March 9, 2020

Coronavirus (COVID-19) Frequently Asked Questions

Where can I get information and updates about the coronavirus and COVID-19?
Information is available from the Centers for Disease Control (CDC) at

Information about South Dakota’s response and updates about the coronavirus (COVID-19) is

Should I go to the doctor/hospital if I think I have coronavirus (COVID-19)?
Individuals who are concerned that they have COVID-19 should contact their healthcare provider via
phone before going to a clinic or hospital to prevent spread in healthcare facilities. Call your
healthcare professional if you feel sick with fever, cough, or difficulty breathing, and have been in
close contact with a person known to have COVID-19, or if you live in or have recently traveled from
an area with ongoing spread of COVID-19.
Your healthcare professional will work with the South Dakota Department of Health and CDC to
determine if you need to be tested for COVID-19.

Does Medicaid cover testing for coronavirus (COVID-19)?
Yes. The Centers for Medicare and Medicaid Services (CMS) is creating a new Healthcare Common
Procedure Coding System (HCPCS) code for providers and laboratories to bill for the test. The new
HCPCS code will be available for billing on April 1, 2020.

Is a telemedicine visit covered?
Yes, South Dakota Medicaid covers telemedicine services. More information about telemedicine
coverage is available in the Telemedicine Billing and Policy Manual. When the patient participates
from home, there is no reimbursement for a facility fee.

Can I get extra medicine or supplies?
South Dakota Medicaid’s dispensing limits have not changed. Medicaid recipients should continue to
get supplies on an as-needed basis and should not stockpile medications or supplies.

What if my in-home provider is absent due to the outbreak?
Please contact your individual case manager or service coordinator. You may also contact Dakota at
Home at 1-833-663-9673 for assistance.