



South Dakota
Department of
Social Services

DEPARTMENT OF SOCIAL SERVICES

DIVISION OF MEDICAL SERVICES
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South Dakota Medicaid Tribal Consultation Agenda

April 21, 2026

1:00-3:00 Central Time / 12:00-2:00 Mountain Time

Rapid City One Stop – Deerfield Room

221 Mall Dr., Rapid City, SD

[Join via Microsoft Teams](#)

Meeting ID: 2107315663980 Password: 76YM7Jj2

1. Introductions
2. Review [Minutes](#) from January Meeting
 - Outstanding items from previous meetings
 - Traditional American Indian Healthcare Services
3. HOPE Waiver Renewal
4. State Plan Amendments
5. Other Medicaid Updates
 - Rural Health Transformation Plan
 - [House Bill 1006 – Indian Managed Care Entity](#)
 - Juvenile Justice Targeted Case Management
6. Eligibility Updates and Feedback
 - HR1 Communications Updates
7. Tribal Reports
8. IHS and UIH Reports
9. Public Input

2026 Meetings

- 07/21/2026
- 10/20/2026

HOPE Waiver Renewal

Effective Date: 10/01/2026



LTSS
LONG TERM SERVICES & SUPPORTS

April 21st, 2026

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LONG TERM SERVICES & SUPPORTS

HOPE Waiver

The Home and Community-Based Options and Person-Centered Excellence (HOPE) waiver provides home and community-based services to people who need nursing facility level of care. The waiver allows people age 65 and older, and people age 18 and older who have a qualifying disability, to live at home or in the setting that is most independent for them.



dhs.sd.gov/ltss



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1 (833) 663-9673

HOPE WAIVER RENEWAL

- Waivers must be renewed every five years
- The renewal will be effective October 1st, 2026, pending CMS review and approval



RENEWAL OVERVIEW

- No change to eligibility
- No change to service definitions
- Targeted updates for clarity and oversight



STRUCTURED FAMILY CAREGIVING UPDATES

- Pre-service home visit
- 6-month home visit
- Additional monitoring for high-risk participants



PROVIDER ENROLLMENT

- Aligned with Medicaid requirements
- Administrative updates only
- No process changes



SERVICE CLARIFICATIONS

- Identifies assessment used
- Ensures non-duplication of services



FINANCIAL ACCOUNTABILITY

- Updated performance measure
- Ensures consistent rate review



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LONG TERM SERVICES & SUPPORTS

Public Comment Process



- March 25th – April 24th, 2026
- Multiple submission options
 - Email: hcbs@state.sd.us
 - Phone: 605-773-3656
 - Mail:
HCBS Program Manager
LTSS Division
Hillsview Plaza
3800 East Highway 34
Pierre, SD 57501



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Comments



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STEVENS AMENDMENT:

This publication is supported in part by the Administration for Community Living (ACL), U.S. Department of Health and Human Services (HHS) as a part of a financial assistance award. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by ACL/HHS, or the U.S. Government.



State Plan Amendment Updates

April 21, 2026



FQHC/RHC Scope of Service and FQHC Alternative Payment Methodology

SD-26-0001

Brief Description:

Updates Rural Health Clinic (RHC) and Federally Qualified Health Center (FQHC) criteria for scope of service changes and implements an Alternative Payment Methodology (APM) encounter rate informed by the statewide cost-based weighted-average for FQHCs as appropriated for by the legislature.

Reason for Amendment:

To add policy and procedure clarification for a change in scope of service and implement an Alternative Payment Methodology (APM) enhanced encounter rate option for FQHCs as appropriated by the 2026 State Legislature.

Anticipated Impact to Tribes:

Enhanced guidance for change in scope of services requests and enhanced encounter rate option for FQHCs (primarily applicable to Urban Indian providers).

Important Dates:

Comment Period: April 20, 2026 through May 20, 2026.

Effective date: July 1, 2026

SFY27 Behavioral Health Inflationary Increase

SD-26-0002

Brief Description:

Implements community mental health center (CMHC) and substance use disorder (SUD) agency rate increase of 1.4% appropriated by the state legislature during the 2026 legislative session effective June 1, 2026.

Reason for Amendment:

The state legislature appropriated an inflationary increase of 1.4% for SFY27.

Anticipated Impact to Tribes: Minimal impact to tribes as tribal behavioral health providers are reimbursed at the IHS all-inclusive rate.

Important Dates:

Comment Period: April 20, 2026 to May 20, 2026

Effective date: June 1, 2026

Hospital Reimbursement

SD-26-0003

Brief Description:

Implements changes to inpatient and outpatient hospital reimbursement methodologies for both instate and out-of-state hospitals.

Reason for Amendment:

To modernize, streamline and more closely align the methodologies with industry standards.

Anticipated Impact to Tribes:

No impact as the Indian Health Service reimbursement is unchanged.

Important Dates:

Effective Date: July 1, 2026

Comment Period: April 13, 2026 to May 13, 2026

SFY27 Provider Inflationary Increase (Anticipated)

Brief Description:

The SPA implements the 1.4% inflationary rate increases appropriated by the state legislature during the 2026 legislative session effective July 1, 2026.

Reason for Amendment:

The state legislature appropriated an inflationary increase of 1.4% for SFY27.

Anticipated Impact to Tribes:

Increased reimbursement for services not reimbursed on an encounter basis.

Important Dates:

Comment Period: May or June 2026

Effective date: July 1, 2026

SFY27 Care Connect Inflationary Increase (Anticipated)

Brief Description:

Implements a 1.4% inflationary rate increases for Care Connect payments (formerly known as Health Home) as appropriated by the state legislature during the 2026 legislative session.

Reason for Amendment:

The state legislature appropriated an inflationary increase of 1.4% for SFY27.

Anticipated Impact to Tribes:

Increased reimbursement for Care Connect Providers.

Important Dates:

Comment Period: May or June 2026

Effective date: July 1, 2026

CY26 Care Coordination Supplemental Payments (Anticipated)

Brief Description:

The state plan amendment updates the provider lists and supplemental payment amounts for the inpatient and nursing facility providers that have a signed care coordination agreement with Indian Health Services and have ensured access and proper coordination of care of health services.

Reason for Amendment:

Update care coordination provider list and supplemental payment amounts.

Anticipated Impact to Tribes:

Continuation of the supplemental payments to share savings with inpatient and nursing facility providers who have signed care coordination agreements with IHS.

Important Dates:

Comment Period: May or June 2026

Effective date: June or July 2026

Primary Accountable Care Transformation (PACT) Quality Payment (Anticipated)

Brief Description:

Implements new quality-based payments to healthcare providers enrolled in the Medicaid Primary Care Provider (PCP) program. Payments are based on provider performance on specific primary care quality metrics during 2026 and 2027 and funded under the Rural Health Transformation Plan.

Reason for Amendment:

Distribution of funding tied to the Rural Health Transformation Plan.

Anticipated Impact to Tribes:

New incentive payment opportunity for participating Primary Care Providers.

