



South Dakota Health Link Testimonial

The South Dakota Health Link has benefited the Ft. Thompson Indian Health Service by providing information to us in real time for patients that have utilized emergency room or hospital services. SD Health Link (SDHL) recently expanded our ability to view visit notes, labs and any other testing information that was obtained during their recent visit. This has been instrumental to our case managers in being able to manage patients efficiently. SDHL also saves time for both our facility and the treating facility by not having to transfer patient information via fax or phone. The system is very user friendly and easy to make changes to our patient lists as we deem necessary. Before SDHL we possibly didn't know about an ER visit for several days especially after a weekend. We have found with SDHL that we are immediately able to see admissions, transfers and changes in patient's status at a click of our mouse. Healthcare is becoming more and more focused on preventing repeat visits to hospitals and ER's. The information that we have been able to see through SDHL has helped us to be able to meet the goal of follow up within 72 hours of ER use and hopefully reduce readmissions. At our service unit we meet routinely in the morning before patient care with our providers and update them on patient's that are in the hospital or have used the ER. This information has helped us to be able to get up to date and detailed information before these meetings. Not only has this helped our medical providers but it has also helped our Purchase Referred Care (PRC) department and our Health Home program to be able to monitor patient's that use facilities outside of ours. One last benefit that we have seen is that we are able to stay closer connected to our patients that have entered long term care facilities as well.

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