

HEDIS MEASURES

Adolescent Well-Care Visit (AWC-CH)

Measurement year	2017
Data Collection Method	Administrative
Eligible Population	22,980
Numerator events by administrative data	7,291
Numerator events by supplemental data	N/A
Reported rate	31.73%
Lower 95% confidence interval	N/A
Upper 95% confidence interval	N/A

Well-Child Visits in the First 15 Months of Life

Measurement year	2017
Data Collection Method	Administrative
Eligible Population (turned 15 months old during measurement year and had continuous coverage with up to 1 month gap in coverage)	4,324
Numerator events by administrative data (had 6 or more visits)	1,884
Numerator events by supplemental data	N/A
Reported rate	43.57%
Lower 95% confidence interval	N/A
Upper 95% confidence interval	N/A

Annual EPSDT Participation Report

Form CMS-416

Fiscal Year: 2016

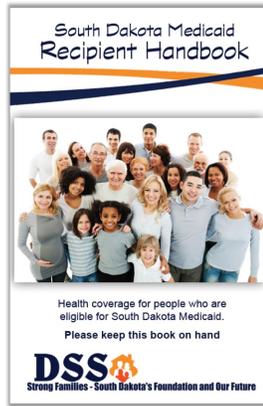
State: South Dakota

Description	Total	< 1	1-2	3-5	6-9	10-14	15-18	19-20
1a. Total individuals eligible for EPSDT	96,662	5,869	12,055	16,605	21,312	22,542	14,599	3,680
1b. Total Individuals eligible for EPSDT for 90 Continuous Days	93,008	4,816	11,728	16,148	20,689	21,880	14,197	3,550
1c. Total Individuals Eligible under a CHIP Medicaid Expansion	17,576	158	1,188	1,945	4,964	5,355	3,459	507
2a. State Periodicity Schedule		7	4	3	4	5	4	2
2b. Number of Years in Age Group		1	2	3	4	5	4	2
2c. Annualized State Periodicity Schedule		7.00	2.00	1.00	1.00	1.00	1.00	1.00
3a. Total Months of Eligibility	922,695	35,316	115,997	164,647	212,345	226,764	143,737	23,889
3b. Average Period of Eligibility	0.83	0.61	0.82	0.85	0.86	0.86	0.84	0.56
4. Expected Number of Screenings per Eligible		4.27	1.64	0.85	0.86	0.86	0.84	0.56
5. Expected Number of Screenings	104,047	20,564	19,234	13,726	17,793	18,817	11,925	1,988
6. Total Screens Received	66,248	17,833	23,216	8,686	5,198	7,479	3,507	329
7. SCREENING RATIO	64%	87%	100%	63%	29%	40%	29%	17%
8. Total Eligibles Who Should Receive at Least One Initial or Periodic Screen	80,793	4,816	11,728	13,726	17,793	18,817	11,925	1,988
9. Total Eligibles Receiving at least One Initial or Periodic Screen	27,912	4,140	6,746	5,837	3,602	5,075	2,315	197
10. PARTICIPANT RATIO	35%	86%	58%	43%	20%	27%	19%	10%
11. Total Eligibles Referred for Corrective Treatment	10,961	3,700	3,847	1,177	574	1,015	599	49
12a. Total Eligibles Receiving Any Dental Services	42,633	85	3,037	8,274	12,256	12,053	6,104	824
12b. Total Eligibles Receiving Preventive Dental Services	39,545	52	2,763	7,898	11,726	11,251	5,247	608
12c. Total Eligibles Receiving Dental Treatment Services	17,509	15	252	2,750	5,564	5,259	3,189	480
12d. Total Eligibles Receiving a Sealant on a Permanent Molar Tooth					3,862	2,816		
12e. Total Eligibles Receiving Dental Diagnostic Services	38,316	59	2,532	7,578	11,025	10,795	5,595	732
12f. Total Eligibles Receiving Oral Health Services provided by a Non-Dentist Provider	895	23	531	216	55	50	15	5
12g. Total Eligibles Receiving Any Dental Or Oral Health Service	42,676	90	3,069	8,279	12,257	12,053	6,104	824
13. Total Eligibles Enrolled in Managed Care	85,082	4,415	11,237	15,297	19,207	19,615	12,308	3,003
14. Total Number of Screening Blood Lead Tests	3,467	13	2,081	1,373				