Important Dates:

Comment Period: Spring 2026

Effective date: Spring 2026

South Dakota Medicaid State Plan Amendments and 1115 Demonstration Applications

As of April 21, 2026

State plan amendments are available on our website at <https://dss.sd.gov/medicaid/medicaidstateplan.aspx>

SPAs in Tribal Consultations				
SPA #	SPA Description	Date Effective	Tribal Consultation Start Date	Date Public Comment Period Ends
26-0001	FQHC/RHC Scope of Service and FQHC Alternative Payment Methodology <i>Updates Rural Health Clinic (RHC) and Federally Qualified Health Center (FQHC) criteria for scope of service changes and implements an Alternative Payment Methodology (APM) encounter rate informed by the statewide cost-based weighted-average for FQHCs as appropriated for by the legislature.</i>	07/01/2026	04/20/2026	05/20/2026
26-0002	SFY27 Behavioral Health Inflationary Increase <i>Implements community mental health center (CMHC) and substance use disorder (SUD) agency rate increases appropriated by the state legislature during the 2026 legislative session effective June 1, 2026.</i>	06/01/2026	04/20/2026	05/20/2026
26-0003	Hospital Reimbursement <i>Updates hospital reimbursement methodologies including inpatient and outpatient hospital services for both instate and out-of-state hospitals to modernize, streamline and more closely align the methodologies with industry standards.</i>	07/01/2026	04/13/2026	05/13/2026

Anticipated SPAs	
SPA Description	Anticipated Start of Tribal Consultation
SFY27 Provider Inflationary Increase <i>Implements inflationary rate increases appropriated by the state legislature during the 2026 legislative session effective July 1, 2026.</i>	May or June of 2026
SFY27 Care Connect (Health Home) Inflationary Increase <i>Implements the inflationary rate increases appropriated by the state legislature during the 2026 legislative.</i>	May or June of 2026
CY26 Care Coordination Supplemental Payments <i>Updates the care coordination provider list and supplemental payment amounts.</i>	May or June of 2026
Primary Accountable Care Transformation (PACT) Quality Payment <i>Implements new quality-based payments to healthcare providers enrolled in the Medicaid Primary Care Provider (PCP) program. Payments are based on provider performance on specific primary care quality metrics during 2026 and 2027 and funded under the Rural Health Transformation plan.</i>	May or June of 2026

SPAs Being Prepared for CMS Submission

SPA #	SPA Description	Date Effective	Tribal Consultation Start Date	Date Public Comment Period Ends
	None at this time.			

SPAs in CMS Review

SPA #	SPA Description	Date Effective	Tribal Consultation Start Date	Tribal Consultation End Date	Date Submitted to CMS
25-0015	SUD/IMD Template and School-Based Administrative Claiming <i>Replaces the current Attachment 3.1-L Substance Use Disorders / Institutions for Mental Diseases State Plan pages with the new template pages provided by CMS and separately updates the random moment time study cost pool list of providers that may perform school-based direct services and/or administrative claiming activities..</i>	10/01/2025	09/29/2025	10/29/2025	11/07/2025
25-0012	SFY26 Provider Inflationary Increase <i>Implements inflationary rate increases appropriated by the state legislature during the 2025 legislative session effective July 1, 2025, and coverage and reimbursement for Rural Emergency Hospitals under the Clinic Services benefit.</i>	07/01/2025	06/23/2025	07/23/2025	07/31/2025

Approved SPAs

SPA #	SPA Description	Date Effective	Tribal Consultation Start Date	Tribal Consultation End Date	Date Submitted to CMS	Date Approved
25-0016	CHIP Eligibility - Incarcerated Beneficiaries <i>Provides assurance that the State is in compliance with requirements in Section 5121 of the Consolidated Appropriations Act, 2023 regarding eligibility of Targeted Low-Income Children (TLIC) who are or become incarcerated.</i>	07/01/25	12/15/2025	01/14/2026	01/23/2026	03/30/2026



RHTP RFPs



South Dakota
Department of
Social Services

RFPs and Important Dates

RFP	Proposal Released	Proposals Due	Anticipated Award Date	Amount
Project Management	02/25/2026	03/27/2026	04/08/2026	\$ 500,000 – 2 years
Rural Strong Grant	04/02/2026	05/22/2026	06/22/2026	\$ 31,750,000 – Year 1
PACT Methodology and Modeling	02/25/2026	04/03/2026	04/30/2026	\$ 450,000 – Not to exceed
PACT Population Health and Case Management Tool	Q2 Anticipated	TBD	TBD	TBD



HB 1006 – IMCE Taskforce



South Dakota
Department of
Social Services

House Bill 1006 - An Act to create a taskforce to study the creation of Indian Medicaid managed care entities in the state.

- There is established the Indian Medicaid Managed Care Model taskforce to study the creation of Indian Medicaid managed care entities, as defined in 42 U.S.C. § 1396u-2(h), 6 in this state. The taskforce must consist of:
 - A representative from each federally recognized Indian tribe located wholly or partially within the state, appointed by the appropriate tribal council;
 - The secretary of the Department of Social Services, or the secretary's designee;
 - The secretary of the Department of Health, or the secretary's designee;
 - The secretary of the Department of Tribal Relations, or the secretary's designee;
 - Two members of the House of Representatives, appointed by the speaker of the House of Representatives;
 - Two members of the Senate, appointed by the president pro tempore of the Senate;
 - A representative of the United States Bureau of Indian Affairs, appointed by the director of the bureau; and
 - The following members, appointed by the Executive Board of the Legislative Research Council:
 - One member representing a healthcare provider;
 - One member representing a healthcare insurance provider; and
 - One healthcare administrator.

HB 1006 - Continued

- Any vacancy on the taskforce must be filled in the same manner as the original appointment.
- At the initial meeting, the members of the taskforce shall select one from among themselves to serve as the chair and one to serve as the vice chair.
- The Department of Social Services shall provide administrative support to the taskforce.
- The taskforce shall seek input from state and federal executive branch agencies, representatives of the Indian tribes, representatives of the health care industry, and other relevant stakeholders.
- The taskforce shall report its findings and recommendations, together with any proposed legislation, to the Governor, on or before December 1, 2028.



Targeted Case Management Updates

Effective 1.1.25



Background and Covered Services

The Consolidated Appropriations Act (CAA) 2023, section 5121 requires states to provide select benefits **30-days prior to release from a carceral setting** for Medicaid enrolled juveniles and up to 30-days post release from a carceral setting to a non-carceral setting (**SD DSS elected to extend up to 60-days post release**).

Screenings and Diagnostic (Pre-Release) Services:

a wellness exam that includes the following screenings:

- Behavioral Health screening;
- Dental screening;
- Hearing screening; and
- Vision screening; and provide appropriate immunizations according to age and health history

Targeted Case Management Services:

include assisting eligible individuals in gaining access to needed medical, social, educational, and other services.

- Healthcare Needs Assessment and Reassessment
- Person-Centered Care Plan Development
- Referrals and Related Activities
- Arranging Screening and Diagnostic Services
- Monitoring and Follow-up Activities

The goal is to provide seamless transitions to medical, dental, vision, and behavioral health providers upon re-entry while also addressing Social Determinants of Health (SDoH)

Targeted Case Management Services

Targeted Case Management Services: include assisting eligible individuals in gaining access to needed medical, social, educational, and other services by providing:

Healthcare needs assessment and reassessment;

Person-centered care plan development;

Arranging screening and diagnostic services;

Referrals and related activities; and

Monitoring and follow-up activities.

Who can provide Justice-involved Youth Targeted Case Management Services for Reimbursement?

The following can provide Targeted Case Management Services for Reimbursement (assuming all qualifications on the next slide are met):

A Case manager who is part of a care team of and supervised by a Medicaid enrolled provider*.

OR

An individual employed by or under contract with the Public Safety Organization.

OR

A Certified Community Health Worker (CHW) or a social worker employed by an enrolled Community Health Worker Agency.

