



# Doula Coverage Overview

- South Dakota Medicaid is planning to implement doula coverage in fall/winter 2024 pending system programming.
- A doula is a trained professional who provides emotional, physical, and informational support during the prenatal, labor, delivery, and postpartum periods.
- Doulas are non-clinical and do not provide medical care. Doulas services do not replace the services of licensed and trained medical professionals

### Doula Coverage Overview

- Doulas will be reimbursed for care coordination, support services during the prenatal and postpartum periods, as well as labor and delivery support services.
- Services require a referral from a physician or other licensed practitioner.
- Doulas will be reimbursed on a 15 minute unit basis and at a flat fee for labor and delivery.
- Coverage and reimbursement descriptions in the document are in draft form and subject to change.



## Doula Draft Policies

### Prenatal Services Draft Policy

The following services are covered as prenatal doula services:

- Promoting health literacy and knowledge;
- Answering questions about birthing options to help recipients make informed decisions;
- Assisting with the development of a birth plan;
- Assisting recipient with the development of postpartum plans;
- Assisting recipients with how to communicate effectively with their healthcare providers;
- Supporting personal and cultural preferences around childbirth;
- Providing emotional support and encouraging self-advocacy;
- Providing evidence-based information associated with positive health outcomes; and
- Time spent with the recipient collecting intake information and developing the initial doula service plan.

## Labor and Delivery Services Draft Policy

The following services are covered as labor and delivery services:

- Providing physical comfort measures;
- Providing emotional support including continuous reassurance and encouragement;
- Helping empower recipients to advocate for their needs;
  and
- Being an active member of the birth team.

## Postpartum Services Draft Policy

The following services are covered as postpartum doula services:

- Providing emotional support and encouraging self-care measures;
- Assisting recipients with how to communicate effectively with their healthcare providers;
- Providing evidence-based information associated with positive health outcomes;
- Educating the recipient regarding newborn care, nutrition, and safety, including safe sleep habits; and
- Time spent with the recipient collecting intake information and developing the initial doula service plan if services are not initiated until the postpartum period.

## Care Coordination Services Draft Policy

Doulas will assist all recipients they serve with the following care coordination services:

- Helping the recipient choose a healthcare provider if care has not been established;
- Helping the recipient schedule prenatal or postpartum care appointments, encouraging them to attend appointments, and helping them problem-solve barriers that may impede attendance;
- Promoting and referring recipients to Department of Health pregnancy-related programs including Bright Start, Pregnancy Care, and WIC programs;
- Helping the recipient pick a primary care provider for the baby;
- Helping the recipient schedule well-child check-ups, encouraging them to attend appointments, and helping them problem-solve barriers that may impede attendance; and
- Providing information about community-based support services to address health-related social needs including transportation, housing, food insecurity, personal safety, and employment and helping them connect to those resources.

#### Other Coverage Information and Limits

- Medicaid covers a maximum of 60 hours of prenatal, postpartum, and care coordination services per pregnancy.
  - This limit may be exceeded if additional hours are prior authorized by Medicaid.
- Labor and delivery services must be provided in conjunction with prenatal and/or postpartum doula services.
- The doula must be physically present during labor and delivery to bill for this service.
- Doulas must continue to provide services for a minimum of one hour after delivery.
- Postpartum doula services may be provided up to 365 days after the end of the pregnancy contingent upon the recipient maintaining eligibility for South Dakota Medicaid.



## Credentialling and Enrollment



- Medicaid will allow for individual enrollment.
- Coverage/enrollment would start in Fall/Winter 24 pending completion of programming.
- Expectation is that doulas pursue being credentialed by an external oversight body.
   Once in place, Medicaid enrollment requirements would be updated to require being credentialed by the oversight body.

## Credentialling and Enrollment



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- Coverage/enrollment will start in alignment with completion of the system programming.
- Expectation is that doulas pursue being credentialed by an external oversight body.
   Once in place, Medicaid enrollment requirements would be updated to require being credentialed by the oversight body.

### Enrollment

In order to enroll with South Dakota Medicaid, doulas must be credentialed by one of the following organizations:

- BirthWorks International;
- Childbirth and Postpartum Professional Association (CAPPA);
- Childbirth Professionals International;
- Doula Trainings International;
- DONA International;
- International Childbirth Education Association (ICEA); or
- MaternityWise.

## Next Steps

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Draft state plan amendment and notice documents.



Work with BIT to complete associated system programming.



Hold training around implementation date.