SD Medicaid Dental Benefit Progress

Updates to Medicaid Recipient Handbook

- Every Medicaid recipient receives a Medicaid Recipient Handbook when they become eligible for Medicaid.
 - Available Online
 - Copies available at every DSS Local Office
- Worked with Health Committee of the South Dakota Dental Association to add language in July 2017:
 - Healthy Behaviors related to oral health;
 - Information about dental exams, cleanings, sealants, and fluoride varnishes in the Well Check-Up Section; and
 - Updated the covered services section to include a list of covered services for adults and children.



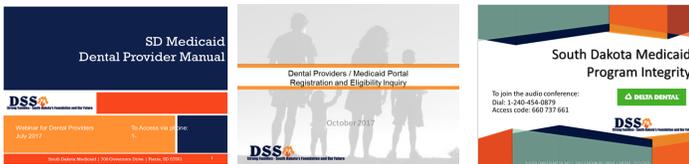
Development of Medicaid One-Page Benefit Document

Sent copies to every dental office serving Medicaid

40 Dental offices visited in the Sioux Falls Area



Provider Webinars



July 2017

Dental Provider Manual Webinar

October 2017

DSS Online Portal Eligibility Inquiry Webinar

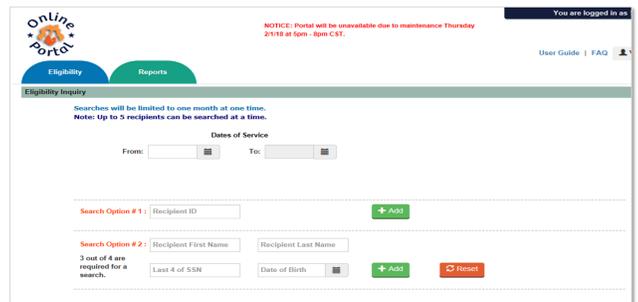
February 2018

Medicaid Program Integrity Webinar

Recordings of Provider Webinars available for view by contacting Delta Dental of SD

Real Time Eligibility Information

Allows providers to check Medicaid eligibility electronically in real-time



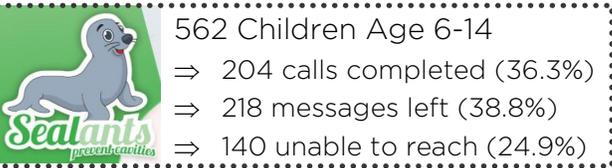
Dental Care Coordination

Dental Care Coordination Staffing

- Delta Dental of SD Call Center changes
- 2 Dental Care Coordinators in Sioux Falls
- 1 Dental Care Coordinator to be hired in Rapid City

- Improve provider perception of volume and impact of No Shows
- Decrease number of Emergency Room visits
- Improve follow through with treatment that is pre-determined
- Increase number of Medicaid recipients with chronic conditions receiving preventive dental care

To begin promoting preventive care, the dental care coordinators contacted Medicaid recipients age 6-14 in Lincoln and Minnehaha counties who have not had a Medicaid dental claim. Here's a breakdown:



SEALANT INFORMATION GIVEN



- Unable to provide information
- Yes-Mailed Information
- Yes-Verbal

AWARE OF DENTAL BENEFITS



- No
- Yes

Outcome of Calls Completed

- 57.8% Will Make Appointment
- 33.3% Appointment Scheduled
- 8.3% Hang Up/Not Engaged
- .6% Requested Support to Make Appointment

Missed Appointment Outreach

We asked dental offices in Sioux Falls to report No Shows weekly. We contacted patients to see what was preventing them from getting to their appointments.

