

**DEPARTMENT OF SOCIAL SERVICES
DIVISION OF CHILD PROTECTION SERVICES**

811 East 10th Street Dept. 3

Sioux Falls, SD 57103

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Strong Families - South Dakota's Foundation and Our Future

September 11, 2019

Our Home, Inc.
Jenise Pischel
334 3rd St SW
Huron SD 57350

Dear Jenise:

Enclosed is the current certificate of license that allows Our Home, Inc., to operate as a Residential Treatment Center located at 103 West Maple Street in Parkston, South Dakota. The license is effective from September 1, 2019 through August 31, 2020 and is issued on a satisfactory basis. It allows for the care of a maximum of 36 (male or female) children, ages 12 years to 17 years of age. South Dakota law requires the license to be posted in a conspicuous place in the facility.

A copy of the licensing study is enclosed. Please read it carefully and refer to it for details relating to compliance with each of the applicable licensing standards. Continued non-compliance with licensing rules or failure to submit any requested information may result in negative licensing action such as suspension or revocation of the license. Should you have any questions, feel free to contact Kevin Kanta at the telephone number above.

Thank you for the care Our Home, Inc., provides to South Dakota's children and families.

Sincerely,

Virgena Wieseler
Division Director

VW/kk

Enclosures

South Dakota Department of Social Services
CERTIFICATE OF LICENSE

as a
CHILD WELFARE AGENCY

This is to certify that Our Home, Inc., is hereby granted this license to conduct and maintain a Residential Treatment Center located at 103 Maple Street in Parkston, SD 57366 to provide care for a maximum of 36 children ages 12 to 17 years, for the period from September 1, 2019 to August 31, 2020.

This facility satisfactorily complies with requirements of the South Dakota Compiled Laws of 1967, Sections 26-6-1 through 26-6-27 and the Child Care Standards as established by the South Dakota Department of Social Services. This license is subject to revocation for reasonable cause as cited in SDCL 1967; Section 26-6-23.
Issued this 11th day of September, 2019.



License Number R 130

Department of Social Services
Child Protection Services
700 Governors Drive
Pierre, S.D. 57501-2291
605-773-3227

Virginia Wieseler
CPS Division Director

**INVESTIGATION REPORT AND LICENSING STUDY
RESIDENTIAL TREATMENT CENTERS
ARSD 67:42:01, 67:42:08**

AGENCY NAME: Our Home, Inc. – Parkston (R130)
 DIRECTOR: Jenise Pischel

1. Licensing Requirements – 67:42:07:11.01, 67:42:08:01.01, SDCL 26-6-11, 42 CFR 441 Subpart D

A. The following have been submitted to the Department:	<u>YES</u>	<u>NO</u>
1. Application materials for license.	✓	_____
2. Documentation of need as per SDCL 26-6-11.	NA	_____
3. A copy of the building plans (approved by the Fire Marshal and Department of Health).	NA	_____
4. Documentation to verify the agency/facility is currently accredited by CARF, COA or Joint Commission or making progress in pursuit of accreditation.	✓	_____
5. The facility has completed an annual attestation statement and/or been surveyed by DOH to verify they meet the requirements as a Psychiatric Residential Treatment Facility.	✓	_____
B. A statement of compliance with the Civil Rights Act of 1964 is included in the agency's policies or is a part of the purchase of service contract with the Department.	✓	_____

Comments:

An application for license renewal dated July 18, 2019 is on file in the licensing record. It contains a signed statement of compliance with the Civil Rights Act of 1964 which is also a part of the agency agreement with the Department of Social Services. A copy of the letter of accreditation from CARF stating Our Home, Inc. is accredited in the area of Residential Treatment: Integrated: AOD/MH (Children and Adolescents) through June 30, 2020 was included in the application materials. A copy of the current Attestation statement signed by Our Home, Inc. Executive Director, Jenise Pischel and dated May 29, 2019 was submitted with the application for license renewal and is on file in the licensing record.

2. <u>Agency Responsibilities</u> – SDCL 26-6-11	<u>YES</u>	<u>NO</u>
A. The building and equipment needs of the organization are adequately met.	✓	_____
B. The agency has sufficient funds to meet the needs of the community.	✓	_____

Comments:

The reviewers found the facility to be adequately furnished and maintained to provide for the needs of the residents. Financial reports submitted with the Our Home ASAP and Parkston PRTF application for license renewal indicate the availability of sufficient funds to provide for the needs of the program.

