to the Activity. You may want to consider establishing specific Service Type Codes that can be used for Programs based upon Local/Innovative program types.

Finally, additional details for the Activity including the responsible party, any process indicators that you'd like to measure, and any outputs that will be collected for the activity can be specified. Outputs are factors that are focused on achieving specified outcomes in the Program. They should be specified in a manner that can be quantified and measured within a time frame.

The screenshot shows the 'Add Activities' page in the MOSAIX IMPACT SAPT system. The page header includes the logo and navigation options like 'Assess', 'Plan', 'Implement', 'Evaluate', 'Reports', 'Fund Management', 'Capacity', 'My IMPACT', and 'My Accounts'. A breadcrumb trail indicates the path: Home > Identify Activities > Add Activities. The main heading is 'Add Activities', followed by the instruction: 'Use the following form to enter your Activities.' The form contains several required fields, each marked with an asterisk: 'Organization' (a dropdown menu), 'Activity Title' (a text input field with a '0 / 200' character count), 'Program' (a dropdown menu), 'Objectives' (a text input field with a plus icon for adding more), 'Service Type Code' (a dropdown menu), 'Proposed Start Date' (a date input field with a placeholder 'MM/DD/YYYY'), and 'Proposed End Date' (a date input field with a placeholder 'MM/DD/YYYY').

What is a Strategic Plan?

As used in IMPACT, a Strategic Plan is a document that usually describes a multi-year program. It usually begins by describing, in broad terms, the strategies a program will use to achieve these goals, the rationale behind the selection of the strategies identified, and a timeline for implementation of the strategies. The strategic plan also identifies the overall goal that is desired by the efforts described in the Strategic Plan. Sometimes, a strategic plan contains a SWOTs analysis. This analysis describes your program's strengths, weaknesses, opportunities, and threats.

KEY POINTS:

- A Strategic Plan usually is a multi-year plan
- You can enter one or many Strategic Plans
- A Strategic Plan can help you identify all planning and implementation efforts
- Goals can be linked to Strategic Plans
- Strategic Plans can be cataloged and retrieved by Title, Dates, and Goals

MANAGING STRATEGIC PLANS

IMPACT provides a component that you can use to manage your Strategic Plans. This component provides the ability to catalog and maintain your plans and link them to a goal created in [IDENTIFY GOALS](#). Since Goals identified in IMPACT are associated with your objectives, which are then associated with programs, activities, and services, you will be able to identify all planning and implementation efforts associated with a Strategic Plan.

When you upload your Strategic Plan to IMPACT you will provide beginning and ending dates for the period the plan covers, the last revision date, as well as a title for the plan. You will be able to retrieve plans based upon titles, plan dates, as well as goals.

Home > List Strategic Plan > Create Strategic Plan

Create Strategic Plan

Organization *

State Department of Behavioral Health x

Plan Title *

2015/2016 SABG Strategic Plan 29 / 200

Plan Status

Inactive Active

Plan Start Year *

2015

Plan Expiration Year *

2019

Plan Last Updated

2014

Strategic Plan File *

What is a Participant?

A Participant is an individual whom will be receiving services from your Organization. Participants

KEY POINTS:

- Participants can be added to IMPACT and assigned to one or more Groups
- Participants are identified by a UNIQUE ID number
- Demographic information (i.e. Age, Gender, Race, and Ethnicity) will be specified for each Participant
- Participants can be used to track who is being served through a Recurring Service

receive Recurring Services.

IDENTIFY PARTICIPANTS

You will use this option to add Participants that can be assigned to one or more Groups. First, you will enter a Participant ID. You should never use a social security number for this field. Next you will enter the age group, gender, race, and ethnicity of the Participant.

The Status for a new Participant will be Active which you can change to Inactive at any time. Finally, you can select one or more Groups for this Participant. If you have not defined your group you can leave this empty and assign your Participants to groups in [IDENTIFY GROUPS](#).

It is important to remember that IMPACT ^{SAPT} should never be used to store Protected Health Information or Personally Identifiable Information.

Home > Identify Participants > Add Participant

Add Participant

Organization *

Participant ID *

Age *

Gender *

Race *

Ethnicity *

What is a Group?

A group is used to collectively report on a set of participants either using group demographic information or each individual participants information.

