



Online Child Care Provider Monitoring and Inspections

The results of child care provider inspections are available on the Office of Licensing & Accreditation Management Information System (OLA MIS) Constituent Portal. This information is available to assist families in making informed choices when choosing a child care provider. This portal includes results from pre-license and annual on-site monitoring inspections, results from substantiated complaint inspections, action plans and registration or license certificates. There will be three years of information available for viewing if the Provider has been registered or licensed for that length of time.

Start the process by clicking on the Office of Licensing & Accreditation [Constituent Portal](#). Once in the *Provider Search* tab,

1. You can select a provider by category, name, city, county, or zip code; click on the *search* button at the top of the search information
2. In the search results, click on the provider's name to display the provider's information page.
3. Scroll to the bottom of the provider's information page, to access and download inspections, action plans and certificates.