

Medicaid Portal – Service Limits

Service Limits will give the Portal user the ability to search for the following limits on a given recipient.

- Chiropractic
- Diabetes Education
- Dietician and Nutritionist
- Independent Mental Health Practitioners (IMHP)
- Incontinence Supply
- Urgent Care
- Vision

The results returned on the “Service Limits” tool are not a guarantee of coverage or eligibility. We encourage you to use the “Eligibility” tab for coverage details.

The Recipient Info menu now houses the “Eligibility” tab and “Service Limits”.



You may search one recipient at a time for the service type selected.

Service Limit Inquiry
 This is not a guarantee of coverage or eligibility. Please reference the “Eligibility” tab for coverage details. Paid claims data is good as of 12/04/2019 and does not account for claims pending or denied.
 N/A indicates there is no previous service history.

Recipient ID:

Service Type:

Dates of Service In:

Service Type	Consideration	Limitation (per State Plan Year unless noted)
Chiropractic	Manual manipulations only	30 treatments
Diabetes Education	Self-management training and follow-up	10 hours initial education during 1st year of diagnosis 2 hours of follow-up education following years
Dietician and Nutritionist	Medical nutrition therapy	5 hours
Independent Mental Health Practitioners (IMHP)	Psychiatric therapeutic sessions	40 total hours
Incontinence Supply	Level of Care based service limit	Recipient level of care E or F = \$2,250.00 All other levels of care or no level of care = \$1,345.00
Urgent Care	Limit is dependent on recipient's PCP/HH enrollment	4 visits
Vision	Frame, Lens, or Contacts	1 set of glasses (frame, 2 lens) or contacts every 15 months

Inquiry Date	Recipient ID	First Name	Last Name	Service Type	Units Paid	Date

- Type in the Recipient ID
- Select Service Type
- Dates of Service In

- If applicable select the date range you are searching

CHIROPRACTIC

Service Limit Inquiry

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Inquiry Date	Recipient ID	First Name	Last Name	Service Type	Units Paid	Date
12/10/2019 2:37:27 PM	222333444	ROBBIE	RECIPIENT	Chiropractic	3	N/A

Here the results show that for the plan year of 07/01/2019 to 06/30/2020 the recipient has 3 paid chiropractic visits as of 12/4/2019 (the last payroll date).

INCONTINENCE SUPPLY

Service Limit Inquiry

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Recipient ID:

Service Type:

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Inquiry Date	Recipient ID	First Name	Last Name	Service Type	Units Paid	Date
12/10/2019 4:27:31 PM	777444111	JOHN	RECIPIENT	Incontinence Supplies	\$423.31	N/A

This example shows that South Dakota Medicaid has paid for a total of \$423.31 of Incontinence Supplies in the current state plan year.

VISION

Service Limit Inquiry

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Recipient ID:

Service Type: Dates of Service In:

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Inquiry Date	Recipient ID	First Name	Last Name	Service Type	Units Paid	Date
12/10/2019 2:16:02 PM	999888777	JANE	RECIPIENT	Vision Lens	N/A	8/16/2019
12/10/2019 2:16:02 PM	999888777	JANE	RECIPIENT	Vision Frame	N/A	11/26/2019

These results show as of 12/04/2019 Jane's last pair of lens were on 8/16/2019 and last frame was on 11/26/2019.

You may reference the Service Limit Guide and our other Portal Guides at: <https://dss.sd.gov/medicaid/portal.aspx>