

South Dakota Outcome Measure Comparison

-Average performance of all clinics on select metrics: 01/01/2016-6/30/2020

Measures	Measure #	CY 2016	CY 2017	CY2018	CY2019	CY2020
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Health Home Outcome Measures

Age of Health Home recipients		44	44	45	46	45
Recipients screened for depression	12a	67.28%	74.06%	81.04%	84.20%	73.77%
Recipients with positive depression screen	12b	23.11%	25.34%	23.95%	22.13%	25.87%
Recipients with positive depression screen and documented follow-up plan	12c	77.67%	70.64%	70.23%	87.75%	85.03%
Recipients screened for substance abuse	13	85.46%	82.17%	76.01%	94.99%	83.74%
Recipients with positive substance abuse screen	13a	23.13%	24.93%	31.37%	28.98%	30.13%
Recipients with positive screen referred for treatment	13b	60.81%	53.95%	51.43%	53.54%	42.69%
Recipients with new substance abuse diagnosis	14	7.33%	6.36%	3.60%	3.57%	2.03%
Recipients initiating new substance abuse treatment	15	70.16%	26.72%	36.56%	46.93%	40.06%
Recipients provided multiple substance abuse treatment services in 30 days	16	76.27%	72.04%	70.15%	77.78%	69.11%
Recipients with Asthma	17	13.76%	15.30%	15.71%	17.72%	18.32%
Recipients on an Asthma controller	17a	20.22%	55.82%	73.90%	79.05%	72.83%
Hospitalization for COPD w/ followup in 72 hours	18a/18	42.52%	46.88%	43.54%	62.71%	56.56%
Diabetic recipients with eligible face-to-face visit with provider	19	29.06%	31.87%	39.58%	39.94%	39.08%
Diabetic recipients' HbA1C value	20	7.901	7.519	7.914	7.904	7.410
Adult recipients with HbA1C in control (<8)		60.73%	61.56%	60.47%	60.69%	45.91%
Diabetic recipients with blood pressure In control (140/90)		73.72%	75.49%	74.59%	74.46%	49.36%

Diabetic recipients with blood pressure In control (120/80)		26.66%	25.13%	30.61%	29.33%	27.70%
Recipients with Body Mass Index(BMI) / Body Mass Percentile (BMP) documented	23	75.43%	81.09%	89.96%	91.17%	83.59%
Adult recipients with BMI under Control (<25)		22.15%	19.31%	20.37%	23.17%	27.78%
Female recipients with Breast Cancer screen up-to-date	25	46.81%	50.42%	50.35%	52.27%	53.31%
Recipients with Colorectal screen up-to-date	26	43.67%	49.87%	50.55%	54.07%	50.08%
Chronic Pain Assessment completed	27	24.90%	26.59%	35.02%	32.03%	33.11%
Follow-up plan created when chronic pain exists	28	66.98%	62.89%	87.23%	91.79%	91.18%
Recipients diagnosed with Hypertension	29	41.21%	44.99%	53.18%	54.38%	51.51%
Recipients diagnosed with Hypertension BP controlled (140/90)		71.34%	70.94%	69.89%	70.69%	66.03%
Recipients diagnosed with Hypertension BP controlled (120/80)		25.43%	25.33%	25.98%	24.56%	23.73%
Recipient with current medications documented in Eletronic Health Record	32	88.57%	92.76%	97.56%	96.35%	97.14%
Recipients proactively reminded of services needed	33	88.66%	87.27%	88.65%	81.25%	81.35%
Referrals tracked in Electronic Health Record	34	91.18%	93.80%	96.75%	94.40%	93.50%
Recipients followed-up on within 72 hours of a discharge from an facility	36/35	56.44%	49.35%	54.68%	58.87%	60.16%
Recipients counseled on adopting healthy behaviors associated with disease risk	37	89.31%	93.80%	93.80%	94.80%	92.94%
Recipients with an active Care Plan	38	64.83%	63.17%	73.18%	74.98%	72.71%
Scheduled face-to-face visits that recipients "no-showed"	41/40	16.47%	18.80%	16.86%	18.75%	22.38%
Recipients referred for other community services	42	39.48%	41.46%	46.03%	57.65%	37.26%
Recipients able to manage their condition	43	79.65%	86.87%	90.48%	90.30%	82.11%
Recipients using self management tools	44	31.73%	46.70%	46.93%	66.83%	74.66%
Recipients referred to a specialist or Primary Care Provider	45	45.85%	48.99%	47.63%	51.69%	51.47%

Recipients whose electronic summary of care was transferred to referred provider	46	82.12%	91.93%	86.20%	91.32%	92.95%
PCP Specific Health Home Outcome Measures						
Recipients who visited provider in last 6 months	47	86.48%	84.79%	80.04%	80.43%	77.38%
Provider explained things to me in a way that was easy to understand	48	86.46%	88.66%	89.94%	87.22%	86.07%
Provider listened carefully to me	49	82.28%	90.20%	88.84%	91.07%	89.06%
Provider knew important information about my medical history	50	82.30%	89.22%	85.10%	89.64%	89.85%
Provider spent enough time with me	51	84.66%	92.01%	88.17%	88.91%	86.63%
CMHC Specific Health Home Outcome Measures						
Recipients diagnosed with Severe Mental Illness or Emotional Disturbance	47	84.89%	87.18%	90.68%	83.21%	65.18%
Recipients filled Prescriptions 85% of the time	48	96.58%	98.69%	98.78%	99.25%	95.01%
Recipients Screened for Mental Illness and Substance Abuse within 30 days of intake	49	94.98%	98.22%	96.41%	94.27%	93.46%
Recipient Responses:						
I like the services I received here	50	97.75%	97.78%	98.05%	98.27%	93.33%
If I had other choices I would still get services here	51	96.60%	95.88%	96.84%	97.46%	92.84%
I would recommend the agency to a friend or family member	52	97.00%	96.30%	96.95%	96.64%	91.74%
I was able to get all the services I thought I needed	53	97.11%	96.26%	97.45%	97.58%	91.05%
I am better able to control my life	54	90.92%	92.09%	92.17%	91.62%	88.39%
I am getting along better with my family	55	89.05%	84.90%	88.59%	88.09%	86.72%
I am doing better at school or work	56	88.11%	87.62%	93.32%	94.58%	84.68%
I feel safe in my home	57	87.89%	88.57%	84.22%	86.60%	91.52%
I feel I can manage my daily situations effectively	58	93.86%	91.56%	91.66%	86.93%	92.04%
Services were flexible and convenient for me	59	97.94%	96.47%	97.56%	96.86%	98.41%