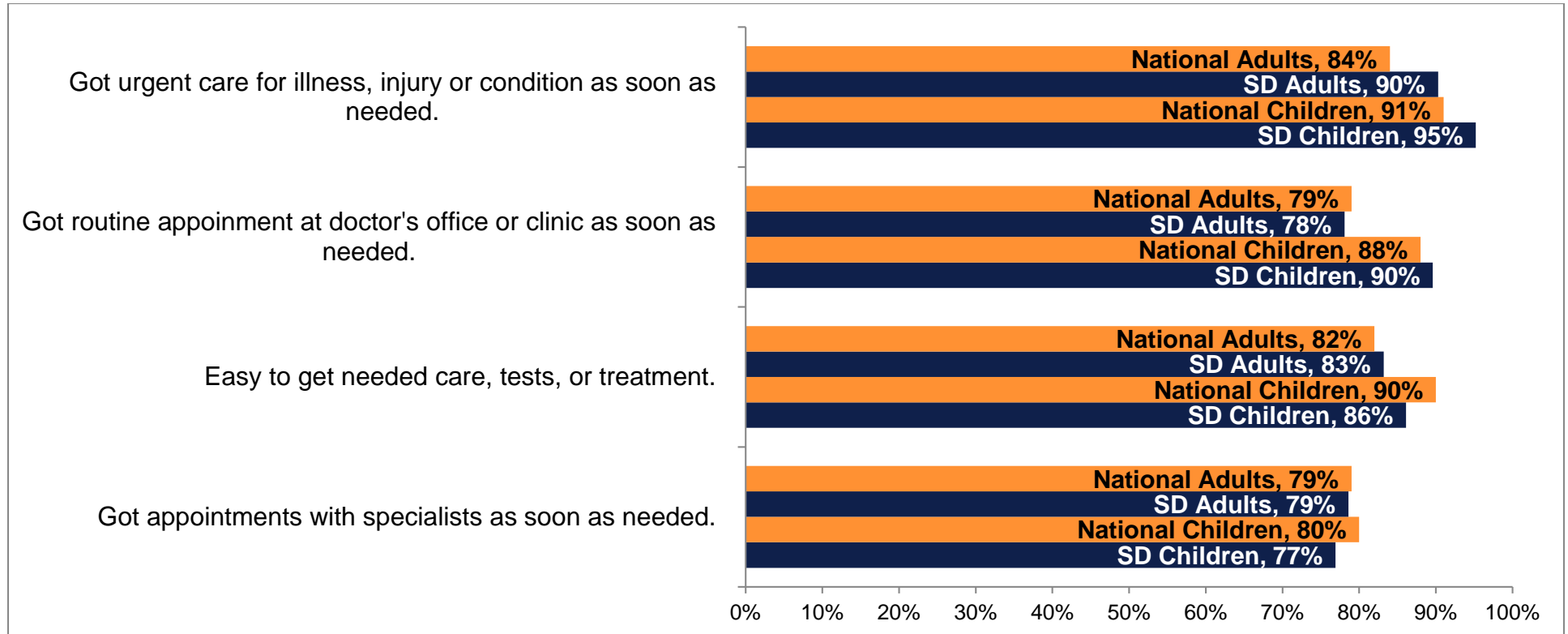


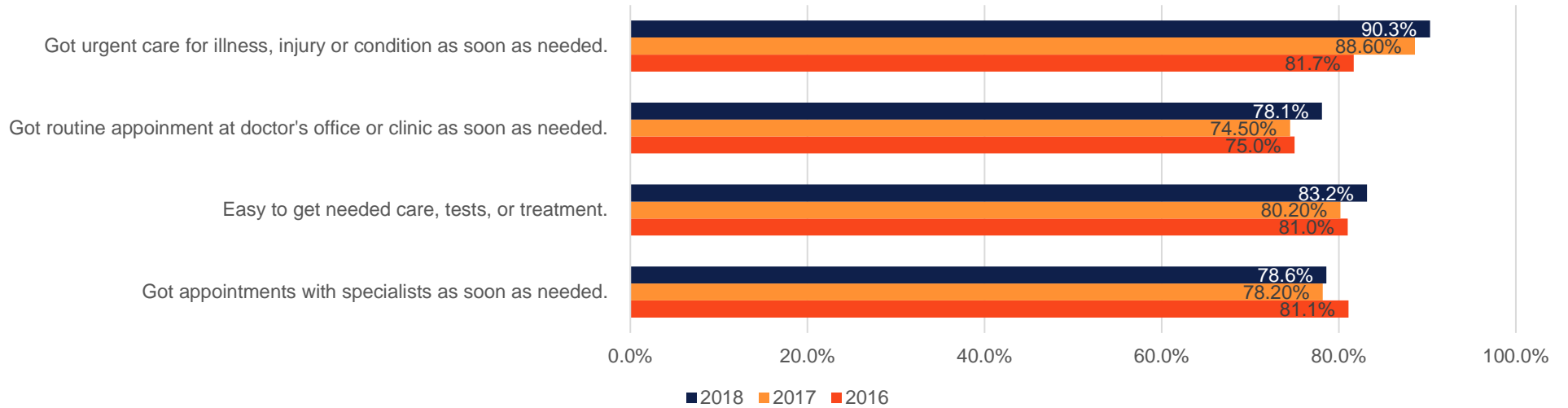
CY 2018 Consumer Assessment of Healthcare Providers and Systems (CAHPS) Results

The CAHPS surveys ask consumers and patients to report on their experiences with health care services in different settings. The surveys are a product of the Agency for Healthcare Research and Quality's CAHPS program, which is a public-private initiative to develop and maintain standardized surveys of patients' experiences with ambulatory and facility-level care.

States must submit data for Title XXI (CHIP) to CMS and may but are not required to submit data for Medicaid children and adults. South Dakota has reported CAHPS data for Medicaid and CHIP children to CMS since 2013 and began collecting CAHPS data for adults in 2017. Data is collected for the previous calendar year.



Adult CAHPS Results: CY 2016 to 2018



Medicaid and CHIP CAHPS Results: CY 2015 - 2018