- | | | |
|---|------------|----------------|
| 3. <u>Insurance</u> - 67:42:01:35 | <u>YES</u> | <u>NO</u> |
| A. Vehicles used to transport clients have appropriate passenger liability insurance. | ✓
_____ | _____
_____ |
| B. The agency carries public liability insurance. | ✓
_____ | _____
_____ |

Comments:

Commercial auto liability insurance coverage is purchased from National Casualty Company, policy #QFO0000127; and commercial general and professional liability insurance coverage is purchased from the TDC Specialty Underwriters, policy #MFP-00372-19-01. Policy declarations verifying coverage through February 9, 2020 were submitted with the application for license renewal.

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|--|------------|----------------|
| 4. <u>Accounting Systems</u> - 67:42:01:34 | <u>YES</u> | <u>NO</u> |
| A. An audit of the accounts has been done in the last year by a CPA. | ✓
_____ | _____
_____ |

Comments:

An audit of Our Home, Inc. financial statements for the period ending June 30, 2018 was completed by Schoenfish & Co., Inc. CPA's on September 11, 2018. A copy of the audit report, including a summary of significant accounting policies, was submitted with the Our Home application for license renewal and is on file in the licensing record.

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| 5. <u>Staff Qualifications</u> - 67:42:08:02, 67:42:07:07 | | |
| A. Program Director | <u>YES</u> | <u>NO</u> |
| 1. Masters Degree in an accredited behavioral or social science area plus two years relevant alternative child care experience; or | ✓
_____ | _____
_____ |
| 2. Bachelor of Arts/Bachelor of Science in an accredited behavioral or social science area plus four year's relevant alternative child care experience. | ✓
_____ | _____
_____ |

Comments:

Jenise Pischel, MS Education in Community Counseling, BS Sociology, became the Executive Director of Our Home, Inc on July 1, 2018. She has a Master of Science and Education and BS of Arts. She has been employed with Our Home since 2004 serving as the Program Coordinator for the Parkston program.

Jade Hamilton, is the Program Coordinator for Our Home – Parkston. She became employed with Our Home on November 19, 2007 and has served in her current position since July 2018.

- | | | |
|---|------------|----------------|
| B. Other Staff | <u>YES</u> | <u>NO</u> |
| 1. At least eighteen years of age. | ✓
_____ | _____
_____ |
| 2. If under age twenty-one, is under direct supervision of an experienced child care staff; and 3 years older than any children supervised. | ✓
_____ | _____
_____ |

Comments:

A list of staff, including their qualifications at the time of application for license renewal was submitted with the application. All staff for whom a personnel record was reviewed were over the age of twenty-one. In addition to Youth Supervisors the program employs four Group Leaders, a

Psychologist, a Child Care Coordinator, a Family Services Coordinator, an Addiction Counselor and three Registered Nurses.

6. <u>Staff/Child Ratio</u> - 67:42:08:03	<u>YES</u>	<u>NO</u>
A. 1:6 during waking hours.	✓	_____
B. 1:12 in the building during sleeping hours.	✓	_____
C. One staff member present in each separate sleeping unit during sleeping hours.	✓	_____
D. Arrangements made for substitute staff during vacations, illness, or off-duty time of regular staff.	✓	_____
E. Certified special ed teachers are employed (when appropriate).	✓	_____
F. Provisions are made for auxiliary staff members, i.e., mental health professionals, physical therapist, and/or occupational therapist (when appropriate).	✓	_____
G. A minimum of two adults are on the grounds at all times when children are present.	✓	_____
H. The facility has a written plan to ensure that staff, law enforcement, or appropriate emergency responders are available at the center within a reasonable time in the event of an emergency.	✓	_____

Comments:

A Our Home Inc.-Parkston Staffing Pattern for the month of July 2019 was submitted with the application materials along with a numerical and lettered number system for individual staff shifts. The shifts for direct care staff are from 6:30 a.m. to 4:30 p.m., 1:00 p.m.-11:00 p.m. and 10:30 p.m. to 8:30 a.m. The staff schedule submitted with the application for license renewal indicates a minimum of seven staff on duty during regular waking hour shifts and at least three staff on duty during regular sleeping hours. The schedule indicates Our Home-Parkston meets staff to child ratio at all times with additional staff scheduled in the facility Monday through Friday.