KEY POINTS:

- Participants can be added to IMPACT and assigned to one or more Groups
- Participants are identified by a UNIQUE ID number
- Demographic information (i.e. Age, Gender, Race, and Ethnicity) will be specified for each Participant
- Participants can be used to track who is being served through a Recurring Service

IDENTIFY GROUPS

You will use this option to add Groups to IMPACT. Groups are used exclusively in [RECORD RECURRING SERVICES](#). You will provide a Name for each Group and optionally a Description. **You SHOULD NOT under any circumstances enter personally identifiable information in the Group Name field.** You should then enter the date that you established this Group. A status field is available so you can specify if the group is Active, Completed, or Discontinued. When you create the group it is set to Active so it can be used. If you set the status as Completed or Discontinued then you will be required to provide a date.

Next you will specify the Type of Group as Summary or Participant. A Summary group is only identified by the demographics of the Group. Therefore, if you have a group of ten individuals you will only specify them by the number of each by age, gender, race, and ethnicity.

If you specify this Group as Participant then you will be identifying individuals in the group by their Participant ID. IMPACT will provide a multi-select list from which you can choose the participants that will comprise the group.

If you specify the Type of Group as Summary then you will be prompted to enter the number of participants and a breakdown by age group, gender, race, and ethnicity. If you specify the Type of Group as Participant then you will select one or more Participants from a drop down containing Participants you entered in the Participants section.

[Home](#) > [Identify Groups](#) > Identify Groups

Identify Groups

Groups may be identified by individual participants, or a summary of the group's demographics may be used. Do not enter personally identifiable information such as participant names into the group name or description fields.

Organization *

Program *

Group Title *

0 / 200

Date Established *

Group Description *

0 / 2000

Status *

What is a Logic Model?

A Logic Model provides a framework or a roadmap for your efforts. It defines where you are going and how you plan to get there. In your Logic Model, you will identify your Problem Behavior, define your goals, objectives as well as the strategies and activities that you plan to do in order to meet your goals and/or objectives.

KEY POINTS:

- IMPACT allows you to catalog and maintain your Logic Models
- Logic Models can be linked to Problem Behaviors
- You may only upload one document per Logic Model record
- You can create multiple Logic Model records

IMPACT is designed to utilize an outcome driven logic model that connects the resources, programs, and/or activities with the desired short-term, intermediate, and long-term program outcomes. IMPACT is not a Logic Model builder. Rather this component of IMPACT is used to catalog and maintain Logic Models produced outside of IMPACT and to provide a reference tool that allows you to view previously saved Logic Models for a selected Problem Behavior or Goal. The Logic Model component also helps you create standardization in annual work plans that address Strategic Plans that span multiple years and simplifies the process of creating annual work plans.

There are some common terms in the literature that are useful in describing your program: resources (inputs), activities, outputs, outcomes, and goals. These terms are consistent in many respects with their use in prevention planning activities and specifically the Strategic Prevention Framework. Below are a few of these terms:

- **Resources** are the investments into your program, including financial, personnel, and in-kind inputs
- **Activities** are the actions taken to produce desired outcomes. This can be confusing since “Services” is the term usually given to this event in prevention. In the prevention field, “Activities” is a term used in the planning process to identify services you intend to provide during the Implementation of phase of your efforts.
- **Outputs** are the product of your activities; the tangible results of activities
- **Outcomes** are the results we achieve from the program or initiative and may be indicated as short-term, intermediate, or long-term outcomes
- A **Goal** refers to the ultimate impact of the program

Uploading a Logic Model

The Logic Model is tangential to the work flow of IMPACT. Like the Strategic Plan, Logic Models are uploaded into IMPACT and become a reference tool to be used when you associate the goals, objectives, programs, and activities in your work plan. You can create Logic Models for any Organization for which you are a member, and for any Problem Behavior you have specified during your assessment efforts.

When you implement a Logic Model in IMPACT, you begin by specifying the organization and assigning the Problem Behavior. Next, you can select one or more Goals which you created in [IDENTIFY GOALS](#).

Although Programs or Strategies and Activities are described in your Logic Model, IMPACT does not collect those here since they are more closely aligned to your annual work plan efforts. In IMPACT you will record programs and activities and their associated parameters when you create your work plans.