*Supervision of the case manager must be provided by the following provider types: a physician, physician assistant, certified nurse practitioner, clinical nurse specialist, certified addiction counselor, licensed addiction counselor, licensed psychologist, licensed professional counselor – mental health, licensed professional counselor working toward a mental health designation, licensed clinical nurse specialist, licensed certified social worker – Private Independent Practice (PIP), licensed certified social work – Private Independent Practice (PIP) candidate, or licensed marriage and family therapist.

Carceral Settings – South Dakota

Definition: all types of carceral facilities where eligible juveniles may be confined as an inmate of a public institution post-adjudication. This includes federal, state, local and tribal jails and prisons, and all juvenile detention and youth corrections facilities.

Juvenile Detention Centers (JDC): South Dakota has 7 JDCs

Beadle County, Brown County, Codington County, Hughes County, Minnehaha County, Pennington County, and Roberts County

Tribal Juvenile Carceral Settings*: South Dakota Tribes have 4 JDCs

Wanbli Wiconi Tipi JDC – Rosebud Reservation, Rosebud Sioux Tribe Kiyuksa O'Tipi Reintegration Center JDC – Pine Ridge Reservation, Oglala Sioux Tribe, Cheyenne River Sioux Tribe JDC, and Standing Rock Youth Services Center

County Jails: South Dakota has 20+ County Jails Across the 66 Counties in SD

City of Winner, Hughes County, Lawrence County, Minnehaha County, Pennington County, Pine Ridge DOC Adult Offender Facility*, Rosebud Sioux Tribe Adult Corrections – Jail*, Yankton County (*Jails with bed size greater than 100*)

Department of Corrections (DOC): Does not operate a stand-alone juvenile facility

Initial incarceration starts in a Juvenile Detention Center (JDC) or county jail. Most juveniles are moved to a Group Home setting or Psychiatric Residential Treatment Facility (PRTF).

*Department of Corrections does not oversee or have administrative control over tribal carceral settings

Provider Resources - <https://dss.sd.gov/medicaid/providers/billingmanuals/default.aspx>

Professional Provider Manuals

- Allergy Testing and Immunotherapy Services
- Anesthesia Services
- Applied Behavior Analysis
- Audiology Services
- Birth to Three Non-School District Services
- Child Advocacy Program
- Chiropractic Services
- Community Health Worker Services
 - Provider Enrollment Checklist
 - Provider Policy Requirements
- Community Mental Health Centers
- Diabetes Self-Management Training Services
- Dietician and Nutritionist Services
- Doula Services
- Durable Medical Equipment, Prosthetics, Orthotics and Supplies
- Emergency Services
- Family Planning and Sterilization Services
- FQHC and RHC Services
- Health Department Clinics
- Home Health Agency Services
- Home Infusion Therapy Services
- Hysterectomy Services
- IHS and Tribal 638 Facilities
- IHS Care Coordination Agreements and Referrals
- Independent Mental Health Practitioners
- Justice-Involved Youth Targeted Case Management and Pre-Release Services
- Laboratory and Pathology Services

SOUTH DAKOTA MEDICAID
BILLING AND POLICY MANUAL
Justice-Involved Youth Case Management and Pre-Release Services

UPDATED
Oct. 25

JUSTICE-INVOLVED YOUTH TARGETED CASE MANAGEMENT AND PRE-RELEASE SERVICES

OVERVIEW

In compliance with federal regulations (Section 5121 of the Consolidated Appropriations Act, 2023), effective January 1, 2025, South Dakota Medicaid covers limited services for eligible juveniles in carceral settings. Juveniles are only eligible for this limited coverage in the pre-release period if they are enrolled in Medicaid, have been adjudicated, and are within 30 days of release to the community. These coverages are intended to help provide a bridge to community reentry and establish care with community providers. Upon reentry into the community these juveniles will generally have full coverage Medicaid if they continue to meet Medicaid eligibility criteria.

Covered services during the pre-release period are targeted case management and screening services, diagnostic services, and immunizations. Federal regulations continue to prohibit Medicaid coverage and reimbursement of other services while the juvenile is incarcerated including treatment and problem-focused exams.

ELIGIBLE PROVIDERS

General Enrollment Requirements


In order to receive payment, all eligible servicing and billing provider's National Provider Identifiers (NPI) must be enrolled with South Dakota Medicaid. Servicing providers acting as a locum tenens provider must enroll in South Dakota Medicaid and be listed on the claim form. Please refer to the [provider enrollment chart](#) for additional details on enrollment eligibility and supporting documentation requirements. The enrollment chart does not include a specific targeted case management provider type. Refer to the targeted case manager qualifications below for provider types that can supervise and bill for these services.

South Dakota Medicaid has a streamlined enrollment process for eligible ordering, referring, and attending providers that may require no action on the part of the provider as submission of claims constitutes agreement to the [South Dakota Medicaid Provider Agreement](#).

Targeted Case Manager Qualifications

Targeted Case Managers must have the capacity to meet all core elements of case management services outlined in [CFR 440.100](#), be at least 18 years old, and meet the following qualifications:

- Must be part of a care team of a Medicaid enrolled provider. Supervision of the targeted case manager must be provided by a physician, physician assistant, certified nurse practitioner, clinical nurse specialist, certified addiction counselor, licensed addiction counselor, licensed psychologist, licensed professional counselor – mental health, licensed professional counselor working toward a mental health designation, licensed clinical nurse specialist, licensed certified

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Stakeholder Engagement Contractor

The South Dakota Department of Social Services (SD DSS) selected the Community Health Worker Collaborative of South Dakota to:

- a) conduct stakeholder engagement
- b) identify barriers and challenges
- c) develop recommendations and an action plan for implementation of Justice-involved Youth Targeted Case Management and Pre-Release Services.
- d) provide project management for implementation of recommendations and the action plan.

Stakeholders include, at a minimum, carceral settings, behavioral health professionals (including Community Mental Health Centers), other eligible providers, Youth Probation Officers, and Community Health Workers (CHWs).

*This project is supported by the South Dakota Department of Social Services through funding from the Centers for Medicare & Medicaid Services (CMS), U.S. Department of Health and Human Services, under Grant No. 2T2CMS331980-01-00 (ALN 93.694).

Stakeholder Engagement

Carceral Settings

- Outreach completed to all JDCs in South Dakota – August – October 2025
- Outreach to all Jails (with a bed population over 100) in South Dakota – November 2025
- Outreach completed to all 7 Unified Judicial Circuit Chief Court Service Officers and two tribal probation officers

Prospective Targeted Case Management Providers

- Outreach completed to 9 of 11 Community Mental Health Centers (CMHCs) in South Dakota – November – December 2025
- Outreach completed to CHW programs, with 16 interviews completed with interested CHW programs and 9 additional CHW programs who do not have capacity at this time to support Targeted Case Management Services

