



South Dakota Medicaid Recipient Handbook

Tribal Consultation Meeting, July 27, 2021

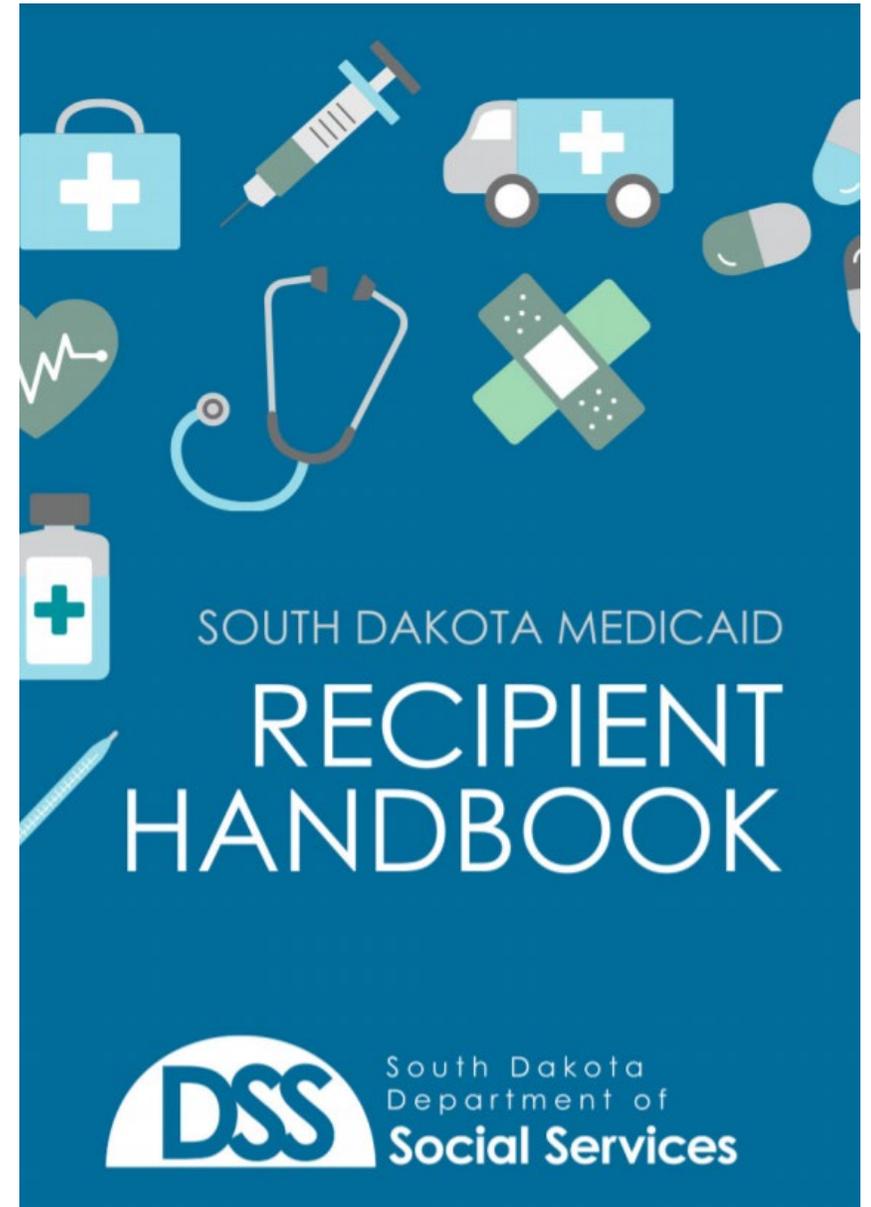


On a scale of 1-10, how comfortable do you feel about your knowledge of the recipient handbook?

Importance of the Recipient Handbook

For Recipients and Providers

- The Medicaid Recipient Handbook provides a broad view of coverage, programs, and advice for Medicaid navigation, as well as resources to consult when questions remain unanswered.
- The handbook allows recipients to understand and control their healthcare.
- Reading and understanding the Medicaid Recipient Handbook allows both recipients and providers to utilize Medicaid services in the most effective manner.



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View this handbook online at dss.sd.gov/medicaid/recipients

Sections to be Highlighted

Health Coverage

Preventative Care

Out-of-State Services and Prior Authorization

Transportation Coverage

Health Coverage

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- Three kinds of health coverage
 - Physical Health
 - Behavioral Health
 - Dental
- To Ensure Coverage...
 - Service must be medically necessary
 - Service must not cost more than other types of effective treatment
 - Services must not be outside the normal course and length of treatment
- Prior authorization may be necessary for some procedures or treatments
 - Further information on prior authorization can be found on the Prior Authorization Page of the DSS website.
 - Providers are expected to submit prior authorization forms on behalf of the recipient



Preventative Care → Yearly Check-Ups

Page 4-5

Children

- Yearly Well-Child Check (Physician)
- Dental Care
 - Two Cleanings and Two Exams
- Eye Exams
- Immunizations

Adults

- Yearly Well-Care Check (Physician)
- Dental Care
 - Two Cleanings and Two Exams
- Eye Exams
- Immunizations
- Applicable Cancer Screenings

“A yearly check-up and other preventive services are part of your Medicaid benefits if you have full coverage. Call your provider to schedule a yearly check-up appointment. Make sure to mention the visit is for preventive care”

Poll Question: How do you encourage recipients to get preventative care?