The screenshot shows the 'Add Logic Model' form in the MOSAIX IMPACT SAPT system. The form is titled 'Add Logic Model' and is located under the breadcrumb 'Home > Logic Model > Add Logic Model'. The form includes the following fields and controls:

- Organization ***: A dropdown menu.
- Logic Model Title ***: A text input field with a character count of 0 / 200.
- Problem Behavior ***: A dropdown menu with a help icon (?) to its right.
- Goal(s)**: A dropdown menu.
- Logic Model File**: A button with a plus sign (+) to its right.
- Active Status**: A toggle switch currently set to 'Active', with a help icon (?) to its right.
- Inactive**: A radio button next to the 'Active' label.
- Buttons**: 'CANCEL' and 'SAVE' buttons at the bottom right.

What is a Work Plan?

A Work Plan is a concrete plan for how your Organization will operate on an annual basis....

KEY POINTS:

- Work Plans are annual plans that you can create from your IMPACT planning data (i.e. Goals, Objectives, Programs, etc.)
- You can create different Work Plans for different grants, contracts, or time periods (i.e. Block Grant, Partnerships for Success, Suicide Prevention, etc.)
- Work Plans provide a complete record of your annual plan

Creating a Work Plan

The Work Plan allows you to select the various pieces of planning data (i.e. Goals, Objectives, etc.) and customize separate Work Plans. You may need to create one overall Work Plan for the year or you may have a requirement to have a separate Work Plan for each set of Grant funds or Contract that you have received. IMPACT provides the ability to create more than one Work Plan so that you can fulfill your own individual needs. You will also upload a document to accompany the Work Plan built in IMPACT.

The following parameters will be available as specified below:

- **Problem Behavior** – The list for Problem Behaviors is the [IDENTIFY PROBLEM BEHAVIORS](#).
- **Goal** – The list of Goals you created in [IDENTIFY GOALS](#).
- **Objectives** – The list of Objectives you created in [IDENTIFY OBJECTIVES](#).
- **Programs/Strategies** – The list for Programs and Strategies is the complete list of Programs and Strategies you created in [IDENTIFY PROGRAMS](#).

If you are associated with more than one Organization then you must select the organization for this Work Plan. Next, you must give the plan a unique title or name and select the Start and End dates for the plan. You will then select one or more Problem Behaviors that are addressed by the Work Plan. For each Problem Behavior, you will then be able to select one or more Goals associated with that Problem Behavior. Next, you will be able to select any Objectives associated with the selected Goals. For each Objective, you can then select the Programs associated with those Objectives and likewise any Activities associated with those Programs; providing a complete picture of your Work Plan for the year.

[Home](#) > [List Workplan](#) > [Create Workplan](#)

Create Workplan

Organization *

Work Plan Title *

0 / 200

Plan Status

Inactive Active

Proposed Start Date *

MM/DD/YYYY

Proposed End Date *

MM/DD/YYYY

Work Plan File * 

Create

View

Please proceed to the "Create" tab to build your Work Plan. Once built, you can then click on the "View" tab to see your Work Plan.

Work Plan						
A	Organization					
B	Work Plan Title					
C	Proposed Start Date - Proposed End Date					
D.	Problem Behavior:					
E	Goal.					
E1	Long-Term Outcome:					
E1.1	Long-Term Outcome Target Achievement Date:					
E2	L-T Progress Indicator:					
E2.2	L-T Progress Indicator Measurement Date:					
F	Objective.					
F1	Objective Outcome:					
F1.1	Objective Outcome Target Achievement Date:					
F2	Obj. Progress Indicator:					
F2.2	Obj. Progress Indicator Measurement Date:					
G	Programs/Strategies.					
G1	Program Outcome:					
G1.1	Program Outcome Target Achievement Date:					
G2	Program Progress Indicator:					
G2.2	Program Progress Indicator Measurement Date:					
H	Activities	Timeline		Responsible Party	Activity Indicator	Outputs
		Start Date	EndDate			

Section 3 – IMPLEMENTATION

User Guide

Section 3 - Implement

You will find the following two modules under the [IMPLEMENT](#) section:

- ◆ Record Single Services
- ◆ Record Recurring Services

Starting to IMPLEMENT

Once you have established your plans, you can now record Services against those plans. Be careful not to confuse the term implementation with the frequently used term “Implementation Plan”. The Implementation Plan has already been defined in the [IDENTIFY PROGRAMS](#) and [IDENTIFY ACTIVITIES](#) components of the Plan section of IMPACT. In IMPACT we use implementation to refer to the execution of your plan. The execution of your plan is managed through the Services components of IMPACT.