7. Personnel Records - 67:42:07:07, 67:42:07:08, 67:42:07:09; SDCL 26-6-14.11

A. Personnel records are maintained and contain the following:	<u>YES</u>	<u>NO</u>
1. Resume or application that includes educational background, personal, and employment history.	✓	_____
2. Job description.	✓	_____
3. Annual performance appraisal.	✓	_____
4. Verification of contact with at least three former employers or professional references if former employers not available.	✓	_____
5. Verification of screening for substantiated reports of child abuse or neglect.	✓	_____
6. Verification of submission of fingerprints to the DCI.	✓	_____
7. Verification of sex offender registry checks.	✓	_____
8. Verification of current certification in basic 1 st aid and CPR.	✓	_____

9. At least one official onsite designated to authorize the Reasonable and Prudent parent Standard.

✓

Comments:

Thirteen personnel records were reviewed with documentation found in each to verify compliance with the above requirements. Our Home Inc., designates the Program Coordinators to be the officials who authorize the Reasonable and prudent parent Standard for youth in care.

8. <u>In-service Training</u> – 67:42:07:04, 67:42:08:04, 42 CFR 483.376	<u>YES</u>	<u>NO</u>
A. There is a written plan for orientation and training for staff and volunteers.	✓ _____	_____
B. Each employee has a documented record of an initial orientation to the center during their first month of employment that includes the facility’s functions, services, community resources and specific job functions.	✓ _____	_____
C. Each employee has a documented record of a minimum of forty hours annual in-service training.	✓ _____	_____
D. Each employee receives in-service training during the first year of employment that includes all of the areas required in 67:42:07:04.	✓ _____	_____
E. Training for all employees after the first year of employment is determined by an annual evaluation and is competency based.	✓ _____	_____

Comments:

An Our Home-Parkston Training Plan dated September 2019 through August 2020 was provided with the application materials and can be found in the licensing record. The document states Our Home, Inc. requires new employees to read the Policies and Procedures Manual which is then reviewed by a supervisor within the first week of employment. In-Service training provided for staff during the first 12 months of employment meets licensing standards and documentation that staff who had been employed for more than one year had received all training required by rule within the first twelve months of employment.

The Our Home-Parkston Training Plan outlines the monthly trainings held for all staff and allots for 62 hours of yearly in-service training. Training for employees after the first year is selected based off the employee’s competency based yearly appraisal.

9. <u>Reporting Suspected Child Abuse or Neglect, Changes in Circumstances and Serious Occurrences</u> - 67:42:01:12, 67:42:07:15, 67:42:07:16, 42 CFR 483.374	<u>YES</u>	<u>NO</u>
A. The facility has a written procedure for handling and reporting suspected in-house CA/N. It includes:		
1. A definition of what constitutes CA/N;	✓ _____	_____
2. Immediate reporting to DSS or law enforcement;	✓ _____	_____

3. A procedure for assuring the incident will not recur pending the investigation;	✓	_____
4. A procedure for evaluating the continued employability of any staff member involved in an incident of CA/N.	✓	_____
B. Each employee has signed a statement acknowledging and understanding the reporting procedure.	✓	_____
C. The facility is aware of its need to report any changes of circumstances that may affect its licensed status.	✓	_____
D. The facility has written procedures for reporting serious occurrences to CPS and SD Advocacy Services and to the parent or legal guardian within 24 hours after the serious occurrence.	✓	_____
1. The death of a resident is reported to CMS by the close of business the day after the death.	NA	_____
2. A copy of the report of a serious occurrence is retained in the resident's record.	✓	_____

Comments:

Our Home, Inc. written procedures for reporting suspected incidents of child abuse and neglect and serious occurrences relate to the above requirements. Each personnel record reviewed contained a signed statement defining child abuse and neglect and outlined agency reporting procedures for suspected incidents of child abuse or neglect.

