



South Dakota
Department of
Social Services

DEPARTMENT OF SOCIAL SERVICES

DIVISION OF MEDICAL SERVICES

700 GOVERNORS DRIVE

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May 28, 2025

Attention: South Dakota Medicaid Providers

From: South Dakota Medicaid

RE: Urgent Care Visit Billing Instructions

Medicaid recipients enrolled in a care management program (Primary Care Provider, Health Home, and Baby Ready) are generally required to receive services from their care management provider or have a referral from their care management provider for services provided by other providers. As a reminder, South Dakota Medicaid will pay for up to four medically necessary urgent care visits per plan year (July 1 through June 30) per recipient without a referral from the recipient's care management provider if the visit is in a non-emergent setting. This exemption is intended to help ensure access to care in urgent situations.

To ensure these visits are exempted from the care management referral requirement, providers should use the following billing instructions:

Claims Submission Type	Urgent Care Claims Instructions
Portal	Select "Urgent" in the drop-down option of item 24c.
Electronic	Enter "Y" in 24c (SV109) and use the situational loop 2300 REF*4N*1.
Paper	Enter "U" or a "2" in Block 10d (if necessary, the "U" or "2" may be added to Block 19 instead of 10d).

Providers are encouraged to submit claims electronically or via the [Provider Portal](#). Providers may also use the portal to check the number of urgent care visits a recipient has had billed to Medicaid using the service limits function. See the [Service Limits Guide](#) for instructional details.

Sincerely,

South Dakota Medicaid

The Department of Social Services does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of actual or perceived race, color, religion, national origin, sex, age, sexual orientation or disability in admission or access to, or treatment or employment in its programs, activities, or services. For more information about this policy or to file a Discrimination Complaint you may contact: Discrimination Coordinator, Director of DSS Division of Legal Services, 700 Governor's Drive, Pierre SD 57501, 605-773-3305.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-305-9673 (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-305-9673 (TTY: 711).