All services in IMPACT are categorized as either Single or Recurring Services. A service type code is associated with each service.

Most prevention services require recording both the service population and demographics (race, gender, and ethnicity) of the individuals served. In IMPACT, the prevention service type codes are organized under one of the six CSAP strategies (Information Dissemination, Alternatives, Problem Identification, Community-based Process, and Environmental).

What is a Single Service?

A Single Service is a one-time activity or event that you plan and implement to conduct a program....

KEY POINTS:

- Single Services are associated with a Program
- Single Services can be associated with Activities
- If a Single Service is identified with an Activity, IMPACT will display a Service Type Code
- Staff Hours (i.e. direct and indirect hours) can be specified for all Staff that contributed time to that Service
- A description, Primary IOM Category, Service Population, Location, and Target Zip Codes, Start and End Dates, Number of Attendees, and a Demographic breakdown of attendees can also be specified

RECORDING SINGLE SERVICES

You begin the recording of a Single Service by selecting the Program. If any Activities are defined for the Program, then IMPACT will then provide you with a list of those activities so you can assign the Service to the proper Activity. You can then select one or more Objectives from the list of objectives addressed by the Program selected. If this service has been identified with an Activity, then IMPACT will display the Service Type Code, otherwise you will select the proper code from the list provided. You can now add an optional Description, select the Primary IOM Category, Service Population, Location, and Target Zip Codes for this Service.

The following items comprise the data that recognizes the extent of this Service. They include the Service Start and End Dates, Service Duration, Number of Attendees, and a Demographic Breakdown of attendees.

Remember that you must enter demographics for your single service when using block grant funds. You enter this information as the number of attendees in the service you are recording. Demographic information is broken down as to Age, Gender, Race, and Ethnicity. For example, you would enter the number of males and females that participated in your service.

Finally, you can record staff hours for all staff that participated in the Service.

M MOSAIX IMPACT SAPT impactmaster LOG OUT

Assess ▾ Plan ▾ Implement ▾ Evaluate ▾ Reports ▾ Fund Management ▾ Capacity ▾ My IMPACT ▾ My Accounts ▾

Home > Record Single Service > Create Single Service

Create Single Service

Do not enter personally identifiable information such as participant names into the description or notes fields.

Organization *

Program Title *

Activity

Single Service Title * 0 / 200

Description * 0 / 1000

Objective*

What is a Recurring Service?

A Recurring Service is a prevention service provided to a fixed group of people at risk for substance use or abuse, who are enrolled for a fixed period of time, in a planned sequence of events. These services are ongoing.

In addition to being a matter of convenience, recurring services is used to ensure that participants are not over-counted. For example, you may establish a monthly two hour classroom presentation to the same group of twelve students over an eight month period. If each of these events were entered as a Single Service then each participant would have been counted eight times and reported as 96 attendees. By recording these events as a recurring service, IMPACT can properly count the participants in this service as twelve and still properly reflect the duration of all of these classroom events as sixteen hours.

KEY POINTS:

- Recurring Services allows you to establish a Service that will be used a specified number of times with a selected Group
- Recurring Services are associated with a Program defined in Planning.
- The combination of Program and Group information will start a Recurring Group Series.
- If a Recurring Service is identified with an Activity, IMPACT will display a Service Type Code
- Staff Hours (i.e. direct and indirect hours) can be specified for all Staff that contributed time to that Service
- A description, Primary IOM Category, Service Population, Location, and Target Zip Codes, Start and End Dates, Number of Participants can also be specified

RECORDING RECURRING SERVICES

The Recurring Services option allows you to establish a Service that you will use more than once. RECORD RECURRING SERVICES is broken down into two pieces. For each Recurring Service, you will first create the service in the SERVICE SETUP section of RECORD RECURRING SERVICE.