Recommendations and Next Steps

Carceral Settings

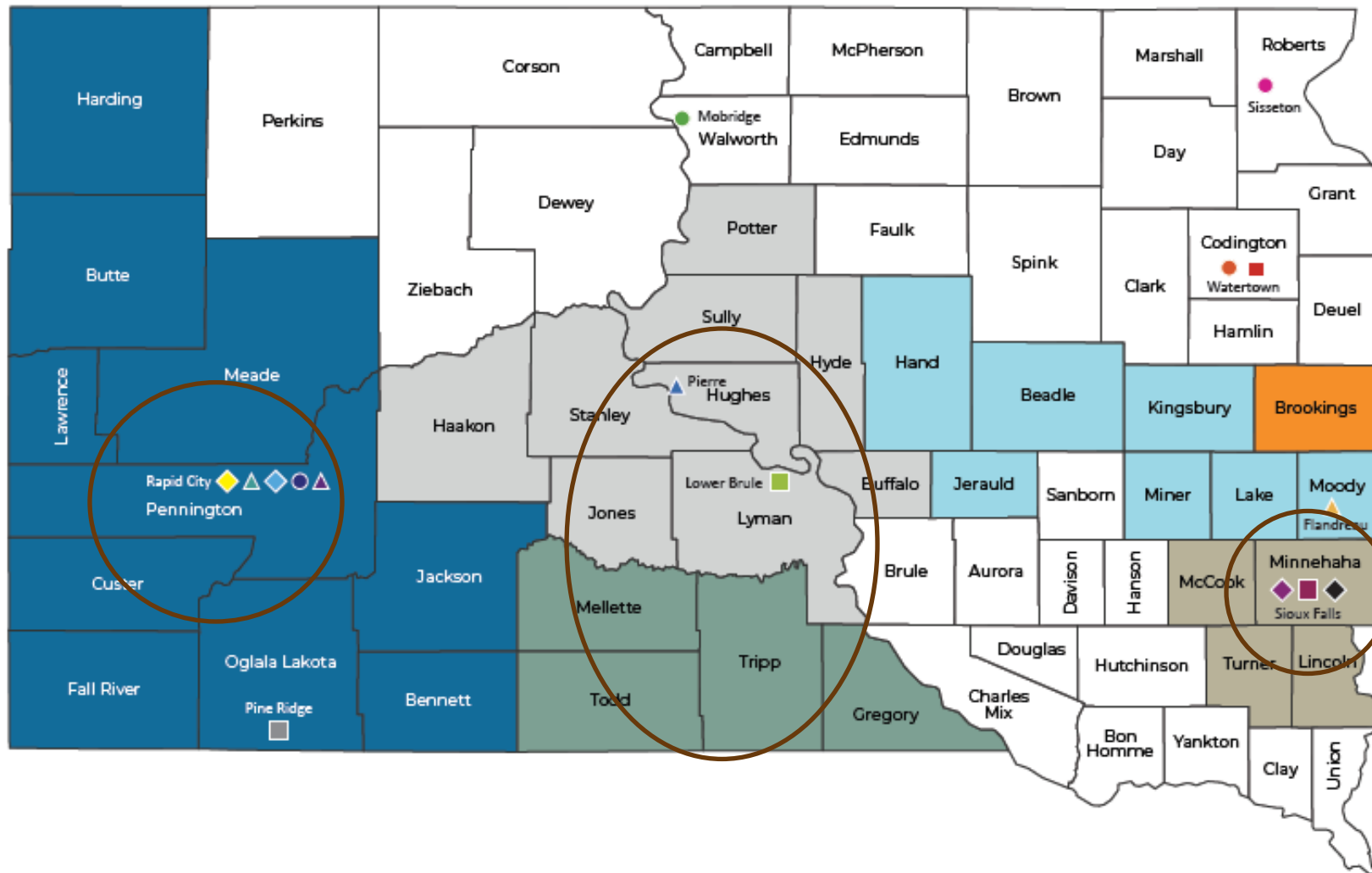
1. Meet Facilities Where They Are *(CHWSD and Medicaid Supported)*
2. Develop a Strong Statewide Targeted Case Manager Network Supported by Diverse Organizations *(CHWSD Supported)*
3. Standardize Referral and Engagement Workflows Across JDCs, Jails, and Probation Offices *(CHWSD Supported)*
4. Integrate Medicaid Verification and Targeted Case Management Referral Steps into Intake and Reentry *(CHWSD and Medicaid Supported)*
5. Provide Training on Targeted Case Management services and Develop Data Sharing Processes *(CHWSD Supported)*
6. Focus on Developing Referral and Workflow Strategies to Support Justice-involved Youth with Short Lengths of Stay in Carceral Settings *(CHWSD Supported)*
7. Launch Early Pilots and Build Evaluation Infrastructure *(CHWSD Supported)*

Recommendations and Next Steps

Prospective Targeted Case Management Providers

1. Clarify Program Eligibility, Scope, and Billable Services (*CHWSD and Medicaid Supported*)
2. Develop Consistent Referral Pathways for Justice-Involved Youth (*CHWSD Supported*)
3. Provide Technical Assistance and Support for Implementation, Documentation, and Billing (*CHWSD Supported*)
4. Pilot Targeted Case Management Implementation Using a Phased Approach (*CHWSD Supported*)
5. Establish Ongoing Learning and Feedback Mechanisms (*CHWSD Supported*)
6. Assess Reimbursement Adequacy and Programs' Sustainability Over Time (*Medicaid Supported*)

Pilot Communities/Regions



Pilot Communities/Regions

- Sioux Falls (Lincoln and Minnehaha Counties)
- Rapid City / Black Hills
- Pierre and Central/South Central South Dakota (including the Rosebud Sioux Tribe)

Questions

Ben May, Vicki Palmreuter, Julie Ten Haken

Contracted Project Managers

**South Dakota Department of Social Services,
Division of Medical Services**

*Justice-involved Youth Targeted Case
Management and Pre-Release Services*

**Community Health Worker Collaborative of
South Dakota**

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HR1 Updates & Feedback

April 2026



South Dakota
Department of
Social Services

Agenda

HR1 Overview

HR1 Preparation

Communications Feedback

Questions & Feedback



HR1 Overview

Sections Impacting Eligibility

Section 71109: Alien Medicaid Eligibility (Noncitizen Eligibility) – Effective October 1, 2026

- PRWORA designates certain “qualified noncitizens” who are eligible for federal public benefits, including Medicaid/CHIP, if they meet all other eligibility criteria. Section 71109 does not amend PRWORA.
- This section amends sections the Social Security Act to restrict Federal Financial Participation (FFP) to U.S. citizens and nationals, Lawful Permanent Residents (LPRs), Cuban and Haitian Entrants, and Compacts of Free Association (COFA) migrants.

Section 71107: Eligibility Redeterminations (Biannual Renewals) – Effective January 1, 2027

- This implements 6-month (instead of 12-month) renewals for individuals enrolled in the Adult Group (Medicaid Expansion) only. Other groups will still be 12-month renewals.
- This change doesn't impact persons who are Native American, tribally-enrolled, or eligible for IHS.

Section 71112: Reducing State Medicaid Costs (Retroactive Reduction) – Effective January 1, 2027

- This section reduces retroactive coverage from 3 months to:
 - 1 month for Adult Group (Medicaid Expansion), and
 - 2 months for all other coverage groups.

Section 71119: Community Engagement (Work Requirements) – Effective January 1, 2027

- This impacts individuals applying for or enrolled in the Adult Group (Medicaid Expansion) unless exempt.
- Compliance requires a certain amount of work, educational enrollment, or community service hours.

CMS Guidance

HR1 Section	Functionality
Section 71107: Eligibility Redeterminations (Biannual Renewals)	<p>Guidance: State Medicaid Director (SMD) #26-001 Release Date: March 6, 2026 Title: RE: Implementation of “Eligibility Redeterminations,” Section 71107 of the “Working Families Tax Cut” Legislation (Public Law 119-21)</p> <p>Decision Point: This guidance included state options to transition to 6-month renewals. DSS’ current plan to transition individuals from 12-month to 6-month renewals at the individual’s next scheduled renewal initiated on or after January 1, 2027.</p>
Section 71109: Alien Medicaid Eligibility (Noncitizen Eligibility)	<p>Guidance: State Health Official (SHO) #26-001 Release Date: April 8, 2026 Title: RE: Implementation Section 71109 “Alien Medicaid Eligibility” of the Working Families Tax Cut Legislation (Public Law 119-21)</p> <p>Decision Point: None</p>
Section 71112: Reducing State Medicaid Costs (Retroactive Reduction)	<p>Guidance: Pending</p>
Section 71119: Requirement for States to establish Medicaid community engagement requirements for certain individuals (Work Requirements)	<p>Guidance: Pending</p>

HR1 Preparation



DSS' Guiding Principles

Our Vision & Mission

The South Dakota Department of Social Services is dedicated to strengthening families to foster health, wellbeing, and independence.