- A. Text/call reminders
- B. Mailed reminders
- C. Incentives
- D. Other

Out-of-State Services - Prior Authorization

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Out-of-State Prior Authorization

- Referring providers must submit a prior authorization (PA) request and medical records to South Dakota Medicaid to determine out-of-state coverage eligibility

Rules of Out-of-State Services

1. Always assume out-of-state services require Prior Authorization
 - Exception: Prior Authorization is not necessary for services performed within 50 miles of South Dakota or Bismarck, ND.
2. Look for local providers before considering out-of-state services
 - Recipients are required to go to a SD provider if the service is available in state.
3. Services must be medically necessary



Transportation Coverage

Pages 32-34

Coverage Eligibility

- Service is medically necessary
- Transportation provider is enrolled with South Dakota Medicaid
- Transportation is to the closest capable medical provider (with exception of having a written referral)

Transportation Options

- Non-Emergency Medical Transportation (NEMT)
- Community Transportation
- Secure Medical Transportation
- Ambulance



Medical Transportation Options

Page 32-34

NEMT

- Travel reimbursement for appointments outside of city of residence
- Travel, meals, and lodging if appointment is over 150 miles from residence
- Reimbursement form must be signed by recipient and medical provider

Community Transportation

- For individuals without personal transportation (example: city buses)
- Transportation from home or school to medical provider, between medical providers, and return
- Providers bill Medicaid directly
- List of eligible providers available on DSS website

Secure Medical Transportation

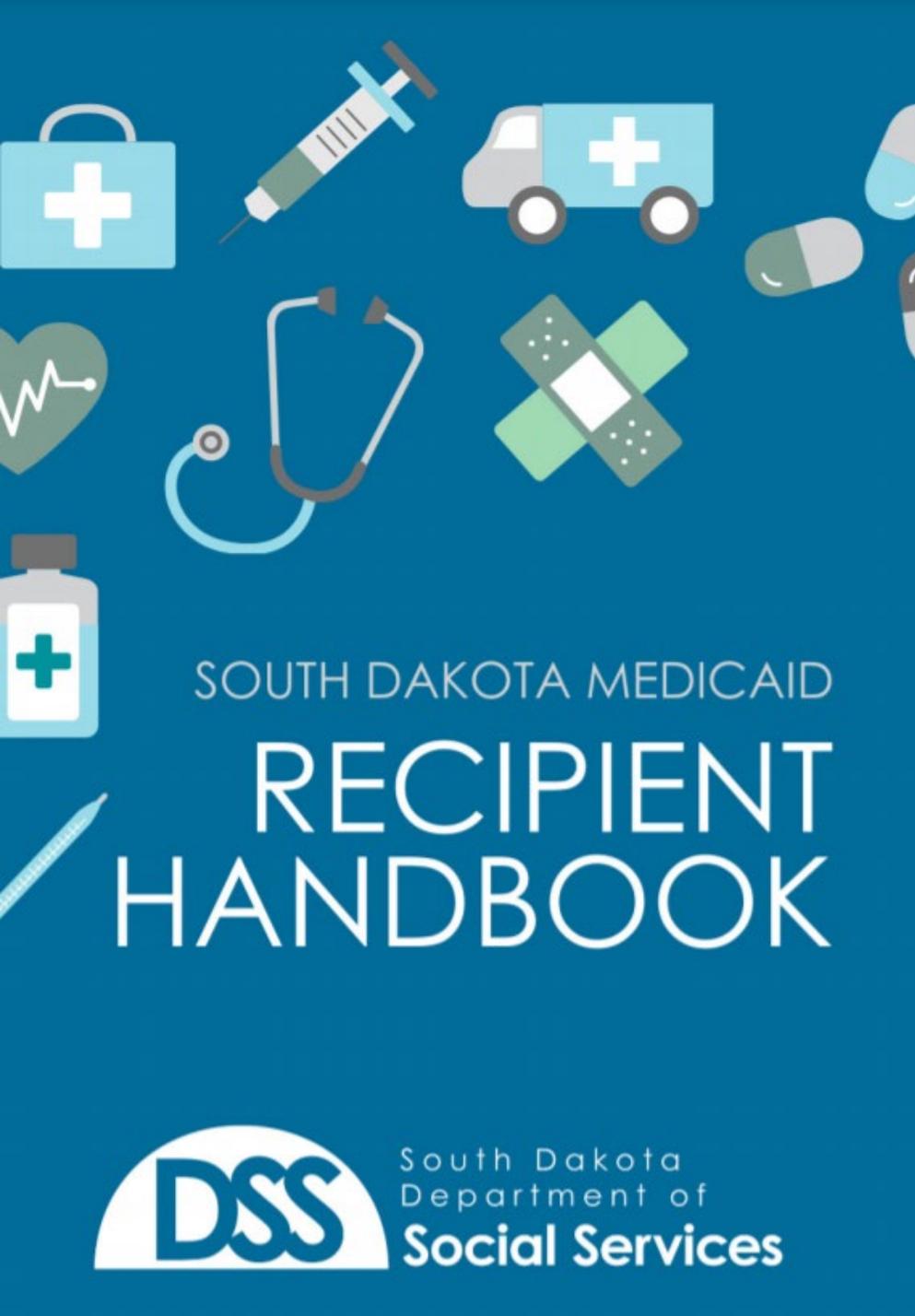
- For individuals relying on a wheelchair or stretcher to move around
- Transportation from home or school to medical provider, between medical providers, and return
- Providers bill Medicaid directly
- List of eligible providers available on DSS website

Ambulance

- Coverage for life-threatening emergency transport
- Ground and air ambulances included
- Providers should provide education on when calling an ambulance is necessary

A recipient has their own vehicle and has an appointment 100 miles away.

True or False: NEMT reimbursement covers food and lodging, in addition to gas mileage, for this trip.



How to View and Order the Handbook

For Free!

Link: <https://dss.sd.gov/>

Homepage > Forms and Publications > Medical Services

Thank You

Questions?

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