You will begin the recording of a Recurring Service in the same manner as a Single Service by selecting a Program from your list of previously identified Programs. You will then select a Group from your list of previously identified groups. The combination of your Program and Group information will start a recurring group series. You begin the recording of a Recurring Service by selecting the Program. If any Activities are defined for the Program, then IMPACT will provide you with a list of those activities so you can assign the Service to the proper Activity. You will then create a unique Recurring Service Title for the overall Recurring Service record. Next you will select the Group that will receive the Service. This dropdown list will be populated with all active Groups that you created with Identify Groups in the planning component.

You can now add an optional Description, select the Recurring Service Status.

You can then select one or more Objectives from the list of objectives addressed by the Program selected. If this Service has been identified with an Activity then IMPACT will preselect the Service Type Code, otherwise you will select the proper code from the list provided. Finally, you'll select the Service

Population from the list provided in the system.

The screenshot displays the 'Edit Recurring Service' page in the MOSAIX IMPACT SAPT system. The page header includes the logo and navigation menu. The main content area shows a form with the following fields:

- Organization ***: United Way of Meadville
- Program Name ***: Too Good For Drugs (TGFD) Fall Session
- Activity**: [Redacted]
- Recurring Service Title ***: Too Good For Drugs (TGFD) Fall Session 2 (40 / 200 characters)
- Group ***: Too Good For Drugs Fall Session 2
- Service Description**: [Redacted]

Once you have set up a Recurring Service, you can now add multiple EVENT records to that service. IMPACT will count the number of sessions in the order in which the SERVICE EVENTS are added. Each SERVICE EVENT record will start with a Service Date, the Service/Event Duration, Service/Event Location, Numbers Services, an Optional Description, and Notes. You'll also add Staff Hours, both Indirect and Direct hours directly related to the SERVICE EVENT.

The following items comprise the data that recognizes the extent of this Service. They include the Service Start and End Dates, Service Duration, Number of Participants.

Finally, you can record staff hours for all staff that participated in the Service.

[Home](#) > [Record Recurring Service](#) > [List Recurring Service Event](#) > [Create Recurring Service Event](#)

Create Recurring Service Event

Session Counter

1

Service Date *

MM/DD/YYYY

Service/Event Duration *

Hours *

Minutes *

Service/Event Location *

Number Served *

0 / 15

Description

0 / 2000



SECTION 4 – CAPACITY

USER GUIDE

Section 4 – CAPACITY

You will find the following six modules under the **CAPACITY** section:

- ◆ Manage Coalitions
- ◆ Manage Business/Partner Members
- ◆ Manage Individual Members
- ◆ Manage Subcommittees
- ◆ Organization Meetings
- ◆ Training and Technical Assistance

Managing Coalitions

MANAGE COALITIONS is an optional section in IMPACT that is most useful to Organizations working with more than one Coalition. Any Coalitions created in this section will be able to be linked to both Business/Partner Members as well as Individual Members. To create a Coalition, simply provide a unique title for the Coalition and a Description. You'll also add Contact information for the Coalition.

The screenshot shows the 'Create Coalition' form in the MOSAIX IMPACT SAPT system. The header includes the logo and navigation menu. The form fields are:

- Organization ***: A dropdown menu.
- Coalition Title ***: A text input field with a character count of 0 / 200.
- Description**: A text input field with a character count of 0 / 2000.

Managing Business/Partner Members

Any Businesses and or Partner Organizations that comprise your Coalition should be entered in this section. You may link each Member to a Coalition, if applicable. In addition to your Business/Partner Name, you'll select the Sector represented by the Business/Partner. You'll add at least one Contact for each Business/Partner. You may have additional contacts which also may be reflected in this section.

KEY POINTS:

- All Partner and Coalition Members information is collected in IMPACT
- Create a current contact list of your members including a primary contact from each of your Business organizations
- Ensure that coalitions include representation from each of the

The screenshot displays the Mosaix Impact SAPT web application interface. At the top, the logo 'MOSAIX IMPACT SAPT' is visible on the left, and 'impactmaster' with a 'LOG OUT' button is on the right. A navigation bar below the logo contains several menu items: Assess, Plan, Implement, Evaluate, Reports, Fund Management, Capacity, My IMPACT, and My Accounts. The main content area shows a breadcrumb trail: Home > List Business/Partner Member > Create Business/Partner Member. The title of the page is 'Create Business/Partner Member'. The form contains the following fields and controls:

- Organization ***: A dropdown menu.
- Link to Coalition**: A dropdown menu.
- Business/Partner Name ***: A text input field with a character count of '0 / 200'.
- Status**: A toggle switch currently set to 'Active'.
- Sector ***: A dropdown menu.

