



Health Home Administrative Training



Quarterly Core Service Reporting

Quarter	Submission Date
Jan – March	April 30
April – June	July 31
July – Sept	October 31
Oct – Dec	January 31

- DSS uses a retrospective payment system for the HH program. Services will be provided and then after the quarter is complete, DSS will pay for all recipients where the Health Home has provided at least one core service.
- DSS will load all the recipients in the clinic's Health Home into the DSS Online Portal.
- The Health Home will use the data provided to indicate if a core service was provided by clicking yes or no and submitting the report. If yes is clicked, outcome measure data must be provided in the outcomes report.
- If the recipient was not provided at least one core service, the Health Home will not be paid for any of the months in that quarter.
- Reporting schedule.

Health Outcome Measure Reporting

- Health Homes report outcome measures for each recipient for whom a core service is claimed.
- Each Health Home will submit data electronically at the individual level every 6 months.
- Vendor send out a list of recipient to whom a core service provided for which data will be required and the date of return.
- Information about reporting can be found at <https://dss.sd.gov/healthhome/outcomemeasures.aspx>.
- DSS will provide clinic level data back to the HH

Period	Due Date
Jan- June	Set by Vendor
July – Dec	Set by Vendor

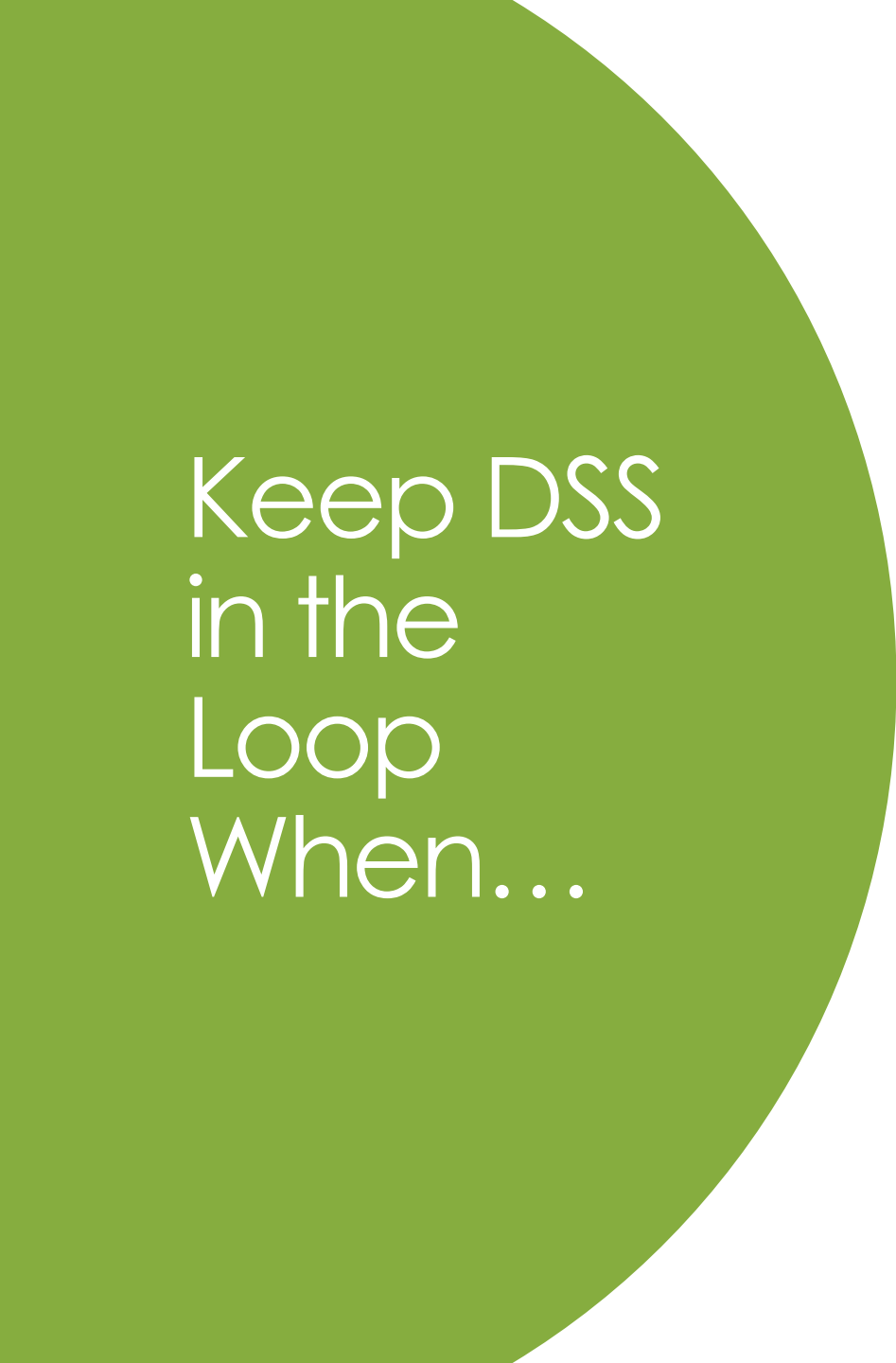


Recipient Issues

- Two Types of Recipient Issues
- **Behavior Issues** -Goal is to experience minimal recipient issues, however if over time there are significant issues with a recipient, a disenrollment process has been established. -Review disenrollment process for behavior issues.
<https://dss.sd.gov/docs/healthhome/recommendeddisenrollmentprocess.pdf>
- **Inability to Contact Recipients** –Review Disenrollment process for inability to contact a recipient.
<https://dss.sd.gov/docs/healthhome/disenrollment.pdf>

DSS Health Home Resources

- Website <http://dss.sd.gov/healthhome/providers.aspx>.
 - Forms –Decline to Participate, Selection and Change Form, Manual Tier
 - Electronic referral forms
 - Provider map and online selection tool
 - Information about Health Home Outcome Measures and the template.
 - Previous Trainings.
- Recipient Handbook
<http://dss.sd.gov/formsandpubs/docs/MEDSRVCS/MedicalAssistanceRecipientHdbk.pdf>
- Brochure
http://dss.sd.gov/formsandpubs/docs/MEDSRVCS/health_home_brochure.pdf
- Monthly Emails
- DSS Online Provider Portal –HH Functions
 - HH caseload reports
 - HH claims paid reports
 - HH core services reports
 - Eligibility Inquiry
- Access to DSS Health Home team
 - (605) 773-3495/6652
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Keep DSS in the Loop When....

Providers leave and arrive

Care coordinators change

Data contacts change

Training is needed

Unable to meeting deadlines

Others?

Rewarding Performance



DSS paid High Performing Health Homes a payment based on their CY2020 outcome measures.



Payments totaled \$500,000.



More information can be found at:
<https://dss.sd.gov/healthhome/paymentinformation.aspx>



Questions



Thank You

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