10. Treatment - 67:42:01:01(7), 67:42:08:01, 67:42:08:01.01, 67:42:08:05, 67:42:08:07, 67:42:07:10, 67:42:01:21, 42 CRF 441 Subpart D

A. There are written procedures relating to:	<u>YES</u>	<u>NO</u>
1. Intake.	✓	_____
2. Treatment.	✓	_____
3. Discharge.	✓	_____
4. Discipline.	✓	_____
5. Confidentiality.	✓	_____
6. Health care of children.	✓	_____
7. Emergency procedures in case a child is injured.	✓	_____
8. The child's parent or guardian has signed and dated a statement that lists the specific policies covered as verification that the facility provided the required information.	✓	_____
9. Reasonable and prudent parent standard	✓	_____

Comments:

Our Home, Inc. has written procedures for the above required areas that are in compliance with licensing rules.

B. Children attend an on grounds school. ✓

Comments:

Residents attend the in-house education program operated in cooperation with the Parkston Public Schools until they are approved to attend the public schools.

C. Case records are maintained and include the following:

1. Face sheet/application form with identifying information. ✓

2. Documentation to verify the child meets PRTF eligibility. ✓

3. Treatment plans developed and signed by the treatment team that includes the child, parent or guardian if appropriate, facility staff working with the child, placing agency staff and those required by 42 CFR 441.156. ✓

4. Treatment plans are established within fourteen days of placement. ✓

5. Treatment plans are based on assessment of the child's medical, psychological, social, behavioral and developmental needs and strengths, projected length of stay, conditions for discharge with discharge plans to ensure continuity of care and reflect the need for care at the PRTF level. ✓

6. Treatment plans contain treatment goals and objectives for the child and their family with an integrated program of therapies, activities and experiences designed to meet the goals. ✓

7. Treatment plans include conditions for discharge, and discharge plan that includes:

a. Projected date of discharge; ✓

b. Responsibilities of provider, child, family and placing agency. ✓

c. Transitional services to be provided and by whom; ✓

d. Crisis and emergency plans. ✓

e. Links with resources and preparation to navigate adult system if 16 or older. ✓

f. Aftercare services ✓

g. List of responsible persons; and ✓

h. Involvement of Tribe in aftercare planning if Native American. ✓

8. Treatment plan is reviewed at least every 30 days and a progress report sent to placement agency.	✓	_____
9. Treatment plan is updated every three months to include progress toward achieving goals and amendments to the plan and sent to the placement agency (meets requirement for progress report).	✓	_____
10. Evidence of application of the Reasonable and Prudent Parent Standard.	✓	_____
11. Physical exam (twelve months prior to or thirty days following admission).	✓	_____
12. Current immunization record.	✓	_____
13. A signed authorization for medical care at the time of placement.	✓	_____
14. On-going records of medical/dental/eye/hearing care.	✓	_____
D. Records are kept in a locked file.	✓	_____
E. The interstate compact administrator has been contacted before acceptance of an out-of-state child.	NA	_____

Comments:

Eight records of youth in care were reviewed and documentation was found in each to verify compliance with the above requirements.

11. Medications - 67:42:07:19, 67:42:07:20, 67:42:07:22, 67:42:07:23

	<u>YES</u>	<u>NO</u>
A. The facility has written procedures relating to the storage and administration of medication which include:		
1. Conditions under which medications may be given.	✓	_____
2. Procedures for documenting the administration of medication.	✓	_____
3. Procedures for immediately notifying the facility's nurse in cases of medication errors or drug reactions. The nurse assesses the situation and determines whether there is a need to report the incident to the attending physician.	✓	_____
4. Procedures for evaluating and recording each child's reactions to prescribed medication.	✓	_____
B. A licensed nurse is responsible for administration of medications.	✓	_____
C. Psychotropic drugs are prescribed by a MD, CNP or PA with ongoing quarterly follow-up.	✓	_____
D. Medicine is kept in a locked cabinet.	✓	_____
E. A medication record is kept on each child.	✓	_____

Comments:

Our Home, Inc. written procedures for storage and administration of medications are in compliance with licensing rules. Eight out of the eight records reviewed were for a youth prescribed a

psychotropic medication. Documentation of at least a quarterly review signed for by the prescribing physician detailing the reasons the psychotropic medication is being continued, discontinued, or changed, as well as any recommended changes in the treatment goals and plan were found in the record.