Manage Individual Members

Any Individuals that comprise your Coalition should be entered in this section. You may link each Member to a Coalition, if applicable. In addition to the Name, you'll select the Sector represented by the Member. This is where you should enter any Parents or Youth that may actively participate in your Coalition. Any members entered in this section will be able to be added to Subcommittees or as Meeting Attendees in the [MANAGE SUBCOMMITTEES](#) and [ORGANIZATION MEETINGS](#), respectively.

The screenshot shows the 'Create Individual Member' form in the MOSAIX IMPACT SAPT system. The form is located within a navigation menu that includes 'Assess', 'Plan', 'Implement', 'Evaluate', 'Reports', 'Fund Management', 'Capacity', 'My IMPACT', and 'My Accounts'. The user is logged in as 'impactmaster' and has a 'LOG OUT' button. The breadcrumb trail is 'Home > List Individual Member > Create Individual Member'. The form fields are: 'Organization *' (dropdown), 'Link to Coalition' (dropdown), 'First Name *' (text input, 0 / 200), 'Last Name *' (text input, 0 / 200), 'Status' (toggle switch for 'Inactive' and 'Active', currently set to 'Active'), and 'Sector *' (dropdown).

Managing Subcommittees

MANAGE SUBCOMMITTEES allows you to keep track of all of your SUBCOMMITTEES. Create subcommittees, subgroups, task forces from the BUSINESS/PARTNER AND INDIVIDUAL MEMBERS as well as your STAFF MEMBERS. Any [SUBCOMMITTEES](#) added will be available for selection under attendance in [ORGANIZATION MEETINGS](#).

MOSAIX IMPACT SAPT impactmaster [LOG OUT](#)

Assess ▾ Plan ▾ Implement ▾ Evaluate ▾ Reports ▾ Fund Management ▾ Capacity ▾ My IMPACT ▾ My Accounts ▾

[Home](#) > [Organization Subcommittees](#) > Add Organization Subcommittee

Add Organization Subcommittee

Organization *

Subcommittee Title * 0 / 200

Select Staff Members

Select Business/Partner or Individual Members

Status

Inactive Active

[CANCEL](#) [SAVE](#)

Organization Meetings

The Organization Meeting section of IMPACT allows you to keep track of all meetings held by your Coalition. You can track attendance, store meeting artifacts such as agendas, meeting minutes, and/or handouts.

KEY POINTS:

- Keep record of any meetings held by your organization to share with your coalition, board, etc.
- Add attendees from your coalition members, subcommittees, and staff
- Upload meeting agendas, meetings, and handouts to keep organized documentation from each of your meetings

[Home](#) > [List Organization Meeting](#) > Create Organization Meeting

Create Organization Meeting

Organization *

Meeting Title *

0 / 200

Meeting Date *

Meeting Duration *

Hours *

Minutes *

Subcommittee(s)

Attendees- Staff Members

Training and Technical Assistance

The Training and Technical Assistance section of IMPACT allows you to track all training and technical assistance activities that may be requested or received by your Organization.

KEY POINTS:

- Keep track and document training needs as they arise in your organization
- Keep record of any trainings that you received and the results of those trainings
- Use training and technical assistance needs to help identify and plan future trainings offered
- Assess the most popular modes of training delivery
- Assess the utilization of training providers in your State, including PRCs

Requesting Training or TA

You'll start by assigning a unique Training/TA Title for the Training and Technical Assistance record that you are creating. You will also provide the date that the training or TA was requested, the Training/TA Topic that your request falls under, and brief description. The status of the record will be set to Needed. Once you have entered a Training/TA record, you'll either need to update the status to received or closed.

Closing a Training or TA Request

Sometimes you will request a training but before the training is received your needs change. You can close any training or TA request that you enter into IMPACT by changing the status on the record to closed. You will be asked to enter the date in which the request is closed and also to provide a reason for why the training or TA is no longer needed.