About DSS

We are here to help children, families, individuals, seniors, and people with disabilities through some of the most difficult times in their lives with the programs and services we provide.

Our Guiding Principles

1. **Focus on Impact:** We focus on important issues and challenges to maximize impact.
2. **Customer Centric:** We treat our customers with respect and provide a “no wrong door” approach.
3. **Build Partnerships to Maximize Results:** We believe collaboration, teamwork, and partnerships are key to delivering results.
4. **Develop our People:** We promote professional growth and development by empowering staff.

1. Focus on Impact



DSS' Top Priority

Ensuring eligible South Dakotans maintain coverage while navigating new federal requirements.

Early Action & Collaboration

Proactively analyzing federal changes in cross-divisional workgroups to align policy and operations.

System & Operational Readiness

Designing system updates with our vendor through joint design sessions and preparing workflows for increased eligibility actions and complexity.

Stakeholder Feedback

Gathering input from providers, beneficiaries, Tribal partners, and staff.

Workforce & Customer Readiness

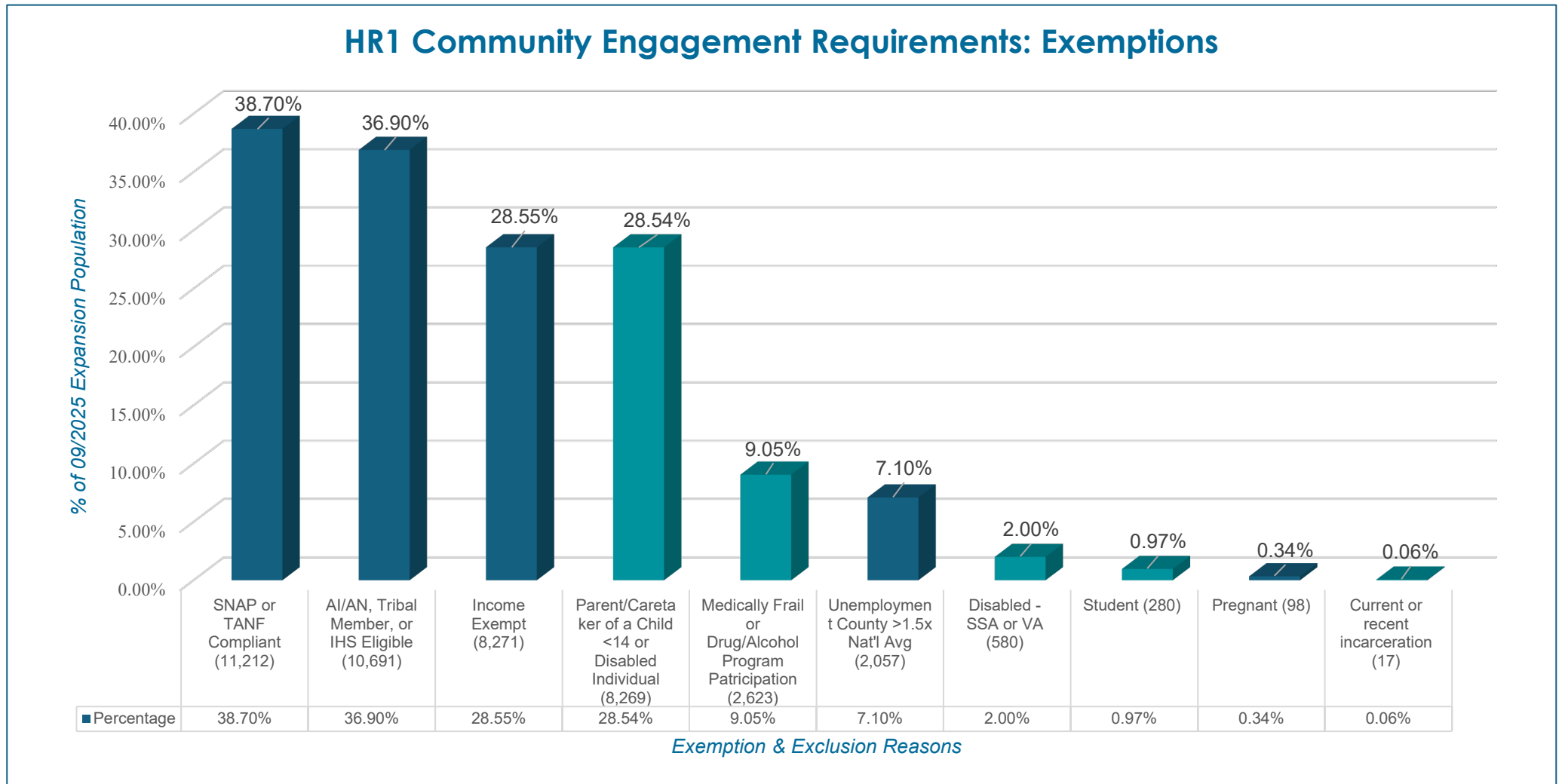
Preparing staff and strengthening clear, accessible communication.

Community Engagement: Estimated Impacts

Recipients may meet more than one criteria for exemption, based on available, currently-gathered data.

There are **6,066** recipients who appear subject to community engagement requirements.

It's estimated 20% will not be exempt or meet the criteria, resulting in disenrollment of **1,213** individuals.



Data in light blue indicative of areas where full data is not available as some/all of it is not currently collected.

