

Medicaid – Return to Normal

Due to the COVID-19 federal public health emergency, federal requirements prohibit the closure of Medicaid in most situations.

It is not known when the federal public health emergency will end. South Dakota will return to normal Medicaid enrollment and renewal processes when it ends, which could result in loss of Medicaid coverage for some individuals.

Don't risk losing your Medicaid coverage! Keep your contact information current with the Department of Social Services and use an address where mail can reach you.

Call or email your [local office](#) to report any change in information today.

Individuals denied for Medicaid may still be able to get health insurance, and help paying for it, through the Health Insurance Marketplace. For more information on the Health Insurance Marketplace, please call 800.318.2596 (TTY: 855.889.4325) or visit www.healthcare.gov/.

Frequently Asked Questions (FAQ)

How is my eligibility for Medicaid impacted by the COVID-19 pandemic?

Individuals who were already on South Dakota Medicaid in March 2020 or have become eligible for Medicaid since then are able to keep their Medicaid until the Public Health Emergency ends.

Coverage will only be terminated if the Medicaid recipient passes away, requests case closure, moves out of state, or was not accurately enrolled in Medicaid.

Are all coverage groups eligible for continuous coverage during the Public Health Emergency?

No, continuous coverage only applies to Medicaid recipients. Children who are eligible for coverage through the Children's Health Insurance Program (CHIP) are not eligible for continuous coverage.

Should I report changes if I can't lose my Medicaid coverage?

Yes, please continue to report changes, such as changes in income, household members, or contact information.

When will the public health emergency end?

This is unknown. Continuous coverage will last through the end of the month in which the Public Health Emergency ends. The end date will be announced by the United States Department of Health & Human Services.

How can I help keep my Medicaid from ending after the emergency?

Report any changes in your information, such as your address, phone number, or email address, so we can stay in contact with you.

Report any changes in your circumstances, such as income or household changes.

Renew your Medicaid if it's time. Respond to any requests for information from the Department such as a renewal or verifications of your income or other changes.

How can I update my contact information or report changes?

Call or email your [local office](#) or visit dss.sd.gov/contactus/

If I am not eligible after the emergency, when will my Medicaid terminate?

If you were determined ineligible for Medicaid during the Public Health Emergency or we could not contact you to determine your eligibility, you will receive a renewal packet on or before your renewal date so a determination can be made.

It is important you keep your information with us up to date. Always use an address where mail can reach you.

How can I apply for Medicaid coverage?

It's easy to apply! Find out more at dss.sd.gov/medicaid/generalinfo/apply.aspx.

What if my Medicaid coverage ends after the Public Health Emergency ends?

If you no longer qualify for Medicaid, you may be able to get coverage you can afford from the federal Health Insurance Marketplace.

For more information on the Health Insurance Marketplace, call 800.318.2596 (TTY: 855.889.4325) or visit <http://www.healthcare.gov/>.