Receiving Training or TA

Once a training is received, you'll need to update the original request. Click on the record that you choose to edit and update the Status to Received. You'll then be asked to provide some additional information about the training or TA received. On every Received record, you'll provide the Date Received, the Delivery Mechanism (i.e. Face-to-Face, Web Conference, Telephone Conference, etc.) that was used to provide the training, the Source of Assistance (i.e. the TA Provider). You'll also be asked whether the training was timely, whether the training was effective, and to provide any additional feedback that you'd like regarding the training or TA.

[Home](#) > [List Training And Technical Assistance](#) > [Create Training And Technical Assistance](#)

Create Training And Technical Assistance

Requested

Organization *

Training/TA Title *

0 / 200

Training Date Requested *

Training/TA Topic *

Brief Description of the Need for the Training

0 / 2000

T/TA Request Status *

Section 5 – REPORTS

User Guide

SECTION 5 - REPORT MANAGER

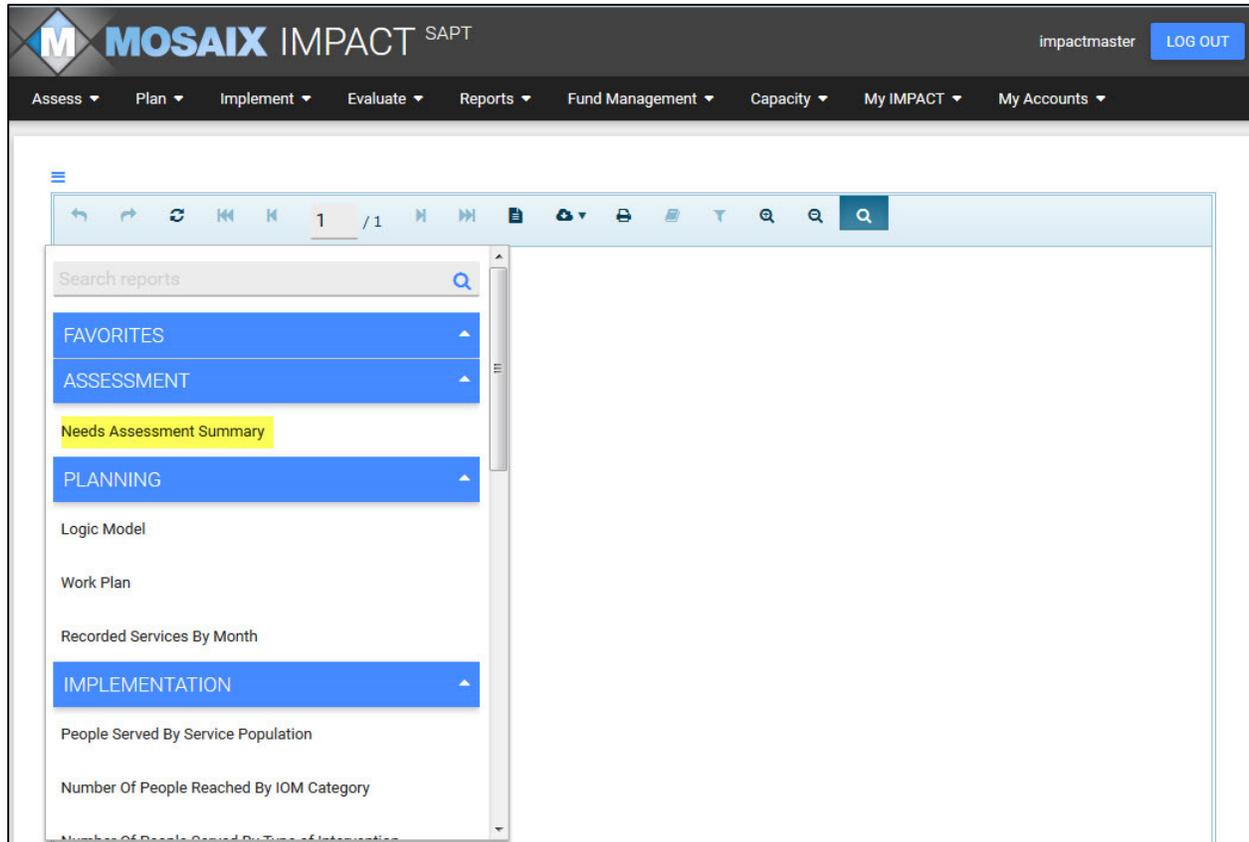
The Reports Manager provides access to a number of reports utilizing data across the entire IMPACT system.