Noncitizens: Estimated Impacts

Preparation

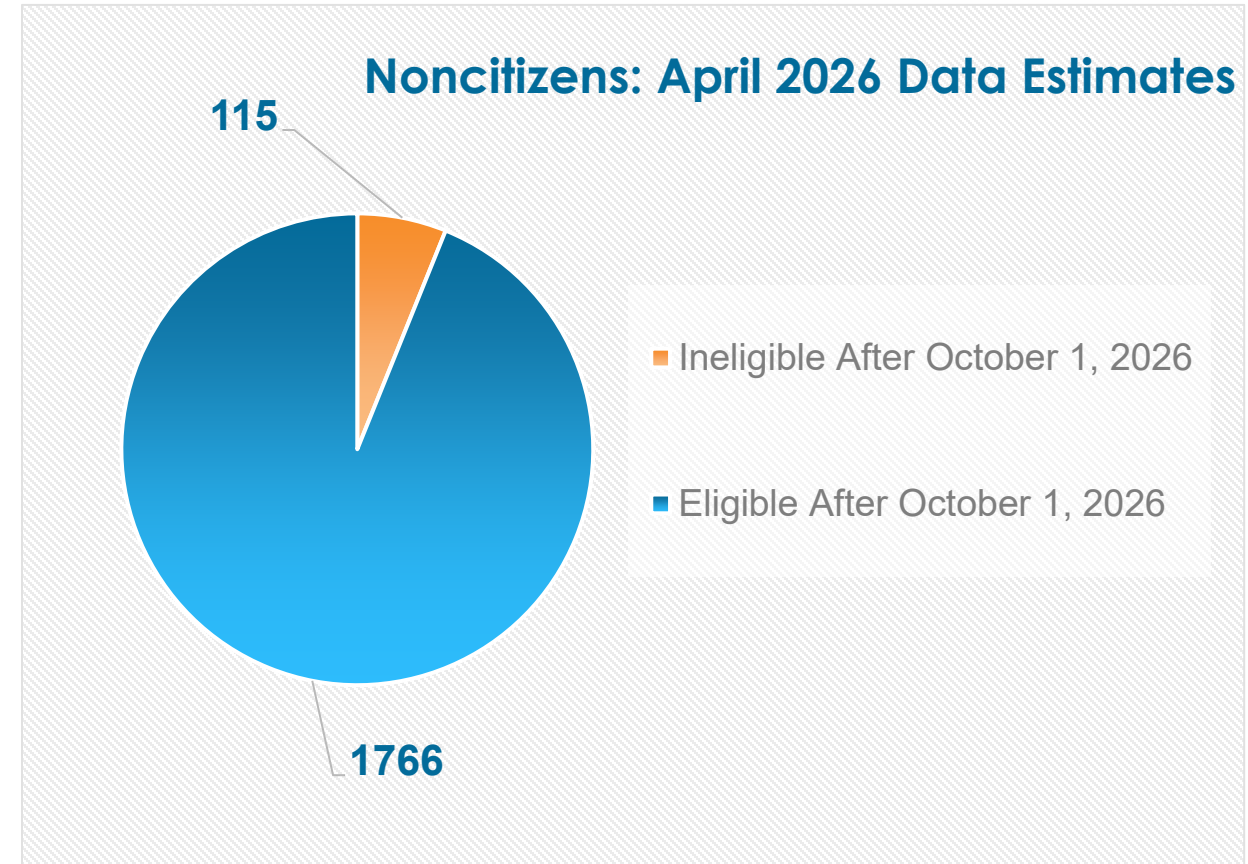
Recipients with immigration statuses that will no longer be “FFP-eligible noncitizens” will have renewal dates moved to 09/30/2026. They’ll be sent renewal packets no later than 07/11/2026, which will request they attest to their current immigration status, which we must verify through SAVE.

All federal renewal requirements, including Reasonable Opportunity Periods (ROPs), will be provided.

Eligibility

Individuals who are not “FFP-eligible noncitizens” after 09/30/2026 will be disenrolled at that time.

FFP-ineligible noncitizens may still be eligible for Emergency Medical Services or, if pregnant, the Unborn Child of Ineligible Noncitizens program. Those programs remain unchanged.



2. Customer Centric

- ★ **DSS' Goal**
Streamline the customer-facing experience by delivering clear, transparent communication; providing responsive and timely assistance; simplifying processes; leveraging technology to enhance efficiency and engagement; and empowering our team with education and resources to deliver customer-focused services.

Accomplishing the Goal

- ✓ Update online and paper applications – new & amended questions
- ✓ Utilize existing interfaces and data sources
- ✓ Create new interfaces and data sources
- ✓ Notify customers timely through multiple channels
- ✓ Provide educational and resource materials
- ✓ Utilize DSS website and social media for updates and information
- ✓ Ongoing review of customer survey responses from BEES Customer Portal
- ✓ Leverage workgroups for feedback and review:
 - Medical Eligibility Advisory Committee (MEAC)
 - Medicaid Advisory Committee (MAC)
 - Beneficiary Advisory Committee (BAC)
 - Tribal Consultation

Customer Notifications

Initial Notification (NEW)

An initial notice must be sent to all applicable individuals in September 2026. The notice will indicate they've been identified as an "applicable individual" (e.g., Medicaid Expansion recipient) and will include information on how they can comply with CE through qualifying activities or if they should be exempt or excluded.

Ongoing Notification (NEW)

Ongoing notice will be sent every six months to applicable individuals through incorporation into the renewal process.

Initial and ongoing notifications will include:

- CE Implementation Dates
- CE Compliance Requirements
- CE Exemptions and Exclusions (Short-Term Hardships)
- Available resources through DLR and 211 Helpline Volunteer Services
- Customer Portal Information – Including how to sign up for text/email notifications
- How customers can stay informed (Recipient Listserv, dss.sd.gov CE landing page, etc.)



Eligibility-Related Notices (Updated)

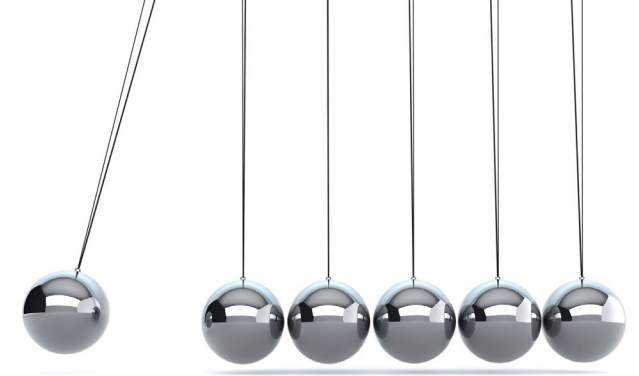
- CE Requirement Two-Pager for Customers

BEES Online Customer Portal (TBD)

- Awaiting CE-specific Portal updates from vendor, Merative. Once received, will utilize the framework to guide any DSS customizations. The estimated timeframe is April 2026.

Education & Resource Materials

- “Town Hall” Public Webinars - August 2026*
- Notices – September 2026
 - ❖ Initial Notice, Ongoing Notice, Eligibility-Related Notices
 - ❖ CE Requirement Two-Pager for Customers
- [DSS.SD.GOV HR1 Landing Page](https://dss.sd.gov/hr1)
 - ❖ Live: How to Stay Informed for Customers, Providers, & Stakeholders
 - ❖ Live: HR1 Changes Impacting Customers
 - ❖ *Coming Soon*: FAQ document of questions for the public, webinar sign-ups, social media tools
 - ❖ *Closer to Implementation*: Banners on dss.sd.gov main page
- Recipient Handbook updates
- Provide resource documents to local office to print for customers

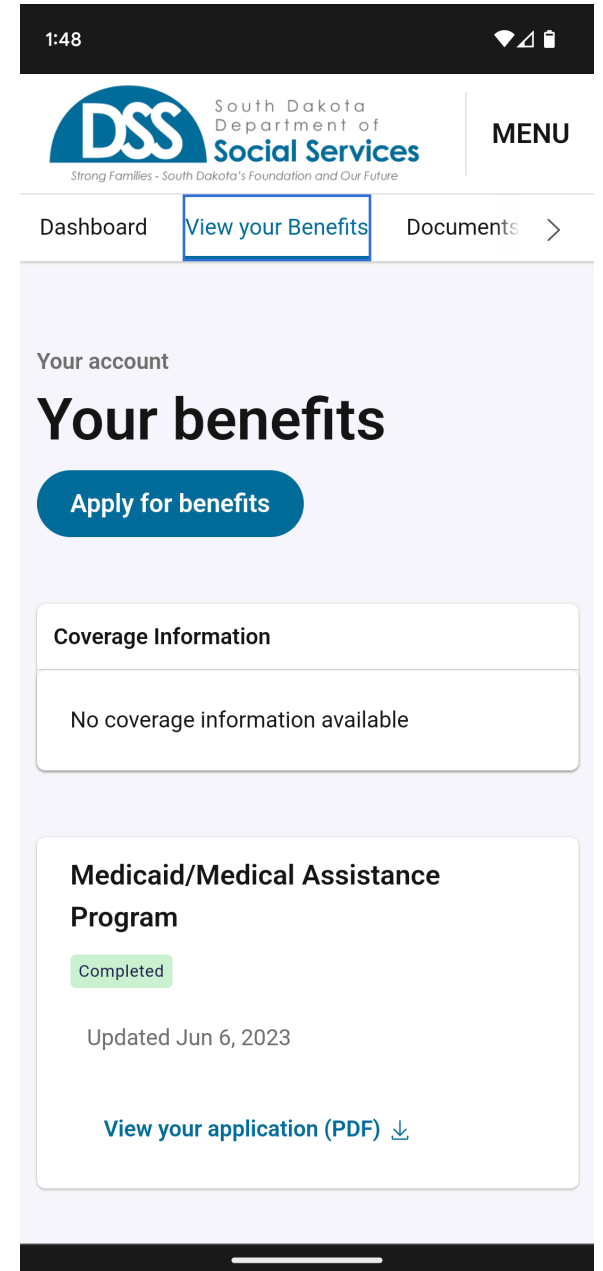


BEES Customer Portal Functionality

The BEES Customer Portal includes multiple functionalities not previously available to customers:

