

**Exempt Services****Emergency Services**

Emergency services are outside of the managed care program. The State must cover and pay for emergency services regardless of whether the provider that furnishes the services has a PCCM contract with the State. The State may not deny payment for treatment obtained when an enrollee had an emergency medical condition, including cases in which the absence of immediate medical attention would not have had the outcomes specified under "emergency medical condition" listed below. The State may not deny payment for treatment obtained when a representative of the PCP instructs the enrollee to seek emergency services. When a Medical Assistance managed care beneficiary requires emergency care a referral/authorization is not required.

**Emergency Services Defined**

An "emergency medical condition" is a medical condition manifesting itself by acute symptoms of sufficient severity (including severe pain) such that a prudent layperson, who possesses an average knowledge of health and medicine, could reasonably expect the absence of immediate medical attention to result in:

- Placing the health of the individual (or, with respect to a pregnant woman, the health of the woman or her unborn child) in serious jeopardy;
- Serious impairment to bodily functions; or
- Serious dysfunction of any bodily organ or part.

All services needed to evaluate or stabilize an emergency medical condition are considered emergency services and therefore exempt from PCP referral requirements.

**Exempt Mental Health Services**

Medical Assistance eligible recipients diagnosed as severely emotionally disturbed (SED) or severely and persistently mentally ill (SPMI) by their mental health professional are excluded from managed care requirements for mental health services only. Authorization from the PCP for all other managed care services is required.

**Other Exempt Services**

Services listed below are exempt from PCP referral requirements:

- Anesthesiology;
- Chiropractic services;
- Dental;
- Family planning services;
- Hospice;
- Immunizations; and
- Independent lab and x-ray.

**Exempt Services (continued)**

**Other Exempt Services (continued)**

- Nursing facility;
- Pharmacy;
- Respiratory care;
- Substance abuse treatment services for children and pregnant women;
- Testing for sexually transmitted diseases (STDs);
- Transportation—emergency;
- Transportation—non-emergency;
- Vision exams and glasses; and
- School-based primary health care services (only specific services as listed on the agency's web site).