KEY POINTS:

- Allows for organizations to retrieve data entered throughout the IMPACT system
- Reports show the relationship between planning efforts with the services that are actually delivered
- A number of filtering options are available allowing organizations to customize how they view their data
- Managing organizations can access data for all organizations that they manage
- Provides plug and play Block Grant Reporting
- Download reports in PDF, Word, and Excel formats

Using the Report Manager

To run a report simply click on the report name from your list of available reports. You'll then be presented with a unique set of filters for each report. Select the data, such as the date range, that you'd like to have appear in the report. You'll then click the GENERATE button to create the report.



MOSAIX IMPACT SAPT impactmaster [LOG OUT](#)

Assess ▾ Plan ▾ Implement ▾ Evaluate ▾ Reports ▾ Fund Management ▾ Capacity ▾ My IMPACT ▾ My Accounts ▾

1 / 1

Begin Date *
07/01/2015

End Date *
06/30/2016

Provider *
United Way of Meadville x

Target Sub-Population *
All v

Needs Assessment Summary

Start Date 07/01/2015 **End Date** 06/30/2016

Date Collected: 05/29/2015

Geographic Setting(s) Served: Urban

Community Setting(s) Served: Multiple School Districts, City

Target Race: Black or African American, White

Grade Level(s) Served: 6th Grade, 7th Grade, 8th Grade, 9th Grade, 10th Grade, 11th Grade, 12th Grade

Grade Level(s) Served: Alcohol, Marijuana, Prescription Drugs, Heroin

Additional Substances Addressed

Target Age Group: 12-14, 15-17, 18-20

Target Sub-Populations: Underserved Racial and Ethnic, Minorities

Target Zip Codes: 44444, 44446, 44445, 44447

Needs, Resources, Gaps

A needs assessment was conducted in our community. We found that underage drinking and meth are of the utmost concern. In addition, we found that prescription drugs are on the rise. Bath salts are also being considered in our planning process for this year.

See attached for a complete set of our epidemiological findings.

Findings Of Epi Data

Target Risk(s): Perceived Risk/Harm, Social Access/Availability, Social/Community Norms Accepting of Behavior

Target Protective Factor(s): Community Connectedness, School Connectedness, Family Involvement

GENERATE
DEL
ADD FAVORITE

Use the download option to export the report into a Word, Excel, or PDF document.

MOSAIX IMPACT SAPT impactmaster [LOG OUT](#)

Assess ▾ Plan ▾ Implement ▾ Evaluate ▾ Reports ▾ Fund Management ▾ Capacity ▾ My IMPACT ▾ My Accounts ▾

1 / 1

Download

Needs Assessment Summary

Assessment Period	Start Date 07/01/2015 End Date 06/30/2016
Date Collected	05/29/2015
Geographic Setting(s) Served	Urban
Community Setting(s) Served	Multiple School Districts, City
Target Race	Black or African American, White
Grade Level(s) Served	6th Grade, 7th Grade, 8th Grade, 9th Grade, 10th Grade, 11th Grade, 12th Grade
Grade Level(s) Served	Alcohol, Marijuana, Prescription Drugs, Heroin
Additional Substances Addressed	
Target Age Group	12-14, 15-17, 18-20
Target Sub-Populations	Underserved Racial and Ethnic, Minorities
Target Zip Codes	44444, 44446, 44445, 44447
Needs, Resources, Gaps	A needs assessment was conducted in our community. We found that underage drinking and meth are of the utmost concern. In addition, we found that prescription drugs are on the rise. Bath salts are also being considered in our planning process for this year.
Findings Of Epi Data	See attached for a complete set of our epidemiological findings.
Target Risk(s)	Perceived Risk/Harm, Social Access/Availability, Social/Community Norms Accepting of Behavior
Target Protective Factor(s)	Community Connectedness, School Connectedness, Family Involvement

NeedsAssessmentSummary
1 of 1
Date Printed 6/18/2015 10:39:33 AM