



Health Home Provider Application

Training Outline

- Introduction to Health Homes
- Overview of who Health Homes will serve
- Health Home Infrastructure
- Health Home Quality Methodology
- Completing the Health Home Application
- Application Submission
- Questions

What is a Health Home

- Created by Section 2703 of the ACA to help reduce the cost of services for some High Cost High Risk Medicaid populations.
- Health Homes are a systematic and comprehensive approach to the delivery of primary care or behavioral health care that promises better patient experience and better results than traditional care.
- Six Core Services MUST be provided: (See Core Services definitions on the application webpage at <http://dss.sd.gov/healthhome/application.asp>)
 - Comprehensive care management
 - Care coordination
 - Health promotion
 - Comprehensive transitional care/follow-up
 - Patient and family support
 - Referral to community and social support services.

Related to by not the same as patient centered Medical Homes

- Medical home can be foundation
- Created specifically for Medicaid population.
- Health homes expand on traditional medical home models by:
 - Focusing on patients with multiple chronic and complex conditions;
 - Coordinating across medical, behavioral, and long—term care; and
 - Building linkages to community and social supports.
- Focus on outcomes – reduced ED, hospitalizations/readmissions, reduced reliance on LTC facilities

Who do Health Homes Serve?

Medicaid recipients that have...

- Two or more chronic conditions OR one chronic and at risk for another (defined separately)
 - **Chronic conditions include:** Mental Illness, Substance Abuse, Asthma, COPD, Diabetes, Heart Disease, Hypertension, Substance Abuse, Obesity, Musculoskeletal and Neck and Back Disorders.
 - **At-risk conditions include:** Pre-Diabetes, tobacco use, Cancer Hypercholesterolemia, Depression, and use of multiple medications (6 or more classes of drugs).
- One Severe Mental Illness or Emotional Disturbance
- All Medicaid recipients are eligible if they meet the criteria above.

Placeholder for Health Home Flowchart

Health Home Infrastructure

- Health Homes should be led by a designated provider who is supported by a team of health care professionals.
- **Designated providers** for Health Homes include primary care physicians (e.g., family practice, internal medicine, pediatrician or OB/GYN), physician's assistants or advanced practice nurse, or a mental health professional working in a Federally Qualified Health Center, Rural Health Clinic, Community Mental Health Center or clinic group practice.
- A designated provider forms a **team of health care professionals** that includes all professionals needed to provide the 6 core services for that recipient including a primary care physician, physician assistant or advance practice nurse, behavioral health provider, health coach/care coordinator/care manager, chiropractor, pharmacist, support staff, and other services as appropriate and available.

What Must a Health Home Do

- Provide quality-driven, cost-effective, culturally appropriate, person-/family-centered services;
- Coordinate/provide access to: high-quality, evidence-based services; preventive/health promotion services; MH/SA services; comprehensive care management/ coordination/ transitional care across settings; DM; individual/family supports; LTC supports and services;
- Develop a person-centered care plan that coordinates/ integrates clinical/non-clinical health care needs/services;
- Link services with HIT, communicate across team(s), individual and family caregivers, and provide feedback to practices; and
- Establish a continuous QI program.

Quality Methodology

- CMS requires states to develop goals with corresponding Clinical, Experience of Care and Quality of Care outcome measures
- Quality Plan has three goals with appropriate measures for PCP HH and CMCH HH
 - Minimum of one clinical indicator for each disease category
 - Patient and Family experience/satisfaction measure
 - Cost and effectiveness measures
- Data submitted electronically at the individual level every 6 months.
- See Outcomes Measures and data file layouts posted on the web at <http://dss.sd.gov/healthhome/outcomemeasures.asp>.

Completing the Health Home Application

- One application for each Health Home Clinic
- If your Health Home has more than one location, a separate application is required for each location
- Application addresses six areas
 - General Health Home Information
 - Health Home Infrastructure
 - Health Home Core Services Information
 - Health Home Linkages
 - Health Information Technology
 - Attestation

Completing the Health Home Application

- Review of Section 1
 - 1: General organizational information; if submitting applications for multiple sites, this information is constant on all applications.
 - If there is one person accountable for all Health Homes in the organization, provide requested information
 - 1A: Information specific to the site/location applying for designation.
 - Identify person responsible for Health Homes at the specific location.
 - 1B: List name and address of each designated provider at this site/location
 - 1B1: Identify designated providers that do outreach and list their name and outreach location.

Completing the Health Home Application

- Review of Section 2
 - List the roles of all team members that will be involved in the Health Homes Infrastructure.
 - Include the titles for all disciplines, both internally and externally, that would be involved in providing care, services and/or support to Health Home recipients.

Completing the Health Home Application

- Review of Section 3
 - Health Home Core Services are defined in a document posted with this application on the website. Core Services as defined are essential requirements for all Health Homes. The answers to these questions should describe how your Health Home will meet these essential requirements.
 - Provide the requested description for each question. For additional clarity about what is being asked, refer to the Core Services Definition Document found on the Application web page at <http://dss.sd.gov/healthhome/application.asp>

Completing the Health Home Application

- Review of Section 4
 - Section 4 of the application focuses on linkages and communication channels the Health Home has established.
 - A Health Home approach to care identifies needed clinical and non-clinical services and supports and either provides or makes connections/linkages for all such services.
 - Provide the requested description for each question. Your answers should describe the systems and linkages that are in place to support Health Home recipients for both clinical and non-clinical needs.

Completing the Health Home Application

- Review of Section 5
 - Section 5 of the application focuses on health information technology.
 - The questions in this section are intended to provide an understanding as to how the Health Home uses health information technology to engage recipients and their families in their healthcare, provide education, enhance communication and care coordination, and facilitate transitions across settings.
 - Check all statements that apply.

Completing the Health Home Application

- Review of Section 6
 - Section 6 of the application is an Attestation that each designated provider must complete and sign.
 - The designated provider is attesting that they will attend required trainings, meet the provider qualifications outlined, provide the required Core Services, submit quality data and follow all Health Home policies and procedures.
 - Attachment 1:Attestation found on the webpage at <http://dss.sd.gov/healthhome/application.asp>

Application Submission

- After completing the application electronically, print it out and submit it with all signed Attestation Forms for each designated provider to Health Homes, 700 Governors Dr, Pierre, SD 57501.
- Questions about the application can be addressed to Kathi Mueller at Kathi.Mueller@state.sd.us or calling (605) 773-3495.
- Application due by Wednesday, May 1, 2013. If this date is a problem, please call Kathi at the number above.

Application Submission

- Application Review
 - DSS will review the application to determine if the applicant meets the requirements of a Health Home.
 - Applicants will be notified of approval in writing.
 - DSS will coordinate with approved Health Home to provide on-site Health Home Orientation.



QUESTIONS?