- ✿ Apply for Medicaid/CHIP and/or SNAP;
- ✿ Report changes;
- ✿ Upload documents;
- ✿ Complete renewals;
- ✿ Check coverage/application status;
- ✿ Opt-in to text and/or email notifications;
- ✿ View notices;
- ✿ Request appeals; and
- ✿ Find contact information.

The site is optimized so it **will scale and work on any device** – desktop computers, laptop, tablet, cell phone, etc.



Customer Portal Accounts

Customers can download a copy of their application, access notices, upload information and documents, renew their coverage, and view their current coverage information. They can also report changes, file an appeal, and easily view local office information.

The screenshot shows the 'Your benefits' page in a customer portal. At the top, there is a navigation bar with links: Dashboard, View your Benefits (highlighted), Documents, Report Changes, Notices, Appeals, Local Office, and Settings. Below the navigation bar, the page title is 'Your account' followed by 'Your benefits' in a large font. A blue button labeled 'Apply for benefits' is positioned to the right of the title. The main content area is titled 'Coverage Information' and contains four entries for 'Henrietta Beesbox'. Each entry shows the name and the eligible coverage period: February 1, 2024 through July 31, 2024, and August 1, 2024 through January 31, 2025.

Report Changes

[Back](#)

Overview

Here you can report changes. If you are the primary member on this case, you can report changes for other household member(s).

Economic Assistance Benefits

1 Prepare

You will be asked to review the information we have on this case. Type of changes that can be reviewed and reported on:

- **Personal details:** name, SSN
- **Income:** wages, lottery winnings
- **Expenses:** rent, health insurance premiums
- **Resources:** bank accounts, vehicles

2 Report your change

It's important we have the latest information so everyone in the household receives the assistance for which they might be eligible. Complete this form to report changes.


After submitting, you will get a confirmation message telling about next steps.

3 Decision

Once we've processed your documents, you will receive a notice if there are any changes to your benefits.

[Start](#)

3. Partnerships to Maximize Results

-  **DSS' Goal**
Create a framework to pursue innovative solutions and enhanced collaboration – identify and implement innovative solutions through enhanced partnerships to create better outcomes for our customers and stakeholders and promote an agency that values critical thinking.

Accomplishing the Goal

- ✓ Medical Eligibility Advisory Committee Internal Workgroups
- ✓ Cross-Divisional Internal Workgroups
- ✓ Beneficiary Advisory Committee, Medical Advisory Committee, & Tribal Consultation Customer Partnership
- ✓ Provider, Beneficiary, and Tribal Bulletins
- ✓ [DSS.SD.GOV HR1 Landing Page](#)
- ✓ Partnership with Department of Labor
- ✓ Partnership with 211 Helpline Volunteer Connections
- ✓ National Association of Medicaid Directors (NAMMD)
- ✓ State Health & Value Strategies (SHVS)
- ✓ Vendor & System Updates
- ✓ New System Interfaces

Resource Education: DLR

South Dakota Job Services

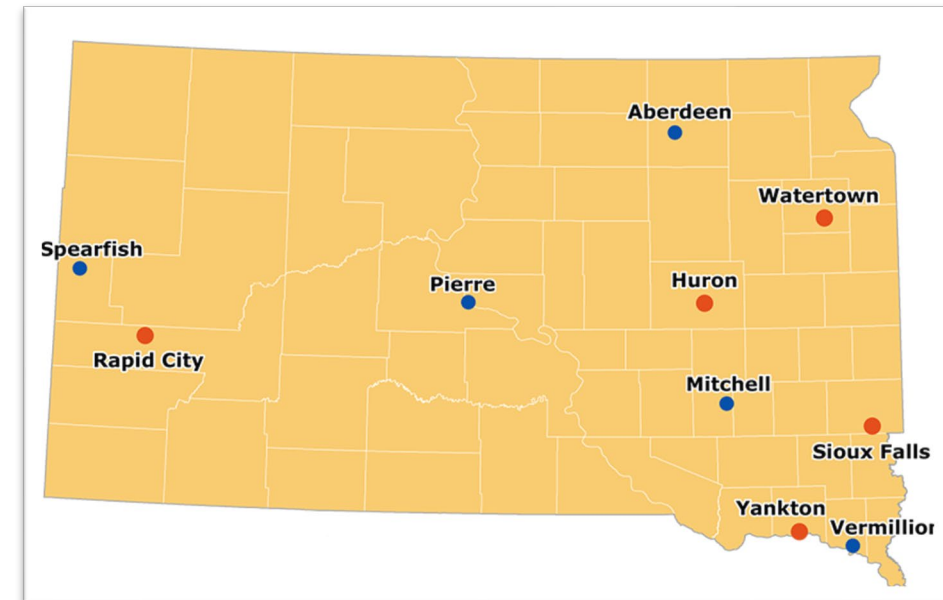
Job Service offices are staffed with trained professionals ready to help job seekers with career coaching, job searches, free skills training, and more. Offices co-located with DSS can include warm handoffs.

SDWORKS

DLR's online jobs database has the most job listings statewide. Like the BEES Customer Portal, it uses the mySD single sign on process for customers to access services within SD.

Additional DLR Services

- **Reemployment Assistance Services:** File by telephone and the RA Benefits Portal
- **Workforce Services:** Adult Education, Disability Resources, Layoff Assistancess, Training Opportunities, & more
- **Workforce Innovation and Opportunity Act (WIOA) Programs:** Help job seekers access employment, education, training, and support services to succeed in the labor market and to match employers with skilled workers.



Resource Education: 211 Helpline & More



Helpline Center: Volunteer Connections

Helpline Center's Volunteer Connections program is the critical link between great community volunteers and the nonprofit agencies that need them. It serves as the volunteer center in the Sioux Empire, Black Hills, and Brookings regions of South Dakota.

In addition to providing and maintaining a searchable and refinable database list of hundreds of volunteer opportunities, Volunteer Connections also provides resources and information to non-profit organizations and businesses.

Helpline Center: 211 Community Resources

The search feature assists in locating resources available in each customer's community for their specific needs.

✓ CE-Specific Resources

- Adult Education & GED Programs
- Career & Technical Education Programs available through Department of Education (DOE)
- Employment – Career Counseling, Job Training, Vocational Rehabilitation

✓ Additional Resources

- Financial and legal assistance
- Food, clothing, housing & shelter
- Mental health, substance use, support groups
- Transportation assistance

A graphic with the text "HUNDREDS of ways to VOLUNTEER". The word "HUNDREDS" is in large blue capital letters. Below it is a yellow stylized human figure with arms raised. To the right of the figure, the words "of ways to" are in blue lowercase letters, and "VOLUNTEER" is in large yellow capital letters.