Top 3 Reasons for Missing Appointment

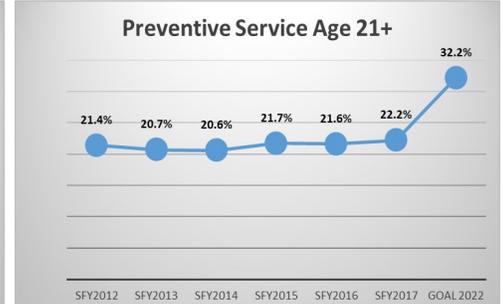
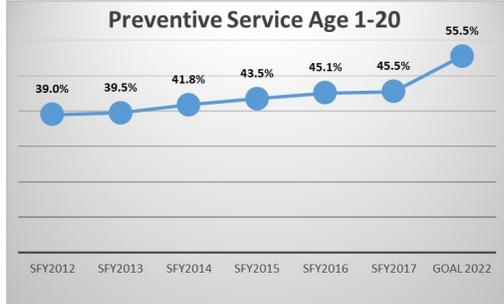
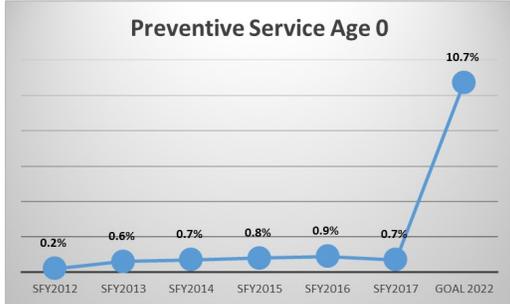
- Forgot they had an appointment
- Transportation Issues
- Personal Scheduling Conflict/Illness



SD Medicaid Goals and Measures

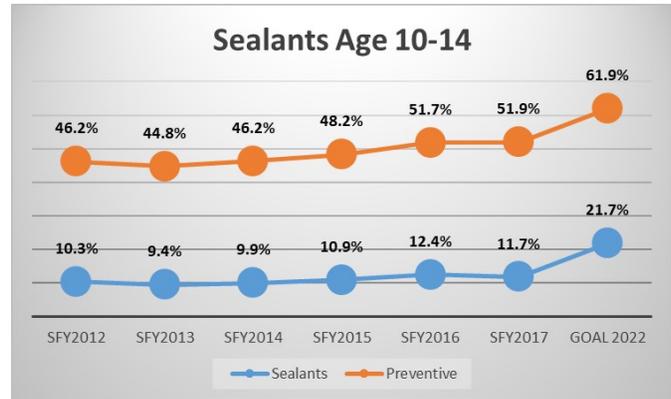
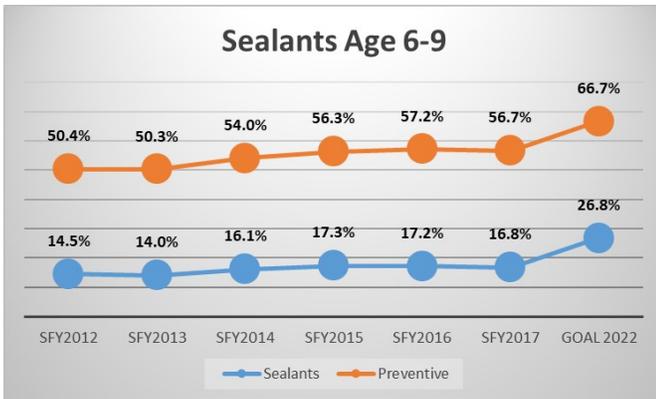
Goal: Increase use of evidence-based preventive dental services by SD Medicaid recipients

Measure: Increase the rate of children ages 0-20 and adults ages 21 and over enrolled in Medicaid or CHIP who receive any preventive dental service by 10 percentage points over a 5-year period.



Other States FFY2016	Nation	Colorado	Iowa	Minnesota	Montana	Nebraska	Wyoming
% of total eligible children receiving a preventive services	44%	47%	49%	35%	29%	51%	45%

Measure: Increase the rate of children ages 6-9 and ages 10-14 enrolled in Medicaid or CHIP who receive a dental sealant on a permanent molar tooth by 10 percentage points over a 5-year period.



Other States FFY2016	Nation	Colorado	Iowa	Minnesota	Montana	Nebraska	Wyoming
% of total eligible children 6-9 and 10-14 receiving a sealant	17%/14%	19%/13%	18%/12%	14%/12%	20%/14%	24%/22%	17%/14%

Goal: Increase access to dental care and availability of dentists to SD Medicaid recipients

Measures: Increase the rate of children ages 0-20 and adults ages 21 and over enrolled in Medicaid or CHIP who have a dental home by 10 percentage points over a 5-year period.