12. <u>Emergency Safety Interventions (ESI)</u> - 67:42:07:24, 67:42:07:25, 67:42:07:26, 67:42:08:05, 42 CFR 483 Subpart G	<u>YES</u>	<u>NO</u>
A. The facility has a written procedure relating to the use of ESI's that allows for use only to ensure safety of the child or others and by order of a physician or other licensed practitioner.	✓	_____
B. Use of ESI's is incorporated into the treatment plan.	✓	_____
C. Placement agency/parent/guardian are informed of policies, give written approval for use of ESI's at the time of admission and are notified of use of ESI's as soon as possible.	✓	_____
D. Only qualified staff give and receive orders and monitor and provide assessments following ESI's.	✓	_____
E. Trained clinical staff continually monitors children while involved in ESI's.	✓	_____
F. ESI's do not exceed times allowed in orders.	✓	_____
G. Required reports are completed following ESI's.	✓	_____
H. Staff involved in an ESI meets with the child involved to discuss the ESI, and with administrative staff, within 24 hours after use of the ESI.	✓	_____
I. Medical treatment is provided for a resident injured during an ESI.	NA	_____
J. Seclusion rooms meet the physical specifications of 67:42:07:25.	✓	_____

Comments:

Our Home, Inc. written procedures for use of Emergency Safety Interventions (ESI) are in compliance with licensing rules. A document titled Qualifications to Participate in Seclusion/Restraint dated 07/17/2019 was provided with the application materials. The documentation lists a Medical Doctor and a Clinical Psychologist as individuals who can give orders for ESI, two Registered Nurses are listed as being qualified to receive orders for ESI and all of these individuals as well as an additional on-call nurse were listed as qualified to conduct face to face assessments.

Four incidents of use of restraint were reviewed and documentation found indicates procedures followed were in compliance with the above requirements.

13. <u>Volunteers</u> - 67:42:07:14	<u>YES</u>	<u>NO</u>
A. Have a written job description with specific responsibilities.	✓	_____
B. Supervised and evaluated by an experienced staff member.	✓	_____
C. Three documented unrelated references.	✓	_____
D. Documented orientation.	✓	_____
E. Documented in-service training as per 67:42:07:04 if volunteer works thirty plus hours per week.	NA	_____

- | | | |
|---|---|-------|
| F. Informed of obligation to report suspected CA/N. | ✓ | _____ |
| G. Verification of screening for substantiated reports of child abuse or neglect. | ✓ | _____ |
| H. Verification of submission of fingerprints to the DCI. | ✓ | _____ |
| I. Verification of sex offender registry checks. | ✓ | _____ |

Comments:

Our Home, Inc. written procedures for use of volunteers relate to the above requirements.

- | | | |
|--|------------|-----------|
| 14. <u>Physical Facility</u> - 67:42:07:11, 67:42:07:12 | <u>YES</u> | <u>NO</u> |
| A. There is a current fire inspection. | ✓ | _____ |
| B. There is a current health inspection. | ✓ | _____ |
| C. A fire escape plan is posted. | ✓ | _____ |
| D. A minimum of four fire drills are held annually. | ✓ | _____ |
| E. Children of opposite genders over the age of six have separate sleeping facilities. | ✓ | _____ |
| F. Sleeping children are monitored. | ✓ | _____ |
| G. Each child has his own bed with linens, blankets and pillows. | ✓ | _____ |

Comments:

A fire/health inspection was completed on September 26, 2018 and is on file in the licensing record. **Please submit the 2019 inspection when completed.**

- | | | |
|---|------------|-----------|
| 15. <u>Nutrition</u> - 67:42:07:13 | <u>YES</u> | <u>NO</u> |
| A. Meals are of sufficient quantity to meet children's nutritional needs. | ✓ | _____ |
| B. Arrangements are made for children with a special prescribed diet. | ✓ | _____ |

Comments:

The facility utilizes a rotating menu for meals. Staff and residents interviewed described the meals to be of sufficient quality and quantity.

16. Recommendations

Our Home – Parkston is found to be in substantial compliance with licensing rules for Residential Treatment Centers.

Completed By: Kevin Kanta 8/30/19
 Kevin Kanta, Program Specialist Date

Date of On-Site Visit: 8/15/19