4. Develop our People



DSS' Goal

Staff will receive comprehensive training on HR1 requirements, policy and procedure updates, eligibility system changes, and potential impacts to customers. Staff will be equipped with the knowledge and tools necessary to accurately determine eligibility, connect customers with appropriate resources to meet their needs, and effectively respond to HR1 and Community Engagement questions from customers, providers and other stakeholders.

Economic Assistance Benefits Specialists (EABS)

There are 29 offices with 241 Economic Assistance Benefits Specialists (EABS) statewide. There are 105 EABS who specialize in medical program eligibility. EABS must have a Bachelor's Degree or higher in Human Services or related fields, effective communication, organization, and critical thinking skills, attention to detail, policy, and documentation, and must be compassionate, respectful, and committed to public service.

Accomplishing the Goal

- ✓ Current Training:
 - New Hire Training on Systems, Policy, Customer Engagement, Customer service, Civil Rights, Confidentiality, Voter Registration, Guided Conversations, Cybersecurity, Ethics, Mandatory Reporting, & Ongoing Refresher Trainings Quarterly and Annually
- ✓ HR1-Related Training:
 - Staff have already received an overview training of upcoming changes. Once CMS' full guidance is received, policy and system trainings are scheduled to begin in July 2026 through November 2026.
- ✓ Desk Guides
- ✓ Job Aids
- ✓ Customer Service Scripts
- ✓ Policy 101s

Communication Feedback



Communication

Live Communication

- Federal Regulation Updates Landing Page: <https://dss.sd.gov/medicaid/HR1.aspx>
 - Stay Informed: Recipient Listserv, BEES Customer Portal, & Provider Listserv
 - HR1 Summaries: Who is Impacted, What is Changing, & When

In progress

- Landing Page Updates:
 - Communications & Social Media Toolkit:
 - ✓ Social Media Graphics
 - ✓ Partner Tip Sheet
 - Frequently Asked Questions
 - Work Requirements Screener Tool
 - Community Engagement Brochure (also to be available at dss.sd.gov/formsandpubs)
 - Community Engagement Handout (will be included on customer notices and available at the same location as the brochure)
- Community Service Verification Form
 - Similar to the wage verification form, which customers may use to verify community service and DSS staff can send to providers to complete as verification.



Questions & Feedback

dss.sd.gov 



DEPARTMENT OF SOCIAL SERVICES
DIVISION OF ECONOMIC ASSISTANCE

PHONE:
TOLL FREE:
FAX:

April 13, 2026

Case Number:

Community Engagement

Some adults must take part in Community Engagement (CE) activities each month to be eligible for Medicaid Expansion. CE activities help connect people with work, education, and community services. Learn how you can meet the requirement — or qualify not to participate — based on federal rules.

If you are not exempt or excluded from participation, you must demonstrate you meet the criteria in the month prior to the month in which you want coverage to begin.

If you meet one of the following criteria and were denied or terminated for Medicaid Expansion based solely on Community Engagement criteria, contact your local office. Find your local office at <https://dss.sd.gov/findyourlocaloffice/>.

- ✓ American Indian or Alaska Native
- ✓ Pregnant or Postpartum (the pregnancy must have ended within the last 12 months, and you must have been enrolled in Medicaid when the pregnancy ended)
- ✓ Parents, guardians, caretaker relatives, or family caregivers of a dependent child under the age of 14 or a disabled individual of any age
- ✓ Incarcerated currently or within the 90 days prior to application date

Ways to Meet the Community Engagement Requirement

You can meet the requirement by completing one or a combination of the following activities.

If we are unable to electronically verify your Community Engagement activities, you will need to provide verification. The chart below explains the activities and acceptable verifications.

Community Engagement Activities	Acceptable Documents
Working 80+ hours per month or a monthly income of \$580 (the Federal Minimum Wage multiplied by 80 hours per month) per month (if you are a seasonal employee, the last 6 months of work are averaged)	<ul style="list-style-type: none"> ✓ Wage Verification Form ✓ Written Employer Statement ✓ Pay Stub/Earning Statement ✓ Self-Employment Ledgers ✓ Gross Income Statement
Completing 80+ hours per month of community service	<ul style="list-style-type: none"> ✓ Written Community Service Provider Statement ✓ Time Sheets ✓ Completed Attestation Form
Participating in a formal Employment-Training Program (such as SNAP, TANF, or WIOA) 80+ hours per month	<ul style="list-style-type: none"> ✓ Written Program Statement ✓ Written Employer Statement
Enrollment in an educational program at least half-time, such as an institution of higher education or a career and technical education program	<ul style="list-style-type: none"> ✓ Enrollment Verification Letter ✓ Current Class Schedule ✓ Tuition or Billing Statement

	<ul style="list-style-type: none"> ✓ Transcript with Current Registration ✓ Letter or Statement from the Educational Program
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If you need assistance verifying your activities, please contact your local DSS office. You can find local office information at <https://dss.sd.gov/findyourlocaloffice/>.

Employment Assistance

The South Dakota Department of Labor and Regulation provides support, education, and training to individuals seeking employment in South Dakota.

Search for jobs online using **SDWORKS** at <https://www.southdakotaworks.org/vosnet/default.aspx>.

Find one on one support at a local office at <https://dlr.sd.gov/localoffices/default.aspx#find-office>.

Community Service and Community Resource Assistance

The Helpline Center’s Volunteer Connections program is the critical link between individuals looking to volunteer and the nonprofit agencies that need volunteers. Locate volunteer opportunities in the Sioux Empire, Brookings, and Black Hills communities at <https://volunteer.helplinecenter.org/>.

The Helpline Center can connect you to resources and support in your community through the 211 Helpline. Call 211, text your zip code to 898211, or visit <https://www.helplinecenter.org/> to learn more.

Community Engagement Exemptions

You do not have to meet Community Engagement requirements to qualify for Medicaid Expansion if any of the following apply. You must still meet other eligibility criteria.

If we are unable to electronically verify your exemption, you may need to provide verification. The chart below explains exemptions and acceptable verifications.

Community Engagement Exemptions	Acceptable Documents
Determined currently disabled by the Social Security Administration	✓ Statement from the Social Security Administration
Veteran with a disability rated as total	✓ Statement from the Veteran’s Administration
Medically Frail (see below) and/or Participating in a drug addiction or alcohol treatment and rehabilitation program	<ul style="list-style-type: none"> ✓ Written statement by a medical provider ✓ Medical records of your diagnoses ✓ Completed Medical Frailty Screening Tool

You may be considered medically frail if you have a serious physical, mental, or emotional health condition that makes it hard for you to work, volunteer, or participate in community activities.

You may fit this category if you:

- ✓ Have a significant or long-term medical condition
- ✓ Are recovering from major treatment or surgery
- ✓ Have a disability or functional limitation that affects daily activities
- ✓ Have a serious mental health condition or substance use disorder
- ✓ Need ongoing help with personal care or daily tasks

Short-Term Hardships

You may qualify for a temporary exemption if you are experiencing one of the following short-term hardships:

- ✓ Receiving inpatient hospital services, nursing facility services, services in an intermediate care facility for individuals with intellectual disabilities, inpatient psychiatric hospital services, or such other services of similar acuity, or

- ✓ Traveling outside of your community for yourself or a dependent for an extended period of time to receive medical services necessary to treat a serious or complex medical condition that are not available within your community of residence.

The same information that may be used to verify medical frailty is acceptable documentation for short-term hardships. If you need assistance verifying a short-term hardship, please contact your local DSS.

DRAFT