SERVICE LIMIT GUIDE

SERVICE LIMITS

Service Limit is a tool that will allow a Provider Portal User the ability to search for various service limits for an individual recipient.

Available searches:
- Chiropractic
- Diabetes Education
- Dietician and Nutritionist
- Independent Mental Health Practitioners (IMHP)
- Incontinence Supply
- Urgent Care
- Vision
- Maternal Depression Screening
- Topical Fluoride Varnish

Specific limitation information can be found in the Provider manuals.

SERVICE LIMIT PERMISSIONS

A Provider Administrator has the ability to add Service Limit to the appropriate Provider User staff. Please reference the Medicaid Portal User Guide for assistance in obtaining Service Limit Permissions.

Once permissions are updated the user will see the Recipient Info tab

SERVICE LIMIT SEARCH

Under the Recipient Info menu, hover over the Recipient Info tab with your mouse and select Service Limits
SERVICE LIMIT INQUIRY

You may search one recipient at a time for the service type selected.

- Type in the Recipient ID
- Select Service Type
- Dates of Service In
  - If applicable select the date range you are searching

RESULTS

The results of your query will be displayed in the table. As noted in the inquiry the results displayed are good as of the last Medicaid Payroll date. The results do not include pended or denied claims.

*This is not a guarantee of coverage or eligibility. Providers are encouraged to use the “Eligibility” tab for eligibility and benefit status.

If there are no results found Units Paid will display “0” and Date will display “N/A”
Here the results show that for the plan year of 07/01/2019 to 06/30/2020 the recipient has 3 paid chiropractic visits as of 12/4/2019 (the last payroll date).

**Diabetes Education**
Notice that this recipient has received 2 hours and 30 minutes in the last year.

**DIETICIAN**

The above example shows that for Dietician service, this recipient has received 1 hour and 45 minutes as of the reference payroll date.

**INDEPENDENT MENTAL HEALTH PRACTITIONERS (IMHP)**
This IMHP query shows that the recipient has had 33 hours and 30 minutes in Psychiatric Therapeutic Sessions with an Independent Mental Health Practitioner since July 1st, 2019.

**INCONTINENCE SUPPLY**

This example shows that South Dakota Medicaid has paid for a total of $423.31 of Incontinence Supplies in the current state plan year.
### URGENT CARE

#### Service Limit Inquiry

This query shows that the recipient has received 1 Urgent Care visit. The Urgent Care limitation takes into consideration if the recipient is in the Managed Care program during the time of service and if the service was received with a referral.

#### VISION

#### Service Limit Inquiry

These results show as of 12/04/2019 Jane’s last pair of lens were on 8/16/2019 and last frame was on 11/26/2019.
**ADDITIONAL NOTES**

You can either do a print screen or use the print button to print the results for your records.

**QUICK ANSWERS**

- Will the incontinence supply search indicate the need for a prior authorization?
  - No, the amounts shown on the Incontinence supply search are a total of paid incontinence supplies paid since the beginning of the fiscal year selected. As a provider user, you can find the level of care the recipient is on with the Eligibility search. Depending on the amount of information on the results page, level of care may be on page 2.